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Ukraine

## QUARTERLY PROGRESS REPORT



### MUNICIPAL GOVERNANCE AND SUSTAINABLE DEVELOPMENT PROGRAMME



January – March 2009

## Acknowledgement to Our Partners

### National Partners

	Municipality of Ivano-Frankivsk		Municipality of Zhytomyr		Municipality of Rivne		Municipality of Kalynivka
	Municipality of Novohrad-Volynskyi		Municipality of Halych		Municipality of Mykolayiv		Municipality of Saky
	Municipality of Kirovske		Municipality of Hola Prystan'		Municipality of Kaharlyk		Municipality of Dzhankoy
	Municipality of Voznesensk		Municipality of Ukrayinka		Municipality of Novovolynsk		Municipality of Shchelkino
	Municipality of Mohyliv-Podilskyi		Municipality of Lviv		Municipality of Dolyna		Municipality of Rubizhne
	Academy of Municipal Management		Ministry of Housing and Municipal Economy		Ministry of Regional Development and Construction of Ukraine		Municipality of Tul'chyn
	Municipality of Bakhchysaray		Ukrainian Association of Local and Regional Authorities		Committee of Vekhovna Rada on State Construction, Regional Policy and Local Self-Government		

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The achievements of the project would not have been possible without the assistance and cooperation of the partner municipalities of our Programme, in particular *Ivano-Frankivsk, Rivne, Zhytomyr, Halych, Novohrad-Volynskyi, Mykolayiv, Kirovske, Hola Prystan', Kaharlyk, Voznesensk, Ukrayinka, Mohyliv-Podilskyi, Lviv, Rubizhne, Dolyna, Tul'chyn, Kalynivka, Saky, Dzhankoy, Shchelkino and Bakhchysaray; Ukrainian Association of Local and Regional Authorities, Parliamentary Committee on State Construction, Regional Policy and Local Self-Government, Academy of Municipal Management, Standing Commission of Verkhovna Rada of Autonomous Republic of Crimea on Local Self-Government and Administrative-Territorial Issues, Ivano-Frankivska and Rivnenska Oblast State Administrations*, as well as the international partners, namely *Canadian International Development Agency, Swiss Agency for Development and Cooperation and Royal Norwegian Embassy in Ukraine*. The Programme team extends warm appreciation to them for their support and cooperation. Similarly, MGSDP-team would like to thank all the institutions/individuals involved in the implementation process for their cooperation, namely UNDP management, Business Centre and other units in Ukraine, as well as citizens, municipal officials, members of academic institutions, business communities, NGOs, media, other public and private agencies.

## UNDP/MGSDP

UNDP/MGSDP Key Statistical Information on Programme Activities in the 1<sup>st</sup> Quarter 2009

#	Activities	Up to 2009	Q1 2009	Cumul. since 2004
1	<b>Area coverage</b>			
a	Oblasts	12	-	12
b	Municipality	22	-	22
2	<b>Institutional development</b>			
a	Neighbourhood organisations	359	50	409
b	Networks of schools	9	1	10
c	Network of businesses	2	-	2
d	Network of NGOs	8	-	8
e	Municipal Sustainable Development Council (MSDC)	4	-	4
f	National Forum of Partner Municipalities (NFPM)	1	-	1
g	National Forum of Partner Universities (NFPU)	1	-	1
3	<b>Membership</b>			
a	Number of citizens – total	38678	5237	43915
i)	Women	22297	2948	25245
ii)	Men	16381	2299	18680
b	Schools	211	1	212
c	NGOs	91	1	92
d	Businesses	31	-	31
4	<b>Human Resource Development</b>			
a	Number of HRD activities carried out	246	16	262
b	Beneficiary/participating - total	6250	372	6622
5	<b>Improving Living Quality of People</b>			
a	Local community projects approved	172	4	176
b	Total cost of the projects (UAH '000)*	20238.4	507.983	20746.4
i)	Community share	2479.9	78.669	2558.6
ii)	Municipality share	10207.2	220.314	10427.5
iii)	UNDP/SDC/CIDA/Royal Norwegian Embassy share	6580.2	209.000	6789.2
iv)	Share from others	971.1	0	971.1
c	<b>Status of project implementation</b>			
i)	Amount released	15755.8	157.942	15913.74
ii)	Completed projects	140	4	144
d	Direct beneficiaries of the projects			
i)	Women	35031	1273	36304
ii)	Men	27538	1010	28548
iii)	Children	51438	1062	52500
6	<b>Resource Mobilisation and Utilisation</b>	<b>Budget for 2009</b>	<b>Utilised in Q1st</b>	<b>Deliver- y, %</b>
a	Mykolayiv municipality	25158.48	0.00	0.00
b	Galych municipality	6234.41	0.00	0.00
c	Dzhankoy municipality	31172.07	0.00	0.00
d	Tulchyn municipality	31172.07	0.00	0.00
e	Dolyna municipality	18703.24	0.00	0.00
f	Kagarlyk municipality	14962.59	0.00	0.00
g	Novograd-Volynskyi municipality	31172.07	0.00	0.00
h	Rubizhne Municipality	62344.14	0.00	0.00
i	Kirovske Municipality	24937.66	0.00	0.00
j	Scholkin Municipality	21197.01	0.00	0.00
l	Novovolynsk Municipality	8104.74	0.00	0.00
m	Ivano-Frankivsk Municipality	81047.38	0.00	0.00
n	UNDP	100,000.00	0.00	0.00
o	SDC	222,885.28	30,512.16	13.69
p	Norwegian Embassy	14,459.98	0.00	0.00
q	CIDA	560,473.49	117,246.46	20.92
	<b>Total</b>	<b>1254024.61</b>	<b>149,046.34</b>	<b>16.04</b>

\* 1 US Dollar = 8.02 UAH (March 2009)

\*Usually community projects are started in May June 2009 due to facts that budget income in being formed in second quarter of the year

## A Glimpse of the Major Achievements of MGSDP During the First Quarter 2009

### The main tasks during the quarter included:

- Improving capacity of central government to decentralize fiscal and administrative powers / responsibilities in support of local development
- Strengthening capacities of local authorities to transparently define and implement local development strategies, deliver public services and foster local development
- Enhancing capacities of communities to realize improvements in local social, economic and environmental conditions
- Focusing on SDC sub-project in Vinnytsya region and AR Crimea
- Focusing on CIDA sub-project in AR Crimea

### The main achievements during the quarter were:

#### 1. **Legal and Policy Reforms:**

- Memorandum of Understanding was signed with the Ministry of Regional Development and Construction of Ukraine to promote sustainable development of the regions of Ukraine, ensure support for strengthening decentralized development mechanism through local and regional self-governance.
- International conference "Presentation of the European Strategy on Innovation and Good Governance at Local Level" organized with the Ministry of Regional Development and Construction of Ukraine, Council of Europe and other agencies to disseminate experience of the Programme.
- Experience of cooperation with UNDP/MGSDP and application of community-based approach presented by mayors of partner municipalities in course of Parliamentary Hearings "Conceptual Foundations of Reform of Local Self-Government and Administrative-Territorial reform".
- The study "MGSDP Model and Experiences of Community Participation in Decision-Making on Local Development, in Particular With Regards to Water Services in Ukrainian Cities" has been finalized, published and disseminated.

