



Agence canadienne de développement international







# **QUARTERLY PROGRESS REPORT**





# MUNICIPAL GOVERNANCE AND SUSTAINABLE DEVELOPMENT PROGRAMME





April – June 2008

# **Acknowledgement to Our Partners**

# **National Partners**



Municipality of Ivano-Frankivsk



Municipality of Zhytomyr



Municipality of Rivne



Municipality of Kalynivka



Municipality of Novohrad-Volynskyy



Municipality of Halych



Municipality of Mykolayiv



Municipality of Saky



Municipality of Kirovske



Municipality of Hola Prystan'



Municipality of Kaharlyk



Municipality of Dzhankoy



Municipality of Voznesensk



Municipality of Ukrayinka



Municipality of Novovolynsk



Municipality of Shchelkino



Municipality of Mohyliv-Podilskyy



Municipality of Lviv



Municipality of Dolyna



Municipality of Rubizhne



Academy of Municipal Management



Rivnenska Oblast State Administration



Ivano-Frankivska Oblast State Administration



Municipality of Tul'chyn



Standing Commission of Verkhovna Rada of AR of Crimea on Local Self-Government and Administrative-Territorial Issues



Committee of Vekhovna Rada on State Construction, Regional Policy and Local Self-Government



Ukrainian
Association of Local
and Regional
Authorities

# **International Partners**



Canadian International Development Agency Agence canadienne de développement international



Schweizerische Eidgenossenschaft Confédération suisse Confederazione Svizzera Confederaziun svizra

Swiss Agency for Development and Cooperation SDC



The achievements of the project would not have been possible without the assistance and cooperation of the partner municipalities of our Programme, in particular Ivano-Frankivsk, Rivne, Zhytomyr, Halych, Novohrad-Volynskyy, Mykolayiv, Kirovske, Hola Prystan', Kaharlyk, Voznesensk, Ukrayinka, Mohyliv-Podilsvky, Lviv, Rubizhne, Dolyna, Tul'chyn, Kalynivka, Saky, Dzhankoy, Shchelkino; Ukrainian Association of Local and Regional Authorities, Parliamentary Committee on State Construction, Regional Policy and Local Self-Government, Academy of Municipal Management, Standing Commission of Verkhovna Rada of Autonomous Republic of Crimea on Local Self-Government and Administrative-Territorial Issues, Ivano-Frankivska and Rivnenska Oblast State Administrations, as well as the international partners, namely Canadian International Development Agency, Swiss Agency for Development and Cooperation and Royal Norwegian Embassy in Ukraine. The Programme team extends warm appreciation to them for their support and cooperation. Similarly, MGSDP-team would like to thank all the institutions/individuals involved in the implementation process for their cooperation, namely UNDP management, Business Centre and other units in Ukraine, as well as citizens, municipal officials, members of academic institutions, business communities, NGOs, media, other public and private agencies.

UNDP/MGSDP

**Key Statistical Information on Programme Activities in the 2<sup>nd</sup> Quarter 2008** 

	Key Statistical Information on Programme A			Q2	
SN	Activities	Up to 2007	Q1 2008	2008	Cum. since '04
1	Area coverage				
а	Oblasts	12	-	-	12
b	Municipality	21	-	1	22
2	Institutional development				
a	Neighbourhood organisations	264	21	24	309
b	Networks of schools	12	-	-	12
C	Network of businesses	2	_	_	2
d	Network of NGOs	4	1	1	6
e	Municipal Sustainable Development Council (MSDC)	4	-	-	4
f	National Forum of Partner Municipalities (NFPM)	1	-	_	1
	National Forum of Partner Universities (NFPU)	1		_	1
g 3	,	'			
	Membership	20272	2442	22000	22700
a :\	Number of citizens – total	30373	2413	33990	32786
i)	Women	17544	1363	19601	18907
ii)	Men	12829	1050	14389	13879
b	Schools	206	2	3	211
С	NGOs	54	7	18	79
d	Businesses	31	-	-	-
4	Human Resource Development				
а	Number of HRD activities carried out	211	10	12	233
b	Beneficiary/participating - total	5034	340	233	2607
5	Improving Living Quality of People				
а	Local community projects approved	141	-	28	169
b	Total cost of the projects (UAH '000)*	16799.9	_	3092.0	19891.9
i)	Community share	2014.2	_	405.5	2419.7
ii)	Municipality's share	8572.5	-	1486.3	10058.8
iii)	UNDP/SDC/CIDA share	5576.9	-	865.2	6442.1
iv)	Share from others	636.3	_	335.0	971.3
C	Status of project implementation	000.0		000.0	07 1.0
i)	Amount released	12390.3	552.5	456.4	13399.2
ii)	Completed projects	88	3	30	121
d	Direct beneficiaries of the projects			30	
i)	Women	97320	_	5826	103146
ii)	Men	28678	_	4668	33346
iii)	Children	22583	_	5159	27742
''',	Critical Crit	22000		0.00	21112
		Budget	Litilisad	Utilised in	Deli-
6	Resource Mobilisation and Utilisation	for 2008	in Q1st	Q2nd	very, %
a	Ivano-Frankivsk municipality	182466	69977	171553	76.0
b	Rivne municipality	4508	0	2434	54.0
C	Hola Prystan municipality	108	0	0	0.0
d	Novohrad-Volynskyy municipality	3352	0	1895	4.4
e	Kirovske municipality	1002	0	519	52.0
f	Mykolayiv municipality	13184	11657	13211	100.2
g	Halych municipality	1084	0	0	0.0
h	Kagarlyk municipality	496	0	0	0.0
'I'	Novovolynsk municipality	16467	13150	14188	86.0
<del>                                     </del>	Voznesensk municipality	1527	0	36692	70.0
k	Mohyliv-Podilskyy municipality	7982	0	8146	102.1
<u> </u>	UNDP	250000	157874	155155	62.1
m	SDC	54400	15/8/4	33038	61.0
m	Norwegian Embassy	4440	1675	4462	100.5
n	,				
	Total	541016	254333	441293	74.3

<sup>\* 1</sup> US Dollar = 4.69 UAH (June 2008)

# A Glimpse of the Major Achievements of MGSDP During the Second Quarter 2008

#### The main tasks during the quarter included:

- Improving capacity of central government for fiscal and administrative decentralization.
- Strengthening capacity of local authorities to transparently define and implement local development strategies, deliver public services, and foster local economic development.
- Enhancing capacities of communities for improving their quality of life.
- Raising public awareness on HIV/AIDS, gender and consumer rights in the partner cities.
- Focusing on SDC sub-project in Vinnytsya region and AR Crimea

### The main achievements during the quarter were:

### 1. Legal and Policy Reforms:

- On June 6<sup>th</sup>, 2008 the Memorandum of Understanding between UNDP in context of MGSDP and the Ministry of Housing and Municipal Economy of Ukraine was signed during a meeting between Mr. F. O'Donnell, UN Resident Coordinator and UNDP Resident Representative, and Mr. O. Kucherenko, the Minister, aiming to promote sustainable development principals, organizational, methodological and scientific support for reform of housing and municipal economy and improvement of quality of municipal services which are delivered to residents.
- Policy study on "MGSDP Existing Experiences on Fostering Self-Sustained Local Development and Democratic Local Governance for Improving Local Public Service Delivery in Urban Ukraine" was initiated to develop a set of recommendations for nation-wide dissemination of the community-based development approach.

#### 2. Institutional Capacity Building:

- 24 neighbourhood organizations (NOs) emerged in participation of 19601 women and 14389 men;
- The Quality Management System of Municipal Services in accordance with ISO 9001:2000 established in Voznesensk Municipality under UNDP/MGSDP support has successfully passed the external audits; certificate of conformity is expected to be provided in the 3<sup>rd</sup> quarter 2008.
- Training materials for local governments were prepared based on the experience of UNDP-supported initiatives for the partner municipalities on strategic planning of city development and set up of the quality management system for municipal services in accordance with ISO 9001:2000.

#### 3. Human Resource Development:

- 12 HRD activities were held during the quarter, out of which 2 were conducted by the MSUs of partner municipalities and 10 were conducted by the PMU/Kyiv.
- 233 participants built their capacity in these events; 39.5% of them were men, and 60.5% women
- Of 12 events, 5 were trainings on raising public awareness on SD, HIVAIDS, MDGs and gender, 2 trainings on ICT; 1 MSU Conference; 1 roundtable; and 3 exposure visits.

### 4. Improving Living Quality – Community Infrastructure Projects:

- During the quarter, financial grants were made available to 33 community SD projects in the partner municipalities of Ivano-Frankivsk, Kirovske, Mogyliv-Podilsky, Novovolynsk, Rivne and Voznesensk. The total grant equaled 456.4 thousand UAH, including 16.9% from UNDP fund, 2.7% from Norwegian Embassy fund, 19.8% from SDC fund and 60.6% from the partner municipalities.
- 30 community projects were completed during the quarter; in total, it makes 121 fully completed projects since the Programme inception.
- 30 NOs/networks practiced the public audits during the quarter in which 4009 community members participated; the audit showed the full satisfaction of the members with the project activities and resource utilization.
- 28 projects of the local communities were approved for support worth 3'092 thousand UAH, including 3 from Ivano-Frankivsk, 2 from Novograd-Volynskiy, 1 from Dolyna, 5 from Hola Prystan', 1 from Mogyliv-Podilsky, 2 from Rivne, 3 from Saky, 6 from Kirovske, 2 from Tul'chyn and 3 from Voznesensk.
- The total project cost of the newly approved projects will be shared by the stakeholders on average in the following proportion: 46.5% by the partner municipalities, 29.6% by UNDP/MGSDP; 13.1% will be

contributed by the communities (NO/network), and 10.8% by other local donors. The approved projects will directly benefit 5826 women, 4668 men, and 5159 children.

#### 5. HIV/AIDS and Gender Mainstreaming:

- 2 awareness campaigns were organized to raise public awareness on HIV/AIDS, including those in Saky (AR Crimea) and Tul'chyn (Vinnytsya region); and 3 awareness campaigns on gender - in Dolyna (Ivano-Frankivsk region), Novovolynsk (Volyn' region) and Rubizhne (Luhansk region). They included 2 trainings for the young volunteers; 2 trainings for the local teachers, 1 roundtable of practitioners, and media events.
- As the result, 54 volunteers among the local youths were prepared in Saky and Tul'chyn.
- UNDP/MGSDP has passed the independent gender audit procedure organized by SDC, and received a certificating conforming that it corresponds to the basic requirements of gender mainstreaming.

#### 6. Resource Mobilisation and Utilisation

- During the quarter, resource worth 541 thousand USD was mobilized for the Programme activities, including USD 250 thousand from UNDP, 54.4 thousand USD from SDC, 4.44 thousand from the Royal Norwegian Embassy, and 232.2 thousand USD as national cost-sharing.
- Resource worth 441.3 thousand USD was utilized (including commitments) in the 2nd quarter 2008. It total, since the beginning of 2008 it makes 74.3% of delivery.

#### 7. Communication Results

- During the guarter, 65 media records about the Programme activities were tracked, out of which 9 were of national level, and 56 were local.
- Of 65 media records, 36.9% were in newspapers, 15.4% in radio programmes, 13.8% in TV news, and 33.9% on the official web-sites. In total, it makes 882 media records since 2004 when the Programme was initiated.

#### 8. Linkages for Synergy

- With the EU and UNDP-supported project "Consumers Society and Citizens Networks": for common awareness activities on consumer rights issues for the benefit of the partner municipalities.
- With SDC: for creating synergies in the field of supporting decentralization process in Ukraine.
- With UNDP project "Community-Based Approach to Local Development": for transferring knowledge on community-based approach gained within MGSDP for its nation-wide dissemination.
- With UNDP BRC: for providing support in promoting the need of applying the human rights based approach and mainstreaming gender in local development programmes.

### Outlook for the 3<sup>rd</sup> Quarter

- Improving capacity of central government to decentralize fiscal and administrative powers / responsibilities in support of local development, in particular through organization of the policy event on water quality.
- Strengthening capacity of local authorities to transparently define and implement local development strategies, deliver public services, and foster local economic development.
- Supporting knowledge transfer for civil servants and officials to improve local public service delivery.
- Enhancing capacities of communities to realize improvements in local social, economic and environmental conditions through supporting the community projects.
- Focusing on CIDA sub-project in AR Crimea and on SDC sub-project in Vinnytsya region and AR Crimea

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#### **ABBREVIATIONS**

AI Academic Institutions

**ACMB** Association of Co-Owners of Multi-Apartment Building

HC Housing Committee
 SC Street Committee
 MRC Micro-Rayon Committee
 PO Public organization
 BPC Business Promotion Centre
 CSA Cost Sharing Agreement

ICT Information and Communication Technologies UMDG Ukrainian Millennium Development Goals

MGSDP Municipal Governance and Sustainable Development Programme
MGCEP Municipal Governance and Community Empowerment Programme

MSU Municipal Support Unit

NGO Non-Governmental Organization NO Neighborhood Organisation

NDO Neighbourhood Development Organisation

**SD** Sustainable Development

**SDC** Swiss Agency on Development and Cooperation

**SME** Small and Medium Enterprises

**UAH** Ukrainian Hryvna

**UNDP** United Nations Development Programme

# **Chapter ONE**

# **CONTEXT**

Supporting empowerment of the local communities for sustainable development

- 1.1. Programme Genesis, p. 2
- 1.2. Programme Area, p. 3

#### 1.1 PROGRAMME GENESIS

# **Background**

Municipal Governance and Sustainable Development Programme (MGSDP) of UNDP/Ukraine was initiated in April 2004, as a preparatory phase, to develop a participatory and transparent mechanism for localizing the principles of sustainable development. It entered into second phase in 2005 to demonstrate the effectiveness of public private partnership for resolving local social, economic and environmental problems. The second phase will end by 31 December 2007. The Programme is being executed by UNDP. It is registered with the Ministry of Economy of Ukraine. The third phase of the Programme "Municipal Governance and Community Empowerment" is envisaged for 2008-2010.

MGSDP is a part of Local Development Programme (LDP) of UNDP/Ukraine, along with other UNDP projects namely Crimean Integration and Development Programme, Chernobyl Recovery and Development Programme, Community-Based Approach to Local Development and Human Security for Youth. LDP is envisaged to serve as umbrella programme to promote self-sustained local development and democratic local governance in Ukraine by means of a community-based sustainable development model.

# Goal, Strategy and Implementation Arrangement

The goal of MGSDP is to promote participatory governance so as to improve living quality of the people in urban Ukraine. To this end, focus of the Programme in 2008 is placed on following outputs:

- Improving capacity of central government to decentralise fiscal and administrative powers / responsibilities in support of local development.
- Improving capacity of local authorities to transparently define and implement local development strategies, deliver public services, and foster local economic development.
- Enhancing capacity of communities to realize improvements in local social, economic and environmental conditions.

Strategically, the Programme is implemented under partnership arrangement founded on commitment for resource sharing, ownership and sustainability. The Programme activities are executed through local and national partners from public and private sectors. Key partners are city councils; local communities; Parliamentary Committee on State Construction, Regional Policy and Local Self-Government; Ministry of Housing and Municipal Economy of Ukraine; Ukrainian Association of Local and Regional Authorities; universities and state bodies like oblast state administrations.

Using social mobilisation approach, the Programme promotes appropriate institutions of the local communities of citizens, academia, small businesses and civil society organisations in the selected municipalities. These institutions are founded on the principles of self-help and good governance. Through the Programme intervention, their institutional capacity is built such that they are able to plan, mobilise resources and undertake their priorities to solve their social, economic and environmental problems in a sustainable way that ultimately lead towards accomplishment of Ukrainian Millennium Development Goals. It happens with support from the respective city councils and other national/international development agencies. The city councils integrate communities' plan in their own development agenda and contribute resources to implement such plans. The process of local sustainable development is bottom up in true sense. It moves from local level all the way up to national level.

#### 1.2 PROGRAMME AREA

The Programme is operational in 22 municipalities from 12 regions of Ukraine, namely Ivano-Frankivsk, Halych, Dolyna (Ivano-Frankivska oblast); Rivne (Rivnenska oblast); Zhytomyr, Novograd-Volynski (Zhytomyrska oblast); Mykolaiv, Voznesensk (Mykolayivska oblast); Kirovske (Donetska oblast); Hola Prystan' (Khersonska oblast); Kaharlyk, Ukrayinka (Kyivska oblast); Novovolynsk (Volynska oblast); Mohyliv-Podilsky, Tul'chyn, Kalynivka (Vinnytska oblast); Lviv (Lvivska oblast), Rubizhne (Luhanska oblast); Saky, Dhzankoy, Shcholkine and Bakhchysaray (AR Crimea).

Three municipalities joined the Programme during 2004; 3 joined the Programme in 2005; 8 established partnerships during 2006; 7 municipalities joined in 2007; and 1 joined in 2008.

Map-1 shows location of the Programme area in Ukraine by year of partnership.



Map 1: MGSDP Programme Area

Where:

- Pilot partner municipalities 2004

- Partner municipalities 2005

A - Partner municipalities 2006

- Partner municipalities 2007

- Partner municipalities 2008

# **РМАЦІЯНО-ДОВІДКОВНІ Chapter TW**( **PROGRAMME** ACHIEVEMENTS 2.1 Development Results, p. 5 2.1.1 Legal and Policy Reforms, p. 6 2.1.2 Institutional Capacity Building, p. 8 2.1.3 Local Sustainable Development Initiatives, p. 13 2.1.4 Human Resource Development, p. 19 2.1.5 Public Awareness on HIV/AIDS and Gender, p. 27 2.2 Management and Effectiveness, p. 31 2.2.1 Partnerships / Linkages, p. 31 2.2.2 Communication Results, p. 32 Resource Mobilisation and Utilisation, p. 35 2.2.3 **Programme Reviews, 37** 2.2.4

### 2.1 DEVELOPMENT RESULTS

In 2008, the UNDP/MGSDP focuses on improving the capacities of central government to decentralise fiscal and administrative powers / responsibilities in support of local development; strengthening capacities of local authorities to transparently define and implement local development strategies, deliver public services and foster local development; and enhancing capacities of communities to realize improvements in local social, economic and environmental conditions. The progress in these areas is being traced through monitoring the targets identified in the work plan (Table - I).

