







QUARTERLY PROGRESS REPORT





MUNICIPAL GOVERNANCE AND SUSTAINABLE DEVELOPMENT PROGRAMME





January – March 2008

Acknowledgement to Our Partners

National Partners



Municipality of Ivano-Frankivsk



Municipality of Zhytomyr



Municipality of Rivne



Municipality of Kalynivka



Municipality of Novohrad-Volynskyy



Municipality of Halych



Municipality of Mykolayiv



Municipality of Saky



Municipality of Kirovske



Municipality of Hola Prystan'



Municipality of Kaharlyk



Municipality of Dzhankoy



Municipality of Voznesensk



Municipality of Ukrayinka



Municipality of Novovolynsk



Municipality of Shchelkino



Municipality of Mohyliv-Podilskyy



Municipality of Lviv



Municipality of Dolyna



Municipality of Rubizhne



Academy of Municipal Management



Rivnenska Oblast State Administration



Ivano-Frankivska Oblast State Administration



Municipality of Tul'chyn



Standing Commission of Verkhovna Rada of AR of Crimea on Local Self-Government and Administrative-Territorial Issues



Committee of Vekhovna Rada on State Construction, Regional Policy and Local Self-Government



Ukrainian
Association of Local
and Regional
Authorities

International Partners



and Cooperation SDC



The achievements of the project would not have been possible without the assistance and cooperation of the partner municipalities of our Programme, in particular Ivano-Frankivsk, Rivne, Zhytomyr, Halych, Novohrad-Volynskyy, Mykolayiv, Kirovske, Hola Prystan', Kaharlyk, Voznesensk, Ukrayinka, Mohyliv-Podilsvky, Lviv, Rubizhne, Dolyna, Tul'chyn, Kalynivka, Saky, Dzhankoy, Shchelkino; Ukrainian Association of Local and Regional Authorities, Parliamentary Committee on State Construction, Regional Policy and Local Self-Government, Academy of Municipal Management, Standing Commission of Verkhovna Rada of Autonomous Republic of Crimea on Local Self-Government and Administrative-Territorial Issues, Ivano-Frankivska and Rivnenska Oblast State Administrations, as well as the international partners, namely Swiss Agency for Development and Cooperation and Royal Norwegian Embassy in Ukraine. The Programme team extends warm appreciation to them for their support and cooperation. Similarly, MGSDP-team would like to thank all the institutions/individuals involved in the implementation process for their cooperation, namely UNDP management, Business Centre and other units in Ukraine, as well as citizens, municipal officials, members of academic institutions, business communities, NGOs, media, other public and private agencies.

UNDP/MGSDP

Key Statistical Information on Programme Activities in the 1st Quarter 2008

	Key Statistical Information on Programme Activ			
SN	Activities	Up to 2007	Q1 2008	Cum. since '04
1	Area coverage			
а	Oblasts	12	-	12
b	Municipality	21	-	21
2	Institutional development			
а	Neighbourhood organisations	264	21	285
b	Networks of schools	12	-	12
С	Network of businesses	2	-	2
d	Network of NGOs	4	1	5
е	Municipal Sustainable Development Council (MSDC)	4	-	4
f	National Forum of Partner Municipalities (NFPM)	1	-	1
g	National Forum of Partner Universities (NFPU)	1	-	1
3	Membership			
a	Number of citizens – total	30373	2413	32786
i)	Women	17544	1363	18907
ii)	Men	12829	1050	13879
b	Schools	206	2	208
C	NGOs	54	7	61
d	Businesses	31	-	-
4				
	Human Resource Development	211	10	224
a	Number of HRD activities carried out	211	10	221
b	Beneficiary/participating - total	5034	340	2374
5	Improving Living Quality of People			
а	Local community projects approved	141	-	141
b	Total cost of the projects (UAH '000)*	16799.9	-	16799.9
i)	Community share	2014.2	-	2014.2
ii)	Municipality's share	8572.5	-	8572.5
iii)	UNDP/SDC share	5576.9	-	5576.9
iv)	Share from others	636.3	-	636.3
C	Status of project implementation	12222		100100
i)	Amount released	12390.3	552.5	12942.8
ii)	Completed projects	88	3	91
d	Direct beneficiaries of the projects			
i)	Women	97320	-	97320
ii)	Men	28678	-	28678
iii)	Children	22583	-	22583
6	Resource Mobilisation and Utilisation	Budget for 2008	Utilised in Q1st	Deli- very, %
a	Ivano-Frankivsk municipality	182466	69977	38
b	Rivne municipality	4508	0	0
С	Hola Prystan municipality	108	0	0
d	Novohrad-Volynskyy municipality	3352	0	0
е	Kirovske municipality	1002	0	0
f	Mykolayiv municipality	13184	11657	88
g	Halych municipality	1084	0	0
h	Kagarlyk municipality	496	0	0
i	Novovolynsk municipality	16467	13150	80
i	Voznesensk municipality	1527	0	0
k	Mohyliv-Podilskyy municipality	7982	0	0
	UNDP	250000	157874	63
m	Norwegian Embassy	4440	1675	38
	Total	486617	254333	52
		700017	204000	JZ

^{* 1} US Dollar = 4.93 UAH (March 2008)

A Glimpse of the Major Achievements of MGSDP During the First Quarter 2008

The main tasks during the quarter included:

- Initiating the 3rd phase of MGSDP "Municipal Governance and Community Empowerment" (2008-2010).
- Improving capacity of central government for fiscal and administrative decentralization.
- Strengthening capacity of local authorities to transparently define and implement local development strategies, deliver public services, and foster local economic development.
- Enhancing capacities of communities for improving their quality of life.
- Raising public awareness on HIV/AIDS, gender and consumer rights in the partner cities.
- Focusing on SDC sub-project in Vinnytsya region and AR Crimea

The main achievements during the quarter were:

1. Legal and Policy Reforms:

- The draft law on bodies of self-organization of the population was registered for debate in the Verkhovna Rada of Ukraine (registration number 2108 dated 21.02.2008).
- On February 28th, the UNDP/MGSDP and the Committee of Verkhovna Rada of Ukraine on State Construction, Regional Policy and Local Self-Government have signed a Partnership Agreement aimed at creating conducive environment for strengthening of decentralized governance for sustainable development in Ukraine.
- On March 18th the partnership perspectives between UNDP-led projects and the Ministry of Housing and Municipal Economy were discussed during a meeting of Mrs. Joanna Kazana-Wisniowiecka -UNDP DRR, Mrs. I. Zapatrina – Deputy Minister, and other representatives of the agencies.

2. Institutional Capacity Building:

- 21 neighbourhood organizations (NOs) emerged in participation of 1363 women and 1050 men;
- 1 NGO network was created in Rubizhne bringing together 7 non-governmental organisations;
- On February 28th, the "Strategic Plan of Novohrad-Volysnkiy Development" created in 2007 under UNDP/MGSDP supported was officially approved by the regular session of the City Council.
- The Quality Management System of Municipal Services established in Voznesensk Municipality under UNDP/MGSDP support has successfully passed the internal audit and is in process of certification.

3. Human Resource Development:

- 10 HRD activities were held during the quarter, out of which 3 were conducted by the MSUs of partner municipalities and 7 were conducted by the PMU/Kviv.
- 340 participants built their capacity in these events; 36% of them were men, and 64% women
- Of 10 events, 5 were trainings on institutional development and community project management, 4 on raising public awareness on SD, HIVAIDS, MDGs and gender, and 1 public hearings.

4. Improving Living Quality - Community Infrastructure Projects:

- During the quarter, financial grants were made available to 10 community SD projects in the partner municipalities of Ivano-Frankivsk, Mykolayiv and Novovolynsk. The total grant equaled 552.5 thousand UAH, including 16.2% from UNDP fund, 1.4% from Norwegian Embassy fund and 82.4% from the partner municipalities.
- 3 community projects were completed during the quarter; in total, it makes 91 fully completed projects since the Programme inception.
- 3 NOs/networks practiced the public audits during the quarter in which 300 community members participated; the audit showed the full satisfaction of the members with the project activities and resource utilization.
- 6 communities of Saky municipality were trained on participatory assessment issue and committed themselves to use this tool as part of their project implementation under UNDP/MGSDP support.

5. HIV/AIDS and Gender Mainstreaming:

- 2 awareness campaigns were organized during the quarter to raise public awareness on gender, including those in Novohrad-Volynskiy and Saky municipalities. They included 2 trainings for teachers of the local schools, 1 training for the local volunteers in Saky, and media events.
- As the result, 25 volunteers among the local youths and 25 teachers were trained in Saky; and 31

teachers and psychologists were trained in Novohrad-Volynskiy.

- Also, UNDP/MGSDP has passed the independent gender audit procedure organized by SDC.

6. Resource Mobilisation and Utilisation

- During the quarter, resource worth 486.6 thousand USD was mobilized for the Programme activities, including USD 250 thousand from UNDP, 4.44 thousand from the Royal Norwegian Embassy, and 232.2 thousand USD as national cost-sharing.
- Resource worth 254.3 thousand USD (or 52%) was utilized (including commitments) in the 1st quarter 2008.

7. Communication Results

- During the quarter, 71 media records about the Programme activities were tracked, out of which 6 were of national level, and 65 were local.
- Of 71 media records, 32.4% were in newspapers, 19.7% in radio programmes, 19.7% in TV news, and 28.2% on the official web-sites. In total, it makes 817 media records since 2004 when the Programme was initiated.

8. Linkages for Synergy

- With the EU and UNDP-supported project "Consumers Society and Citizens Networks": for common awareness activities for the benefit of the partner municipalities.
- <u>With UNICEF</u>: to explore the possibility of launching the information campaigns "Child Friendly City" in the partner municipalities of MGSDP.

Outlook for the 2nd Quarter

- Continuing efforts on improving national and local policy / legislative environment for citizens' participation in local sustainable development.
- Enhancing the institutional capacities for participatory governance and sustainable development in the municipalities through training and seed grants for community projects.
- Building capacity of the civil servants and officials to improve the local public service delivery through organisation of the east-west exchanges.
- Undertaking awareness activities on HIV/AIDS, gender and consumer rights in the partner cities.
- Focusing on SDC sub-project in Vinnytsya region and AR Crimea

TABLE OF CONTENT

Key Statistical Information on Programme Activities in the 1st Quarter 2008, ii

A Glimpse of the Achievements of MGSDP in the 1st Quarter 2008, iii

Abbreviations, vii

I. Context, 1

- 1.1 Programme Genesis, 2
- 1.2. Programme Area, 3

II Programme Achievements, 4

- 2.1 Development Results, 5
 - 2.1.1 Legal and Policy Reforms, 6
 - 2.1.2 Institutional Capacity Building, 8
 - 2.1.3 Local Sustainable Development Initiatives, 14
 - 2.1.4 Human Resource Development, **20**
 - 2.1.5 Public Awareness on HIV/AIDS and Gender, 23
 - 2.1.6 Economic Component, 26
- 2.2 Management and Effectiveness, 27
 - 2.2.1 Partnerships/Linkages, 27
 - 2.2.2 Communication Results, 29
 - 2.2.3 Resource Mobilisation and Utilisation, 30

III Lessons and Opportunities, 32

- 3.1 Taking Stock of the Experience, 33
- 3.2 Outlook for future, 33

Annexure.

- 1. PAS Questionnaire for Neighbourhood Organisations, 35
- 2. Financial Transactions for the Local SD Projects by end of Q 1st 2008, 37
- 3. Details on the SDC-Supported Sub-Project, 39
- 4. Details on the Norwegian Embassy Supported Community Projects, 40
- 5. Programme Support Team, 41

List of Tables

- 1. Achievement of MGSDP Development Targets in 1st Quarter 2008, **5**
- 2. Institutional Development in the Partner Municipalities in the Q1st 2008, 9
- 3. Financial Status of Local SD Initiatives Undertaken by Local Partners, UAH, 14
- 4. Status of Projects' Completion (by end of Q1st), 15
- 5. Results of the Public Audits of NOs/Networks in Novovolynsk Municipality (Jan-Mar 2008), 19
- 6. HRD Activities (Jan. –Mar. 2008), **20**
- Awareness Trainings/Roundtables in Partner Municipalities during the 1st Quarter 2008, 21
- 8. Employment Generation Activity, 25
- 9. Employment Promotion: Estimated Cost and Delivery by end of Q1st 2008, UAH, 25
- 10. Number of Media Records (Jan-Apr 2008), 29
- 11. Resource Mobilisation and Utilisation in Q 1st 2008 by Donor, USD, 31
- 12. Resource Utilisation in Q1st 2008 by Development Outputs, USD, 31

List of Maps

1. MGSDP Programme Area, 3

List of Charts

1. Vision of MGSDP Programme Areas in 2008, 5

List of Boxes

- 1. Necessity of the Draft Law for Strengthening Community Participation in Local Development, 7
- 2. Voznesensk Municipal Department of Supporting Community Initiatives and Investments to Foster Sustainable Local Development, 10
- 3. UNDP motivates municipalities for adoption of the community-based approach to local development, 11
- 4. Quality Potable Water for Improving Children's Health in Voznesensk, 15
- 5. Joint Efforts of the Citizens of Micro-Rayon to Solve the Potable Water Problem, 16
- 6. Social Rehabilitation of Disabled Children and Youth for Their Integration into Society, 17
- 7. Associations of Co-Owners to Improve Living Environment in the Multi-Apartment Buildings, 18
- 8. Opinions of Some Training Beneficiaries, 21
- 9. Conclusions and Recommendations of the Gender Audit, 24
- 10. Self-Help Group Activities for Competent and Profitable Small Entrepreneurship, 26
- 11. Feedback of Programme's Beneficiaries Excerpts from Newspaper Articles, 29

ABBREVIATIONS

AI	Academic	Institutions
AI	1 icadcillic	montunons

ACMB Association of Co-Owners of Multi-Apartment Building

HC Housing Committee SC Street Committee

MRC Micro-Rayon Committee
BPC Business Promotion Centre
CSA Cost Sharing Agreement

ICT Information and Communication Technologies
UMDG Ukrainian Millennium Development Goals

MGSDP Municipal Governance and Sustainable Development Programme
MGCEP Municipal Governance and Community Empowerment Programme

MSU Municipal Support Unit

NGO Non-Governmental Organization NO Neighborhood Organisation

NDO Neighbourhood Development Organisation

SD Sustainable Development

SDC Swiss Agency on Development and Cooperation

SME Small and Medium Enterprises

UAH Ukrainian Hryvna

UNDP United Nations Development Programme

Chapter ONE

CONTEXT

- 1.1. Programme Genesis, p. 2
- 1.2. Programme Area, p. 3

1.1 PROGRAMME GENESIS

Background

Municipal Governance and Sustainable Development Programme (MGSDP) of UNDP/Ukraine was initiated in April 2004, as a preparatory phase, to develop a participatory and transparent mechanism for localizing the principles of sustainable development. It entered into second phase in 2005 to demonstrate the effectiveness of public private partnership for resolving local social, economic and environmental problems. The second phase will end by 31 December 2007. The Programme is being executed by UNDP. It is registered with the Ministry of Economy of Ukraine. The third phase of the Programme "Municipal Governance and Community Empowerment" is envisaged for 2008-2010.

