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ANNUAL PROGRESS REPORT 2008



MUNICIPAL GOVERNANCE AND SUSTAINABLE DEVELOPMENT PROGRAMME



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The achievements of the project would not have been possible without the assistance and cooperation of the partner municipalities of our Programme, in particular *Ivano-Frankivsk, Rivne, Zhytomyr, Halych, Novohrad-Volynskyy, Mykolayiv, Kirovske, Hola Prystan', Kaharlyk, Voznesensk, Ukrayinka, Mohyliv-Podilskyi, Lviv, Rubizhne, Dolyna, Tul'chyn, Kalynivka, Saky, Dzhankoy, Shchelkino and Bakhchysaray*; *Ministry of Regional Development and Construction of Ukraine, the Ministry of Communal and Housing Economy of Ukraine, Ukrainian Association of Local and Regional Authorities, Parliamentary Committee on State Construction, Regional Policy and Local Self-Government, Academy of Municipal Management, Standing*, as well as the international partners, namely *Canadian International Development Agency, Swiss Agency for Development and Cooperation and Royal Norwegian Embassy in Ukraine*. The Programme team extends warm appreciation to them for their support and cooperation. Similarly, MGSDP-team would like to thank all the institutions/individuals involved in the implementation process for their cooperation, namely UNDP management, Business Centre and other units in Ukraine, as well as citizens, municipal officials, members of academic institutions, business communities, NGOs, media, other public and private agencies.

Success of Community-Based Development Approach in Ukraine



Photo- 1: Joanna Kazana-Wisniowiecka, UNDP Deputy Resident Representative in Ukraine

United Nations Development Programme strongly promotes involvement of citizens, civil society organisations and private sector in the development process as their participation in the decision-making process has been recognized as key to achievement of good governance for sustainable social, economic and environmental development.

UNDP has been working in area of local development in Ukraine since 1994. At that time we learned if Ukraine obtained necessary institutional capacity to apply community-based approach effectively. Fortunately, it turned out that not only was Ukraine fully ready to apply community based development approach, but also the approach is being further developed and improved in context of implementation of UNDP Programmes. In addition, the approach is being actively disseminated beyond activities of UNDP Programmes and assists in solving local development problems.

Since the beginning of our work, the legislation was improved and local communities became much more mature. We could not expect that local communities would participate with such an enthusiasm and diligently implement their obligations. Also, the cooperation between the city councils and local communities is productive and efficient for both sides.

Our first steps in context of UNDP/MGSDP Project were careful as we examined how the approach works in context of the Ukrainian cities. Having analyzed these lessons we tried to disseminate the approach among other Ukrainian cities. Thus, the experience of three pilot municipalities in 2004 has been adopted by 19 other municipalities across the country, including 4 new municipalities in AR of Crimea.

Municipal Governance and Sustainable Development Programme is one of the Programmes which successfully apply community-based development approach in Ukraine. This approach has been applied in UNDP Chornobyl Recovery and Development Programme which has implemented more than 300 community initiatives and Crimea Integration and Development Programme, which solves the problems in rural areas and facilitates integration of Crimean Tatars into local society. Community based approach is a universal approach, which works both in urban and rural areas.

United Nations Development Programme is working with the Government of Ukraine to build capacity of local/national government bodies, private sectors, local communities and civil society organisations to work for addressing development issues together. Its supports are extended to urban as well as rural areas; from local level to national level and its assistance is targeted to vulnerable sections of the Ukrainian society.

We would like to contribute to reforms at the central level by providing unique experience and practice of our municipalities for administrative and territorial and other local government reforms in Ukraine. The partner municipalities make a strong network which applies innovative approaches and their advice can be of great practical value for the reforms.

Municipal Governance and Sustainable Development Programme is highly important because UNDP considers local governance and decentralized decision-making to be the best development approach. We consider this the major element of democratic reforms on Ukraine and European integration.

*Joanna Kazana-Wisniowiecka, UNDP Deputy Resident Representative in Ukraine
Excerpt from the speech at the Meeting of National Forum of Partner Municipalities*

UNDP/MGSDP Key Statistical Information on Programme Activities in 2008

#	Activities	Up to 2008	Q1 2008	Q 2 2008	Q3 2008	Q4 2008	Total 2008	Cumul. since 2004
1	Area coverage							
a	Oblasts	12	-	-	-	-	-	12
b	Municipality	21	-	1	-	-	1	22
2	Institutional development							
a	Neighbourhood organisations	264	21	24	24	26	95	359
b	Networks of schools	9	-	-	-	-	-	9
c	Network of businesses	2	-	-	-	-	-	2
d	Network of NGOs	4	1	1	-	2	4	8
e	Municipal Sustainable Development Council (MSDC)	4	-	-	-	-	-	4
f	National Forum of Partner Municipalities (NFPM)	1	-	-	-	-	-	1
g	National Forum of Partner Universities (NFPU)	1	-	-	-	-	-	1
3	Membership							
a	Number of citizens – total	30373	2413	1204	2950	1708	8305	38678
i)	Women	17544	1363	694	1661	1035	4753	22297
ii)	Men	12829	1050	510	1289	673	3552	16381
b	Schools	206	2	3	-	-	5	211
c	NGOs	54	7	18	-	12	37	91
d	Businesses	31	-	-	-	-	-	31
4	Human Resource Development							
a	Number of HRD activities carried out	211	10	12	7	6	35	246
b	Beneficiary/participating - total	5034	340	233	334	309	1216	6250
5	Improving Living Quality of People							
a	Local community projects approved	141	-	28	-	3	31	172
b	Total cost of the projects (UAH '000)*	16799.9	-	3092	-	346.7	3438.5	20238.4
i)	Community share	2014.2	-	405.5	-	60.2	465.7	2479.9
ii)	Municipality share	8572.5	-	1486.3	-	148.4	1634.7	10207.2
iii)	UNDP/SDC/CIDA/Royal Norwegian Embassy share	5576.9	-	865.2	-	138.1	1003.3	6580.2
iv)	Share from others	636.3	-	334.8	-	-	334.8	971.1
c	Status of project implementation							
i)	Amount released	12390.3	552.5	456.4	1286.5	1072.5	3365.5	15755.8
ii)	Completed projects	121	3	-	5	11	19	140
d	Direct beneficiaries of the projects							
i)	Women	28676	-	5826	-	529	6355	35031
ii)	Men	22585	-	4668	-	285	4953	27538
iii)	Children	46059	-	5159	-	220	5379	51438
6	Resource Mobilisation and Utilisation	Budget for 2008	Utilised in 2008					Delivery, %
			Q1st	Q 2nd	Q 3rd	Q 4th	2008	
a	Ivano-Frankivsk municipality	255347	69977	171553	245086	7023	252109	98.73
b	Rivne municipality	52641	0	2434	45181	0	45181	85.83
c	Hola Prystan municipality	9686	0	0	2257	14453	16710	78.75
d	Novohrad-Volynskyy municipality	42913	0	1895	41145	2968	44113	102.80
e	Kirovske municipality	28488	0	519	4456**	16735	21191	74.39
f	Mykolayiv municipality	13184	11657	13211	14691	1271	15962	121.07
g	Halych municipality	1084	0	0	0	0	0	0.00
h	Kagarlyk municipality	496	0	0	444	0	444	89.46
i	Novovolynsk municipality	16467	13150	14188	15802	2711	18513	112.42
j	Voznesensk municipality	52449	0	36692	83060	1587	84647	161.39
k	Mohyliv-Podilskyy municipality	7982	0	8146	8146	8893	17039	85.89
l	Saky municipality	22354	0	0	6322	15053	21375	95.62
m	Dolyna	16319	0	0	0	11048	11048	67.70
n	Tulchyn	19409	0	0	0	12857	12857	66.24
o	UNDP	250001	157874	155155	349164	62175	279419*	114.52
p	SDC	55315	0	33038	54776	13938	61538**	89.30
q	Royal Norwegian Embassy	4440	1675	2787	4500	24419	28585**	65.91
r	CIDA	366709	0	0	52466	105398	140431*	38.29
	Total	1179558	254333	439618	927496	300529	1225397	82.8

* 1 US Dollar = 6.30 UAH (December 2008)

**not including commitments

A Glimpse of the Major Achievements of MGSDP in 2008

The main tasks during the year included:

- Improving capacity of central government for fiscal and administrative decentralization.
- Strengthening capacity of local authorities to transparently define and implement local development strategies, deliver public services, and foster local economic development.
- Enhancing capacities of communities for improving their quality of life.
- Raising public awareness on HIV/AIDS, gender and consumer rights in the partner cities.
- Focusing on SDC sub-project in Vinnytsya region and AR Crimea
- Focusing on CIDA sub-project in AR Crimea

The main achievements during the year were:

1. *Legal and Policy Reforms:*

- Draft Law of Ukraine "On Introduction of Changes and Amendments to the Law of Ukraine "On the Bodies of Self-Organisation of Population" was registered for Parliamentary Consideration.
- "Partnership Agreement" with the Parliamentary Committee on State Construction and Local Self-Government was signed to create enabling environment for decentralized governance and sustainable development in Ukraine.
- Partnership with the Ministry of Housing and Municipal Economy of Ukraine was established to promote sustainable development of the regions of Ukraine.
- International Conference on Quality of Drinking Water for sharing experience of partner municipalities was organised.

2. *Institutional Capacity Building:*

- 1 municipality (Backchysaray) signed Partnership Agreement with UNDP/MGSDP and created Municipal Support Units. Logistics support was provided to the MSUs to ensure their effective functioning.
- 95 neighbourhood organizations (NOs) emerged in participation of 4753 women and 3552 men;
- The official web-site was created for Saky municipalities to strengthen the ICT capacities of the city councils.
- 2 NGO networks were created in Rubizhne municipality uniting 37 local NGOs.
- Dolyna, Saky, Dzhenkoy, Backchysaray and Scholkino municipalities conducted the Local Situation Assessment to sharpen their vision of future development activities in cooperation with communities.
- The Conference "Local Sustainable Development: Theoretical and Practical Aspects" was organized along with the Academy of Municipal Management to promote the Course on community-based approach and local sustainable development.

3. *Human Resource Development:*

- 35 HRD activities were held during the year, out of which 8 were conducted by the MSUs of partner municipalities and 27 were conducted by the PMU/Kyiv.
- 1216 participants built their capacity through these events; 53% of them were men, and 47% - women
- Of 35 events, 10 were trainings to raise awareness on SD, HIVAIDS, MDGs and gender, 2 on project management (for FGs on local SD projects), 10 on creation of ACMBs, 2 on ICT capacity.

4. *Improving Living Quality – Community Infrastructure Projects:*

- 31 new local community projects were approved during the year for the total amount of 3438.5 thousand UAH, which will directly benefit 16687 citizens. These projects were co-financed by the communities themselves (13.5% of the total project cost), municipalities (47.5%), and 29.2% by UNDP/MGSDP (out of this cost 17,71% from UNDP fund, 3.8% from SDC fund, and 4,9% from the fund of the Embassy of Norway and 2.8% by CIDA), and 9.7% were contributed by other local donors.
- During the year, financial grants were made available to 37 community SD projects in the partner municipalities of Ivano-Frankivsk, Hola Prystan', Novohrad-Volynskiy, Kirovske, Saky, Rivne, Mykolayiv, Hola Prystan', Halych, Novovolynsk, Voznesensk, Dolyna, Novovolynsk, Mykolayiv, Tulchyn and Mohyliv-Podilsky. The total grant made up 3.37 million UAH, out of which 62.5 %, came from the partner municipalities, 25.6%, from UNDP core fund, 4.4%, came from Norwegian Embassy, 3.3 % from CIDA and 4.2% came from SDC.
- 19 community projects initiated in 2008 were completed during the year; in total, it makes 140 fully completed projects since the Programme inception.

- 68 public audits were practiced during the year in which 7533 community members of 11183 participated (or 67.4%); the audit showed the full satisfaction of the members with the project activities and resource utilization.

5. HIV/AIDS and Gender Mainstreaming:

- 9 awareness campaigns were organized during the year to raise public awareness on HIV/AIDS, including those in Rubizhne, Novograd-Volynskyi, Saky, Novovolynsk, Dolyna, Rubizhe, Tulchyn municipalities. They included media events, 5 trainings for the local volunteers and 5 roundtables for practitioners.
- MGSDP received a certificate from SDC as a result of gender which certified its correspondence to basic requirements for gender mainstreaming in the project activities.

6. Resource Mobilisation and Utilisation

- During the year, resource worth 1'285'203 USD was mobilized for the Programme activities, including 244'001 USD from UNDP, 68'915 from SDC, 43'369 USD from Royal Norwegian Embassy, 366'709 from CIDA and 562'207 USD as national cost-sharing.
- Resource worth 122.5 thousand USD (or 82.8%) was utilized (not including commitments) since the beginning of 2008.

7. Communication Results

- During the year, 264 media records about the Programme activities were tracked, out of which 25 were of national level, and 239 were of local level.
- Of 264 media records, 41.3% were in newspapers, 15.1% in radio programmes, 15.9% in TV news, and 27.7% on the official web-sites. In total, it makes 1106 media records since 2004 when the Programme was initiated.

8. Linkages for Synergy

- With SDC: for creating synergies in the field of gender mainstreaming and planning the future activities on gender mainstreaming in Ukraine.
- With UNDP project "Community-Based Approach to Local Development": for transferring knowledge on community-based approach gained within MGSDP for its nation-wide dissemination.
- With the Ministry of Housing and Municipal Economy: for dissemination of knowledge on UNDP approach of community participation in local development for solving the water sector problems.

Outlook for 2009

- Improving capacity of central government to decentralize fiscal and administrative powers / responsibilities in support of local development
- Strengthening capacities of local authorities to transparently define and implement local development strategies, deliver public services and foster local development
- Enhancing capacities of communities to realize improvements in local social, economic and environmental conditions
- Focusing on SDC sub-project in Vinnytsya region and AR Crimea
- Focusing on CIDA sub-project in AR Crimea

TABLE OF CONTENT

Key Statistical Information on Programme Activities in 2008, *iii*

A Glimpse of the Achievements of MGSDP in 2008, *iv*

Abbreviations, *viii*

I. Context, 1

1.1 Programme Genesis, 2

1.2. Programme Area, 3

II Programme Achievements, 4

2.1 Development Results, 5

2.1.1 Legal and Policy Reforms, 6

2.1.2 Institutional Capacity Building, 10

2.1.3 Local Sustainable Development Initiatives, 28

2.1.4 Human Resource Development, 38

2.1.5 Public Awareness on HIV/AIDS and Gender, 43

2.2 Management and Effectiveness, 44

2.2.1 Expansion of the Programme Area, 44

2.2.2 Partnerships/Linkages, 44

2.2.3 Communication Results, 47

2.2.4 Resource Mobilisation and Utilisation, 49

2.2.5 Programme Reviews, 51

III Lessons and Opportunities, 53

3.1 Taking Stock of the Experience, 53

3.2 Outlook for future, 53

List of Maps

1. MGSDP Programme Area, 4

List of Tables

1. Achievement of MGSDP Development Targets in 2008, 5
2. Institutional Development in the Partner Municipalities in 2008, 11
3. Status of Resource Allocation in 2008 by Purpose, 28
4. Status of Resource Distribution in 2008 by Initiators, 29
5. Financial Status of Local SD Initiatives Undertaken by Local Partners, '000 UAH, 30
6. Project Proposals: Estimated Cost and Cost-Sharing, 30
7. Status of Projects' Completion (2004-2008), 31
8. Results of the Public Audits of NOs/Networks in Municipalities, 32
9. HRD Activities (2004-2008), 38
10. Awareness Trainings in Partner Municipalities in 2008, 40
11. Number of Media Records, 47
12. Resource Mobilisation and Utilisation in 2008 by CP Output, 49
13. Resource Mobilization and Utilisation in 2008 by Donor, 50

List of Boxes

1. Necessity of the Draft Law for Strengthening Community Participation in Local Development, 7
2. Ministry of Housing and Municipal Economy and MGSDP should join the efforts to reach common goals, 8
3. Improving Quality of Drinking Water, 9
4. MSU as a Department of City Council for Supporting Community-Based Sustainable Development, 12
5. MSU As a Trans-Sectoral Resource Centre for Community-Based Sustainable Development, 13
6. Programme for Support of Creation and Operation of ACMBs in Novovolynsk and Zhovtneve Settlement for 2009, 15
7. NGO Network in Rubizhne Became Effective in Solving Local Development Problems, 15
8. The Priorities for 2009 - Reform of Housing and Communal Sectors and Stimulating Community-Based Organisations, 17
9. SDC Broadens Support to Decentralisation in Ukraine, 18
10. The Scientists Recommend to Teach the Course on Local Sustainable Development in the Ukrainian Universities, 20
11. Local Situation Analysis in Saky, Backchysaray, Scholkino and Dzhanokoy, 23
12. Expected Advantages of Introduction of ISO 9000:2001, 26

13. Improving Studying Conditions at Rivne Economic and Law Lyceum Through Capital Repairs – Replacement of Windows and Doors, 33
14. The Community of the Kindergarten Prevents it From Closure by Constructing New Roof, 34
15. The Service Cooperative Managed to Build Street Water Supply System and Deliver Water to Every Private House of the Street, 34
16. Mobilised Community Can Tackle the Project of Any Size for Solving Shared Problems, 36
17. Assessment of Programme's Activities in 2008, 39
18. Opinion of Representatives of Partner Municipalities on Publications and Manuals Published by MGSDP, 48

List of Diagrams

1. Vision of MGSDP Activities for 2008, 5
2. Results of survey in Voznesensk, 27
3. Results of survey in Voznesensk, 27
4. Local SD Projects Initiated in 2008 by Purpose, 29
5. Local SD Projects Cost in 2008 by Initiators, 29
6. Distribution of Media Records in 2008 According to Type of Media, 47
7. Resource Utilisation in 2008 According with Assistance Areas, 49

Annexure

1. Conclusions and Recommendations of the International Conference “Quality of Drinking Water: New Approaches and Solutions”, 56
2. Recommendations of Scientific and Practical Conference “Local Sustainable Development: Theoretical and Practical Aspects”, 57
3. Sustainable Development Initiatives: Cost-Sharing, Physical Progress and Benefit Status by end of 2008, 61
4. Details on Financial Transactions for the Local SD Initiatives Undertaken by Local Partners, UAH, 71
5. Assessment of the Community Projects' Implementation in 2008 under Support from UNDP/MGSDP and Partner Municipalities, 73
6. Details on SDC-Supported Community Projects, 87
7. Details on Norwegian Embassy-Supported Community Projects, 88
8. Details on CIDA-Supported Community Projects, 89
9. Details on Some Media Records in 2008, 90
10. Results of the Local Situation Assessment of 4 Partner Municipalities, 92
11. Questionnaire for Survey at NFPM Meeting, 93
12. Questionnaire for the participants of the training, 95
13. Programme Support Team, 96
14. Contact List, 97

ABBREVIATIONS

AI	Academic Institutions
ACMB	Association of Co-Owners of Multi-Apartment Building
HC	Housing Committee
SC	Street Committee
MRC	Micro-Rayon Committee
PO	Public organization
BPC	Business Promotion Centre
CSA	Cost Sharing Agreement
ICT	Information and Communication Technologies
UMDG	Ukrainian Millennium Development Goals
MGSDP	Municipal Governance and Sustainable Development Programme
MGCEP	Municipal Governance and Community Empowerment Programme
MSU	Municipal Support Unit
NGO	Non-Governmental Organization
NO	Neighbourhood Organisation
NDO	Neighbourhood Development Organisation
SD	Sustainable Development
SDC	Swiss Agency on Development and Cooperation
SME	Small and Medium Enterprises
UAH	Ukrainian Hryvna
UNDP	United Nations Development Programme
CIDA	Canadian International Development Agency
SDC	Swiss Agency for Development and Cooperation

Chapter ONE

CONTEXT

1.1. Programme Genesis, p. 2

1.2 Programme Area, p. 3



1.1 PROGRAMME GENESIS

Background

Municipal Governance and Sustainable Development Programme (MGSDP) of UNDP/Ukraine was initiated in April 2004, as a preparatory phase, to develop a participatory and transparent mechanism for localizing the principles of sustainable development. It entered into second phase in 2005 to demonstrate the effectiveness of public private partnership for resolving local social, economic and environmental problems. The second phase will end by 31 December 2007. The Programme is being executed by UNDP. It is registered with the Ministry of Economy of Ukraine. The third phase of the Programme “Municipal Governance and Community Empowerment” is envisaged for 2008-2010.

MGSDP is a part of Local Development Programme (LDP) of UNDP/Ukraine, along with other UNDP projects namely Crimean Integration and Development Programme, Chernobyl Recovery and Development Programme, Community-Based Approach to Local Development and Human Security for Youth. LDP is envisaged to serve as umbrella programme to promote self-sustained local development and democratic local governance in Ukraine by means of a community-based sustainable development model.

Goal, Strategy and Implementation Arrangement

The goal of MGSDP is to promote participatory governance so as to improve living quality of the people in urban Ukraine. To this end, focus of the Programme in 2008 is placed on following outputs:

- Improving capacity of central government to decentralise fiscal and administrative powers / responsibilities in support of local development.
- Improving capacity of local authorities to transparently define and implement local development strategies, deliver public services, and foster local economic development.
- Enhancing capacity of communities to realize improvements in local social, economic and environmental conditions.

Strategically, the Programme is implemented under partnership arrangement founded on commitment for resource sharing, ownership and sustainability. The Programme activities are executed through local and national partners from public and private sectors. Key partners are city councils; local communities; Parliamentary Committee on State Construction, Regional Policy and Local Self-Government; Ministry of Housing and Municipal Economy of Ukraine; Ukrainian Association of Local and Regional Authorities; universities and state bodies like oblast state administrations.

Using social mobilisation approach, the Programme promotes appropriate institutions of the local communities of citizens, academia, small businesses and civil society organisations in the selected municipalities. These institutions are founded on the principles of self-help and good governance. Through the Programme intervention, their institutional capacity is built such that they are able to plan, mobilise resources and undertake their priorities to solve their social, economic and environmental problems in a sustainable way that ultimately lead towards accomplishment of Ukrainian Millennium Development Goals. It happens with support from the respective city councils and other national/international development agencies. The city councils integrate communities' plan in their own development agenda and contribute resources to implement such plans. The process of local sustainable development is bottom up in true sense. It moves from local level all the way up to national level.

1.2. PROGRAMME AREA

The Programme is operational in 22 municipalities from 12 regions of Ukraine, namely Ivano-Frankivsk, Halych, Dolyna (Ivano-Frankivska oblast); Rivne (Rivnenska oblast); Zhytomyr, Novograd-Volynski (Zhytomyrska oblast); Mykolaiv, Voznesensk (Mykolayivska oblast); Kirowske (Donetska oblast); Hola Prystan' (Khersonska oblast); Kaharlyk, Ukrayinka (Kyivska oblast); Novovolynsk (Volynska oblast); Mohyliv-Podilsky, Tul'chyn, Kalynivka (Vinnytska oblast); Lviv (Lvivska oblast), Rubizhne (Luhanska oblast); Saky, Dzhankoy, Shcholkine and Bakhchysaray (AR Crimea).

Three municipalities joined the Programme during 2004; 3 joined the Programme in 2005; 8 established partnerships during 2006; 7 municipalities joined in 2007; and 1 joined in 2008.

Map-1 shows location of the Programme area in Ukraine by year of partnership.



Map 1: MGSDP Programme Area

- Where:
- - Pilot partner municipalities 2004
 - - Partner municipalities 2005
 - △ - Partner municipalities 2006
 - ⬡ - Partner municipalities 2007
 - ⬢ - Partner municipalities 2008

Chapter TWO

PROGRAMME ACHIEVEMENTS

- 2.1 Development Results, 3**
 - 2.1.1 Legal and Policy Reforms, 6**
 - 2.1.2 Institutional Capacity Building, 10**
 - 2.1.3 Local Sustainable Development Initiatives, 28**
 - 2.1.4 Human Resource Development, 38**
 - 2.1.5 Public Awareness on HIV/AIDS and Gender, 43**
- 2.2 Management and Effectiveness, 44**
 - 2.2.1 Expansion of the Programme Area, 44**
 - 2.2.2 Partnerships/Linkages, 44**
 - 2.2.3 Communication Results, 47**
 - 2.2.4 Resource Mobilisation and Utilisation, 49**
 - 2.2.5 Programme Reviews, 51**

2.1 DEVELOPMENT RESULTS

In 2008, UNDP/MGSDP focused on developing institutional and Human Resource capacity among national and local government bodies, local communities; formulating Policy recommendations on enabling environment for local self-governance and community-led development; raising public awareness on crucial sustainable human development agenda.

The planned results in these areas are given on the Chart – I:

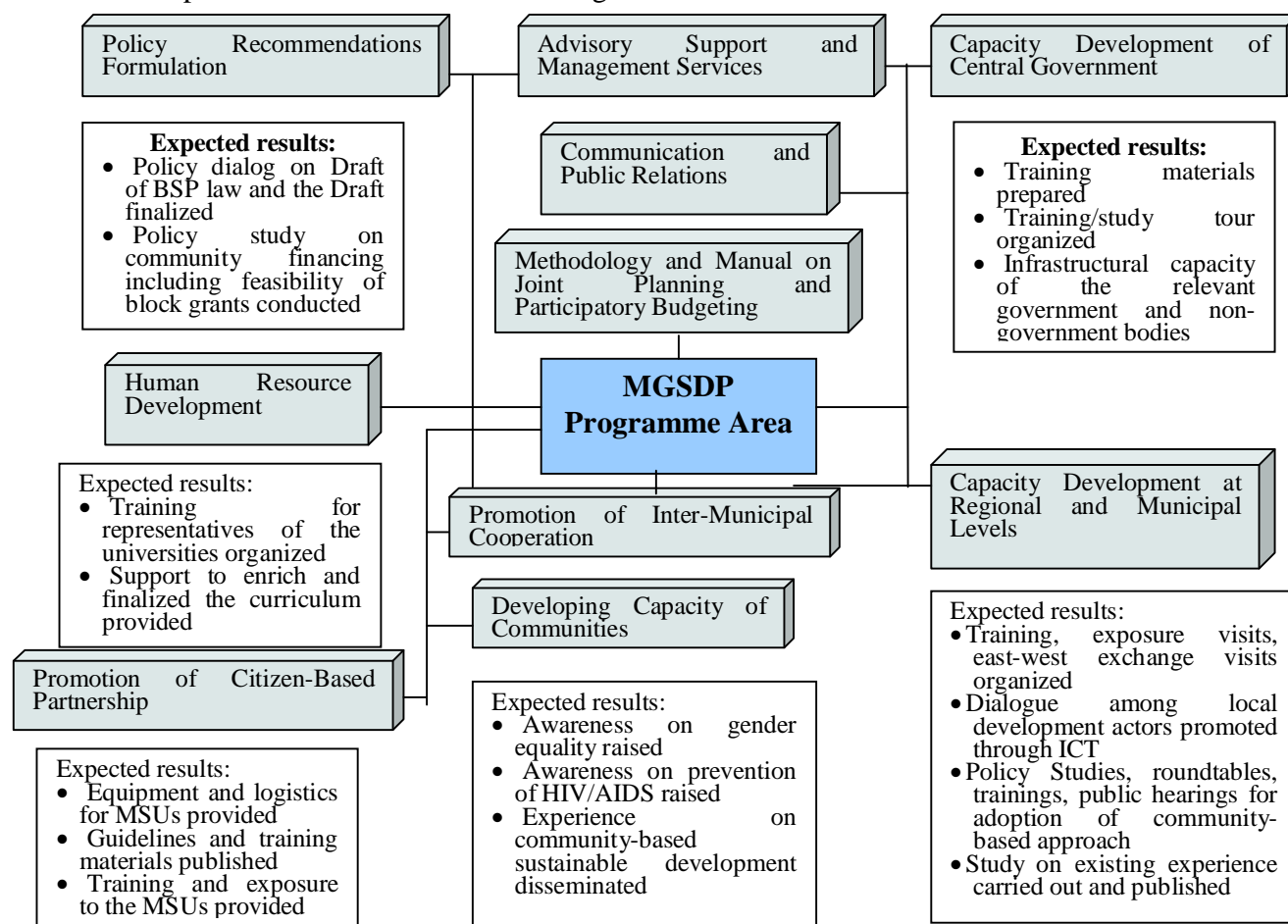


Chart – I: Vision of MGSDP activities for 2008

The progress in these areas was traced through monitoring the targets identified in the work plan, and summarized in Table - I.

Table – I: Achievement of MGSDP Development Targets in 2008

S N	Outputs	Supporting donor	Annual Target	Actual Achievements	
				Number	%
1	Improved capacity of central government to decentralize fiscal and administrative powers / responsibilities in support of local development	UNDP, SDC, CIDA,	• Draft amendment law on BSP registered and submitted to parliamentary consideration	• Draft Law on BSP registered for parliamentary consideration	• 100
			• 50 central government officials trained on SD	• 55 central government officials trained on SD	• 110
			• The curriculum on SD revised, finalised and disseminated	• The curriculum on SD was revised, finalised and disseminated	• 100
			• One event for advocacy on decentralisation reform held	• 2 events for advocacy on decentralisation reform held	• 200

2	Strengthened capacities of local authorities to transparently define and implement local development strategies, deliver public services and foster local development	UNDP, SDC Norwegian Embassy, CIDA, partner city councils	<ul style="list-style-type: none"> • 15 regional and municipality administrations trained in joint strategy development • Two municipalities where public hearings facilitated • One set of recommendations to improve public service delivery • Two municipality administrations targeted by advocacy event on improving PS delivery • 50 local civil servants and local officials trained • Two municipalities where feasible joint projects identified 	<ul style="list-style-type: none"> • 44 regional and municipality administrations trained on joint strategy development • 3 municipalities where public hearings facilitated • One set of recommendations to improve public service delivery • Two municipality administrations targeted by advocacy event on improving local PS delivery • 55 local civil servants and local officials trained • Two municipalities where feasible joint projects identified 	<ul style="list-style-type: none"> • 293 • 150 • 100 • 100 • 110 • 100
3	Enhanced capacities of communities to realize improvements in local social, economic and environmental conditions	UNDP, SDC, CIDA	<ul style="list-style-type: none"> • 30 NOs/Networks established • 60 community organization leaders trained • 2 MSDC established • 4 MSU established • 20 local development projects supported with seed funding and technical support • 10 communities (NOs/Networks) targeted by sensitization workshops on human development issues 	<ul style="list-style-type: none"> • 99 NOs established • 191 community leaders trained • 2 MSDC established • 4 MSU established • 28 local development projects supported with seed funding and technical support • 27 communities targeted on sensitization workshops on human development issues 	<ul style="list-style-type: none"> • 330 • 318 • 100 • 100 • 140 • 270

Description of the Programme achievements is given in the subsequent section. Results achieved in the area of legal and policy frameworks for municipal sustainable governance are reflected in the sub-section “Legal and Policy Reforms” (2.1.1); attainments of building the institutional capacity for participatory governance are highlighted in the sub-section “Institutional Capacity Building” (2.1.2); sub-section “Local Sustainable Development Initiatives” (2.1.3) deals with the progress made on living quality enhancement; achievements on human resource development, HIV/AIDS and gender awareness are described in respective section (2.1.4 and 2.1.5); activities on advisory support for municipal governance and project management are reflected in the appropriate sections on “Management and Effectiveness”(2.2).

2.1.1 Legal and Policy Reforms

Lessons learned at the local level, especially in the field of decentralisation and local self-governance, are brought by UNDP/MGSDP and NFPM for policy dialogue and policy improvement. It is done through policy studies, seminars, conferences, roundtables etc.

Major Activities on Legal and Policy Reforms

To improve the legal and regulatory environment for local sustainable development initiatives, joint local development planning and financing, major activities undertaken during the year included: 1) Registration of Draft Law of Ukraine “On Introduction of Changes and Amendments to the Law of Ukraine “On the Bodies of Self-Organisation of Population” for

Parliamentary Consideration; 2) Signing “Partnership Agreement” with the Parliamentary Committee on State Construction and Local Self-Government; 3) Establishing Partnership with the Ministry of Housing and Municipal Economy of Ukraine; 4) Organizing International Conference on Quality of Drinking Water for sharing experience of partner municipalities. Major achievements in these areas are given hereunder.

1. Draft Law Registration for Parliamentary Consideration.

On February 21st, 2008 the Draft Law of Ukraine “**On Introduction of Changes and Amendments to the Law of Ukraine “On the Bodies of Self-Organisation of Population”**” developed in 2007 due to the joint efforts of the Committee of Verkhovna Rada on State Construction and Local Self-Government and the UNDP-led “Municipal Governance and Sustainable Development Programme” was submitted by the Committee for parliamentary consideration.

Box - I: Necessity of the Draft Law for Strengthening Community Participation in Local Development

In accordance with explanatory note, the necessity of the suggested Draft Law is justified by the lack of legislative norms to regulate the status of the bodies of self-organisation of population (BSP), need of simplification of their registration procedure, as well as the urgency of updating the legislative framework on BSPs with regards to the administrative and territorial reform and reformation of the local self-government system. Besides, the Law of Ukraine “On BSPs” approved in 2001 is overcomplicated in terms of its practical implementation. Considering the increasingly strengthening role of BSPs in the system of local self-government, the clarification of their legal status and simplification of the registration procedure are deemed important.

The major principal amendments proposed in the draft law include the following:

- Definition of the “micro-community”.
- Clear identification of the “non-profit status” of the BSPs.
- Simplification of the registration procedure for BSP creation.
- Elimination of the restriction in BSP creation by the period of local council validity.
- Provision of the right for economic activities for BSPs.
- Strengthening the financial and property framework of BSPs activities.

The full version of the Draft Law may be downloaded from the official web-site of Verkhovna Rada of Ukraine <http://portal.rada.gov.ua> along with the supporting documents: 1) explanatory note; 2) presentation; 3) comparative table on proposed changes and amendments; 4) author’s team. The status of the draft law consideration may also be tracked by the given link.