Table – I: Achievement of MGSDP Development Targets in 2<sup>nd</sup> Quarter 2008

	1 abie – 1: Achievement	OI MIGSDY	Development Targets in 2 <sup>nd</sup> Qu	arter 2008
S N	Outputs	Supporting donor	Annual Target	Achievements (AprJun.'08)
1	Improved capacity of central government to decentralise fiscal and administrative powers / responsibilities in support of local development	UNDP, SDC	<ul> <li>Draft law on BSP considered by Parliament</li> <li>Draft law on community financing of COs prepared</li> <li>50 central government officials trained</li> <li>Curriculum on SD disseminated</li> <li>1 event for advocacy on decentralization reform held</li> </ul>	<ul> <li>Policy study on studying the MGSDP existing experiences on community-based approach to urban development initiated</li> <li>Selection process for a Consultant on community financing initiated</li> </ul>
2	Strengthened capacities of local authorities to transparently define and implement local development strategies, deliver public services and foster local development	UNDP, SDC, Norwegian Embassy, partner city councils	<ul> <li>15 regional and municipality administrations trained</li> <li>2 municipalities conducted public hearings</li> <li>1 set of recommendations developed to improve public service delivery</li> <li>2 cities targeted by advocacy on improved PS</li> <li>50 local civil servants and local officials trained</li> <li>2 municipalities with feasible joint projects identified</li> </ul>	<ul> <li>22 municipality         administrations trained         on joint strategy         development</li> <li>Questionnaire         developed and         disseminated among the         partner municipalities         to further develop a set         of recommendations         developed to improve         public service delivery</li> <li>28 local civil servants         and local officials         trained</li> </ul>
3	Enhanced capacities of communities to realize improvements in local social, economic and environmental conditions	UNDP, SDC	<ul> <li>30 NOs/networks created</li> <li>60 community organisation leaders trained</li> <li>4 MSUs established</li> <li>2 MSDCs created</li> <li>20 local SD projects supported with seed funding and technical support</li> <li>5 local SD projects supported with technical support (no seed grant)</li> <li>10 communities targeted by sensitization workshops on human development</li> </ul>	<ul> <li>24 NOs/ 2 networks created</li> <li>23 community leaders trained</li> <li>1 MSDC created</li> <li>28 local SD projects approved for support with seed funding and technical support</li> <li>5 communities targeted by sensitization workshops on human development</li> </ul>

Description of the Programme achievements is given in subsequent section. Results achieved in the area of legal and policy frameworks for municipal sustainable governance and local public service delivery are reflected in the sub-section "Legal and Policy Reforms" (2.1.1); attainments of building the institutional capacity for participatory governance are highlighted in the subsection "Institutional Capacity Building" (2.1.2); sub-section "Local Sustainable Development Initiatives" (2.1.3) deals with the progress made on living quality enhancement; achievements in SDC-supported sub-project, HRD, and HIV/AIDS and gender are described in respective sections (2.1.5, 2.1.6 and 2.1.7); activities on advisory support for municipal governance and project management are reflected in the section on "Management and Effectiveness" (2.2).



#### LEGAL AND POLICY REFORMS 2.1.1

Lessons learned at the local level on community-based development in Ukraine, especially in the field of decentralisation and local self-governance, are brought by the Programme for policy dialogue and policy improvement. It is done through policy studies, seminars, conferences, roundtables etc.

# Establishing Partnership with the Ministry of Housing and Municipal Economy of Ukraine

During the quarter, the Memorandum of Understanding was signed between UNDP and the Ministry of Housing and Municipal Economy to cooperate in strengthening the housing policy in Ukraine. This cooperation became possible due to preliminary dialogue held between high level representatives of the Ministry of Housing and Municipal Economy of Ukraine and UNDP in Ukraine over 2007 and 2008, where the parties recognised having the common basis for mutual cooperation in the area of democratic governance with wide community involvement.



Photo - I: Mr. F.O'Donnell, UN Resident Representative, UNDP Resident Coordinator, Ms. J.Kazana-Wisniowiecka, UNDP Deputy Resident Representative, Mr. O.Kucherenko, Minister of Housing and Municipal Economy of Ukraine, and other participants of the meeting

The Memorandum's ideas have been discussed during an official meeting at the Ministry on June 10<sup>th</sup> 2008.

The meeting participants included: on behalf of UNDP - Francis O'Donnell - UN Resident Coordinator and UNDP Resident Representative, Joanna Kazana-Wisniowiecka – UNDP Deputy Resident Representative, Sergei Volkov – UNDP Senior Programme Manager, Jaysingh Sah -International Project Manager of the UNDP-led and EU-supported "Community Based Approach to Local Development" project, Olena Ursu -Officer-in-charge of the UNDP-led "Municipal Development Governance and Sustainable Programme"; on behalf of the Ministry

Oleksiy Kucherenko - the Minister of Housing and Municipal Economy of Ukraine, Oleksandr Savenko - Chief of Department of Coordination of International Technical Assistance and International Relations, and Igor Dyachenko – Advisor on Diplomatic Issues.

During the meeting, Francis O'Donnell draw the attention of the meeting participants to UNDP projects incorporated into the Memorandum, in particular "Municipal Governance and

Sustainable Development Programme" and others related with sustainable development, good governance, public service delivery. These projects are aimed at strengthening local governance and improving living quality of the people in a decentralized environment, and are implemented in all regions of Ukraine. They are engaged in building capacity of their partners through technical and financial support to such activities as community initiatives, knowledge and skill enhancement, business promotion, policy development.

The work UNDP does in Ukraine by widely involving the local communities into decisionmaking process for solving their priority problems in housing, education, health protection, sanitation and other spheres of local development, is in line with the Ministry's policy of forming the housing policy of Ukraine centered on the residents and their living environment. Reiterating that, Oleksiy Kucherenko said: "The most important task of the Ministry in forming the contemporary housing policy is, on one hand, to make revolution in people's minds motivating them to feel themselves as a community capable of making decisions and solving their own problems, and, on the other hand, to create favourable environment for attracting investments into the housing sector of Ukraine. We are glad that in this effort we are supported by UNDP".

# **Box - I: Major Areas of Cooperation** between UNDP and the Ministry of Housing and Municipal Economy of Ukraine

According to the Memorandum, UNDP and the Ministry will cooperate for:

- Reformation and sustainable development of municipal and housing economy, elaborating the national benchmarks in the area, and collecting and promoting the best practices of public services delivery to residents (through policy and legislation reforms, scientific research, communication);
- Environment and energy efficiency (e.g. introduction of the energy efficient mechanisms in communal services; realizing initiatives on improvement of the outdated drainage, sewage systems and solid waste management);
- Promoting creation and support to the activities of condominium associations and creation of competitive market of communal services, for which the capacity of both communities and local authorities will be built to ensure the quality service delivery.

Full version of the MoU is given in the Annex – I. The article about this event is available at UNDP official web-site at: http://www.undp.org.ua/?page=news&news=477.

# Initiating Policy Studies to Support Community-Based Development Approach

During the quarter, UNDP/MGSDP has planned the policy studies to support various issues related with community-based development approach. In particular, the topics of the studies include the following:

- Analytical study on "MGSDP Existing Experiences on Fostering Self-Sustained Local Development and Democratic Local Governance for Improving Local Public Service Delivery in Urban Ukraine";
- Feasibility study on "Exploring Opportunities of Inter-Municipal Cooperation for Improved Service Delivery through Joint Ventures";
- Policy study on "Current Practices and Future Scope of Community Financing for More Efficient Local Self-Government and Community-Led Development"

During the quarter, the work on the analytical study on MGSDP existing experiences was started, and the Consultant was hired to develop a set of recommendations for nation-wide dissemination of the community-based development approach.



# 2.1.2 Institutional Capacity Building

UNDP/MGSDP assists partner municipalities in mobilising local communities of citizens to create Neighbourhood Organisations (housing/ street committees, associations of co-owners of multi-apartment buildings and their federations etc). It also assists academic institutions, NGOs and

small/ medium businesses to create their respective networks. These self-governing institutions are founded on the principles of good governance. They join with city council, regional/ rayon bodies in making joint vision about sustainable development of their cities. Followings are the major activities carried out during the quarter in this respect:

# A) Institutional Development at the Local Level



**Photo** -2: Meeting with the community of kindergarten in Voznesensk in progress

The process followed for institutional development consists of holding dialogues with the stakeholders, forming the citizen-based organisations or networks, building their capacity on participatory governance, instutionalisation (official recognition) of their structures, and supervising their development by MGSDP/MSU teams. These steps are essential for laying foundation of good governance; building capacity of local community to forge partnership with local government and other development agencies and to pool local / external resources for realisation of development initiatives and sustainability of development efforts.

The achievements in the area of the institutional development in the partner municipalities gained during the first quarter 2008 are given below:

- 24 additional neighbourhood organizations (NOs) emerged in participation of 102 buildings (including 92 multi-apartment buildings), 694 women and 510 men;
- 1 NGO network was created in Rubizhne municipality uniting 18 local NGOs, and 1 network of NOs was created in Novograd-Volynskiy;
- 3 NGOs were created in individual academic institutions (kindergartens) of Saky municipality.

Relevant data on institutional development is given in Table – II. The Table reflects data for 11 partner municipalities which achieved some institutional growth during the quarter.

Often, the institutional development process initiated by the Programme moves further fast even without the Programme's support. Thus, in Novograd-Volynskiy municipality the effort on making the community organizations more active and engaging them to the local development, led to creation of the new association of citizens – "Union of Owners of Residential Property of Novograd-Volynskiy" - which is a non-commercial and non-profit organization aimed at protection of realization of citizens' rights to improve the development of housing sector and their living conditions. Its major task is to establish cooperation between all associations of coowners of multi-apartment buildings of the city. The Association of ACMBs was also created joining forces of 8 ACMBs in the city.

Similar associations and public organizations are also created in Ivano-Frankivsk, Kirovske, Rivne, Novovolynsk and some other partner cities.

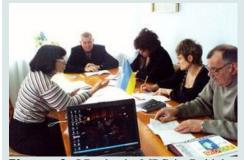
Table – II: Institutional Development in the Partner Municipalities in the Q2nd 2008

	Table – II: Institut	iviiai i	Develo	pinent in	the rarti	ici Muili	странис	s in the Q	ZIIU .	2000		
SN	Municipality	Neighbourhood Development Organisations	Neighborhood organizations (NOs)	Members of NOs	Women	Men	No of buildings	No of households	No of School Networks	No. of school NGOs	No of NGO Networks	No. of NGO-members
1	Total until 2 <sup>nd</sup> Q 2008	4	285	32786	18907	13879	892	20206	9	208	5	61
2	Progress in 2007 by Mu	nicipa	lity									
2.1	Iv-Frankivsk	-	1	65	34	31	70	-	-	-	-	-
2.2	Rivne	-	1	210	112	98	1	75	ī	ı	ï	-
2.3	Dolyna		1	24	15	9	1	24	ī	ı	ï	-
2.4	Hola Prystan'	-	2	39	19	20	2	40	-	-	1	-
2.5	Kaharlyk	-	2	57	26	31	1/	8/	-	-	-	-
							10 prv	10prv				
2.6	Novovolynsk	-	7	382	229	153	7	208	ı	1	-	-
2.7	Tulchyn	-	2	34	19	15	2	23	ı	2	-	-
2.8	Saky	-	-	-	-	-	-	-	ı	1	-	-
2.9	Rubizhne	-	2	54	36	18	2	36	-	ı	1	18
2.10	Mykolayiv	-	2	225	135	90	2	89	-	ı	-	-
2.11	Voznesensk	-	4	114	69	45	4	62	ı	1	-	-
2.12	Novograd-Volyns.	1	-	-	-	-	-	-	-	-	-	-
3	Total 2 <sup>nd</sup> Q 2008	1	24	1204	694	510	102	575	-	3	1	18
4	Total by end of 2 <sup>nd</sup> Q	5	309	33990	19601	14389	994	20781	9	211	6	<b>79</b>

Major agency responsible for fostering the institutional development at the local level is the Municipal Support Unit (MSU) created by the partner municipality after signing the Partnership Agreement. Due to the efforts of MSU, local citizens form their community organisation and register it in an appropriate legal form.

It is envisaged by MGSDP process that with time MSUs at local level should become a transsectoral Resource Centre for supporting community initiatives on sustainable development. There are successful examples of such institution in different municipalities with varying institutional arrangements – either as an independent NGO, or as an internal department of the municipality. The latter case is described in the Box - II.

# Box – II: Department of Local Initiatives of Rubizhne Municipality – For Supporting City Development



**Photo – 3:** I.Bozhych, MPC in Rubizhne, provides training to the local community leaders

Department of Local Initiatives of Rubizhne City Council was created in September 2007 in accordance with the terms of partnership of the municipality with UNDP (decision of Rubizhne City Council #24/12 dated September 5<sup>th</sup>, 2007).

As it is recommended by the Programme, the organogram of the City Council envisaged the direct subordination of this department to the City Mayor, as it should serve as a transsectoral department for supporting local initiatives. Among the thematic departments of the municipality, it is the only one which is directly accountable to the Mayor.

The MSU staffs – I.Bozhych, Head of Department, A.Adamchuk, community mobiliser – went through a number of professional trainings conducted by UNDP/MGSDP, received all required process manuals and guidelines of the Programme and started mobilizing local communities for public initiatives.

Since then, the following achievements have been made by the department:

- 1. Sociological surveys on important local development agenda conducted: on problematic issues of city development; on local situation assessment by the municipal officials; cross-check of local situation assessment by citizens; on the problems of education system of the city; on unemployment.
- 2. Activities on raising public awareness realised: 2 workshops of problems of city development; UNDP-supported awareness campaigns on raising public awareness on gender and HIV/AIDS with preparation and activities of the local volunteers, including 5 trainings, 2 roundtables etc.
- 3. Support for institutional development provided: such community-based organizations were created as public organizations of kindergarten "Yablochko", school #7, school #1, lyceum, and college; public council as an advisory body to the City Mayor (MSDC).
- 4. 15 socially important initiatives of citizens and public organizations of the city supported, including campaigns "For Life", "A Candy Instead of a Cigarette", youth media festival, "Fill in Your Heart with Kindness" and others.
- 5. Selection of project proposals for participation in UNDP/MGSDP completed, training to the community leaders provided, and 2 project proposals prepared for the priority projects realisation.

The Department of Local Initiatives in Rubizhne City Council in its activities goes far beyond supporting the activities of UNDP-led project in the city. The scope of work covers many areas of city development where the department is able to contribute by involving the local citizens and supporting their initiatives. In overall perspective, it makes the communities of Rubizhne municipality more cohesive and responsible for the development of their own city.

Iryna Bozhych, Head of the Department of Municipal Initiatives of Rubizhne City Council

# B) ICT for Partner Municipalities

UNDP/MGSDP supports its partners in building their capacity through modern Information and Communication Technologies (ICT). ICT helps to increase access of the citizens to information about the activities of municipalities, and to other information related with local self-government, sustainable development, investment etc. As per the workplan for 2008, MGSDP supports the willing city councils to establish their official web-sites to meet the objective.

During the quarter, this support was provided to Saky municipality. The contracted vendor has conducted the meeting of a working group / training on the specificities of the local governments' web-sites, interactive options to enable better dialogue between the municipality and local government, and basic procedures of web-site administration. The working group has elaborated the concept of the future web-site, and the draft design was proposed for approval of the City Council. The web-site is to be filled in with information, registered and placed in Internet during the 3<sup>rd</sup> quarter this year.



**Photo – 4:** Official web-site of Saky City Council – main page design

We consider creation of the official web-site for our City Council as a good opportunity to share information on everything the local government is doing for the communities. Hopefully, it will also

enable the communities to provide their feedback and advice on the priority development problems to be solved. We are glad that ICT projects are part of the support UNDP-led Municipal Governance and Sustainable Development Programme provides to the local councils in Ukraine.

Valeriy Kuzin, Municipal Project Coordinator in Saky, AR Crimea

## C) Envisioning for Sustainable Development

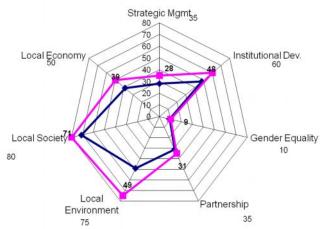
UNDP/MGSDP envisages the necessity of sharpening the vision of the municipalities on the local development situation in light of the vision on sustainable development. Strategic planning, quality management system of municipal services and participatory assessment of the community organizations are some tools that are applied for this purpose.

# 1. Local Situation Assessment in Dolyna

During the 2<sup>nd</sup> quarter, the situation analysis was conducted in the partner municipality of Dolyna using 16 key informants to respond on seven development areas, namely strategic management, institutional development, gender equality, local partnership, local environment, local society and local economy.

The information was analysed by the local MSU to draw conclusions as summarized in the following diagram:

As it is shown in the Diagram, the municipality has achieved relatively good indicators in terms of stretagic management (28 points out of 35), partnership (31 out of 35), local society (71 out of 80) and gender equality (9 out of 10 points). It is mostly related with the active work of the city council on strenghening the civil society organisations at local level, and its active policy on creation of condominiums in housing sector which became an exemplary case for many cities and is planned to be shared with other local self-government bodies later this year.



**Diagram - I:** Results of the Local Situation Assessment in Dolyna municipality

The assessment also indicated the need for community initiatives concentrated on improving the local environment which scored 49 points out of 75. This situation is quite typical for Ukrainian cities where most of the development problems at local level are related with the worn-out municipal infrastructures resulting in negative impacts on environmental conditions.

Based on the results of the local situation assessment, the municipality will deeply analyse the most important local needs of the city, the scope of works to be implemented, and will get information for identification and selection of the priority projects among those initiated by the community-based organisations.

#### 2. Community-Based Strategic Planning in Novohrad-Volynskiy

In light of the need of rational strategic planning practices with communities' involvement at the municipalities, during 2006-2007 the Programme supported elaboration of the "Development Strategy Plan of Novohrad-Volynskyy Municipality by 2015" which was approved by the City Council Decision on February 28<sup>th</sup>, 2008.

In order to summarize the experience of community involvement into the process of strategic planning and utilize it for building capacities of the officials of other partner municipalities, during the 2<sup>nd</sup> quarter UNDP/MGSDP supported Novograd-Volysnkiy municipality to develop a training material in a form of the informational brochure describing the experience of strategic plan elaboration and specificities of this activity in cooperation with the local communities. The purpose of preparing the training material was to create environment for promotion of citizen-based partnership and participatory development vision for the partner municipalities.

The developed brochure contains basic information about the activity on strategic planning, description of the method utilized for the purpose, and community participation in the activity. It is targeted for all the stakeholders in the partner municipalities willing to initiate the process of strategic planning system establishment, disseminate major Programme ideas and promote the concepts and approaches applied by UNDP/MGSDP. It will strengthen the training package of the Programme for civil servants and elected governmental officials to promote decentralization and good governance at local level.

More details on it are given in Section 2.2.2 Communication Results / Studies and Publications.

### 3. <u>Municipal Services' Quality Management System in Voznesensk</u>

In order to enhance the institutional capacities for participatory governance and sustainable development, UNDP/MGSDP supports its partner municipalities for improving governance, service delivery and living quality of the citizens. Municipal Services' Quality Management System in compliance with the ISO 9000:2001 is one type of support in this area piloted by the Programme in 2007 in Voznesensk.

During the quarter, the training material was prepared on set up of quality management for municipal services in accordance with ISO 9001:2000 describing the appropriate experience of Voznesensk municipality (see excerpts from this training material in Box - III).

# Box – III: Quality Management System for Municipal Services as an Effective Tool of Strengthening Cooperation between Municipality and Communities

The starting point in this joint project was the Decision of the City Mayor №188 dated December 11<sup>th</sup>, 2006 «On the Beginning of Setting Up the Quality Management System for the Executive Bodies of the City Council in Accordance with the International Standard ISO 9001:2000».

In course of work, in Voznesensk City Council we identified major processes and classified them in 5 major groups: 1) processes of the quality management system; 2) responsibility of the management; 3) resource management; 4) processes of providing services to the citizens (in total, 65 kinds of processes); 5) measurement, analysis, improvement. For the identified processes, the following categories of the documents were elaborated: 1) procedures; 2) instructions; 3) technological cards of the processes for use of the municipal staff; 4) informational cards of the processes - for providing information to the citizens; 5) templates and registers; 6) requirements to the telephone communication with the service consumer; etc.