#### 2. **Institutional Capacity Building:**

- 50 neighbourhood organizations (NOs) emerged in participation of 2948 women and 2299 men
- The local situation analysis was conducted in the partner municipality of Novovolynsk using 11 key informants to respond on seven development areas, namely strategic management, institutional development, gender equality, local partnership, local environment, local society and local economy.
- Partnership Agreement was signed and partnership was launched with National University of Water Management and Use of Natural Resources in Rivne. The academic course on Local Sustainable Development was introduced in Faculty of Management of the University to prepare future generation in questions of sustainable development and community-based approach. Leading experts in the field delivered introductory lectures to more than 180 students.

#### 3. **Human Resource Development:**

- 16 HRD activities were held during the quarter, out of which 8 were conducted by the MSUs of partner municipalities and 8 were conducted by the PMU/Kyiv.
- 372 participants built their capacity in these events; 47.0% of them were men, and 53.0% - women.
- Of 16 events, 4 were trainings for raising public awareness on SD, HIV/AIDS, MDGs, gender and MSU Conference, 2 trainings on project management, 4 trainings on ACMBs, 1 on decentralization and local self-governance and 3 on ICT capacity; 1 exposure visit and 1 conference (Presentation of the European Strategy on Innovation and Good Governance at Local Level).

#### 4. **Improving Living Quality – Community Infrastructure Projects:**

- During the quarter, financial grants were made available to 5 community SD projects in the partner municipalities of Novovolynsk, Tulchyn, Mohyliv-Podilskyi, and Ukrayinka.
- The total grant equaled 157.942 UAH, including 17.51% from UNDP fund, 79.35% from CIDA fund and 3.14% from the partner city councils.
- 4 community projects were completed during the quarter; in total, it makes 144 fully completed projects since the Programme inception.
- 4 NOs/networks practiced the public audits during the quarter. In total, 283 out of 337 general community members participated in the public audits. The audit showed the full satisfaction of the members with the project activities and resource utilization.
- 4 project proposals of the local communities were approved for support worth 507.983 UAH, including



2 from Dzhankoy, 1 from Saky, 1 from Novovolynsk.

- The total project cost will be shared by the stakeholders on average in the following proportion: 43.4% by the partner municipalities, 41.1% by UNDP/MGSDP (out of this cost 10.0% from UNDP fund, and 31.1% from the fund of bi-lateral donor CIDA); 15.5% will be contributed by the communities (NO/network).
- The approved projects will directly benefit 2.520 citizens of the partner municipalities, including 606 women, 350 men, and 1.564 children.

#### **5. HIV/AIDS and Gender Mainstreaming:**

- UNDP/MGSDP prepared 27 trainers on gender-based analysis in course of training “Gender-based analysis for participants of local development programmes” held for the teachers of Dzhankoy, Backchysaray, Scholkino and Saky municipalities with support from CIDA.
- UNDP/MGSDP taught 37 community mobilisers to apply gender-based analysis in course of the training “Gender-based analysis for municipal policies and programmes” held in course of MSU Conference with support from CIDA.

#### **6. Resource Mobilisation and Utilisation**

- During the quarter, resource 1,25 BN USD was mobilised by end of 1st quarter for the Programme activities, including 100.0 thousand USD from UNDP, 14.4 thousand USD from Norwegian Embassy, 222.9 thousand USD from SDC, 560.5 from CIDA and 356.2 thousand USD as national cost-sharing.
- Resource worth 147,8 thousand USD was utilized (including commitments) in the 1st quarter 2009. It total, since the beginning of 2009 it makes 11.7 % of delivery.

#### **7. Communication Results**

- During the quarter, 47 media records about the Programme activities, out of which 12 were of national level, and 35 were local.
- Of 47 media records, 42.5 % were in newspapers, 12.8% in radio programmes, 14.9% in TV news, and 29.8% on the official web-sites. In total, it makes 1153 media records since 2004 when the Programme was initiated.

#### **8. Linkages for Synergy**

- With CIDA: for improving public service delivery in selected districts and municipalities of Crimea, and to mobilizing communities in order to support and develop local capacities for community-led development
- With SDC: for creating synergies in the field of supporting decentralization process in Ukraine.

#### **Outlook for the 2nd Quarter**

- Improving capacity of central government to decentralize fiscal and administrative powers / responsibilities in support of local development, in particular through organization of the policy event on sustainable development
- Strengthening capacity of local authorities to transparently define and implement local development strategies, deliver public services, and foster local economic development.
- Supporting knowledge transfer for civil servants and officials to improve local public service delivery.
- Enhancing capacities of communities to realize improvements in local social, economic and environmental conditions through supporting the community projects.
- Focusing on CIDA sub-project in AR Crimea and on SDC sub-project in Vinnytsya region and AR Crimea

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**ABBREVIATIONS**

<b>AI</b>	Academic Institutions
<b>ACMB</b>	Association of Co-Owners of Multi-Apartment Building
<b>HC</b>	Housing Committee
<b>SC</b>	Street Committee
<b>MRC</b>	Micro-Rayon Committee
<b>PO</b>	Public organization
<b>BPC</b>	Business Promotion Centre
<b>CSA</b>	Cost Sharing Agreement
<b>ICT</b>	Information and Communication Technologies
<b>UMDG</b>	Ukrainian Millennium Development Goals
<b>MGSDP</b>	Municipal Governance and Sustainable Development Programme
<b>MGCEP</b>	Municipal Governance and Community Empowerment Programme
<b>MSU</b>	Municipal Support Unit
<b>NGO</b>	Non-Governmental Organization
<b>NO</b>	Neighborhood Organisation
<b>NDO</b>	Neighbourhood Development Organisation
<b>SD</b>	Sustainable Development
<b>SDC</b>	Swiss Agency on Development and Cooperation
<b>SME</b>	Small and Medium Enterprises
<b>UAH</b>	Ukrainian Hryvna
<b>UNDP</b>	United Nations Development Programme

## Chapter ONE

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# CONTEXT



**Supporting empowerment of the local  
communities for sustainable development**

**1.1. Programme Genesis, p. 2**

**1.2. Programme Area, p. 3**



## 1.1 PROGRAMME GENESIS

### Background

Municipal Governance and Sustainable Development Programme (MGSDP) of UNDP/Ukraine was initiated in April 2004, as a preparatory phase, to develop a participatory and transparent mechanism for localizing the principles of sustainable development. It entered into second phase in 2005 to demonstrate the effectiveness of public private partnership for resolving local social, economic and environmental problems. The Programme is being executed by UNDP. It is registered with the Ministry of Economy of Ukraine. The third phase of the Programme “Municipal Governance and Community Empowerment” is envisaged for 2008-2010.