MGSDP is a part of Local Development Programme (LDP) of UNDP/Ukraine, along with other UNDP projects namely Crimean Integration and Development Programme, Chernobyl Recovery and Development Programme, Community-Based Approach to Local Development and Human Security for Youth. LDP is envisaged to serve as umbrella programme to promote self-sustained local development and democratic local governance in Ukraine by means of a community-based sustainable development model.

Goal, Strategy and Implementation Arrangement

The goal of MGSDP is to promote participatory governance so as to improve living quality of the people in urban Ukraine. To this end, focus of the Programme in 2008 is placed on following outputs:

- Improving capacity of central government to decentralise fiscal and administrative powers / responsibilities in support of local development.
- Improving capacity of local authorities to transparently define and implement local development strategies, deliver public services, and foster local economic development.
- Enhancing capacity of communities to realize improvements in local social, economic and environmental conditions.

Strategically, the Programme is implemented under partnership arrangement founded on commitment for resource sharing, ownership and sustainability. The Programme activities are executed through local and national partners from public and private sectors. Key partners are city councils; local communities; Parliamentary Committee on State Construction, Regional Policy and Local Self-Government; Ministry of Housing and Municipal Economy of Ukraine; Ukrainian Association of Local and Regional Authorities; universities and state bodies like oblast state administrations.

Using social mobilisation approach, the Programme promotes appropriate institutions of the local communities of citizens, academia, small businesses and civil society organisations in the selected municipalities. These institutions are founded on the principles of self-help and good governance. Through the Programme intervention, their institutional capacity is built such that they are able to plan, mobilise resources and undertake their priorities to solve their social, economic and environmental problems in a sustainable way that ultimately lead towards accomplishment of Ukrainian Millennium Development Goals. It happens with support from the respective city councils and other national/international development agencies. The city councils integrate communities' plan in their own development agenda and contribute resources to implement such plans. The process of local sustainable development is bottom up in true sense. It moves from local level all the way up to national level.

1.2 PROGRAMME AREA

The Programme is operational in 21 municipalities from 12 regions of Ukraine, namely Ivano-Frankivsk, Halych, Dolyna (Ivano-Frankivska oblast); Rivne (Rivnenska oblast); Zhytomyr, Novograd-Volynski (Zhytomyrska oblast); Mykolaiv, Voznesensk (Mykolayivska oblast); Kirovske (Donetska oblast); Hola Prystan' (Khersonska oblast); Kaharlyk, Ukrayinka (Kyivska oblast); Novovolynsk (Volynska oblast); Mohyliv-Podilsky, Tul'chyn, Kalynivka (Vinnytska oblast); Lviv (Lvivska oblast), Rubizhne (Luhanska oblast); Saky, Dhzankoy and Shcholkine (Ar Crimea).

Three municipalities joined the Programme during 2004; 3 joined the Programme in 2005; 8 established partnerships during 2006; and 7 municipalities joined in 2007.

Map-1 shows location of the Programme area in Ukraine by year of partnership.



Map 1: MGSDP Programme Area

Where:

- Pilot partner municipalities 2004

- Partner municipalities 2005

- Partner municipalities 2006

- Partner municipalities 2007

Chapter TWO

PROGRAMME ACHIEVEMENTS

2.1 Development Results, p. 4

- 2.1.1 Legal and Policy Reforms, p. 5
- 2.1.2 Institutional Capacity Building, p. 6
- 2.1.3 Local Sustainable Development Initiatives, p. 8
- 2.1.4 Human Resource Development, p. 14
- 2.1.5 Public Awareness on HIV/AIDS and Gender, p. 20

2.2 Management and Effectiveness, p. 27

- 2.2.1 Partnerships / Linkages, p. 27
- 2.2.2 Communication Results, p. 29
- 2.2.3 Resource Mobilisation and Utilisation, p. 30

2.1 DEVELOPMENT RESULTS

In 2008, the UNDP/MGSDP focuses on improving the capacities of central government to decentralise fiscal and administrative powers / responsibilities in support of local development; strengthening capacities of local authorities to transparently define and implement local development strategies, deliver public services and foster local development; and enhancing capacities of communities to realize improvements in local social, economic and environmental conditions. Schematically, the priority Programme areas for 2008 are reflected on the Chart – I.

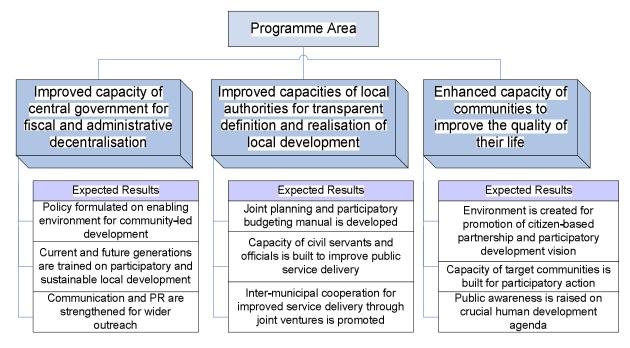


Chart – I: Vision of MGSDP Programme Areas in 2008

The progress in these areas is being traced through monitoring the targets identified in the work plan (Table - I).

Table – I: Achievement of MGSDP Development Targets in 1st Quarter 2008

	Table - 1. Memevemen	Development Targets in T. Qua	II ICI 2000	
S N	Outputs	Supporting donor	Annual Target	Achievements (JanMar.'08)
1	Improved capacity of central government to decentralise fiscal and administrative powers / responsibilities in support of local development	UNDP, SDC	 Draft law on BSP considered by Parliament Draft law on community financing of COs prepared 50 central government officials trained Curriculum on SD disseminated 1 event for advocacy on decentralization reform held 	 Draft law on BSP registered for parliamentary consideration Manual for teaching SD as per designed curriculum is made ready for dissemination
2	Strengthened capacities of local authorities to transparently define and implement local development strategies, deliver public services and foster local development	UNDP, SDC, Norwegian Embassy, partner city councils	 15 regional and municipality administrations trained 2 municipalities conducted public hearings 1 set of recommendations developed to improve 	1 municipality conducted public hearings

			public service delivery • 2 cities targeted by advocacy on improved PS • 50 local civil servants and local officials trained • 2 municipalities with feasible joint projects identified	
3	Enhanced capacities of communities to realize improvements in local social, economic and environmental conditions	UNDP, SDC	 30 NOs/networks created 60 community organisation leaders trained 4 MSUs established 2 MSDCs created 20 local SD projects supported with seed funding and technical support 5 local SD projects supported with technical support (no seed grant) 10 communities targeted by sensitization workshops on human development 	 21 NOs/1 network created 94 community leaders trained 4 communities targeted by sensitization workshops on human development

Description of the Programme achievements is given in subsequent section. Results achieved in the area of legal and policy frameworks for municipal sustainable governance and local public service delivery are reflected in the sub-section "Legal and Policy Reforms" (2.1.1); attainments of building the institutional capacity for participatory governance are highlighted in the sub-section "Institutional Capacity Building" (2.1.2); sub-section "Local Sustainable Development Initiatives" (2.1.3) deals with the progress made on living quality enhancement; achievements in SDC-supported sub-project, HRD, and HIV/AIDS and gender are described in respective sections (2.1.5, 2.1.6 and 2.1.7); activities on advisory support for municipal governance and project management are reflected in the section on "Management and Effectiveness"(2.2).



2.1.1 LEGAL AND POLICY REFORMS

Lessons learned at the local level on community-based development in Ukraine, especially in the field of decentralisation and local self-governance, are brought by the Programme for policy dialogue and policy improvement. It is done through policy studies, seminars, conferences, roundtables etc.

Major Activities on Legal and Policy Reforms

During the quarter, major achievements of the Programme included: 1) registration of the Draw Law of Ukraine "On Introducing Changes and Amendments to the Law of Ukraine "On the Bodies of Self-Organisation of Population" for Parliamentary consideration; and 2) signing "Partnership Agreement" with the Committee of Verkhovna Rada of Ukraine on State Construction and Local Self-Government.

Major achievements in these areas are given hereunder.

1. <u>Draft Law Registration for Parliamentary Consideration</u>.

On February 21st, 2008 the draft law of Ukraine "On Introduction of Changes and Amendments to the Law of Ukraine "On the Bodies of Self-Organisation of Population" developed in 2006 due to the joint efforts of the Committee of Verkhovna Rada on State Construction and Local Self-Government and the UNDP-led "Municipal Governance and Sustainable Development Programme" was submitted by the Committee for parliamentary consideration.

Box - I: Necessity of the Draft Law for Strengthening Community Participation in Local Development

In accordance with explanatory note, the necessity of the suggested Draft Law is justified by the lack of legislative norms to regulate the status of the bodies of self-organisation of population (BSP), need of simplification of their registration procedure, as well as the urgency of updating the legislative framework on BSPs with regards to the administrative and territorial reform and reformation of the local self-government system. Besides, the Law of Ukraine "On BSPs" approved in 2001 is overcomplicated in terms of its practical implementation. Considering the increasingly strengthening role of BSPs in the system of local self-government, the clarification of their legal status and simplification of the registration procedure are deemed important.

The major principal amendments proposed in the draft law include the following:

- Definition of the "micro-community".
- Clear identification of the "non-profit status" of the BSPs.
- Simplification of the registration procedure for BSP creation.
- Elimination of the restriction in BSP creation by the period of local council validity.
- Provision of the right for economic activities for BSPs.
- Strengthening the financial and property framework of BSPs activities.



The full version of the Draft Law may be downloaded from the official web-site of Verkhovna Rada of Ukraine http://portal.rada.gov.ua along with the supporting documents: 1) explanatory note; 2) presentation; 3) comparative table on proposed changes and amendments; 4) author's team. The status of the draft law consideration may also be tracked by the given link.

Excerpt from the Explanatory Note on Draft Law Registration in Verkhovna Rada of Ukraine dated February 21st 2008

It is expected that the Draft Law will be considered by Verkhovna Rada of Ukraine during the 2^{nd} quarter 2008.

2. <u>Signing "Partnership Agreement" with the Parliamentary Committee on State Construction and Local Self-Government.</u>

On February 28th the Partnership Agreement was signed between UNDP and the Committee of Verkhovna Rada of Ukraine on State Construction and Local Self-Government aimed at creating conducive environment for strengthening of decentralized governance for sustainable development in Ukraine.



Photo - 1: Mrs. J. Kazana-Wisniowiecka, UNDP DRR, Mr. O. Omel'chenko – Head of Parliamentary Committee, and other participants of the meeting

This event took place during a meeting between Mr. Oleksandr OMEL'CHENKO - Head of the Committee of Verkhovna Rada of Ukraine on State Construction and Local Self-Government, Mr. Vyacheslav NEHODA – Head of the Secretariat of the Committee, Mrs. Joanna KAZANA-WISNIOWIECKA – UNDP Deputy Resident Representative, Mrs. Oksana REMIGA – UNDP Senior Programme Manager, Mrs. Iryna SKALIY – UNDP/MGSDP Governance and Sustainable Development Expert, and other representatives of the Committee.

Launching this partnership became possible due to the prior fruitful cooperation with the Committee within which many joint activities were implemented to foster the process of state development and raise the efficiency of local self-government in Ukraine. They included facilitating the public dialogue on the administrative and territorial reform; capacity building for the civil servants and officials of central and local governments on community-led development; drafting favourable legislation in this area and others.

In course of the meeting, Mrs. Joanna KAZANA-WISNIOWIECKA - UNDP Deputy Resident Representative - thanked the Committee for the fruitful cooperation, and emphasized the important role of this Committee of Ukrainian Parliament to support policy changes enabling wider participation of local communities in decision-making at local level.

"Self-organisation of population is very important for solving local development problems, but it is impossible without favourable legislation and policy. Together with the Parliamentary Committee, we as UNDP can support the national law-making for democratic governance and community based development at local, regional and national levels"

Joanna KAZANA-WISNIOWIECKA, UNDP Deputy Resident Representative in Ukraine

At the end of the meeting, the partners assured each other in further cooperation to support democratization and decentralization processes in Ukraine.