**Photo - 5:** V.Fedorov, First Deputy Mayor of Voznesensk, shares experience on QMS

The first results of setting up the quality management system in the executive bodies of Voznesensk City Council allow identification of the following advantages compared to the traditional scheme of work:

For Local Self-Government Bodies	For Citizens
- Raising level of consumers' satisfaction with the	- Simplifying cooperation with the bodies of
provided quality services and forming the citizens'	local self-government on the matter of
trust to government	receiving a certain service
- Ensuring transparency and democracy of the	- Reducing the general period of time for
activities, preventing corruption	providing a certain service since the
- Enhancing the overall and investment image of the	moment of applying for it
local self-government body	- Reducing chancing of subjective influence
- Availing opportunities of more spare time by the	by the city council officials on making
staff for performing their functional duties and	decision regarding service provision
raising the level of orientation of their work on the	- Maximum attention from the city council
strategy compared to previous time-consuming	officials in process of service provision
every day duties fulfillment	- Eliminating possibilities of personal
- Ensuring the flexible system of motivating the	influence of officials on service provision
staff and raising their satisfaction with the work in	- Real «visibility» of the process of
the local self-government bodies	providing services and its results
	Vasyl' Fedorov, Voznesensk First Deputy Mayor



# 2.1.3 Local Sustainable Development Initiatives

UNDP/MGSDP aims to improve the living quality of citizens. For this purpose, implementation of local priority projects of the communities is supported through small grants based on equity, productivity and sustainability criteria. These projects are designed to make direct improvement in the living environment.

# A) Project Proposals Approved During the Quarter

During the quarter, 28 project proposals of the local communities were approved for support worth 3'092 thousand UAH, including 3 from Ivano-Frankivsk, 2 from Novograd-Volynskiy, 1 from Dolyna, 5 from Hola Prystan', 1 from Mogyliv-Podilsky, 2 from Rivne, 3 from Saky, 6 from Kirovske, 2 from Tul'chyn and 3 from Voznesensk. See details about the approved projects in Table – III:

Table - III: Brief Description of the Local SD Projects Approved in the 2<sup>nd</sup> Quarter 2008 for Partner Municipalities

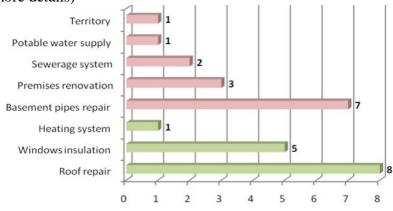
				Municipal	iues				TD 01	
S			Total Cost		Cost Sh	aring (in U	JAH) by		Benefi ciaries	
N	NO/Network	Purpose	(UAH '000)	UNDP	SDC / CIDA	City Council	NO/ Network	Other donors	ciui ies	
	Ivano-F	rankivsk								
1	ACMB at 33 Pivdenny Blv-r	Roof Repair	141.109	30.443	-	96.403	14.263	-	151	
2	Kindergarten #6	Roof Repair	155.981	30.861	ı	109.416	15.704	-	336	
3	School #25	Windows Insulation	164.805	35.000	ı	105.000	24.805	-	2461	
	Sub-total:	*	461.895	96.304		310.819	54.772	-	2948	
	Novogra	d-Volynskiy								
4	SC "Oliynyk"	Sewerage System	467.000	53.800	-	86.700	91.200	235.300	116	
5	Kindergarten #2	Roof Repair	260.500	53.800	ı	86.700	20.500	99.500	229	
	Sub-total:	*	727.500	107.600	1	173.400	111.700	334.800	345	
	Dolyna									
6	SC "Dzherelo zhyttya"	Potable Water Supply	180.590	70.000	-	70.000	40.590	-	62	
	Sub-total:	*	180.590	70.000	=	70.000	40.590	-	62	
	Gola Pr	ystan'								
	ACMB at 45 Pokrysheva	Basement pipes repair	31.034	10.992	-	16.488	3.554	-	34	
	ACMB Ozerianka		54.011	19.333	-	28.999	5.679	-	22	
	ACMB GP Pensioner	Roof Repair	23.347	8.297	-	12.445	2.605	-	36	
		Basement pipes repair	42.368	15.072	-	22.609	4.687	-	54	
11	Kindergarten #2	Territory	92.120	32.983	-	49.475	9.662	-	545	
	Sub-total:	*	242.880	86.677		130.016	26.187		691	
	Mogyliv	-Podilsky (SDC	area)	1		1				
12	School #3	Windows Insulation	103.538	-	40.556	49.568	13.414	-	2479	
	Sub-total:	*	103.538	-	40.556	49.568	13.414	-	2479	
	Rivne	Windows		1		1				
	Lyceum ACMB	Insulation	156.972	34.775	-	104.325	17.872	-	737	
	Galytskogo	Roof Repair	158.920	34.650	-	103.950	20.320	-	357	
	Sub-total:	*	315.892	69.425	-	208.275	38.192		1094	
	Saky (C	IDA area)					I.			
15	ACMB Ivanovoji	Roof Repair	63.057	-	28.106	28.106	6.845	-	50	
16	ACMB Kuznetsova	Roof Repair	58.363	-	25.993	25.993	6.377	-	97	
17	Kindergarten 13	Sewerage System	95.335	-	42.631	42.631	10.073	-	458	
	Sub-total:	*	216.755	-	96.730	96.730	23.295	-	605	
Kirovske										
18	ACMB Molodizhny18	Basement Pipes	25.365	8.411	-	12.617	4.337	-	133	
19	ACMB Molodizhny19	Heating System	44.365	15.251	-	22.877	6.237	-	387	
20	ACMB Molodizhny8	Basement Pipes	34.533	12.252	-	18.378	3.903	-	234	
21	ACMB Molodizhny 6	Basement Pipes	27.453	9.343	-	14.015	4.095	-	181	

Continued from previous page

S	NO/Network	Purpose	Total Cost		Cost Sh	aring (in U	JAH) by	<i>J</i>	Benefi ciaries
N	NO/Network	1 ui pose	(UAH '000)	UNDP	SDC / CIDA	City Council	NO/ Network	Other donors	
22	ACMB "Garny Budynok"	Basement Pipes	57.000	19.800	-	29.700	7.500	-	497
23	ACMB Shakhtarska 24	Basement Pipes	45.390	15.260	-	22.891	7.239	-	179
	Sub-total:	*	234.106	80.317	-	120.478	33.311	-	1611
	Tulchyn	(SDC area)				1			
24	Kindergarten #4	Windows Insulation	100.400	-	45.000	45.000	10.400	-	390
25	Kindergarten #3	Windows Insulation	100.400	-	45.000	45.000	10.400	-	434
	Sub-total:	*	200.800	-	90.000	90.000	20.800	-	824
	Voznese								
26	School #4	Premises Renovation	106.078	33.257	-	61.763	11.058	-	1143
27	School #10	Premises Renovation	165.441	51.730	-	96.070	17.641	-	1783
28	School #8	Premises Renovation	136.379	42.644	-	79.197	14.538	-	2068
	Sub-total:	*	407.898	127.631	-	237.030	43.237	-	4994
	TOTAL	*	3092.000	637.954	227.286	1486.316	405.498	335.000	15653

The total project cost will be shared by the stakeholders on average in the following proportion: 46.5% by the partner municipalities, 29.6% by UNDP/MGSDP (out of this cost 74.2% from UNDP fund, and 25.8% from the fund of bi-lateral donors – SDC and CIDA); 13.1% will be contributed by the communities (NO/network), and 10.8% by other local donors.

According to the data of the 2<sup>nd</sup> quarter, 15 projects were related primarily with the sector of energy and environment, and 13 projects were of social nature. Out of them, the most popular ones were related with roof repair - 8 projects; basement pipes repair - 7 projects; installation of new heat loss reducing windows - 5 projects; premises renovation – 3 projects; and others (see Diagram – I for more details)<sup>1</sup>



Where:

Sector of Energy and Environment

Social Sector

Diagram – II: Local SD Projects Approved during the Quarter by Purpose

<sup>&</sup>lt;sup>1</sup> It should also be mentioned that community development initiatives often produce the multi-sectoral impact. In this case, for classification purposes the judgment is made in process of project appraisal on the major impact to be produced by the project.

Altogether, the projects will benefit 15'653 citizens of the partner municipalities, including 5826 women, 4668 men, and 5159 children. See details on these projects in the Annex – II, and the story on development of one of the projects in the Box below.

# Box - IV: Quality Potable Water for the Organised Citizens of Dolyna Municipality

Dwellers of 17 private houses located along Zamkova street in Dolyna got organized around their problem of a #1 priority – absence of access to potable water. Nowadays, houses of the cooperative members do not have any water supply. Dwellers have to take water from a well located on another street located far from their neighbourhood. That is the only well in the street, and it does not provide enough water for all dwellers. In winter, it is often frozen and during the rainy weather, there is a lot of mud around it. Quality of water in the well is not proper – it has yellow colour and unpleasant smell. Habitants of houses several times tried to dig and drill new water wells but the result was negative: the water either of bed quality or is missing at all.

To solve this problem, they formed a community and registered their community-based organization – Service Cooperative "Dzherelo zhyttia vulytsi Zamkovoji". The new water supply system proposed by the community for the construction will be connected to the city centralized water supply system. It will let the habitants of the houses – in total, 62 persons – to consume good quality potable water, to improve sanitary and hygiene conditions in their houses, to cultivate fruits and vegetables and to keep poultry. Water supply will significantly improve living conditions and health of the habitants, and will let them save money that now they have to spend buying water.

The dwellers got organized into a service cooperative – a form of community-based organization which will allow them to own their water supply system, operate and maintain it at their own responsibility.

# B) Support to Local SD Projects Disbursed During the Quarter

33 actual transactions were made during the quarter for local community SD projects in the partner cities of Ivano-Frankivsk, Kirovske, Mogyliv-Podilsky, Novovolynsk, Rivne and Voznesensk. See details in the Table below.

Table – IV: Financial Status of Local SD Initiatives Undertaken by Local Partners, UAH

	NO/Network	r of ions	Total amount disbursed by end 2007 by cost-sharing of				Total amount due for future payment by cost-sharing of				Status of project
N	from Municipality	Number of transactions	UNDP Fund	SDC Fund	Norwe- gian Embassy	Munici- pality	UNDP Fund	SDC Fund	Nor wegi an	Municipa lity	comple- tion (%)
1	Ivano- Frankivsk	21	42220.45	-	12527.01	190324.8	-	-	-	-	100%
2	Kirovske	2	2320.00	-	_	2320.00	_	-	_	_	100%
3	Mogyliv- Podilsky	3	-	90047.29	-	37392.31	-	7495.00	_	7495.00	96.7%
4	Novovolynsk	1	515.00	-	-	4635.00	-	-	-	-	100%
5	Rivne	2	9857.00	-	-	11073.00	-	-	-	-	100%
6	Voznesensk	4	22599.28	-	-	30601.72	72270.45	-	-	134216.6	57.5%
	TOTAL:	33	77511.73	90047.29	12527.01	276346.8	72270.45	7495	-	141711.6	92.4%

In total, the disbursed amount equaled 456.433 thousand UAH, including 17% from UNDP fund, 19.7% from SDC fund, 2.7% from the fund of Norwegian Embassy (carried over from 2007) and 60.6% from the partner city councils. After these transactions, 30 projects were fully completed.

Full list of the transaction amounts by community projects and amounts due for future payments is given in the Annex – III.

Status of project completion for the period of Programme implementation is given in Table-V:

Table – V: Status of Projects' Completion (by end of Q2nd)

		No of	No of	]	Financial Stat	us of Com	pletion
SN	Year	projects approved	projects initiated	Fully completed 75-90%		Less than 50%	Average Status of Completion, %
1	2004	11	11	11	0	0	100.0
2	2005	12	12	12	0	0	100.0
3	2006	39	39	39	0	0	100.0
4	2007	79	77	59	18	0	76.62
5	2008	28	2	0	0	2	0
	Total	169	141	121	18	2	72.45

During the quarter, 30 projects were completed. Therefore, out of 141 initiated projects 121 are now fully completed, 18 are at the level of 75-90%, and 2 projects are at the level of 15%.

The completed projects yielded expected benefits thereby improving living quality of the beneficiary men, women, youth and children. Learning environment in schools improved significantly. In the process, these projects also contributed to improvement in governance at the local level. Boxes – V and VI reflect the success stories of the local communities.

#### Box - V: Community Projects in Ivano-Frankivsk - Impact on Community's Life

During the period of cooperation between Ivano-Frankivsk and UNDP/MGSDP since April 2004, 106 organisations of citizens (bodies of self-organisation of population), their Association and a school network were created in the city of Ivano-Frankivsk. These community organizations implemented 86 projects on a self-help approach to improve their quality of life.

These community projects were mostly related with the energy efficiency and environment through basement pipes reconstruction, roof capital repairs, heating meters installation, renovation of staircases; the educational establishments sued the project approach to solve the problems of installation of new energy saving windows, reconstruction of the water supply and sewerage systems, sanitation, sports grounds construction, reconstruction of school dining-room premises and others.

Total cost of these projects is 11.8 million UAH. Implementation of the projects allowed improving living conditions of more than 12 thousand of city inhabitants and learning environment of more than 18 thousand children. The cost was shared by the communities themselves (at least, 10% of the project cost), the municipality which continuously increased its share from 45% up to 90% for some projects, and the international donors like UNDP, Swiss Agency for Development and Cooperation and the Royal Norwegian Embassy in Ukraine.

SN	Purpose of the Project	Number	Project Cost, '000 UAH	Estimated Impact on Community's Life
1.	Basement pipes reconstruction and installation of the heating meters	22	3145	- 15% decrease of water consumption - 12% economy on heat consumption
2.	Roof reconstruction	13 including 4 schools	1400	Decreased level of sicknesses among the inhabitants, especially children     Social effect

SN	Purpose of the Project	Number	Project Cost, '000 UAH	Estimated Impact on Community's Life
3.	Renovation of staircases in multistoried buildings with replacement of doors and windows	3	114	- 5% economy on heat consumption - Social effect
4.	Installation of new energy saving windows in schools	11	1814	- 8% economy on heat consumption - Decreased level of sicknesses among children
5.	Sanitation and renovation of toilet rooms at schools	7	962	- 20% decrease of water consumption - Improvement of sanitary conditions - social effect
6.	Renovation of dining-room in school #3	1	163	- Improvement of quality of food - Improvement of sanitary conditions - social effect - 10% economy of electricity consumption - 8% decrease of water consumption
	Total	57	7598	*

In 2007, the municipality of Ivano-Frankivsk recognised the importance of supporting the community project at a larger scale, and initiated a practice of independent support to the community initiatives. The Resource Centre on Sustainable Development created in the city to support this process now provides capacity building and advisory services to many nearby municipalities willing to replicate the experience of their neighbouring oblast centre.

Bogdan Bilyk, Municipal Project Coordinator in Ivano-Frankivsk municipality

# **Box - VI: Supporting Community Projects – For Educating Citizens' Independence in Solving Their Development Problems**

During the 2<sup>nd</sup> quarter 2008, the City Mayor of Hola Prystan' municipality of Kherson region reported to the territorial community of the city. While describing the achievements of the municipality, he paid serious attention to the experience and achievements gained within the framework of cooperation between Hola Prystan' municipality and UNDP/MGSDP since May 2006.



**Photo - 6:** New windows installed by the Kindergarten Network "Natkhnennya"

With support of the Municipal Support Unit, the community projects of 2 condominiums – "Galyna-Nadiya" and "Golyany" – and of the School Network "Natkhnennya" which unites 3 kindergartens of the city were implemented in 2007. Through these projects, the communities solved their problems related with basement pipes reconstruction, improvement of the heating system and potable water supply, window insulation etc. But the major task of the Programme, as we see, is not providing financial support to the community initiatives, but first of all – educating independence and building capacity of citizens of multi-apartment buildings and other community members for solving their own development problems.

Anatoliy Negra, Hola Prystan' City Mayor Taken from the "City Mayor's Report for 2007

#### C) Public Auditing

Upon completion of the project, the community members have the legitimate right to: 1) obtain information about results of the project implementation; 2) inspect all related financial and technical documents; 3) express any concerns about quality of the accomplished works; 4) make recommendations on how to improve future performance of the community. The public audit procedure promoted by the Programme allows the community members to realize this right.

During the quarter, 30 community-based organizations practiced public auditing upon completion of their respective development initiatives. For this purpose, general meetings were organized in participation of various stakeholders and conclusions were made about the inhabitants' satisfaction with the works and services provided for project's implementation. In total, 4009 out of 6984 general community members participated in the public audits. See the summary of the results in Table – VI.

Table - VI: Results of the Public Audits of NOs/Networks in Municipalities (Apr-June 2008)

	# NO/Network	Number of	# of Community Members Satisfied with Works' Accomplishment			Member	Commun s Satisfie ce Utilis	Number of Community Members		
#		Pubic Audits Conducted	Fully	Partially	Not satisfied	Fully	Partially	Not satisfied	Registered in NO/ network	Participate d in Audit
1	Ivano-Frankivsk	21	1946	0	0	1946	0	0	1946	1946
2	Kirovske	2	168	0	0	168	0	0	158	168
3	Mogyliv-Podilsky	2	190	0	0	190	0	0	190	190
4	Novovolynsk	1	41	0	0	41	0	0	41	41
5	Rivne	2	117	0	0	117	0	0	109	117
6	Voznesensk	2	1547	0	0	1547	0	0	4540	1547
	TOTAL:	30	4009	0	0	4009	0	0	6984	4009



# 2.1.4 Human Resource Development

Human resource development activities are organised by the Programme to build the capacity of national and local stakeholders for strengthening participatory governance for sustainable development. In total, 12 HRD activities were held during the quarter, out of which 2 were conducted by the MSUs of partner municipalities and 10 were conducted by the PMU/Kyiv. They covered 233 participants, in particular 60.5%

of men, and 39.5% of women (see Table - VII).

SN	HRD Activity		of Events cted by	Number of Participants			
		MGSDP	MSUs	male	female	total	
1	Training	6	1	51	96	147	
a	Awareness on SD, MDGs, HIV/AIDS, gender	4	1	47	85	132	
b	Information and Communication Technologies	2	-	4	11	15	
2	Conferences / Workshops / Roundtables	2	-	29	30	59	
a	MSU Conference / Training on joint development planning and realization	1	-	15	20	35	
b	Roundtable on public service delivery	1	-	14*	10*	24*	
3	Exposure visits / study tours	2	1	26	25	51	
a	For the Mayors and decision-makers	1	-	19	9	28	
b	For community leaders and local officials	1	1	7	16	23	
	Total	10	2	92	141	233	

Table - VII: HRD Activities (Apr. -Jun. 2008)\*

# Trainings were conducted with the following purposes:

- Building capacity of the municipality officials on participatory strategy development strategy planning and implementation (MSU conference).
- Raising public awareness on gender, HIV/AIDS and consumer rights protection at local level;
- Strengthening ICT capacities of the partner municipalities through support for creation and administration of the official web-sites of the city councils.
- Providing exposure to the community leaders and municipal officials to the project sites of the communities with practical experience of applying the community-based approach.

#### MSU Conference

As a part of capacity building programme for the officials of partner municipalities involved in implementation of Programme activities at local level, regular Municipal Support Units' conference was conducted on April 9-11<sup>th</sup> this year to provide training to the representatives of the partner cities on important agenda of community-based approach to local development. In total, 35 participants from 22 cities participated in the MSU conference. The event took place in Novohrad-Volynskiy municipality (Zhytomyr region) and included the exposure to the successful local project sites.