Excerpt from the Explanatory Note on Draft Law Registration in Verkhovna Rada of Ukraine dated February 21st 2008

2. Signing “Partnership Agreement” with the Parliamentary Committee on State Construction and Local Self-Government.

On February 28th 2008 the Partnership Agreement was signed between UNDP and the Committee of Verkhovna Rada of Ukraine on State Construction and Local Self-Government aimed at creating conducive environment for strengthening of decentralized governance for sustainable development in Ukraine. The article about this event is available at UNDP web-site: <http://undp.org.ua/en/media/1-undp-news/440>.



Photo - 2: Joanna Kazana-Wisniowiecka, UNDP Deputy Resident Representative in Ukraine, Oleksandr Omel'chenko – Head of Parliamentary Committee, and other participants of the meeting

The partnership framework includes the following:

- Initiating reforms in the areas of administrative/financial decentralisation in line with the principles of subsidiarity;
- Promoting participatory governance and creating effective decentralized institutional system;
- Improving policies/legislations to create enabling environment for territorial communities, local self-government bodies, non-governmental organizations to undertake bottom-up participatory planning;
- Promoting administrative-territorial reform in Ukraine;

The experts exchanged opinions constantly and representatives were involved in all activities of UNDP/MGSDP. UNDP/MGSDP plans to establish partnership with Committee on Construction, Housing and Municipal Economy and Regional Policy in 2009.

3. Establishing Partnership with the Ministry of Housing and Municipal Economy of Ukraine

On June 10th 2008 the Memorandum of Understanding was signed between UNDP and the Ministry of Housing and Municipal Economy to cooperate in strengthening the housing policy in Ukraine. The partnership framework includes the following:

- Reformation and sustainable development of municipal and housing economy, elaborating the national benchmarks in the area, and collecting and promoting the best practices of public services delivery to residents (through policy and legislation reforms, scientific research, communication);
- Environment and energy efficiency (e.g. introduction of the energy efficient mechanisms in communal services; realizing initiatives on improvement of the outdated drainage, sewage systems and solid waste management);
- Promoting creation and support to the activities of condominium associations and creation of competitive market of communal services, for which the capacity of both communities and local authorities will be built to ensure the quality service delivery.

The article about this event is available at UNDP web-site: <http://undp.org.ua/en/media/1-undp-news/477>.

The Ministry was engaged in work of National Forum of Partner Municipalities during Annual Meeting of National Forum of Partner Municipalities held in Guta on December 11-12, 2008 represented by Yulia Sudnikova, Head of Department of Strategy of Reform of Ministry of Communal and Housing Economy.

Box - II: Ministry of Housing and Municipal Economy and MGSDP Join the Efforts to Reach Common Goals

The Ministry has elaborated State Program for Reform of Housing and Municipal Economy which envisages establishment of competitive market of servicing residential real estate property with new forms of self-organisation of population (ACMBs etc.) and managing the property. In order to enhance human resource capacity, the Ministry plans to develop training materials and courses on ACMBs creation and management. One of the Chapters of State Program is devoted to involving the public to elaboration of housing policy and reform of housing and communal sector. The Ministry implies that public discussions enabling each citizen to raise problems he/she considers most important. Such practice is new for Ukraine and could contribute to developing democracy, society and local governance in Ukraine.

“The Ministry of Housing and Municipal Economy highly appreciates the efforts of UNDP/MGSDP involving the public in maintaining housing property and assisting City Mayors in solving problems of reform of housing and communal economy, which are urgent in all cities of Ukraine

The Ministry will support the activities of UNDP/MGSDP and facilitate dissemination of Programme experience in all municipalities of Ukraine. The work for creation of ACMBs has been implemented for 8 years and approximately 5% of housing stock has been united by ACMBs.

There are many problems that hinder the process. First and most significant problem is legislative. Second, the public has not fully realized that if they do not manage own housing, no one will do it for them.

The Ministry has elaborated Draft Amendments to Law on Associations of Co-Owners of Multi-Apartment Buildings. The aim is to transfer the ownership of land under the house of ACMB, so that the owners can earn revenue. We plan the training activities for managers of ACMBs and managing companies paid with budget funds. Educational work with the public is determinant of future success.

Most important assistance from UNDP/MGSDP is covering pilot projects and positive experience, examples of community organizations in every municipality. Providing examples of success of community based organizations, information about the budgets of the projects, results achieved would help in persuading the public”.

Yulia Sudnikova, Head of Department of Strategy of Reform of Ministry of Housing and Municipal Economy



Photo – 3: Yulia Sudnikova, Head of Department of Strategy of Reform of Ministry of Housing and Municipal Economy

4. International Conference on Quality of Drinking Water for sharing experience of partner municipalities

On September 25th 2008, 196 participants have gathered in the International Conference “Quality of Drinking Water: New Approaches and Solutions” to discuss conceptual principles of providing the Ukrainian population with quality drinking water and the roles of central and regional authorities in this process.

The Conference was organized by the Ministry of Housing and Municipal Economy of Ukraine and the National Academy of Sciences of Ukraine with support from UNDP/MGSDP.



Photo - 4: Oleksiy Kucherenko, Minister of Housing and Municipal Economy of Ukraine, Borys Paton, President of National Academy of Sciences of Ukraine, Iryna Zapatrina, Deputy Minister, Sergiy Zimin, Deputy Minister and other representatives of the Board of the Conference

The excerpt from the Resolution of the conference “Drinking Water: New Approaches and Solutions is provided in Box - III.

Box - III: Improving Quality of Drinking Water

In course of discussions and presentations, the participants recommended the following:

1. To support the proposals of National Academy of Sciences of Ukraine on necessity of new conceptual approaches of provision high quality potable water to the population of Ukraine with application of module (block) and collective stations for water purification, including well-room type. These should be introduced first-hand in cities, where water is supplied under temporary permits and is under required standards.
2. On behalf of the participants of the conference, the Ministry of Housing and Municipal Economy is authorized to address

- the Parliament of Ukraine on approving financing of the State Program “Drinking water for 2006-2020” in amount the program envisages;
 - to the Cabinet of Minister of Ukraine for revision of existing policy for licensing utilization of potable ground water;
3. Ministry of Housing and Municipal Economy:
- Elaborate Draft Laws “On centralized water supply and sanitation” and “On amendments to Laws of Ukraine “On drinking water and drinking water supply”, “On State Program “Drinking water for 2006-2020”;
 - Jointly with the Ministry of Environmental Protection, Ministry of Health of Ukraine, State Committee of Ukraine for Technical Regulations and Consumer Policy and other related agencies provide monitoring of quality of drinking water in Ukraine;
 - Jointly with National Academy of Sciences of Ukraine, State Committee of Ukraine for Technical Regulations and Consumer Policy, related scientific and research agencies provide effective scientific and methodical assistance to local executive bodies and bodies of local government for providing quality drinking water to the population;
4. Council of Ministers of AR Crimea and Kyiv and Sevastopol city state administrations jointly with Ministry of Environmental Protection and Ministry of Health Protection should examine water intake points and springs of drinking ground water on conformity to state standards and other normative and legislative acts.
5. Council of Ministers of AR Crimea and Kyiv and Sevastopol city state administrations jointly with local government bodies, enterprises of water supply and sanitation, public organizations should elaborate the measures for improving quality of drinking water according to existing standards and requirements.
6. Public enterprise “Scientific and research, construction and technological institute of urban economy” should create specialized centre for informatisation and automation for introduction of modern foreign and domestic experience.

Excerpt from the Resolution of the conference “Drinking Water: New Approaches and Solutions”



2.1.2 Institutional Capacity Building

UNDP/MGSDP assists partner municipalities in mobilising local communities of citizens to create community-based organisations (housing/ street committees, associations of co-owners of multi-apartment buildings and their federations etc). It also assists academic institutions, NGOs and small/ medium businesses to create their respective networks.

These self-governing institutions are founded on the principles of good governance. They join with city council, regional/ rayon bodies in making joint vision about sustainable development of their cities. Below are the major activities carried out during the year in this respect.

A) Institutional Development at the Local Level



Photo – 5: In process of general meeting of SC “Dzherelo Zhyttya Vulytsi Zamkovoï”

The process followed for institutional development of dialogues with the stakeholders, forming the citizen-based organisations or networks, building their capacity on participatory governance, institutionalisation (official recognition) of their structures, and supervising their development by MGSDP/MSU teams. These steps are essential for laying foundation of good governance; building capacity of local community to forge partnership with local government and other development agencies and to pool local/ external resources for realisation of development initiatives and

sustainability of development efforts.

The achievements in the area of the institutional development in the partner municipalities gained during 2008 are given below:

- 95 additional neighbourhood organizations (NOs) emerged with the participation of 346 buildings (including 199 multi-apartment buildings), 4753 women and 3552 men;
- 2 NGO networks were created in Rubizhne municipality uniting 37 local NGOs.

In cumulative term, the total number of NOs in 2004-2008 reached 359 with the participation of 22297 women and 16381 men from 1095 buildings (including 456 multi-apartment buildings). In addition, 211 schools and kindergartens created 9 school networks and 91 NGOs joined to form 6 NGO networks.

Relevant data on institutional development is given in Table – II. The table reflects data for 17 partner municipalities which achieved some institutional growth during the year. Other municipalities which are not mentioned in the table experienced some difficulties in establishing the effective activities of the Municipal Support Unit on mobilising the communities.

Table – II: Institutional Development in the Partner Municipalities in 2008

SN	Municipality	Neighbourhood Development Organisations	Neighborhood organizations (NOs)	Members of NOs	Women	Men	No of buildings	No of households	No of School Networks	No. of school members	No of NGO Networks	No. of NGO-members	No. of Business Network	No. of business-members	No. of microrayon covered
1	Total until 2008	4	264	30373	17544	12829	749	18843	9	206	4	54	2	31	56
2	Progress in 2008 by Municipality														
2.1	Iv-Frankivsk	-	5	285	182	103	75	278	-	2	-	-	-	-	-
2.2	Rivne	-	5	1381	841	540	5	651	-	-	-	-	-	-	-
2.3	Mykolayiv	-	6	842	505	337	6	316	-	-	-	-	-	-	-
2.4	Kirovske	-	4	836	440	396	4	428	-	-	-	-	-	-	2
2.5	Kaharlyk	-	12	617	348	269	9/147 prv	62/147 prv	-	-	-	-	-	-	2
2.6	Novovolynsk	-	6	182	107	75	6	114	-	-	-	-	-	-	4
2.7	Rubizhne	-	8	462	308	154	8	174	-	-	2	37	-	-	-
2.8	Ukrayinka	-	3	1263	645	618	5	609	-	-	-	-	-	-	1
2.9	Halych	-	1	27	12	15	1	8	-	-	-	-	-	-	-
2.10	Scholkino	-	2	131	69	62	5	148	-	-	-	-	-	-	-
2.11	Dzhankoy	-	8	914	590	324	87	87	-	-	-	-	-	-	-
2.12	Dolyna	-	15	385	197	188	9	420	-	-	-	-	-	-	2
2.13	Novograd-Vol.	-	8	607	312	295	12	431	-	-	-	-	-	-	-
2.14	Hola Prystan	-	4	78	38	40	4	80	-	-	-	-	-	-	-
2.15	Saky	-	2	117	71	46	2	50	-	1	-	-	-	-	-
2.16	Tulchyn	-	2	34	19	15	2	23	-	2	-	-	-	-	-
2.17	Voznesensk	-	4	144	69	75	4	62	-	-	-	-	-	-	-
3	Total 2008	-	95	8305	4753	3552	346	4088	-	5	2	37	-	-	11
4	Total 2004-2008	4	359	38678	22297	16381	1095	22931	9	211	6	91	2	31	67

In order to create institutional support structure for participatory municipal governance, the citizens should be ready to select genuine leadership among themselves; be convinced in community approach; follow elements of good governance; meet regularly; contribute money to

sustain the organization; and jointly undertake planning, implementation, and monitoring of the development actions. Affirmative response from 80% or more of the members can be considered as a clear indication that they are willing to make decision in favour of forming an institution.

Major agency responsible for fostering the institutional development at the local level is the Municipal Support Unit (MSU) created by the partner municipality after signing the Partnership Agreement. Due to the efforts of MSU, local citizens form their community organisation and register them in an appropriate legal form.

It is envisaged by MGSDP process that with time MSUs at local level should become a trans-sectoral Resource Centre for supporting community initiatives on sustainable development. There are successful examples of such institution in different municipalities with varying institutional arrangements. In some cities the MSU is created as an internal department of the municipality (see Box - IV), and in some MSU functions as an independent NGO in a form of Resource Centre (see Box - V).

Box - IV: MSU as a Department of City Council for Supporting Community-Based Sustainable Development

Internal Department of Municipality – Case of Tulchyn

Municipal Support Unit of Tulchyn Municipality was created in September 2007 according to the City Council's decision after signing a Partnership Agreement with UNDP/MGSDP on the 22nd of August 2007. The Municipal Coordinator of the MSU received training from UNDP/MGSDP staff, took part in many exchange visits to partner municipalities. Thus the capacity was developed on community mobilization for local sustainable development.

Initially the activity of the MSU aimed at cooperating with MGSDP and community initiatives, later the activity was further extended. The department took part in developing and implementing other projects. In 2007 the MSU won a project “Revival of a Native City (on the occasion of the 400th anniversary of Tulchyn) „Creation of a Rest Zone for Children, Teenagers and Inhabitants of the City in its Parks» with total cost UAH 50000.

In 2008 under the support from UNDP/MGSDP the unit facilitated the community organizations and assisted them in implementing two projects of installation of energy saving plastic windows in the Kindergartens #4 and #3 with total cost UAH 200000. The project «Purification of Local Wells» with total cost UAH 10000 was developed and implemented due to support from oblast contest.



Photo - 6: Juerg Christen, SDC expert and UNDP consultant, Valeriy Vesnyanyi, Tulchyn City Mayor and Oleksandr Melnyk, Municipal Coordinator in Tulchyn Municipality visit project site in Kindergarten

The MSU assisted in creation of two public organisations based on the parent and staff community of the kindergarten, established cooperation with Lviv Center for Scientific, Technical and Economic Information and the Ukrainian Institute for Entrepreneurship.

In the end of 2008 the functions and tasks of the MSU were extended to the following:

- Mobilization of local communities, dwellers, NGOs, educational institutions and business.
- Providing consultancy to local community organizations/networks.
- Implementation of investment and innovation policy.
- Attracting international technical assistance.
- Maintaining linkages with the local community organizations/networks.

“We expect the results of local MSU will boost when we add new staff and broaden the tasks of the department. According to our plans, the MSU should specialize in communal and housing infrastructure reform in the municipality. Exposure visits enhance the capacity significantly as we learn about progress,

success and experience of other municipalities”.

Valeriy Vesnyanyi, Tulchyn City Mayor

Box - V: MSU As a Trans-Sectoral Resource Centre for Community-Based Sustainable Development
Independent NGO – Case of Dolyna municipality

Tackling the reform of housing and communal economy, Dolyna municipality focused on work with the communities, changing mindset of dwellers, creating effective owner, educating the dwellers on the rights and responsibilities of maintaining residential property.

In order to facilitate such activities, Dolyna municipality and UNDP/MGSDP signed Partnership Agreement on June 20, 2007. Soon Municipal Support Unit was established according to the Agreement by City Mayor's Decision. The representatives of the MSU created Public organization “Centre for Support and Development of the Reforms”, with mission to support state and local reforms in municipality and region, educate the dwellers on their rights and responsibilities and inform them about sustainable development issues.

Considering the urgency of the reform of housing and communal sector at state and local levels, the Centre decided to specialize and focus the efforts on housing sector and reform of housing and municipal economy. In cooperation with UNDP/MGSDP, the staff of the centre participated in numerous trainings on community mobilization, implementing reforms in housing and municipal economy.

The Centre closely cooperates with Dolyna City Council. According to adopted Programme for Reform of Housing and Municipal Economy, the centre is an implementing agency of all activities, which organises meetings with the dwellers, conducts information and educational campaign on benefits and necessity of the reform and establishing ACMBs, provides consultations on legal and accounting issues to community activists, assists in registering of ACMBs. The Center conducts trainings for enhancing capacities of leaders of the ACMBs on effective management of residential property.



Photo - 7: In course of training for the managers of the ACMBs on effective management. The participants not only received professional knowledge but also useful manuals and CDs with recent legislation

The Center organises the activities for informing the population on issues of SD, gender, HIV/AIDs etc. Such activities are very effective and facilitate knowledge sharing. Thus, in June 2008 Olena Ursu, UNDP/MGSDP Officer-in-Charge, held a training on gender for the representatives of local communities. In November 2008, Lidiya Dankiv, specialist of rayon department of education who participated in the training held a seminar for the teachers, psychologists from the local schools based on materials and knowledge received from UNDP/MGSDP. The Center actively involves communities into the process of participatory “bottom-up” decision-making. The success of the Centre was acknowledged at the national level, when the Centre's project on assistance to the dwellers of multi-apartment

buildings on self-organisation and managing residential property in Dolyna municipality was supported by the Foundation for local Self-Government of Ukraine. In addition, the Center received support from the Renaissance Foundation for enabling environment and optimisation of management system of ACMBs through introduction of institute of manager and assistance to active communities.

Therefore, the major result of the Centre's activities is awakening the consciousness of local population and fostering effective owner which would facilitate the reform of communal and housing sector in Dolyna. The City Mayor Volodymyr Garazd was elected the Chairperson of the National Forum of Partner municipalities as participants of the Forum expressed trust and acknowledged the success of Dolyna municipality.

Sergiy Gargat, community activist of MSU in Dolyna municipality

1. Developing Capacities of Municipalities to Overcome Obstacles in Creating ACMBs

During 2008 MGSDP assisted partner municipalities in establishing community-based organizations and elaborated new solutions to overcome the obstacles. Main obstacles * and solutions for establishing ACMBs were the following:

- Passiveness of the population, low social mobilization to maintain shared property;

Experience of Saky and Dzhanhoy municipalities: The exposure visits and reviewing successful project sites mobilizes community leaders. Thus the visit of community activists from Dzhanhoy and Scholkino to Voznesensk on 16 March 2008 mobilized the communities to submit their projects and successfully implement them. The method “peer-to-peer” is very effective for making people care about their property.

- Complex, burdensome and expensive procedure of registration of community-based organization;

Experience of Backchysaray municipality: The belief that registration of ACMB is expensive blocked establishing ACMBs in the municipality. In order to receive reliable information MSU office in Backchysaray send requests to local registering bodies (Department of Statistics, State Registration and Department of police issuing permission) and received official answers. These answers listed the registering procedures which are free and proved that the procedure was much less expensive. The official answers were made public for the population on the information boards of the MSU

- Low support from local authorities;

Experience of Saky and Dzhanhoy municipality: The exposure visit to Hola Prystan of the local councilors, Deputy Mayors Saky and Dzhanhoy municipality persuaded the local authorities of these municipalities to support the activities of the Programme. In course of the visit the authorities learned how MGSDP partner municipality implements its obligations, the finance procedures and co-financing are organized.

2. Supporting Local Policy Elaboration on Wider Citizens Participation

Since May 2007, when the Programme activities were initiated in Novovolynsk municipality, 9 community projects were implemented by the community-based organizations of the city worth 504 thousand UAH. The projects directly benefited 784 local citizens, including 171 children, and were co-financed by the stakeholders in the following proportion: 19.84% from UNDP TRAC, 59.70% from Municipality and 20.45% financed by local community. The process of community mobilisation was accepted with enthusiasm by local communities in Novovolynsk. Federation of ACMBs “Mistechko” functions in the city and involves new members. The municipality Department of Economic Policy and Investments of Novovolynsk municipality generated experience and expertise in participation in UNDP/MGSDP. Therefore, there was a need to scale up the Programmes activities for the whole municipality and the Department of Economic Policy and Investments of Novovolynsk municipality elaborated Programme of support for creation and activities of ACMBs in Novovolynsk and Zhovtneve settlement for 2009 and submitted it for consideration by the City Council.

Box - VI: Programme for Support of Creation and Operation of ACMBs in Novovolynsk and Zhovtneve Settlement for 2009

The purpose of the Programme is to promote implementation of the competitive basis of housing services delivery and creation of transparent market of these services by providing complex support to creation and operation of associations of co-owners of multi-apartment buildings in Novovolynsk municipality and Zhovtneve settlement.

* Based on presentation of Volodymyr Garazd, Dolyna City Mayor delivered at the Meeting of NFPM on December 11, 2008 and Programme for Support of Creation and Operation of ACMBs in Novovolynsk Municipality and Settlement Zhovtneve in 2009 (prepared by Borys Karpus).

The purpose of the Programme is also to improve the living conditions of people, who live in ACMBs, by means of improving institutional capacity of management of associations of co-owners of multi-apartment buildings and initiative groups through realization of three aspects of the Programme: organizational, informational and promotional. In addition, the Programme aims to improve the effectiveness and reliability housing economy, to ensure its sustainable development for satisfaction of population needs in housing services according to established norms and national standards.

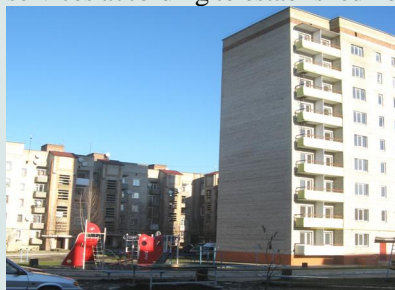


Photo - 8: The Association of ACMBs in Novovolynsk unites many newly built multi-apartment houses

Association of co-owners of multi-apartment buildings must become the main form of operation and maintenance of apartment houses and near-house territories, improvement their welfare and living conditions

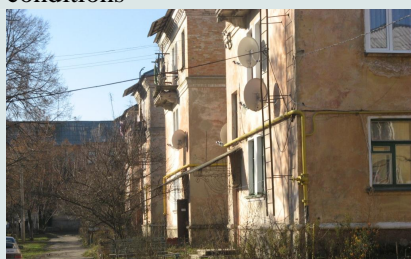


Photo - 9: The ACMBs in small houses in settlement Zhovtneve are an example of democratic participation of local communities

ACMBs have gained great experience in solving their own problems, among which – roof reconstruction, replacement of cold and hot water pipes in buildings, improvement of adjacent territories, construction of sewerage systems and children sports grounds. In the framework of UNDP/MGSDP 9 community projects have been financed, 470 000 UAH went through their (community organizations') accounts. Many of these communities became institutionally capable and worked out development plans for their own organizations. In the near future they plan substantially improve their living conditions by their own means.

The main goals of the Programme are:

- improvement of housing services quality;
- reduction of irrational expenses;
- providing all the levels of population with access to housing services that meet the requirement of national standards;
- promoting demonopolization of housing economy, creation of competitive environment on the market of housing services.

Excerpt from Programme for Support of Creation and Operation of ACMBs in Novovolynsk and Zhovtneve Settlement for 2009

3. Promoting NGO Networks Creation as an Instrument for Participatory Governance

Participatory governance is based on engaging citizens and their organizations to process of planning and decision-making at the local level. NGOs become an influential stakeholder when they unite in a NGO network. NGO networks allow to unite available resources, generate the capital, identify and determine the local development priorities, monitor, lobby and establish cooperation with different local agencies. The NGO Network created in Rubizhne municipality became a strong local development actor and the experience is provided in Box-VII.

Box - VII: NGO Network in Rubizhne Became Effective in Solving Local Development Problems

Public Council for City Mayor became a democratic institute uniting 27 NGOs working in different areas in the municipality.

The MSU in Rubizhne was a flagship of mobilizing community; it initiated association of NGOs and provides technical, organizational and information support to the activities of the Council. The Public Council had a statutory meeting and was officially registered. The Provision on Public Council for City Mayor was approved by the City Mayor and the Statuary Meeting of the NGOs and Associations of Rubizhne municipality. The Council is a form of cooperation of bodies of local self-government with local public organizations. It aims at constructive development of the municipality and enhances social, political and economic sustainability.



Photo - 10: Meeting of the Public Council with participation of the City Mayor Anatolij Busenkov

The Council implements the following tasks according to the Regulation on its activity:

- Enhancing legal and organizational environment for wider citizen participation in local decision-making process;
- Promoting transparency of operation of the bodies of local self-government and local executive bodies;
- Providing consideration of opinions of the public in decision-making process, maintaining dialog with all interest groups of local communities;
- Promoting harmonization of interests of local NGOs and associations on solving problems of local development;

The Council organised a survey on urgent problems of the municipality, and often invites key decision-makers for discussions on urgent issues. Due to public discussions, complicated public policy issues are solved with consideration of different interest groups. The Council solves various issues, but is particularly successful in solving traffic and parking problems in the municipality. For example, in order to prevent parking on the lawns and flower-beds on territory adjacent to multi-apartment buildings, administrative commission conducts spot-checks. The money from the fines is used for arranging and improving the yards near the houses.

The experience of Rubizhne municipality proved that creation of NGO networks is important and needed for enhancing active participation of citizens in solving local problems.

National Forum of Partner Municipalities (NFPM):

The Annual Meeting of the National Forum of Partner Municipalities of UNDP/MGSDP was held on December 11-12 in Guta (Ivano-Frankivsk oblast) with participation of 48 representatives of the city councils, state authorities, academia and donor agencies. Major objectives of this Forum were to build capacity of the municipal authorities by sharing the best practices of local self-government, to enhance inter-municipal cooperation for local sustainable development action and lobby for required policy changes to enable more favourable environment for wide communities' engagement into local decision-making process. The meeting became a ground for exchange of expert opinions, professional presentations and democratic expression of opinions on current condition and problems of local self-government in Ukraine.



Photo – 11: In progress in the Annual Meeting of the National Forum of Partner Municipalities, 11 December 2008

In the process of discussion, the participants of the Forum worked out the following recommendations which are to be taken into consideration by the management of UNDP and donor organizations:

- Increase efforts for information and propaganda campaign about Programme experience in establishing ACMBs, service cooperatives, and other forms of sustainable community-based organizations;
- Strengthen cooperation with the Ministry of Regional Development and Construction of Ukraine, Ministry of Housing and Municipal Economy of Ukraine and the Parliament of Ukraine for nation-wide dissemination of the approach at policy level;
- New activities should be introduced to support municipalities in reacting to the economic and financial crises circumstances, for example facilitation of local economic activity and reducing unemployment by relevant training courses etc;
- Municipalities would draft annual Work plans which include plans on institutional development, co-financing, trainings etc. and the Programme would provide terms for such plans, which would strengthen planning element of the Programme;

- Simplify the procedure of community projects approval in UNDP/MGSDP Office and allow their implementation in first-second quarter;
- Local communities should follow the procedures for project proposal and reporting on projects implementation more diligently;
- MSUs and local communities should cooperate in closer contact and coordination at the stage of preparation of project proposal and reporting on implementation;
- The range of higher educational establishments teaching the course on Local Sustainable Development should be increased and the course should be taught in the academies, universities, institutes, technical schools and colleges of partner municipalities;
- The departments of education of local executive bodies could help to organize the meetings with the representatives of local universities for introducing the course on Local Sustainable Development.
- A round table for the universities should be held for discussing the problems of education separately from issues of research.
- More educational manuals, books should be printed and more conferences should be held devoted to the topic of local sustainable development.
- In current situation of financial crisis, UNDP/MGSDP could provide a platform for discussion of ways to diminish the crisis at the local level.

According to the Forum's resolution, Yuriy Herzhov, Voznesensk City Mayor, handed over the duties of NFPM Chairperson to Volodymyr Garazd, Dolyna City Mayor. In Mr. Garazd's opinion, the NFPM should focus on reform of housing and communal sector and the stimulation and motivation of community organizations (see Box - VIII).

Box – VIII: The Priorities for 2009 - Reform of Housing and Communal Sectors and Stimulating Community-Based Organisations

2008 was a year of intensive and fruitful work for the welfare of the local communities and for the well-being of Ukraine. Analysing the achievements of partner municipalities of the UNDP led by Municipal Governance and Sustainable Development Programme, I would like to express my gratitude to all the participants and partners of the Programme.

We have taken another significant step in the line of sustainable development of our communities. We have implemented hundreds of small and large projects, and the most important is that we have been continuing to involve our citizens into mobilizing their inexhaustible energy of local communities.

Real success can be achieved only through involvement of people, dwellers into the process of solving the problems of their cities and villages! It should be marked, that the part of active and conscious members of the territorial communities in the Programme's partner municipalities is increasing every year. This is especially relevant now, in year 2009, when economic crisis is supplemented with political one. A drastic decline of budget revenues, a pessimist

forecast of our economic stance against the background of growing challenges and depreciation of the national currency – all these make us understand that the year will be difficult. That is why the importance of the experience, we have gained in the field of effective governance, in particular in budgeting, managing the quality of services and energy saving, is growing drastically. Today it is important to keep the level of employment in business and in the public institutions through social dialogue and partnership. Undoubtedly, there are more chances to survive and maintain developing for those municipalities, where maximum number of citizens is involved into the process of self-government, where initiative is being stimulated and the leadership is being encouraged.

There are several urgent questions which should be considered a priority for the Forum in 2009. These are the reform of housing and communal sector and the development and motivation of community organizations (ACMBs and other), as the main component of such reform. After all, the main issue is not



Photo - 12: Volodymyr Garazd, Dolyna City and Mayor, NFPM Chairperson

to repair the roof or basement but to change in dwellers' minds and the real effective maintenance of collective and individual property. The role of UNDP/MGSDP and its contribution into the transformation of the dwellers' minds of our communities cannot be overestimated. It is very important to foster this progress as well as to facilitate inter-municipal cooperation and lobby changes in the legislation, identification of regulations and politics that need changes.

Let the new challenges of life make all of us more courageous and united in achieving our goals and objectives.

Volodymyr Garazd, Dolyna City Mayor, NFPM Chairperson

During NFPM meeting, the representatives of municipalities could also hear the impression of the donors' organisations like UNDP, SDC and Norwegian Embassy, on their work (see Box - IX).

Box - IX: SDC Broadens Support to Decentralisation in Ukraine

Swiss Agency for Development and Cooperation focuses on four areas: health protection, rule of law and democracy, economic development, support for small and medium enterprises and rural and forest economy. The main task of the sector of public administration reform for 2007–2010 is assisting in decentralisation and power redistribution.

This includes provision of technical and methodological assistance to the Government of Ukraine in elaboration of framework documents on regional policy, territorial and administrative structure, public administration as well as facilitating coordination and harmonization of the national initiatives on these issues.



Photo - 13: Olena Lytvynenko, SDC National Programme Officer

The task of the sector for 2007-2009 is enhancing the environment for sustainable development at the municipal level by strengthening institutional capacity of the city councils for provision of public and administrative high quality services; support for public-private partnerships, integration of the principles of sustainable development to national legislation.

The budget of the sector is 6.5 mln Swiss francs (43 mln UAH), as it is a priority sector of our activities in Ukraine and the biggest one in terms of financing. The Ministry of Regional Development and Construction of Ukraine is our main partner at the government level in this sector. The Ministry has developed Draft Laws on Administrative Structures, Reform of Local Self-Government, on training and capacity development of the servants of bodies of local self-governance. We have an agreement that these Draft Laws will be discussed in context of our Projects at the regional level and that pilot-projects will be introduced.

Decentralisation reform is a priority for the Government of Ukraine therefore we decided to continue cooperation with UNDP/MGSDP. In addition, considering the Ministry's decision to create pilot projects, we decided to broaden SDC Programme area to six additional partner municipalities of MGSDP (Ivano-Frankivsk, Dolyna, Novograd-Volynskyi, Hola Prystan, Voznesensk and Kirovske). Starting from the next year we will support various activities not only in AR Crimea and Vinnytska oblast. We consider that MGSDP is an excellent Programme and its experience generated at the local level should be distributed at the national level and should be considered at policy and decision-making level.

SDC took a decision to continue financing the activities of the Programme in 2009 – 2012 with focus on capitalization of the experience, engaging experts, practitioners and ministries, mobilizing them for assessment of the lessons learnt and dissemination at the national level. Also, our priority for 2009 is cooperation with the Parliament of Ukraine, support for parliamentary initiatives in context of our Projects, support for decentralization and future project "Knowledge Management in Area of Decentralisation".

We will need the support and efforts of the municipalities next year. From our side, we would provide expert support and examples of successful experience. I would like to thank the management of UNDP/MGSDP for great results and positive experience.

Olena Lytvynenko, SDC National Programme Officer

Speech during the NFPM meeting on 11th of December 2008, Guta

The vision of representatives of MGSDP partner municipalities on Programme activities: Survey

The survey was conducted during NFPM meeting and 25 representatives of partner-municipalities participated in it. In general the respondents were satisfied with increased capacity of local authorities to transparently define and implement the strategies of local development, provide public services. Thus, 20% of respondents said these capacities have improved significantly in course of cooperation with UNDP/MGSDP and 68% said that such capacities improved to some extent.

The respondents gave even higher grades to Programme's results in developing capacities of local communities to initiate, develop and implement the projects for improving local social, economic and ecologic environment. 40% of respondents said that communities' capacities have been improved significantly and 52% said the capacities have been improved to some extent.

The main of problems in the municipalities identified in the survey are the following:

- Need of General plan of Construction in the City and Plan of Strategic Development of the City;
- Reform of local communal and housing economy (ACMBs should be established, municipal infrastructure repaired, road works needed, green rest zones created, roof reconstruction needed, premises of kindergartens and schools reconstructed);
- Garbage disposal (solid waste disposal and recycling, construction of spoil disposal, separate garbage collection);
- Low level of social mobilisation (low legal competence of population, indifference of population to solving local problems);
- Water supply and water sanitation systems (building of water purification station, reconstruction of water supply and sewage systems);
- Energy-saving activities (introduction of individual heating systems, developing complex energy-saving program);
- Introduction of municipal service management system;
- Lack of cooperation of authorities and population (lack of transparency in dialogue between local communities and local authorities);
- Gender mainstreaming (information campaign on gender mainstreaming);
- Children, youth and cultural life (building quality sport grounds, establishing centre for youth, grounds for children);

The problems of partner municipalities identified in the survey, were taken into account in elaboration of MGSDP Work Plan for 2009.