2.1.2 Institutional Capacity Building

UNDP/MGSDP assists partner municipalities in mobilising local communities of citizens to create Neighbourhood Organisations (housing/street committees, associations of co-owners of multi-apartment buildings and their federations etc). It also assists academic institutions, NGOs and

small/ medium businesses to create their respective networks. These self-governing institutions are founded on the principles of good governance. They join with city council, regional/ rayon bodies in making joint vision about sustainable development of their cities. Followings are the major activities carried out during the quarter in this respect:

A) Institutional Development at the Local Level



Photo – 2: Meeting with the community of citizens in Voznesensk in progress

The process followed for institutional development consists of holding dialogues with the stakeholders, forming the citizen-based organisations or networks, building their capacity on participatory governance, instutionalisation (official recognition) of their structures, and supervising their development by MGSDP/MSU teams. These steps are essential for laying foundation of good governance; building capacity of local community to forge partnership with local government and other development agencies and to pool local / external resources for realisation of development initiatives and sustainability of development efforts.

The achievements in the area of the institutional development in the partner municipalities gained during the first quarter 2008 are given below:

- 21 additional neighbourhood organizations (NOs) emerged in participation of 143 buildings (including 25 multi-apartment buildings), 1363 women and 1050 men;
- 1 NGO network was created in Rubizhne municipality uniting 7 local NGOs;
- 2 schools joined existing School Network in Ivano-Frankivsk.

Relevant data on institutional development is given in Table – I. The Table reflects data for 11 partner municipalities which achieved some institutional growth during the quarter.

Table – II: Institutional Development in the Partner Municipalities in the Q1st 2008

NS	Municipality	Neighbourhood Development Organisations	Neighborhood organizations (NOs)	Members of NOs	Women	Men	No of buildings	No of households	No of School Networks	No. of school members	No of NGO Networks	No. of NGO-members	No. of Business Network	No. of business-members	No. of microrayon covered
1	Total until 1st Q 2008	4	264	30373	17544	12829	749	18843	9	206	4	54	2	31	56
2	Progress in 2007 by M	unicip	ality												
2.1	Iv-Frankivsk	-	2	116	73	43	2	138	-	2	-	-	-	-	-
2.2	Rivne	-	1	302	192	110	1	144	-	-	-	-	-	-	-
2.3	Novohrad-Volyn.	-	1	225	83	142	5	223	-	-	-	-	-	-	-
2.4	Kirovske	-	2	576	302	274	2	284	-	-	-	-	-	-	-
2.5	Hola Prystan'	-	2	39	19	20	2	40	-	-	-	-	-	-	-
2.6	Kaharlyk	-	2	421	256	165	1/118	8/118	-	-	-	-	-	-	-
2.7	Novovolynsk	-	3	101	60	41	3	62	-	-	-	-	-	-	-
2.8	Dolyna	-	3	179	102	77	4	142	-	-	-	-	-	-	-
2.9	Saky	-	2	117	71	46	2	50	-	-	-	-	-	-	-
2.10	Rubizhne	-	2	54	36	18	2	36	-	-	1	7	-	-	-
2.11	Mykolayiv	-	1	283	169	114	1	118	-	-	-	-	-	-	-
3	Total Q1 st 2008	-	21	2413	1363	1050	143	1363	-	2	1	7	-	-	-
4	Total by end of Q1st	4	285	32786	18907	13879	892	20206	9	208	5	61	2	31	56

Major agency responsible for fostering the institutional development at the local level is the Municipal Support Unit (MSU) created by the partner municipality after signing the Partnership Agreement. Due to the efforts of MSU, local citizens form their community organisation and register it in an appropriate legal form.

It is envisaged by MGSDP process that with time MSUs at local level should become a transsectoral Resource Centre for supporting community initiatives on sustainable development. There are successful examples of such institution in different municipalities with varying institutional arrangements – either as an independent NGO, or as an internal department of the municipality. The latter case is described in the Box below.

Box – II: Voznesensk Municipal Department of Supporting Community Initiatives and Investments – to Foster Sustainable Local Development



Photo – 3: The MSU staff in Voznesensk municipality at work

On August 18th, 2006 the "Partnership Agreement" between Voznesensk City Council and UNDP/MGSDP was signed to implement the Programme in Voznesensk municipality. The purpose of Programme implementation at local level is to improve the living quality of people in cities of Ukraine by means of solving their local social, economic and environmental problems based on self-help principle. To coordinate the work between the communities, city council and MGSDP, the Department of Supporting Municipal Initiatives and Investments was created by the Decision of Voznesensk City Council dated 28.09.2006. Major objective of the department is attraction of additional resources for social and economic development of the city.

During 2006-2007, the Department has actively worked with the city communities to explain the terms of partnership with MGSDP: the general meetings were held in 9 schools and 11 kindergartens, 15 multi-apartment buildings, 11 meetings were organized with the citizens of 43 streets of the private sector, 6 meetings with the members of public organisations. The roundtable meetings were held in participation of most of the active public organsiations. To promote the Programme's approach, 7 articles were published in the local newspapers, 3 informational bulletins were issued, and the radio bulletins were regularly broadcasted by the local FM-studio. For better coordination of the activities of educational institutions, creation of the NGO "Supporting the Development of Education in Voznesensk Municipality "Dialogue" was initiated. As the result of this properly organized preparatory work, 14 community project proposals were submitted by the community organisations for solving the priority problems of the charitable organisations of schools and kindergartens, public organisations, ACMBs, BSPs, and school network.

The Programme together with the City Council supported 6 projects for the total amount of UAH 556'170 related with the reconstructions of the heating system, sewerage system, sanitation, and potable water supply. Of this amount, the communities shared about 10% of the cost, UNDP/MGSDP and Voznesensk City Council contributed 45% each.

In 2007, all projects were successfully implemented, objects were put into operation, and the communities started maintaining them. The effect of the self-organisation of population was fully demonstrated – Voznesensk citizens believed in their own strengths, started leading the joint activities in a new way, continued planning future improvements of their own streets, buildings, schools and kindergartens. In 2007, the Department has attracted the Programme's support for the project "Establishing the Quality Management System of Municipal Services in Accordance with the ISO 9001:2000 (coordinated at the city council level by Mr. Vasyl' Fedorov, Deputy Mayor)". Due to the establishment of the contemporary management model based on the international standards ISO 9001:2000, the higher level of citizens' satisfaction with the city council's services is expected.

Thus, the Department has proved its effectiveness as the trans-sectoral resource unit to support projects in the housing and communal sector, education sphere, the overall municipal governance system. In its future plans, the work on expanding its regular support to the local communities, raising public awareness on human development agenda, supporting the human resource development and other activities aimed at national recognition of the community-based development approach.

A. Zayika, V. Korobchenko, Y.Hurtova, the team of the Department of Supporting Municipal Initiatives and Investments of Voznesensk City Council

B) Institutional Integration of the Approach

Major expectation of the Municipal Governance and Sustainable Development Programme is that the approach of wide community involvement into the decision-making process on the local development becomes the own strategy of its partner city councils which will continue to actively cooperate with the local communities for solving their priority problems even without the financial support from the Programme. The Programme will remain the resource centre and will continue providing consultative, advisory and technical support, as well as working to improve the policy and legislation in this area.

For this purpose, the Programme promotes the institutional integration of the community-based approach to local development among its partner municipalities. In 2007, Ivano-Frankivsk municipality internalized the approach and implemented 15 local SD projects following the recommended by MGSDP process jointly with the communities based on the principle of cost-sharing for the total amount of 2 mln. UAH.

During the quarter, this approach was officially recognised by Novohrad-Volynskiy City Council and discussed with the local communities during the public hearings on this subject on February 13th (see more information on it in the Box below).

Box – III: UNDP motivates municipalities for adoption of the community-based approach to local development



Photo- 4: Public hearings in Novohrad-Volynskiy in progress

Within the framework of partnership between Novohrad-Volynskiy City Council and the UNDP-led Municipal Governance and Sustainable Development Programme, the presentation of successful joint experience of local communities' projects on sustainable development was held in a form of public hearings on February 13th in the premises of the City Council. About 130 citizens participated in this event.

In course of this meeting, its participants learned about the success stories listening to the experiences of the local communities (citizens, academia, public organisations) and watching the documentary film "A Step Ahead: How Ukrainian Communities Are Helping Themselves", created by UNDP also based on the experience of Novohrad-Volynskiy communities. Speakers encouraged the representatives of local community-based organisations for more active participation in solving their own priority development problems.

Mr. Mykola BOROVETS, Novohrad-Volynskiy City Mayor, defined the strategic direction of the activities of Novohrad-Volynskiy municipality that involve community into the municipal governance and support their projects based on the principle of cost-sharing from the local budget and the funds of the

community organisations themselves. In future, according to his words, the local budget funds will be in top priority allocated for solving the development problems of those communities which will initiate the project to solve them, will be ready to actively participate in the implementation of the appropriate project and monitor it, as well as to take the responsibility for further operation and maintenance of the newly created objects.

"Due to our cooperation with the Programme and support from the city council over the past two years our building at Ivana Franka Str., 32 has turned from the one without any sewerage and water supply system, and with no normally functioning energy system, into one of the most attractive and modern buildings of the central part of the city. Therefore, it is in our power to improve our own living environment. The community only has to want it, get organized, and show initiative and persistence in achieving its goal"

Lyubomyr MALETYCH, Head of the Association of Co-Owners of Multi-Apartment Building "Kedr"

"During the period of our cooperation with the United Nations Development Programme, the representatives of local government and communities learned a lot and utilized their knowledge for practical solving of the local development problems. After all, UNDP is an organisation propagating changes and transferring knowledge, experience and resources to help people build better life. It is now time for the local government and communities to utilize the knowledge and experience gained in their common work, even without participation of international donors".

Mykola BOROVETS, Novohrad-Volynskiy City Mayor

The Programme encourages its partner municipalities to follow the example of the above mentioned cities and internalize the community-based development approach at local level. The Annual Workplan of the Programme for 2008 envisages technical support to the municipalities to adopt community financing in line with MGSDP approach.

C) University Curriculum on Community-Based Sustainable Development

The experience of Ukrainian municipalities shows that there are not many scientists or practitioners specialised in the issues of decentralisation and good governance, and more so in the field of social mobilisation, area based development approach and sustainable development. So, the existing human resources do not correspond to the contemporary needs of the country. As the approach promoted by MGSDP is being recognized as effective by its partners, there is an opportunity to widen its scope for national scaling up by preparing future leaders and advocates of local participatory development.



Picture – **I:** ABC Manual on Sustainable Development

With this in mind, in 2007 the working group of the National Forum of Partner Universities developed the manual "ABC of Teaching the Community-Based Sustainable Development" (Ukrainian version) to promote sustainable development principles, decentralisation and participatory governance through inter-university coordination and integration of the experience on community-based local sustainable development approach into the university curriculum. During the quarter, the manual was printed and made available for the benefit of the universities willing to add the new course on community-based sustainable development into their curricula.

D) ICT for Partner Municipalities

UNDP/MGSDP supports its partners in building their capacity through modern Information and Communication Technologies (ICT). ICT helps to increase access of the citizens to information

about the activities of municipalities, and to other information related with local self-government, sustainable development, investment etc. As per the workplan for 2008, MGSDP will support the willing city councils to establish their official web-sites to meet the objective.

During the quarter, dialogue on this matter was held with Saky City Council (AR Crimea). Based on the official request from the municipality, the project proposal on web-site created was approved and is planned to be implemented during the 2^{nd} - 3^{rd} quarter 2008.

E) Envisioning for Sustainable Development

UNDP/MGSDP envisages the necessity of sharpening the vision of the municipalities on the local development situation in light of the vision on sustainable development. Strategic planning, quality management system of municipal services and participatory assessment of the community organizations are some tools that are applied for this purpose.

1. Community-Based Strategic Planning in Novohrad-Volynskiy

In light of the need of rational strategic planning practices with communities' involvement at the municipalities, during 2006-2007 the Programme supported development of the "Development Strategy Plan of Novohrad-Volynskyy Municipality by 2015".

The above mentioned strategic development plan was approved by the Decision of Novohrad-Volynskiy City Council on February 28th, 2008. It is planned to summarize the experience of community involvement into the process of strategic planning and prepare the brochure to raise awareness of wider local population on this document and to utilize it as a training material during capacity building activities for the officials of other partner municipalities.

2. <u>Municipal Services' Quality Management System in Voznesensk</u>

In order to enhance the institutional capacities for participatory governance and sustainable development, UNDP/MGSDP supports its partner municipalities for improving governance, service delivery and living quality of the citizens. Municipal Services' Quality Management System in compliance with the ISO 9000:2001 is one type of support in this area piloted by the Programme in 2007 in Voznesensk.

During the quarter, the 2nd tranch of support worth 37'500 UAH was transferred by the Programme to the municipality. At the city level, the documents were prepared for certification, and the certification commission is expected to consider them during the 2nd quarter 2008.

3. Participatory Assessment of Community-Based Organisations

PAS enables members of the NOs/Networks to do self-assessment and recognize the situation of their institution and local development environment in context of sustainable development. This system is based on such factors as – organization, leadership, capital formation, gender, self-reliance, community infrastructures, environment, and linkages with development agencies.

During the quarter, training on Participatory Assessment was provided to up to 20 representatives of community-based organsiations (2 ACMBs and 4 educational institutions) in Saky municipality. During this training, the updated version of the PAS questionnaire was presented to the participants (see its most recent version in the Annex - I).



2.1.3 Local Sustainable Development Initiatives

UNDP/MGSDP aims to improve the living quality of citizens. For this purpose, implementation of local priority projects of the communities is supported through small grants based on equity, productivity and sustainability criteria. These projects are designed to

make direct improvement in the living environment.