**Photo - 7:** Participants of the MSU conference were welcomed by Mr. Borovets, City Mayor

### Agenda of the event included the following topics:

- Step-by-step mechanisms of creating an active community-based organization
- Guidelines on operation and maintenance of community property
- Guidelines of development and implementation of community projects
- Establishment of Management Information System at local level tips for municipalities
- Public audit procedure and guidelines on reporting to the community members
- Creation of public organization in educational institutions and their legal networks
- Sharing experiences and best achievements of the MSUs in partner cities

<sup>•</sup> No. of participants indicate persons without repetition. Number of participants marked with \* are not included into the total amount since the roundtable was part of the exposure visit

"Real self-organisation of population is very important for effective community-based local development in general, and for solving the existing problems of the housing and communal sector in particular. In the activities of our department, we widely use the guidelines offered by the experts of the UNDP/MGSDP which have recently became the part of the manual on creating the active community-based organization presented during this MSU conference. This advice has proved effective in motivating people to get organized, joining their forces with the local government and participatory solving their priority development problems"

Iryna Gudz, Head of the Department of Supporting the Community Initiatives and Investments of Novohrad-Volynskiy City Council

# Training for raising public awareness on human development agenda

In course of the awareness campaigns organized during the quarter in the partner municipalities to raise the public awareness on gender and HIV/AIDS in context of sustainable development and Millennium Development Goals, trainings were organized for the local communities/volunteers to build their capacity on the subject. Out of 5 events, there were 4 trainings conducted by UNDP/MGSDP and 1 roundtable organized by the local MSU. The trainings included the following (see Table - VIII):

Table – VIII: Awareness Trainings/Roundtables in Partner Municipalities during the 2<sup>nd</sup> Quarter 2008

S N	Date	Target Audience	Торіс	Number	Number of persons trained
1	April 22 <sup>nd</sup>	Local teachers and representatives of public in Novovolynsk (Volyn' region)	Gender Equality as a Feature of a Developed Society	1	22
2	May 16 <sup>th</sup>	Young volunteers and school leaders in Saky (AR Crimea)	HIV/AIDS prevention among local youth and other citizens	1	22
3	June 2 <sup>nd</sup>	Local school directors and psychologists in Dolyna (Ivano-Frankivsk region)	Gender Equality for Democracy	1	12
4	June 4 <sup>th</sup>	Unemployed women of Rubizhne (Luhansk region)	Supporting gender equality at local level through access of women to employment	1	44
5	June 6 <sup>th</sup>	Young volunteers and school leaders in Tul'chyn (Vinnytsya region)	HIV/AIDS prevention among local youth and other citizens	1	32
	TOTAL	*	*	5	132

In course of trainings, representatives of the target audiences received professional knowledge on the subjects, sets of the specialized literature and video-materials, and planned their activities to further disseminate this knowledge among the local community members. Some feedback from trainees is given in the Box – VII. More information of further activities of the trained resource persons is given in the Section 2.1.5. "Public Awareness on HIV/AIDS and Gender".

#### **Box – VII: Opinions of Some Training Beneficiaries**

Problems of gender and gender equality in particular are of great significance to Ukraine nowadays as we are trying to strengthen democracy in our country and reach European life standards. It is important to conduct more and more activities to raise awareness of general public on the subject, since because of the critical economic problems this issue is often treated as the least priority one. Our society is traditional for post-Soviet countries with conservative stereotypes related with gender roles and duties. In this light, we plan to give lectures in the educational institutions of the city on the subject of gender equality and prevention of domestic violence.

Ol'ha Lakysh, Director of Novovolynsk City Centre of Social Services for Family, Children and Youth



**Photo – 8:** In progress is training on gender for the local teachers in Novovolynsk



**Photo** – **9:** In progress is the roundtable on female unemployment in Rubizhne

Back in 2007, the department of supporting municipal initiatives has initiated efforts on raising public awareness on gender at local level under UNDP/MGSDP support. Trainings for the local volunteers and school teachers have produced an important impact — the municipal officials became more aware of the problems of women and men and their gender-specific needs. In this context, in June 2008 we organized an informational and analytical activity to further solve gender problems at local level, specifically in the part of overcoming the female unemployment which has been recongnised as critical issue for local women. The activity included a survey on female unemployment issues in the city and a roundtable in participation of municipality officials, local private employers, banks, educational

institutions and women in need of work. The participants made objective conclusions and developed really practical recommendations for the decision-makers at local and national level. We think that consideration of those will definitely help many municipalities in solving the problem of female unemployment. Therefore, we've already sent this set of recommendations to the Member of Verkhovna Rada Mr. Y. Boyko and our own executive committee of Rubizhne City Council for further action.

Iryna Bozhych, Head of Department of Supporting Municipal Initiatives of Rubizhne City Council

More details on the exact recommendations developed by the roundtable participants are given in Section 2.1.5. "Public Awareness on HIV/AIDS and Gender".

## Training on strengthening ICT capacities of the partner municipalities

During the quarter, the representatives of the IATP centre in Zhytomyr were involved by the Programme to support two partner municipalities – Saky and Novograd-Volynskiy – in strengthening their capacities for Information and Communication Technologies. In Saky this activity took place in a form of a working meeting of the officials involved into the project on creation of the official web-site of the City Council (about 10 municipal officials participated)

On May 16<sup>th</sup>, the working group meeting was held in Saky municipality within the project on strengthening the ICT capacity of the municipality through creation of the official web-site of the City Council. In Novohrad-Volynskiy, training was provided on May, 27<sup>th</sup> to 5 representatives of

the department of public information on the issues of administration of the web-site created in 2006 under the Programme's support.

# Exposure visits of the municipal officials and community leaders

From time to time, the Programme supports the exposure visits for the municipality officials (decision-makers) and community leaders to those municipalities where the communities do already have the previous experience of development projects initiation and implementation. During the  $2^{nd}$  quarter, this kind of activities was organized under SDC support for the following cities:

- On April 16<sup>th</sup> for 14 representatives of Crimean municipalities (Bakhchysaray, Dzhankoy, and Shcholkine) to Voznesensk municipality. The delegation consisted of representatives of the citizens' organizations, educational institutions and local government officials (under SDC support);
- On May 23<sup>rd</sup> for 9 representatives of Rubizhne (Luhansk region) to Voznesensk municipality to learn from their experience of community-based local development. The delegation consisted of Mr. V. Romanov Rubizhne Deputy Mayor, local councilors, and community leaders (UNDP supported).



**Photo - 10:** Community leaders from Crimean cities interact with Voznesensk MSU

Since August 2006, the department of supporting municipal initiatives and investments of Voznesensk City Council has successfully worked with the local citizens to motivate them for joining forces with the local authorities and donor agencies to implement the projects and initiatives in a sustainable way. While hosting the exposure visits, the representatives of this department shared their experiences on implementation of 6 community development projects. The visitors appreciated the results of projects implementation by the public organizations of schools and kindergartens to improve the sanitary conditions, sewerage and heating systems for better learning environment, by the public organization "Network of Voznesensk Educational Institutions" for increasing access of the schoolchildren in the city to potable water at schools, and by the citizens' communities to construct the water supply and sewerage systems for the citizens of some micro-rayons. They also committed themselves to initiate similar activities in their respective cities.

"Most importantly, we did not impose the project implementation on the local communities. At first, we organized a number of meetings for participatory problems' identification, their prioritesation and planning. Only after the communities went through this process together, they understood their role in solving their problems, owned their projects and actively contributed to their implementation financially and in-kind"

Oleksandr Zayika, Head of Department of Supporting Municipal Initiatives and Investments

"Communities in our city have many similar problems. We are glad that here in Voznesensk we could see the real examples of how these problems may be solved if all community members come together and do something to improve their own living quality. I think we are the kind of people who want to do something, and now we also have an idea how to do it. Experience of Voznesensk people is the exemplary case to be followed"

Ayshe Ramazanova, School Director from Dzhankoy

#### East-West exposure visit for the local decision-makers

Since one of the objectives of UNDP/MGSDP is to build the capacity of civil servants and officials at regional and municipal level to improve local public service delivery, in 2008 the Swiss Agency on Development and Cooperation supported the Programme in strengthening the inter-municipal cooperation in Ukraine and promotinge the participatory governance and development in cities. Following the practice of 2006, it was organized in a form of East-West exchange visits for the local decision-makers.



**Photo - 11:** Y.Gerzhov, Voznesensk Mayor, shares experience with the participants

First event in this context was held on June 26-27th in Voznesensk (Mykolayiv region) where mayors and local decision-makers shared the developed models and mechanisms of fostering human development, experiences on wide involvement of the communities into the local decision-making and establishment of the Quality Management System of municipal services in accordance with the ISO 9001:2000. Voznesensk municipality with about 39 thousand population is one of the most active partners of the Programme generously contributing to achievements of its objectives, and is a Chairperson of the National Forum of Partner Municipalities since November, 2007.

The meeting was hosted by Yuriy Gerzhov, Voznesensk City Mayor, and his team to share best local self-government practices with the Mayors and decision-makers from Western cities of Ukraine and neighbouring regions, including cities of Galych, Dolyna (Ivano-Frankivsk region), Berezhany, Gusyatyn (Ternopil region), Tul'chyn, Kalynivka (Vinnytsya region), Novograd-Volynskiy (Zhytomyr region), Kamyanets-Podilsky (Khmelnytsk region), Dubno (Rivne region), Dhzankoy, Saky, Shcholkine (Crimea), Bilgorod-Dnistrovsky (Odesa region), Rubizhne (Luhansk region), Mykolayiv, Pervomaysk, Yuzhnoukrayinsk, Nova Odesa, other cities from Mykolayiv region, representatives of the Ministry of Regional Development and Construction of Ukraine and of the Ukrainian Institute of Entrepreneurship (in total, about 35 participants).

Full list of participants and the agenda of this event are given in the Annex – IV.

During this visit, Yuriy Gerzhov presented the experiences of the municipality on developing the city-level Programme of energy efficiency, the innovative model of health care system management, effective mechanisms of managing the communal enterprises, strengthening linkages of the city council with the public organizations like City Economic Development Agency for solving problems related with land management, budgetary resources, social projects implementation etc. Participants had an opportunity to visit the City Council providing its services to the local citizens in accordance with the international standards ISO 9001:2000, local hospital applying the innovative model of managing the health care system, city cogeneration equipment set up for energy efficient water supply, association of co-owners of multi-apartment building and local schools which implemented the UNDP-supported community projects for improving the quality of life of their members.

Opinions of some participants of the visit are given in the Box below.

#### Box - VIII: Knowledge transfer for More Efficient Local Self-Government

"I strongly believe that the local self-government bodies have to establish effective functioning of the local communal enterprises, earn incomes for the local budgets and attract external investments to be able to solve problems in various development spheres of local development, including satisfying basic human needs like water supply, education, health care, housing sector, and others. Events like this are beneficial to all the participating municipalities, since they give us an opportunity to learn from each other's experiences, elaborate innovative ideas and apply the viable models of solving various human development problems in our cities"



 $M_{avor}$  delivery in progress

Yuriy Gerzhov, Voznesensk City Mayor

"Knowledge transfer between the municipalities of Eastern/Southern and Western Ukraine is really necessary to create favourable environment for the stakeholders from both regions to gain from each other's experience in context of social, economic and environmental governance and develop a sense of mutual respect and cohesion. We are grateful that whereas the politicians sometimes sharpen the interregional conflict in Ukraine, this Programme brings us together and helps to raise efficiency of our development work at local level"

Yuriy Artsev, Secretary of Rubizhne City Council during the visit

During the concluding roundtable, the visitors elaborated a number of recommendations for the local self-government bodies willing to internalize the community-based development approach:

- 1) Creation of specialized departments of supporting municipal initiatives and investments and special training programmes for their staffs is needed for initiating or strengthening these activities in any city.
- 2) The important role of UNDP lies in providing advisory, consultative and capacity building support for enriching the local self-government and empowering the local communities across Ukraine.
- 3) By establishing the strategic planning mechanisms of city development, the specialization of concrete cities should be identified (e.g. historic city, touristic or industrial centre etc), and the targeted municipal policies and programmes should be developed to support this strategic vision of the city parallel with supporting the community initiatives reflecting typical problems all over Ukraine.
- 4) The recommendations outlined in UNDP's 2008 report on "Human Development and Ukraine's European Choice" should be treated as guidelines for the local governments in improving the quality of life at local level.

Similar event is planned for the 3<sup>rd</sup> quarter in Ivano-Frankivsk and Dolyna municipalities.

### Training on consumer rights protection

In cooperation of the UNDP-led projects "Consumer Society and Citizens Network (CSSN)" and "Municipal Governance and Sustainable Development Programme (MGSDP)", series of trainings was planned for municipalities of Ukraine to raise the consumers' awareness on their rights and mechanisms of their protection. On 15<sup>th</sup> of May 2008, this kind of training was conducted in Kirovske (Donetsk region) for 30 local stakeholders from Kirovske (Donetsk region) and Rubizhne (Luhansk region). The training was supported financially by the CSSN

project; the UNDP/MGSDP contributed the transportation cost to bring Rubizhne participants to the training venue and supported the organizational process through the local MSU in Kirovske.

This synergy is beneficial to the local partners in many ways: not only it provides opportunity for municipality officials to build their capacity on important agenda of consumer rights protection, but also produces multiplier effect at local level. Thus, during the 1st quarter 2008 the representatives of Galych MSU participated in the all-Ukrainian Consumer Forum dedicated to the World Consumer Rights Day, which was held in Kyiv from 11 to 13 March under support of the CSCN project. Following this Forum, in April 2008 the MSU of Galych (Ivano-Frankivsk) used support provided by the Programme to conduct training on consumer rights protection at local level.

More information on this activity is given in the Box - IX.

#### **Box – IX: Young Consumers Have to Know Their Rights**

March this year we were informed UNDP/MGSDP that there an All-Ukrainian Consumer Forum will take place in Kyiv under CSSN project support. We decided to use this opportunity and learn more about this important agenda. During the event, we received a lot of important information on this subject, and decided to share it with the youth of our city. Using support previously provided by UNDP/MGSDP in a form of stationeries and paper, we prepared and replicated the informational materials on the subject of basic consumer rights and mechanisms of their protection, and disseminated them during the training which we conducted for the local senior school students. Specifically, school students received information on consumer rights for quality of products, their recommended actions in case of buying products of a low quality, court protection of their abused rights, responsibilities of guilty persons for breaking legislation in the area of consumer rights protection; we also disseminated handouts with the normative and legal acts on consumer rights protection.

Additionally, we organized an overall city school contest "Young Consumer Has to Know What He/She Eats", using the same methodology which was offered by the



Photo - 13: Training on consumer rights protection for school students in Galych



Photo - 14: Results of the school contest of drawings "Young Consumer Has to Know What He/She Eats" held in Galych

Programme in 2007 for raising public awareness on HIV/AIDS and sustainable development in our city. The participants prepared essays and drawing on the subject. We think that this important activity will raise awareness of our youth on the consumer rights agenda and help strengthen democracy in our local society.

Oksana Stefun'ko, Municipal Project Coordinator in Galych municipality



# 2.1.5 Public Awareness on HIV/AIDS and Gender

During the 2nd quarter, the awareness campaigns on HIV/AIDS and gender were organized in 5 partner municipalities. Summary about these activities in the cities is given below.

# Raising Public Awareness on HIV/AIDS

During the quarter, the activities on utilizing the UNDP/MGSDP model for raising public awareness on HIV/AIDS agenda were realized in 2 partner municipalities – Saky (AR Crimea) and Tul'chyn (Vinnytsya region) aimed at raising the general level of public awareness of senior pupils of the city and wide groups of population on HIV/AIDS in context of sustainable development and MDGs.

In total, 54 young volunteers were trained on the subject – 22 in Saky and 32 in Tulchyn; they received sets of informational materials and committed themselves to disseminate them among other local population during the public outreach events like City Day and Youth Day.

Additionally, in Tul'chyn municipality the school contest was organized to raise knowledge of school students on important agenda of HIV/AIDS ways of transmission and prevention measures.



**Photo - 15:** Winners of the contest "Youth Against AIDS" in Tul'chyn

"On behalf of the city council, I am sincerely grateful to you for making your choice to participate in this training and be our assistants in further dissemination of this important knowledge. I hope that with the help of this initiative and other socially important actions we will awaken our small community"

Oleh Klyuy, Saky Mayor

### Raising Public Awareness on Gender

To raise the overall public awareness on gender, various activities were organized during the quarter in 3 municipalities – Dolyna (Ivano-Frankivsk region), Novovolynsk (Volyn' region) and Rubizhne (Luhansk region).

Whereas in Dolyna and Novovolynsk this activity took place in a form of training of trainers conducted for the teachers and psychologists from local schools, in Rubizhne it was organized as a roundtable of practitioners to prepare policy recommendations for improving local and national policies in this area. Therefore, these activities supported by UNDP/MGSDP not only raise the level of public awareness on the subject, but also lead to efforts on policy changes.

In this respect, see conclusions and recommendations developed by the roundtable participants in Rubizhne below.

#### Box - X: Recommendations on Overcoming Crisis Phenomenon of Female Unemployment

The participants of the roundtable have concluded the following:

- 1. Female unemployment is more crisis phenomenon compared to the male case, as women in Ukrainian society are traditionally responsible for the family matters and education of children, and, therefore, cannot leave their own city to find better job and earn fore living. But if they leave, it leads to increasing number of "social orphans" kids educated by grandparents or neighbours. Thus, a female labour has to become a separate direction of state policy.
- 2. State policy on supporting creation of new workplaces very often remains a good intention.
- 3. System of vocational training needs reformation because of the following problems: 1) professional specialization of workers is not in line with the needs and requirements of the labour market; 2) theoretical knowledge gained in education sphere has little to do with practice; 3) lack of orientation of youth on professional growth and career; 4) higher educational institutions are not responsible for the quality of their final "product".
- 4. System of state support to the unemployed does not motivate people for active search of work.
- 5. There is no systematic approach to labour education of youth.

Based on the conclusions, the participants developed a set of recommendations to improve the state policy on overcoming unemployment, in particular among youth and women. The recommendations were related with the opportunities for graduates to get practical experience of work upon completion of the higher educational institution (first work placement for youth), as well as with development of targeted state programmes on professional specialization and vocational training at the state level.

The participants of the roundtable submitted their recommendations to the local councilors and the member of Verkhovna Rada for consideration and further action.

# Gender Audit of the Programme

As it was reported during the 1<sup>st</sup> quarter, the UNDP/MGSDP went through the procedure of a gender audit organized by the Swiss Agency for Development and Cooperation (SDC) during 2007-2008. After reviewing the projects documentation, workplans, budgets, operational manuals and guidelines (I stage of the gender audit), interaction with the project implementation team members (II stage of the gender audit) and meetings with the projects' local stakeholders and beneficiaries (III stage of the gender audit), the independent gender experts involved for this exercise made their conclusions and recommendations for all the projects.



**Photo - 16:** Gender focal points meeting in Novograd-Volynskiy in progress, April 2008

In this context, on April 13-15<sup>th</sup> the meeting of gender focal points of all SDC-supported projects within the activities on gender mainstreaming of the projects and SDC activities in Ukraine was held in Novohrad-Volynskiy (Zhytomyr region) under SDC support. This meeting was supported by the Gender Coordination Council created by SDC; for this event, the UNDP/MGSDP and Novograd-Volynskiy MSU provided organizational support. The purpose of the meeting was to provide training on gender to the gender focal points of the projects; and share best practices of gender mainstreaming.