MGSDP is a part of Local Development Programme (LDP) of UNDP/Ukraine, along with other UNDP projects namely Crimean Integration and Development Programme, Chernobyl Recovery and Development Programme, Community-Based Approach to Local Development. LDP is envisaged to serve as umbrella programme to promote self-sustained local development and democratic local governance in Ukraine by means of a community-based sustainable development model.

### Goal, Strategy and Implementation Arrangement

The goal of MGSDP is to promote participatory governance so as to improve living quality of the people in urban Ukraine. To this end, focus of the Programme in 2009 is placed on following outputs:

- Improving capacity of central government to decentralize fiscal and administrative powers / responsibilities in support of local development
- Strengthening capacities of local authorities to transparently define and implement local development strategies, deliver public services and foster local development
- Enhancing capacities of communities to realize improvements in local social, economic and environmental conditions
- Focusing on SDC sub-project in Vinnytsya region and AR Crimea
- Focusing on CIDA sub-project in AR Crimea

Strategically, the Programme is implemented under partnership arrangement founded on commitment for resource sharing, ownership and sustainability. The Programme activities are executed through local and national partners from public and private sectors. Key partners are city councils; local communities; Parliamentary Committee on State Construction, Regional Policy and Local Self-Governance; Ministry of Housing and Municipal Economy of Ukraine; Ministry of Regional Development and Construction of Ukraine; Ukrainian Association of Local and Regional Authorities. The partner universities include Academy of Municipal Management of Ukraine, National University of Water Economy and Management of Natural Resources in Rivne, Institute of Chemical Technologies of the Eastern-Ukrainian National University named after Volodymyr Dal' (Rubizhne).

Using social mobilisation approach, the Programme promotes appropriate institutions of the local communities of citizens, academia, small businesses and civil society organisations in the selected municipalities. These institutions are founded on the principles of self-help and good governance. Through the Programme intervention, their institutional capacity is built such that they are able to plan, mobilise resources and undertake their priorities to solve their social, economic and environmental problems in a sustainable way that ultimately lead towards

accomplishment of Ukrainian Millennium Development Goals. It happens with support from the respective city councils and other national/international development agencies. The city councils integrate communities' plan in their own development agenda and contribute resources to implement such plans. The process of local sustainable development is bottom up in true sense. It moves from local level all the way up to national level.

## 1.2. PROGRAMME AREA

The Programme is operational in 22 municipalities from 12 regions of Ukraine, namely Ivano-Frankivsk, Halych, Dolyna (Ivano-Frankivska oblast); Rivne (Rivnenska oblast); Zhytomyr, Novograd-Volynski (Zhytomyrska oblast); Mykolaiv, Voznesensk (Mykolayivska oblast); Kirovske (Donetska oblast); Hola Prystan' (Khersonska oblast); Kaharlyk, Ukrayinka (Kyivska oblast); Novovolynsk (Volynska oblast); Mohyliv-Podilsky, Tul'chyn, Kalynivka (Vinnytska oblast); Lviv (Lvivska oblast), Rubizhne (Luhanska oblast); Saky, Dhzankoy, Shcholnine and Bakhchysaray (AR Crimea).

Three municipalities joined the Programme during 2004; 3 joined the Programme in 2005; 8 established partnerships during 2006; 7 municipalities joined in 2007; and 1 joined in 2008. Crimean municipalities expressed interest and willingness to adopt MGSDP approach and become partners, therefore the negotiations were carried out with the authorities of settlements Nyzhnegorske, Krasnogvardeyske, Pervomayske and Zuya. Partnership agreements between UNDP/MGSDP and these municipalities will be signed in 2<sup>nd</sup> Quarter 2009.

Map-1 shows location of the Programme area in Ukraine by year of partnership.



**Map 1: MGSDP Programme Area**

- Where:
- - Pilot partner municipalities 2004
  - - Partner municipalities 2005
  - ▲ - Partner municipalities 2006
  - ⬡ - Partner municipalities 2007
  - ⬢ - Partner municipalities 2008

## **Chapter TWO**

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# **PROGRAMME ACHIEVEMENTS**

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## 2.1 DEVELOPMENT RESULTS

In 2009, the UNDP/MGSDP focuses on improving the capacities of central government to decentralize fiscal and administrative powers / responsibilities in support of local development; strengthening capacities of local authorities to transparently define and implement local development strategies, deliver public services and foster local development; and enhancing capacities of communities to realize improvements in local social, economic and environmental conditions. In addition, UNDP/MGSDP focuses on SDC sub-project in Vinnytsya region and AR Crimea and CIDA sub-project in AR Crimea. The progress in these areas is being traced through monitoring the targets identified in the work plan (Table - I).

**Table – I: Achievement of MGSDP Development Targets in 1st Quarter 2009**

S N	Outputs	Supporting donor	Annual Target	Achievements (January-March 2009)
1	Improved capacity of central government to decentralize fiscal and administrative powers/responsibilities in support of local development	UNDP, SDC, CIDA	<ul style="list-style-type: none"> <li>• Recommendations jointly elaborated by local and central decision makers</li> <li>• 50 central government officials trained on concepts/processes of SD</li> <li>• The curriculum on SD revised, finalised and disseminated</li> <li>• One event for advocacy on decentralisation reform held, with regard to water supply</li> </ul>	<ul style="list-style-type: none"> <li>• The curriculum on SD revised in course of workshop for academia</li> <li>• Workshop on decentralization and effective-local self-governance</li> </ul>
2	Improved capacity of local authorities to transparently define and implement local development strategies, deliver public services, and foster local economic development	UNDP, SDC, CIDA, Norwegian Embassy, partner city councils	<ul style="list-style-type: none"> <li>• 30 regional and municipal administrations trained in joint strategy development</li> <li>• Two municipalities where ISO is introduced</li> <li>• One set of recommendations to improve PS delivery</li> <li>• Two municipalities targeted by advocacy on improved PS delivery</li> <li>• 50 local civil servants trained on improving local PS delivery</li> <li>• Two municipalities received ICT support</li> <li>• Two municipalities where feasible joint projects are identified</li> <li>• No. of pilot public private partnerships tested and lessons learned documented</li> <li>• No of Trust Fund Units for attracting investment established</li> </ul>	<ul style="list-style-type: none"> <li>• Two municipalities identified where ISO is introduced</li> <li>• 35 local civil servants trained on improving local PS delivery</li> <li>• Three municipalities received ICT support</li> <li>• Four municipalities where feasible joint projects are identified</li> </ul>
3	Enhanced capacity of communities to realize improvements in local social, economic and environmental conditions	UNDP, SDC, CIDA	<ul style="list-style-type: none"> <li>• 30 NOs/Networks established</li> <li>• 60 community organization leaders trained</li> <li>• 4 MSDCs established</li> <li>• 20 local development projects supported with seed funding</li> <li>• local development projects supported with technical support</li> <li>• 40 trainers trained to deliver gender-based analysis training</li> <li>• 10 communities (targeted by sensitization workshops)</li> </ul>	<ul style="list-style-type: none"> <li>• 50 NOs and 1 Network established</li> <li>• 25 community organization leaders trained</li> <li>• 2 MSDC established</li> <li>• 4 local development projects supported with seed funding</li> <li>• 27 trainers trained to deliver gender-based analysis training</li> </ul>



Description of the Programme achievements is given in subsequent section. Results achieved in the area of legal and policy frameworks for municipal sustainable governance and local public service delivery are reflected in the sub-section “Legal and Policy Reforms” (2.1.1); attainments of building the institutional capacity for participatory governance are highlighted in the sub-section “Institutional Capacity Building” (2.1.2); sub-section “Local Sustainable Development Initiatives” (2.1.3) deals with the progress made on living quality enhancement; achievements in HRD, and HIV/AIDS and gender are described in respective sections 2.1.4 and 2.1.5; activities on advisory support for municipal governance and project management are reflected in the section on “Management and Effectiveness”(2.2).