A) Project Proposals Submitted for Appraisal

During the quarter, 7 municipalities submitted the first draft project proposals of their communities for consideration of UNDP/MGSDP for the total amount of about 2 mln. UAH. This request for support included 3 communities from Saky, 2 from Rivne, 2 from Novohrad-Volynskiy, 5 from Hola Prystan', 5 from Tul'chyn, 3 from Dhzankoy, and 1 from Dolyna.

Among 21 project proposals, 9 were from associations of co-owners of multi-apartment buildings, 11 from the public organisations of the educational institutions, and 1 from the service cooperative. This fully corresponds to the new Programme's policy to support the sustainable types of community-based organisations (like ACMBs in case of multi-apartment buildings or service cooperatives in case of the along-the-street communities).

Appraisal of the submitted proposals is in process. Other cities in constant consultations with the Quality Management unit of the Programme are preparing their project proposals to be submitted during the 2nd quarter this year.

B) Support to Local SD Projects Disbursed During the Quarter

Actual transaction during the quarter was made for 10 local community SD projects in the partner cities of Ivano-Frankivsk, Mykolayiv and Novovolynsk. See details in the Table below.

Table - III: Financial Status of Local SD Initiatives Undertaken by Local Partners, UAH

		er of	Total amount disbursed by end 2007 by cost-sharing of			Total amount due for future payment by cost-sharing of				Status of project	
N	Purpose	Number of Projects	UNDP Fund	SDC Fund	Norwe gian	Munici- pality	UNDP Fund	SDC Fund	Norw egian	Munici pality	comple- tion (%)
1	Ivano-Frankivsk										
1.1	NO Bandery 10-b	2007			7891.26	52810.74			1011.70	7081.90	90
1.2	NO Kor. Danyla 14,	2007	11670.45			94424.55	1556.06			12589.94	90
1.3	NO Naberezhna 32	2007	11655.85			94306.40	1554.11			12574.19	90
1.4	School #23	2007	11661.21			94349.79	1554.83			12579.97	90
2	Mykolayiv										
2.1	ACMB "Svitanok"	2007	45780			55953	6104			7463	90
3	Novovolynsk										
3.1	ACMB Nadija 2007	2007	610			610					100
3.2	Kindergarten 4	2007	770			770					100
3.3	ACMB "Samshyt"	2007	720			720					100
3.4	ACMB "Klavdiya"	2007	3720			33480	496			4464	90
3.5	ACMB "Vira"	2007	3060			27540	408			3672	90
	Total	*	89647.51		7891.26	454964.48	11673.0	·	1011.70	60425.0	*
		·		5525	03.25			731	09.7		, i

^{*} Payments were made from UNDP fund and will be recharged from municipalities' funds in 2008

In total, the disbursed amount equaled 552.5 thousand UAH, including 16.2% from UNDP fund, 1.4% from the fund of Norwegian Embassy and 82.4% from the partner municipalities. After these transactions, 3 projects were fully completed.

Full list of the amounts by community projects due for future payments is given in the Annex – II.

Status of project completion for the period of Programme implementation is given in Table-IV:

Table – IV: Status of Projects' Completion (by end of Q1st)

	Year	No of projects initiated		Financial Status of Completion						
SN			Fully completed	75-90%	Less than 50%	Average Status of Completion, %				
1	2004	11	11	0	0	100.0				
2	2005	12	12	0	0	100.0				
3	2006	39	37	2	0	99.5				
4	2007	77	31	46	2	94.4				
	Total	141	91	48	2	98.5				

During the quarter, 3 projects carried over from 2007 were completed. Therefore, out of 141 approved projects 91 are now fully completed, 48 are at the level of 75-90%, and 2 projects are at the level of 15%.

The completed projects yielded expected benefits thereby improving living quality of the beneficiary men, women, youth and children. Learning environment in schools improved significantly. In the process, these projects also contributed to improvement in governance at the local level. Boxes – VI, V, VI and VII reflect the success stories of the local communities.

Box – IV: Quality Potable Water for Improving Children's Health in VoznesenskSupported from UNDP-Fund of MGSDP

5158 children study in the local schools of Voznesensk municipality. Despite the outdated material base, the school administrations are able to maintain the satisfactory learning environment, mostly due to support from the parents' committees. But one of the important problems related with the absence of quality potable water for school children yet had to be solved.

In Voznesensk, the water extracted from the artesian wells is of a satisfactory quality, but on the way to consumer it gets dirty, acquires the yellow colour and the taste of rust because of the old age of the water supply system pipes and its frequent breaks. The only way of solving this problem at school used to be boiling of water. Even though it helps to kill the malignant bacterium, the water does not taste better afterwards. Children refused to drink this kind of water; they had to buy the bottled potable water or bring it from home.

Therefore, during the school contest "If I Were the School Director", many children wrote that in case they were the school director, they would do everything to make it happen that one could drink clean tasty water after the physical training lessons or during the hot summer period. The issue of setting up of the drinking fountains with filters of additional water purification was raised during the meetings of the school parliaments and was submitted for consideration of the School Network "Supporting Development of Education "Dialogue".



Photo – **5:** Drinking water fountain "Krinichka 10" set up in all local schools

The School Network representing the interests of all local schools applied for participation in UNDP/MGSDP with the project on "Drinking Water Fountains". The project was supported by the Programme (45% of the cost), Voznesensk City Council (45% of the cost) and the parents' committees of the local schools. In course of project implementation, the contactor set up the reliable drinking water fountains "Krynychka 10" where the water is purified from the mechanic dirt, micro-algae and other dredges, after which the new improved structure of the potable water is being formed and the water is mineralized. This equipment is allowed by the Ministry of Health Protection of Ukraine by their Regulated dated 23.07.99.

Now the drinking water fountains are set up in all 10 city schools. Children are happy to drink this water. The dishes and drinks prepared by the staff of the dining-room have better taste and smell. Usage of the purified water helps to strengthen the immunity system of the school children. Compared with the same period of 2007, the level of sickness with influenza and colds decreased by 8%, exacerbation of chronic ailments of digestive apparatus decreased by 12%. The expenditure of the parents' committee members for electric energy for water boiling at schools decreased. The family budget of each second family of a school child now economizes up to 30 UAH monthly which were earlier used for buying the bottled potable water.

Illya Nastoyashchyy, Head of the NGO "School Network of Voznesensk "Dialogue"

Wide participation of the community members like in case of Voznesensk School Network leads to improving the living quality of a big share of the local population. Within the above mentioned project, 5158 families were mobilized to participate in the community-related activities. With regards to the living neighbourhoods, there are cases when the wider population gets together for solving their own priority problem to benefit all of them. This kind of success story is reflected in the Box - V.

Box - V: Joint Efforts of the Citizens of Micro-Rayon to Solve the Potable Water Problem $\underline{Supported\ from\ UNDP\text{-}Fund\ of\ MGSDP}$

In Novohrad-Volynskiy municipality, the enterprise of the water supply and sewerage systems exists over 70 years. About 58% of the pipes are in critical condition, which causes frequent breaks of the network and leads to supply of the improper quality water. The closest source of the potable water is the well located in the private sector on the distance of about 600 meters and has a limited water-supply capacity.

Most of the citizens of the micro-rayon consisting of 25 multi-apartment buildings by Rokossovskoho Str. are the old-aged people having many difficulties with health and children of the pre-school age; therefore, in case of accidents, they critically need the alternative source of water supply. This justified the urgency of the potable well-room construction.

The micro-rayon committee was registered by 50 representatives (36 men, and 14 women) of all the buildings of the micro-rayon in 2007. These people had numerous dialogues with the inhabitants of their own buildings, distributed informational materials in the micro-rayon to raise community participation in the project, and managed to jointly develop and implement the project. Out of the total project cost 129.8 thousand UAH, 10% was shared by the community members, 49.5% by Novohrad-Volynskiy City Council, and 40.5% - by UNDP/MGSDP. Also, the community managed to contribute to the project implementation non-financially, thus increasing the project cost by 1.1 thousand UAH (by 1%).



Photo – **6:** Community members using the well-room for getting the quality potable water

This project is now at the final stage of implementation. It is planned to officially open the well-room functioning at the beginning of the 2^{nd} quarter. It is estimated to bring direct benefits to 2004 citizens of the micro-rayon, including 523 men, 838 women and 643 children (39.5% boys and 60.5% girls).

It is too early to try evaluating the influence of the project implementation on citizen's life, but it can already be claimed that this case was a great success. The community members made the self-organisation of a big micro-rayon happen, and proved that joint efforts of a big number of people, if organized, may benefit a significant share of the city population (3.6% of the whole population of the city).

Viktor Prysyazhnyy, Head of the Micro-Rayon Committee "Gromadsky Progress"

UNDP/MGSDP also supports the efforts of the public organisation, in case if their projects solve the socially important problems of the whole municipality. This kind of project is described in the Box – VI. It reflects the join achievements of the community-based organisation, UNDP/MGSDP and the City Council gained within the framework of the sub-project "Promoting Conditions of Participatory Governance and Development in Urban Ukraine" supported by the Swiss Agency for Development and Cooperation.

Box – VI: Social Rehabilitation of Disabled Children and Youth for Their Integration into Society <u>Supported from SDC-Fund of MGSDP</u>

In 2006, parents of the disabled children in Mohyliv-Podilsky got together for protecting the interests of their kids and registered the NGO "Angel Nadiyi" ("Angel of Hope"). In general, there are 17 registered members of the organisation, but they coordinate the activities of 240 family members of the disabled children and youth.

Considering the difficulty of the demographic situation in Ukraine in general and in the region in particular, the increase of number of children with particular needs requires changing this situation for better. The social rehabilitation of this kind of children in their early age will help to eliminate the restrictions in their functionality, establish their full-fledged social status and decrease the social tension in the society to improve the nation's health.

For this purpose, they initiated reconstruction of premises for creation of the Social Rehabilitation Centre for disabled children and youth. Major functions of this Centre are the following:

- Providing early social rehabilitation services for children with particular needs on a maximum close distance with implementation of the individual rehabilitation programmes for each child;
- Early social rehabilitation, on-going integration of disabled children into the local preschools, school and society in general.

The Centre was planned to have the swimming pool, playroom, physical training room, teaching complex, medical room, dining room and premises for the other services.



Photo – **7:** Outside interior of the reconstructed Rehabilitation Centre



Photo – 8: The physical training classroom in the new Centre



Photo – **9:** The swimming pool constructed at the community cost

The project cost supported by the Programme was 179.5 thousand UAH, out of which the public organisation shared 29.6 UAH (or 16.5%), 74.9 thousand UAH were contributed by Mohyliv-Podilsky City Council and the Swiss Agency for development and Cooperation – fund of UNDP/MGSDP (about 42% each). Within this project, the main building of the Centre was reconstructed with consideration of the special needs of its future beneficiaries. By end of the 1st quarter 2008, the community received 2 tranches of the project support (90%), but all the works are already almost completed.

In total, the project cost much more – about 500 thousand UAH. The community members at their own cost purchased the furniture, equipment for the Centre, constructed the swimming pool and installed the new energy saving windows in the premises.

The project benefited directly 120 disabled children and youth of the municipality. Thus, the public organisation created to take care of the local disabled children did really give hope to them and their family members for rehabilitation and health improvement.

T. Perezhar, Head of the NGO "Angel Nadiyi"

Details on the other community projects and projects activities supported by SDC are given in the Annex – III.

In 2008, the Programme has a new policy to support citizen-based organisations in the living neighbourhoods only in case if they get registered in a sustainable legal form like association of co-owners of multi-apartment building. The previous experience shows that these organisations proved effective in operation and maintenance of their buildings, and usually show the higher level of community mobilization compared to the organisations of other possible legal forms.

In 2007, the Programme's support in this area was supplemented by the Royal Norwegian Embassy in Ukraine. One case about the results of this cooperation is given in the Box below, the rest are described in the Annex – IV.

Box - VII: Associations of Co-Owners to Improve Living Environment in the Multi-Apartment Buildings

Supported from the Norwegian Embassy's Fund of MGSDP

The building #13 by Zaklynskih Str. in Ivano-Frankivsk was constructed in 1965 as a hostel of one enterprise for its workers. Therefore, the electrification and gasification for this building was made in accordance with the norms established for the hostels. In 1996, the reconstruction of the building from the hostel into the residential multi-apartment building was arranged, but some requirements for electric works were not met. Since then, the dwellers of this building suffered from poor quality of the electric

system of the building being supplemented with the problems of constant roof leakages. The situation became catastrophic as all the dwellers have a lot of electric equipment like washing machines, microwave ovens, TV sets, computers etc and their usage together with the autonomous heating system in autumn-winter season overloaded the electric system and caused frequent problems in its functioning.

The dwellers of the building realized that nobody would change their life for better and their building for the more beautiful one, if the community does not do it together, joining their efforts. For this purpose, the association of co-owners of multi-apartment buildings "Suchasne Zyttya" ("Contemporary Life") was created in 2002 by the representatives of all 35 apartments of the buildings (21 men and 14 women).



Photo – 10: The newly reconstructed roof of the building maintained by the ACMB "Suchasne Zhyttya"

Cooperation with UNDP/MGSDP was established for the purpose of implementation of their priority project "Roof Reconstruction and Replacement of the Electric Input into the Building (Reserve Electricity Supply)". The community has selected the contractor for the project through a tender procedure, and coordinated the project implementation at a proper quality level.

Out of the total project cost 146.8 thousand UAH. 10% was shared by the community itself, 80.5% was contributed by Ivano-Frankivsk City Council and 9.5% of the cost was shared by the Fund of the Royal Norwegian Embassy of UNDP/MGSDP.