B) University Curriculum on Community-Based Sustainable Development

The experience of Ukrainian municipalities shows that there are very few scientists or practitioners specialized in the issues of local sustainable development. Little research is done on the issue by Ukrainian scientists therefore; there are very few professional books, manuals, conferences and public debate on local sustainable development. As community-based approached gained recognition by local and national partners, there is a need to develop the capacity of decision-makers at all levels by introducing the academic course in more universities in Ukraine.

Scientific and practical conference "Local Sustainable Development: Theoretical and Practical Aspects"

On December 28, the scientific and practical conference "Local Sustainable Development: Theoretical and Practical Aspects" was held gathering of 25 participants, which have adopted

the recommendations for government and local self-government bodies to improve the management for transition to local sustainable development. The conference was organized by the Academy of Municipal Management jointly with Municipal Governance and Sustainable Development Programme.

In their work on changing the governance practices towards democracy and citizen-based approach, local governments lack competent human resources knowledgeable in sustainable development and public-private partnership concepts. *“To facilitate the process of preparing future generation of competent human resources at national level, we should introduce European Strategy for Sustainable Development into national education, special courses in the universities and post-graduate institutes, develop and introduce trainings on sustainable development for enhancing professionalism of current state and local public servants and local councillors”*, said Anatoliy Sadovenko, Academic Secretary of the Academy of Municipal Management.

Recommendations of the Conference were sent to the Government of Ukraine, specialised committees of Verkhovna Rada, national NGOs working in the area of local self-government, and other development agencies, recommended a number of activities for state bodies. They propose educational institutions and civil society organizations to improve legal and policy environment for community-based development approach in Ukraine. The news about this event can be found at UNDP/MGSDP website: http://msdp.undp.org.ua/index.php?news_id=114&language=en



Photo - 14: The conference gathered leading experts and practitioners in area of sustainable development in Ukraine

Box - X: The Scientists Recommend to Teach the Course on Local Sustainable Development in the Ukrainian Universities

In course of discussions and presentations, the participants approved number of recommendations aimed at improving the system of municipal management and its adaptation to the needs of local sustainable development. The Government and the bodies of local self-government should address the following problems for enabling local sustainable development:

1. Introducing at the legislative level the concept of local development approach as sustainable development approach, specification of its backgrounds, developing its requirements, facilitating bottom – up planning based on wide community engagement;
2. Elaboration and introduction of the mechanisms of local development considering interests of different social groups, their participation and cooperation based on social partnership, efficiency, accountability and coherence of sustainable development plans of local regional and national levels.
3. Distribution of experience of strategic planning for the municipalities and the regions similar to “Local Development Agenda XXI”, recommended by UN Conference on Environment and Development (1992), engaging more municipalities to Aalborg Charter “European Cities and Towns Towards Sustainability” and Aalborg Commitments, attracting small and big municipalities to initiative of Donetsk municipality on creating the Network of Municipalities of Sustainable Development;
4. The domestic agencies should elaborate scientifically based and consistent with European indicators of local sustainable development. These indicators should be applied for determination of criteria of sustainability, assessment of results achieved and timely revisions of strategic local development plans.
5. Active involvement into implementation of programs on local sustainable development of bodies of self-organisation of population of houses, streets and district, NGOs, scientific and research institutions, professional and business unions, Municipal Sustainable Development Councils, Municipal Support Units, Resource Centers for Sustainable Development; application of social mobilization as effective instrument of organizing population for collective action through sharing resources and solidarity for solving common problems.

6. Local communities should use their legal right to influence local policy formulation more actively, applying mechanisms of public hearings, local initiative, general meeting of the citizens, local referendum.

In the field of **educational activities** the participants of the conference support the realisation of the following measures:

- Creation of coordinating boards on ecological education and education for sustainable development on the basis of territorial bodies of the Ministry of Education and Science and the Ministry of the Ecology together with the other ministries, departments, educational and scientific bodies.
- Implementation of the basic principles of the European Strategy of Education and Sustainable Development in the national educational sphere.
- Introduction of the special academic course on local sustainable development in the higher educational and post-graduate institutions, providing them with corresponding educational literature, providing support to educational programs on sustainable development and guidance on their practical implementation.
- Elaboration and implementation of the system of trainings for the professional development of official and municipal employees, deputies of local boards on sustainable development.

7. Increasing the population's awareness using the educational institutions of all levels, specially created informational and consulting offices, popular publications, media, including web pages.

Full text of Resolution of the conference "Local Sustainable Development: Theoretical and Practical Aspects", can be found in Annex - II.

Excerpt from the Resolution of the conference "Local Sustainable Development: Theoretical and Practical Aspects"

Currently the course on local sustainable development is taught in the Academy of Municipal Management. On October 9, Partnership Agreement was signed between UNDP and the Institute of Chemical Technologies of the Eastern Ukrainian National University named after Volodymyr Dal` in Rubizhne in order to prepare future generations on community-based sustainable development through introduction of the relevant course into the university curriculum. In addition, the negotiations are in process with National University of Water Economy and Management of Natural Resources in Rivne. On November 20, 2008, meeting was held with the Mr. Vitaliy Okorsky, Dean of the Faculty of Management of the National University of Water Economy and Management of Natural Resources in Rivne municipality where the terms of future Agreement between the Faculty and UNDP were discussed.

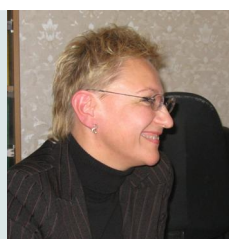


Photo - 15: Valentyna Sereda, the Dean of the Faculty which first initiated introduction of the Course

"We introduced the Course on Local Sustainable Development into curricular of the students whose major is Economy in the Academy of Municipal Management which is a state University on commercial basis. It is important that the Ministry of Education initiate introduction of the course as selective course for all students. The Ministry of Regional Development and Construction of Ukraine should express initiative to educate next generation of local decision-makers on sustainable development, community-based approach and global development problems".

Valentyna Sereda, facilitator of introduction of the course on Sustainable Development

C) ICT for the partner municipalities

Background

Local self-governments should observe principle of democratic participation at local level, according to the Recommendation # 19 "On Citizens' Participation in Local Public Life" approved in 2001 by the Council of Europe. It says that they must provide citizens with an open access to clear and comprehensive information about the community-related matters, ensuring

their rights to express opinions about the most important decisions influencing their future. In line with this recommendation, the UNDP/MGSDP supports its partner municipalities in building their capacity through modern Information and Communication Technologies (ICT).

ICT helps to increase access of the citizens to information about the activities of municipalities, as well as to other essential information in the sphere of local self-government, participatory governance, sustainable development, investment etc. According to the work plan of the Programme for 2007, support was provided to 4 partner municipalities to establish update web-sites to meet the objective.

Activities in Partner Municipalities

The following municipalities established their official web-sites under support from MGSDP:

- Saky – web-site <http://www.saki-rada.gov.ua/> activated in December 2008;

The official web-site of the municipality was created, placed in the Internet Network. The municipality designed the structure of the web-site, prepared the information to be posted on it, and deputed the chief administrator of the web-site so as to ensure inter-departmental coordination for information updating and continuity of the website. UNDP/MGSDP supported the creation of the web-site and training for the officials and representatives from the municipality. For wider dissemination of the experience, the manual on web-site administration was prepared and published.



Photo – 16: Official web-site of Saky City Council – main page design

D) Envisioning for Sustainable Development

UNDP/MGSDP envisages the necessity of sharpening the vision of the municipalities on the local development situation in light of the vision on sustainable development. Assessment of the local development situation of the city; strategic planning and participatory assessment of the community organizations are some tools that are applied for this purpose.

1. Situation analysis of the partner municipalities

Support was provided during the year to 5 partner municipalities to enable them to assess the local development situation of their municipalities. The questionnaire developed by the experts of UNDP/ Bratislava Regional Centre were used for this purpose. This questionnaire helps in evaluating strengths and weaknesses of local sustainable development related with different sectors of local development, namely: 1) local organization and democracy (strategic management; institutional development; gender equality; and partnership between local stakeholder groups); 2) local environment; 3) local society; and 4) local economy.

The cities which underwent this exercise in 2008 include the following ones:

- Dolyna – during the 2nd quarter 2008;
- Saky– during the 3rd quarter 2008.
- Dzhankoy, Backchysaray, Scholkino – during the 4rd quarter 2008.

In 2008 a survey was conducted in four Crimean partner municipalities of the Municipal Governance and Sustainable Development Programme implemented by UNDP, in order to assess the level of institutional development. The surveys were conducted in Saky, Dzhankoy, Scholkino and Backchysaray. The participants of the survey included the local councilors, city administration personnel, representatives of small business, educational institutions and local activists. Results of these exercises by city are given in the Box - XI.

Box - XI: Local situation analysis in Saky, Backchysaray, Scholkino and Dzhankoy

Backchysaray municipality does not have a development strategy. As a result of this, it scored 7 points out of 35. However, after a few orientation visits to other partner municipalities of the Programme, the municipality reserved some funds in the Budget 2009 for developing such a strategy.

The level of **institutional development** of the city amounts to 25 points out of 60. All the respondents mentioned a high level of professional preparation of the City Council staff and a high level of their technical equipment. At the same time they pointed out insufficient information about the operation of the City Council.

Local authorities should develop the website where they would place information about the activities of City Council and about the measures that are planned to be done in the near future.

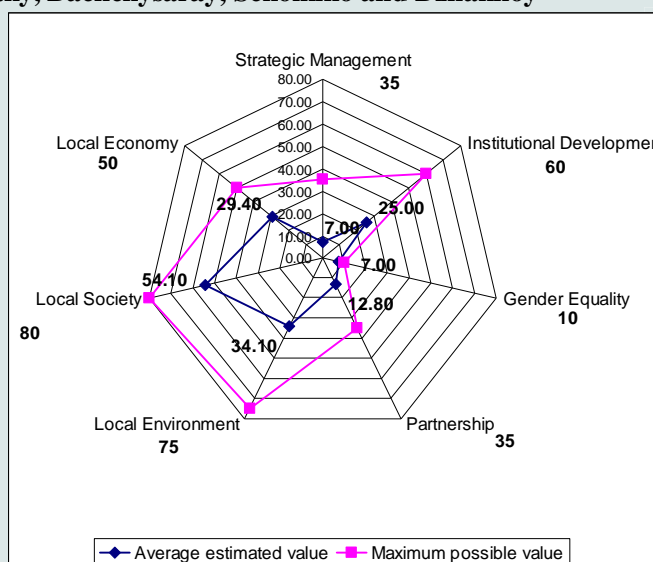


Diagram – I. Results of the Local Situation Assessment in Backchysaray municipality

The same measures should be taken to improve the **partnership** criteria as the respondents gave 12 points out of 35 to its development. The level of **gender equality** is rather high – 7 point out of 10.

The level of local environmental development is 34 points out of 70. A high level of infrastructure deterioration influences it greatly. The same situation is in Saky. A lot of networks in Backchysaray were built during 1960s, their level of deterioration has reached to 60%. It is natural that local authorities can not solve this problem completely by themselves; therefore, it is necessary to carry out more active policy in the area of community participation in municipal development. This can be done through growth of number of ACMBs and carrying out stakeholders' consultations.

The level of **local society** can be characterized as an average one – 54 points out of 80. Sufficient access to the quality education and health facilities as well as well-developed communication infrastructure and transportation network have a positive effect on the local society. But, at the same time, the local authorities have to pay more attention to the development of youth and providing them with leisure activities.

The level of development of **local economy** is rather good – 30 points out of 50. This is due to the well-developed network of banks and a large inflow of tourists in summer period. For Backchysaray, as well as for many other cities of Crimea, a low level of unemployment in summer and a high one in winter are typical. The authorities need to pay more attention to the development of infrastructure in order to attract tourists and their long stay in the city, to develop green tourism in a more active way, and to invest more in the advertising of both city and regional places of interest. This would attract more tourists.

Dzhankoy showed the best results among other Crimean cities in the area. The **strategic management** of the city got 31 points out of 35 and **institutional development** received 40 points out of 60. This is due to presence and effective implementation of a development strategy in the city that covers all the areas of the

economy. This contributes to the sustainable development of the city. The only measure, which can be taken in this situation, is review of the strategy on regular basis taking into account rapid changes in socio-economic conditions in the country.

Dzhankoy has high indices on **gender policy** i.e. 9 points out of 10. Besides, a woman is serving as one of the Deputy City Mayors of the city. The respondents gave 19 points out of 30 to the level of **partnership** relations. It is necessary to involve local society into the decision-making process more actively and to promote community participation by carrying out joint mini-projects with the community. For example, these projects may be on improvement of locale of residents, building of playgrounds and sports facility and other projects within the framework of the development strategy.

The respondents gave 27 points out of 75 to the **local environment**. This is due to the low quality of the infrastructure of the city and inadequate quality of solid waste disposal. On many issues relating to city development, sufficient information is not available.

Among other problems of the local development, the respondents mentioned the negative balance of migration. This is related to the outflow of the youth in search of higher earnings and poor condition of the roads and the lack of information on some issues. The total score is 52 points out of 80.

The development of **local economy** is assessed by the respondents as of 33 points out of 50. That is a good result. This shows that although Dzhankoy is not a resort, local authorities work a lot in developing local economy. The city has low unemployment rate. Local authorities also conducted the assessment of the land in the view of its investment attractiveness and they are now working on creation of attractive investment climate.

Evaluating institutional development of Scholkino, the respondents assessed the level of **strategic management** as 20 points out of 35. This is a high index that shows that local authorities pay much attention to strategic planning and to creating the strategy of city development.

In the respondents' opinion, insufficient Internet access of the municipalities and not very high level of meeting community's demands led to the decrease of the level of institutional development. At the same time the respondents pointed out a high professional level of the municipality's staff and emphasized that they can meet with the City Mayor and local councillors without any obstacles. The level of **institutional development** is assessed in the following way: 35 points out of 60.

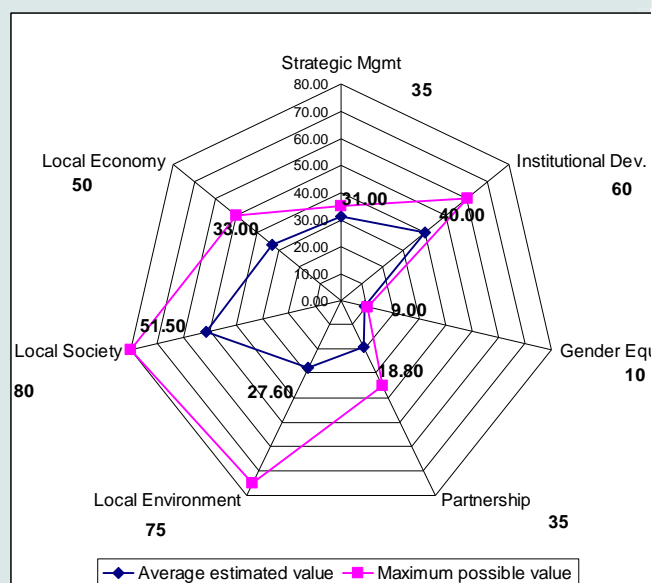


Diagram – II. Results of the Local Situation Assessment in Dzhankoy municipality

In the respondents' opinion the women are very active in Scholkino. They make up more than 50% of the local councillors and actively take part in the life of the city. The level of **gender development** is 10 point out of 10. In the assessment of the level of **partnership relations** (12 points out of 35) the respondents marked a low level of community activity on the territory of Scholkino. This can be seen from a small number of community organizations and from an insufficient level of their interaction with City Council. Local authorities should pay more attention to the dialogue with the community; they should hold some measures aimed at increasing activity of the community.

The level of **local environment** is rather high – 46 points out of 75. All the respondents emphasize almost 100% of drinking water and sewerage system provision of the population.

In Scholkino it is connected with the fact that the city is rather young (its age is only 30 years) and the infrastructure is still in rather good condition. But at the same time the respondents marked insufficient level of repair works and the absence of measures on reconstruction and on introduction of new energy-saving technologies.

Within the proposed research the respondents assessed the level of **local society** as 52 points out of 80. They also emphasized the absence of problems with access to the system of education and medicine and marked a well-developed transportation system. Unfortunately, an outflow of population takes place. This fact is confirmed by a small number of private organizations in the city and a high (around 35%) level of unemployment. The absence of large business enterprises that usually provide the city with a substantial number of workplaces has negative impact on the availability of workplaces. The evaluation of **local economy** development is 24 points out of 50.

Saky municipality pays a lot of attention to **strategic management** as it scored 26 points out of 35. A development strategy is a very important component of an effective management of the municipality since it allows to use available resources effectively in accordance with the priorities established in a plan.

In the area of **partnership and institutional development** Saky reached high scores (20 points out of 35 and 41 out of 60 respectively). Local authorities pay much attention to work with local community, creation of the community-based organisations, such as ACMBs, public organisations in schools and kindergartens etc. Also local MSU provides information support to the community in the area of self-organisation and establishes partnership with potential donors and investors.

The municipality received few points for **gender equality** (6 out of 10). Perhaps there is a need to conduct training for local community on gender mainstreaming

The assessment of the **local environment** (43 points out of 70) showed the necessity to concentrate the efforts of local authorities and community on improvement of its condition.

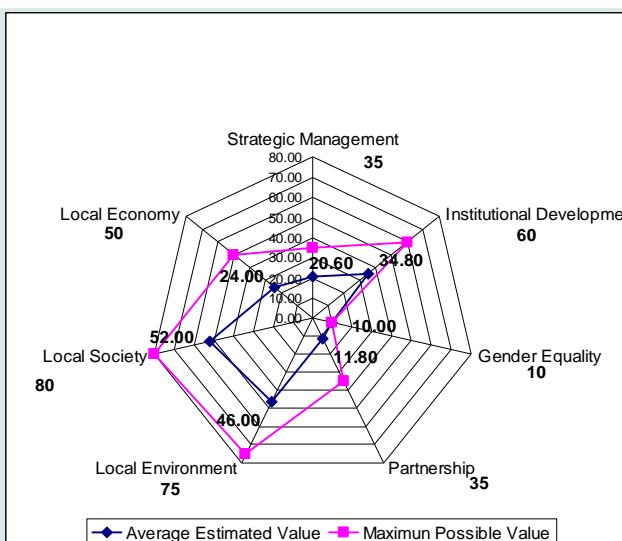


Diagram – III. Results of the Local Situation Assessment in Scholkino municipality

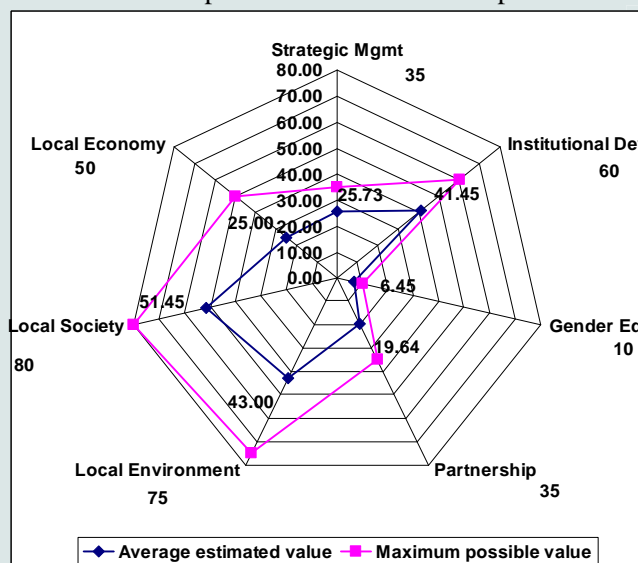


Diagram – III. Results of the Local Situation Assessment in Saky municipality

This situation is typical for all cities of Ukraine and Crimea with outdated infrastructure and negative influence on the environment.

While assessing development of **local society** the respondents mark a high level of access to the educational system and health care and a recent tendency of population growth. Saky municipality also needs to pay more attention to the development of **local economy**. Despite the potential of Saky as tourist and medical centre the level of local economy is rather low (25 points out of 50).

In conclusion, there is some similarity in problems discovered in the survey. The respondents marked poor condition of local environment. This is caused by a high level of deterioration of main funds and absence of financial resources for capital repairs, reconstruction and introduction of new energy-saving technologies.

During the poll many respondents marked insufficient level of information about the activity of local authorities. Unfortunately, not all municipalities of Crimea have such web-pages. Secondly, it is necessary to actively involve the community into the processes that take place in the city. This can be done through creation of ACMBs, service cooperatives, public organizations of the schools and kindergartens. In this process active role belongs to Municipal Support Units created under the support from UNDP/MGSDP. They play the role of resource and information centres. It is desirable that the youth becomes the main active force of the community. In such a way, acting «from two sides», it will be possible to set closer interaction between City Council and the community.

Practically all respondents marked that the level of education and health care is high enough in the cities of Crimea; they also emphasized a well-developed transportation system and free access to the banking system. Unfortunately many cities of Crimea are in seasonal need of workforce: in summer there is a surplus of it and in winter the level of unemployment is very high.

All the City Mayors are acquainted with the results of the poll and the results are posted up for familiarization in Municipal Support Units.

Mykola Smyrnov, UNDP/MGSDP Governance and Community Mobilisation Specialist

2. Set Up of Municipal Services' Quality Management System

In order to enhance the institutional capacities for participatory governance and sustainable development in the partner municipalities, UNDP/MGSDP supports its stakeholders at all levels for improving governance, service delivery and living quality of the citizens in the Programme area. Municipal Services' Quality Management System (QMS) in compliance with the ISO 9001:2000 is one type of support in this area which was piloted by the Programme in 2007 as per request from Voznesensk municipality.

Activities in Voznesensk

In 2008, the external audit was completed and the City Council received a certificate on conformity of municipal services provision according to the QMS ISO 9001:2000. The total cost of this project was 100'000 UAH, co-financed in equal proportion by the UNDP/MGSDP and Voznesensk City Council. In course of project implementation, the staff of the executive committee of the city Council participated in more than 50 trainings, elaborated more than 100 information and technology cards, decree on Policy of Quality of Municipal Services Provision of Voznesensk City Council, elaborated and approved the Ethic Code for decision-makers and other agencies of Voznesensk City Council.

Box - XII. Expected Advantages of Introduction of ISO 9001:2000

Advantages for bodies of local self-government

- The citizens are more satisfied with delivered services;
- Growth of trust to local authorities;

Advantages for the citizens

- Simplification of procedures for applying for services to city administration;
- Significant reduction of receiving a service

- Increased transparency and democracy prevents corruption and rent seeking;
- Improved time-management allows the personnel of city administration to pursue strategic goals of the municipality. Previously most of the time was devoted to current tasks;
- Flexible and comprehensive motivation system and increased satisfaction with work environment;
- from moment of application;
- Reduction of subjective influence of local authorities on process of service delivery;
- Transparent and comprehensive system for the citizens;

Vasyl Fedorov, Deputy Mayor of Voznesensk Municipality

In order to assess the results of introduction of Municipal Services' Quality Management System, the sociological surveys were conducted in September 2007 and September-October 2008. According to the survey, 36% of the respondents said that the quality of municipal services has improved.

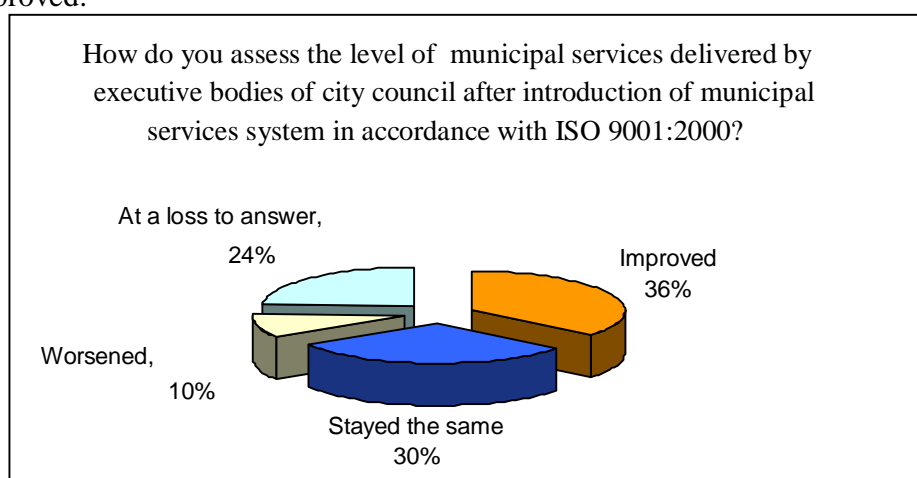


Diagram -2 : Results of survey in Voznesensk

789 respondents participated in the survey in 2007 and 755 in 2008, and they marked the growth of satisfaction with work of executive committee of the city council from 3.6 to 3.75 on 5-grade scale.

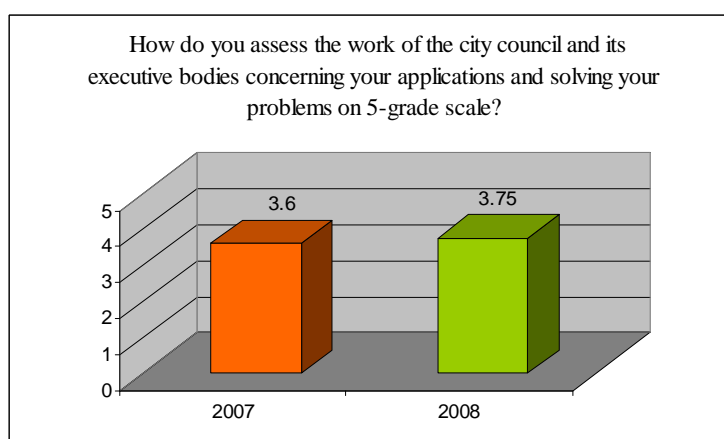


Diagram -3: Results of survey in Voznesensk

Voznesensk experience on setting up the QMS for municipal services proved that it brings tangible benefits for bodies of local self-government and citizens.



2.1.3 Local Sustainable Development Initiatives

UNDP/MGSDP aims to improve the living quality of citizens. For this purpose, implementation of local priorities/ projects of the communities is supported through small grants based on equity, productivity and sustainability criteria. These projects are destined to make direct improvement in the living environment.

A) Local Initiatives Approved in 2008

In total, 31 local initiatives were supported in 2008. Out of all projects initiated by the local community organisations, 6 initiatives were from Kirovske, 5 from Hola Prystan', 3 each from Ivano-Frankivsk, Voznesensk and Saky, 2 each from Novohrad-Volynsky, Rivne and Tulchyn and 1 each from Mohyliv-Podilsky, Dolyna, Ukrayinka, Kaharlyk and Rubizhne.

Total cost of the projects supported during 2008 was UAH 3.438 million. Of this amount, UAH 1.24 million (35.9 % of the total) went to social sector and UAH 2.20 million (64.1 % of the total) to energy and environment sector.

The total cost of the projects was shared in 2008 by different partners involved in the process. UNDP/MGSDP shared 29.2 % of the total cost (including 3.8% from SDC, 2.8 % from CIDA and 4.9 % from Norwegian Embassy); 47.5% was shared by the partner municipalities, 13.6 % by beneficiaries and 9.7% by other local donors (Table - III; see detailed information in Annex - III). In total, 16687 persons will benefit directly upon completion of these projects.

Table – III: Status of Resource Allocation in 2008 by Purpose

S N	Purpose	Num- ber of Pro- jects	Total Cost (‘000 UAH)	Estimated Cost Sharing (UAH) by							Number of direct beneficiari- es
				Benefi- ciaries	Muni- cipality	UNDP	SDC	CIDA	Other donors	Norwegi- an Embassy	
1	<i>Social Development</i>										
1.1	Potable Water	1	180`590	40`590	70`000	70`000	-	-	-	-	62
1.2	Premises Renovation for Living/Learning Conditions	6	792`384	104`821	411`864	242`716	-	-	-	32`983	5`889
1.3	Basement Pipes	7	263`143	35`315	136`698		-	-	-	91`130	1`312
2	<i>Energy and Environment</i>										
2.1	Roof Reconstruction	8	861`189	92`293	492`012	100`026	-	54`099	99`500	77`358	1`278
2.2	Window Insulation	5	680`214	76`891	348`893	69`775	130`556	-	-	-	6`501
2.3	Heating system	1	44`365	6`237	22`877	-	-	-	-	15`251	387
2.4	Sewerage system	3	616`629	109`573	152`328	76`797	-	42`631	235`300	-	1`258
	TOTAL	31	3`438`514	465`720	1`634`672	609`042	130`556	96`730	334`800	166`994	16`687
	Percentage	*	100.00	13.54	47.54	17.71	3.80	2.81	9.74	4.86	*

Diagram – 4 classifies the projects supported in 2008 by purpose, showing that the nature of projects this year was quite diverse. Among the projects of social sector, the most desirable ones were those related with basement pipes reconstruction, toilets repair and premises renovation (93% of the total number of projects in this sector). In the sector of energy and environment, the communities mostly selected the roof repairs and window insulation as their priority (76 % of the total number of projects in this sector).

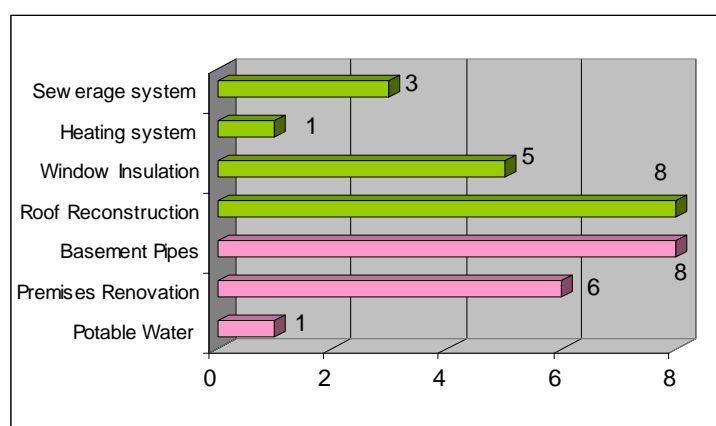


Diagram – 4: Local SD Projects Initiated in 2008 by Purpose

Where: ■ Projects of Social Sector
■ Projects of Energy and Environment

As for the institutional beneficiaries, 15 projects were initiated by ACMBs, 14 by the POs of schools and kindergartens, and 2 by Service Cooperatives (see Table - 4).

Table – IV: Status of Resource Distribution in 2008 by Initiators

SN	Initiators	Number of Projects	Total Cost ('000 UAH)	Estimated Cost Sharing (UAH) by							Number of beneficiaries
				Beneficiaries	Municipality	UNDP	SDC	CIDA	Norwegian Embassy	Others	
1	ACMBs	15	983'561	137'187	524'321	133'943	-	54'099	134'011	235'300	2'548
2	Service cooperative	2	647'590	131'790	156'700	123'800	-	-			178
3	POs of schools or kindergartens	14	1'807'363	196'743	953'651	351'299	173'187	42'631	32'983	99'500	13'961
	TOTAL	31	343'8514	465'720	1'634'672	609'042	173'187	96'730	166'994	334'800	16'687

About 28.6% of the total project resource was utilised by the ACMBs, 18.8% of the approved resource was utilised by the service cooperatives, and 52.6 % was utilised by the POs of School or kindergarten networks.

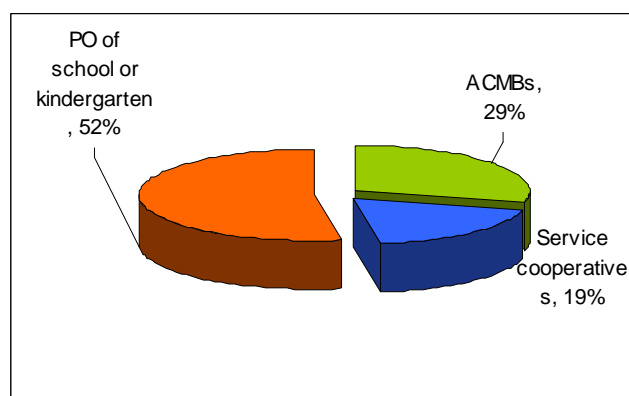


Diagram – 5: Local SD Projects Cost in 2008 by Initiators

B) Resource Delivery to SD Projects during the Year

During 2008 total amount of UAH 3.37 million was disbursed to the partner NOs/networks, out of which 2.10 million UAH, or 62.5 %, came from the partner municipalities, 0.86 million UAH, or 25.6%, from UNDP core fund, 0.14 million UAH, or 4.4%, came from Norwegian Embassy, and 0.11 million UAH, or 3.3 % from CIDA and 0.14 million or 4.2% came from SDC (Table - V).

Table - V: Financial Status of Local SD Initiatives Undertaken by Local Partners, UAH*

N	Purpose	Number of transactions	Total amount disbursed by end 2008 by cost-sharing of					Total amount due for future payment				
			UNDP Fund	SDC Fund	Norwegian Embassy	CIDA	Municipality	UNDP Fund	SDC Fund	Norwegian Embassy	CIDA	Municipality
1.	Ivano-Frankivsk	38	180758	-	20418	-	888428	-	-		-	-
2.	Hola Prystan	8	101467	-	59783	-	27783	-	-	830	-	1245
3.	Novograd-Volynskiy	8	120454	-	-	-	180529	-	-	-	-	-
4.	Kirovske	19	15687	-	64764		118857	3506	-	-	-	5259
5.	Saky	9		-	-	88204	105256	-	-	-	-	
6.	Rivne	9	106198	-	-	-	207282	-	-	-	-	
7.	Voznesensk	11	147090	-	-	-	234349	-	-	-	-	
8.	Dolyna	2	63000	-	-	-	63000	7000	-	-	-	7000
9.	Novovolynsk	10	19609	-	-	-	76646	-	-	-	-	
10.	Mykolayiv	2	51884	-	-	-	63413	-	-	-	-	
11.	Tulchyn	4	54000	27000	-	-	81000	-	9000	-	-	9000
12.	Mohyliv-Podilskyi	7	-	114829	-	23658**	55198	-	3605	-	-	5407
13.	Kagarlyk	1	2931	-	-	-	2037	-		-	-	
	Total	128	863078	141829	144966	111861	2103780	10506	12605	830	0	27911
	Percentage, %	*	25.6	4.2	4.4	3.3	62.5	20.3	24.3	1.6	0.0	53.8
			3365514					51852				

* Details on the financial transactions made in 4th Quarter 2008 are reflected in the Annex – V.