Agenda of the meeting included the following:

- Presentation on SDC strategy of gender mainstreaming (by Lyudmyla Nestrylyay).
- Basic theory of human rights based approach (by Andriy Kavakin).
- Legal aspects of equal rights and opportunities (by Ella Lamakh).
- Gender analysis and its usage for gender mainstreaming (by Olena Suslova).
- Interactive tools for gender focal points (by Natalia Kostyuk).
- Women's discrimination in media (by Oksana Kiss).

In course of this meeting, Mrs. Olena Ursu, UNDP/MGSDP Monitoring and Communication Expert, made presentation on the Programme's experience of gender mainstreaming and tools used for this purpose. This presentation aimed to convince the participants in the fact that gender issues must be addressed not only in the projects with direct gender mandate, but in all thematic projects, in order to observe the basic human rights and good governance principles.

During the meeting, UNDP/MGSDP received the certificate concluding that the project corresponds to the SDC requirements on gender mainstreaming in the overall project activities.

"These certificates are not a reward, since it is not something given forever. They show that at this stage the project is in line with our basic requirements on gender mainstreaming, but they should be considered by the project team as a stimulus for further observance of gender equality principles in cooperation with the project's stakeholders in order to improve achievement of its main thematic objectives"

**Ueli Muller**, SDC Country Director

Novohrad-Volynskiy City Council received a letter of recognition from SDC for its achievements in terms of gender mainstreaming into the municipal programmes and projects.

"We treat gender as an important subject of dialogue and practical work at local level. And we are glad that what we are doing here in the municipality is in line with the vision of international donors like SDC and UNDP"

Valentyna Tytyanevych, Novograd-Volynskiy Deputy Mayor

# Sharing MGSDP Experience of Gender Mainstreaming and Applying the Human Rights Based Approach to Local Development

On April 28-30<sup>th</sup>, 2008 the presentation on the experience of UNDP/MGSDP regarding applying the human rights based approach and gender mainstreaming was made for participants of the Human Rights and Justice Community of Practice meeting organised in Geneva, Switzerland by UNDP Bratislava Regional Centre. The CoP was organized to enhance UNDP focal point's knowledge of the UN human rights machineries to understand the opportunities and support processes at national level; explore partnership opportunities with different UN agencies and other organisations working in the area of human rights and justice; and develop a Human Rights and Justice Community of Practice vision and steps forward.

As a part of this meeting, the toolkit "Human Rights-Based Approach and Gender Mainstreaming Issues into the Local Development Programmes" has been launched. The toolkit incorporates the UNDP corporate policy about the two cross-cutting areas like human rights based approach and gender mainstreaming, and offers some tools to enable application of these two approaches in the local development programming. The MGSDP of UNDP in Ukraine contributed to elaboration of the toolkit by sharing concrete tools and methodologies it utilizes in the partner municipalities. These experiences were incorporated by UNDP Bratislava Regional Centre into the toolkit as case studies and success stories.

In this context, Mrs. Olena Ursu, UNDP/MGSDP Monitoring and Communication Expert, made presentation during the meeting on the Programme's experience, and the benefits of applying the human rights based approach and mainstreaming gender into the Programme's activities.



### This presentation reflected the following:

- As the approach requires, the Programme activities are designed to benefit the city councils as the duty-bearers and the local communities as the right-holders in order to strengthen municipal governance and improve the living quality of citizens in urban Ukraine through promoting participation of the local communities (of citizens, educational institutions, NGOs, small businesses) in decision-making process on local development.
- Concrete tools used for this purpose included the following:
  - (1) at the stage of assessment and analysis local situation analysis and vulnerability analysis;
  - (2) at capacity and building assessment training for municipality officials on community mobilisation for local sustainable development action and training for community-based organisations on participation mechanisms; ICT capacity strengthening;
  - (3) at monitoring and evaluation creation of the Municipal Sustainable Development Councils as forums of participatory planning and monitoring of local development initiatives and projects; activities of the Quality Supervision Committees; public audits of the implemented projects and participatory assessment of the community-based organisations.

MGCEP is ready to share its experience and information available from the meeting with all those involved in process of local governance and community-based development in Ukraine.

### 2.2 MANAGEMENT AND EFFECTIVENESS

### 2.2.1 Partnerships / Linkages



Efforts were put during the quarter to build linkage of the Programme with other agencies of similar nature so as to create synergy. Followings are some activities in this context:

### With the Swiss Agency on Development and Cooperation

UNDP/MGSDP representatives participated in a number of events organized by SDC to share the Programme's experiences gained under SDC support, in particular:

- On April 3<sup>rd</sup>, Mrs. Iryna Skaliy, UNDP/MGSDP Project Manager, participated in the International Conference on the issues of the Regional Policy in Ukraine organized by SDC where the Concept of the State Regional Policy of Ukraine was drafted and proposed to be approved by the Ministry of Regional Development and Construction of Ukraine.
- On April 17<sup>th</sup>, Mrs. Iryna Skaliy, UNDP/MGSDP Project Manager, and the Mayor of partner municipalities from Vinnytsya region participated in the SDC-organised presentations of the Country Strategy held in Vinnytsya region where they made presentation about the Programme's experiences and achievements.
- On May 26<sup>th</sup>, coordination meeting was held between MGSDP and DesPro project in participation of Mr. Juerg Christen DesPro Executive Director, Oksana Garnets DesPro Project Manager, Iryna Skaliy MGSDP Project Manager, and other project representatives to discuss the current status of project implementation and plan future joint activities for creating synergy.
- On May 27<sup>th</sup>, Mrs. Iryna Skaliy, UNDP/MGSDP Project Manager, participated in the SDC-supported presentation of the analytical study "Status and Perspectives of Decentralisation in Ukraine".

### With other UNDP projects and UN agencies

- On April 16<sup>th</sup>, UNDP/MGSDP representatives from partner municipalities participated in the International Conference on Poverty Reduction where they made presentations on Programme's experiences of establishing public-private partnerships for solving the communities' priority problems.
- On May 15<sup>th</sup>, the training on raising public awareness on consumer rights was conducted for the benefit of Kirovske and Rubizhne partner municipalities (Donetsk and Luhansk regions respectively) in context of joint activities with the UNDP-led and EU-supported project "Consumer Society and Citizens Network". Training was supported by the CSCN project; MGSDP contributed part of the transportation cost and provided organizational support to the training through its local MSU.
- On May 27<sup>th</sup>, support was provided by Mrs. Olena Ursu, UNDP/MGSDP Monitoring and Communication Expert, to the UNDP-led and EU-supported project "Community Based Approach to Local Development" during its training for the staff from 9 regional offices by making presentation on the project experiences and participation in the discussion panel

### With the Academy of Municipal Management (Kyiv)

• Meeting was held with the representatives of the Academy of Municipal Management to plan the organisation of the working group meeting of the National Forum of Partner Universities on "Local Sustainable Development: Theoretical and Practical Aspects" to be jointly organized with UNDP/MGSDP later this year for revisiting the curriculum on community-based sustainable development and disseminate it among the Ukrainian universities.



### 2.2.2 Communication Results

Communication about the Programme took place in various forms and at various levels during the quarter. This section compiles them in form of inventory of communications, publications, interviews etc.

### A) Media and Information

During the quarter, the MGSDP/MSU communication teams were able to collect information about 65 media records about the Programme activities, out of which 9 were of national level, and 56 were local. Newspapers remain the most popular information channels for highlighting the Programme activities (36.9%), official web-sites of the involved agencies are also being widely used for this purpose (33.8%), and the rest of information appears on TV or in radio programmes. In total, it makes 882 media records since 2004 when the Programme was initiated.

Table – IX: Number of Media Records (Apr-Jun 2008)

SN	Media	National	ankivsk	rad-V.	Rubizhne	Voznesensk	Kaharlyk	Prystan	ayinka	olynsk	Galych	Saky	Rivne	v-Pod.	olyna	Т	otal
514	Media	Nati	Iv-Fra	Novoh	Rubi	Vozne	Kaha	Hola F	Ukra	Novov	Gal	Sa	Ri	Mogilev	Dol	Q 2 <sup>nd</sup>	Since 2004
1	Newspaper	1	1	3	3	2	4	1	1	2		2	1	1	2	24	282
2	Radio		5		2		1	1					1			10	182
3	TV		3	1	1		1			2			1			9	200
4	Web	8	4	3	3						2		2			22	218
	Total	9	13	7	9	2	6	2	1	4	2	2	5	1	2	65	882

Mostly, the local media highlighted information about the Programme activities at local level and propagated the community-based local development approach, e.g. creation and functioning of the associations of co-owners of multi-apartment buildings, joint activities of the local governments and the communities, trainings and exposure visits organized for the Programme's stakeholders, awareness campaigns on HIV/AIDS and gender etc.

Vonesensk MSU also published and disseminated the informational bulleting providing information about the Programme activities in the city.

One of the important ways of motivating citizens of the partner municipalities for following the community-based development approach is publication of the success stories of specific communities in local media. There were some cases like this during the quarter. Excerpts from one of them are given in the Box – XI.

### **Box – XI: A Sense of a Single Family**

A year ago very few people believed that the old worn out hostel can become a cozy home for its dwellers which will turn into a friendly family. Before 2005, the 2-storeyed building by Komunarska Str. in Kagarlyk used to be considered a regular hostel for 11 families. There were 2 kitchens with a sewerage system and toilet in the street. The dwellers could have continued living together, but one day they lost their hope for improving of the living conditions and decided to privatise their own building.



**Photo - 17:** The building in Kagarlyk used to be old and worn out

In 2005, the status of the residential building was provided to this hostel. Using their own money, the dwellers repaired their individual apartments, but outside the building remained old and worn out.

"We did not sit waiting, - V.Velgush, Head of the ACMB says. — we repaired our kitchens, individual toilets, constructed water supply and sewerage systems, but outside the building did not change much. And the attitude of our own dwellers as well as of other citizens towards our building remained the same — for everybody in the city it continued being a hostel. And here we realized that something needs to be changed".

The initiative group of dwellers had numerous dialogues with the neighbours trying to convince them in the necessity of joint efforts, organizing meetings of the community members, meetings with the local authorities and UNDP representatives with an ultimate goal – to prove that there is a hope. That's why the newly created body of self-organisation of population was called "Nadiya (*Hope*)". After it was created, a new stage of work started – we prepared all necessary documentation, project estimate, collected 10% of the required amount to contribute financially to the project implementation. The tender committee was created to find a competent contractor for accomplishment of all the works within the project.

First results of this work appeared last year in autumn: the new reconstructed façade was nice and of a proper quality, the common window was also replaced. And in spring 2008 the body of self-organisation of population turned into the association of co-owners of multi-apartment building "Nadiya Plus". And at once its members started working on repairing the sidewalk and balconies. Today the organization has its own bank account, functional group monitoring the order near the building; the debts were collected. Nowadays everybody pays timely, because they know that each hryvnya goes solely for improving their own well-being and living environment for their families. A tone of communication between the members also changed. Now everybody got used to solving all problems together, realized that we all have to take personal care of our property, yard and city.

"The most difficult thing was to overcome the doubts of the neighbours. But step-by-step that trust was built, people started feeling support. Everybody participated in project implementation – somebody contributed financially, somebody in-kind. But all dwellers worked hard", says V.Velgush.

"We are always ready to support those who do not wait, but gets involved into work personally, - says Mykola Boychenko, Kagarlyk City Mayor. — The case with the building by Komunarska Str. #22 is exactly one of these. Unintentionally one gets respect for its dwellers, which are ready to lead the work on improvement of the building and the surrounding territory. And the local government is ready to support all good interntions of Kagarlyk citizens".

Now it is very pleasant to see the birthday greeting cards for the dwellers which are displayed on the information board of the building. The announcements on general meetings, cleaning initiatives, other events are also placed there, and everybody gets to work. Very often, meetings and joint work end up with the common dinners which help to celebrate the holidays together and further develop the community feeling. Also, responsibility of dwellers for each other grows up.

"We still have a lot of work ahead, - says the head of the ACMB. We plan to repair the roof under support from the city council, put the yard in order and construct the children's playground. But I believe that we will cope with it. Because today our building is a common residence for a single family united by common interests".

Nadiya Predchenko, excerpt from the article published in Kagarlyk local newspaper

### B) Studies and Publications

The following studies and publications were published during the quarter:

- (1) **First Quarterly Progress Report 2008** (30 copies) with the detailed information about the Programme achievements during the second quarter was prepared and disseminated among the international, national, and local stakeholders (electronic and hard versions, English and Ukrainian versions).
- (2) Guidelines on Operation and Maintenance of Community Property (2000 copies) which justify the necessity of operating and maintaining the property created or improved as a result of community efforts on projects' implementation under the Programme's support, and describe the legal and normative framework regulating such activities. The guidelines target, first of all, the citizens of multi-apartment buildings of the municipalities, but may be also utilized by the dwellers of private houses and members of public organisations of educational institutions in their context.

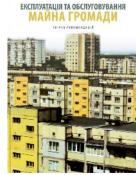


Photo – 18: Manual on operation and maintenance of community property – cover page

"Being an owner of a flat in a multi-apartment building, one is also a coowner of all other parts and systems of the building in which that flat is located. In accordance with the Article 382 of Civil Code of Ukraine, this

imposes an obligation on each owner to keep in good condition not only purchased or privatized apartment but also other parts of the housing complex. Proper maintenance of the building helps to prevent it from the deterioration, and even may increase the market value of the privately owned apartment by hundreds of dollars. Therefore, living quality will improve and maintenance cost may decline only if you start thinking as an owner and act together with other owners of apartments in the building you live"

Leonid Tulovsky, UNDP/MGSDP Quality Management Officer, one of the authors of the guidelines

More information on this manual and its contents is available in the section of news at the project web-site <a href="http://msdp.undp.org.ua/?section=news&lang=ukr&lang=eng">http://msdp.undp.org.ua/?section=news&lang=ukr&lang=eng</a>.



Photo – 19: Brochure on strategic planning

(3) **Training Material on Community-Based Strategic Planning** was prepared and printed (5000 copies) in a form of a brochure (Ukrainian version) describing the experience of Novohrad-Volynskiy municipality in establishing the strategic planning system for local development. This activity was implemented in the municipality in 2007-2008 under UNDP/MGSDP support.

"The city development is, first of all, aimed at ensuring higher level of satisfying the needs and solving the problems of its citizens. Therefore, one of the biggest achievements of strategic planning process in our city is direct participation of communities in identification and elaboration of the strategic development goals, analysis, selection of the existing problems and planning the ways of solving them.

Due to these efforts, the Strategic Development Plan of Novohrad-Volynskiy municipality became a scientifically justified document with measurable targets, and scope for community participation in local self-government. I sincerely thank all citizens, public organisation, municipal officials for their active work, and our external consultants and UNDP for supporting our efforts in this sphere"

Mykola Borovets, Novograd-Volynskiy City Mayor

(4) Training Material on Set Up of Quality Management System for Municipal Services in Accordance with ISO 9001:2000 was prepared and printed (50 copies, Ukrainian version) describing the experience of Voznesensk municipality in establishing the Quality Management System for municipal services. This activity was implemented in the municipality in 2007-2008 under UNDP/MGSDP support.

"Getting a certificate of matching the requirements of international standard ISO 9001:2000 is not a major goal of the local government in establishing the Quality Management System for municipal services. Most importantly, it is for developing an effective and rational management tool for the executive bodies of local self-government and raising community members' satisfaction with the provided services"

Vasyl' Fedorov, Voznesensk First Deputy Mayor



on Quality Management System for Municipal Services



### 2.2.3 Resource Mobilisation and Utilisation

This section focuses on resources mobilised from various sources for implementation of the Programme and utilization of such resources from various perspectives.

### A) Resource Mobilisation and Utilisation by Donor

In total, the amount of 668.7 thousand USD was mobilised by end of 2<sup>nd</sup> quarter for the Programme activities, including 250 thousand USD from UNDP, 4.44 thousand USD from Norwegian Embassy (carried over from 2007), 54.4 thousand USD from SDC, and 360.9 thousand USD as national cost-sharing.

Table - X: Resource Mobilisation and Utilisation in Q 2<sup>nd</sup> 2008 by Donor, USD

SN	Donor	Budget	Utilized	Uti	lized in Q 2 <sup>nd</sup>	2008, USD	*
SIN	Donoi	for 2008	in Q1st	Disbursed	Committed	TOTAL	%
1	Ivano-Frankivsk municipality	225110	69977	98833	2743	171553	76.00
2	Rivne municipality	4508	0	2434		2434	54.00
3	Hola Prystan municipality	108	0	0		0	0.00
4	Novohrad-Vol. municipality	42913	0	1895		1895	4.41
5	Kirovske municipality	1002	0	519		519	52.00
6	Mykolayiv municipality	13184	13211	0	0	13211	100.20
7	Halych municipality	1084	0	0		0	0.00
8	Kagarlyk municipality	496	0	0		0	0.00
9	Novovolynsk municipality	16467	13150	1038		14188	86.00
10	Voznesensk municipality	52449	0	6910	29782	36692	70.00
11	Mohyliv-Podil. municipality	7982	0	8146		8146	102.05
12	UNDP	250000	88005	27682	39468	155155	62.06
13	SDC	54400	0	33038		33038	61.00
14	Norwegian Embassy	4440**	1675	2787		4462	100.50
	Total	669703	186018	183282	71993	441293	74.25

<sup>\*</sup> with GMS.

By end of the  $2^{nd}$  quarter, 441.3 thousand USD (74.3% of the mobilized resources) were utilized.

<sup>\*\*</sup>carried over from 2007.

### B) Resource Utilisation by Development Outputs

In 2008, resources of UNDP/MGSDP were allocated according with the purposes of the Local Development Programme, in particular four projects were envisaged. Resource utilization by development outputs within these projects is given in the Table – XI.

Table - XI: Resource Utilisation in Q2nd 2008 by Development Outputs, USD

SN	Development Outputs	Donor	Total Budget for 2008	Q1st 2008 Expenditures	Q 2nd 2008 Expenditures	Total	Delivery,
1	Central Government Improved Capacity	UNDP/SDC	166725	31909	44873	76782	46.05
2	Local Bodies Improved Capacity	UNDP/SDC	28240	22501	3487	25988	92.03
3	Communities' Enhanced Capacity	UNDP/SDC	109435	33595	51828	85423	78.06
		Norwegian Embassy	4440	1675	2787	4462	100.50
	Strengthened capacities and	Ivano- Frankivsk	225110	69977	101576	171553	76.00
	capabilities of	Kirovske	1002	0	519	519	52.00
4	municipalities and CSOs (cost-sharing	Mohyliv- Podilskyi	7982		8146	8146	102.00
	for community SD	Mykolayiv	13184	13211	0	13211	102.20
	projects)	Novohrad- Volynskyy	42913	0	1895	1895	4.41
		Novovolynsk	16467	13150	1038	14188	86.00
		Rivne	4508	0	2434	2434	54.00
		Voznesensk	52449	0	36692	36692	70.00
	TOTAL	*	672455	186018	255275	441293	*

### C) New Prospects of Funding – Cooperation with the Government of Canada

On March 31<sup>st</sup> the Grant Agreement was sing between UNDP and the Government of Canada represented by the Minister for International Cooperation acting through the Canadian International Development Agency (CIDA). Within the grant, CIDA will provide a grant to UNDP to support the Crimea Integration and Development Project (CIDP) and the Municipal Governance and Sustainable Development Programme (MGSDP) for 2008-2010.