### 2.1.1 LEGAL AND POLICY REFORMS

Lessons learned at the local level on community-based development in Ukraine, especially in the field of decentralization and local self-governance, are brought by the Programme for policy dialogue and policy improvement. It is done through policy studies, seminars, conferences, roundtables etc.

#### *Establishing Partnership with the Ministry of Regional Development and Construction of Ukraine*

On January 27, the agencies signed the Memorandum of Understanding between UNDP and the Ministry of Regional Development and Construction of Ukraine. This cooperation became possible due to preliminary dialogue held between high level representatives of the Ministry of Regional Development and Construction of Ukraine and UNDP in Ukraine over 2007 and 2008, where the parties recognized having the common basis for mutual cooperation in the area of democratic governance with wide community involvement.

In cooperation processes, UNDP/MGSDP systematises and shares the lessons learned, disseminates its findings, organizes capacity building activities for civil servants at the local level and exchange of focal persons among the Programme and the Ministry to promote decentralization principles and strengthening of local self-government.



**Photo-1:** Joanna Kazana-Wisniowiecka, UNDP Deputy Resident Representative, and Anatoliy Tkachuk, Deputy Minister of Regional Development and Construction of Ukraine signing the Memorandum of Understanding

During the meeting **Joanna Kazana-Wisniowiecka**, UNDP Deputy Resident Representative, and **Anatoliy Tkachuk**, Deputy Minister of Regional Development and Construction of Ukraine, signed the bilateral Memorandum of Understanding to promote sustainable development of the regions of Ukraine, ensure support for strengthening decentralized development mechanism through local and regional self-governance, improvement of administrative-territorial situation of Ukraine and improvement of quality of public services which are delivered to residents.

*"Further UNDP cooperation with the Ukrainian Government, municipalities, local communities, NGOs and international community is important for strengthening democratic governance for better quality of life in Ukraine".*

*Joanna Kazana-Wisniowiecka, UNDP Deputy Resident Representative*



Currently, the Ministry is willing to apply innovative approaches and experience for improving regional policy. Anatoliy Tkachuk said: *"Ukraine needs new modern ideology of state building. We need to elaborate a model based on domestic tradition of local self-government and at the same time it should consider contemporary achievements of local and regional development"*. The Deputy Minister expressed his wish for effective cooperation with UNDP for the benefit of the citizens of Ukraine.

**Box - I: Major Areas of Cooperation  
between UNDP and the Ministry of Regional Development and Construction of Ukraine**

According to the Memorandum, UNDP and the Ministry will cooperate in the following spheres:

- Building local and regional capacity for decentralized development and elaboration and dissemination of the best practices in the area of sustainable regional development (e.g. improving policies/legislation, joint scientific research and communication activities, exchange experiences etc).
- Promoting decentralization, administrative and territorial reform (e.g. expert assistance, scientific research, building capacity of local and regional authorities to provide quality service delivery etc.)
- Raising public awareness and involvement in the field of local self-governance, regional development, decentralization and administrative-territorial reform
- Building capacity of local and regional authorities to provide quality service delivery
- Collecting best practices and experiences in the field of local self-governance and regional development and providing policy recommendations based on first hand experience to bodies of local and regional self-governments and local communities

Full version of the MoU is provided in Annex – I. More information on this event can be found at UNDP/MGSDP web-site [http://msdp.undp.org.ua/index.php?news\\_id=118&language=eng](http://msdp.undp.org.ua/index.php?news_id=118&language=eng).

***International conference "Presentation of the European Strategy on Innovation and Good Governance at Local Level"***

On January 27, 2009, UNDP/MGSDP in cooperation with the Ministry of Regional Development and Construction of Ukraine, Council of Europe and other agencies have organised an International conference "Presentation of the European Strategy on Innovation and Good Governance at Local Level".



**Photo -2:** In course of the conference UNDP presented community-based development approach gains

Opening the conference, Vasyl Kuybida, the Minister of Regional Development and Construction of Ukraine, Honourary member of the Congress of Local and Regional Authorities of the Council of Europe, said: *"Formulating effective public policy in Ukraine facilitates redistribution of tasks, duties, authority and resources at the national, regional and local levels. Thus, more responsibilities, authority and resources should be transferred from state to bodies of local government according to European Charter of Local Self-Governance"*.

During the conference, the participants discussed European Strategy on Innovations and Good Governance at Local Level and CLEAR Toolkit, a diagnostic tool for citizen participation at the local level. The participants learned successful first-hand experience of Voznesensk municipality in establishment of the quality management system for municipal services according to ISO 9000:2001 and experience of Novograd-Volynskiy in engaging local community to solving local problems.

Speaking during the conference, Joanna Kazana-Wisniowiecka, UNDP Deputy Resident Representative, said that UN Development Programme has been strongly promoting the involvement of citizens, civil society organisations and private sector in human development process as their participation in the decision-making was recognised as a key to achieving good governance for sustainable social, economic and environmental development.



**Photo-3:** More than 50 participants took part in the conference

*"Enhanced participation of local communities, municipalities, regional bodies of councils and administration and conducive policy environment in favour of community participation in sustainable local development is desirable for maximisation of desired impact," she added.*

For more details on this event, please visit [http://msdp.undp.org.ua/index.php?news\\_id=117](http://msdp.undp.org.ua/index.php?news_id=117)

### ***Community-based approach presented at Parliamentary Hearings “Conceptual Foundations of reform of Local Self-Government and Administrative-Territorial reform”***

On March 12, Mykola Borovets, Novograd-Volynskyi City Mayor and Valeriy Vesnyanyi, Tulchyn City Mayor presented experience of cooperation with UNDP/MGSDP and application of community-based approach in course of Parliamentary Hearings “Conceptual Foundations of Reform of Local Self-Government and Administrative-Territorial reform”. In course of the Hearings the participants commented on Concept of Reform of Local Self-Government and Administrative-Territorial reform.