** - to be reimbursed in 2009 from SDC cost

C) Local SD Initiatives in Cumulative Terms for 2004-2008

In total since the beginning of the Programme, 172 local SD projects of NOs/Networks have been supported worth 20.2 million UAH. The estimated cost and cost-sharing for the project proposals municipality-wise during 2004-2008 are given in Table – VI.

Table - VI: Project Proposals: Estimated Cost and Cost-Sharing ('000 UAH)

SN	NO/Network	Number of Projects	Total Cost	Estimated Cost Sharing by			
				Beneficiaries	Municipality	UNDP/SDC/ Norwegian/CIDA	Others
2004 Projects							
1	Zhytomyr	6	566.6	50.7	253	253	9.9
2	Rivne	3	404.6	44.1	160.8	160.8	38.9
3	Ivano-Frankivsk	2	189.2	23.2	74.8	74.8	16.4
	Total 2004	11	1160.4	118	488.6	488.6	65.2
2005 projects							
1	Rivne	2	277.9	28.8	150.3	64.4	34.4

2	Ivano-Frankivsk	10	880.4	90.2	534.3	228.9	26.7
	Total 2005	12	1158.3	119.0	684.6	293.3	61.1
	2006 projects						
1	Novohrad-Volynsky	9	1304.4	146.6	426.6	426.6	304.5
2	Ivano-Frankivsk	22	3048.7	313.5	1329.4	1329.4	76.4
3	Kirovske	1	31.7	3.2	14.3	14.3	-
4	Mykolayiv	5	739.4	92.6	323.4	323.4	-
5	Hola Prystan'	1	70.1	9.6	30.3	30.3	-
6	Halych	1	117.1	11.8	52.7	52.7	-
	Total 2006	39	5311.4	577.3	2176.7	2176.7	380.9
	2007 projects						
1	Ivano-Frankivsk	38	5335.1	652.5	3513.8	1168.8	-
2	Novohrad-Volynsky	8	1208.4	170.7	459.2	449.5	129.0
3	Hola Prystan'	3	150.9	22.9	64.0	64.0	-
4	Kirovske	4	121.3	29.1	46.1	46.1	-
5	Mohyliv-Podilsky	4	436.9	61.6	187.7	187.7	-
6	Voznesensk	6	581.7	81.1	250.3	250.3	-
7	Novovolynsk	9	472.6	71.7	300.9	100.0	-
8	Rivne	3	416.6	58.8	199.8	158.0	-
9	Mykolayiv	1	156.5	20.9	74.6	61.0	
10	L'viv	2	235.9	31.7	102.1	102.1	
11	Kaharlyk	1	55.4	5.8	24.8	24.8	
	2008 projects						
1	Ivano-Frankivsk	3	461.895	54.772	310.819	96.304	
2	Novohrad-Volynsky	2	727.5	111.7	173.4	107.6	334.8
3	Hola Prystan'	5	242.88	26.187	130.016	86.677	
4	Kirovske	6	234.106	33.311	120.478	80.317	
5	Mohyliv-Podilsky	1	103.538	13.414	49.568	40.556	
6	Voznesensk	3	407.898	43.237	237.03	127.631	
7	Dolyna	1	180.59	40.59	70	70	
8	Rivne	2	315.892	38.192	208.275	69.425	
9	Saky	3	216.755	23.295	96.73	96.73	
10	Ukrayinka	1	177.246	39.546	68.85	68.85	
11	Kaharlyk	1	115.12	12.376	56.509	46.235	
12	Rubizhne	1	54.294	8.3	22.997	22.997	
13	Tulchyn	2	200.8	20.8	90	90	
	Total 2008	31	3438.514	465.72	1634.672	1003.322	334.8
	TOTAL 2004-2008	172	20239.9	2486.8	10207.9	6574.2	971.0
	Percentage in Cost-Sharing, %		100.0	12.3	50.4	32.5	4.8

Detailed information is given in the Annex-III. Status of project completion for the period of Programme implementation is given in Table-VII:

Table - VII: Status of Projects' Completion (2004-2008)

№	Year	No of projects initiated	Financial Status of Completion			
			Fully completed	75-90%	Less than 50%	Average Status of Completion, %
1	2004	11	11	0	0	100
2	2005	12	12	0	0	100
3	2006	39	39	0	0	99.5

4	2007	77	59	18	0	76.6
5	2008	29	19	4	3	98.1
	Total	168	140	22	3	94.84

In total, 140 local SD projects were fully completed by the partner NOs/networks in the municipalities since Programme inception and 22 projects are at the final stage of completion (average status 75-90%). 3 projects are implemented by less than 50%; it is because they were initiated only in the 4th quarter of 2008.

D) Public Auditing

According to the concept of good governance, the leaders of partner NOs/Networks have to be accountable to people - the general members of their organizations, for utilisation of fund provided by the Programme to carry out community projects. In 2008, 7533 citizens participated in public audits in 11 municipalities including Ivano-Frankivsk, Novohrad-Volynskiy, Kagarlyk, Hola Prystan, Kirovske, Mykolayiv, Voznesensk and Rivne, Novovolynsk, Saky, Mohyliv-Podilskyi. In 68 public audits, 98.7 % of beneficiaries were fully satisfied with works' accomplishments, 1% were partially satisfied and 0.1% were not satisfied. In addition, 94% of the beneficiaries were fully satisfied with resource utilization, 1% were partially satisfied and 0,1 % were not satisfied.

Table –VIII: Results of the Public Audits of NOs/Networks in Municipalities in 2008

#	NO/Network	Number of Public Audits Conducted	Number of Community Members Satisfied with Works' Accomplishment			Number of Community Members Satisfied with Resource Utilisation			Number of Community Members	
			Fully	Partially	Not satisfied	Fully	Partially	Not satisfied	Registered in NO/network	Participated in Audit
1.	Ivano-Frankivsk	28	2749	36	6	2582	36	7	2956	2791
2.	Kagarlyk	1	20	0	0	6	10	3	20	20
3.	Novohrad-Volynskiy	4	313	16	0	212	17	0	756	330
4.	Rivne	5	664	0	0	664	0	0	680	688
5.	Voznesensk	5	1920	6	1	1855	11	1	4772	1927
6.	Kirovske	7	636	0	0	636	0	0	626	636
7.	Mohyliv-Podilskyi	4	222	0	0	222	0	0	292	222
8.	Novovolynsk	8	475	0	0	475	0	0	475	475
9.	Saky	3	205	-	-	205	-	-	205	205
10.	Gola Prystan	2	90	5	-	93	2	-	160	95
11.	Mykolayiv	1	144	-	-	144	-	-	241	144
	TOTAL	68	7438	63	7	7094	76	11	11183	7533

Public audit allowed the communities to evaluate the efficiency of their organization represented by the executive body in terms of various development activities. It is also a tool of strengthening the social investments through improvement of the quality of organization and leadership, improvement of "good governance" at community level and strengthening mutual trust between the partners.

E) Impact of Local Initiatives

The completed projects yielded expected benefits thereby improving living quality of the beneficiary men, women, youth and children. Learning environment in schools improved significantly. In the process, these projects also contributed to improvement in governance at the local level. Boxes – XIII and XIV reflect the success stories of the schools and kindergartens.

Box - XIII: Improving Studying Conditions at Rivne Economic and Law Lyceum Through Capital Repairs – Replacement of Windows and Doors

The organization “Osvita maibutniogo” found out about the Municipal Governance and Sustainable Development Programme from PO «Mereja shkil», which was already implementing some projects and activities on sustainable development. Therefore the representatives of Lyceum invited local municipal coordinators of the MSU and members of PO «Mereja shkil» to the general parents meeting.

Organization “Osvita maibutniogo” submitted to MGSDP a project proposal for replacement of old worn out wooden windows of the Lyceum premises by new energy saving PVC windows. The existing old windows no longer performed their functions. Wooden material of the window frames was in very poor technical condition. It was cracked in many places and therefore could be neither opened for aeration nor completely closed. As the result of the existing cracks, cold air and rainwater penetrated into the kindergarten premises. In winter, the temperature in the premises is very low and did not correspond to sanitary and hygiene requirements envisaged for educational institutions.



Photo-17: Project implementation helped the pupils to study in a proper educational environment

Heating system of the Lyceum became inefficient because of considerable loss of heat. Rainwater, penetrating into the premises through the cracks in the window frames, creates excessive humidity and damaged plaster of the walls and floor coverage. All these negatively influenced health of the children attending the Lyceum. Replacement of the old windows by new energy saving PVC windows would completely improve the situation.

With air temperature fell, the number of children getting sick increased because cold air was getting into the premises from gaps in the window-frames. The temperature regime in the lyceum needed permanent control. Reduction of class attendance caused reduction of quality of education. The premises of lyceum were built in 1961 and since then there were no capital repairs conducted. Considering the situation and taking into account the activity of the Programme in the city, the community decided to apply to UNDP/MGSDP.

“Installation of new PVC energy-saving windows created comfortable conditions for children’s education and improved the atmosphere at the Lyceum”.

Oksana Maksymchuk, a member of functional group

In addition, the project benefited the community in other ways:

- prevented pupils’ sickness caused by draughts and cold temperatures;
- improved class attendance and the quality of educational process;
- saved funds, that were used for continuous repairs of windows and doors, warming, painting of windows, doors and preparation for winter period;
- reduced expenses of heat energy, save heat and improve micro-climate in the premises and classes of Rivne economic and law lyceum.

232 pupils directly benefited from the project including 130 girls, 104 boys, 47 employees of lyceum (31 women, 16 men); indirectly: 458 parents (229 men, 229 women), members of OG: 5 men, 10 women. The total cost of the project was 156972 UAH, including 17872 UAH as contribution of local community, 104325 UAH as contribution of the municipality and 34775 UAH was contributed by UNDP.

Lyidmyla Postoyanets, Social Mobiliser in Rivne Municipality

Box - XIV: The Community of the Kindergarten Prevents it from Closure by Constructing New Roof

Entering the Kindergarten № 2 in Novograd-Volynskyi makes newcomers feel that the staff is a big family caring to create the best environment for local children. Therefore they have created public organization “Bat’kivska Rada”, submitted project proposal to UNDP/MGSDP and constructed a new dual-slope roof in order to cover the Kindergarten’s building.

The Kindergarten had a problem with roof for 20 years and the staff lost the hope to receive money from local budget. The roof of the building was in extremely bad technical condition and leaked in many places. Rainwater from the roof damaged internal wiring, walls, ceilings and floors as well as furniture and equipment located in the building’s premises. There was a constant hazard of short circuit and fire. It was impossible to conduct lessons in some premises because of unsatisfactory sanitary and hygiene conditions in them, high level of humidity and low temperature during cold and rainy weather. Uniting the efforts and resources with the City Council and UNDP/MGSDP, the PO built a new dual-slope roof made



Photo- 18: With new dual-slope roof, the kindergarten № 2 in Novograd-Volynskyi received a second life

from quality contemporary roofing material that has improved the sanitary and hygiene situation in the Kindergarten’s premises. Proper educational environment is an important component of the educational process.

Local construction company was selected on a competitive basis and implemented the project perfectly. The young team of the construction company was enlightened with generous purpose of the project and worked even on weekends. There was a very good feedback from parents, including those whose kids are just entering the kindergarten. Parents helped spackling and gluing wallpapers with enthusiasm, brought additional construction materials and took part in all stages of reconstruction process.

“Implementation of the project made the staff of the kindergarten united and inspired us to work with enthusiasm. The problem with the roof was so serious that in autumn we thought we would have to close the kindergarten in spring. Cooperation with UNDP/MGSDP taught us how to develop this work and do it by ourselves. In the future we plan to replace windows and doors because they, as well as fire-exits, are in emergency condition”.

Oksana Svarytsevykh, Director of the Kindergarten №2

There are 210 children in the kindergarten and the fee for a child made up 160 UAH, based on different categories of population. This means that fees were made subject to the incomes of families. Total cost of the project was 260500 UAH, including 20500 UAH contributed by local community, 86700 UAH contributed by municipality, 53800 UAH from UNDP/MGSDP and 99500 UAH added by department of education of the City Council.

On 26 of August, 2008 a grand opening of the kindergarten was held. The kindergarten received second life!

Service cooperative is the proper institutional form for enhancing sustainable development, solving common financial, economic and social tasks, improvement of territories adjacent to the house in area of private houses (cottages). Success stories of the SCs in Dolyna and Novograd-Volynsky proves that dwellers of private houses are able to solve major perpetual problems by uniting their efforts.

Box - XV: The Service Cooperative Managed to Build Street Water Supply System and Deliver Water to Every Private House of the Street

In Dolyna (Ivano-Frankivsk region) in the old part of the city there is Zamkova street that stretches out

along the slope of one of the plateaus. There is an old problem of drinking water on the street, because the water under the upper layer of the ground, is unsuitable for drinking and hygiene. For decades people have been trying to solve this problem, applied to appropriate institutions of different levels. But all was in vain: the dwellers had to bring water to their places from neighboring streets.

People learned about activities of UNDP/MGSDP from the local press and applied for help. Representatives of street community learned successful experience community-based organisations, took part in the seminar on exchange of the experience – and decided to act.

Under the influence of the project experience the dwellers of the street understood that nobody will solve their problem except them. They organized themselves and created service cooperative, distributed their responsibilities, selected governing, elaborated Action plan and started collecting money for solving the problem.

The SC “Dzherelo zhyttia vulytsi Zamkovoji” received support from UNDP/MGSDP and from local municipality, and soon a newly built street water supply system will start working bringing water to private house of every member of the cooperative. The street community itself (the cooperative) will maintain and service the newly built street water supply system.

So with the help of UNDP/MGSDP the street community organised itself and solved the old and painful problem that could not be solved during the decades. The main thing is that the project helped the community to realize that it had power and presented an organization that is able to take care of itself and its welfare and to solve its problems.

”Only under influence of the experience of the UNDP/MGSDP project we organized a cooperative, understood that we can solve our problems in the most effective way only when we unite on the basis of our common interest and create an organization, in the framework of which we will closely cooperate. The problem of water supply in the street induced us to unite individual members of the community into an organization (cooperative). We also understood that it will be much easier for us to solve many other problems in the form of organization, namely operation and maintenance of access road, sinks, conducting repair works. The project succeeded in unification of the community and in giving to all the members the sense of confidence and faith in their own forces”.

Galyna Tkachuk, Head of SC “Dzherelo zhyttia vulytsi Zamkovoji”

All dwellers of the street gathered for a meeting, established SC “Dzherelo zhyttia vulytsi Zamkovoji”, identified its purpose and task, selected administration bodies. Members of the community achieved equal understanding of problems and opportunities for their solution with booklets and manuals, issued in the framework of UNDP/MGSDP. This motivated the dwellers to team up and collaborate in the framework of service cooperative. The community will operate and maintain street water supply system at its own expense after its construction and operation.

”We are confident that other inhabitants of our city should self-organize as well, unite in order to solve their common problems, like providing public services, maintenance, repair and improvement of common property. Unification allows making individual effort more effective”.

Galyna Tkachuk Head of SC “Dzherelo zhyttia vulytsi Zamkovoji”

Note: The project of the SC “Dzherelo zhyttia vulytsi Zamkovoji” in Dolyna was initiated and completed in 2008. Its total cost was 180590 UAH, including 70000 UAH from UNDP, 70000 UAH from Dolyna City Council, and 40590 UAH from beneficiaries.



Photo- 19: The member of SC “Dzherelo zhyttia vulytsi Zamkovoji” participated in every stage of construction of street water supply system

The project of building of street sewage pipe-line by Service Cooperative “Olijnyk” is unique among UNDP/MGSDP projects as it has the biggest community contribution and exceptional

cooperation between local community, Novograd-Volynskiy Council and other donors. The success story of community from Novograd-Volynskiy is provided in Box- XVI.

Box - XVI: Mobilised Community can Tackle the Project of Any Size for Solving Shared Problems

Novograd-Volynskiy experience

The dwellers of the private sector of Olejnikova street and two side streets in Novograd-Volynskiy lived without centralized sewage collecting pipelines. The problem was aggravated by high level of groundwater which did not allow the cesspits to perform their function satisfactory and contaminated the area with wastes containing components detrimental to health, cause reproduction of rats, mosquitoes and flies (carriers of infectious diseases) and appearance of unpleasant stench. The dwellers could not normally use bath/shower facilities and had difficulty using washing dishes and laundering. In addition, they had to spend money for frequent cleaning and disinfection of the pits. It was impossible to dig a well in the area because of high level of groundwater.

In order to solve their shared problems and improve conditions of life, the dwellers of 29 private houses formed a community and registered Service Cooperative "Olijnyk". Developing strategic plan of the community, the dwellers rated the construction of the sewage collecting pipeline No 1. After completion of sewage collecting pipelines, the community plans to repair the road next year and to improve street lighting in the future. The experience of SC "Olijnyk" is a good example of community mobilization for implementing resource-intensive project which demanded significant contributions from the dwellers. The members made contributions to project implementation in different forms.

They researched the market and ordered the materials, provided space for storing and guarded the building materials and pipes, invested labor.



Photo - 21: The community managed to build street sewage collecting pipeline

The community faced the difficulty of increased cost of the project due to high inflation and the members had to pay increased contributions. The members of the SC agreed to operate and maintain the sewage collecting pipelines privately.

"Owing to MGSDP we managed to build sewage collecting pipelines. We would not cope with this task without assistance of MGSDP and Municipal Coordinator in Novograd-Volynskiy Iryna Gudz. She helped us to persuade the people that the project will be realized. And she instructed us on how to register, organize and go through the process".

Iryna Yegorska, accountant of the SC "Olijnyk"

The initial project cost was UAH 467'000 and UNDP contributed UAH 53'800, local community contributed UAH 91'200, municipality contributed 86'700 and department of communal and housing economy of local city council made UAH 235300. The project benefited 166 dwellers (38 children, 43 woman, 35 men). The peculiarity of the project is unification of all actors which would not be able to complete the project of this size on their own – the community, city council or international donor organization. In addition, the community was united and collected UAH 3'690 from every household, which is the biggest community contribution per household among all community projects implemented with support of MGSDP.

Project outcomes achieved:

- 1) Centralised sewage system was constructed;
- 2) Households` sewage does not come into groundwater;
- 3) The environmental situation was improved;
- 4) Inhabitants became more active in solving their problems themselves;
- 5) Monthly expenses for leaching cesspit is reduced for 40 UAH in each household.



Photo -20: Novograd-Volynskiy city council financed building sewage pumping station which is a unique investment for the city

The community of SC “Olijnyk” created unique infrastructure which could benefit the dwellers of the neighboring streets that are willing to join the SC. The decision on accepting new members will be taken at the general meeting of all members according to the Statute of the SC. Implementation of the project seemed impossible a year ago and implementation created a real mature community of Sc “Olijnyk”, which plans to surface the road of the street.

Lessons from Projects’ Impact Assessment

A comparative analysis of 39 community projects from 12 partner municipalities was conducted to explore the level of achievements of the projects results envisaged by the respective project proposals, and the impact of the realized community projects on the community life. The projects analysed comprised 5 from the communities of Rivne municipality, 14 from Novohrad-Volynskiy municipality, 2 from Ivano-Frankivsk municipality, 1 from Kirovske municipality, 4 from Hola Prystan’ municipality, 3 from Novovolynsk municipality, and 3 from Voznesensk municipality and 3 from Saky municipality.

Analysis shows the following lessons. Details on the comparative data of each project studied are given in Annex - VI.

- On an average, planned cost of the projects was UAH 119`767 and cost of completion was UAH 126`423. About 47% of the projects experienced increase in cost.
- On an average, planned beneficiaries were 374 per project and actual beneficiaries were 414 per project. About 11% of the projects experienced increase in number of beneficiaries.
- Per beneficiary cost of project was planned to be UAH 320.44 while per beneficiary cost upon project completion was 304.76 UAH
- Increase in the project cost was due to such factors as – (a) increased demand for the support due to increased beneficiaries, (b) addition in some features (in terms of quantity/quality) of the construction items by the beneficiaries during implementation phase, (c) increase in prices of goods and services due to inflationary factors, (d) addition of sub-project by the beneficiaries within the framework of the project undertaken so as to solve their priority problem holistically
- Increase in number of beneficiaries took place basically due to attraction for the project among those who did not believe initially in the collective action of the residents or in the promised support from the city council or the donors like UNDP. After seeing the results, they joined with contribution of resources not accounted in the original plan
- The beneficiaries met increased cost of the projects by mobilizing resources (in cash or kind) from themselves as well as from other sources such as private sector
- Project implementation often have the multi-dimensional impact helping community members not only to gain the direct expected outcome (temperature increase, reduce of the sickness rate etc), but also to get economic effect (reducing regular expenditure, economising maintenance costs etc) and social effect (education of responsible behavior among the community members, increasing number of the community members etc)

Contributions of Bi-Lateral Donors

Technical assistance from the United Nations Development Programme to the partner municipalities is supplemented by three bi-lateral donors – Canadian International Development Agency (CIDA), Swiss Agency for Development and Cooperation (SDC) and Royal Norwegian Embassy in Ukraine. In 2008, CIDA supported three projects in Saky municipality and one project in Mohyliv-Podilsky. SDC supported three community projects in Mohyliv-Podilsky[†] and two community projects in Tulchyn of Vinnytsya region in context of the sub-project “Promoting Conditions of Participatory Governance and Development in Urban Areas of Ukraine”. The Norwegian Embassy supported three projects in Hola Prystan and six projects in

[†] To be reimbursed in 2009 from SDC cost

Kirovske for the communities of citizens. More information on the contribution from Canadian International Development Agency, Swiss Agency for Development and Cooperation and Norwegian Embassy is given in the Annexes – VII, VIII and IX respectively.



2.1.4 Human Resource Development

The Programme achieved essential results in enhancing the quality of human resources at various levels in order to better manage local development through participation, public-private partnership and information technology use. About 1216 person from MSU/ NO/ networks/ municipalities enhanced their knowledge about the

Programme's approaches and principles through various orientations, training, exposure visits, conferences, workshops etc. Details on the activities which produced these impacts are given hereunder.

A) Trainings

In total, 35 HRD events were organised during 2008 to build the capacity of the stakeholders, including 23 trainings, 7 exposure visits/study tours, and 5 workshops (see Table - IX). In total, 2347 person directly benefited from the HRD activities of MGSDP in 2008. Out of all the participants, about 48% were female and 52% were male.

Table – IX: HRD Activities (2004-2008)*

SN	HRD Activity	Number of Events		Number of Participants in 2004-7			Number of Participants in 2008		
		2004-7	2008	Female	Male	Total	Female	Male	Total
1	Training	141	23	1778	1952	3730	173	343	603
a	Awareness on SD, MDGs, HIV/AIDS, gender	34	10	722	500	1222	124	210	334
b	Communication and Conflict Resolution	5	0	39	47	86	0	0	0
c	Project Management (for FGs on local SD projects)	56	2	670	743	1413	22	36	58
d	On creation of ACMBs	4	10	52	34	86	73	121	194
e	Strategic Planning/Local Situation Assessment	12	0	63	324	387	0	0	0
f	Training for Project Staff	4	0	21	17	38	0	0	0
g	Pre-project Training for MPCs	3	0	5	11	16	0	0	0
h	Pre-job training for Social Mobilizers/ MSU	8	0	61	56	113	0	0	0
i	On decentralization and local self-governance	8	0	110	169	279	0	0	0
j	ICT capacity	7	2	35	51	86	4	11	15
2	Study Tour/Exposure Visit	34	7	293	189	482	105	84	189
3	Workshops/Conferences	36	5	348	498	846	263	163	426
	Total	211	35	2406	2628	5034	541	590	1216

* No. of participants indicate persons without repetition.

The trainings were organised for -

- Raising public awareness on gender, HIV/AIDS and consumer rights protection at local level;
- Building capacity of the municipality officials on assessing the local development situation and strategic planning of the local sustainable development with participation of communities;

- Building capacity of the functional group members of the partner NOs/networks on the project management issues related with the institutional development (like ACMBs creation etc.) as well as with the local SD projects development and implementation;
- On ICT to enhance the skills of the selected officials of the local government on the issues of web-site updating and administration;
- Providing exposure to the community leaders and municipal officials to the project sites of the communities with practical experience of applying the community-based approach;
- Orientation sessions on opportunities for improvement of water supply and water sanitation systems under support from Canadian International Development Agency;
- Introduction to ACMBs. Managing ACMB. Writing grant proposal;

Box -XVII: Assessment of Programme's Activities in 2008

The survey was conducted in course of Annual meeting of National Forum of Partner Municipalities on December 11, 2008. 25 respondents participated in a survey including mayors of partner municipalities, Municipal coordinators and representatives of MGSDP partner organizations. According to the survey, 98% respondents said that the activities were effective.

Activity of the Programme	Very effective	Effective	Not effective	At a loss to answer
Exposure visit	17	7		1
Trainings	11	15		
Conferences/roundtables	10	14		1
Orientation sessions	5	13		3

Trainings on introduction and managing ACMBs

During the year, 10 trainings were conducted by UNDP/MGSDP for the representatives of the local communities on the issues of institutional development (specificities of various forms of community-based organisations), project proposal preparation, procurement, operation and maintenance, and ensuring the project visibility during the exposure visits. These trainings were held in municipalities of Saky (AR Crimea), Tul'chyn, Kalynivka (Vinnytsya region), and Dolyna (Ivano-Frankivsk region), Dzhankoy, Backchysaray and Scholkino (AR Crimea) benefiting 194 citizens of the mentioned municipalities.



Photo - 22: In progress is the training for citizens in Saky, February 2008



Photo - 23: In progress is the training for citizens in Scholkino, December 2008



Photo - 24: In progress is the training for citizens in Backchysaray, October 2008

Agenda of the trainings included the following:

- UNDP/MGSDP Activities in Ukraine.
- Community organisations and specificities of their activities.
- Preparation of the quality project proposals.

- Preparation of the cost estimates.
- Selection of the contractors.
- Public audit.
- Operation and maintenance of the joint property.
- Ensuring project visibility.
- Hosting external visits.

As the result of trainings, citizens received comprehensive knowledge on the legislative framework for creation of the associations of co-owners of multi-apartment buildings, service cooperatives and other legal forms of community-based organisations and specificities of its activities, as well as on the process of local communities' participation in UNDP/MGSDP through initiation and implementation of the sustainable development projects and initiatives. The surveys on assessment the quality and relevance of the trainings were conducted after the trainings (the questioner for the survey is provided in the Annex- XII).

Also, 1 training was provided by Ivano-Frankivsk Resource Centre to the community-based organisations of Dolyna municipality on financial management and book-keeping at community level for the benefit of 20 persons. In addition, Anatoliy Legenchuk, Head of SC in Novovolynsk shared knowledge with 13 representatives of local communities of Dolyna. These activities were supported by UNDP/MGSDP from its budget.

Awareness Trainings on Human Development Agenda

In course of the awareness campaigns organized during the year in the partner municipalities to raise the public awareness on SD, MDGs, HIV/AIDS and gender, trainings were organized for the local communities/ volunteers to build their capacity on the subject. 9 were conducted by UNDP/MGSDP. The trainings included the following (see Table - X):

Table – X: Awareness Trainings in Partner Municipalities in 2008

S N	Date	Target Audience	Topic	Number	Number of persons trained
1	Rubizhne, January 30 th	Volunteers, municipal officials	HIV/AIDS prevention and local course of action	1	35
2	Novohrad-Volynskiy, February 13 th	School teachers, psychologists and leaders of the school parliaments	Starting the “Gender Equality” lessons at schools	1	31
3	Saky, March 11 th	Teachers of 6 local schools	Starting the “Gender Equality” lessons at schools	1	25
4	Saky, March 12 th	School students / volunteers	Gender. Gender equality	1	26
5	April 22nd , Novovolynsk (Volyn' region)	Local teachers and representatives of public	Gender Equality as a Feature of a Developed Society	1	22
6	May 16 th , Saky (AR Crimea)	Young volunteers and school leaders	HIV/AIDS prevention among local youth and other citizens	1	22
7	June 2nd , Dolyna (Ivano-Frankivsk region)	Local school directors and psychologists	Gender Equality for Democracy	1	12
8	June 4 th , Rubizhne (Luhansk region)	Unemployed women of	Supporting gender equality at local level through access of women to employment	1	44
9	June 6 th , Tul' chyn (Vinnytsya region)	Young volunteers and school leaders	HIV/AIDS prevention among local youth and other citizens	1	32
*	TOTAL	*	*	9	248

B) Study Tours/ Exposure Visits

East-West exposure visit for the local decision-makers to Voznesensk

Since one of the objectives of UNDP/MGSDP is to build the capacity of civil servants and officials at regional and municipal level to improve local public service delivery, in 2008 the Swiss Agency on Development and Cooperation supported the Programme in strengthening the inter-municipal cooperation in Ukraine and promoting the participatory governance and development in cities. Following the practice of 2006, it was organized in a form of East-West exchange visits for the local decision-makers.



Photo - 25: Yuriy Gerzhov, Voznesensk Mayor, shares experience with the participants

First event in this context was held on June 26-27th in Voznesensk (Mykolayiv region) where mayors and local decision-makers shared the developed models and mechanisms of fostering human development, experiences on wide involvement of the communities into the local decision-making and establishment of the Quality Management System of municipal services in accordance with the ISO 9001:2000. Voznesensk municipality with about 39 thousand population is one of the most active partners of the Programme generously contributing to

achievements of its objectives, and is a Chairperson of the National Forum of Partner Municipalities since November, 2007. The news about this exposure visit can be found at:
http://msdp.undp.org.ua/index.php?news_id=91

Exposure visit for the Mayors and local decision-makers to Ivano-Frankivsk and Dolyna municipalities

On July 24-25th, the exposure visit was organized under SDC support to Ivano-Frankivsk and Dolyna (Ivano-Frankivsk region) where Mayors and local decision-makers shared the developed models and mechanisms of fostering human development, experiences on wide involvement of the communities into the local decision-making. Major focus of the visit was to share the basic principles of the community-based approach to local development which has been applied in Ivano-Frankivsk (with population about 238,000 citizens) and Dolyna (with population about 20,000 citizens) within the partnership with UNDP/MGSDP. It was aimed to prove the participants that the approach may be successfully internalized in the local decision-making process in any municipality – may it be a regional centre, or a small city of regional/rayon subordination. The news about this exposure visit can be found at:

http://msdp.undp.org.ua/index.php?news_id=92&language=eng



2.1.5 Public Awareness on HIV/AIDS and Gender

The workplan of MGSDP for 2008 envisaged enhancing the level of general awareness on Ukrainian MDGs focusing on crucial issues like HIV/AIDS and gender among the target groups in the partner cities. For it, UNDP/MGSDP uses the model of conducting awareness activities under the framework of local communities developed and implemented in 2006-2007.

A) Public Awareness on HIV/AIDS

In 2008, the activities on utilizing the UNDP/MGSDP model for raising public awareness on HIV/AIDS agenda were realized in 2 partner municipalities – Saky (AR Crimea) and Tul'chyn (Vinnytsya region) aimed at raising the general level of public awareness of senior pupils of the city and wide groups of population on HIV/AIDS in context of sustainable development and MDGs. In total, 54 young volunteers were trained on the subject – 22 in Saky and 32 in Tul'chyn; they received sets of informational materials and committed themselves to disseminate them among other local population during the public outreach events like City Day and Youth Day.

Additionally, in Tul'chyn municipality the school contest was organized to raise knowledge of school students on important agenda of HIV/AIDS ways of transmission and prevention measures.

Concluding Roundtable on HIV/AIDS in Rubizhne

On January 30th 2008, the concluding roundtable was supported for Rubizhne municipality where the local volunteers had a dialogue with the municipality officials and informed them about their activities to raise public awareness on HIV/AIDS in the city. This project was implemented in Rubizhne in 2007, and included thematic trainings, the sociological survey on the current level of public awareness, and the action “A Letter to Parents”. In their letters the children draw attention of their parents to problem of HIV/AIDS in Ukraine.

B) Public Awareness on Gender

Raising Public Awareness on Gender in Saky

Local academic institutions in Saky were mobilized to start promoting gender for wider population, including school students, their families and teachers. In total, over 50 persons underwent a training course dedicated to gender issues in Saky. Also, within the framework of this campaign the thematic articles and news reports were disseminated through the local media for wider outreach. It is expected that the trained representatives of the academic institutions will continue disseminating this knowledge in their environment. For this purpose, they will organize thematic talks and lessons with the youth of the local schools and disseminate the received informational materials.

Raising Public Awareness on Gender in Novohrad-Volynskiy

Since 2005, Novohrad-Volynskiy municipality has implemented many activities and events at the local level to raise the public awareness on gender, including trainings for the target groups, preparing thematic publications, conducting press-conferences, roundtables for practitioners, broadcasting thematic videos on the local TV, organizing public outreach events, and others.

During the 1st quarter, this campaign continued to further build local capacity on gender through improving the school curricula and supplementing it with gender courses. For this purpose, the manual “Gender Equality ABC” was utilized kindly provided by the UNDP-led “Equal

Opportunities Programme”. In course of training, the teachers and psychologists were motivated to start gender lessons for the school pupils.

Gender Audit of the Programme

UNDP/MGSDP implements the sub-project “Promoting Conditions of Participatory Governance and Development in Urban Areas of Ukraine” under support from the Swiss Agency for Development and Cooperation (SDC). In this context, the procedure of gender audit was organized by SDC to find out the level of gender mainstreaming in the project activities.

The procedure of gender audit consisted of 3 stages: 1) review of the project-related documents; 2) interaction with the Project Implementation Team; and 3) interaction with the local implementing teams and beneficiaries.