Within this support, MGSDP receives 1'000'000 CAD for the following activities:

- 1. Improving capacities of municipal-level authorities to deliver high-quality public services, mainly in relation to urban water supply;
- 2. Strengthening capacity of community organizations to prioritize their social and economic needs, jointly develop strategies with municipal authorities to address these needs, and mobilize resources to fund them in targeted municipalities of Crimea.
- 3. Increasing capacity of communities and municipal government institutions to design and implement gender-responsive policies, programs and projects that reflect the priorities and interests of both Crimean women and men.

Operational utilization of this fund will start in the  $3^{\rm rd}$  quarter 2008 in accordance with the approved work plan of the Programme.

### 2.2.4 Programme Reviews



The management and operation aspects of the Programme were reviewed and assessed during the quarter by UNDP management and donor community. These assessments were useful for enhancing the efficiency of the Programme. Following sub-sections detail this subject:

### Donor Missions to Ivano-Frankivsk and Saky municipalities

- On May 21<sup>st</sup>, the donor mission was organized to Saky municipality for representatives of CIDA, SIDA, SDC and UNDP to review the progress made by the local communities and city council in partnership with UNDP/MGSDP.
- On May 30<sup>th</sup> the donor visit was organized to Ivano-Frankivsk municipality to present the achievements within the 1<sup>st</sup> phase of the SDC-supported sub-project "Promoting Conditions of Participatory Governance and Development in Urban Ukraine" for Ms. Katty Schneitter, acting SDC Country Director, and Mr. Christian Deisler, SDC Programme Manager for Ukraine.

### Performance Audit Organised by SDC

• During May 14-19<sup>th</sup>, the UNDP/MGSDP went through the performance audit organized by the Swiss Agency on Development and Cooperation. Mr. Hans Andenmatten, the auditor, reviewed the overall Programme performance through documents review, interaction with Project Implementation Unit members, and meetings with the local stakeholders in Novohrad-Volysnkiy municipality (I phase), Mohyliv-Podilsky, and Tul'chyn (II phase).

# **Chapter THREE** LESSONS AND **OPPORTUNITIES** 3.1 Taking Stock of the Experience, p. 39 Outlook for future, p. 39 3.2



### 3.1 TAKING STOCK OF THE EXPERIENCE

Having gained the experience of cooperation with the stakeholders, it was found that MGSDP has been successful in demonstrating the value of participatory approach and social mobilization at local level. Also, national level opportunities were explored and utilised during the quarter

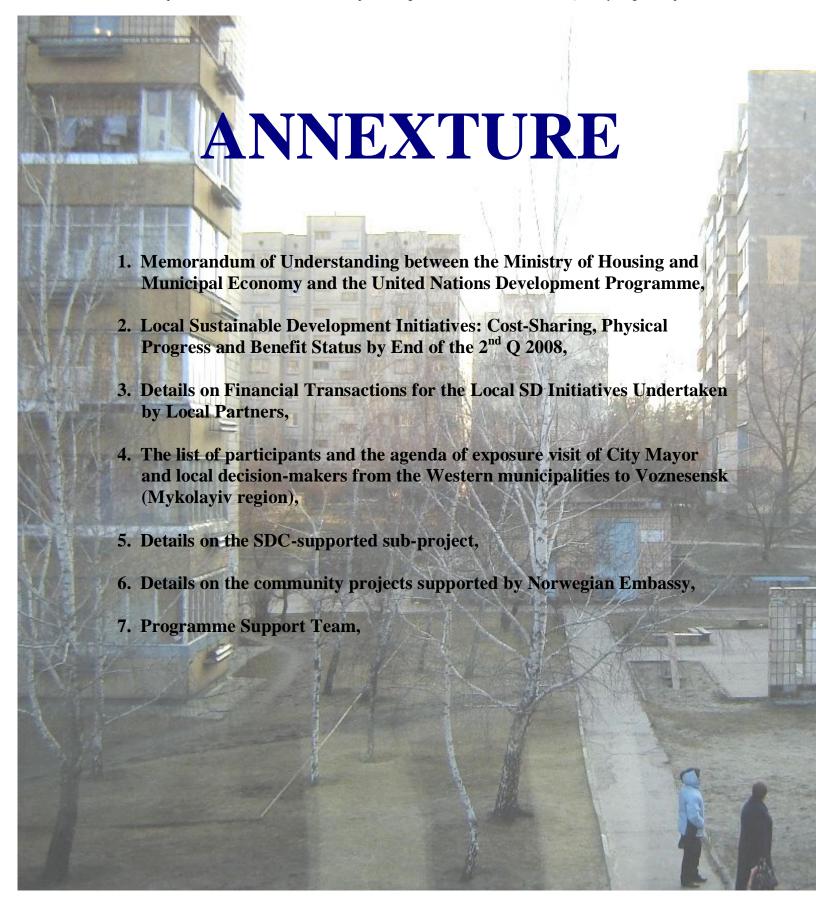
in promoting the vision of the Programme. However, some challenges also prevailed in harnessing potential of the people.

- A) Opportunities were identified based on the recent Programme's experience
  - Local partners of the Programme are willing to internalize the approach of community involvement into the local decision-making process.
  - Municipalities where demonstration effect took place during the previous cooperation with the Programme are ready to commit more resources for cost-sharing of the community projects.
  - There is interest and willingness of the Programme's stakeholders to promote the community approach for wider recognition at national level.
  - Municipalities across Ukraine are interested to learn from the experience of the Programme's
    partners and request for more active work on knowledge transfer, especially with regard to such
    Programme's areas of support in institutional capacity building as municipal services
    management / ISO and strategic planning.
- A) *Challenges* still occur in process of Programme implementation, especially with regard to the following
  - Need to elaborate efficient mechanism of the nation-wide dissemination of MGSDP experience for the municipalities to internalize the community-based development approach in their everyday activities
  - High demand for community projects resulting in heavy competition;
  - Maintaining process quality due to more effort put on the 'projects' than 'process' by some municipalities;
  - Weak readiness of citizens in some municipalities to take responsibility for their property and create sustainable forms of organisations (like associations of co-owners of multi-apartment buildings, service cooperatives) preferring to choose the easier way and get organised in the form of bodies of self-organisation of population.

### 3.2. FUTURE OUTLOOK

In the 3<sup>rd</sup> quarter the Programme will focus on the following activities:

- Improving capacity of central government to decentralize fiscal and administrative powers / responsibilities in support of local development, in particular through organization of the policy event on water quality.
- Strengthening capacity of local authorities to transparently define and implement local development strategies, deliver public services, and foster local economic development.
- Supporting knowledge transfer for civil servants and officials to improve local public service delivery.
- Enhancing capacities of communities to realize improvements in local social, economic and environmental conditions through supporting the community projects.
- Focusing on CIDA sub-project in AR Crimea



#### Annex - I:

## MEMORANDUM OF UNDERSTANDING BETWEEN THE UNITED NATIONS DEVELOPMENT PROGRAMME AND THE MINISTRY OF HOUSING AND MUNICIPAL ECONOMY OF UKRAINE Excerpt

10 June, 2008

This Memorandum of Understanding (hereinafter referred to as MoU) has been signed between the United Nations Development Programme (hereinafter referred to as "UNDP") and the Ministry of Housing and Communal Economy of Ukraine (hereinafter referred to as the "Ministry"). UNDP and Ministry are hereinafter collectively referred to as the "Parties":

*Whereas*, the issues of sustainable development, implementation of the municipal infrastructure reform, elaboration of the National Benchmarking in the field of housing and municipal economy, decentralization are related with the Millennium Development Goals and the National Strategy of the Reform of Housing and Municipal Economy,

**Aiming** at promoting sustainable development principles, at promoting decentralization and good governance, and improving living quality of the citizens,

### With regard to:

- Agreement between UN and the Government of Ukraine on the foundation of UN Representative Office of October 6, 1992
- Law of Ukraine "On National Programme of Reform and Development of Housing and Municipal Economy for 2004-2010" № 1869-IV of June 24, 2004
- Johannesburg declaration and plan of activities of 2002
- Country Programme Action Plan (CPAP) of UN of 2006
- Local Development Programme, UNDP Ukraine
- Municipal Governance and Sustainable Development Programme (MGSDP) project document of 2007
- Crimea Integration and Development Programme (CIDP) project document of 2007
- Community Based Approach to Local Development project document of 2007
- Millennium Development Goals (MDG) and Ukraine Millennium Development Goals (UMDG)
- The United Nations Millennium Declaration
- The United Nations Millennium Declaration of September 8, 2000

**NOW, THEREFORE**, the Parties hereto have agreed to cooperate as follows:

### ARTICLE I Purpose

The purpose of this MoU is to promote sustainable development principals, organizational, methodological and scientific support for reform of housing and municipal economy and improvement of quality of municipal services which are delivered to residents.

### ARTICLE II Main fields of cooperation

The Parties will develop co-operation in the following spheres:

(1) Reform and Sustainable Development of Municipal and Housing Economy, Elaboration of the National Benchmark in the area of Housing and Municipal Economy, elaboration and dissemination of the best Practices in the area of delivery of municipal services to residents

The Parties in their collaboration and joint actions will pay attention and prioritize the following directions:

- Promoting reform in the area of housing and municipal economy and elaboration of National Benchmark in the area of housing and municipal economy.
- Promoting participatory governance and creating effective decentralization institutional system, which would allow local communities, communal enterprises, small businesses, NGOs and academia and the

bodies of local self-governments to engage in transparent participatory planning process and resolve social, economic and environmental problems on their territories.

- Improving policies/legislation to create enabling environment for territorial communities, local self-government bodies, non-governmental organizations to undertake bottomup participatory planning and participate in the local level sustainable development activities on the local level under the framework of public-private partnership.
- Initiating joint scientific research in the field of housing and municipal economy.
- Initiating organization and conduction of joint communication activities with a purpose to discuss and find solutions for the issues of housing and municipal economy.
- Promoting exchange of experiences in the area of research of efficient management systems related to production and delivery of municipal services/
- Elaboration of joint projects aimed at research and implementation of modern effective models in the area
  of municipal and housing economy.

### (2) Environment and Energy Efficiency

The efforts of Parties will be joined to mitigate climate change and reduce negative impact on environment in Ukraine by promoting energy efficient practices, renewable energy, and environment improvement. The cooperation will be realized, in particular, by mainstreaming environmental policy in joint projects aimed at development and reform of municipal economy of Ukraine with regard to:

- Energy efficiency in communal services
- Drainage, sewage and solid waste management

### (3) Housing and Municipal Economy

The Parties in their collaboration and joint actions will pay attention and give the priorities to the following:

- Improvement of the investment climate in the sector
- Promoting creation of association of co-owners of many-storied building, methodological and organizational support of their activities
- Implementation of independent professional regulation of prices and tariffs on the monopoly markets of municipal services
- Demonopolization of a market of municipal services, creation of competitive environment
- Organizational and expert support to pilot projects in the area of housing and municipal economy
- Expert assistance with respect to implementation of reform of housing and municipal economy of Ukraine
- Raising peoples awareness and involvement in the field of housing and communal economy
- Building capacity of local authorities to provide quality service delivery
- Building capacity of local community to own, operate and maintain the communal property for better service delivery
- Collecting best practices and experiences in the field of housing and communal reform and providing policy recommendations based on first hand experience to bodies of local self-governments, local communities of citizens, small businesses, NGOs etc.
- Capacity building and training programmes, relevant for the Ministry: for state servants, representatives of bodies of local self-governments, communal enterprises, heads of condominiums and others by means of training programmes, workshops, study visits etc.
- Promoting the creation of a new management system in the field of housing and municipal economy

The directions and list of activities of joint mutual efforts of the Parties are not limited by abovementioned and can be expanded by agreement of the Parties.

For and on behalf of UN and UNDP in Ukraine:
Francis Martin O'Donnell
UNDP Resident Representative
and UN Resident Coordinator in Ukraine

For and on behalf of the Ministry of Housing and Municipal Economy of Ukraine:
Oleksiy Yuriyovych Kucherenko
The Minister of Housing and Municipal Economy of Ukraine

 $Annex-II: \\ \textbf{Local Sustainable Development Initiatives: Cost-Sharing, Physical Progress and Benefit Status by of Q2nd 2008}$ 

			ustamable Dev							Sharing by	210 8 000 008	0, 01 <b>Q</b> 21	Prog-	Direct	t Benefic	riaries	Indi-
SN	NO/Network	Purpose	Sector	Year of Start	UNDP	SDC	CI DA	Nor- wegi- an	Munici -pality	NO/ Net- work	Other	Total	ress Status %	Wom- en	Men	Chil- dren	rect Benefi- ciaries
	Zhytomyr																
1	Comfort	Heat/Hot Water	Energy and Environment	2004	56600				56600	11000		124200	100	88	105	26	
2	Hromada	Heating System	Energy and Environment	2004	28000				28000	4700	4000	64700	100	54	76	20	
3	Dobrobut-62	Heat/Hot Water	Energy and Environment	2004	56800				56800	9900		123500	100	107	137	39	
4	Dobrobut-104	Heating System	Energy and Environment	2004	32700				32700	8900	2600	76900	100	79	85	70	
5	Vlasnyi Dim	Heating System	Energy and Environment	2004	25500				25500	8300	3300	62600	100	93	98	33	
6	Nasha Oselya	Heat/Hot Water	Energy and Environment	2004	53400				53400	7900		114700	100	84	93	23	
	Sub-total:	*	*		253000				253000	50700	9900	566600	*	505	594	211	
	Rivne																
1	School network	Heating System	Social	2004	84900				84900	15500	38900	224200	100	80	135	3885	
2	Zhytlovyk-22	Heating System	Energy and Environment	2004	21900				21900	8600		52400	100	130	160	45	
3	Balsamin	Drainage System	Energy and Environment	2004	54000				54000	20000		128000	100	250	290	460	
4	School Network	Heating System	Social	2005	44900				104800	15500	32400	197600	100	135	80	3985	
5	Assoc of Disabled	Computer- Based Trg	Economic Developmen t	2005	19500				45500	13300	2000	80300	100	1507	1123	0	
6	ACMB Shukhevycha	Roof Repair	Energy and Environment	2007	59400				89100	21500		170000	90	332	170	1211	
7	ACMB "Zhyt- lovyk-22"	Premises Repair	Social	2007	24320				36480	19000		79800	90	110	96	84	
8	School Network	Windows Insulation	Energy & Environment	2007	74250				74250	18296		166796	90	126	84	3990	
9	Lyceum	Windows Insulation	Energy & Environment	2008	34775				104325	17872				273	236	228	
10	ACMB Galytskogo	Roof Repair	Energy and Environment	2008	34650				103950	20320				192	110	55	
	Sub-total:	*	*	*	452595				719205	169888	73300	1099096	*	3016	2603	13943	

Local Sustainable Development Initiatives: Cost-Sharing, Physical Progress and Benefit Status by of Q2nd 2008

			ustamable Dev	1					and Cost S			~ J = - Q==	Prog-	Direct	Benefic	iaries	Indi-
SN	NO/Network	Purpose	Sector	Year of Start	UNDP	SDC	CI DA	Nor- wegi- an	Munici -pality	NO/ Net- work	Other	Total	ress Status %	Wom- en	Men	Chil- dren	rect Benefi- ciaries
	Novograd-Volyn	skiy															
1	Women's Association	Public Health	Social	2006		75000			75000	25552	12579	188131	100	9504	8496	0	38300
2	Fund of Disabled	Health for Disabled	Social	2006		75400			75400	17867		168667	100	526	347	420	453
3	School # 5	Premises Renovation	Energy and Environment	2006	7550	67950			75500	17438	10000	178438	100	25	5	292	
4	School Network	Roof repair	Energy and Environment	2006	4490	40410			44900	10543		100343	100	112	38	1688	
5	NO"Franka,32"	Potable Water	Social	2006		15500			15500	5573		36573	100	27	21	11	
6	Kindergarten #16	Roof repair	Energy and Environment	2006		16000			16000	9528		41528	100	29	0	216	
7	Kindergarten14	Roof Repair	Energy and Environment	2006	63750	11250			75000	48900	281964	480864	100	62	4	310	
8	NO "Royalty"	Lifts Repair	Social	2006	13200				13200	3094		29494	100	84	103	85	
9	NO "Zhoda"	Lifts Repair	Social	2006	36100				36100	8139		80339	100	343	340	81	
10	"Zarichany" SC	Potable Water	Social	2007	8,550				10,450	30707		49707	100	18	10	24	
11	"Lesi Ukra- inki" School	Roof Repair	Energy and Environment	2007	67455				82,445	29852		179752	100	108	18	771	
12	"Lira" school	Premises Repair	Social	2007	67455				82,445	21437		171337	100	67	12	560	
13	School #7	Roof Repair	Energy and Environment	2007	67455				82,445	25630		175530	100	76	15	735	
14	MRC "Gromad- sky progress"	Potable Water	Social	2007	52574				64,257	14081		130912	90	842	521	641	
15	Kindergarten13	Roof Repair	Energy and Environment	2007	67455				82,445	16711	129000	295611	100	25	2	132	
16	ACMB "Kedr"	Energy Saving	Energy and Environment	2007	13812			67434	9027	20622		110895	100	27	21	11	
17	ACMB "Zhytlovyk"	Sports Ground	Social	2007	37350				45650	11677		94677	90	224	139	85	
18	SC "Oliynyk"	Sewage System		2008	53800				86700	91200	235300			43	35	38	
19	Kindergarten #2	Roof Repair	Energy and Environment	2008	53800				86700	20500	99500			40	3	186	
	Sub-total:	*	*	*	614796	301510		67434	1059164	429051	768343	2512798	*	12182	10130	6286	38753

				<b>T</b> 7			Estima	ted Cost	and Cost S	Sharing by			Prog-	Direct	Benefic	riaries	Indi-
SN	NO/Network	Purpose	Sector	Year of Start	UNDP	SDC	CI DA	Nor- wegi- an	Munici -pality	NO/ Net- work	Other	Total	ress Status %	Wom- en	Men	Chil- dren	rect Benefi- ciaries
	Dolyna																
1	SC "Dzherelo zhyttya"	Potable Water Supply		2008	70000				70000	40590				24	26	12	
	Sub-total:	*	*	*	70000				70000	40590				24	26	12	
	Tulchyn																
1	Kindergarten #4	Windows Insulation	Energy & Environment	2008		45000			45000	10400				147	123	120	
2	Kindergarten #3	Windows Insulation	Energy & Environment	2008		45000			45000	10400				167	127	140	
	Sub-total:	*	*	*		90000			90000	20800				314	250	260	1
	Ivano-Frankivs	k															 L
1	NDO, Zhek #3	Sports ground	Social	2004	50000				50000	14300	16400	130700	100	237	279	105	
2	Horobryi	Heating System	Energy and Environment	2004	24800				24800	8900		58500	100	109	116	43	
3	"Kvitka Karpat"	Sports ground	Social	2005	25000				58300	9200		92500	100	141	94	1085	
4	"Kalynon'ka"	Sports ground	Social	2005	22200				51800	8300		82300	100	77	42	700	1
5	"Strumochok"	Sports ground	Social	2005	34500				80600	12900		128000	100	149	91	1536	· 
6	"Nashe Zdorovya"	Sports ground	Social	2005	31700				74100	11300		117100	100	85	37	1100	i
7	"Uhorn. School"	Drinking water	Energy and Environment	2005	14700				34300	7900	5000	61900	100	65	35	303	
8	"Prometey"	Roof Repair	Energy and Environment	2005	27600				64400	10900	6700	109600	100	48	37	13	
9	"Svitanok"	Window Insulation	Energy and Environment	2005	16200				37700	7600		61500	100	166	156	62	
10	"Vytvytskoho, 28"	Drinking water	Energy and Environment	2005	18900				44250	6550	4000	73700	100	94	95	52	
11	"Kor. Danyla, 146"	Window Insulation	Energy and Environment	2005	19600				45850	7750	5000	78200	90	61	46	43	
12	"Mykolaychuk a,11"	Drinking water	Energy and Environment	2005	18500				43100	7900	6000	75500	100	109	96	57	
13	"Cooperative #2	Basement Pipes	Energy and Environment	2006	1217	10952			12169	2785		27123	100	38	36	25	
14	NO "Pasichna, 18"	Basement Pipes	Energy and Environment	2006	6695	60260			66955	15833		149743	100	73	54	146	
15	NO Troleybusna4	Basement Pipes	Energy and Environment	2006	7309	65775			73084	16560		162728	90	84	73	19	
16	NO "Vovchy- netska, 198"	Basement Pipes	Energy and Environment	2006	61724	10892			72616	16250		161482	100	216	188	67	