### ***Policy Studies***

#### ***On the MGSDP Model of Community Participation in Decision-Making on Improvement of Water Services in Ukrainian Cities***

The study “MGSDP Model and Experiences of Community Participation in Decision-Making on Local Development, in Particular With Regards to Water Services in Ukrainian Cities” has been finalized, published and disseminated. The expert has analysed the lessons learned by municipalities partnering with UNDP/MGSDP, provided success stories of communities in selected cities with distinguished results of cooperation with the local authorities related with institutional development and implementation of community development projects, in particular in water sector. Also, the expert has elaborated recommendations for the citizens willing to improve water supply and sewerage services in cities by themselves on mechanism of planning and implementation of the development initiatives in partnership with the local government, and for the local authorities willing to internalise the community-based approach on required local policies and acts. This study has become a basis of a training course for the local officials and civil servants, as well as for the community leaders; respective manual will be produced. The study was conducted under support from CIDA.



### **2.1.2 Institutional Capacity Building**

UNDP/MGSDP assists partner municipalities in mobilizing local communities of citizens to create Neighbourhood Organisations (Associations of Co-Owners of Multi-Apartment Buildings, their federations, Public Organizations of schools and kindergartens and Service Cooperatives). It also assists academic institutions, NGOs and small/ medium businesses to create their respective networks. These self-

governing institutions are founded on the principles of good governance. They join with city council, regional/ rayon bodies in making joint vision about sustainable development of their cities. Followings are the major activities carried out during the quarter in this respect:

#### A) Institutional Development at the Local Level



**Photo – 4:** Meeting of community “Zlagoda-2005” in Ivano-Frankivsk in progress

The process followed for institutional development consists of holding dialogues with the stakeholders, forming the citizen-based organizations or networks, building their capacity on participatory governance, institutionalisation (official recognition) of their structures, and supervising their development by MGSDP/MSU teams. These steps are essential for laying foundation of good governance; building capacity of local community to forge partnership with local government and other development agencies and to pool local/ external resources

for realization of development initiatives and sustainability of development efforts. The achievements in the area of the institutional development in the partner municipalities gained during the first quarter of 2009 are given below:

- 50 additional neighborhood organizations (NOs) emerged in participation of 140 buildings, 2948 women and 2299 men;
- 1 NGO Network was created in Novovolynsk which included 9 NGOs.

Relevant data on institutional development is given in Table – II. The Table reflects data for 10 partner municipalities which achieved some institutional growth during the quarter.

**Table – II: Institutional Development in the Partner Municipalities in 1<sup>st</sup> Quarter 2009**

SN	Municipality	Associations of Development Organisations	Neighborhood organizations (NOs)	Members of NOs	Women	Men	No of buildings	No of households	No of School Networks	No. of school members	No of NGO Networks	No. of NGO-members	No. of Business Network	No. of business-members	No. of microrayon covered
1	<b>Total until 2009</b>	<b>4</b>	<b>359</b>	<b>38678</b>	<b>22297</b>	<b>16381</b>	<b>1095</b>	<b>22931</b>	<b>9</b>	<b>211</b>	<b>6</b>	<b>91</b>	<b>2</b>	<b>31</b>	<b>67</b>
2	<b>Progress in 2009 by Municipality</b>														
2.1	Iv-Frankivsk		1	157	86	71	1	162							
2.2	Rivne		1	123	63	60	1	40							
2.3	Mykolayiv		3	40	22	18	3	22							
2.4	Kirovske		5	762	403	359	7	277							
2.5	Kaharlyk		1	27	14	13	1	8							
2.6	Novovolynsk		30	3669	2068	1601	30	1709	1	9					
2.7	Scholokino		2	146	86	60	5	92							
2.8	Dzhankoy		2	122	87	45	87	87							
2.9	Novograd-Vol.											1			
2.10	Saky		5	191	119	72	5	50							
3	<b>Total 2009</b>	<b>-</b>	<b>50</b>	<b>5237</b>	<b>2948</b>	<b>2299</b>	<b>140</b>	<b>2447</b>	<b>1</b>	<b>9</b>	<b>-</b>	<b>1</b>	<b>-</b>	<b>-</b>	<b>-</b>
4	<b>Total 2004-2009</b>	<b>4</b>	<b>409</b>	<b>43915</b>	<b>25245</b>	<b>18680</b>	<b>1235</b>	<b>25378</b>	<b>10</b>	<b>220</b>	<b>6</b>	<b>92</b>	<b>2</b>	<b>31</b>	<b>67</b>

Major agency responsible for fostering the institutional development at the local level is the Municipal Support Unit (MSU) created by the partner municipality after signing the Partnership

Agreement. Due to the efforts of MSU, local citizens form their community organization and register it in an appropriate legal form.

It is envisaged by MGSDP process that with time MSUs at local level should become a trans-sectoral Resource Centre for supporting community initiatives on sustainable development. There are successful examples of such institution in different municipalities with varying institutional arrangements – either as an internal department of the municipality, or as an independent NGO. The latter case is described in the Box - II.

**Box II: Municipal Support Center of Backchysaray Municipality –  
For Supporting City Development**

On 8 July 2008 Backchysaray started its cooperation with UNDP/MGSDP and signed Partnership Agreement between UNDP/MGSDP and Backchysaray City Council. In fact Backchysaray started cooperation with MGSDP earlier in May 2008, when it established a Municipal Support Unit in the structure of the City Council. This was a result of efforts of active local councillors, who initiated the activities after meeting with Programme's staff and visit to Saky municipality, which is an active partner of MGSDP in AR Crimea.



**Photo – 5:** The team of MSU in Backchysaray municipality

At present Municipal Support Team of MSU consists of Dmytro Kretov, City Mayor, Municipal Project Director, Mukhaylo Kazimirov, Deputy Mayor and Municipal Project Coordinator, Kostiantyn Rubanenko, local councillor and Nataliya Skrypchenko, MSU activist.

MSU staff conducted more than 60 meetings and consultations with local communities. The result of one of such meetings on ACMB creation is very interesting.

The community of one of the houses wished to create ACMB but had wrong information about the cost of registration of legal entity. Different figures, from 500 UAH to 4000 UAH were named.

For providing information to the dwellers of the house, MSU staff conducted research and made inquiries to different institutions of the city, related to registration procedure, i.e. State Registration Department, Statistics Department, Tax Office, Regulatory Approval System etc. After the receipt of written replies MSU activists held a general meeting of the dwellers of the house and announced that real cost of registration which was 400 UAH. This example clearly shows the importance of MSU role as information and consultation center.

Since then, the following achievements have been made by the department:

1. Preparation of exposure visit to Saky for representatives of local communities.
2. Establishing of community organization in the kindergarten “Buratino” and preparation of the project for reconstruction of the kindergarten sewage system;
3. Work in progress on creation of community organization in the kindergarten “Rucheek”;
4. MSU staff actively participates in all trainings and round tables, organised by the Programme;
5. Local newspaper “Slava Trudu” published 4 articles, dedicated to the work of MGSDP and the importance of creation of ACMBs in the city;
6. Sociological survey on assessment of level of local development conducted with participation of local decision-makers.
7. Selection of project proposals for participation in UNDP/MGSDP completed, training to the community leaders provided.