During the 1st quarter, the project passed the 3rd stage of the gender audit. In this process, the independent gender experts visited two partner municipalities – Ivano-Frankivsk and Novohrad-Volynskiy – where they organized the focus-groups with the groups of project beneficiaries, analysed the project-related documents (Project Document, plans, reports etc), its informational materials (publications in media, educational booklets) and observed the local environment and behavior of the officials involved in project implementation. As a results, MGSDP received a certificate stating correspondence to SDC requirements on gender mainstreaming in project activities.

International Study Tours

Sharing MGSDP Experience of Gender Mainstreaming and Applying the Human Rights Based Approach to Local Development

On April 28-30th, 2008 the presentation on the experience of UNDP/MGSDP regarding applying the human rights based approach and gender mainstreaming was made for participants of the Human Rights and Justice Community of Practice meeting organised in Geneva, Switzerland by UNDP Bratislava Regional Centre. The CoP was organized to enhance UNDP focal point’s knowledge of the UN human rights machineries to understand the opportunities and support processes at national level; explore partnership opportunities with different UN agencies and other organisations working in the area of human rights and justice; and develop a Human Rights and Justice Community of Practice vision and steps forward.

As a part of this meeting, the toolkit *"Human Rights-Based Approach and Gender Mainstreaming Issues into the Local Development Programmes"* has been launched. The toolkit incorporates the UNDP corporate policy about the two cross-cutting areas like human rights based approach and gender mainstreaming, and offers some tools to enable application of these two approaches in the local development programming. The MGSDP of UNDP in Ukraine contributed to elaboration of the toolkit by sharing concrete tools and methodologies it utilizes in the partner municipalities. These experiences were incorporated by UNDP Bratislava Regional Centre into the toolkit as case studies and success stories.

In this context, Mrs. Olena Ursu, UNDP/MGSDP Monitoring and Communication Expert, made presentation during the meeting on the Programme's experience, and the benefits of applying the human rights based approach and mainstreaming gender into the Programme's activities.



2.2. Management and Effectiveness

To achieve the results envisioned in the workplan of UNDP/MGSDP for 2008, a variety of advisory and management related activities were carried out to reach the target areas, achieve collaboration with other agencies and mobilise resources. Following sections provide details on these aspects:

2.2.1 Expansion of Programme Area

Backchysaray municipality joined the Programme in 2008 by Signing Partnership Agreement. UNDP/MGSDP is operational in 4 municipalities of AR Crimea – Saky, Dzhankoy, Shchelkino and Bakhchysaray. MSU was created in Bakhchysaray and logistics support was provided. Trainings were provided in Bakhchysaray and Dzhankoy for 46 representatives of local communities to build their capacity for undertaking participatory actions for sustainable development. Orientation sessions were provided for local stakeholders in Saky and Dzhankoy municipalities for 48 participants.

Support was provided for communication activities and establishment of the Management Information System in the MSU premises in a displaying mode in Saky municipality. Demonstration materials were elaborated, templates of documents and reports were prepared, manuals, MGSDP publications to the Municipal Support Unit for maintaining effective communication and donor visibility were arranged in the MSU Office. Maps and wall boards were purchased to ensure donor visibility and awareness about Programme activities at the local level. Flags of major donor agencies were produced to be disseminated to ensure donor visibility.



2.2.2 Partnerships/Linkages

Efforts were put during the year to build linkage of the Programme with other agencies of similar nature so as to create synergy. Followings are some activities in this context:

With UNDP-led Crimea Integration and Development Programme

On 11-12th of March, three team members of UNDP/MGSDP - including Iryna Skaliy, Governance and SD Expert, Oleksandr Zayika from Voznesensk and Oleh Fedoryshyn from Ivano-Frankivsk partner municipality - have presented their achievements gained through community involvement into the local sustainable development during a workshop entitled "Self-Organisation of Population" organized by CIDP in Yevpatoriya, Crimea. In this workshop, the representatives of UNDP/MGSDP shared the achievements of the partner municipalities on participatory governance and development in urban areas of Ukraine.

With UNDP-led and EU-financed Project “Consumer Society and Citizens Network (CSSN)”

Cooperation was established with the CSCN project to jointly organize the capacity building activities on consumer rights and mechanisms of their protection for the benefit of UNDP/MGSDP partner municipalities. Within the framework of this cooperation, CSCN project supports trainings to the stakeholders of the interested municipalities, whereas MGSDP provides organizational support through its municipal support unit at local level. Through such mechanism, municipalities of Rivne, Novograd-Volynskyi, Ivano-Frankivsk, Kirovske and Rubizhne raised awareness of local population on consumer rights protection.

With SDC-Supported Project “Decentralisation Support to Ukraine”

- In context of creating synergy between the SDC-supported projects “Decentralisation Support to Ukraine” and “Promoting Conditions of Participatory Governance and Development in Urban Ukraine” (MGSDP sub-project), a coordination meeting was held on March 27th, 2008 between Claudia Schneider, SKAT Sustainable Building and Settlement Development Specialist, Oksana Garnets, DesPro Project Manager, Vyachelav Sorokovsky, DesPro Expert, and Iryna Skaliy, UNDP/MGSDP Governance and Sustainable Development Expert, and Olena Ursu, UNDP/MGSDP Monitoring and Communication Expert.
- On April 3rd, Iryna Skaliy, UNDP/MGSDP Project Manager, participated in the International Conference on the issues of the Regional Policy in Ukraine organized by SDC where the Concept of the State Regional Policy of Ukraine was drafted and proposed to be approved by the Ministry of Regional Development and Construction of Ukraine.
- On April 17th, Iryna Skaliy, UNDP/MGSDP Project Manager, and the Mayor of partner municipalities from Vinnytsya region participated in the SDC-organised presentations of the Country Strategy held in Vinnytsya region where they made presentation about the Programme’s experiences and achievements.
- On May 26th, coordination meeting was held between MGSDP and DesPro project in participation of Juerg Christen - DesPro Executive Director, Oksana Garnets – DesPro Project Manager, Iryna Skaliy – MGSDP Project Manager, and other project representatives – to discuss the current status of project implementation and plan future joint activities for creating synergy.
- On May 27th, Iryna Skaliy, UNDP/MGSDP Project Manager, participated in the SDC-supported presentation of the analytical study “Status and Perspectives of Decentralisation in Ukraine”.
- On September 18th, Iryna Skaliy, UNDP/MGSDP Project Manager and Olena Ursu, Officer-in-Charge participated in the Seminar on SWOT Analysis organized by Swiss-Ukrainian Decentralization Support Project in Ukraine and Swiss Resource Centre and Consultancies for development. The Seminar was organized in context of research on Assessment of Decentralization and Provision of Water Supply Services in Selected regions of Ukraine.

Other linkages

- With UNICEF: Meeting was held between Oksana Remiga - UNDP Senior Programme Manager, Iryna Skaliy, UNDP/MGSDP Project Manager, and Natalia Astapova – UNICEF Project Officer on Policy & Monitoring, to explore the possibility of launching the information campaigns “Child Friendly City” in the partner municipalities of MGSDP.
- With SDC: On January 30 – 31st, the UNDP/MGSDP team participated in the SDC-supported “Gender Mainstreaming Evaluation Ukraine Country Case Study Synthesis Workshop”
- With National Democratic Institute (NDI): On February 21st, Iryna Skaliy, UNDP/MGSDP Project Manager, - participated in the roundtable meeting “Effective Owner of Housing Property – a Pledge of Housing Reform” organized by the “People’s Voice” project, National Democratic Institute, and USAID.

- With Federation of Canadian Municipalities: On February 27th, a meeting was held with Carol Kardish and Tim Kehoe - representatives of the Federation of Canadian Municipalities – for sharing experiences in the area of municipal governance and local development.
- With Public-Private Partnership Unit of UNDP: Dialogue was held with Elena Panova, UNDP Public-Private Partnership Officer, to ensure participation of MGSDP partner municipalities for the conference on «Poverty Reduction Strategy» to be held in April this year, and to explore opportunities of mobilising resources from private sector for community projects.

With other UNDP projects and UN agencies

- On April 16th, UNDP/MGSDP representatives from partner municipalities participated in the International Conference on Poverty Reduction where they made presentations on Programme's experiences of establishing public-private partnerships for solving the communities' priority problems.
- On May 15th, the training on raising public awareness on consumer rights was conducted for the benefit of Kirovske and Rubizhne partner municipalities (Donetsk and Luhansk regions respectively) in context of joint activities with the UNDP-led and EU-supported project "Consumer Society and Citizens Network". Training was supported by the CSCN project; MGSDP contributed part of the transportation cost and provided organizational support to the training through its local MSU.
- On May 27th, support was provided by Olena Ursu, UNDP/MGSDP Monitoring and Communication Expert, to the UNDP-led and EU-supported project "Community Based Approach to Local Development" during its training for the staff from 9 regional offices by making presentation on the project experiences and participation in the discussion panel
- Support was provided to CBA project of UNDP through participation of Olena Ursu, UNDP/MGSDP Officer-in-charge, as a resource person during the training for the newly recruited staff of the project on July 29th in Zhytomyr and organizing exposure visit of the participants to Novohrad-Volynskiy municipality, partner city of MGSDP, on July 30th, to share the knowledge and lessons learned from community-led activities on solving the priority local development problems
- On August 23rd, UNDP delegation attended the opening ceremony of the International Festival of Literature and Arts "Lesyni Dzherela" in Novograd-Volynskiy with participation of Joanna Kazana-Wisniowiecka - UNDP Deputy Resident Representative, Sergiy Grytsenko - Communications Officer, Jaysingh Sah - International Project Manager of "Community-Based Approach to Local Development" project, and Olena Ursu - MGSDP Officer-in-charge.
- Support was provided to CBA Project for development of a proposal on study visit of Ukrainian local development actors to Czech Republic which was submitted and later approved by Czech Trust Fund of UNDP/Bratislava Regional Centre. The topic of the visit is "Knowledge transfer on good governance, local energy resources energy efficiency from Czech Republic to Ukraine".
- On November 17-19, 2008, UNDP/MGSDP Project Manager Iryna Skaliy participated in the Visit of Diplomatic Missions, International Organizations and the Government of Ukraine to the UNDP Crimea Integration and Development Programme held in Symferopol and delivered a presentation on MGSDP experience with focus on Programme activities in AR Crimea. Brief information materials about MGSDP have been distributed among the participants of the Visit.



2.2.3 Communication Results

Communication about the Programme took place in various forms and at various levels during the year. This section compiles them in form of inventory of communications, publications, interviews etc.

A) Media and Information

In 2008 media-activities highlighted major national level events of the Programme like meetings of the National Forum of Partner Municipalities, trainings on establishing ACMBs, awareness trainings on HIV/AIDs and gender, success stories of local communities. The partner municipalities highlighted the activities of local communities, hosting various exposure visits, human resource development at local level.

Table – XI: Number of Media Records in 2008

SN	Media	Activities in 2008 by Quarter				Total Since 2004					
		Q1	Q2	Q3	Q4	2004	2005	2006	2007	2008	2004-08
1	Newspaper	23	24	26	36	7	34	117	115	109	382
2	Radio	14	10	6	10	6	15	79	77	40	217
3	TV	14	9	11	8	10	17	92	75	42	236
4	Web	20	22	5	26	-	24	101	73	73	271
	Total	71	65	48	75	23	90	389	340	264	1106

National and local newspapers were the most frequent source used to highlight the Programme activities – 109 out of 264 (41.3%) followed by official web-sites (27.7%), local TV (15.9%) and radio (15.1%).

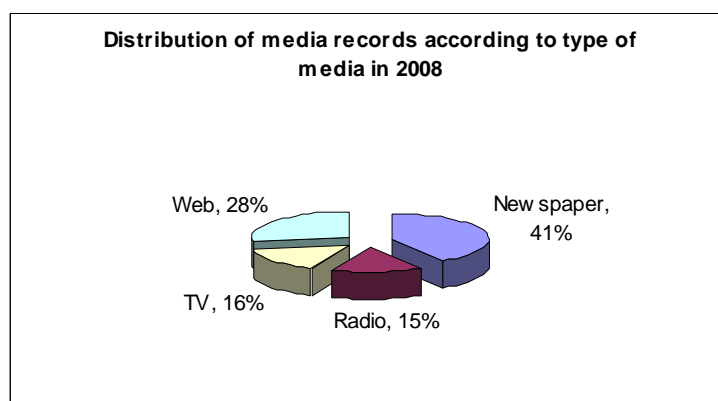


Diagram – 6: Distribution of Media Records in 2008 according to type of media

In 2008, compared to previous years, less articles were devoted to the concept and principles of MGSDP, e.g. sustainable development in the cities; participatory governance, public-private partnership. This can be explained by initial stage of Programme operation in partner municipalities and need to explain principles of approach and Programme operation. However, the articles on community-based approach and principles of MGSDP were published in official media within new municipalities in Crimea.

Series of articles were devoted to establishing partnership between MGSDP/UNDP and the Ministry of Communal and Housing Economy, Parliamentary Committee and National University of Water Economy and Nature Management in Rivne.

The experience of the Programme was described in context of reform of communal and housing reform in Ukraine. Establishing ACMBs is adopted in Strategy of reform of Communal and

Housing sector by the Ministry and there is interest in real success stories and experience of ACMBs at the local level. This topic will be on political agenda in 2009 and could bring opportunities for cooperation with media.

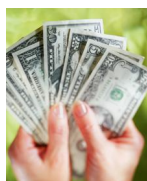
Details on the selected media activities are given in Annex - X.

B) Studies and Publications

- (1) **Quarterly Progress Reports** compiling in details the Programme achievements during the appropriate periods were prepared and disseminated in English and Ukrainian versions.
- (2) **Guidelines for Community Projects** (1000 copies) reflect one of the mechanisms of partnership between the communities, local authorities and business, and were developed based on the experience of cooperation of UNDP/MGSDP with its partner municipalities on supporting community projects to promote participatory governance that results in improving living quality in urban Ukraine. This support is used by the Programme as a training tool to provide the community and local governments an opportunity to achieve this objective.
- (3) **Manual “How to Create a Viable Neighbourhood Organisation”** (600 copies) was prepared based on the previously created guidelines for the neighbourhood organisation with incorporation of additional information and practices for citizens organisation. It provides information on step-by-step process of creation and functioning of the citizens-based organisation, various legal form of these organisations, and ways and methods of ensuring the participatory governance at the community level for solving their priority development problems.
- (4) **Manual “Sustainable Development of a Society”** (380 copies) based on the curriculum of the new course on community-based approach to local development to build national human resource on this subject.
- (5) **Guidelines on Operation and Maintenance of Community Property** (2000 copies) which justify the necessity of operating and maintaining the property created or improved as a result of community efforts on projects’ implementation under the Programme’s support, and describe the legal and normative framework regulating such activities. The guidelines target, first of all, the citizens of multi-apartment buildings of the municipalities, but may be also utilized by the dwellers of private houses and members of public organisations of educational institutions in their context.
- (6) **Training Material on Community-Based Strategic Planning** was prepared and printed (5000 copies) in a form of a brochure (Ukrainian version) describing the experience of Novohrad-Volynskiy municipality in establishing the strategic planning system for local development. This activity was implemented in the municipality in 2007-2008 under UNDP/MGSDP support.
- (7) **Training Material on Set Up of Quality Management System for Municipal Services in Accordance with ISO 9001:2000** was prepared and printed (50 copies, Ukrainian version) describing the experience of Voznesensk municipality in establishing the Quality Management System for municipal services. This activity was implemented in the municipality in 2007-2008 under UNDP/MGSDP support.
- (8) **Study “MGSDP Model and Experiences of Community Participation in Decision-Making on Local Development, in Particular with Regards to Water Services in Ukrainian Cities”** was prepared, which analyses the lessons learned by municipalities partnering with UNDP/MGSDP, provided success stories of communities in selected cities and distinguished results of cooperation with the local authorities.
- (9) **Study “Exploring opportunities of Inter-Municipal Cooperation for Improved Service Delivery through Joint Ventures”** was conducted. The study analyses shared problems of the selected municipalities which will participate in inter-municipal cooperation and suggests the mechanisms and stages for solving these problems.
- (10) **Study “MGSDP Existing Experience on fostering self-Sustained Local development and democratic Local Governance for Improving Local Public Service Delivery in Urban Ukraine”** was prepared and published (900 copies), which develops a set of recommendations for nation-wide dissemination of the community-based development approach,

Box - XVIII: Opinion of representatives of partner municipalities on publications and manuals published by MGSDP

The survey was conducted with participation of 25 representatives of partner municipalities at the NFPM Meeting. The most useful publications for developing capacity of local communities were the Manual “How to Create a Viable Neighbourhood Organisation” and Guidelines for Community Projects. 23 respondents out of 25 named these publications very effective. 17 out of 25 respondents named the Guidelines on Operation and Maintenance of Community Property very effective and comprehensive. Also, the CD with legislation regulating establishing and operation of community organisations is very popular among the participants of the Programme.



2.2.4 Resource Mobilisation and Utilisation

This section focuses on resources mobilised from various sources for implementation of the Programme and utilization of such resources from various perspectives.

A) Mobilisation of resources

Resources to support the Programme activities in 2008 were available from various agencies, including UNDP/Ukraine, partner municipalities, Swiss Agency for Development and Cooperation (SDC), Royal Norwegian Embassy in Ukraine and Canadian International Development Agency (CIDA). In total, USD 813.9 thousand was received from various donors, including USD 244.0 thousand from UNDP, USD 68.9 received from SDC, USD 43.4 contributed by Norwegian Embassy and USD 366.7 thousand contributed by CIDA, 562.2 thousand contributed by municipalities.

B) Utilisation of available resources

According to the assistance areas, resource utilisation was as follows:

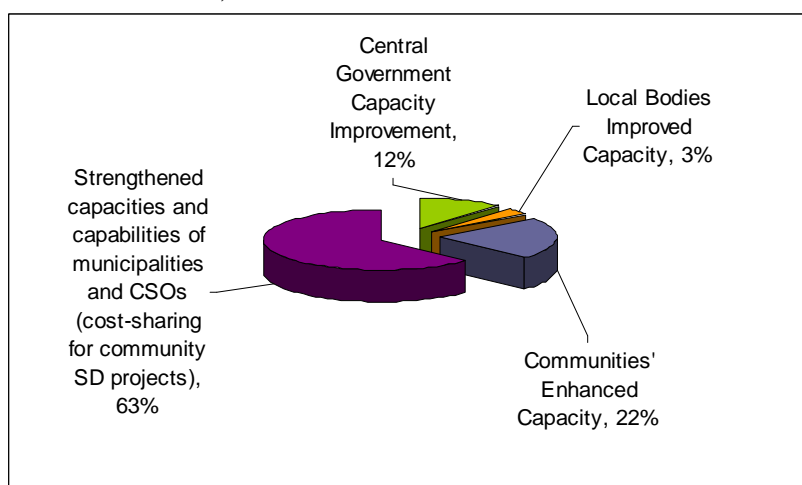


Diagram - 7: Resource Utilisation in 2008 According with Assistance Areas

During the year, USD 1'066 thousand, or 82.8 % of the mobilized resources, was utilised (Table - XII).

Table – XII: Resource Mobilisation and Utilisation in 2008 by CP Output, USD

#	Development Outputs	Donor	Total Budget for 2008	Disbursed	Balance	Delivery, %
1	Central Government Capacity Improvement	UNDP, SDC, CIDA	257160	221729	35430	86.2
2	Local Bodies Improved Capacity	UNDP, SDC, CIDA	44329	33608	10721	75.8
3	Communities' Enhanced Capacity	UNDP, SDC, CIDA, Norwegian Embassy	418071	273831	144238	65.4
4	Strengthened capacities and capabilities of municipalities and CSOs (cost-sharing for community SD projects)	Ivano-Frankivsk	72880	72880	0	100
		Rivne	48133	43822	4311	91.0
		Hola Prystan	40841	17967	3144	85.1
		Novograd-Vol	0	0	0	0
		Kirovske	27487	21944	5542	79.8
		Mykolayiv	0	0	0	0
		Halych	0	0	0	0
		Kagarlyk	0	0	0	0
		Novovolynsk	39560	39557	2	100
		Voznesensk	50922	50307	615	98.8
		Mohyliv-Pod.	9934	9726	208	97.9
		Saky	22354	22310	44	99.8
		Dolyna	16317	11833	4483	72.5
		Tul'chyn	19409	13784	5625	71.0
	TOTAL	*	1285203	1066998	220857	82.8

Sourcewise utilization of these resources was the following: UNDP 114.52%, municipalities - 88.6 %, SDC 89.30 %, CIDA 38.29 % and Norwegian Embassy 65.91 %. Details on each donor are given in the Annexes – VII, VIII and IX.

Table – XIII: Resource Mobilization and Utilisation in 2008 by Donor, USD*

Nº	Resource Mobilisation and Utilisation	Budget for 2008	Total utilised	Delivery %
1	Ivano-Frankivsk municipality	255347	252109	98.73
2	Rivne municipality	52641	45181	85.83
3	Hola Prystan municipality	21220	16710	78.75
4	Novograd-Vol. municipality	42913	44113	102.80
5	Kirovske municipality	28488	21191	74.39
6	Mykolayiv municipality	13184	15962	121.07
7	Halych municipality	1084	0	0.00
8	Kagarlyk municipality	496	444	89.46
9	Novovolynsk municipality	16467	18513	112.42
10	Voznesensk municipality	52449	84647	161.39
11	Mohyliv-Podil. municipality	19837	17039	85.89
12	Saky municipality	22354	21375	95.62
13	Dolyna municipality	16318	11048	67.70
14	Tulchyn municipality	19409	12857	66.24
15	UNDP	244001	279419*	114.52
16	SDC	68915	61538*	89.30
17	Norwegian Embassy	43369	28585*	65.91
18	CIDA	366709	140431*	38.29
	Total	1285203	1225397	82.8

*-not including commitments

2.2.5 Programme Reviews



The management and operation aspects of the Programme were reviewed and assessed during the year by UNDP management and donor community. These assessments were useful for enhancing the efficiency of the Programme. Following sub-sections detail this subject:

Donor Missions to Ivano-Frankivsk and Saky municipalities

- On May 21st, the donor mission was organized to Saky municipality for representatives of CIDA, SIDA, SDC and UNDP to review the progress made by the local communities and city council in partnership with UNDP/MGSDP.
- On May 30th the donor visit was organized to Ivano-Frankivsk municipality to present the achievements within the 1st phase of the SDC-supported sub-project “Promoting Conditions of Participatory Governance and Development in Urban Ukraine” for Ms. Katty Schneitter, acting SDC Country Director, and Mr. Christian Deisler, SDC Programme Manager for Ukraine.

Performance Audit Organised by SDC

- During May 14-19th, the UNDP/MGSDP went through the performance audit organized by the Swiss Agency on Development and Cooperation. Mr. Hans Andenmatten, the auditor, reviewed the overall Programme performance through documents review, interaction with Project Implementation Unit members, and meetings with the local stakeholders in Novohrad-Volynskiy municipality (I phase), Mohyliv-Podilsky, and Tul’chyn (II phase).

Visit of Mr. Jürg Christen, Community Management and Decentralization Specialist, Swiss Resource Centre and Consultancies for Development (SKAT), to MGSDP

During 15-24th of September, 2008 Juerg Christen, SDC expert and UNDP consultant, was providing independent backstopping and support to MGSDP aimed at improving the efficiency of Programme activities on promoting the participatory governance for sustainable development of the municipalities in Ukraine. This Mission was organized in context of the subproject “Promoting Conditions of Participatory Governance and Development in Urban Areas” and under the support from the Swiss Agency on Development and Cooperation (SDC).

The scope of the Mission included assessing process of project implementation and its guidelines, mechanism of cooperation with local communities and local government, cooperation with focal ministries of the Programme, in particular the Ministry of Housing and Municipal Economy and the Ministry of Regional Development and Construction and the capacity of the Municipal Support Units for supporting community initiatives on sustainable development. Juerg Christen aimed to provide suggestions on the process of dissemination of project findings, lessons learned and experience at the nation-wide level.



Photo – 26: During the meeting at the Ministry of Housing and Municipal Economy of Ukraine with Deputy Minister Iryna Zapatrina

Major recommendations made by the Mission included the following:

1. MSUs should operate transsectorally in collaboration with the respective sectoral departments and directly report to the Mayor and institutional initiatives such as the creation of Departments for Supporting Community Initiatives with transversal tasks should be promoted.
2. Further promote and assist city councils in the introduction of the Quality Management System ISO

- 9001:2000 to improve and strengthen cooperation between municipalities and their communities.
3. Establish Resource Centres for Sustainable Development in oblast capitals or other cities with active programmes, and expand the Programme within the oblast into poorer and smaller municipalities.
 4. At the community level emphasis should be given to the establishment condominiums and service cooperatives which can own and maintain buildings and communal infrastructure. Good demonstration projects technically and organizationally sound for replication should be developed.
 5. Quality and reliability of the work performed by contractors, suppliers and the communities should be ensured through regular inspection cycles and institutionalised final inspections.
 6. Based on the findings of recent consultancies suitable mechanisms for financing, implementing and managing sustainable development activities at the local level should be developed.
 7. The existing national partnerships should be reviewed and, if necessary, revised, to be utilised as an excellent entry point for the national policy dialogue related to decentralization and local self – governance.
 8. MGSDP expertise should be further utilised as a contribution to the local self-governance reform in coordination with the planned knowledge management project of SDC and DesPro.
 9. In cooperation with the Academy of Municipal Administration (or other suitable institution) a course for trainers/lectures should be developed including issues of sustainable development, local self-governance and decentralization with the aim to promote integration of the approach into the framework of the current legislation.
 10. Exchange of experiences and mutual learning between eastern and western cities should continue.

MGSDP will develop a plan for implementation of provided recommendations in its operations.

Donor Mission to Kirovske

On October 17, the donor visit was organized for SDC management, including Mr. Christian Disler, SDC Programme Officer in Bern, Mr. Manuel Etter, SDC Country Director in Ukraine, Mrs. Olena Lytvynenko, SDC National Programme Officer in Ukraine, to Kirovske municipality, where presentation on UNDP/MGSDP was made by Mrs. Olena Ursu, MGSDP Officer-in-Charge, progress of implementing the Programme activities at local level was presented by Mr. Viktor Mandus, Kirovske City Mayor and MSU team, and issues related with community projects implementation were reviewed in course of the visits to the project sites. As a result of this visit, the request for expanding the SDC-supported Programme area of MGSDP was considered positively.



Chapter THREE

LESSONS AND OPPORTUNITIES

3.1 Taking Stock of the Experience, p. 54

3.2 Outlook for future, p. 54



3.1 TAKING STOCK OF THE EXPERIENCE

Having gained the experience of cooperation with the stakeholders, it was found that MGSDP has been successful in demonstrating the value of participatory approach and social mobilization at local level. Also, national level opportunities were explored and utilised during the year in promoting the vision of the Programme. However, some challenges also prevailed in harnessing potential of the people.

A) *Opportunities* were identified based on the recent Programme's experience –

- High level of willingness and commitment of municipal partners to adopt the MGSDP approach and internalize it in standard procedures of the city councils.
- There is interest and willingness of the Programme's stakeholders to promote the community approach for wider recognition at national level and dissemination of appropriate experiences
- Willingness and enthusiasm of national partners (Ministry of Housing and Municipal Economy of Ukraine, Ministry of Regional Development and Construction and Parliamentary Committee on State Construction, Regional Policy and Local Self-Government, Academy of Municipal Management etc.) to support UNDP/MGSDP approach;
- Experience of supporting strategic planning and ISO certification of municipal services for the partner municipalities is generated which can be disseminated at national level.
- Association of co-owners of multi-apartment building and service cooperatives are better form of legal arrangement for citizens' organisation for ownership and operation and maintenance of created/rehabilitated infrastructures;
- Willingness and commitment of the universities to adopt community-based approach to local sustainability development in their curriculum.

C) *Challenges* still occur in process of Programme implementation, especially with regard to the following –

- Need to elaborate efficient mechanism of the nation-wide dissemination of MGSDP experience for the municipalities to internalize the community-based development approach in their everyday activities
- Challenges with disbursement of tranches occur because of the lag between physical works accomplishment and financial transactions related with City Councils' and UNDP rules and procedures
- Weak readiness of citizens in some municipalities to take responsibility for their property and create sustainable forms of organisations (like associations of co-owners of multi-apartment buildings, service cooperatives) preferring to choose the easier way and get organised in the form of bodies of self-organisation of population.

3.2. FUTURE OUTLOOK

In 2009 the Programme will focus on the following activities:

- Improving capacity of central government to decentralise fiscal and administrative powers / responsibilities in support of local development.
- Strengthening capacity of local authorities to transparently define and implement local development strategies, deliver public services, and foster local economic development.
- Enhancing capacities of communities to realize improvements in local social, economic and environmental conditions.
- Enhancing the national knowledge base on community-based sustainable development through curriculum dissemination and preparation of future generation.
- Raising public awareness on HIV/AIDS, gender and consumer rights in the partner cities.
- Focusing on SDC sub-project in Vinnytsya region and AR Crimea.
- Focusing on CIDA sub-project in AR Crimea



ANNEXTURE

1. Conclusions and recommendations of the International Conference “Quality of Drinking Water: New Approaches and Solutions”, 56
2. Recommendations of Scientific and Practical Conference “Local Sustainable Development: Theoretical and Practical aspects”, 57
3. Sustainable Development Initiatives: Cost-Sharing, Physical Progress and Benefit Status by End of 2008, 61
4. Details on Financial Transactions for the Local SD Initiatives Undertaken by Local Partners, UAH, 71
5. Assessment of the Community Projects’ Implementation in 2008 under Support from UNDP/MGSDP and Partner Municipalities, 73
6. Details on SDC-Supported Community Projects, 87
7. Details on Norwegian Embassy-Supported Community Projects, 88
8. Details on CIDA-Supported Community Projects, 89
9. Details on Media Records in 2008, 90
10. Results of the Local Situation Assessment of four Partner Municipalities, 92
11. Questionnaire for Survey at NFPM Meeting, 93
12. Questionnaire for the participants of the training, 95
13. Programme Support Team, 96
14. Contact List, 97

Annex – I

**Conclusions and recommendations of the
International Conference
“Quality of Drinking Water: New Approaches and Solutions”
(September 25, 2008. Kyiv, Ukraine)**

The participants of the International Conference “Quality of Drinking Water: New Approaches and Solutions”, organized by National Academy of Sciences of Ukraine, Ministry of Housing and Municipal Economy, Ministry of Health and United Nations Development Programme and Ukrainian Association of Enterprises Water Supply and Sanitation “Ukrvodokanalacologiya” held on September 25 state that supplying the population of Ukraine with safe potable water is one of the most socially important tasks, because the quality of potable water directly affects the health of the population and determines the level of ecologic and epidemiologic safety of states and regions.

There is a number of reasons which prevent provision of high quality and safe drinking water. These are production-induced influences on water bodies, application of old technologies of water purification and recontamination of water in distributing system and conservative approaches to solving these problems.

In course of discussions and presentations, the participants recommended the following:

1. To support the proposals of National Academy of Sciences of Ukraine on necessity of application of new conceptual approaches of provision high quality potable water to the population of Ukraine with application of module (block) and collective stations for water purification, including well-room type. These should be introduced first-hand in cities, where water is supplied under temporary permits and is below required standards.
2. On behalf of the participants of the conference, the Ministry of Housing and Municipal Economy is authorized to address:
 - the Parliament of Ukraine on approving financing of the State Programme “Drinking water for 2006-2020” in amount the program envisages;
 - to the Cabinet of Minister of Ukraine for revision of existing policy for licensing for utilization of potable ground water;
3. Ministry of Housing and Municipal Economy:
 - Elaborate Draft Laws “On centralized water supply and sanitation” and “On amendments to Laws of Ukraine “On drinking water and drinking water supply”, “On State Programme “Drinking water for 2006-2020”;
 - Jointly with the Ministry of Environmental Protection, Ministry of Health of Ukraine, State Committee of Ukraine for Technical Regulations and Consumer Policy and other related agencies provide monitoring of quality of drinking water in Ukraine;
 - Jointly with National Academy of Sciences of Ukraine, State Committee of Ukraine for Technical Regulations and Consumer Policy, related scientific and research agencies provide effective scientific and methodic assistance to local executive bodies and bodies of local government for providing quality drinking water to the population;
4. Council of Ministers of AR Crimea and Kyiv and Sevastopol city state administrations jointly with Ministry of Environmental Protection and Ministry of Health Protection should examine water intake points and springs of drinking ground water on conformity to state standards and other normative and legislative acts.
5. Council of Ministers of AR Crimea and Kyiv and Sevastopol city state administrations jointly with local government bodies, enterprises of water supply and sanitation, public organizations should elaborate the measures for improving quality of drinking water according to existing standards and requirements.
6. Public enterprise “Scientific and research, construction and technological institute of urban economy” should create specialized center for informatization and automation for introduction of modern foreign and domestic experience.

Annex-II

Recommendations of scientific and practical Conference

“Local Sustainable Development: Theoretical and Practical aspects”.

Ministry of Education and Science of Ukraine, Academy of Municipal Management, United Nations Development Programme, All-Ukrainian Ecologic League

November 28, 2008 (Kyiv)

The participants of the conference have discussed urgent problems of establishing local sustainable development in Ukraine declare:

•Ukraine has no systematic approach on facilitation transfer to local sustainable development through legal, institutional, scientific and research, information and educational measures and activities aimed at enhancing social capital, developing human potential, creating economic, ecologic and social mechanisms of modern sustainable innovative development. Absence of systematic approach results in uncertainty in strategic benchmarks, inadequacy of tasks and lack of clear action plans.

•General level of awareness on principles, advantages of local sustainable development among staff of bodies of local government and local councilors is insufficient. They lack knowledge on domestic and foreign experience, achievements, existing approaches, which are applied in different countries.

•Establishing local sustainable social development in different areas of public sector is not on agenda of bodies of central and local government. This causes lack of attention and efforts to of of bodies of central and local government to understand and formulate the principles of local sustainable development and realizing its significance for future development of Ukraine.