				Year			Estima	ted Cost	and Cost	Sharing by			Prog-	Direc	t Benefic	ciaries	Indi-
SN	NO/Network	Purpose	Sector	of Start	UNDP	SDC	CI DA	Nor- wegi- an	Munici -pality	NO/ Net- work	Other	Total	ress Status %	Wom- en	Men	Chil- dren	rect Benefi- ciaries
17	NO "Vovchy- netska, 198-B"	Basement Pipes	Energy and Environment	2006		71946			71946	16025		159917	100	132	92	78	
18	NO "Chorn- ovola, 134-A"	Roof Repair	Energy and Environment	2006	7455	67095			74550	18518	15000	182618	100	91	89	58	
19	Cooperative #8"	Roof Repair	Energy and Environment	2006		59915			59915	18274		138104	100	154	103	47	
20	NO "Symo- nenka, 5"	Basement Pipes	Energy and Environment	2006	57027	10064			67091	15140		149322	100	146	101	114	
21	NO "Ivasyuka, 36"	Roof repair	Energy and Environment	2006	2937	26433			29370	7207	3000	68947	100	118	97	63	
22	Cooperative #4"	Roof Repair	Energy and Environment	2006		60179			60179	14290		134648	100	79	48	21	
23	NO "S. Bandery, 12"	Basement Pipes	Energy and Environment	2006	7228	65060			72288	16140		160716	90	93	78	24	
24	NO Konovaltza,34	Basement Pipes	Energy and Environment	2006	5628	50649			56277	12671		125225	100	62	57	28	
25	School #16	Floor Repair	Social	2006	17985	1999			19984	4552		44520	100	39	28	599	
26	School #2	Window Insulation	Energy and Environment	2006	59948	10579			70527	17031		158085	100	43	18	560	1050
27	School #7	Premises Repair	Energy and Environment	2006	42023	7416			49439	11782		110660	100	58	15	488	859
28	School #8	Sports Ground	Social	2006	24564	4334			28898	6698		64494	100	25	9	700	
29	School #1	Premises Repair	Social	2006	62938	11107			74045	23672		171762	100	135	9	802	
30	NO "Hotke- vycha 44/4"	Basement Pipes	Energy and Environment	2006	73939				73939	17865		165743	100	180	161	56	
31	Rehabilitation Centre	Roof repair	Energy and Environment	2006	74877				74877	15516	58421	223691	100	123	22	83	
32	NO "Stusa 25"	Basement Pipes	Energy and Environment	2006	74535				74535	14406		163476	100	144	127	63	
33	NO "Nadvir- ninska 30"	Basement Pipes	Energy and Environment	2006	70960				70960	15630		157550	100	138	122	72	
34	NO "Petlyury 1"	Basement Pipes	Energy and Environment	2006	74930				74930	16650		166510	100	163	118	63	
35	School #22	Window Insulation	Energy/ Envir-ment	2007	59940				89911	21447		171298	100	150	25	1455	
36	School #8	Window Insulation	Energy/ Envir-ment	2007	53704				80555	26705		160964	100	27	13	246	

				<b>X</b> 7			Estima	ted Cost	and Cost S	Sharing by			Prog-	Direc	t Benefic	iaries	Indi-
SN	NO/Network	Purpose	Sector	Year of Start	UNDP	SDC	CI DA	Nor- wegi- an	Munici -pality	NO/ Net- work	Other	Total	ress Status %	Wom- en	Men	Chil- dren	rect Benefi- ciaries
37	School #16	Toilets Repair	Social	2007	53700				80550	23750		158000	100	873	234	563	
38	School #15	Window Insulation	Energy/ Envir-ment	2007	52788				79183	23949		155920	100	27	13	773	
39	School #13	Toilets Repair	Social	2007	56041				84061	26836		166938	100	101	15	865	
40	High school l# 3	Window Insulation	Energy/ Envir-ment	2007	59427				89141	16639		165207	100	67	20	457	
41	HC Vovchy- netska 202	Basement Pipes	Energy/ Envir-ment	2007	59720				89581	17399		166700	90	93	87	32	
42	ACMB "Serafini"	Basement Pipes	Energy/ Envir-ment	2007	14100				21149	4500		39749	90	1	7	11	
43	HC Vovchy- netska 194a	Basement Pipes	Energy/ Envir-ment	2007	56616				84923	17078		158617	100	103	86	31	
44	HC Tselevycha 5a	Basement Pipes	Energy/ Envir-ment	2007	58532				87797	17225		163554	100	93	87	32	
45	HC Kono- valtsya 46	Basement Pipes	Energy/ Envir-ment	2007	58896				88345	17739		164980	90	78	75	26	
46	HC Troley- busna 19	Basement Pipes	Energy/ Envir-ment	2007	59228				88843	17079		165150	100	112	83	45	
47	HC Halytska	Basement Pipes	Social	2007	59344				89016	17259		165619	100	73	56	30	
48	ACMB Halyt- skogo 53a	Basement Pipes	Social	2007	32298				48448	9476		90222	100	18	17	13	
49	HC Lenkav- skogo 9	Basement Pipes	Social	2007	45974				68960	14782		129716	100	52	36	6	
50	HC Vovchy- netska 194	Basement Pipes	Social	2007	57308				85963	16401		159672	100	138	108	190	
51	ACMB Zlagoda	Roof Repair	Energy/ Envir-ment	2007	61723				77072	15697		154492	100	106	71	35	
52	Cooperative #8	Basement Pipes	Social	2007	7891				63842	18579		90312	90	116	103	85	
53	HC on 10B Bandery Str.	Basement Pipes	Social	2007	8903				72033	11205		92141	15	90	69	22	
54	HC on 194V Vovchynetska	Basement Pipes	Social	2007				16489	133412	28914		178815	90	230	190	81	
55	HC on 27 Saharova Str.	Basement Pipes	Social	2007				15910	128726	16770		161406	90	67	59	54	
56	ACMB "Cement"	Basement Pipes	Social	2007				11890	96203	12179		120272	90	43	41	10	

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SN	NO/Network	Purpose	Sector	Year of Start	UNDP	SDC	CI DA	Nor- wegi- an	Munici -pality	NO/ Net- work	Other	Total	ress Status %	Wom- en	Men	Chil- dren	rect Benefi- ciaries
57	HC on 32 Nadvirnyanska	Basement Pipes	Social	2007				16194	131020	17578		164792	90	80	78	46	
58	HC on 134 Galytska Str.	Roof Repair	Energy/ Envir-ment	2007				7269	58808	8792		74869	90	159	111	173	
59	HC on 14 Korolia Danyla	Roof Repair	Energy/ Envir-ment	2007	15561				125899	15999		157459	15	61	47	25	
60	ACMB Zlagoda-2006	Roof Repair	Energy/ Envir-ment	2007				6927	56045	7234		70206	90	8	7	2	
61	HC on 33 Saharova Str.	Basement Pipes	Social	2007	15910				128726	16656		161292	90	77	67	48	
62	ACMB "Sucha-sne zhyttya"	Roof Repair	Energy/ Envir-ment	2007				14604	118161	14979		147744	90	39	31	33	
63	School # 12	Window Insulation	Energy/ Environment	2007	16211				131163	16547		163921	90	590	486	659	
64	School # 18	Window Insulation	Energy/ Environment	2007	15593				126157	24850		166600	90	1404	1139	1253	
65	School # 2	Toilets Repair	Energy/ Environment	2007	9236				74728	20711		104675	90	31	16	496	
66	Kindergarten # 2	Roof Repair	Energy/ Environment	2007	5522				44677	12513		62712	90	66	66		201
67	ACMB "Vatrovyk"	Roof Repair	Energy/ Environment	2007				8115	65661	8747		82523	90	40	32	19	
68	School #23	Toilets Repair	Energy/ Environment	2007	15548				125800	15778		157126	15	722	783		2106
69	Kindergarten # 10	Toilets Repair	Energy/ Environment	2007	13824				111848	30782		156454	90	219	172		642
70	HC on 32 Naberezhna	Basement Pipes	Social	2007	15541				125742	16091		157374	15	87	135		
71	HC on 28 Doroshenka Str.	Roof Repair	Energy/ Environment	2007	16016				129581	16328		161925	90	123	92	72	
72	HC on 31 Saharova Str.	Basement Pipes	Social	2007				16328	132112	17278		165718	90	69	51	61	
73	ACMB at 33 Pivdenny Blv-r	Roof Repair	Energy/ Environment	2008	30443				96403	14263				82	48	21	

				Vaan			Estima	ted Cost	and Cost S	Sharing by			Prog-	Direc	t Benefic	riaries	Indi-
SN	NO/Network	Purpose	Sector	Year of Start	UNDP	SDC	CID A	Nor- wegi- an	Munici -pality	NO/ Net- work	Other	Total	ress Status %	Wom- en	Men	Chil- dren	rect Benefi- ciaries
74	Kindergarten #6	Roof Repair	Energy/ Environment	2008	30861				109416	15704				143	89	104	
75	School # 25	Windows Insulation	Energy & Environment	2008	35000				105000	24805				857	697	907	
	Sub-total:	*	*	*	2189018	594655		113726	5762435	1134238	119521	9451698	*	11190	8411	18256	4858
	Kirovske																
1	NO "Hirnyk- 2"	Basement Pipes	Energy and Environment	2006	14250				14250	3200		31700	100	224	171	103	
2	ACMB No 20	Basement Pipes	Social	2007	13200				13200	8850		35250	90	192	154	122	
3	ACMB No 21	Basement Pipes	Social	2007	13200				13200	8800		35200	90	209	151	126	
4	ACMB No 23	Basement Pipes	Social	2007	10000				10000	3650		23650	90	39	32	11	
5	ACMB "Nash Dom"	Basement Pipes	Social	2007	9709				9709	7750		27168	90	85	79	34	
6	ACMB Molodizhny 18	Basement Pipes	Social	2008	8411				12617	4337				55	43	35	
7	ACMB Molodizhny 19	Heating System	Energy & Environment	2008	15251				22877	6237				147	125	115	
8	ACMB Molodizhny 8	Basement Pipes	Social	2008	12252				18378	3903				103	95	36	
9	ACMB Molodizhny 6	Basement Pipes	Social	2008	9343				14015	4095				84	58	39	
10	ACMB "Garny Budynok"	Basement Pipes	Social	2008	19800				29700	7500				207	161	129	
11	ACMB Shakhtarska 24	Basement Pipes	Social	2008	15260				22891	7239				83	77	19	
	Sub-total:	*	*	*	140676				180837	65561		152968	*	1428	1146	769	
	Mykolayiv																
1	NO "Olviya"	Roof Repair	Energy and Environment	2006	67670				67670	18220		153560	100	92	80	48	
2	NO "Tavriya"	Roof Repair	Energy and Environment	2006	67863				67863	18220		153946	100	95	85	30	
3	NO "Bely Dom"	Basement Pipes	Energy and Environment	2006	63744				63744	18015		145503	100	24	24	7	
4	NO "Novator"	Roof Repair	Energy and Environment	2006	56681				56681	13154		126516	100	146	108	27	

				Veen			Estima	ted Cost	and Cost S	Sharing by			Prog-	Direct	Benefic	riaries	Indi-
SN	NO/Network	Purpose	Sector	Year of Start	UNDP	SDC	CID A	Nor- wegi- an	Munici -pality	NO/ Net- work	Other	Total	ress Status %	Wom- en	Men	Chil- dren	rect Benefi- ciaries
5	NO "Ailand"	Basement Pipes	Energy and Environment	2006	67432				67432	25005		159869	100	236	159		
6	ACMB "Svitanok"	Roof Repair	Energy/ Environment	2007	61039				74604	20862		156505	15	141	99	60	
	Sub-total:	*	*	*	384429				397994	113476		895899	0	734	555	172	
	Hola Prystan'																
1	Kindergarten Network	Roof Repair	Energy and Environment	2006	30262				30262	9584		70108	100	48	5	206	
2	"Galyna Nadiya"	Service Pipelines	Energy and Environment	2007	10756				10756	2740		24252	100	30	22	33	
3	"Golyany"	Service Pipelines	Energy and Environment	2007	13610				13610	3375		30595	100	20	13	4	
4	Kindergarten 3	Windows Insulation	Energy and Environment	2007	39668				39668	16793		96129	100	46	5	190	
5	ACMB at 45 Pokrysheva	Basement Pipes repair	Energy and Environment	2008	10992				16488	3554				20	14	0	
6	ACMB Ozerianka	Roof Repair	Energy and Environment	2008	19333				28999	5679				14	8	0	
7	ACMB GP Pensioner	Roof Repair	Energy and Environment	2008	8297				12445	2605				22	11	3	
8	ACMB Lastivka	Basement Pipes repair	Energy and Environment	2008	15072				22609	4687				21	26	7	
9	Kindergarten #2	Territory		2008	32983				49475	9662				202	173	170	
	Sub-total:	*	*	*	180973				224312	58679		221084		412	302	632	
	Halych																
1	NO "Vivcha- renko", 19	Basement Pipes	Energy and Environment	2006	52697				52697	11752		117146	90	92	80	35	
	Sub-total:	*	*	*	52697				52697	11752		117146	90	92	80	35	
	Saky																
1	ACMB Ivanovoji	Roof Repair	Energy and Environment	2008			28106		28106	6845				15	16	19	
2	ACMB Kuznetsova	Roof Repair	Energy and Environment	2008			25993		25993	6377				49	36	12	
3	Kindergarten 13	Sewage System	Energy & Environment	2008			42631		42631	10073				177	101	180	
	Sub-total:	*	*	*			96730		96730	23295				241	153	211	

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SN	NO/Network	Purpose	Sector	Year of Start	UNDP	SDC	CID A	Nor- wegi- an	Munici -pality	NO/ Net- work	Other	Total	ress Status %	Wom- en	Men	Chil- dren	rect Benefi- ciaries
	Voznesensk																
1	School No 5	Heating System	Energy & Environment	2007	15704				15704	4133		35541	100	50	6	534	
2	Kindergarten No 6	Toilets Repair	Social	2007	34443				34443	8004		76890	100	19	5	106	
3	ACMB Zaliznychnyk	Sewerage System	Energy & Environment	2007	48604				48604	11561		108769	100	26	15	8	
4	SC "Zatyshny"	Water Supply	Social	2007	67635				67635	37471		172741	100	112	128	46	
5	School #7	Toilets Repair	Social	2007	61735				61735	14120		137590	90	680	292	518	
6	School Network	Potable Water	Social	2007	22155				22155	5773		50083	90			5158	
7	School #4	Premises Renovation	Social	2008	33257				61763	11058				375	325	443	
8	School #10	Premises Renovation	Social	2008	51730				96070	17641				625	535	623	
9	School #8	Premises Renovation	Social	2008	42644				79197	14538				720	626	722	
	Sub-total:	*	*	*	377907				487306	124299		581614	*	2607	1932	8158	
	Kaharlyk																
1	BSP Komunarska	Premises Repair	Social	2007	24840				24840	5720		55400	90	12	9	10	
	Sub-total:	*	*	*	24840				24840	5720		55400	*	12	9	10	
	Mohyliv- Podilsky																
1	Kindergarten 2	Windows Insulation	Energy & Environment	2007		37678			37678	9425		84781	90	55	4	245	
2	Kindergarten 5	Windows Insulation	Energy & Environment	2007		38564			38564	10775		87903	90	43	1	355	
3	Kindergarten 1	Windows Insulation	Energy & Environment	2007		36508			36508	8975		81991	90	25	5	296	
4	Nadiji	Premises Repair	Social	2007		74950			74950	32423		182323	15	120	120	120	
5	SC1001 #3	Windows Insulation	Energy & Environment	2008				40556	49568	13414				939	744	796	
	Sub-total:	*	*	*		187700		40556	237268	75012		436998	*	987	926	1016	
	Novovolynsk																
1	Kindergarten 4	Windows Insulation	Energy & Environment	2007	7700				7700	2337		17737	90	36	4	200	400
2	SC "Strumok"	Sewerage System	Energy & Environment	2007	53900				53900	25060		132860	90	32	29	13	
3	ACMB "Samshyt"	Water Supply	Social	2007	7200				7200	2208		16608	90	22	14	6	

				<b>X</b> 7		]	Estima	ted Cost	and Cost S	haring by			Prog-	Direct	Benefic	iaries	Indi-
SN	NO/Network	Purpose	Sector	Year of Start	UNDP	SDC	CID A	Nor- wegi- an	Munici -pality	NO/ Net- work	Other	Total	ress Status %	Wom- en	Men	Chil- dren	rect Benefi- ciaries
4	ACMB "Nadija 2007"	Water Supply	Social	2007	6100				6100	2267		14467	90	22	14	15	
5	ACMB "Klavdiya"	Roof Repair	Energy/ Environment	2007	4960				44640	6686		56286	15	26	17	14	
6	ACMB "Vira"	Basement Pipes	Social	2007	4080				36720	36720		46098	15	20	25	14	
7	ACBM "7- YA"	Roof Repair	Energy/ Environment	2007	3920				35280	5003		44203	90	19	7	12	
8	SC "Svitanok"	Potable Water	Social	2007	7000				63000	16533		86533	90	20	16	6	
9	ACMB "Iskra"	Roof Repair	Energy/ Environment	2007	5150				46350	6274		57774	90	27	11	19	
	Sub-total:	*	*		100010				300890	103088		472566	*	224	137	299	400
	Lvi`v																
1	ACMB "Bilya Parku"	Roof Repair	Energy/ Environment	2007	73719				73719	22562		170000	5	45	40	21	
2	School # 17	Premises Repair	Social	2007	28425				28425	9150		66000	5	164	155	150	800
	Sub-total:	*	*	*	102144				102144	31712		236000		209	195	171	800
	Total 2004	*	*	*	488600				488600	118000	65200	1160400	100.0	1311	1574	4749	
	Total 2005	*	*	*	293300				684700	119100	61100	1158200	99.2	2637	1932	8936	
	Total 2006	*	*	*	1279608	896165			2175773	577279	380964	5309789	99.1	14003	11711	7735	40662
	Total 2007	*	*	*	2243623	187700		181160	5223433	1206562	129000	9171478	51.0	10725	7368	24639	4149
	TOTAL 04/07	*	*	*	4305131	1083865		181160	8572506	2020941	636264	16799867	87.3	28676	22585	46059	44811
	Total 2008	*	*	*	637954		96730		1486316	405498	334800	3091.854		5826	4668	5159	
	TOTAL 04/08				4943085	1214421		181160		2426439	971064	16802959		34502	27253	51218	44811
	Percentage	*	*	*	13.47	3.31	0.26	0.49	27.41	6.61	2.65	45.79	100		15	7784	