The personnel of local MSU provided 47 consultations to local communities since beginning of its work. Backchysaray-based UNDP/MGSDP Participatory Governance Development Officer, Nikolay Smirnov provided 95 professional consultations on registering community-based organization, supported community-based organizations with preparing quality project proposals and successful implementation of the projects.



*“Since MSU Office started its work in the municipality, local community received real opportunity to implement the projects related to solving problems of local self-government. The work of local MSU facilitates disclosure of leadership potential of active population for improving the quality of life of dwellers of the municipality”.*

*Kostiantyn Rubanenko, local councillor, MSU activist*

MSU in Backchysaray Municipality in its activities goes far beyond supporting the activities of UNDP-led project in the city. The scope of work covers many areas of city development where the department is able to contribute by involving the local citizens and supporting their initiatives. In overall perspective, it makes the communities of Backchysaray municipality more cohesive and responsible for the development of their own city.

*UNDP/MGSDP supports Inter-Municipal Cooperation between Dolyna and Novograd-Volynskiy partner municipalities*

MGSDP supported inter-municipal cooperation initiative between Dolyna and Novograd-Volynskiy municipalities on energy saving and housing reform which is an experimental activity of UNDP/MGSDP in 2009. While pursuing inter-municipal cooperation, the municipalities of Dolyna and Novograd-Volynskiy will cooperate in information exchange in the areas of energy efficiency, rational use of natural resources, sustainable development, and housing sector reform. The cooperation envisages organization of trainings for school teachers on introducing the course on “Energy-Saving and Climate Mitigation”, trainings on ACMBs and exchange visits of municipal officials and community leaders. These activities will be implemented in 2<sup>nd</sup> Quarter 2009. The activity is implemented within the framework of a sub-project "Promoting Conditions of Participatory Governance and Development in Urban Areas- II", which is supported by Swiss Agency for Development and Cooperation.

*UNPD/MGSDP inspired ACMBs in Kirovske municipality to create a Federation of ACMBs*

Since 2006, local communities of Kirovske implemented 11 SD projects bringing benefit to more than 3 thousand citizens. In 2008, four ACMBs in microrayon Molodizhnyi implemented community projects aimed at basement pipes reconstruction under support of Norwegian Embassy. In course of trainings provided by UNDP/MGSDP and projects implementation, institutional capacity was generated which facilitated establishing federation of ACMBs. Unique experience of Federation is provided in Box-III.

**Box – III. Federation of ACMBs in Kirovske Made Use of Effect of Scale and Improved Quality of Communal Services**

In December 2006 seven Associations of Co-Owners of Multi-Apartment Buildings created Federation of ACMBs “Molodijnuy”. It was aimed at representing shared interests of ACMBs, employing personnel in order to reduce expenses on salaries and providing higher quality services. The tasks of the Federation are professional operation and maintenance of the property of all the houses and adjacent territories and delivering communal services proper quality for reasonable cost (lower than state tariffs). The governing body of the Federation is the Board of Directors made of the Heads of ACMBs and the Heads of Auditing Commissions of ACMBs.

The Head of the Board of Directors of the Federation is selected by the Managing Board of Federation which includes managers of ACMH-members and Heads of Revision Commissions. The Federation is a legal person and cooperates with ACMBs on the basis of contract. At present 13 ACMBs compound the Federation (out of them 10 are nine-storeyed buildings). The total number of dwellers of the houses is 6 000 people. Owing to effect of scale the Federation managed to employ professional personnel working full time. The personnel consists of 30 people including two accountants, a dispatcher, two engineers, an electrician, three painters, street cleaners and cleaners of stairwells.





**Photo – 6:** The basement of the house of Association before and after repair.

During two years of Federation's operation, the personnel repaired and cleaned all basements. Also, they illuminated the premises and installed doors in order not to allow the strangers to the basement, the walls were whitewashed by lime and all central heating, cold water supply and sanitation pipes were replaced with plastic ones.

Funds of local budget and contribution of UNDP were used to purchase materials to replace pipelines in the basement premises. The work was paid from membership fees of ACMBs.

The membership fees were used for the following:

- to repair entrance halls (automatic switchers and meters were installed);
- to repair the porches;
- to illuminate stair platforms;
- to make wet cleaning of stair platforms according to the schedule;
- to improve the adjacent territory.

*“Operation of Federation benefited the dwellers bringing better quality and improved the conditions of shared property. ACMBs which participated in UNDP/MGSDP became the cornerstones of the Federation. The success of Federation was disseminated among other districts of the municipality and new microrayons express wish and start a process of creating new Federation”.*

**Sergiy Polysiuk**, Municipal Coordinator in Kirovske municipality

Members of ACMBs became more active, take part in the life of ACMB, and make plans for the future. They plant the trees on the adjacent territory and became more attentive to each other. At present, repair of the roof and panel seams present an urgent problem. The members of ACMB realise current problems of fiscal constraint of local and state budgets and will try to solve the problems of their community themselves.

**Pavel Moroz**, Chief Specialist of Department of Local Development of Kirovske City Council

## ***B) Envisioning for Sustainable Development***

UNDP/MGSDP envisages the necessity of sharpening the vision of the municipalities on the local development situation in light of the vision on sustainable development. Strategic planning, quality management system of municipal services and participatory assessment of the community organizations are some tools that are applied for this purpose.

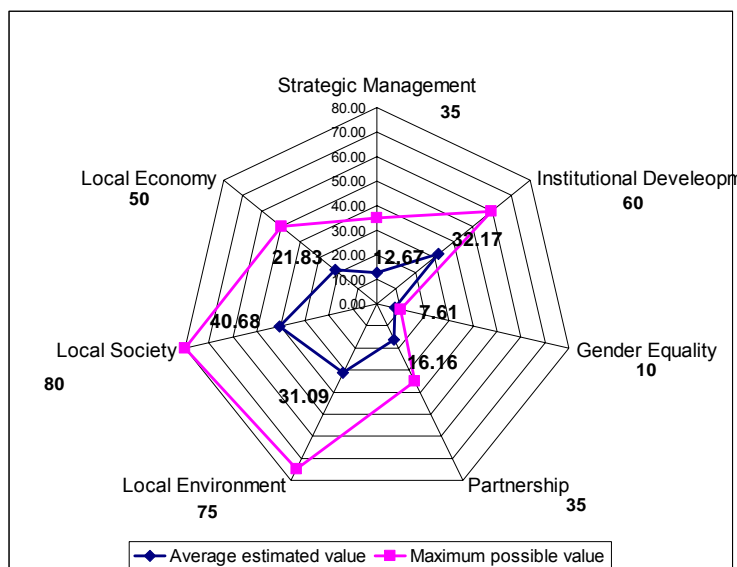
### **1. Local Situation Assessment in Novovolynsk municipality**

During the 1st quarter, the situation analysis was conducted in the partner municipality of Novovolynsk using 11 key informants to respond on seven development areas, namely strategic management, institutional development, gender equality, local partnership, local environment, local society and local economy. The respondents included heads of sections, chief specialists of the sections and local public servants.