•Academic research of the problems of local sustainable development lags behind, especially at the local level. The research is not complex, incoherent, uncoordinated at the central, regional and branch levels, carried out by limited number of scientists, often lacks practical results. Therefore such research hardly becomes the stimulus for discovering the obstacles for sustainable development, finding optimal solutions for overcoming them, adopting scientifically supported strategies and programs for local development;

•Local communities, associations of citizens and bodies of local government do not voice their evaluation on poor activity of bodies of central and local bodies of government regarding local sustainable development. Civil society is not an influential stakeholder on issues of local sustainable development, its strategic goals, and mechanisms of implementation. Participation of NGOs in planning of local development, decision-making process and control over implementation is at initial stage.

The participants consider that priorities of local development policy should be the following:

- comprehensive reform of the system of municipal management to shift it to principles of sustainable development;
- appropriate amending and improving of legislation;
- institutional arrangement of municipal level in accordance with principles and tasks for implementation of programs of municipal sustainable development;
- engaging the public to elaboration of plans for local sustainable development and control over implementation;
- balance of economic, social and ecologic governance at the local level;
- enabling support for local initiatives for sustainable development;
- scientific basis for decision-making process at the local level;
- updating the system of teaching and advanced training of the servants of bodies of local government based on sustainable development;

In course of discussions and presentations, the participants approved number of recommendations aimed at improving the system of municipal management and its adaptation to the needs of local sustainable development. The Government and the bodies of local self-government should address the following problems for enabling local sustainable development:

- Introducing at the legislative level the concept of local development approach as sustainable development approach, specification of its backgrounds, developing its requirements, facilitating bottom – up planning based on wide community engagement;
- Elaboration and introduction of the mechanisms of local development considering interests of different social groups, their participation and cooperation based on social partnership, efficiency, accountability and coherence of sustainable development plans of local regional and national levels.
- Distribution of experience of strategic planning for the municipalities and the regions similar to “Local Development Agenda XXI”, recommended by UN Conference on Environment and Development (1992), engaging more municipalities to Aalborg Charter “European Cities and Towns Towards Sustainability” and Aalborg Commitments, attracting small and big municipalities to initiative of Donetsk municipality on creating the Network of Municipalities of Sustainable Development;
- The domestic agencies should elaborate scientifically based and consistent with European indicators of local sustainable development. These indicators should be applied for determination of criteria of sustainability, assessment of results achieved and timely revisions of strategic plans of local development.
- Active involvement into implementation of programs on local sustainable development of bodies of self-organisation of population of houses, streets and district, NGOs, scientific and research institutions, professional and business unions, Municipal Sustainable Development Councils, Municipal Support Units, Resource Centers for Sustainable Development; application of social mobilization as effective instrument of organizing population for collective action through sharing resources and solidarity for solving common problems.
- Local communities should use their legal right to influence local policy formulation more actively, applying mechanisms of public hearings, local initiative, general meeting of the citizens, local referendum.
- Effective functioning of local self-government as a basis of transfer to local sustainable development includes clear definition of functions, authorities and responsibilities of bodies of executive bodies and bodies of local self-government, exercising the right of local community to control the operation of local executive bodies, introduction of executive bodies of oblast and rayon councils, determination of legal status of communal property and shared property of territorial communities, support for politically neutral associations of municipal level;
- Arrangement of financial basis of local self-government, legal determination of delegated and own responsibilities, full state financing of delegated responsibilities, local budget revenues should correspond to tasks of local sustainable development, introducing amendments to the legislation in order to ease the tax burden imposed on bodies of self-organization of population, introduction of the system of grants for support of initiatives and programs of local sustainable development.
- Introduction and support to monitoring and public assessment of municipal governance from point of view of sustainable development.

In course of discussions and presentations, the participants approved number of recommendations aimed at improving the system of municipal management and its adaptation to the needs of local sustainable development. The Government and the bodies of local self-government should address the following problems for enabling local sustainable development:

1. Introducing at the legislative level the concept of local development approach as sustainable development approach, specification of its backgrounds, developing its requirements, facilitating bottom – up planning based on wide community engagement;
2. Elaboration and introduction of the mechanisms of local development considering interests of different social groups, their participation and cooperation based on social partnership, efficiency, accountability and coherence of sustainable development plans of local regional and national levels.
3. Distribution of experience of strategic planning for the municipalities and the regions similar to “Local Development Agenda XXI”, recommended by UN Conference on Environment and Development (1992), engaging more municipalities to Aalborg Charter “European Cities and Towns Towards Sustainability” and Aalborg Commitments, attracting small and big

municipalities to initiative of Donetsk municipality on creating the Network of Municipalities of Sustainable Development;

4. The domestic agencies should elaborate scientifically based and consistent with European indicators of local sustainable development. These indicators should be applied for determination of criteria of sustainability, assessment of results achieved and timely revisions of strategic plans of local development.
5. Active involvement into implementation of programs on local sustainable development of bodies of self-organisation of population of houses, streets and district, NGOs, scientific and research institutions, professional and business unions, Municipal Sustainable Development Councils, Municipal Support Units, Resource Centers for Sustainable Development; application of social mobilization as effective instrument of organizing population for collective action through sharing resources and solidarity for solving common problems.
6. Local communities should use their legal right to influence local policy formulation more actively, applying mechanisms of public hearings, local initiative, general meeting of the citizens, local referendum.
7. Effective functioning of local self-government as a basis of transfer to local sustainable development includes clear definition of functions, authorities and responsibilities of bodies of executive bodies and bodies of local self-government, exercising the right of local community to control the operation of local executive bodies, introduction of executive bodies of oblast and rayon councils, determination of legal status of communal property and shared property of territorial communities, support for politically neutral associations of municipal level;
8. Arrangement of financial basis of local self-government, legal determination of delegated and own responsibilities, full state financing of delegated responsibilities, local budget revenues should correspond to tasks of local sustainable development, introducing amendments to the legislation in order to ease the tax burden imposed on bodies of self-organization of population, introduction of the system of grants for support of initiatives and programs of local sustainable development.
9. Introduction and support to monitoring and public assessment of municipal governance from point of view of sustainable development.

Solving of the mentioned problems requires a substantial increase of meaning of scientific knowledge, system approach in the formation of the strategies of sustainable local and regional development. It is about the increase of role of domestic science and education in creating and distributing fundamental theoretical and applied scientific knowledge, which is necessary for the analysis of phenomena and processes in their dynamic development and correlation.

Participants of the conference believe that the following **scientific researches** mean a lot for the scientific support of the local sustainable development:

- Elaboration of principles of boundary man-caused burdens using the models of assessment of ecological risks, resistance of surface and underground water systems on the target, local and regional levels.
- Elaboration of new ecologically safe technologies for neutralization and utilization of chemical means of plants protection, which are forbidden to use.
- Conducting complex researches regarding service validation of man-caused (secondary) mineral deposits and the possibilities of their practical usage.
- Introduction of new technologies of collection of the household rubbish and the selection of valuable components, industrial technologies of its utilization.
- Conducting fundamental and practical researches regarding the problems of the preservation and reproduction of forests, enhancement of their ecological functions, sustainable forest exploitation.
- Elaboration of the methods of calculation of rent and the peculiarities of its charge according to the kind of natural recourses.

In the field of **educational activities** the participants of the conference support the realization of the following measures:

- Creation of coordinating boards on ecological education and education for sustainable development on the basis of territorial bodies of the Ministry of Education and Science and the Ministry of the Ecology together with the other ministries, departments, educational and scientific bodies.
- Implementation of the basic principles of the European Strategy of Education and Sustainable Development in the national educational sphere.
- Introduction of the special educational courses on local sustainable development in the higher educational and post-grade institutions, providing them with corresponding educational literature, providing support to educational programs on sustainable development and guidance on their practical implementation.
- Elaboration and implementation of the system of trainings for the professional development of official and municipal employees, deputies of local boards on sustainable development.
- Increasing the population's awareness using the educational institutions of all levels, specially created informational and consulting offices, popular publications, media, including web pages.

Annex – III:

Local Sustainable Development Initiatives: Cost-Sharing, Physical Progress and Benefit Status by end of 2008

SN	NO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by								Progress Status %	Direct Beneficiaries			Indirect Beneficiaries
					UNDP	SDC	CI DA	Norwegian	Municipality	NO/Network	Other	Total		Women	Men	Children	
	Zhytomyr																
1	Comfort	Heat/Hot Water	Energy and Environment	2004	56600				56600	11000		124200	100	88	105	26	
2	Hromada	Heating System	Energy and Environment	2004	28000				28000	4700	4000	64700	100	54	76	20	
3	Dobrobut-62	Heat/Hot Water	Energy and Environment	2004	56800				56800	9900		123500	100	107	137	39	
4	Dobrobut-104	Heating System	Energy and Environment	2004	32700				32700	8900	2600	76900	100	79	85	70	
5	Vlasnyi Dim	Heating System	Energy and Environment	2004	25500				25500	8300	3300	62600	100	93	98	33	
6	Nasha Oselya	Heat/Hot Water	Energy and Environment	2004	53400				53400	7900		114700	100	84	93	23	
	<i>Sub-total:</i>	*	*		253000				253000	50700	9900	566600	*	505	594	211	
	Rivne																
1	School network	Heating System	Social	2004	84900				84900	15500	38900	224200	100	80	135	3885	
2	Zhytlovyyk-22	Heating System	Energy and Environment	2004	21900				21900	8600		52400	100	130	160	45	
3	Balsamin	Drainage System	Energy and Environment	2004	54000				54000	20000		128000	100	250	290	460	
4	School Network	Heating System	Social	2005	44900				104800	15500	32400	197600	100	135	80	3985	
5	Assoc of Disabled	Computer-Based Trg	Economic Development	2005	19500				45500	13300	2000	80300	100	1507	1123	0	
6	ACMB Shukhevycha	Roof Repair	Energy and Environment	2007	59400				89100	21500		170000	90	332	170	1211	
7	ACMB "Zhytlovyyk-22"	Premises Repair	Social	2007	24320				36480	19000		79800	90	110	96	84	
8	School Network	Windows Insulation	Energy & Environment	2007	74250				74250	18296		166796	90	126	84	3990	
9	Lyceum	Windows Insulation	Energy & Environment	2008	34775				104325	17872		156972		273	236	228	
10	ACMB Galytskogo	Roof Repair	Energy and Environment	2008	34650				103950	20320		158920		192	110	55	
	<i>Sub-total:</i>	*	*	*	452595				719205	169888	73300	1414988	*	3016	2603	13943	

SN	NO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by								Progress Status %	Direct Beneficiaries			Indirect Beneficiaries
					UNDP	SDC	CI DA	Norwegian	Municipality	NO/Network	Other	Total		Women	Men	Children	
	Novograd-Volynskiy																
1	Women's Association	Public Health	Social	2006		75000			75000	25552	12579	188131	100	9504	8496	0	38300
2	Fund of Disabled	Health for Disabled	Social	2006		75400			75400	17867		168667	100	526	347	420	453
3	School # 5	Premises Renovation	Energy and Environment	2006	7550	67950			75500	17438	10000	178438	100	25	5	292	
4	School Network	Roof repair	Energy and Environment	2006	4490	40410			44900	10543		100343	100	112	38	1688	
5	NO"Franka,32"	Potable Water	Social	2006		15500			15500	5573		36573	100	27	21	11	
6	Kindergarten #16	Roof repair	Energy and Environment	2006		16000			16000	9528		41528	100	29	0	216	
7	Kindergarten l 4	Roof Repair	Energy and Environment	2006	63750	11250			75000	48900	281964	480864	100	62	4	310	
8	NO "Royalty"	Lifts Repair	Social	2006	13200				13200	3094		29494	100	84	103	85	
9	NO "Zhoda"	Lifts Repair	Social	2006	36100				36100	8139		80339	100	343	340	81	
10	"Zarichany" SC	Potable Water	Social	2007	8,550				10,450	30707		49707	100	18	10	24	
11	"Lesi Ukrainki" School	Roof Repair	Energy and Environment	2007	67455				82,445	29852		179752	100	108	18	771	
12	"Lira" school	Premises Repair	Social	2007	67455				82,445	21437		171337	100	67	12	560	
13	School #7	Roof Repair	Energy and Environment	2007	67455				82,445	25630		175530	100	76	15	735	
14	MRC "Gromadsky progress"	Potable Water	Social	2007	52574				64,257	14081		130912	90	842	521	641	
15	Kindergarten l 3	Roof Repair	Energy and Environment	2007	67455				82,445	16711	129000	295611	100	25	2	132	
16	ACMB "Kedr"	Energy Saving	Energy and Environment	2007	13812			67434	9027	20622		110895	100	27	21	11	
17	ACMB "Zhytlovyk"	Sports Ground	Social	2007	37350				45650	11677		94677	90	224	139	85	
18	SC "Oliynyk"	Sewage System		2008	53800				86700	91200	235300	467000		43	35	38	
19	Kindergarten #2	Roof Repair	Energy and Environment	2008	53800				86700	20500	99500	260500		40	3	186	
	Sub-total:	*	*	*	614796	301510		67434	1059164	429051	768343	3240298	*	12182	10130	6286	38753

SN	NO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by								Progress Status %	Direct Beneficiaries			Indirect Beneficiaries
					UNDP	SDC	CI DA	Norwegian	Municipality	NO/Network	Other	Total		Women	Men	Children	
	Dolyna																
1	SC "Dzherelo zhyttya"	Potable Water Supply		2008	70000				70000	40590		180590	100	24	26	12	
	<i>Sub-total:</i>	*	*	*	70000				70000	40590		180590	*	24	26	12	
	Tulchyn												100				
1	Kindergarten #4	Windows Insulation	Energy & Environment	2008		45000			45000	10400		100400	100	147	123	120	
2	Kindergarten #3	Windows Insulation	Energy & Environment	2008		45000			45000	10400		100400	100	167	127	140	
	<i>Sub-total:</i>	*	*	*		90000			90000	20800		200800		314	250	260	
	Ivano-Frankivsk																
1	NDO, Zhek # 3	Sports ground	Social	2004	50000				50000	14300	16400	130700	100	237	279	105	
2	Horobryi	Heating System	Energy and Environment	2004	24800				24800	8900		58500	100	109	116	43	
3	"Kvitka Karpat"	Sports ground	Social	2005	25000				58300	9200		92500	100	141	94	1085	
4	"Kalynon'ka"	Sports ground	Social	2005	22200				51800	8300		82300	100	77	42	700	
5	"Strumochok"	Sports ground	Social	2005	34500				80600	12900		128000	100	149	91	1536	
6	"Nashe Zdorovya"	Sports ground	Social	2005	31700				74100	11300		117100	100	85	37	1100	
7	"Uhom. School"	Drinking water	Energy and Environment	2005	14700				34300	7900	5000	61900	100	65	35	303	
8	"Prometey"	Roof Repair	Energy and Environment	2005	27600				64400	10900	6700	109600	100	48	37	13	
9	"Svitanok"	Window Insulation	Energy and Environment	2005	16200				37700	7600		61500	100	166	156	62	
10	"Vytvytskoho, 28"	Drinking water	Energy and Environment	2005	18900				44250	6550	4000	73700	100	94	95	52	
11	"Kor. Danyla, 146"	Window Insulation	Energy and Environment	2005	19600				45850	7750	5000	78200	90	61	46	43	
12	"Mykolaychuk a,11"	Drinking water	Energy and Environment	2005	18500				43100	7900	6000	75500	100	109	96	57	
13	"Cooperative #2	Basement Pipes	Energy and Environment	2006	1217	10952			12169	2785		27123	100	38	36	25	
14	NO "Pasichna, 18"	Basement Pipes	Energy and Environment	2006	6695	60260			66955	15833		149743	100	73	54	146	
15	NO Troleybusna4	Basement Pipes	Energy and Environment	2006	7309	65775			73084	16560		162728	90	84	73	19	
16	NO "Vovchy-netska, 198"	Basement Pipes	Energy and Environment	2006	61724	10892			72616	16250		161482	100	216	188	67	

SN	NO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by								Progress Status %	Direct Beneficiaries			Indirect Beneficiaries
					UNDP	SDC	CI DA	Norwegian	Municipality	NO/Network	Other	Total		Women	Men	Children	
17	NO "Vovchynetska, 198-B"	Basement Pipes	Energy and Environment	2006		71946			71946	16025		159917	100	132	92	78	
18	NO "Chornovola, 134-A"	Roof Repair	Energy and Environment	2006	7455	67095			74550	18518	15000	182618	100	91	89	58	
19	Cooperative #8"	Roof Repair	Energy and Environment	2006		59915			59915	18274		138104	100	154	103	47	
20	NO "Symonenka, 5"	Basement Pipes	Energy and Environment	2006	57027	10064			67091	15140		149322	100	146	101	114	
21	NO "Ivasyuka, 36"	Roof repair	Energy and Environment	2006	2937	26433			29370	7207	3000	68947	100	118	97	63	
22	Cooperative #4"	Roof Repair	Energy and Environment	2006		60179			60179	14290		134648	100	79	48	21	
23	NO "S. Bandery, 12"	Basement Pipes	Energy and Environment	2006	7228	65060			72288	16140		160716	90	93	78	24	
24	NO Konovaltza,34	Basement Pipes	Energy and Environment	2006	5628	50649			56277	12671		125225	100	62	57	28	
25	School #16	Floor Repair	Social	2006	17985	1999			19984	4552		44520	100	39	28	599	
26	School #2	Window Insulation	Energy and Environment	2006	59948	10579			70527	17031		158085	100	43	18	560	1050
27	School #7	Premises Repair	Energy and Environment	2006	42023	7416			49439	11782		110660	100	58	15	488	859
28	School #8	Sports Ground	Social	2006	24564	4334			28898	6698		64494	100	25	9	700	
29	School #1	Premises Repair	Social	2006	62938	11107			74045	23672		171762	100	135	9	802	
30	NO "Hotkevycha 44/4"	Basement Pipes	Energy and Environment	2006	73939				73939	17865		165743	100	180	161	56	
31	Rehabilitation Centre	Roof repair	Energy and Environment	2006	74877				74877	15516	58421	223691	100	123	22	83	
32	NO "Stusa 25"	Basement Pipes	Energy and Environment	2006	74535				74535	14406		163476	100	144	127	63	
33	NO "Nadvirninska 30"	Basement Pipes	Energy and Environment	2006	70960				70960	15630		157550	100	138	122	72	
34	NO "Petlyury 1"	Basement Pipes	Energy and Environment	2006	74930				74930	16650		166510	100	163	118	63	
35	School #22	Window Insulation	Energy/Envir-ment	2007	59940				89911	21447		171298	100	150	25	1455	
36	School #8	Window Insulation	Energy/Envir-ment	2007	53704				80555	26705		160964	100	27	13	246	

SN	NO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by								Progress Status %	Direct Beneficiaries			Indirect Beneficiaries
					UNDP	SDC	CI DA	Norwegian	Municipality	NO/Network	Other	Total		Women	Men	Children	
37	School #16	Toilets Repair	Social	2007	53700				80550	23750		158000	100	873	234	563	
38	School #15	Window Insulation	Energy/Envir-ment	2007	52788				79183	23949		155920	100	27	13	773	
39	School #13	Toilets Repair	Social	2007	56041				84061	26836		166938	100	101	15	865	
40	High school I# 3	Window Insulation	Energy/Envir-ment	2007	59427				89141	16639		165207	100	67	20	457	
41	HC Vovchynetska 202	Basement Pipes	Energy/Envir-ment	2007	59720				89581	17399		166700	90	93	87	32	
42	ACMB "Serafini"	Basement Pipes	Energy/Envir-ment	2007	14100				21149	4500		39749	90	1	7	11	
43	HC Vovchynetska 194a	Basement Pipes	Energy/Envir-ment	2007	56616				84923	17078		158617	100	103	86	31	
44	HC Tselevycha 5a	Basement Pipes	Energy/Envir-ment	2007	58532				87797	17225		163554	100	93	87	32	
45	HC Konovaltsya 46	Basement Pipes	Energy/Envir-ment	2007	58896				88345	17739		164980	90	78	75	26	
46	HC Trolleybusna 19	Basement Pipes	Energy/Envir-ment	2007	59228				88843	17079		165150	100	112	83	45	
47	HC Halytska	Basement Pipes	Social	2007	59344				89016	17259		165619	100	73	56	30	
48	ACMB Halytskogo 53a	Basement Pipes	Social	2007	32298				48448	9476		90222	100	18	17	13	
49	HC Lenkavskogo 9	Basement Pipes	Social	2007	45974				68960	14782		129716	100	52	36	6	
50	HC Vovchynetska 194	Basement Pipes	Social	2007	57308				85963	16401		159672	100	138	108	190	
51	ACMB Zlagoda	Roof Repair	Energy/Envir-ment	2007	61723				77072	15697		154492	100	106	71	35	
52	Cooperative #8	Basement Pipes	Social	2007	7891				63842	18579		90312	90	116	103	85	
53	HC on 10B Bandery Str.	Basement Pipes	Social	2007	8903				72033	11205		92141	15	90	69	22	
54	HC on 194V Vovchynetska	Basement Pipes	Social	2007				16489	133412	28914		178815	90	230	190	81	
55	HC on 27 Saharova Str.	Basement Pipes	Social	2007				15910	128726	16770		161406	90	67	59	54	
56	ACMB "Cement"	Basement Pipes	Social	2007				11890	96203	12179		120272	90	43	41	10	

SN	NO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by								Progress Status %	Direct Beneficiaries			Indirect Beneficiaries
					UNDP	SDC	CI DA	Norwegian	Municipality	NO/Network	Other	Total		Women	Men	Children	
57	HC on 32 Nadvirnyanska	Basement Pipes	Social	2007				16194	131020	17578		164792	90	80	78	46	
58	HC on 134 Galytska Str.	Roof Repair	Energy/Environment	2007				7269	58808	8792		74869	90	159	111	173	
59	HC on 14 Korolia Danyla	Roof Repair	Energy/Environment	2007	15561				125899	15999		157459	15	61	47	25	
60	ACMB Zlagoda-2006	Roof Repair	Energy/Environment	2007				6927	56045	7234		70206	90	8	7	2	
61	HC on 33 Saharova Str.	Basement Pipes	Social	2007	15910				128726	16656		161292	90	77	67	48	
62	ACMB "Sucha-sne zhytlya"	Roof Repair	Energy/Environment	2007				14604	118161	14979		147744	90	39	31	33	
63	School # 12	Window Insulation	Energy/Environment	2007	16211				131163	16547		163921	90	590	486	659	
64	School # 18	Window Insulation	Energy/Environment	2007	15593				126157	24850		166600	90	1404	1139	1253	
65	School # 2	Toilets Repair	Energy/Environment	2007	9236				74728	20711		104675	90	31	16	496	
66	Kindergarten # 2	Roof Repair	Energy/Environment	2007	5522				44677	12513		62712	90	66	66		201
67	ACMB "Vatrovyk"	Roof Repair	Energy/Environment	2007				8115	65661	8747		82523	90	40	32	19	
68	School # 23	Toilets Repair	Energy/Environment	2007	15548				125800	15778		157126	15	722	783		2106
69	Kindergarten # 10	Toilets Repair	Energy/Environment	2007	13824				111848	30782		156454	90	219	172		642
70	HC on 32 Naberezhna	Basement Pipes	Social	2007	15541				125742	16091		157374	15	87	135		
71	HC on 28 Doroshenka Str.	Roof Repair	Energy/Environment	2007	16016				129581	16328		161925	90	123	92	72	
72	HC on 31 Saharova Str.	Basement Pipes	Social	2007				16328	132112	17278		165718	90	69	51	61	
73	ACMB at 33 Pivdenny Blv-r	Roof Repair	Energy/Environment	2008	30443				96403	14263		141109		82	48	21	

SN	NO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by								Progress Status %	Direct Beneficiaries			Indirect Beneficiaries
					UNDP	SDC	CID A	Norwegian	Municipality	NO/Network	Other	Total		Women	Men	Children	
74	Kindergarten #6	Roof Repair	Energy/Environment	2008	30861				109416	15704		155981		143	89	104	
75	School # 25	Windows Insulation	Energy & Environment	2008	35000				105000	24805		164805		857	697	907	
	<i>Sub-total:</i>	*	*	*	2285322	594655	0	113726	6073254	1189010	119521	9913593	*	11190	8411	18256	4858
	Kirovske																
1	NO "Hirnyk-2"	Basement Pipes	Energy and Environment	2006	14250				14250	3200		31700	100	224	171	103	
2	ACMB No 20	Basement Pipes	Social	2007	13200				13200	8850		35250	90	192	154	122	
3	ACMB No 21	Basement Pipes	Social	2007	13200				13200	8800		35200	90	209	151	126	
4	ACMB No 23	Basement Pipes	Social	2007	10000				10000	3650		23650	90	39	32	11	
5	ACMB "Nash Dom"	Basement Pipes	Social	2007	9709				9709	7750		27168	90	85	79	34	
6	ACMB Molodizhny 18	Basement Pipes	Social	2008	8411				12617	4337		25365		55	43	35	
7	ACMB Molodizhny 19	Heating System	Energy & Environment	2008	15251				22877	6237		44365		147	125	115	
8	ACMB Molodizhny 8	Basement Pipes	Social	2008	12252				18378	3903		34533		103	95	36	
9	ACMB Molodizhny 6	Basement Pipes	Social	2008	9343				14015	4095		27453		84	58	39	
10	ACMB "Garny Budynok"	Basement Pipes	Social	2008	19800				29700	7500		57000		207	161	129	
11	ACMB Shakhtarska 24	Basement Pipes	Social	2008	15260				22891	7239		45390		83	77	19	
	<i>Sub-total:</i>	*	*	*	140676	0	0	0	180837	65561	0	387074	*	1428	1146	769	
	Mykolayiv																
1	NO "Olviya"	Roof Repair	Energy and Environment	2006	67670				67670	18220		153560	100	92	80	48	
2	NO "Tavriya"	Roof Repair	Energy and Environment	2006	67863				67863	18220		153946	100	95	85	30	
3	NO "Bely Dom"	Basement Pipes	Energy and Environment	2006	63744				63744	18015		145503	100	24	24	7	
4	NO "Novator"	Roof Repair	Energy and Environment	2006	56681				56681	13154		126516	100	146	108	27	

SN	NO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by								Progress Status %	Direct Beneficiaries			Indirect Beneficiaries
					UNDP	SDC	CID A	Norwegian	Municipality	NO/Network	Other	Total		Women	Men	Children	
5	NO "Ailand"	Basement Pipes	Energy and Environment	2006	67432				67432	25005		159869	100	236	159		
6	ACMB "Svitankok"	Roof Repair	Energy/Environment	2007	61039				74604	20862		156505	15	141	99	60	
	<i>Sub-total:</i>	*	*	*	384429				397994	113476		895899	0	734	555	172	
	Hola Prystan'																
1	Kindergarten Network	Roof Repair	Energy and Environment	2006	30262				30262	9584		70108	100	48	5	206	
2	"Galyna Nadiya"	Service Pipelines	Energy and Environment	2007	10756				10756	2740		24252	100	30	22	33	
3	"Golyany"	Service Pipelines	Energy and Environment	2007	13610				13610	3375		30595	100	20	13	4	
4	Kindergarten 3	Windows Insulation	Energy and Environment	2007	39668				39668	16793		96129	100	46	5	190	
5	ACMB at 45 Pokrysheva	Basement Pipes repair	Energy and Environment	2008	10992				16488	3554		31034		20	14	0	
6	ACMB Ozerianka	Roof Repair	Energy and Environment	2008	19333				28999	5679		54011		14	8	0	
7	ACMB GP Pensioner	Roof Repair	Energy and Environment	2008	8297				12445	2605		23347		22	11	3	
8	ACMB Lastivka	Basement Pipes repair	Energy and Environment	2008	15072				22609	4687		42368		21	26	7	
9	Kindergarten #2	Territory		2008	32983				49475	9662		92120		202	173	170	
	<i>Sub-total:</i>	*	*	*	180973	0	0	0	224312	58679	0	463964		412	302	632	
	Halych																
1	NO "Vivcharenko", 19	Basement Pipes	Energy and Environment	2006	52697				52697	11752		117146	90	92	80	35	
	<i>Sub-total:</i>	*	*	*	52697				52697	11752		117146	90	92	80	35	
	Saky																
1	ACMB Ivanovoji	Roof Repair	Energy and Environment	2008			28106		28106	6845		63057		15	16	19	
2	ACMB Kuznetsova	Roof Repair	Energy and Environment	2008			25993		25993	6377		58363		49	36	12	
3	Kindergarten 13	Sewage System	Energy & Environment	2008			42631		42631	10073		95335		177	101	180	
	<i>Sub-total:</i>	*	*	*			96730		96730	23295		216755		241	153	211	

7

SN	NO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by								Progress Status %	Direct Beneficiaries			Indirect Beneficiaries
					UNDP	SDC	CID A	Norwegian	Municipality	NO/Network	Other	Total		Women	Men	Children	
	Voznesensk																
1	School No 5	Heating System	Energy & Environment	2007	15704				15704	4133		35541	100	50	6	534	
2	Kindergarten No 6	Toilets Repair	Social	2007	34443				34443	8004		76890	100	19	5	106	
3	ACMB Zaliznychnyk	Sewerage System	Energy & Environment	2007	48604				48604	11561		108769	100	26	15	8	
4	SC "Zatyshny"	Water Supply	Social	2007	67635				67635	37471		172741	100	112	128	46	
5	School #7	Toilets Repair	Social	2007	61735				61735	14120		137590	90	680	292	518	
6	School Network	Potable Water	Social	2007	22155				22155	5773		50083	90			5158	
7	School #4	Premises Renovation	Social	2008	33257				61763	11058		106078		375	325	443	
8	School #10	Premises Renovation	Social	2008	51730				96070	17641		165441		625	535	623	
9	School #8	Premises Renovation	Social	2008	42644				79197	14538		136379		720	626	722	
	<i>Sub-total:</i>	*	*	*	377907				487306	124299		989512	*	2607	1932	8158	
	Kaharlyk																
1	BSP Komunarska	Premises Repair	Social	2007	24840				24840	5720		55400	90	12	9	10	
2	PO "Romashka"	Premises Repair	Social	2008	46235				56509	12376		115120					
	<i>Sub-total:</i>	*	*	*	24840				24840	5720		55400	*	12	9	10	
	Mohyliv-Podilsky																
1	Kindergarten 2	Windows Insulation	Energy & Environment	2007		37678			37678	9425		84781	90	55	4	245	
2	Kindergarten 5	Windows Insulation	Energy & Environment	2007		38564			38564	10775		87903	90	43	1	355	
3	Kindergarten 1	Windows Insulation	Energy & Environment	2007		36508			36508	8975		81991	90	25	5	296	
4	NGO "Angel Nadiji"	Premises Repair	Social	2007		74950			74950	32423		182323	15	120	120	120	
5	School #3	Windows Insulation	Energy & Environment	2008				40556	49568	13414		103538		939	744	796	
	<i>Sub-total:</i>	*	*	*		187700	0	40556	237268	75012	0	540536	*	987	926	1016	
	Novovolynsk																
1	Kindergarten 4	Windows Insulation	Energy & Environment	2007	7700				7700	2337		17737	90	36	4	200	400
2	SC "Strumok"	Sewerage System	Energy & Environment	2007	53900				53900	25060		132860	90	32	29	13	
3	ACMB "Samshyt"	Water Supply	Social	2007	7200				7200	2208		16608	90	22	14	6	

SN	NO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by								Progress Status %	Direct Beneficiaries			Indirect Beneficiaries
					UNDP	SDC	CID A	Norwegian	Municipality	NO/Network	Other	Total		Women	Men	Children	
4	ACMB "Nadija 2007"	Water Supply	Social	2007	6100				6100	2267		14467	90	22	14	15	
5	ACMB "Klavdiya"	Roof Repair	Energy/Environment	2007	4960				44640	6686		56286	15	26	17	14	
6	ACMB "Vira"	Basement Pipes	Social	2007	4080				36720	36720		46098	15	20	25	14	
7	ACBM "7-YA"	Roof Repair	Energy/Environment	2007	3920				35280	5003		44203	90	19	7	12	
8	SC "Svitanok"	Potable Water	Social	2007	7000				63000	16533		86533	90	20	16	6	
9	ACMB "Iskra"	Roof Repair	Energy/Environment	2007	5150				46350	6274		57774	90	27	11	19	
	Sub-total:	*	*		100010				300890	103088		472566	*	224	137	299	400
	Lviv																
1	ACMB "Bilya Parku"	Roof Repair	Energy/Environment	2007	73719				73719	22562		170000	5	45	40	21	
2	School # 17	Premises Repair	Social	2007	28425				28425	9150		66000	5	164	155	150	800
	Sub-total:	*	*	*	102144				102144	31712		236000		209	195	171	800
	Rubizhne																
1	PO "Rozvytok"	Basement Pipes	Social	2008	22997				22997	8300		54294		361	203	120	
	Sub-total:				22997				22997	8300		54294		361	203	120	
	Ukrayinka																
	ACMB "Budivelnky Ukrayinky"	Premises Repair	Social	2008	68850				68850	39546		177246		89	47		
	Sub-total:				68850				68850	39546		177246		89	47		
	Total 2004	*	*	*	488600				488600	118000	65200	1160400	100.0	1311	1574	4749	
	Total 2005	*	*	*	293300				684700	119100	61100	1158200	99.2	2637	1932	8936	
	Total 2006	*	*	*	1279608	896165			2175773	577279	380964	5309789	99.1	14003	11711	7735	40662
	Total 2007	*	*	*	2243623	187700		181160	5223433	1206562	129000	9171478	51.0	10725	7368	24639	4149
	TOTAL 04/07	*	*	*	4305131	1083865		181160	8572506	2020941	636264	16799867	87.3	28676	22585	46059	44811
	Total 2008	*	*	*	609042	173187	96730	166994	1634672	465720	334800	3438514	98.1	6355	4953	5379	
	TOTAL 04/08				4914173	1257052	96730	348154	10207178	2486661	971064	20238381	89.12	35031	27538	51438	44811
	Percentage	*	*	*	24.3	6.2	0.5	1.7	50.4	12.3	4.8	100.0		114007			