The most important thing about this project is that the community members of this organisation are mature enough and have a proper understanding of their responsibility for their living environment. They established the system of operation and maintenance of the newly reconstructed roof to ensure the sustainability of the project outcomes for the benefit of 103 inhabitants of the building.

Mykhaylo Zhuravsky, Head of the Board of ACMB "Suchasne Zhyttya"

C) Public Auditing

During the quarter, 3 community-based organizations practiced public auditing upon completion of their respective development initiatives. For this purpose, general meetings were organized in participation of various stakeholders and conclusions were made about the inhabitants' satisfaction with the works and services provided for project's implementation.

In total, 300 out of 300 general community members participated in the public audits. See the summary of the results in Table - V.

Table – V: Results of the Public Audits of NOs/Networks in Novovolynsk Municipality (Jan-Mar 2008)

		NT	# of Community Members Satisfied with Works' Accomplishment			Member	Commun s Satisfie ce Utilis	Number of Community Members		
#	NO/Network	Number of Pubic Audits Conducted	Fully	Partially	Not satisfied	Fully	Partially	Not satisfied	Registered in NO/network	Participated in Audit
1	ACMB "Nadiya-2007"	1	20	-	-	20	-	-	20	20
2	ACMB "Samshyt"	1	30	-	-	30	-	1	30	30
3	Kindergarten #4	1	250	-	i	250	-	1	250	250
	Total	3	300	-	•	300	-		300	300



2.1.4 Human Resource Development

HRD activities are organised by the Programme to build the capacity of national and local stakeholders for strengthening participatory governance for sustainable development. In total, 10 HRD activities were held during the quarter, out of which 3 were conducted by the MSUs of partner municipalities and 7 were conducted by the PMU/Kyiv. They covered 340 participants, in

particular 35.9% of men, and 64.1% of women (see Table - VI).

Table – VI: HRD Activities (Jan. –Mar. 2008)*

SN	HRD Activity		of Events cted by	Number of Participants			
		MGSDP	MSUs	male	female	total	
1	Training	7	2	60	151	211	
a	Awareness on SD, MDGs, HIV/AIDS, gender	3	1	27	90	117	
b	On institutional development and project management (for FGs on local SD projects)	4	1	33	61	94	
2	Conferences / Workshops	-	1	62	67	129	
a	Public hearings on internalization of the community- based approach to local development	=	1	62	67	129	
	Total	7	3	122	218	340	

[•] No. of participants indicate persons without repetition.

Trainings were conducted with the following purposes:

- Building the institutional and technical capacity of the functional groups of the community organisations to handle the local SD projects
- Raising public awareness on gender, HIV/AIDS and consumer rights protection at local level

Trainings on institutional and technical capacities of the NOs/networks

During the quarter, 4 trainings were conducted by UNDP/MGSDP for the representatives of the local communities on the issues of institutional development (specificities of various forms of community-based organisations), project proposal preparation, procurement, operation and maintenance, and ensuring the project visibility during the exposure visits. These trainings were held in municipalities of Saky (AR Crimea), Tul'chyn, Kalynivka (Vinnytsya region), and Dolyna (Ivano-Frankivsk region) benefiting 94 citizens of the mentioned municipalities.

Agenda of the trainings included the following:

- UNDP/MGSDP Activities in Ukraine.
- Community organisations and specificities of their activities.
- Preparation of the quality project proposals.
- Preparation of the cost estimates.
- Selection of the contractors.
- Public audit.
- Operation and maintenance of the joint property.
- Ensuring project visibility.
- Hosting external visits.



Photo - 11: In progress is the training for citizens in Saky, February 2008

As the result of trainings, citizens received comprehensive knowledge on the legislative framework for creation of the associations of co-owners of multi-apartment buildings, service

cooperatives and other legal forms of community-based organisations and specificities of its activities, as well as on the process of local communities' participation in UNDP/MGSDP through initiation and implementation of the sustainable development projects and initiatives.

Also, 1 training was provided by Ivano-Frankivsk Resource Centre to the community-based organsiations of Dolyna municipality on financial management and book-keeping at community level for the benefit of 20 persons. It was supported by UNDP/MGSDP from its budget.

Raising public awareness on human development agenda

In course of the awareness campaigns organized during the quarter in the partner municipalities to raise the public awareness on gender and HIV/AIDS in context of sustainable development and Millennium Development Goals, trainings were organized for the local communities/volunteers to build their capacity on the subject. Out of 4 events, there were 3 trainings conducted by UNDP/MGSDP and 1 roundtable organized by the local MSU. The trainings included the following (see Table - VII):

Table – VII: Awareness Trainings/Roundtables in Partner Municipalities during the 1st Quarter 2008

S N	Date	Target Audience	Торіс		Number of persons trained
1	Rubizhne,	Volunteers, municipal officials	HIV/AIDS prevention and local	1	35
	January 30 th		course of action		
2	Novohrad-	School teachers, psychologists	Starting the "Gender Equality"	1	31
	Volynskiy,	and leaders of the school	lessons at schools		
	February 13 th	parliaments			
3	Saky, March 11 th	Teachers of 6 local schools	Starting the "Gender Equality"	1	25
			lessons at schools		
4	Saky, March 12 th	School students / volunteers	Gender. Gender equality	1	26
	TOTAL	*	*	4	117

In course of trainings, representatives of the target audiences received professional knowledge on the subjects, sets of the specialized literature and video-materials, and planned their activities to further disseminate this knowledge among the local community members. Some feedback from trainees is given in the Box - VIII. More information of further activities of the trained resource persons is given in the Section 2.1.5. "Public Awareness on HIV/AIDS and Gender".

Box - VIII: Opinions of Some Training Beneficiaries

The information provided to us was very interesting and useful, even for the personal life of each of us. Of course, we will use this knowledge and informational materials to talk about it to our pupils and our own children. But also, it would be great to draw attention of our men to these problems and help solve them together.

Larysa Avdeeva, director of the school #2

Before coming to this training, I did not know anything about gender issues, not even the meaning of this word itself. But now I understand why it is so important to talk about this issue to the young people.



Photo – 12: In progress is training on gender for the local volunteers in Saky

It may help to avoid many problems with their consequences, and establish harmony in relationships in families, small communities, and society in general.

Emine Medzhitova, head of the students' committee of Saky High School

It is great that the project on raising public awareness on HIV/AIDS was implemented in our city. Our youths participated in thematic trainings, conducted the sociological survey to find out the current level of public awareness on this important issue, supported the city race for mobilising resources for the socially important activity (purchasing the medical equipment for the new born babies with health problems) and organised the action "A Letter to Parents". I thank our young volunteers for their persistence and hope that this form of cooperation will continue in future.

Tamara Chelombit'ko, Business-Manager of Rubizhne City Council



Photo – **13:** In progress is the roundtable on HIV/AIDS prevention in Rubizhne

Building capacity of the local stakeholders on consumer rights

In cooperation of the UNDP-led projects "Consumer Society and Citizens Network (CSSN)" and "Municipal Governance and Sustainable Development Programme (MGSDP)", series of trainings was planned for municipalities of Ukraine to raise the consumers' awareness on their rights and mechanisms of their protection. In this context, 4 trainings were conducted during the quarter, including training for the representatives of local authorities, NGOs and media in Rivne; training for the private entrepreneurs and municipality officials in Novohrad-Volynskiy; and 2 trainings in Ivano-Frankivsk – for the private entrepreneurs and municipality officials as well as for the teachers of the local schools.



Photo – **14:** Training for the local authorities and NGOs in Rivne



Photo – **15:** Training for the entrepreneurs in Novohrad-Volynskiy



Training for the **Photo – 16:** Training for the in Novohrad- teachers in Ivano-Frankivsk

In total, 133 local citizens built their capacity on the subject and received full packages of informational materials on the subjects. These trainings were supported by the project "Consumer Society and Citizens Network (CSSN)"; whereas MGSDP provide organizational support through its municipal units.

These kind of trainings are also planned to be conducted later this year for the benefit of such partner municipalities of MGSDP as Kirovske (Donetsk region), Rubizhne (Luhansk region), Voznesensk, Mykolayiv (Mykolayiv region), Hola Prystan' (Kherson region), and Lviv.



2.1.5 Public Awareness on HIV/AIDS and Gender

During the 1st quarter, the awareness campaigns were organized in 2 partner municipalities – Saky and Novohrad-Volynskiy - to raise the public awareness on gender. Summary about these activities in the cities is given below.

Raising Public Awareness on Gender in Saky

Saky is a small municipality of Autonomous Republic of Crimea with population of about 26,000 people. This internationally renowned resort has a traditional local society with typical gender stereotypes and low public awareness on gender issues. Officially, the municipality has not yet implemented any activities specifically devoted to gender. But having launched cooperation with UNDP/MGSDP in 2007, the local government realized the importance of public awareness on human development agenda, especially with regards to localizing and achieving the Ukrainian Millennium Development Goals. In this context, the local academic institutions were mobilized to start promoting gender for wider population, including school students, their families and teachers.

In total, over 50 persons underwent a training course dedicated to gender issues in Saky municipality (see Chapter 2.1.4). Also, within the framework of this campaign the thematic articles and news reports were disseminated through the local media for wider outreach. It is expected that the trained representatives of the academic institutions will continue disseminating this knowledge in their environment. For this purpose, they will organize thematic talks and lessons with the youth of the local schools and disseminate the received informational materials.

Raising Public Awareness on Gender in Novohrad-Volynskiy

Since 2005, Novohrad-Volynskiy municipality has implemented many activities and events at the local level to raise the public awareness on gender, including trainings for the target groups, preparing thematic publications, conducting press-conferences, roundtables for practitioners, broadcasting thematic videos on the local TV, organizing public outreach events, and others.

During the 1st quarter, this campaign continued to further build local capacity on gender through improving the school curricula and supplementing it with gender courses. For this purpose, the manual "Gender Equality ABC" was utilized kindly provided by the UNDP-led "Equal Opportunities Programme". In course of training, the teachers and psychologists were motivated to start gender lessons for the school pupils.

Concluding Roundtable on HIV/AIDS in Rubizhne

On January 30th, the concluding roundtable was supported for Rubizhne municipality where the local volunteers had a dialogue with the municipality officials and informed them about their activities to raise public awareness on HIV/AIDS in the city. This project was implemented in Rubizhne in 2007, and included thematic trainings, the sociological survey on the current level of public awareness, and the action "A Letter to Parents".

During the roundtable, opportunities on continuing the volunteers work in this are at local level were discussed by the participants.

Gender Audit of the Programme

UNDP/MGSDP implements the sub-project "Promoting Conditions of Participatory Governance and Development in Urban Areas of Ukraine" under support from the Swiss Agency for Development and Cooperation (SDC). In this context, the procedure of gender audit was organized by SDC to find out the level of gender mainstreaming in the project activities.

The procedure of gender audit consisted of 3 stages: 1) review of the project-related documents; 2) interaction with the Project Implementation Team; and 3) interaction with the local implementing teams and beneficiaries.

During the 1st quarter, the project passed the 3rd stage of the gender audit. In this process, the independent gender experts visited two partner municipalities – Ivano-Frankivsk and Novohrad-Volynskiy – where they organized the focus-groups with the groups of project beneficiaries, analysed the project-related documents (Project Document, plans, reports etc), its informational materials (publications in media, educational booklets) and observed the local environment and behavior of the officials involved in project implementation.

Brief analysis and recommendations of the gender audit are given in the Box below.

Box - IX: Conclusions and Recommendations of the Gender Audit by O. Kiss *Case of Novohrad-Volynskiy*

Conclusions:

- 1. The level of gender mainstreaming into the UNDP/MGSDP activities is comparatively high and gender is a through subject in the project documentation.
- 2. Most of the audited persons show the basic level of understanding of gender, and some of them even the deep level of understanding and true interest. It looks like it is the result of close cooperation of the local authorities, communities, educational institutions and NGOs.
- 3. Major efforts are aimed at raising public awareness (through media, Internet) and building capacity of the stakeholders on the subject (trainings, workshops, public outreach events).
- 4. In Novohrad-Volynskiy, the project went beyond the gender education, and led to development of the survey "Gender Portrait of Novohrad-Volynskiy". Though, there is a tendency to form new dangerous stereotypes by exaggerating the personal traits of character and skills of women.
- 5. Gender became an integral part of the educational process, and teachers have access to necessary informational and teaching materials on the subject.
- 6. Influence of the Orthodox Church with its strict and one-sided interpretation of the Bible was identified as one of the obstacles on the way of propagating the gender equality.



Photo - 17: Meeting of the auditor O.Kiss with the project beneficiaries in Novohrad-Volynskiy

Recommendations:

- 1. Conduct specialized roundtable on gender in context of Christianity with participation of experts.
- 2. Involve the representatives of preschools with gender awareness activities.
- 3. Cover the family members of school children with the gender awareness activities.
- 4. Motivate the beneficiaries for constant capacity building
- 5. Finalise the "Gender Portrait of Novohrad-Volynskiy" by eliminating pro-women gender stereotypes
- 6. Prepare the digest (collection of materials) and presentation for dissemination of the success story on gender mainstreaming among other SDC projects

Oksana Kiss, expert on gender, Head of L'viv Centre for Scientific Research "Woman and Society"

2.1.6 Economic Component

As per its workplan, the Programme aims to create environment for employment generation through SME development in the selected municipalities. It is realised through appropriate institutional mechanism for business promotion involving micro-credit, vocational training and policy improvement. In 2006-2007 this idea was first experimented in Ivano-Frankivsk, and is followed up in 2008. The details of the results are described hereunder:

Activity in Ivano-Frankivsk

In 2006, the Business Promotion Network was created in Ivano-Frankivsk to decrease the unemployment level in the city through entrepreneurship promotion. Business Promotion Network consists of the city Employment Centre, Ukrainian-Canadian Business Centre, Credit Union "Stanislavska", executive committee of Ivano-Frankivsk City Council, and entrepreneurs. Under UNDP/MGSDP support, the Network created the package of entrepreneurial support to include the self-help groups' activities of the new entrepreneurs trained by the Business Centre and having received credits (financing) from the Credit Union under support from other members of their self-help groups.