 $\label{eq:Annex-III:} \textbf{Details on Financial Transactions for the Local SD Initiatives, UAH}$ 

		Total d	Amount Due for Future Payment				Status of			
N	NO/Network	UNDP	SDC	Norwegian	Munici-	UNDP	SDC	Norwegian	Munici-	financial
11	NO/Network	Fund	Fund	Embassy	pality	Fund	Fund	Embassy	pality	completion
T	- E	- unu	1 una		r ········	1 unu	- T unu		P	(%)
Ivano - Frankivsk								100		
1.1	ACMB Suchasne Zhyttya	0	0	5177.84	8098.66	0	0	0	0	100
	HC of Bandery 12	7228.8	0	0	7228.8	0	0	0	0	100
1.3	CC of School#18	1559.25	0	0	12615.75	0	0	0	0	100
1.4	Cooperative #8	789.06	0	0	6384.24	0	0	0	0	100
1.5	CC of Kindergarten #10	1382.37	0	0	11184.81	0	0	0	0	100
	HC of 14 Korolya Danyla	1556.06	0	0	12589.94	0	0	0	0	100
	HC of 31 Saharova str.	0	0	0	14844	0	0	0	0	100
1.8	CC of Kindergarten#2	552.2	0	0	4467.71	0	0	0	0	100
	HC of 134 Galytska str.	726.85	0	0	5880.85	0	0	0	0	100
	HC of 28 Doroshenka Str	1601.57	0	0	12958.13	0	0	0	0	100
	CC of School#12	1621.11	0	0	13116.29	0	0	0	0	100
	HC of 10b Bandery	0	0	1052.17	7041.43	0	0	0	0	100
	CC of School #23	1554.83	0	0	12579.97	0	0	0	0	100
	HC of 32 Naberezhna Str	1554.11	0	0	12574.19	0	0	0	0	100
	HC of 202, Vovchynetska	5972.04	0	0	8958.06	0	0	0	0	100
	CC of School#2	923.6	0	0	7472.8	0	0	0	0	100
	HC of Troleybusna, 4	7308.4	0	0	7308.4	0	0	0	0	100
	ACMB Cement	1189.02	0	0	9620.28	0	0	0	0	100
	ACMB Vatrovyk	811.54	0	0	6566.06	0	0	0	0	100
	NO 46, Konovaltsa st	5889.64	0	0	8834.46	0	0	0	0	100
1.21	ACMB "Zlagoda 2006	0	0	6297	0	0	0	0	0	100
Kiro										
	ACMB "Girnyk	1320	0	0	1320	0	0	0	0	100
2.2	ACMB "Molodizhniy-23	1000	0	0	1000	0	0	0	0	100
Moh	yliv - Podilskyi							· L		l .
	PO "Angel Nadiyi	0	75324.75	0	37100.25	0	7495	0	7495	90
	Kindergarten #1	0	7009.54	0	292.06	0	0	0	0	100
	Kindergarten #5	0	7713	0	0	0	0	0	0	100
	volynsk	-			_	U			U	100
	ACMB "Iskra"	515	0	0	4635	0	0	0	0	100
Rivne		010				, ,				100
	School Network of Rivne	7425	0	0	7425	0	0	0	0	100
4.2	ACMB "Zhytlovyk 22	2432	0	0	3648	0	0	0	0	100
	esensk									
5.1	PO of School #7 Oberig	6173.5	0	0	6173.5	0	0	0	0	100
	School Network "Dialog	3677.73	0	0	753.27	0	0	0	0	100
	"Dzereltse" of School #4	4988.55	0	0	9264.45	28268.45	0	0	52498.55	15
	"Promin" of School 10	7759.5	0	0	14410.5	44002	0	0	81718	15
TOTA		77511.73	90047.29	12527.01	276346.9	72270.45	7495	0	141711.6	94.5
			4564					477.00		*
						•				

#### Annex – IV:

### The List of Participants of the Exposure Visit of Mayors and Local Decision-Makers from Western Municipalities to Voznesensk (Mykolayiv region) 25-26 June 2008

- 1. Kulchytsky Dmytro Bogdanovych, Galych Deputy Mayor (Ivano-Frankivsk region)
- 2. Basyuk Daryna Ivanivna, head of the department of economy, industry, investments and consumer market of Kamyanets-Podilsky City Council (Khmelnytsky region)
- 3. Baransky Anatoliy Vitaliyovych, specialist of Kamyanets-Podilsky City Council (Khmelnytsky region)
- 4. Savchuk Oleg Anatoliyovych, head of department of reforming the local self-government of the Ministry of Regional Development and Construction of Ukraine (Kyiv)
- 5. Artsev Yuriy Mykolayovych, Secretary of Rubizhne City Council (Luhansk region)
- Gudz Iryna Leonidivna, head of department of supporting municipal initiatives and investments of Novograd-Volynskiy City Council (Zhytomyr region)
- 7. Orlenko Oleksandr Ivanovych, director of Ukrainian Institute of Entrepreneurship (Kyiv)
- 8. Muzyka Andiy Kostyantynovych, legal specialist of Kalynivka City Council (Vinnytsya region)
- 9. Stastyuk Natalia Georgiyivna community activist of Saky municipality (AR Crimea)
- 10. Bogdanets Tamara Vasylivna, head of department of personnel, control and documentation of Dubno City Council (Rivne region)
- 11. Valov Oleg Volodymyrovych, Berezhany Deputy Mayor (Ternopil' region)
- 12. Gargat Sergiy Ivanovych, executive director of Dolyna Reforms Supporting Centre (Ivano-Frankivsk region)
- 13. Kupka Ivan Ivanovych, Advisor to Shcholkine City Mayor (AR Crimea)
- 14. Vesnyanyy Valeriy Mykhaylovych, Tulchyn City Mayor (Vinnytsya region)
- 15. Pasichnyk Nazariy Volodymyrovych, specialist of Tulchyn City Council (Vinnytsya region)
- 16. Turetsky Stepan Petrovych, head of Gusyatyn Rayon Council (Ternopil' region)
- 17. Kachur Pavlo Bogdanovych, specialist of Gusyatyn Rayon Council (Ternopil' region)
- 18. Podolko Tetyana Mykolayivna, head of department of economic development of Bilgorod-Dnistrovsky City Council (Odesa region)
- 19. Cheredarchuk Tetyana Artemivna, deputy school director, Bilgorod-Dnistrovsky City Council (Odesa region)
- 20. Korniyenko Lyudmyla Fedorivna, Secretary of Dzhankoy City Council AR Crimea)

### Additional participants supported by Voznesensk City Council

- 21. Sychova Iryna Yevheniyivna, Pervomaysk City Mayor
- 22. Kyrchak Valeriy Leonidovych, Yuzhnoukrayinsk City Mayor
- 23. Topchyy Mykola Borysovych, Ochakiv City Mayor
- 24. Ostapenko Valentyna Yakivna, Novobuzk City Mayor
- 25. Rybachenko Volodymyr Fedorovych, Bashtanka City Mayor
- 26. Shutyak Yuriy Oleksandrovych, Nova Odesa City Mayor
- 27. Shliker Oleksiy Mykhaylovych, Berezan' Village Mayor
- 28. Pin'kovy Yuriy Ivanovych, Radsadivsky Village Mayor

### Agenda of the Exposure Visit

	26 June 2008
15:30-16:00	Presentation of Voznesensk municipality – general information and experience of partnership with
	UNDP/MGSDP Y. Gerzhov, Voznesensk City Mayor
16:00-16:30	Experience of Voznesensk municipality in introduction of the innovative model of managing the
	heath care system Y. Gerzhov, Voznesensk City Mayor
16:30-17:45	Experience of introduction of the quality management system for municipal services in accordance
	with the ISO 9001:2000 V. Fedorov, First Deputy Mayor of Voznesensk
17:45-18:30	Meeting with the community of condominium "Zaliznychnyk"
	27 June 2008
09:00-10:00	Presentation of activities of the NGO «Supporting Development of Education in Voznesensk»
	(School Network): experience of participatory planning and implementation of the priority
	community projects of educational institutions
10:00-10:45	Visiting the project site of the School Network
11:00-12:00	Visiting the local enterprise JSC "Viktoriya" – producer of women's cloths
12:15-13:15	Roundtable for elaborating recommendations on community empowerment and improvement of
	provision of the public services at local level

### $\label{eq:continuous} Annex-V:$ Details on the SDC-supported Sub-Project

UNDP/MGSDP implements SDC component "Promoting Conditions of Participatory Governance and Development in Urban Areas". The overall goal of the Project is "The process of municipal governance and development is decentralized and strengthened by means of integrating participatory approach; setting out clear linkages with regional authorities and promoting collaboration between involved cities."

### A) Programme Area

In this framework, UNDP/MGSDP is operational in the following municipalities:

- 1) Saky, Dzhankoy, Shchelkino and Bakhchysaray in AR Crimea;
- 2) Tul'chyn, Kalynivka and Mohyliv-Podislky municipalities in Vinnytsya region.

### B) Programme Activity

Mohiliv-Podilskiy Municipality is supported from SDC resources. During the  $2^{nd}$  quarter, the communities continued implementation of their respective projects using the funds disbursed to them at the end of 2007 (they received  $2^{nd}$  tranches of project support at that time).

During the quarter, 2 community projects were completed (implemented by the public organizations of kindergarten #1 and kindergarten #5), and the PO "Angel Nadiyi" received the 3<sup>rd</sup> tranch of grant.

Details on Financial Transactions for Community Projects in Mogyliv-Podilsky During the 2<sup>nd</sup> Quarter

N	NO/Network	Total disburse June	•		ue for Future ment	Status of financial completion (%)	
		SDC Fund	Municipality	SDC Fund	Municipality		
3.1	PO "Angel Nadiyi	75324.75	37100.25	7495	7495	90	
3.2	Kindergarten #1	7009.54	292.06	0	0	100	
3.3	Kindergarten #5	7713	0	0	0	100	

Also, Tul'chyn municipality submitted 4 project proposals for UNDP/MGSDP consideration. Two of the projects were approved for support. The communities are ready for the project implementation. This activity is subject to availability of additional resources from SDC.

**Details on the Community Projects Approved for Support** 

Details of the Community Trojects ripproved for Support								
S	NO/Network	Purpose	Total	Co	Benefic iaries			
N	1 (O/1 (Ct WOLK	Turpose	Cost (UAH '000)	SDC	City Council	NO/ Network	Other donors	
1	Kindergarten #4	Windows Insulation	100.400	45.000	45.000	10.400	-	390
2	Kindergarten #3	Windows Insulation	100.400	45.000	45.000	10.400	-	434
	Sub-total:	*	200.800	90.000	90.000	20.800	-	824

In April this year, the Programme organized the MSU conference for the partner municipalities with training part of important guidelines and Programme activity, including presentation of the "SDC Country Strategy" (see Section 2.1.4 Human Resource Development for more details on this activity).

The policy study was initiated to analyse the Programme's existing experiences and develop a set of recommendations for a nation-wide dissemination of the approach propagated by the Programme (see Section 2.1.1 Legal and Policy Reforms p. 7).

Training material on strategic planning based on previous experience of support to Novograd-Volynskiy municipality was developed and published to be used during the capacity building activities on the subject (see more details in Section 2.1.2 Institutional Capacity Building C.2. and Section 2.2.2 Communication Results B. Studies and Publications).

Guidelines on Operation and Maintenance of Community Property were published and disseminated among the partner municipalities and other local governments during the capacity building events (see more details in Section 2.2.2 Communication Results B. Studies and Publications p. 34).

### Annex – IV:

### **Details on Norwegian Embassy-Supported Community Projects**

UNDP/MGSDP's support to the partner municipalities of Novohrad-Volynskiy and Ivano-Frankivsk in 2007 was supplemented by the Royal Norwegian Embassy in Ukraine.

The Goal of cooperation is to improve energy efficiency in urban Ukraine, and also to contribute to the development of new and more effective ownership and management systems with regard to multi-apartment residential buildings (as per the Cost Sharing Agreements).

### A) Programme Activity

The Embassy supported 1 community project in Novohrad-Volynskiy and 10 projects in Ivano-Frankivsk to assist the local citizens in forming their associations of co-owners of multi-apartment buildings and solve the priority problems of their neighbourhoods.

The total cost of these projects is 1'277'240 UAH, including the share of Norwegian Embassy of 181'160 UAH (14.2% of the total project cost). The projects will directly benefit 1873 citizens of the municipalities. 1 community project (for Novohrad-Volysnkiy) was completed in 2007, and 9 community projects were carried over from 2007 into 2008.

### B) Resource Utilisation

At the end of the 2<sup>nd</sup> quarter 2008, the communities continued implementation of their respective projects using the funds disbursed to them at the end of 2007 (all the communities received 2<sup>nd</sup> tranches of project support at that time). During the 2<sup>nd</sup> quarter, 1 disbursement was made from Norwegian Embassy's fund – to the community project of the NO by Bandery Str., 10b.

Table: Financial Transactions for the Norwegian Embassy-Supported Community Projects in Q2nd 2008

N	NO/Network	Total disbursed am	ount by June 08	Amount Due for F	Status of financial completion (%)	
1	1 (0/1 (00 // 0122	Norwegian Embassy	Municipality	Norwegian Embassy	Municipality	
Ivano - Frankivsk						
1.1	ACMB Suchasne Zhyttya	5177.84	8098.66	0	0	100
1.12	HC of 10b Bandery	1052.17	7041.43	0	0	100
1.21	ACMB "Zlagoda 2006	6297	0	0	0	100
	TOTAL:	12527.01	15140.09			

The communities completed the works within their projects, conducted public audits and submitted respective reports to UNDP/MGSDP.

Details about resource mobilization see in the Chapter 2.2.3 (p.35).

As of end July, 2008 the status of utilization of funds is 100.5%. Finansial Status Report was sent to the donor.

### Annex-V:

### The Programme Support Team

### A) MGSDP Kyiv Office

			A) MGSDF Kylv Office
SN 1 2 3 4 5 6 7	Project Staffs Iryna Skaliy Olena Ursu Galyna Gulenko Leonid Tulovsky Iryna Malysheva Ganna Govorovska Andriy Rudenko	a	Designation Project Manager (Apr 2004 – to date) Governance and Sustainable Development Officer (April 2005 – to date) Monitoring and Communication Officer (July 2008 – to date) Quality Management Officer (April 2006 – to date) Programme Assistant/ Admin (Nov 2007 – to date) Programme Assistant/ Fin (April 2008 – to date) Driver (May 2004 – to date)
SN	Municipal Suppor	rt Teams	Designation
1 2 3	Ivano- Frankivsk	Bohdan Bilyk Lesya Popelyukh Oleh Fedoryshyn	Municipal Project Coordinator (Apr 2004 – to date) Community Mobilizer (Sept 2005 – to date) Community Mobilizer (Jun 2004 – to date)
1 2 3	Rivne	Petro Vakhnyuk Olena Kazmirchuk Lyudmyla Postoyanets	Municipal Project Coordinator (Feb 2006 – to date) Community Mobilizer (Jun 2004 – to date) Community Mobilizer (March 2007 – to date)
1	Zhytomyr	Oleksandr Krukivskyy	Municipal Project Coordinator (July 2006 – to date)
1 3	Halych	Oksana Stefun'ko Zoryana Martynyuk	Municipal Project Coordinator (Nov 2005 – to date) Community Mobilizer (Nov 2005 – to date)
1		Ivan Bohoslavets	Municipal Project Coordinator (Nov 2005 – to date)
2 3	Mykolayiv	Olena Matyukhina Alla Manakova	Community Mobilizer (Nov 2005 – to date) Community Mobilizer (Nov 2005 – to date)
1	Novohrad-Vol.	Iryna Hudz'	Municipal Project Coordinator (Nov 2005 – to date)
1 2 3 4	Kirovske	Serhiy Polyusyuk Pavlo Moroz Larysa Pashkevych Vladyslav Pakhomov	Municipal Project Coordinator (Mar 2006 – to date) Community Mobilizer (August 2006 – to date) Community Mobilizer (August 2006 – to date) Community Mobilizer (August 2006 – to date)
1 2 3	Kaharlyk	Vadym Vizyonok Olena Petlenko Oksana Fedorchenko	Municipal Project Coordinator (June 2006 – to date) Community Mobilizer (June 2006 – to date) Community Mobilizer (Mar 2007 – to date)
1 2	Hola Prystan'	Nina Shamanska Anna Sergeeva	Municipal Project Coordinator (June 2006 – to date) Community Mobilizer (June 2006 – to date)
1 2	Voznesensk	Oleksander Zayika Volodymyr Korobchenko	Municipal Project Coordinator (August 2006 – to date) Community Mobilizer (December 2006 – to date)
1 2 3	Ukrayinka	Valentyna Poltavets Olena Shapoval Valentyna Kyyanytsya	Municipal Project Coordinator (September 2006 – to date) Community Mobilizer (November 2006 – to date) Community Mobilizer (November 2006 – to date)
1 2 3	Novovolynsk	Oleksandr Babiy Borys Karpus Natalya Martynyuk Lyudmyla Kharevych Oksana Holovko-Moroz	Municipal Project Coordinator (September 2006 – to date) Community Mobilizer (September 2006 – to date) Community Mobilizer (September 2006 – to date) Community Mobilizer (October 2006 – to date) Community Mobilizer (December 2006 – to date)
1	Mohyliv- Podilsky	Volodymyr Polyak Serhiy Tymush Viktor Pichkurov	Municipal Project Coordinator (November 2006 – to date) Community Mobilizer (November 2006 – to date) Community Mobilizer (November 2006 – to date)
1 2	Lviv	Volodymyr Mahula Kohut Halyna	Municipal Project Coordinator (March 2007– to date) Community Mobilizer (March 2007– to date)
1 2 3	Rubizhne	Iryna Bozhych Adamchuk Alina Kryvonos Artem	Municipal Project Coordinator (Mar 2007– to date) Community Mobilizer (March 2007– to date) Community Mobilizer (March 2007– to date)
1 2 3	Dolyna	Oleksandr Kizyma Serhiy Harhat Halyna Tkachuk	Municipal Project Coordinator (June 2007– to date) Community Mobilizer (June 2007– to date) Community Mobilizer (June 2007– to date)
1 2 1	Tul'chyn	Oleksandr Buleev Oleksandr Mel'nyk Zera Emirsalieva	Municipal Project Coordinator (August 2007– to date) Community Mobilizer (August 2007– to date) Community Mobiliser (November 2007- to date)
2 3	Saky	Volodymyr Melyakov Hennadiy Lunyov	Community Mobiliser (November 2007 – to date) Community Mobiliser (November 2007 – to date)

#### Our contact:

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### **Contacts of Municipal Support Units in the Partner Municipalities**

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