As it is shown in the Diagram, the municipality has achieved relatively good indicators in terms of gender equality (8 out of 10 points).

The assessment also indicated the need for community initiatives concentrated on improving the local environment which scored 31 points out of 75. In addition, policy initiatives should be focused on local society which scored 41 out of 80 and local economy 22 out of 50.

This situation is quite typical for Ukrainian cities where most of the development problems at local level are related with the worn-out



**Diagram - I:** Results of the Local Situation Assessment in Novovolynsk municipality

municipal infrastructures resulting in negative impacts on environmental conditions.

Based on the results of the local situation assessment, the municipality will deeply analyse the most important local needs of the city, the scope of works to be implemented, and will get information for identification and selection of the priority projects among those initiated by the community-based organizations.

### ***C) ICT for the partner municipalities***

#### Background

Local self-governments should observe principle of democratic participation at local level, according to the Recommendation # 19 “On Citizens’ Participation in Local Public Life” approved in 2001 by the Council of Europe. It says that they must provide citizens with an open access to clear and comprehensive information about the community-related matters, ensuring their rights to express opinions about the most important decisions influencing their future. In line with this recommendation, the UNDP/MGSDP supports its partner municipalities in building their capacity through modern Information and Communication Technologies (ICT).

ICT helps to increase access of the citizens to information about the activities of municipalities, as well as to other essential information in the sphere of local self-government, participatory governance, sustainable development, investment etc. According to the work plan of the Programme for 2007, support was provided to 4 partner municipalities to establish update web-sites to meet the objective.

#### Activities in Partner Municipalities

The following municipalities established their official web-sites under support from MGSDP:

- Dzhankoi – web-site activated in April 2009 (<http://dzhankoi.org.ua/>);
- Scholkino - web-site activated in May 2009 (<http://shelkino.org.ua/>);
- Kalynivka – web-site activated in May 2009 (<http://kalynivka-rada.org.ua/>);

The official web-site of the municipality was created, placed in the Internet Network. The municipality designed the structure of the web-site, prepared the information to be posted on it, and deputed the chief administrator of the web-site so as to ensure inter-departmental

coordination for information updating and continuity of the website. UNDP/MGSDP supported the creation of the web-site and training for the officials and representatives from the municipality. For wider dissemination of the experience, the manual on web-site administration was prepared and published.



**Photo – 7:** Official web-site of Dzhankoy City Council – main page design



**Photo – 8:** Official web-site of Scholkino City Council – main page design



**Photo – 9:** Official web-site of Kalynivka City Council – main page design

### Facilitating introduction of Academic Course on Sustainable Devevelopment in Ukrainian Universities

The experience of the municipalities shows that there is a need for local scientists and practitioners educated on principles of sustainable development, social mobilisation and community-based approach. The topic of sustainable development is poorly represented in academic discourse in Ukraine; therefore, UNDP/MGSDP supported elaboration of curricular of the course on Sustainable Development and publishing of manual for this course.



**Photo - 10:** UNDP offers sustainable development course to Rivne Water Management University students

For the first time in Ukraine, teaching of this course was introduced at the Academy of Municipal Management (Kyiv) in 2007/2008, and now the Faculty of Management of the National University of Water Economy and Nature Management in Rivne is following their example. This process is at preparatory stage also at the Institute of Chemical Technologies of the Eastern-Ukrainian National University Named after Volodymyr Dal' (Rubizhne, Luhansk region).

In line with the Partnership Agreement signed between the Rivne National University of Water Economy and Nature Management and UNDP a specialised course on Sustainable Development has been officially added to the University's curriculum with the help from a UNDP/MGSDP. Over 180 students attended a launching lecture on "Community-Based Sustainable Development", which was delivered by leading experts and practitioners.

The scope of partnership with the National University of Water Economy and Nature Management according with the terms of partnership envisages incorporation of the community-based development approach in the academic curriculum to enable preparation of future generation in Ukraine on the subject.

In addition, the University will enhance capacity of the students, representatives of the bodies of local self-government and local communities to undertake bottom



**Photo - 11:** Over 180 students attended a launching lecture on "Community-Based

## Sustainable Development"

up participatory planning and participate in the local level sustainable development activities under the framework of public-private partnership and would promote the concept and experiences of community participation in local sustainable development through various scientific activities and awareness campaigns.

As part of capacity development activities, UNDP/MGSDP supports the University by providing manuals on sustainable development for the students and methodic materials for teaching the course. Vocational training on the topic will be also organized for the teachers and professors of the University later this year. For information on this event, please visit: [http://msdp.undp.org.ua/index.php?news\\_id=119&language=eng](http://msdp.undp.org.ua/index.php?news_id=119&language=eng)



### 2.1.3 Local Sustainable Development Initiatives

UNDP/MGSDP aims to improve the living quality of citizens. For this purpose, implementation of local priority projects of the communities is supported through small grants based on equity, productivity and sustainability criteria. These projects are designed to make direct improvement in the living environment.

#### A) Project Proposals Approved During the Quarter

During the quarter, 4 project proposals of the local communities were approved for support worth 507.983 UAH, including 2 from Dzhankoy, 1 from Saky, 1 from Novovolynsk. See details about the approved projects in Table – III:

**Table - III: Brief Description of the Local SD Projects Approved in the 1st Quarter 2009 for Partner Municipalities**

S N	NO/Network	Purpose	Total Cost (UAH '000)	Cost Sharing (in UAH) by				Benefi ciaries
				UNDP	CIDA	City Council	NO/ Network	
Dzhankoy (CIDA area)								
1	Civil Society organization "Rhythm"	Window Insulation	152,336.00	-	67,291.00	67,291.00	17,754.00	1,205.00
2	Civil society organization "Dobroe Delo" of School No 6	Premises Repair	152,800.00	-	67,500.00	67,500.00	17,800.00	1,022.00
Saky (CIDA area)								
3	ACMB on 45 Internatsionalna Street	Spemises Repair	52,243.00	-	23,298.00	23,298.00	5,647.00	174.00
Novovolynsk								
4	Service Cooperative "Girnyk Volyni"	Sewage System	150,604.00	50,911.00	-	62,225.00	37,468.00	119.00
	TOTAL:	*	507,983.00	50,911.00	158,089.00	220,314.00	78,669.00	2,520.00

The total project cost will be shared by the stakeholders on average in the following proportion: 43.4% by the partner municipalities, 41.1% by UNDP/MGSDP (out of this cost 10.0% from UNDP fund, and 31.1% from the fund of bi-lateral donor CIDA); 15.5% will be contributed by the communities (NO/network).