The approach proved to be effective. By end of the 1st quarter, 245 persons participated in the training course on starting up the private business and received consultancy support on business plan creation. Out of them, 163 persons protected their business plans and 26 did actually start up their business. Response from the Credit Union was quite slow; therefore, the micro-crediting activity did not grow significantly in 2008. Obviously, more demonstration effect is required. This data is given in the Table below.

Table – VIII: Employment Generation Activity

SN	Activity		Qua	ntity	
511	Activity	2006	2007	2008	Total
1	Number of persons trained	71	114	60	245
2	Number of business plans prepared	25	98	40	163
3	Number of businesses initiated	6	20	-	26
4	Number of self-help groups formed	2	1	-	3
5	Number of members	10	15	-	25
6	Amount saved (UAH)	940	470	-	1410
7	Number of loans sanctioned	5	2	-	7
8	Amount of loan extended, UAH (including turn over)	26500	15080	-	41580
9	Recovery rate	100%	100%	-	100%

UNDP/MGSDP supported this experiment in Ivano-Frankivsk for motivation, training and initiation of micro-credit. Table – IX describes the status of financial support provided by end of the $1^{\rm st}$ quarter 2008.

Table - IX: Employment Promotion: Estimated Cost and Delivery by end of Q1st 2008, UAH

#	Activity	Project		Disbursement, UAH						
		Cost	in 2006 in 2007 in Q1 2008 Total			Project				
		(UNDP					Completion,			
		Fund)					%			
1	Vocational training	106684	36000	14003	50013	100016	93.7			
2	Group lending risk fund	50000	7500	37500	-	45000	90.0			
	TOTAL	156684	43500	51503	50013	145016	92.6			

Based on the experience of providing vocational training to the unemployed youth in Ivano-Frankivsk, the Business Promotion Network prepared a brochure "Starting up Your Own Business: From the Business-Idea to Successful Business". This brochure incorporates theoretical training materials and advice on business planning, investments and micro-credit.

Some progress of training activities on employment promotion is reflected on the photos below.



Photo – **18:** Training on business skills development



Photo – 19: Business plan protection by the trainees



Photo – **20:** Brochure "Starting Up your Own Business" (in Ukrainian)

Some feedback from the project beneficiaries is given in the Box - X.

Box - X: Self-Help Group Activities - for Competent and Profitable Small Entrepreneurship

I joined the course on business-planning in October 2006 being a university student with a future profession of an "Art Director". Since then, a year and a half has passed. Some people from our group were successful in their entrepreneurial start up, some were not, and another part of the group is still thinking whether it is worth to start doing something. Most of our group mates lacked skills to professionally and realistically plan the activities. But now I can say that as the result of our participation in this project we received a lot of answers to the regular questions of the entrepreneurs – beginners.

During this course, I worked out and prepared the business plan of expanding the activities of my existing café which I co-owned. Calculations showed that by adding some more equipment we would be able to double its incomes and our profits. But to purchase this equipment, I needed resources. Of course, banks and credit unions of the municipality could provide us with resources required, but their conditions were absolutely unacceptable for us. The business cost was not enough for a mortgage, and the interest rates for credits were too high.

I joined one group with my other friends whom I knew long back and who had similar problems with starting up their new business or expanding the existing one. So, 5 of us decided to create the self-help group as it was envisaged by this project and became the members of the Credit Union "Stanislavska", which allowed us to apply for the credit based on the social collateral and the lower interest rate. During this period two more people joined our self-help group, and it is successfully functioning by now.

So, in October 2006 I received the credit worth 10 thousand UAH as per my approved business plan. I purchased the required equipment, opened the new café-bar, and paid back my credit during the year – the invested costs led to even more successful results than expected. Today having got the business-planning skills, I prepared a number of business plans under support from the consultants from the Ukrainian-Canadian Business Centre. I also received two more credits related with business expansion – one for developing the "green tourism" and another one for purchasing the car.

I and my group mates are grateful for the idea of this project which really helps the young entrepreneurs to learn how to work together and receive required training for the entrepreneurial activities. We would like to mention that vocational training is required not only for the potential entrepreneurs, but also for the existing ones – knowledge in the sphere of economy, marketing, business psychology is very important.

Viktor Nemish, private entrepreneur, Ivano-Frankivsk

2.2 MANAGEMENT AND EFFECTIVENESS

2.2.1 Partnerships / Linkages



Efforts were put during the quarter to build linkage of the Programme with other agencies of similar nature so as to create synergy. Followings are some activities in this context:

With UNDP-led Crimea Integration and Development Programme

On 11-12th of March, three team members of UNDP/MGSDP - including Mrs. Iryna Skaliy, Governance and SD Expert, Mr. Oleksandr Zayika from Voznesensk and Mr. Oleh Fedoryshyn from Ivano-Frankivsk partner municipality - have presented their achievements gained through community involvement into the local sustainable development during a workshop entitled "Self-Organisation of Population" organized by CIDP in Yevpatoriya, Crimea.



Photo – 21: MGSDP representatives sharing their experience during the workshop



 $\overline{\text{Photo}}$ – $2\overline{2}$: Working discussions in course of the workshop

In course of this workshop, the participants discussed the existing practices of self-organisation of citizens, various types of citizens-based organizations, ways of strengthening their viability, and mechanisms of their relationships with the local governments and NGOs for achieving local development.

In this workshop, the representatives of UNDP/MGSDP shared the achievements of the partner municipalities on participatory governance and development in urban areas of Ukraine. They talked about the activities of the associations of co-owners of multi-apartment buildings and bodies of self-organisation of population to solve the priority problems of the living neighbourhoods in their respective cities; described specificities of the public organizations of academic institutions to improve the learning environment in schools and kindergartens; shared the experiences of the activities of public advisory and consultative forums created at municipality level for joint planning and solving the local sustainable development problems.

Based on the findings and conclusions of the workshop, the Project-organiser of the event will prepare recommendations and compose a plan of actions to strengthen the communities' participation in local development. A compilation of the workshop's materials has been available at MGSDP office for the benefit of all interested municipalities.

With UNDP-led and EU-financed Project "Consumer Society and Citizens Network (CSSN)"

Cooperation was established with the CSCN project to jointly organize the capacity building activities on consumer rights and mechanisms of their protection for the benefit of UNDP/MGSDP partner municipalities. Within the framework of this cooperation, CSCN project supports trainings to the stakeholders of the interested municipalities, whereas MGSDP provides organizational support though its municipal support unit at local level. See more details on this in Section 2.1.4. "Human Resource Development".

Also, representatives of MGSDP partner municipalities like Ivano-Frankivsk, Zhytomyr, Novohrad-Volynskiy, Halych, Ukrayinka, Rubizhne and others participated in the all-Ukrainian Consumer Forum dedicated to the World Consumer Rights Day, which was held in Kyiv from 11 to 13 March under support of the CSCN project. The Forum attracted around 150 Ukrainian consumer movement activists, including state authorities representatives involved in consumer rights protection, and local self-governance bodies, which contribute to building the national consumer policy. Ukrainian partner cities are expected to bring this knowledge for the benefit of their local stakeholders.



Photo – 23: Consumer Forum in progress (photo taken from http://www.undp.org.ua/cscn/)

With SDC-Supported Project "Decentralisation Support to Ukraine"

In context of creating synergy between the SDC-supported projects "Decentralisation Support to Ukraine" and "Promoting Conditions of Participatory Governance and Development in Urban Ukraine" (MGSDP sub-project), a coordination meeting was held on March 27th, 2008 between Ms. Claudia Schneider, SKAT Sustainable Building and Settlement Development Specialist, Ms. Oksana Garnets, DesPro Project Manager, Mr. Vyachelav Sorokovsky, DesPro Expert, and Mrs. Iryna Skaliy, UNDP/MGSDP Governance and Sustainable Development Expert, and Mrs. Olena Ursu, UNDP/MGSDP Monitoring and Communication Expert.

In course of the meeting, the parties briefed each other about the current status of their project activities and discussed future scope of cooperation between two projects at national level and in the joint Programme area – AR Crimea and Vinnytsya region.

Other linkages

- With UNICEF: Meeting was held between Mrs. Oksana Remiga UNDP Senior Programme Manager, Mrs. Iryna Skaliy Governance and SD Expert, and Ms. Natalia Astapova UNICEF Project Officer on Policy & Monitoring, to explore the possibility of launching the information campaigns "Child Friendly City" in the partner municipalities of MGSDP.
- With SDC: On January 30 31st, the UNDP/MGSDP team participated in the SDC-supported "Gender Mainstreaming Evaluation Ukraine Country Case Study Synthesis Workshop"
- With National Democratic Institute (NDI): On February 21st Mrs. Iryna Skaliy Governance and SD Expert, participated in the roundtable meeting "Effective Owner of Housing Property a Pledge of Housing Reform" organized by the "People's Voice" project, National Democratic Institute, and USAID.
- With Federation of Canadian Municipalities: On February 27th, a meeting was held with Ms. Carol Kardish and Tim Kehoe representatives of the Federation of Canadian Municipalities for sharing experiences in the area of municipal governance and local development.
- With Public-Private Partnership Unit of UNDP: Dialogue was held with Ms. Elena Panova, UNDP Public-Private Partnership Officer, to ensure participation of MGSDP partner municipalities for the conference on «Poverty Reduction Strategy» to be held in April this year, and to explore opportunities of mobilising resources from private sector for community projects.



2.2.2 Communication Results

Communication about the Programme took place in various forms and at various levels during the quarter. This section compiles them in form of inventory of communications, publications, interviews etc.

A) Media and Information

During the quarter, the MGSDP/MSU communication teams were able to collect information about 71 media records about the Programme activities, out of which 6 were of national level, and 65 were local. Newspapers remain the most popular information channels for highlighting the Programme activities (32.4%), official web-sites of the involved agencies are also being widely used for this purpose (28.2%), and the rest of information appears on TV or in radio programmes. In total, it makes 817 media records since 2004 when the Programme was initiated.

Table – X: Number of Media Records (Jan-Apr 2008)

SN	Media	National	-Frankivsk	hrad-V.	Rubizhne	Kaharlyk	Prystan	Ukrayinka	Kirovske	Novovolynsk	Saky	ivne	Mykolayiv	Dolyna	Total	
		Nai	Iv-Fr	Novohrad	Rul	Kał	Hola	Ukr	Kir	OAON	S	Ri	Myk	O	Q 1 st	Since 2004
1	Newspaper	-	3	1	3	2	3	1	1	-	2	1	2	4	23	258
2	Radio	-	8	1	-	1	1	-	-	3	-	-	-	-	14	172
3	TV	-	5	2	-	1	-	ı	1	4	2	1	ı	1	14	191
4	Web	6	8	2	3	-	-	-	1	-	-	-	-	-	20	196
	Total	6	24	6	6	4	4	1	2	7	4	1	2	4	71	817

Mostly, the local media highlighted information about the Programme activities at local level and propagated the community-based local development approach, e.g. creation and functioning of the associations of co-owners of multi-apartment buildings, joint activities of the local governments and the communities etc.

Some excerpts from the articles published during the quarter are given in the Box – XI.

Box - XI: Feedback of Programme's Beneficiaries - Excerpts from Newspaper Articles

"The purpose of this Programme is not only to financially support the communities, but, first of all, to unite them and teach of being viable, capable of solving their own problems. This cooperation of communities with MGSDP benefited many local citizens. People who got organized into the communities realized their significance and ability in solving their day-to-day problems, understood that it's the time when they have to take care of their own future"

Petro Vakhnyuk, Municipal Project Coordinator in Rivne Excerpt from the article "Expanding Cooperation, Feeling Support", newspaper "Sim dniv" dated 4 April 2008

"Local self-government is the closest and the most important for people element of power, as the local governments control the issues related with the everyday life. On the other hand, the essence of self-government system envisaged first of all the active participation of population. Cooperation of the citizen-based organisations with the local authorities is the important factor of establishing social partnership at local level. Participation of Ivano-Frankivsk in the UNDP-led Municipal Governance and Sustainable Development Programme since April 2004 helps to solve these problems"

Excerpt from the article "Experience of Ivano-Frankivsk City Council on Implementation of UNDP/MGSDP", newspaper "Dilovyy Currier" dated 27 December 2007

ПРОЕКТИ ГРОМАЛ

МЕТОДИ-НІ РЕКОМЕНДАЦІІ ЩОДО ЛІДІОТОВКИ ТА ВІРОВАДЖЕННЯ

B) Studies and Publications

The following studies and publications were published during the quarter:

- (1) **Annual Progress Report 2007** (55 copies) with the detailed information about the Programme achievements during the second quarter was prepared and disseminated among the international, national, and local stakeholders (electronic and hard versions, English and Ukrainian versions).
- (2) Guidelines for Community Projects (1000 copies) reflect one of the mechanisms of partnership between the communities, local authorities and business, and were developed based on the experience of cooperation of UNDP/MGSDP with its partner municipalities on supporting community projects to promote participatory governance that results in improving living quality in urban Ukraine. This support is used by the Programme as a training tool to provide the community and local governments an opportunity to achieve this objective.
- (3) Manual "How to Create a Viable Neighbourhood Organisation" (600 copies) was prepared based on the previously created guidelines for the neighbourhood organisation with incorporation of additional information and practices for citizens organisation. It provides information on step-by-step process of creation and functioning of the citizens-based organisation, various legal form of these organisations, and ways and methods of ensuring the participatory governance at the community level for solving their priority development problems.
- (4) **Manual "Sustainable Development of a Society"** (380 copies) based on the curriculum of the new course on community-based approach to local development to build national human resource on this subject. See more information on it in the Section 2.1.2. Institutional Capacity Building.