Annex –IV:
Details on Financial Transactions in 4th Quarter for the Local SD Initiatives Undertaken by Local Partners, UAH

N	Purpose	Number of Transactions	Total amount disbursed by end Q4th 2008 by cost-sharing of					Total amount due for future payment by cost-sharing of					Status of project completion (%)
			UNDP Fund	CIDA Fund	Norwegian Fund	SDC Fund	Municipality	UNDP Fund	CIDA Fund	Norwegian Fund	SDC Fund	Municipality	
1	Ivano-Frankivsk												
1.1	Kindergarten #6 "Kolobok"	1	3,086.09				10,941.61						100
1.2	ACMB "Pivdenne"	1	12,684.60				0.00						100
1.3	Pikluvalna Rada School #25	1	14,000.00				0.00						100
1.4	HC Nadvirnyanska 32	1	14,721.40				0.00						100
1.5	HC Saharova 27	1	1,591.00				2,872.60						100
1.6	HC Saharova 33	1	1,591.00				12,872.60						100
	Total:	6	47,674.09	0.00	0.00	0.00	36,686.81						*
2	Hola Prystan												
2.1	ACMB "Goloprystanskyi pensioner"	1			7,467.12		8,089.38			829.64		1,244.52	90
2.2	ACMB "Ozeryanka"	2			19,332.80		21,749.40						100
2.3	NGO "Nathnennia"	3			32,983.20		49,474.80						100
	Total:	6	0.00	0.00	59,783.12	0.00	79,313.58			829.64		1,244.52	*
3	Novograd-Vol												
3.1	Zhytlovyyk	1	8,300.00				0.00						100
3.2	SC "Oliynyk"	1	5,339.00				8,711.00						100
3.3	Batkivska Rada of Kindergarten #2	1	5,339.00				8,711.00						100
	Total:	3	18,978.00	0.00	0.00	0.00	17,422.00						*
4	Kirovske												
4.1	ACMB "Garnyi Budynok"	1	0.00		14,850.00		22,275.00	1,980.00				2,970.00	90
4.2	ACMB "Molodizhnyi 6"	2	0.00		7,941.72		11,912.58						100
4.3	ACMB "Molodizhnyi 8"	2	0.00		10,414.20		15,621.30						100
4.4	ACMB "Molodizhnyi 18"	2	0.00		7,149.52		10,724.28						100
4.5	ACMB "Molodizhnyi 19"	2	0.00		12,963.52		19,445.28						100
4.6	ACMB "Molodizhnyi 21"	1	1,320.00		0.00		1,320.00						100
4.7	ACMB "Shakhtarska 24"	1	0.00		11,445.30		17,167.95	1,526.14				2,289.21	90
	Total:	11	1,320.00	0.00	64,764.26	0.00	98,466.39	3,506.14				5,259.21	*
5	Saky												
5.1	NGO "Sakyskyi Svitlyachok"	2	0.00	34,104.80			38,367.90						100
5.2	ACMB "Kuznetsova 18-B"	2	0.00	25,993.00			18,195.10						100

5.3	ACMB "Ivanovoy 8"	2	0.00	28,106.00			19,674.20						100
	Total:	6	0.00	88,203.80	0.00	0.00	76,237.20						*
6	Rivne												
6.1	ACMB "Danyla Galytskogo 4"	1	13,860.00				0.00						100
6.2	NGO "Osvita maybutnyogo"	1	13,910.00				0.00						100
	Total:	2	27,770.00	0.00	0.00	0.00	0.00						*
7	Voznesensk												
7.1	CO "Intellect"	1	4,264.44				7,919.66						100
7.2	CO "Promin"	1	14,780.00				0.00						100
	Total:	2	19,044.44	0.00	0.00	0.00	7,919.66						*
8	Dolyna												
8.1	SC "Dzherelo zhyttia vulytsi Zamkovoyi"	2	63,000.00				63,000.00	7,000.00				7,000.00	90
	Total:	2	63,000.00	0.00	0.00	0.00	63,000.00	7,000.00				7,000.00	*
9	Novovolynsk												
9.1	ACMB "Vira"	1	408.00				3,672.00						100
9.2	ACMB "Klavdiya"	1	496.00				4,464.00						100
9.3	ACMB "7-YA"	1	3,920.00				0.00						100
9.4	SK "Strumok"	1	5,390.00				5,390.00						100
	Total:	4	10,214.00	0.00	0.00	0.00	13,526.00						*
10	Mykolayiv												
10.1	Svitanok	1	6,103.94				7,460.36						100
	Total:	1	6,103.94	0.00	0.00	0.00	7,460.36						*
11	Tulchyn												
11.1	NGO "Olenka"	2	27,000.00			13,500.00	40,500.00					4,500.00	90
11.2	NGO "Vse dlia ditei"	2	27,000.00			13,500.00	40,500.00					4,500.00	90
	Total:	4	54,000.00	0.00	0.00	7,000.00	81,000.00						
12	Mohyliv-Podilskyi												
12.1	NGO "Batkivska turbota" of School#3	2	0.00	23,657.55		13,519.00	43,935.45					3,604.80	90
12.2	Kindergarten #2	1	0.00			3,768.00	3,768.00						100
12.3	NGO "Angel Nadiyi"	1	0.00			7,495.00	7,495.00						100
	Total:	4	0.00	23,657.55	0.00	24,782.00	55,198.45						
Total			248,104.47	111,861.35	124,547.38	51,782.00	536,230.40	10,506.10	0.00	829.68	12,604.80	27,910.90	98.11
		52	1,072,525.65					51,851.55					

Annex – VI:

Assessment of the Community Projects' Implementation in 2008 under Support from UNDP/MGSDP and Partner Municipalities

SN	Name of the NO/ Network- Initiator	Purpose of the Project	Total Project Cost, UAH	Planned Performance Indicators	Actual Performance Indicators
1	Rivne				
1.1	ACMB «Shukhevu cha - 2»	Roof repair	1 70 000	<p>Project activities planned:</p> <ul style="list-style-type: none"> - Dismantling the old covering - Installing the cement smoothing covering - Installing the rubberoid covering - Installing the covering of parapets - Painting 100 meters of the pipe <p>Planned project costs:</p> <ul style="list-style-type: none"> - 165 000 UAH - In-kind contribution of the community – 5000 UAH <p>Direct beneficiaries: 852 dwellers: 244 men, 328 women, 280 children</p> <p>Project outcomes expected:</p> <ul style="list-style-type: none"> - Improvement of the ecological situation in the building (humidity reduction, fungus extermination). - Improvement of the living conditions of the inhabitants (water will not get into the premises, porches and elevators during rains) - Reduction of children's and pensioners' sickness rate (because of the lack of heating and constant humidity children and elderly people often fall ill with catarrhal illnesses). 	<p>Project activities fulfilled:</p> <ul style="list-style-type: none"> - The roof of 2 223 sq. m. was capitally repaired - 100 meters of the pipe were painted - The adjacent territory was arranged <p>Actual project costs: 165 000 UAH</p> <p>Beneficiaries - 1 713 persons: 487 men, 655 women, 571 children</p> <p>Project outcomes achieved:</p> <ul style="list-style-type: none"> - Penetration of rain water into apartments, porches and elevators is eliminated (by 90%) - The humidity of the air in the building is reduced to 60% - Fungus is exterminated by 99% - No-break power and constant elevators functioning are provided - Children and pensioners' sickness rate is reduced
1.2	ACMB «Galuckogo - 4»	Roof repair	154 000	<p>Project activities planned:</p> <ul style="list-style-type: none"> - Dismantling the old covering - Installing the cement smoothing covering - Installing the rubberoid covering - Installing the covering of parapets and awnings - Installation of doors to the roof <p>Planned project costs: 154 000 UAH.</p> <p>Direct beneficiaries: 178 dwellers: 50 men; 98 women; 30 children.</p> <p>Project outcomes expected:</p> <ul style="list-style-type: none"> - Improvement of the ecological situation in the building (humidity reduction, fungus extermination). - Improvement of the living conditions of the inhabitants (water will not get into the premises, 	<p>Project activities fulfilled:</p> <ul style="list-style-type: none"> - The roof of 1250 sq. m. was capitally repaired - Doors are installed to the roof - Playground and adjacent territory are arranged <p>Actual project costs: 154 000 UAH.</p> <p>Beneficiaries: 357 dwellers: 110 men; 192 women; 55 children.</p> <p>Project outcomes achieved:</p> <ul style="list-style-type: none"> - Penetration of rain water into apartments, porches and elevators is eliminated (by 90%). - The humidity of the air in the building is reduced to 70%. - Fungus is exterminated by 95%.

				<p>porches and elevators during rains, inhabitants of the upper apartment will repair their apartments).</p> <ul style="list-style-type: none"> - Reduction of children's and pensioners' sickness rate (because of the lack of heating and constant humidity children and elderly people often fall ill with catarrhal illnesses). 	<ul style="list-style-type: none"> - No-break power and constant elevators functioning are provided. - Children's and pensioners' sickness rate is reduced.
1.3	PO «Osvita maybut-niogo»	Windows installation	155 100	<p>Project activities planned:</p> <ul style="list-style-type: none"> - Old wooden windows and doors dismantling. - Assembling new windows. <p>Planned project costs: 155 100 UAH.</p> <p>Direct beneficiaries: 232 students: 130 girls; 104 boys; 47 lyceum employees (31 women; 16 men); PO members: 5 men, 10 women.</p> <p>Project outcomes expected:</p> <ul style="list-style-type: none"> - Reduction of expenses for the preparation for the winter period and yearly repair of windows. - Reduction of heat waste. - Creation of comfortable studying conditions. - Reduction of sickness rate of the students and teachers. 	<p>Project activities fulfilled:</p> <ul style="list-style-type: none"> - 81 windows installed. - 7 doors were assembled. - Hall was reconstructed and the gym – capitally repaired. <p>Actual project cost: 155 100 UAH.</p> <p>Beneficiaries: 232 students: 130 girls; 104 boys; 47 lyceum employees (31 women; 16 men); PO members: 5 men, 10 women. Indirectly: 458 parents (229 men; 229 women).</p> <p>Project outcomes achieved:</p> <ul style="list-style-type: none"> - Expenses for the preparation for the winter period and yearly repair of windows were reduced (paint, warming, repair – approximately 4500 UAH). - Heat waste was reduced. - Comfortable studying conditions were created (the temperature in classrooms rose from 14 to 16-19 degrees). - Sickness rate decreased and attendance rose by 7%.
2.	Novograd-Volynskyi				
2.1	SC «Oliynyk»	Sewerage system	467000	<p>Project activities planned:</p> <p>Construction of the sewerage system</p> <p>Planned project costs: 467 000 UAH</p> <p>Direct beneficiaries:</p> <p>Dwellers – 128, including 34 men, 47 women and 47 children.</p> <p>Project outcomes expected:</p> <ul style="list-style-type: none"> - Construction of the centralized sewerage system. - Preventing households' sewage from coming into groundwater. - Improvement of the drinking water quality in wells. - Improvement of the environmental situation. 	<p>Project activities fulfilled:</p> <p>Construction of the sewerage system</p> <p>Actual project costs: 467 000 UAH</p> <p>Beneficiaries:</p> <p>Dwellers – 128, including 34 men, 47 women and 47 children.</p> <p>Project outcomes achieved:</p> <ul style="list-style-type: none"> - Centralized sewerage system was constructed. - Households' sewage does not come into groundwater. - The environmental situation was improved. - Inhabitants became more active in solving their problems themselves. - Monthly expenses for leaching cesspit is reduced for 40 UAH in each household.
2.2	Kindergarten # 2	Roof Repair	260500	<p>Project activities planned:</p> <p>Slate roof installation</p> <p>Planned project costs: 260 500 UAH.</p> <p>Direct beneficiaries:</p> <p>229 persons: teachers – 43 (3 men and 40 women), 186 children</p> <p>Project outcomes expected:</p>	<p>Project activities fulfilled:</p> <p>Slate roof installation</p> <p>Actual project costs: 260500 UAH.</p> <p>Beneficiaries:</p> <p>229 persons: teachers – 43 (3 men and 40 women), 186 children</p> <p>Project outcomes achieved:</p>

				<ul style="list-style-type: none">- Installing the new slate roof.- Improving the conditions for pupils and the staff.	<ul style="list-style-type: none">- Installation of the new slate roof.- Improvement of sanitary and living condition of the premises in the kindergarten.- Reduction of excessive air moisture.- Improvement of the outside and inside view of the building.- Preservation of child health.
2.3	«Gromadskiy progres»	Potable Water	130912	Project activities planned: Construction of the pump-room.	Project activities fulfilled: The pump-room was built in the micro region Zeleni.
				Planned project costs: 130 912 UAH.	Actual project costs: 130 912 UAH.
				Direct beneficiaries: 2004 dwellers: 523 men; 838 women; 643 children.	Beneficiaries: 2004 dwellers: 523 men; 838 women; 643 children.
				Project outcomes expected: Improvement of the drinking water quality.	Project outcomes achieved: <ul style="list-style-type: none">- Improvement of the drinking water quality.- Inhabitants of the micro-rayon learned how to solve their problems on their own.- Improvement of the living conditions of the community of the micro-rayon.- Improvement of the territory
2.4	«Zhytlovyk»	Construction of a sports ground	92377,0	Project activities planned: <ul style="list-style-type: none">- Construction of a sports ground.- Improving the condition of the near house territory.	Project activities fulfilled: <ul style="list-style-type: none">- Construction of a sports ground.- Improving the condition of the near house territory.- Construction of a playground.
				Planned project costs: 92 377 UAH	Actual project costs: 92 377 UAH
				Direct beneficiaries: 448 dwellers: 138men; 226women; 84 children.	Direct beneficiaries: 448 dwellers: 138men; 226women; 84 children. Inhabitants of the «Svitanok» micro-rayon, pupils of the Kindergarten #4, school #3 and neighboring micro-rayons.
				Project outcomes expected: Improvement of the living conditions of the members of the ACMB «Zhytlovyk».	Project outcomes achieved: <ul style="list-style-type: none">- Improvement of the management quality.- Attracting the community into the healthy life-style.- The sports ground was built.- Places for rest were organized.- Physical training classes will now be held in the fresh air in the Kindergarten #4, school #3.
3	Ivano-Frankivsk				
3.1	ACMB «Pivdenne» 33 Pivdennuij avenue	Roof repair	141109.60	Project activities planned: <ul style="list-style-type: none">- Replacing of slate roofing.	Project activities fulfilled: <ul style="list-style-type: none">- Old roofing slate dismantled.- A new metal covering placed.- A coldwater pipeline replaced from the header to the building – 160 m/p.- Paving slab installed near the building.- A footpath near the house asphalted
				Planned project costs 141 109.60 UAH	Actual project costs: 161 109.60 UAH: <ul style="list-style-type: none">- Old roof dismantling - 141109.60 UAH.

					<ul style="list-style-type: none"> - Pipeline replacing – 10 000.00 UAH. - Slab installing – 4 000.00 UAH. - Footpath asphaltting – 6 000.00 UAH. Contribution of the community – 34 263.00 UAH.
				Direct beneficiaries: Dwellers – 151, including 48 men, 82 women and 21 children.	Beneficiaries: Dwellers – 151, including 48 men, 82 women and 21 children.
				Project outcomes expected: - Improving the roof's aesthetic view.	Project outcomes achieved: - Aesthetic view of the roof was improved - Cold water supply was improved - Improvement of the adjacent territory
3.2	PO «Pikluvalna rada Kindergarten №6»	Roof repair	155981.45	Project activities planned: - Roof repairing.	Project activities fulfilled: - Old roofing dismantled. - A new metal covering placed. - Inside premises repaired.
				Planned project costs: 155 981.45 UAH.	Actual project costs: 169981.45 UAH: - Roof repairing – 15 5981.45 UAH. - Inside premises repairing – 14 000.00 UAH.
				Direct beneficiaries: 110 children (56 girls, 54 boys), 30 workers.	Beneficiaries: 110 children (56 girls, 54 boys), 30 workers.
				Project outcomes expected: - Sanitary living conditions improvement. - Total amount of repair work reduction. - Improvement of the outward appearance of the building.	Project outcomes achieved: - The total amount of repair work reduced. - Sanitary living condition were improved. - Inside and outside condition of the building was improved. - Child sickness rate was reduced: - IV quarter 2007 p. 1 child missed 26 days. - IV quarter 2008 p. 1 child missed 19 days. - Attendance rose by 18 %.
3.3	PO «Pikluvalna rada of Kindergarten № 25»	Windows replacement	164805.00	Project activities planned: - Old windows dismantling – 93 pcs. - New windows assembling – 93 pcs. - Slopes repair. - Construction waste removing.	Project activities fulfilled: - Old windows dismantled – 120 pcs. - New windows assembled – 120 pcs. - Slopes repaired - Construction waste removed – 44 cubic meters.
				Planned project costs: 164 805.00 UAH.	Actual project costs: - 201 805.00 UAH (due to the installation of windows in class-room by parents). - Community contribution 61 115.00 UAH.
				Direct beneficiaries: 958 persons (846 pupils, 84 teachers, 28 members of the service staff).	Beneficiaries: 958 persons (846 pupils, 84 teachers, 28 members of the service staff).
				Project outcomes expected: - Improvement of the architecture of the building. - Heat economy in the corridors and class-rooms. - Improvement of temperature conditions.	Project outcomes achieved: - The architecture of the school-building was improved. - Class-rooms and corridors became warmer. - The temperature rose from 13-15 degrees to 20-21 degrees above zero.

				- Reduction of child sickness (ARD).	- Child sickness (ARD) was reduced by 40%. - Attendance of classes was increased by 21%.
3.4	BSP «SC 27 Sakharova street»	Base ment Pipes Repair	161406.89	Project activities planned: - Replacement of pipelines for cold and hot water supply, heating and sewerage system.	Project activities fulfilled: - Pipelines for cold and hot water supply, heating, sewerage system and sewage were replaced. - The building's electric room was replaced. - The entrance door and mail boxes were painted. - Hatches and vent ducts of the basement were repaired.
				Planned project costs: 161 406.89 UAH.	Actual project costs: 182 206.89 UAH. - Basement pipes repair – 161 406.89 UAH. - Replacement of the building's electric room – 18 000.00 UAH. - Painting of the entrance door and mail boxes – 800.00 UAH. - Repair of the hatches and vent ducts 2 000.00 UAH.
				Direct beneficiaries: 180 dwellers (60 men, 66 women, 54 children).	Beneficiaries: 180 dwellers (60 men, 66 women, 54 children).
				Project outcomes expected: - Improvement of living conditions, safety and rest.	Project outcomes achieved: - Cold and hot water supply and heating were improved. - Sanitary condition of the basement was improved as the pipes no longer leak. - The problem of the quality of services of drainage system was solved. - Electricity supply of the building was improved.
3.5	BSP «SC 194/V Vovchynetska street»	Base ment Pipes	178815.00	Project activities planned: - Replacement of pipelines for cold and hot water supply, heating and sewerage system.	Project activities fulfilled: - Pipelines for cold and hot water supply, heating and sewerage system were replaced.
				Planned project costs: 178 815.00 UAH.	Actual project costs: 193815.00 UAH - Replacement of pipelines for cold and hot water supply and heating – 178 818.00 UAH. - Sewerage system – 15 000.00 UAH.
				Direct beneficiaries: 501 building inhabitants including 230 women, 188 men and 83 children.	Beneficiaries: 501 building inhabitants including 230 women, 188 men and 83 children.
				Project outcomes expected: - Improvement of cold and hot water supply and heating. - Reduction of water waste. - Optimization of payment for cold and hot water supply and heating.	Project outcomes achieved: - Cold and hot water supply and heating were improved. - Sanitary condition of the basement was improved as the pipes no longer leak. - The problem of the quality of services of drainage system was solved.
3.6	PO «Pikluvaln rada School №2»	Sewage System	104676.00	Project activities planned: - Reconstruction of old water closets.	Project activities fulfilled: - Dismantled 6 old toilets. - Installed 17 door leaves. - Installed 12 lavatory benches and 1 bidet. - Installed 4 wash-stands. - Installed clay tile – 118 square meters.
				Planned project costs:	Actual project costs: 104 676.00 UAH.

				104 676.00 UAH	Community contribution – 1 9991.00 UAH.
				Direct beneficiaries: 553 persons (496 pupils, 43 teachers, 14 members of the service staff).	Beneficiaries: 639 persons (582 pupils, 43 teachers, 14 members of the service staff).
				Project outcomes expected: - Improvement of sanitary and technical living conditions and self-service of participants of teaching and educational process. - Economy of water and it's quality. - Reduction of expenses for repair of water closets. - Reduction sickness rate for infectious diseases.	Project outcomes achieved: - Sanitary conditions for teachers and pupils of the school increased greatly. - During 2008 there were registered zero occasions of infectious diseases, in 2007 – three. - Economy of cold water increased by 26%, improved the pressure in pipes.
3.7	BSP HC Saharova 33	Base ment Pipes	161291,89	Project activities planned: Replacement of pipelines for cold and hot water supply, heating and sewerage system.	Project activities fulfilled: - Pipelines for cold and hot water supply, heating and sewerage system were replaced. - House switch room replaced. - The front doors and mail boxes painted. - The hatches and ventilate apertures of the basement repaired.
				Planned project costs: 161 291,89 UAH.	Actual project costs: 182091,89 UAH. - Basement pipes reconstruction – 161 291,89 UAH. - Switch room repair – 18 000,00 UAH. - Front doors and mail boxes painting- 800,00 UAH. - Hatches and ventilate apertures of the basement reconstruction - 2000,00 UAH.
				Direct beneficiaries: 192 - dwellers; 68– men, 76 – women, 48– children	Beneficiaries:: 192 - dwellers; 68– men, 76 – women, 48– children
				Project outcomes expected: - Improvement of sanitary and technical living conditions.	Project outcomes achieved: - Cold and hot water supply and heating were improved. - Sanitary condition of the basement was improved as the pipes no longer leak. - The problem of the quality of services of drainage system was solved. - Supply of electric power has improved.
5	Hola Prystan				
5.1	ACMB «Ozerianka»	Roof repair	53 702	Project activities planned: Dismantlement and assemblage of hipped roof.	Project activities fulfilled: Dismantlement and assemblage of hipped roof.
				Planned project costs: 53 702 UAH.	Actual project costs: 54 052 UAH.
				Direct beneficiaries: 14 members of ACMB	Beneficiaries: 24 inhabitants of the building.
				Project outcomes expected: - Improvement of the building' technical condition. - Improvement of the inhabitants' quality of life.	Project outcomes achieved: - Reduction of monthly expenses for current repair of the roof, porches, apartments by 3000-3500 UAH.
5.2	School Network «Natkhnennia»	Premises Repair	91 620	Project activities planned: - Dismantlement of retaining walls, concrete slabs and metal restraints. - Dismantlement and assemblage of stair flights.	Project activities fulfilled: - Dismantlement of retaining walls, concrete slabs and metal restraints. - Dismantlement and assemblage of stair flights. - Construction of concrete retaining walls and basement walls with

				<ul style="list-style-type: none"> - Construction of concrete retaining walls and basement walls with installation of embedded items. - Rubbing of junctures by the cement mortar, side damp course of the walls. - Cement covering. 	<ul style="list-style-type: none"> installation of embedded items. - Rubbing of junctures by the cement mortar, side damp course of the walls. - Cement covering.
				Planned project costs: 91 620 UAH.	Actual project costs: 92 120 UAH.
				Direct beneficiaries: 170 children who attend this infant school. 35 members of the staff of the infant school.	Beneficiaries: 548 persons: children who attend this infant school, parents and people who replace them, school's staff, members of the IO «A network of infant schools «Natkhnennia».
				Project outcomes expected: <ul style="list-style-type: none"> - To solve a problem of deformation of the foundation of the building was solved. - Reach a maximum of safety stay on the territory of the infant school was reached. 	Project outcomes achieved: <ul style="list-style-type: none"> - Reduction of the expenses for the annual repairs by approximately 3000 UAH. - A problem of deformation of the foundation of the building was solved. - A maximum of safety stay on the territory of the infant school was reached.
6	Novovolynsk				
6.1	ACMB «7-Ya	Roof repair	44 203	Project activities planned: <ul style="list-style-type: none"> - Repairs of the roof and flues. 	Project activities fulfilled: <ul style="list-style-type: none"> - The roof has been repaired - The flues have been repaired - The facade of the building has been repaired - It is planned to reconstruct the heating system and cold water supply system.
				Planned project costs: 44 203 UAH.	Actual project costs: 53 028 UAH. <ul style="list-style-type: none"> - The roof of the building has been replaced – 44203 UAH. - The flues have been repaired 6325 UAH. - The winding has been repaired 2500 UAH.
				Direct beneficiaries: 38 inhabitants: 7 men, 19 women, 12 children.	Beneficiaries: 38 inhabitants: 7 men, 19 women, 12 children.
				Project outcomes expected: <ul style="list-style-type: none"> - Repairs of the roof and winding. 	Project outcomes achieved: <ul style="list-style-type: none"> - The roof has been repaired. - The flues have been repaired. - The winding has been repaired. - The territory has improved. - Economy of inhabitants' funds.
6.2	ACMB «Klavdiya»	Roof repair	56 286	Project activities planned: <ul style="list-style-type: none"> - Repairs of the roof and flues 	Project activities fulfilled: <ul style="list-style-type: none"> - The roof and flues have been repaired. - The porches have been repaired. - The entrance door has been replaced. - The façade of the building has been repaired. - Windows in the porches have been replaced.
				Planned project costs: 56 286 UAH.	Actual project costs: 64 980 UAH. <ul style="list-style-type: none"> - The roof of the building has been replaced – 56 286 UAH. - The winding has been repaired – 2700 UAH. - Replacement of the entrance door – 6 000 UAH.

					- Repairs of the porches – 1000 UAH.
				Direct beneficiaries: 57 inhabitants: 17 men; 26 women; 14 children.	Beneficiaries: 57 inhabitants: 17 men; 26 women; 14 children.
				Project outcomes expected: - Repairs of the roof and flues. - Reduction of costs on repairs.	Project outcomes achieved: - The roof and flues have been repaired. - Replacement of wooden constructions of the roof. - The amount of annual repair works has reduced. - Capital repairs of the porches. - The cold water supply pipe on the central entrance of the building and the valve have been replaced.
6.3	ACMB «Vira»	Basement pipes	46 098	Project activities planned: - Replacement of cold water supply pipes and central heating pipes.	Project activities fulfilled: - Replacement of cold water supply pipes and central heating pipes
				Planned project costs: 46 098 UAH.	Actual project costs: - Replacement of cold water supply pipes and central heating pipes – 46 098 UAH. - Replacement of entrance doors – 2 000 UAH. - Improvement of the building – 1000 UAH.
				Direct beneficiaries: 59 inhabitants: 25 men, 20 women, 14 children.	Beneficiaries: 59 inhabitants: 25 men, 20 women, 14 children.
				Project outcomes expected: - Replacement of water supply and heat supply systems. - Reduction of costs on repairs.	Project outcomes achieved: - Replacement of water supply and heat supply systems. - Hygiene and sanitary conditions and the impact on inhabitants' health have improved. - Improvement of water quality. - The heating temperature has risen. - The roof and porches of the building have been repaired.
6.4	OCH BK «Strumok»	Sewage System		Project activities planned: - Construction of sewerage system in Gastello, Biloruska streets.	Project activities fulfilled: - Construction of sewerage system in Gastello, Biloruska streets.
				Planned project costs: 132 860 UAH.	Actual project costs: UAH - Construction of sewerage system along the street – 132 860 UAH. - Gasification of the streets. - Illumination of the streets. - Firm pavement has been arranged
				Direct beneficiaries: 74 inhabitants: 30 men, 32 women, 12 children.	Beneficiaries: 74 inhabitants: 30 men, 32 women, 12 children.
				Project outcomes expected: - Construction of sewerage system along the streets. - Sanitary living conditions have been renewed.	Project outcomes achieved: - Construction of sewerage system along the streets - Hygiene and sanitary conditions of the streets have improved greatly - Reduction of costs on ordering Nightman car (as it accounted for 120 UAH twice a week).

7.	Voznesensk				
7.1	Charity fund School #4	Premises repair	105578	Project activities planned: - Capital repair of school hall.	Project activities fulfilled: - Capital repair of school hall implemented.
				Planned project costs: 105 578 UAH.	Actual project costs: 105 578 UAH.
				Direct beneficiaries: 443 pupils of School#4 , 34 teachers of the school, staff of the school -18, parents of the pupils – 648.	Project outcomes achieved: 443 pupils of School#4 , 34 teachers of the school, staff of the school -18, parents of the pupils – 648.
				Project outcomes expected: - Education process is more effective. - Cultural life of school is improved.	Project outcomes achieved: - The impact of educational process improved by 3%. - The attendance of the school increased by 15%. - The involvement of pupils in the hobby group has increased by 25%. - The level of crime in the micro region has decreased by 5%.
7.2	Charity fund «Intelekt» school #8	Premises repair	135379.2	Project activities planned: - Capital repair of the school's assembly hall.	Project activities fulfilled: - Capital repairs of the school's assembly hall have been carried out in full.
				Planned project costs: 135 379.2 UAH.	Actual project costs:135 379.2 UAH.
				Direct beneficiaries: 722 pupils of school of the general education #4., 43 teachers, 17 members of service staff, 1286 parents.	Beneficiaries: 722 pupils of school of the general education #4., 43 teachers, 17 members of service staff, 1286 parents.
				Project outcomes expected: - Improvement of cultural life in the micro region. - Positive impact on the youth.	Project outcomes achieved: - The educational process has improved by 6%. - The attendance of the school has increased by 10 %. - The cultural life of the northern part of the city has improved by 15%.
7.3	Charitable fund «Promin'» school of the general education #10	Capital repairs of the facade of the school	164991	Project activities planned: - Capital repairs of the facade of the school	Project activities fulfilled: - Capital repairs of the facade of the school have been carried out in full
				Planned project costs: 164 991 UAH.	Actual project costs: 230 477.00 UAH.
				Direct beneficiaries: 623 pupils of the school of the general education #10, 42 teachers, 18 members of the service staff, 1100 parents.	Beneficiaries: - 623 pupils of the school of the general education #10, 42 teachers, 18 members of the service staff, 1100 parents.
				Project outcomes expected: - Improvement of the aesthetic view of the school. - A traumatism decrease among pupils and passers-by.	Project outcomes achieved: - Pupils' and teachers' health has improved by 7%. - Disappeared a danger of traumatism of pupils and passers-by because of the destruction of the facade. - Disappeared a danger of destruction of a building. - The outward look of the school, as the historical memorial of the city, improved by 100%.
8	Kagarlyk				
8.1	House committee «Nadiya» 22 Komunarsk	Premises repair	56 695	Project activities planned: - Plastering and painting of the building. - Replacement of entrance door. - Installation of the blind area around the building. - Plastic batten ashlar of the balconies.	Project activities fulfilled: - Plastering and painting of the building. - Replacement of entrance door. - Replacement of the window between the stories. - Installation of the blind area around the building.

	a str.,			<ul style="list-style-type: none"> - Arranging the porch. 	<ul style="list-style-type: none"> - Facing of the socle with tiles. - Plastic batten ashlar of the balconies - Arranging the porch.
				Planned project costs: 55 000 UAH	Actual project costs: 56 695 UAH
				Direct beneficiaries: 21 persons (12 women and 9 men) from 11 apartments	Direct beneficiaries: 21 persons (12 women and 9 men) from 11 apartments
				Project outcomes expected: <ul style="list-style-type: none"> - Improvement of the living conditions of the community of the building. - Improvement of the management quality. - Improvement of the environment. 	Project outcomes achieved: <ul style="list-style-type: none"> - People return home with positive emotions. - Inhabitants pay more money for building maintenance (nearly 500 UAH monthly, comparing with 185 UAH which were paid previously to ZHEO) - It was a very good example for the rest of the citizens: the amount of applications for joint financing increased almost 3 times (before the realization of the project – 3 applications, after the realization – 15).
9	Mohyliv-Podilskyi				
9.1	Public organization of protection and help for disabled «Angel Nadiyi»	«Repairs of social rehabilitation department in rehabilitation center «Angel Nadiyi»»	179523.85	Project activities planned: Capital repairs of rehabilitation department in rehabilitation center «Angel Nadiyi»;	Project activities fulfilled: <ul style="list-style-type: none"> - Concreting of the floor; - Repair of the floor; - Tile paving. - Tamping of wooden carcass on the wall. - Laying of foam plastic. - Repair of the ceiling. - Wall assembling with plaster slab. - Laying of electrical supply network. - Putting, grounding, painting of the walls and ceiling.
				Planned project costs: 179 523.85 UAH.	Actual project costs: 179 523.85 UAH. - Civil organization: 295 23.85 UAH. - Municipality: 75 000.00 UAH. - UNDP/MGSDP: 75 000.00 UAH.
				Direct beneficiaries: 120 children: 78 boys and 42 girls	Beneficiaries: 120 children: 78 boys and 42 girls
				Project outcomes expected: <ul style="list-style-type: none"> - Early social rehabilitation of children with special needs related to their residence. - Realization of individual rehabilitation programmes for each child taking into account the level of his/her development. - Realization of early social rehabilitation, gradual integration of children with special needs into infant schools, schools of general education, integration into the society as a whole. 	Project outcomes achieved: <ul style="list-style-type: none"> - Improvement of conditions for children with special needs. - Improvement of sanitary and hygiene conditions. - Improvement of inside and outside view of the building.
9.2	«Infant school #1 in	Windows Insulation	81 991	Project activities planned: Replacement of old wooden windows for plastic	Project activities fulfilled: <ul style="list-style-type: none"> - Dismantling of old windows 33 units

	Mohyliv-Podilskyi»			ones.	<ul style="list-style-type: none"> - Assembling of new plastic windows: - 10.65 sq. m. 8 units. - 1.96 sq. m. 16 units. - 3.51 sq. m. 9 units. - Assembling of window-sills - Building and construction works
				Planned project costs: 81 991.00 UAH.	Actual project costs: 81 991.00 UAH. <ul style="list-style-type: none"> - Civil organization: 8200 UAH. - Municipality: 36516.41 UAH. - UNDP/MGSDP: 36500 UAH.
				Direct beneficiaries: 296 children: 160 boys and 136 girls.	Beneficiaries 296 children: 160 boys and 136 girls.
				Project outcomes expected: <ul style="list-style-type: none"> - Improvement of infant school conditions for children. - Economy of costs for current repair works (painting, warming). - Economy of energy resources (natural gas) 	Project outcomes achieved: <ul style="list-style-type: none"> - Reduction of viral respiratory infections among children by 25-30%. - Economy of costs for current repair works: 850 UAH/year. - Economy of natural gas: 15% of the need in the heating season.
9.3	«A network of educational institutions of Mohyliv-Podilskyi»	Windows Insulation	84781.00	Project activities planned: Replacement of old wooden windows for plastic ones.	Project activities fulfilled: <ul style="list-style-type: none"> - Dismantling of old windows: 37 units - Assembling of new plastic windows: - 1.65 sq.m. 2 units. - 1.97 sq.m. 12 units. - 3.47 sq.m. 12 units. - 10.6 sq.m. 11 units. - Assembling of window-sills: 110 m. - Building and construction works
				Planned project costs: 83 856.00 UAH.	Actual project costs: 83 856.00 UAH. <ul style="list-style-type: none"> - Civil organization: 8500.00 UAH. - Municipality: 37678.00 UAH. - UNDP/MGSDP: 37678.00 UAH.
				Direct beneficiaries: 245 children: 136 boys and 109 girls	Beneficiaries: 245 children: 136 boys and 109 girls
				Project outcomes expected: <ul style="list-style-type: none"> - Improvement of infant school conditions for children. - Economy of costs for current repair works (painting, warming). - Economy of energy resources (natural gas). 	Project outcomes achieved: <ul style="list-style-type: none"> - Reduction of viral respiratory infections among children by 25-30%. - Economy of costs for current repair works: 1000 UAH/year. - Economy of natural gas: 15% of the need in the heating season.
9.4	«A network of educational institutions of Mohyliv-	«Replace ment of old wooden windows	86128.48	Project activities planned: Replacement of old wooden windows for plastic ones.	Project activities fulfilled: <ul style="list-style-type: none"> - Dismantling of old windows: 70 units. - Assembling of new plastic windows: - 1.75 sq.m. 48 units. - 1.98 sq.m. 8 units.