2.2.3 Resource Mobilisation and Utilisation

This section focuses on resources mobilised from various sources for implementation of the Programme and utilization of such resources from various perspectives.

A) Resource Utilisation by Donor

In total, the amount of 486.6 thousand USD was mobilisaed by end of 1st quarter for the Programme activities, including 250 thousand USD from UNDP, 4.44 thousand USD from Norwegian Embassy (carried over from 2007), and 232.2 thousand USD as national cost-sharing.

Table - XI: Resource Mobilisation and Utilisation in Q 1st 2008 by Donor, USD

SN	Donor	Budget for	Utilized in Q 1 st 2008, USD *					
SIN	Donoi	2008	Disbursed	Committed	TOTAL	%		
1	Ivano-Frankivsk municipality	182466	69977		69977	38		
2	Rivne municipality	4508			0	0		
3	Hola Prystan municipality	108			0	0		
4	Novohrad-Volynskyy municipality	3352			0	0		
5	Kirovske municipality	1002			0	0		
6	Mykolayiv municipality	13184	11657		11657	88		
7	Halych municipality	1084			0	0		
8	Kagarlyk municipality	496			0	0		
9	Novovolynsk municipality	16467	13150		13150	80		
10	Voznesensk municipality	1527			0	0		
11	Mohyliv-Podilskyy municipality	7982			0	0		
12	UNDP	250000	90606	67268	157874	63		
13	Norwegian Embassy	4440**	1675		1675	38***		
	Total	486617	187065	67268	254333	52		

^{*} with GMS.

During the 1st quarter, 254.3 thousand USD, or 52% of the mobilized resources, were utilized.

B) Resource Utilisation by Development Outputs

In 2008, resources of UNDP/MGSDP were allocated according with the purposes of the Local Development Programme, in particular four projects were envisaged. Resource utilization by development outputs within these projects is given in the Table – XII.

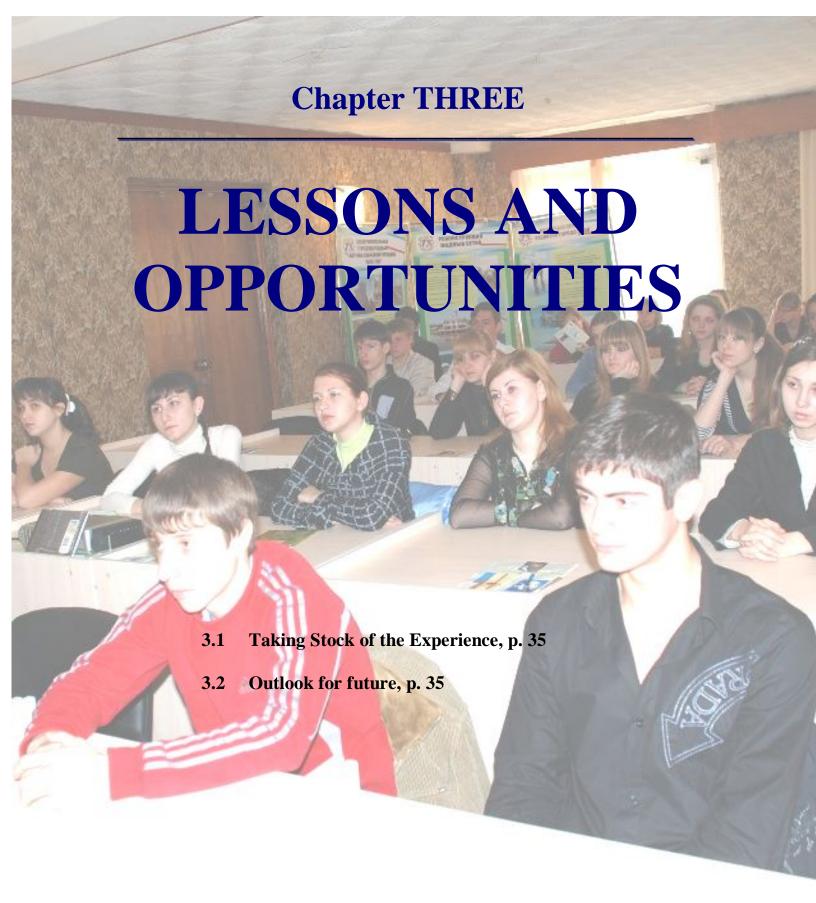
Table - XII: Resource Utilisation in Q1st 2008 by Development Outputs, USD

#	Development Outputs	Donor	Total Budget	Q1st 2008	Delivery,
"	20 (010 pinon) o disputs	201101	for 2008	Expenditures	%
	Central Government Capacity				
1	Improvement	UNDP	158700	101778*	64.1
2	Local Bodies Improved Capacity	UNDP	25200	22501	89.3
3	Communities' Enhanced Capacity	UNDP	66100	33595	50.8
	Strengthened capacities and capabilities of municipalities and CSOs (cost-sharing for community SD projects)	Norwegian			
		Embassy	4440	1675	37.7
١,		Ivano-			
4		Frankivsk	182466	69977	38.4
		Mykolayiv	13184	11657	88.4
		Novovolynsk	16467	13150	79.9
	TOTAL	*	486617	254333	52

^{*}including GMS and commitments

^{**}carried over from 2007.

^{***} The fund of Norwegian Embassy is distributed between 10 community projects, and the Partnership Agreements are signed with the respective communities. The leftover of the amount is committed for the 3rd tranches of the community projects based on the results of the projects' implementation and submission of the respective reports to UNDP/MGSDP.





3.1 TAKING STOCK OF THE EXPERIENCE

Having gained the experience of cooperation with the stakeholders, it was found that MGSDP has been successful in demonstrating the value of participatory approach and social mobilization at local level. Also, national level opportunities were explored and utilised during the quarter

in promoting the vision of the Programme. However, some challenges also prevailed in harnessing potential of the people.

A) Opportunities were identified based on the recent Programme's experience –

- Local partners of the Programme are willing to internalize the approach of community involvement into the local decision-making process.
- Municipalities where demonstration effect took place during the previous cooperation with the Programme are ready to commit more resources for cost-sharing of the community projects.
- There is interest and willingness of the Programme's stakeholders to promote the community approach for wider recognition at national level through utilization of the manuals, brochures, documentary film "A Step Ahead" and other promotional materials.
- Due to success of the pilot initiatives in such Programme's areas of support in institutional capacity building as municipal services management / ISO and strategic planning, there is growing interest of the partner municipalities for knowledge transfer.

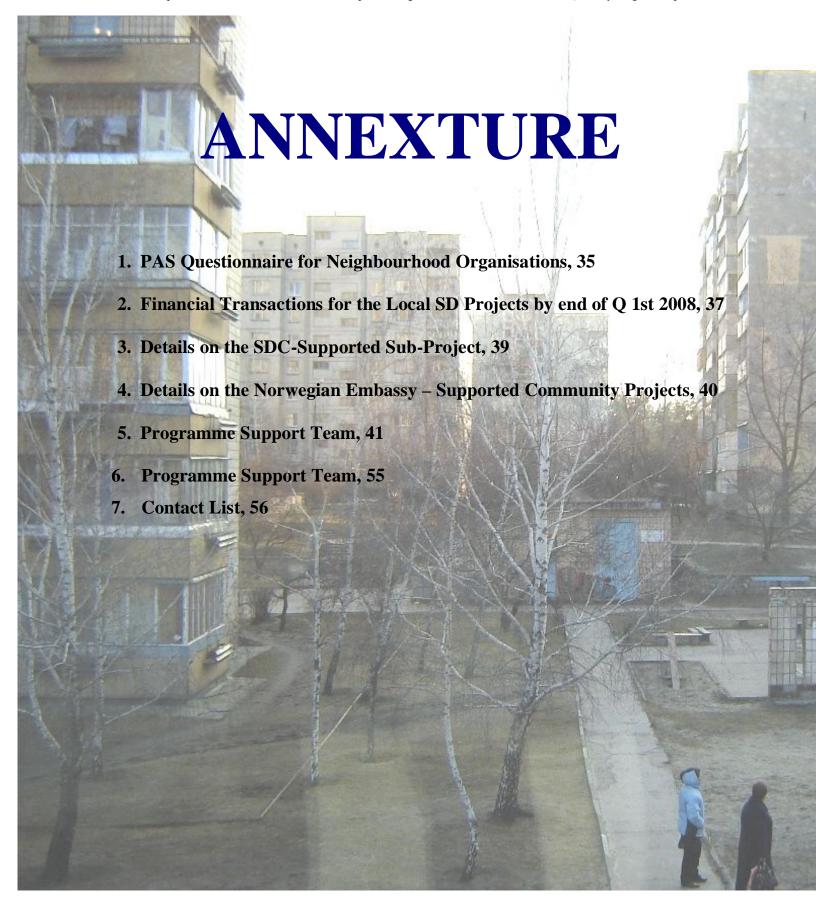
A) *Challenges* still occur in process of Programme implementation, especially with regard to the following –

- High demand for community projects resulting in heavy competition;
- Maintaining process quality due to more effort put on the 'projects' than 'process' by some municipalities;
- Weak readiness of citizens in some municipalities to take responsibility for their property and create sustainable forms of organisations (like associations of co-owners of multi-apartment buildings, service cooperatives) preferring to choose the easier way and get organised in the form of bodies of self-organisation of population;
- Intra-oblast knowledge transfer remained sporadic.

3.2. FUTURE OUTLOOK

In the 2nd quarter the Programme will focus on the following activities:

- Improving capacity of central government to decentralize fiscal and administrative powers / responsibilities in support of local development.
- Strengthening capacity of local authorities to transparently define and implement local development strategies, deliver public services, and foster local economic development.
- Supporting knowledge transfer for civil servants and officials to improve local public service delivery.
- Enhancing capacities of communities to realize improvements in local social, economic and environmental conditions through supporting the community projects.
- Enhancing the national knowledge base on community-based sustainable development through curriculum dissemination and preparation of future generation.
- Raising public awareness on HIV/AIDS, gender and consumer rights in the partner cities.
- Focusing on SDC sub-project in Vinnytsya region and AR Crimea



$\label{eq:Annex-I} \textbf{PAS Questionnaire for the General Members}$

Please give your perception in context of the organisation (association of co-owner of multi-apartment building or housing committee or bodies of self-organisation of population, cooperative or other public organisation) that is supporting in improving living quality in the neighbourhood –

1	Organisational Development			
1.1	Participation of houses/apartments in the NO	> 90%	80-90 %	< 80%
1.2	Meeting of the organisation is held	Regularly	Occasionally	Seldom
1.3	Attendance of the members in the meetings	> 80%	60 - 80%	< 80%
1.4	Participation of the members in discussion	Almost all	> half members	< half members
1.5	% of members informed about the decisions	> 80%	50 - 80%	< 80%
2	Leadership Development			
2.1	A system to evaluate office bearers is	in place	being developed	yet to be thought
2.2	Distribution of responsibilities among NO- members is	in place	being developed	yet to be thought
2.3	System of leadership rotation/change	in place	being developed	yet to be thought
2.4	A system to respect office bearers for their work	in place	being developed	yet to be thought
2.5	Office bearers follow rules and perform their duty	very well	moderately	unsatisfactory
3	Organisational Sustainability			
3.1	You pay 'Commitment & NO-sustenance fees'	regularly	occasionally	seldom
3.2	Need of your organisation in future is	a lot	not much	no more
3.3	Account book of the organisation is maintained	very well	satisfactory	poor
3.4	Do you feel the money given to the NO by members	is safe	not very safe	unsafe
3.5	Rules and regulations of the organisation are	well followed	moderately followed	Poorly followed
4	Sustainable Development Initiatives			
4.1	In one year the organisation has carried out projects	2 or more	one	none
4.2	Members are confident to undertake more projects	very much	moderately	none
4.3	System of fee to maintain the project output is	in place	being developed	not developed
4.4	Level of priority low income and other vulnerable groups get in benefit from the projects	very high	moderately	no special priority
4.5	Involvement of members from beginning to end of the project	very high	moderately	poor
5	Gender and Development			
5.1	Participation of female in the organisation	> 50%	25 - 50%	< 25%
5.2	Expression of opinion by female members in meetings	high	moderate	low
5.3	Violence and discrimination against women is	ended	decreasing	same or increased
5.4	Participation of female in the NO-executives and in the functional group	> 50%	25 - 50%	< 25%
5.5	Women's participation in planning process	very high	moderate	low

6	Change in Living Quality in the Neighbourh	ood		
6.1	Hot and cold water supply	better now	somewhat better	no change
6.2	Heating system in the building/houses (window insulation, roof quality etc.)	better now	somewhat better	no change
6.3	Gas supply in the building or the houses	better now	somewhat better	no change
6.4	Drainage/sewerage/waste management	better now	somewhat better	no change
6.5	Road, lighting, greenery/children play ground etc. around the building or in the street	better now	somewhat better	no change
7	Participatory Planning/Linkage			
7.1	Linkage of organisation with local authorities is	better now	same as before	worse than before
7.2	Linkage of NO with other development agencies is	increased	same as before	worse than before
7.3	Linkage with similar organisations in the city is	excellent	moderate	weak
7.4	NO-members participate in planning process	almost all	> half	< half
7.5	Municipality level planning process takes place	regularly	occasionally	seldom/never

Annex-II:Details on Financial Transactions for the Local SD Initiatives, UAH

		Total disbursed amount by March 08			Amount Due for Future Payment				Status of	
										financial
N	NO/Network	UNDP	SDC	Norwegian Embassy	Munici-	UNDP	SDC	Norwegian Embassy	Munici-	completion
		Fund	Fund	Embassy	pality	Fund	Fund	Linuassy	pality	(%)
Rivne	7				I .					(,0)
	Shukhevycha 2					5940			8910	90
	School Network					7426			7426	90
3	ACMB "Zhytlovyk-22"					2432			3648	90
	-Frankivsk			1	I	2.02			20.0	
	HC Korolya Danyla, 146					1963			4581	90
	HC Troleybusna, 4					7308			7308	90
	HC Bandery, 12					7229			7229	90
4	HC Vovchynetska 202					5972			8958	90
	HC Konovaltsya 46					5889			8835	90
	Kindergarten #2					-31956			37976	90
	School #18					-93059			107234	90
	School #2					-55122.37			63518.77	90
9	School #12					-96751.03			111488.43	90
10	Saharova 33					1591.00			12872.60	90
11	Kindergarten #10					1382.39			11184.81	90
	Cooperative #8					789.07			6384.23	90
	Doroshenka 28					1601.57			12958.13	90
14	ACMB Suchasne Zhyttya							1659.56	11616.94	90
15	134 Galytska							825.96	5781.74	90
16	31 Saharova							1855.50	12988.50	90
	27 Saharova							1807.95	12655.65	90
	Vatrovyk ACMB							922.20	6455.40	90
	32 Nadvirnyanska							1840.17	12881.23	90
	Cement ACMB							1351.16	9458.14	90
	Zlagoda-2006							787.15	5510.05	90
22	194V Vovchynetska							1873.76	13116.34	90
23	Bandery 10-b			7891.26	52810.74			1011.70	7081.90	90
24	Korolya Danyla 14,	11670.45			94424.55	1556.06			12589.94	90
25	Naberezhna 32	11655.85			94306.40	1554.11			12574.19	90
	School #23	11661.21			94349.79	1554.83			12579.97	90
Novo	hrad-Volynskiy	11001.21			74347.17	1334.03			12317.71	70
	MRC Gromky progress					5257			6426	90
	ACMB "Kedr"					-9027				100
3						3735			9027 4565	90
	ACMB "Zhytlovyk"					3/33			4303	90
Kirov					Г	1220			1220	00
1	ACMB "Girnyk"					1320			1320	90
_	ACMB - 21					1320			1320	90
	ACMB Molodizhnyy 23					1000			1000	90
4	ACMB "Nash Dom"					971			971	90
Myko	olayiv									
1	ACMB "Svitanok"	45780			55953	6104			7463	90
Halyo	ch			•	I.	1				
	HC Vivcharenko, 19					5270			5270	90
	, i					3210			3210	90
	volynsk ACMB "Nadija 2007"	<i>C</i> 10		1	610					100
	3	610		1	610					100
	Kindergarten 4	770			770	5000			50 00	100
	SC "Strumok"					5390			5390	90
4	ACMB "Samshyt"	720			720					100
	SC "Svitanok"					5950			1050	90
6	ACMB "7-YA"					3332			588	90
7	ACMB "Iskra"					4378			773	90
8	ACMB "Klavdiya"	3720			33480	496			4464	90
9	ACMB "Vira"	3060			27540	408			3672	90
	L .			·						

		Total disbursed amount by March 08				Amount Due for Future Payment				Status of
N	NO/Network	UNDP Fund	SDC Fund	Norwegian Embassy	Munici- pality	UNDP Fund	SDC Fund	Norwegian Embassy	Munici- pality	financial completion (%)
Vozn	Voznesensk									
1	CF "Oberig" School #7					6174			6174	90
2	SN "Dialog"					2216			2216	90
Kaga	rlyk									
1	HC "Nadiya"					2484			2484	90
Mogy	vliv-Podilskyy									
1	Kindergarten #1						31032		-23730	90
2	Kindergarten #2						3768		3768	90
3	Kindergarten #5						3856		3856	90
4	PO "Angel Nadiyi"						63708		63708	15
	Total 2007	89647	0	7891	454964	-175924	102364	13935	667574	*

Annex – III: Details on SDC-Supported Sub-Project

UNDP/MGSDP implements SDC component "Promoting Conditions of Participatory Governance and Development in Urban Areas". The overall goal of the Project is "The process of municipal governance and development is decentralized and strengthened by means of integrating participatory approach; setting out clear linkages with regional authorities and promoting collaboration between involved cities."

A) Programme Area

In this framework, UNDP/MGSDP is operational in the following municipalities:

- 1) Saky, Dzhankoy and Shchelkino in AR Crimea;
- 2) Tul'chyn, Kalynivka and MOhyliv-Podislky municipalities in Vinnytsya region.

To build the capacity of the partner municipalities, sets of equipment were transferred during the 1st quarter to Dzhankoy and Shchelkine municipalities.

B) Programme Activity

Mohiliv-Podilskiy Municipality is being also supported from SDC resources. During the 1st quarter, the communities continued implementation of their respective projects using the funds disbursed to them at the end of 2007 (they received 2nd tranches of project support at that time).

The success story about one of the community projects was prepared and published in this report (see p. 17).

Also, trainings on institutional and technical capacity building for 54 community leaders were provided during the 1st quarter in Saky municipality (Crimea), Tul'chyn and Kalynivka (Vinnytsya region):

- On February 4th for 27 participants representing the local associations of co-owners of multiapartment buildings and service cooperatives from Saky municipality
- On March 5th for 15 community leaders and activists in Tul'chyn municipality;
- On March 6th for 12 community leaders and activists in Kalynivka municipality.

During the quarter, Mr. Leonid Tulovsky provided backstopping support to community organisations at their project sites for solving their priority problems in the following municipalities:

- 1) Saky 11 meetings with potential partner NOs/networks;
- 2) Tul'chyn 5 meetings with potential partner NO/networks;
- 3) Kalynivka 2 meetings with potential partner NO/networks.

It is expected that based on the received recommendations and following the process guidelines of the Programme, the partner community-based organisations will develop their project proposals and submit them for consideration of UNDP/MGSDP. As of end of the 1st quarter 2008, 3 proposals were received from Saky municipality and are pending consideration.

Annex – IV:

Details on Norwegian Embassy-Supported Community Projects

UNDP/MGSDP's support to the partner municipalities of Novohrad-Volynskiy and Ivano-Frankivsk in 2007 was supplemented by the Royal Norwegian Embassy in Ukraine.

The Goal of cooperation is to improve energy efficiency in urban Ukraine, and also to contribute to the development of new and more effective ownership and management systems with regard to multi-apartment residential buildings (as per the Cost Sharing Agreements).

A) Programme Activity

The Embassy supported 1 community project in Novohrad-Volynskiy and 10 projects in Ivano-Frankivsk to assist the local citizens in forming their associations of co-owners of multi-apartment buildings and solve the priority problems of their neighbourhoods.

The total cost of these projects is 1'277'240 UAH, including the share of Norwegian Embassy of 181'160 UAH (14.2% of the total project cost). The projects will directly benefit 1873 citizens of the municipalities. 1 community project (for Novohrad-Volysnkiy) was completed in 2007, and 9 community projects were carried over from 2007 into 2008.

B) Resource Utilisation

At the end of the 1st quarter 2008, the communities continued implementation of their respective projects using the funds disbursed to them at the end of 2007 (all the communities received 2nd tranches of project support at that time). During the 1st quarter, 1 disbursement was made from Norwegian Embassy's fund – to the community project of the NO by Bandery Str., 10b.

Table: Financial Transactions for the Norwegian Embassy-Supported Community Projects in Q1st 2008

N T	NOAL	D.	Year	Total disbursed amount by end of Q1st 2008, UAH		•		Status of financial
N	NO/Network	Purpose	of Start	Norwegian Embassy	Munici- pality	Norwegian Embassy	Munici- pality	completion of projects (%)
10	NO Bandery 10b	Basement Pipes	2007	7891.26	52810.74	1011.70	7081.90	90
	Total			7891.26	52810.74	1011.70	7081.90	90

In February 2008, the Quality Management Unit of the Programme visited all the project sites for giving recommendations and advice. The rest 9 community projects are at the level of 90% completion. The communities are getting ready for the public audit and project completion.

The success story about one of the community projects was prepared and published in this report (see p. 18).

Details about resource mobilization see in the Chapter 2.2.3 (p.30).

The fund of Norwegian Embassy is distributed between 10 community projects, and the Partnership Agreements are signed with the respective communities. The leftover of the amount is committed for the 3rd tranches of the community projects based on the results of the projects' implementation and submission of the respective reports to UNDP/MGSDP.

Annex-V:

The Programme Support Team

A) MGSDP Kyiv Office

			A) MGSDF Kylv Office
SN 1 2 3 4 5 6 7	Project Staffs Jaysingh Sah Iryna Skaliy Olena Ursu Leonid Tulovsky Iryna Malysheva Kateryna Bazayan Andriy Rudenko	ts	Designation International Project Manager (Apr 2004 – to date) Governance and Sustainable Development Expert (May 2005 – to date) Monitoring and Communication Expert (Apr 2005 – to date) Quality Management Officer (April 2006 – to date) Programme Assistant/ Admin (Nov 2007 – to date) Programme Assistant/ Fin (April 2006 – to date) Driver (May 2004 – to date)
SN	Municipal Suppo	rt Teams	Designation
1 2 3	Ivano- Frankivsk	Bohdan Bilyk Lesya Popelyukh Oleh Fedoryshyn	Municipal Project Coordinator (Apr 2004 – to date) Community Mobilizer (Sept 2005 – to date) Community Mobilizer (Jun 2004 – to date)
1 2 3	Rivne	Petro Vakhnyuk Olena Kazmirchuk Lyudmyla Postoyanets	Municipal Project Coordinator (Feb 2006 – to date) Community Mobilizer (Jun 2004 – to date) Community Mobilizer (March 2007 – to date)
1	Zhytomyr	Oleksandr Krukivskyy	Municipal Project Coordinator (July 2006 – to date)
1 3	Halych	Oksana Stefun'ko Zoryana Martynyuk	Municipal Project Coordinator (Nov 2005 – to date) Community Mobilizer (Nov 2005 – to date)
1		Ivan Bohoslavets	Municipal Project Coordinator (Nov 2005 - to date)
2 3	Mykolayiv	Olena Matyukhina Alla Manakova	Community Mobilizer (Nov 2005 – to date) Community Mobilizer (Nov 2005 – to date)
1	Novohrad-Vol.	Iryna Hudz'	Municipal Project Coordinator (Nov 2005 - to date)
1 2 3 4	Kirovske	Serhiy Polyusyuk Pavlo Moroz Larysa Pashkevych Vladyslav Pakhomov	Municipal Project Coordinator (Mar 2006 – to date) Community Mobilizer (August 2006 – to date) Community Mobilizer (August 2006 – to date) Community Mobilizer (August 2006 – to date)
1 2 3	Kaharlyk	Vadym Vizyonok Olena Petlenko Oksana Fedorchenko	Municipal Project Coordinator (June 2006 – to date) Community Mobilizer (June 2006 – to date) Community Mobilizer (Mar 2007 – to date)
1 2	Hola Prystan'	Nina Shamanska Anna Sergeeva	Municipal Project Coordinator (June 2006 – to date) Community Mobilizer (June 2006 – to date)
1 2	Voznesensk	Oleksander Zayika Volodymyr Korobchenko	Municipal Project Coordinator (August 2006 – to date) Community Mobilizer (December 2006 – to date)
1 2 3	Ukrayinka	Valentyna Poltavets Olena Shapoval Valentyna Kyyanytsya	Municipal Project Coordinator (September 2006 – to date) Community Mobilizer (November 2006 – to date) Community Mobilizer (November 2006 – to date)
1 2 3	Novovolynsk	Oleksandr Babiy Borys Karpus Natalya Martynyuk Lyudmyla Kharevych Oksana Holovko-Moroz	Municipal Project Coordinator (September 2006 – to date) Community Mobilizer (September 2006 – to date) Community Mobilizer (September 2006 – to date) Community Mobilizer (October 2006 – to date) Community Mobilizer (December 2006 – to date)
1	Mohyliv- Podilsky	Volodymyr Polyak Serhiy Tymush Viktor Pichkurov	Municipal Project Coordinator (November 2006 – to date) Community Mobilizer (November 2006 – to date) Community Mobilizer (November 2006 – to date)
1 2	Lviv	Volodymyr Mahula Kohut Halyna	Municipal Project Coordinator (March 2007– to date) Community Mobilizer (March 2007– to date)
1 2 3	Rubizhne	Iryna Bozhych Adamchuk Alina Kryvonos Artem	Municipal Project Coordinator (Mar 2007– to date) Community Mobilizer (March 2007– to date) Community Mobilizer (March 2007– to date)
1 2 3	Dolyna	Oleksandr Kizyma Serhiy Harhat Halyna Tkachuk	Municipal Project Coordinator (June 2007– to date) Community Mobilizer (June 2007– to date) Community Mobilizer (June 2007– to date)
1 2 1	Tul'chyn	Oleksandr Buleev Oleksandr Mel'nyk Zera Emirsalieva	Municipal Project Coordinator (August 2007– to date) Community Mobilizer (August 2007– to date) Community Mobiliser (November 2007- to date)
2 3	Saky	Volodymyr Melyakov Hennadiy Lunyov	Community Mobiliser (November 2007 – to date) Community Mobiliser (November 2007 – to date)

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