	Podilskyi	for plastic ones in the infant school #5»		<ul style="list-style-type: none"> - 3.47 sq.m. 14 units. - Entrance door: 1 unit. - Assembling of window-sills: 80 m. - Building and construction works.
			Planned project costs: 86 128.48 UAH.	Actual project costs: 86 128.48 UAH. <ul style="list-style-type: none"> - Civil organization: 9 000 UAH. - Municipality: 39 128.48 UAH. - UNDP/MGSDP: 38 000 UAH.
			Direct beneficiaries: 355 children: 189 boys and 166 girls.	Beneficiaries: 355 children: 89 boys and 166 girls.
			Project outcomes expected: <ul style="list-style-type: none"> - Improvement of infant school conditions for children. - Economy of costs for current repair works (painting, warming). - Economy of energy resources (natural gas). 	Project outcomes achieved: <ul style="list-style-type: none"> - Reduction of viral respiratory infections among children by 25-30%. - Economy of costs for current repair works: 1200 UAH/year. - Economy of natural gas: 20% of the need in the heating season.
10	Tulchyn			
10.1	PO «Vse dlia ditej»	Windows insulation	99 998.40	Project activities planned: – Replacement of windows for modern plastic ones. Planned project costs: 99 998.40 UAH. Direct beneficiaries: 120 children (68 girls, 52 boys), 30 workers (4 men, 26 women). Project outcomes expected: <ul style="list-style-type: none"> - Reduction of sickness-rate of children. - A significant economy of energy resources.
				Project activities fulfilled: – All the windows of the Kindergarten #4 have been replaced for modern plastic ones. Actual project costs: 99 998.40 UAH. Beneficiaries: 120 children (68 girls, 52 boys), 30 workers (4 men, 26 women) and 120 parents. Project outcomes achieved: <ul style="list-style-type: none"> - Gas economy: during 2.5 months of the year 2007 6069 cubic meters of gas were used; during the year 2008 – 2657 cubic meters; the economy amounts to 3412 cubic meters of gas. - The non-attendance of the infant school reduced: during 2.5 month of the year 2007 – 960 days, 2008 – 440 days.
10.2	PO «Olenka»	Windows insulation	100000	Project activities planned: - Replacement of windows for modern plastic ones. Planned project costs: 100 000 UAH. Direct beneficiaries: 140 children (60 boys, 80 girls), 34 workers, including 7 men. Project outcomes expected: <ul style="list-style-type: none"> - Energy-saving effect; - The non-attendance of the infant school reduced
				Project activities fulfilled: - 100% of windows of the Kindergarten #3 have been replaced for modern plastic ones. Actual project costs: 100 000 UAH. Beneficiaries: 140 children (60 boys, 80 girls), 34 workers, including 7 men; 125 parents. Project outcomes achieved: <ul style="list-style-type: none"> - Energy-saving: during 2.5 months of the year 2007 6426 cubic meters were used; during the year 2008 – 3266 cubic meters; the economy amounts to 3160 cubic meters of gas. - The non-attendance of the infant school reduced: during 2.5 month of the year 2007 – 840 days, 2008 – 367 days.

11	Mykolayiv				
11.1	ACMB “Svitanok”	Capital repair of Roof	150715	Project activities planned: - Capital repair of roof.	Project activities fulfilled: - Capital repair of roof. - Replacement hot and cold water supply risers. - Replacement water sanitation risers. - Installation of entry door phone in the 3 rd entrance hall.
				Planned project costs: 150 715 UAH.	Actual project costs: - Capital repair of roof – 131273,60 UAH. - Replacement hot and cold water supply risers– 4000 UAH. - Replacement water sanitation risers – 740 UAH. - Installation of entry door phone in the 3rd entrance hall - 1050 UAH. - Community contribution – 18 917 UAH.
				Direct beneficiaries: 300 dwellers, including 99 men, 142 women and 59 children	Beneficiaries: 300 dwellers, including 99 men, 142 women and 59 children
				Project outcomes expected: - Improve aesthetic view of the house. - Improve hot and cold water supply. - Improve sanitary conditions of the dwellers.	Project outcomes achieved: - Improved aesthetic view of the roof. - Improved hot and cold water supply. - Improved sanitary conditions of the dwellers.
12	Saky				
12.1	ACMB on Kuznetsov 18- B	Capital repair of Roof	58363	Project activities planned: - Capital repair of roof.	Project activities fulfilled: - - Capital repair of roof and entrance porches
				Planned project costs: 58363 UAH	Actual project costs: 58363 UAH
				Direct beneficiaries: - 49 women, 36 men and 12 children	Direct beneficiaries: - 49 women, 36 men and 12 children
				- Project outcomes expected: United the dwellers for project implementation and further maintenance and operation of the shared property	Project outcomes achieved: 1) Project implemented 2) Social environment has been improved 3) Livelihoods of the dwellers has been improved 4) Total cost of the house has increased
12.2	ACMB Ivanovoi #8	Capital repair of Roof	63057	Project activities planned: - Capital repair of roof.	Project activities fulfilled: - Capital repair of roof
				Planned project costs: 63057 UAH.	Actual project costs: 63057 UAH.
				Direct beneficiaries: - 15 women, 16 men and 19 children	Direct beneficiaries: - 15 women, 16 men and 19 children
				Project outcomes expected: United the dwellers for project implementation and further maintenance and operation of shared property	Project outcomes achieved: 1) Project implemented 2) Social environment has been improved 3) Livelihoods of the dwellers has been improved 4) Total cost of the house has increased

12.3	PO Kindergarten #13	Sewage System	95355	Project activities planned : sewage system repair	Project activities fulfilled: sewage system repaired
				Planned project costs: 95355 UAH.	Actual project costs: 95355 UAH.
				Direct beneficiaries: 177 women, 101 men ra 180 children	Direct beneficiaries: 177 women, 101 men ra 180 children
				Project outcomes expected: - Improvement of sanitary and technical living conditions and self-service of participants of teaching and educational process. - Economy of water and its quality. - Reduction of expenses for repair of water closets. - Reduction sickness rate for infectious diseases.	Project outcomes achieved: - Sanitary conditions for teachers and pupils of the school increased greatly. - Economy of cold water increased, improved the pressure in pipes.

Annex – VI:
Details on SDC-Supported Sub-Project

UNDP/MGSDP implements SDC component “Promoting Conditions of Participatory Governance and Development in Urban Areas”. The overall goal of the Project is “The process of municipal governance and development is decentralized and strengthened by means of integrating participatory approach; setting out clear linkages with regional authorities and promoting collaboration between involved cities.”

A) Programme Area

In this framework, UNDP/MGSDP is operational in the following municipalities:

- 1) Saky, Dzhankoy, Shchelkino and Bakhchysaray – in AR Crimea;
- 2) Tul’chyn, Kalynivka and Mohyliv-Podilsky municipalities – in Vinnytsya region.

B) Programme Activity

Analytical study on “MGSDP Existing Experiences on Fostering Self-Sustained Local Development and Democratic Local Governance for Improving Local Public Service Delivery in Urban Ukraine” has been undertaken. The publication was published and widely circulated among national stakeholders.

Mission of Juerg Christen, SDC expert and UNDP consultant was organised on providing independent backstopping and support to UNDP/MGSDP on September 15-24, 2008.

Feasibility study on exploring opportunities of inter-municipal cooperation for improved service delivery through joint ventures was conducted. The study was finalised and published.

Details on Community Projects Approved for Support

S N	NO/Network	Purpose	Total Cost (UAH	Cost Sharing (in UAH) by					Benefi
				UNDP	SDC	City Council	NO/ Network	Other donors	
Mogyliv-Podilsky									
1	School #3	Windows Insulation	103.538	-	40.556	49.568	13.414	-	2479
Tulchyn									
2	Kindergarten #4	Windows Insulation	100.400	-	45.000	45.000	10.400	-	390
3	Kindergarten #3	Windows Insulation	100.400	-	45.000	45.000	10.400	-	434
	TOTAL		304.338		130.556	139.568	34.214		3303

April this year, the Programme organized the MSU conference for the partner municipalities with training part of important guidelines and Programme activity, including presentation of the “SDC Country Strategy”.

The policy study was initiated to analyse the Programme’s existing experiences and develop a set of recommendations for a nation-wide dissemination of the approach propagated by the Programme.

Manual “How to create an active community-based organization” and “Guidelines on community projects, Guidelines on public audit and training material on strategic planning based on previous experience of support to Novograd-Volynskiy municipality were published.

Exposure visits:

On June 26-27th 2008 – for 28 Mayors and local decision-makers to Voznesensk (Mykolayiv region), Eastern/Southern city, where mayors and local decision-makers shared the developed models and mechanisms of fostering human development, experiences on wide involvement of the communities into the local decision-making and establishment of the Quality Management System of municipal services in accordance with the ISO 9001:2000.

On July 24-25th 2008, for 24 Mayors and local decision-makers to Ivano-Frankivsk and Dolyna municipalities.

Visitors represented Eastern/Southern cities of Ukraine and neighboring regions.

Annex – VII:

Details on Norwegian Embassy-Supported Community Projects

UNDP in Ukraine and the Royal Norwegian Embassy in Kyiv have signed the Third-Party Cost-Sharing Agreement and agreed to cooperate in the implementation of “Energy Efficiency Projects in Local Communities of Gola Prystan’ and Kirovske Municipalities”. The Objective of the Project is to support the local communities which own and manage the multi-apartment buildings and social infrastructures in Gola Prystan’ and Kirovske municipalities with regard to saving energy through repair/replacement of hot water supply pipes, roof repair/re-construction and related technical elements such as water supply and sewerage system pipes. According to the Agreement, the Embassy shall contribute to UNDP an amount not exceeding UAH 178684 to be used to finance the Project and cover the agreed costs for the period September – December 2008. The Goal of cooperation is to improve energy efficiency in urban Ukraine, and also to contribute to the development of new and more effective ownership and management systems with regard to multi-apartment residential buildings (as per the Cost Sharing Agreements).

A) Reporting

During the quarter, Financial Status Report on utilization of funds provided to UNDP/MGSDP in 2007 was submitted to the donor. As of end July, 2008 the status of utilization of funds is 100.5%.

B) Programme Activity

The Royal Norwegian Embassy supports 5 community projects in Gola Prystan’ and 6 projects in Kirovske to assist the local citizens in forming their associations of co-owners of multi-apartment buildings and solve the priority problems of their neighbourhoods.

Table: Brief Description of the Local SD Projects Supported in 2008 by Norwegian Embassy

S N	NO/Network	Purpose	Total Cost (USD '000)	Cost Sharing (in USD, '000) by				Benefici aries
				International donor	City Council	NO/ Network	Other donors	
	Gola Prystan’ (Kherson region)							
1	Condominium at 45 Pokrysheva	Basement pipes repair	6.7	2.4	3.6	0.8	-	34
2	Condominium Ozerianka	Roof Repair	11.7	4.2	6.3	1.2	-	22
3	Condominium GP Pensioner	Roof Repair	5.0	1.8	2.7	0.6	-	36
4	Condominium Lastivka	Basement pipes repair	9.2	3.3	4.9	1.0	-	54
5	NGO of Kindergarten #2	Territory	19.9	7.1	10.7	2.1	-	545
	Sub-total:	*	52.5	18.7	28.1	5.7	-	691
Kirovske (Donetsk region)								
6	Condominium Molodizhny18	Basement Pipes	5.5	1.8	2.7	0.9	-	133
7	Condominium Molodizhny19	Heating System	9.6	3.3	4.9	1.3	-	387
8	Condominium Molodizhny8	Basement Pipes	7.5	2.6	4.0	0.8	-	234
9	Condominium Molodizhny 6	Basement Pipes	5.9	2.0	3.0	0.9	-	181
10	Condominium “Garny Budynok”	Basement Pipes	12.3	4.3	6.4	1.6	-	497
11	Condominium Shakhtarska 24	Basement Pipes	9.8	3.3	4.9	1.6	-	179
	Sub-total:	*	50.6	17.3	26.0	7.2	-	1611
	TOTAL	*	103.1	36.1	54.1	12.8	-	2302

The total cost of these projects is 103.100 UAH, including the share of Norwegian Embassy of 36100 UAH (35.0% of the total project cost). The projects will directly benefit 2302 citizens of the municipalities.

Annex – VIII:

Details on CIDA-Supported Community Projects

UNDP in Ukraine and the Government of Canada as represented by the Minister for International Cooperation, acting through Canadian International Development Agency have signed the Grant Agreement. Within this support, MGSDP receives 1'000'000 CAD for the following activities:

1. Improving capacities of municipal-level authorities to deliver high-quality public services, mainly in relation to urban water supply;
2. Strengthening capacity of community organizations to prioritize their social and economic needs, jointly develop strategies with municipal authorities to address these needs, and mobilize resources to fund them in targeted municipalities of Crimea.
3. Increasing capacity of communities and municipal government institutions to design and implement gender-responsive policies, programs and projects that reflect the priorities and interests of both Crimean women and men.

Operational utilization of this fund has started in the 3rd quarter 2008 in accordance with the approved work plan of the Programme. It is expected that implementation will enhance the capacity of municipal level authorities to deliver high-quality public services, mainly in relation to urban water supply. In addition, they will strengthen the capacity of community to prioritize their social and economic needs, jointly develop strategies with municipal authorities to address these needs and mobilize resources to fund them in targeted municipalities of Crimea. The projects will also increase capacity to design and implement gender-responsive policies.

Table: Brief Description of the Local SD Projects Supported in 2008 by Canadian International Development Agency

S N	NO/Network	Purpose	Total Cost (UAH)	Cost Sharing (in UAH) by				Benefici aries
				International donor	City Council	NO/ Network	Other donors	
1	ACMB Ivanovoi #8	Roof Repair	63057	28106	28106	6845	-	50
2	ACMB Kuznetsova #18-B	Roof Repair	58363	25993	25993	6377	-	97
3	Kindergarten #13	Sewage System	95335	42631	42631	10073	-	458
	TOTAL	*	216755	96730	96730	23295	0	605

C) Programme Area

In this framework, UNDP/MGSDP is operational in 4 municipalities of AR Crimea – Saky, Dzhankoy, Schelkino and Bakhchysaray. MSU was created in Bakhchysaray and logistics support was provided. Trainings were provided in Bakhchysaray and Dzhankoy for 46 representatives of local communities to build their capacity for undertaking participatory actions for sustainable development.

Orientation sessions were provided for local stakeholders in Saky and Dzhankoy municipalities for 48 participants.

Support was provided for communication activities and establishment of the Management Information System in the MSU premises in a displaying mode in Saky municipality. Demonstration materials were elaborated, templates of documents and reports were prepared, manuals, MGSDP publications to the Municipal Support Unit for maintaining effective communication and donor visibility were arranged in the MSU Office. Maps and wall boards were purchased to ensure donor visibility and awareness about Programme activities at the local level. Flags of major donor agencies were produced to be disseminated to ensure donor visibility.

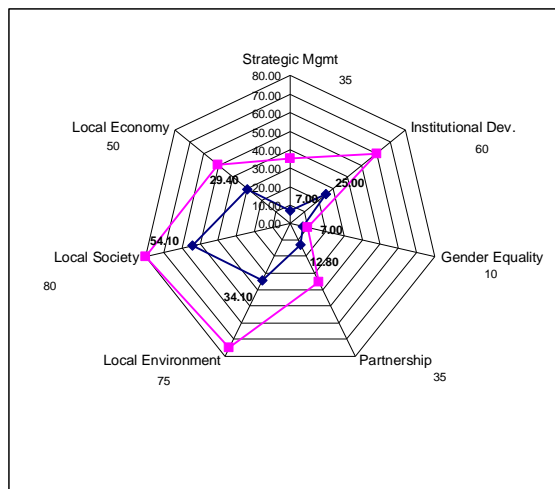
Elaboration of the training course on “MGSDP Model and Experiences of Community Participation in Decision-Making on Local Development, in Particular With Regards to Water Services in Ukrainian Cities” has been initiated. Based on this study, training course will be initiated for the local communities and officials.

Annex – IX:
Details on Some Media Records in 2008

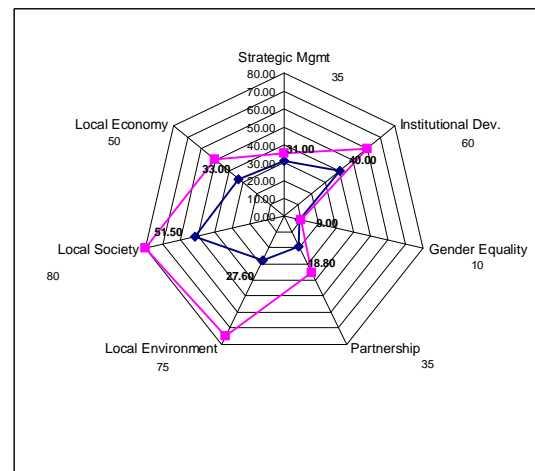
SN	Article	Author	Media	Date
1.	«Do You Know How to Make Our City Better? Come to Us»	K. Rubanenko – member of Backchysaray	«Slava praci» - a newspaper of Backchysaray region	20 December 2008
2.	«Active Community – Complete Success»	Nadiya Lucik	«Our city»	27 November 2008
3.	«Partnership without Limits. UNDP and Our College Came to an Agreement»	Volodymyr Petrushenko	№5	17 October 2008
4.	«For sustainability Specialists Aware of what Sustainable Development is will Appear in Rubizne»	Reporter	«Respublika. PY»	17 October 2008
5.	«Sustainable Development Programme in Action»	Galyna Kucherenko	«Dnistrovskiy Prospect», №48 (283)	28 November 2008
6.	«Community – a Great Man: United Nations Development Programme Persuades»	Daryna Nazarchuk	«Galychuna»	18 December 2008
7.	«Novovolynsk – United Center of ACMB Supporting»	Svitlana Shevchuk		9 October 2008
8.	«People are Ready to Assist Authorities if Authorities Assist Them»	Reporter	«Zhutlova polituka», №7 (10)	July 2008
9.	«Dreams realization»	Lydmula Pitalova	«City»	
10.	«Will we Have ACMBs»	Nadiya Macveiko	«U Promenias Kazantupy»	22 November 2008
11.	«The Feeling of a United Family»	Nadiya Predchena		
12.	«Exchange of Experience»	Info «PM»		
13.	«Organizers of Community Life»	City Mayor's report on activities of executive bodies of the City Council for the year 2007	Newspaper of Gola Prustan City Council «Ridna Prustan», №23 (224)	6 June 2008
14.	«The Society in Tandem with City Mayor»	Svitlana Victorova	«Runo»	19 April 2008
15.	«Take care, consumer»	Reporter	«Respublika. PY»	28 March 2008
16.	«UN will Help to Repair the Entrance Hall»	Antonina Katerunuch	«Vinnuchuna»	15 April 2008
17.	«In Community with UN»	Nadiya Macveiko	«U Promenias Kazantupy»	7 May 2008
18.	«Community of Co-Owners of Multi-Apartment Buildings»	V.I. Reshetniak – Deputy Mayor	«U Promenias Kazantupy»	9 April 2008
19.	«Volunteer Project»	Reporter	«Respublika. PY»	15 February 2008
20.	«What do you Know about Gender»	Reporter	«Respublika. PY»	11 January 2008
21.	«The Annual Meeting of City Mayors will Take Place in Ivano-Frankivsk in Order to Exchange Experience Related to Improving the Public Services Provision on the	Reporter	«Vezha» www.vezha.org	23 July 2008

	Local Level in the Framework of United Nations Development Programme»			
22.	«UN will be in Rubizne»	Reporter	«Vlada ta Gromada»	
23.	«In Suniogora for UN money the Municipal Experience will be summarized»	Reporter	Newspaper «Galychuna»	9 December 2008
24.	«Authority for the Community»	Reporter of the newspaper	Newspaper «Zahidnui kur'er»	18 December 2008
25.	«The Annual Forum of Partner Municipalities Took Place in Guta»	Reporter	Newspaper «Ivano-Frankivskiy ogliadach»	18 December 2008
27.	«Another recognition of Dolyna!»	Reporter of the newspaper	Dolyna «Visnuk Miskoi Radu»	
28.	«The Dialogue with Readers: for the Benefit of the Community»	Ivan Yablonskiy	«Nashe misto»	19 September 2008

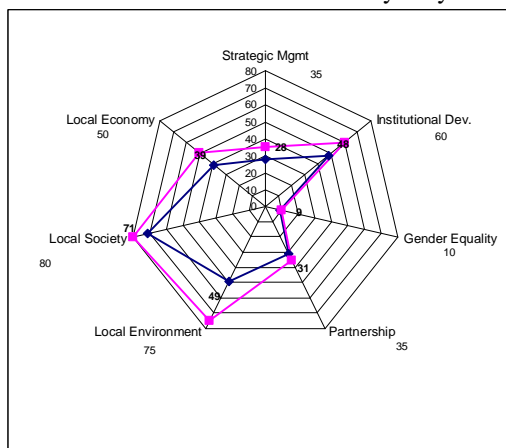
**Annex – X:
Results of the Local Situation Assessment of 4 Partner Municipalities**



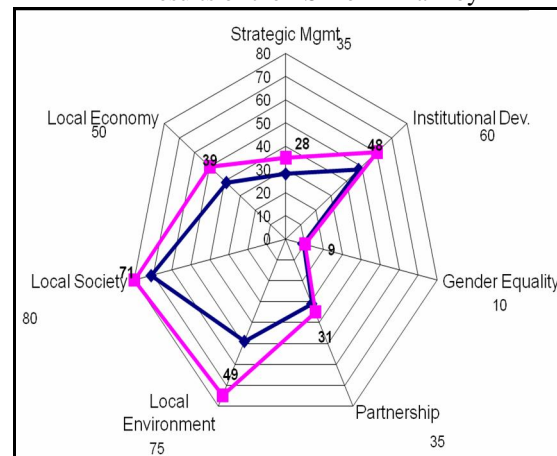
Results of the LSA of Backchysaray



Results of the LSA of Dzhankoy



Results of the LSA of Saky



Results of the LSA of Scholkino

Annex - XI
Questionnaire

for participants of the Annual Meeting of the National Forum of Partner Municipalities of
the UNDP- led «Municipal Governance and Sustainable Development Programme»

The purpose of this questionnaire is to assess the activities of UNDP/MGSDP and to work out
recommendations regarding the improvement of its strategy

Name and position of the respondent (you can answer anonymously):

.....
.....

1) How much has the participation in UNDP/MGSDP improved the capacity of local authorities in your city to transparently define and implement local development strategies, deliver public services, and foster local economic development?

☐

Has improved a lot

☐

Has improved slightly

☐

Has not changed

☐

At a loss to answer

2) How much in general has the participation in UNDP/MGSDP improved the capacity of local communities in your city to initiate, develop and implement projects for improving local social, economic and environmental conditions?

☐

Has improved a lot

☐

Has improved slightly

☐

Has not changed

☐

At a loss to answer

3) How useful are the publications and manuals of UNDP/MGSDP?

(place a mark opposite the name according to 5-grade scale, where 1 – will receive the least useful, 5 – the most useful).

Manuals	1	2	3	4	5
Practical manual «How to Create an active Community-Based Organisation»					
«Community projects. Methodical recommendations on preparing and implementing»					
Guidelines on «Operation and Maintenance of Community Property»					
Training material on implementing the system of quality management for municipal services in accordance with ISO 9001:2000					
Other, name _____					

4) How useful for the development of the potential of municipal officers and community leaders are the following actions of the Programme? (place a mark opposite the name)

Name of the action	Very effective	Effective enough	Not effective	At a loss to answer
Exposure visit				
Trainings)				
Conferences/roundtables				
Orientation sessions				

5) How much in your view have the measures of the Programme increased the awareness of the community in your city about gender, HIV/AIDS etc.?

☐

Have increased a lot

☐

Have slightly increased

☐

Have not changed

☐

At a loss to answer

6) Solving of what problems do you consider to be the most important for you city at this time? (please, indicate 3 problems)

- 1) _____
 2) _____
 3) _____

7) Which of the indicated problems would you like to solve with the help of the Programme?
 (indicate number)

☐

8) Is your city council ready to take over the approach of UNDP/MGSDP in the near future, to confirm the respective policy by the local legislation and to implement it at the expense of the local budget?

☐

Yes

☐

No

☐

At a loss to answer

☐

Other

Explain: _____

9) Would you like to participate in the trainings for officers of the bodies of the local authorities, which UNDP/MGSDP will hold in the future on the following questions? (place a mark)

Questions	Yes	No
Decentralization		
Strategic planning		
Implementation of the system of quality management for municipal services in accordance with ISO 9001:2000		
Institutional development of the communities (ACMB, servicing societies, organizations of education institutions and their associations)		
Human development (AIV/AIDS, gender, protection of consumer rights etc.)		
Information and communication technologies (creation of web-sites)		
Other, indicate _____		

10) Indicate your recommendations and wishes concerning the following work of the Programme

Annex – XII:

Questionnaire for participant of the training**1. Have you ever participated in trainings?**

a) Yes, often ☐ b) Seldom ☐ c) Never ☐

2. How satisfied are you with today's training?

☐ ☐ ☐ ☐

Completely
displeased

Somehow pleased

Pleased enough

Completely pleased

3. How interesting and how relevant is the topic of our training for you?

☐ ☐ ☐ ☐

Completely
uninteresting

Somehow interesting

Interesting enough

Very interesting

4. Is the duration of training suitable for you?

☐ ☐ ☐ ☐

It is too long

The duration is optimal

Not long enough

At a loss to answer

5. How do you assess the level of material presentation by the trainer?

(according to 5-grade scale where 1 is very bad, 5 is very good)

☐ ☐ ☐ ☐ ☐

1

2

3

4

5

6. How do you assess the quality of handout materials?

(according to 5-grade scale where 1 is very bad, 5 is very good)

☐ ☐ ☐ ☐ ☐

1

2

3

4

5

7. How do you assess the methods of organising the training (lecture, presentation, video material, group work, discussions)?

(according to 5-grade scale where 1 is very bad, 5 is very good)

☐ ☐ ☐ ☐ ☐

1

2

3

4

5

8. How did today's training help you to broaden your knowledge/understanding of the subject?

(according to 5-grade scale where 1 is very bad, 5 is very well)

☐ ☐ ☐ ☐ ☐

1

2

3

4

5

9. How do you plan to use obtained knowledge, skills, and materials in the future?

Annex – XIII:

A) MGSDP Kyiv Office

SN Project Staffs

1	Iryna Skaliy
2	Olena Ursu
3	Galyna Gulenko
4	Leonid Tulovsky
5	Olga Osaulenko
6	Iryna Oleynikova
7	Andriy Rudenko

SN Municipal Support Teams

1	Ivano-Frankivsk	Bohdan Bilyk
3		Oleh Fedoryshyn
1	Rivne	Petro Vakhnyuk
2		Olena Kazmirchuk
3		Lyudmyla Postoyanets
1	Zhytomyr	Oleksandr Krukovskyy
1	Halych	Oksana Stefun'ko
2		Zoryana Martyniuk
1	Mykolayiv	Ivan Bohoslavets
2		Olena Matyukhina
3		Alla Manakova
1	Novohrad-Vol.	Iryna Hudz'
1	Kirovske	Serhiy Polyusyuk
2		Pavlo Moroz
3		Larysa Pashkevych
4		Vladyslav Pakhomov
1	Kaharlyk	Vadym Vizyonok
2		Olena Petlenko
3		Oksana Fedorchenko
1	Hola Prystan'	Nina Shamanska
2		Anna Sergeeva
1	Voznesensk	Oleksander Zayika
2		Yulia Gurtova
1	Ukrayinka	Valentyna Poltavets
2		Olena Shapoval
3		Valentyna Kyanytsya
1	Novovolynsk	Borys Karpus
		Lyudmyla Kharevych
		Oksana Holovko-Moroz
1	Mohyliv-Podilsky	Volodymyr Polyak
		Serhiy Tymush
		Viktor Pichkurov
1	Lviv	Volodymyr Mahula
2		Kohut Halyna
1	Rubizhne	Iryna Bozhych
2		Adamchuk Alina
3		Kryvonos Artem
1	Dolyna	Oleksandr Kizyma
2		Serhiy Harhat
1	Tul'chyn	Oleksandr Buleev
2		Oleksandr Mel'nyk
1		Zera Emirsalieva
2	Saky	Valeriy Kuzin
3		Volodymyr Melyakov
4		Hennadiy Lunyov
1	Dzhankoy	Elena Shalashova
2		Viktor Bulygin
1	Backchysaray	Tokarev Oleksandr
1	Scholkino	Olga Palagitskaya

Designation

Project Manager (April 2008 – to date)
 Governance and Sustainable Development Officer (June 2008 – to date)
 Monitoring and Communication Officer (July 2008 – to date)
 Quality Management Officer (April 2006 – September 2008)
 Programme Assistant/ Admin (November 2008 – to date)
 Programme Assistant/ Fin (September 2008 – to date)
 Driver (May 2004 – to date)

Designation

Municipal Project Coordinator (Apr 2004 – to date)
 Community Mobilizer (Jun 2004 – to date)
 Municipal Project Coordinator (Feb 2006 – to date)
 Community Mobilizer (Jun 2004 – to date)
 Community Mobilizer (March 2007 – to date)
 Municipal Project Coordinator (July 2006 – to date)
 Municipal Project Coordinator (Nov 2005 – to date)
 Community Mobilizer (Nov 2005 – to date)
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 Municipal Project Coordinator (Mar 2006 – to date)
 Community Mobilizer (August 2006 – to date)
 Community Mobilizer (August 2006 – to date)
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 Community Mobiliser (December 2007 – to date)
 Municipal Project Coordinator (August 2008 – to date)
 Municipal Project Coordinator (December 2007 – to date)

Our contact:

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tel./fax +38 (044) 501-42-03, 537-22-93, 253 82 90

<http://msdp.undp.org.ua> e-mail: mgstdp.info@undp.org.uaOksana Remiga, UNDP Senior Programme Manager – Oksana.Remiga@undp.orgIryna Skaliy, UNDP/MGSDP Project Manager - iryna.skaliy@undp.org**Contacts of Municipal Support Units in the Partner Municipalities**Ivano-Frankivsk – Municipal Project Coordinator: Bilyk Bohdan Ivanovych

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Official web-site of the municipality: <http://www.kirovskoe.com.ua> e-mail: soviet@kir.dc.ukrtel.netHola Prystan' - Municipal Project Coordinator: Shamanska Nina MykolayivnaMSU Contacts: Hola Prystan', May 1st Str., 14 Tel.: +38 (05539) 2 69 79 f. 2-65-02 e-mail: sergeeva@online.uaKaharlyk - Municipal Project Coordinator: Vizyonuk Vadym ValeriyovichMSU Contacts Nezalezhnosti Str., 12. Tel. (04473) 5-13-96, e-mail: kaharlyk_mrada@mail.ruVoznesensk – Municipal Project Coordinator: Oleksandr ZayikaLenina Str., 41 Tel. (05134) 4-26-74, e-mail: vpml@mail.ru Official web-site: <http://vozniesensk.osp-ua.info/>Ukrayinka - Municipal Project Coordinator: Valentyna PoltavetsMSU Contacts: Yunosti Str., 11 office 16. Tel. (04472) 2 06 91, e-mail: v.poltavets@gmail.comOfficial web-site of the municipality: <http://www.ukrainka.org/>Novovolynsk - Municipal Project Coordinator: Oleksandr BabiyProspekt Druzhby, 27 tel 8 +38 (03344) 3 23 35 e-mail: invest@mprostir.netMohyliv-Podilsky – Municipal Project Coordinator: Volodymyr Mykolayovych Polyak

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