According to the data of the 1st Quarter, 1 project was related primarily with the sector of energy and environment, and 3 projects were of social nature. Out of them, Civil Society organization "Rhythm" of the Trade School will install heat loss reducing PVC windows and doors. Civil society organization "Dobroe Delo" of School No 6 will conduct capital renovation of school gymnasium premises. ACMB on 45 Internatsionalna Street will implement capital repair of



entrance porches and socle walls. Service Cooperative "Girnyk Volyni" will construct streets' sewerage system in Novovolynsk municipality.

Altogether, the projects will benefit 2.520 citizens of the partner municipalities, including 606 women, 350 men, and 1.564 children. See the story on development of one of the projects in the Box- IV below.

**Box –IV. Dwellers of Ukrayinka Registered First ACMB in Municipality and Set Example to Other Local Communities**

The residents of Ukrayinka municipality found out about the UNDP-led Municipal Governance and Sustainable Development Programme in December 2006. From the beginning of the Programme's operation, MSU personnel held approximately 100 meetings with the communities of the city. By beginning of 2008, 7 local communities registered 4 bodies of self-organization of population (BSP), 3 ACMHs and 1 NGO network.

ACMB "Budivelnky Ukrayinky" is the first registered ACMB in Ukrayinka municipality. A new form of self-organization of the dwellers of multi-apartment buildings gives an opportunity to use the financial support of MGSDP/UNDP and anticipates participation of municipality in the renovation of housing fund.

Multi-apartment building located on 2 Budivelnkyiv Street in Ukrayinka was constructed in 1985. The building was maintained by a local ZHEK, which did not make any capital repair of the building during the past 23 years. As the result, all structural elements of the building are in very poor technical condition and require immediate repair. The dwellers of the building formed a community, registered their community-based organization as association of co-owners of multiapartment building and started to manage and maintain their building by themselves. The dwellers monthly collect membership fee in order to accumulate the amount required for maintenance and capital repair of their building. However,

the amount they have managed to collect by now is not enough for capital repair of the whole building. Therefore, the dwellers decided to apply to UNDP/MGSDP for a support.

The most significant problem in the building was technical condition of the staircases in the building's entrances. Plaster and paint on the walls was old and damaged. Floor coating in front of the apartments and elevators was also damaged in many places. Windows were old, worn-out and no longer performed their technical function - protect the premises from rain and low temperature. All these caused destruction of the building's elements, plaster inside the entrance premises, rusting of the construction metal elements, development of mould and appearance of excessive humidity, which negatively influenced the habitants' health, damaged the building's electric wiring system and technical equipment. All these created significant problems for the dwellers of the building, and especially for the aged people and children. Capital repair of the entrances of the building prevented further destruction of the building elements and, as the result, reduced the building maintenance cost. It considerably improved environmental, hygiene and sanitary conditions inside the building, eliminated the risk of fire (short circuit) and reduced the risk of respiratory infection and pulmonary diseases caused by the excessive humidity and development of mould. Successful implementation of the project by that community-based organization (ACMB) demonstrated to dwellers of other multiapartment buildings located in Ukrayinka that collective efforts of community members and proper use of available resources could significantly improve living conditions.

The dwellers of fourteen-storeyed building on 2 Budivelnukiv St. are used to active life. They have received many rewards from their municipal authorities for active position. Establishing of ACMB and opening of its office will contribute to the prosperity of the community. Local authorities supported the desire of the dwellers to renew their house. A room for concierges was opened in the second porch. Since



**Photo – 12:** Capital repair of entrances of the building has improved environmental, hygiene and sanitary conditions inside the building



then the second porch is always under control as all the stores became neat and tidy and it is pleasant to enter the elevator. Also, mail boxes were replaced with modern ones.

It was decided to repair the second porch first because it is under observation and inaccessible for strangers.

The owners of cars add much trouble. They have turned the adjacent territory into a parking lot. It is planned to fence flower-beds and lawns. Installation of admittance point with automatic barrier is the main way to control entry and departure of cars. The Head of ACMB, Olexander Konovalenko, is sure that multilateral cooperation will bring noticeable effect for the dwellers of the building very soon. The present repair work is the first phase of cooperation with UNDP and City Council.

Today the community members of this ACMB provide consultations to all other citizens in Ukrayinka willing to create an ACMB. This community became a site for knowledge transfer on benefits from independent management of the community property which is one of the first steps of forming the effective housing policy in the city.

**For information:** Total cost of the project is 177246 UAH, including 68850 UAH contributed by municipality, 68850 UAH contributed by UNDP/MGSDP and 39546 UAH contributed by local community. The Project will benefit 405 dwellers of the building including 164 men, 184 women and 57 children.

*Olena Shapoval, Specialist of MSU in Ukrayinka municipality*

### **Support to Local SD Projects Disbursed During the Quarter**

6 actual transactions were made during the quarter for local community SD projects in the partner cities of Novovolynsk, Tulchyn, Mohyliv-Podilskyi, and Ukrayinka. See details in the Table - V below.

**Table - V: Financial Status of Local SD Initiatives Undertaken by Local Partners, UAH**

N	NO/Network from Municipality	Number of transactions	Total amount disbursed by end Q1 2009 by cost-sharing of					Total amount due for future payment by cost-sharing of					Status of project completion (%)
			UNDP Fund	SD C	Norwegian Embassy	CIDA	Municipality	UNDP Fund	SDC	Norwegian Embassy	CIDA	Municipality	
1	<b>Novovolynsk</b>												
1.1	SC "Svitanok"	1	7,000										100
2	<b>Tulchyn</b>												
2.1	NGO "Olenka"	1				9,000							100
2.2	NGO "Vse dlia ditei"	1				9,000							100
3	<b>Mohyliv-Podilskyi</b>												
3.1	NGO "Batkivska turbota"	1				4,055							100
4	<b>Ukrayinka</b>												
4.1	ACMB "Budivelnik Ukrayinky"	2	20,655			103,275							0
			27,655	0	0	125,330	4,956	0	0.00	0.00	0.00	0.00	100.00
5.	<b>Total</b>	6	<b>157,942.00</b>					<b>0.00</b>					

In total, the disbursed amount equaled 157,942 UAH, including 17.51% from UNDP fund, 79.35% from CIDA and 3.14% from the partner city councils.

Status of project completion for the period of Programme implementation is given in Table -VI.

**Table – VI: Status of Projects' Completion (by end of 1<sup>st</sup> Quarter)**

№	Year	No of projects initiated	Financial Status of Completion			
			Fully completed	75-90%	Less than 50%	Average Status of Completion, %
1	2004	11	11	0	0	100
2	2005	12	12	0	0	100
3	2006	39	39	0	0	99.5

4	2007	77	59	18	0	76.6
5	2008	29	19	4	3	98.1
6	2009	4	4	0	0	0
	<b>Total</b>	<b>172</b>	<b>144</b>	<b>22</b>	<b>3</b>	<b>94.84</b>

During the quarter, 4 projects were fully completed. Therefore, out of 172 initiated projects 144 are now fully completed, 22 are at the level of 75-90%, and 3 projects are at the level of 15%.

The completed projects yielded expected benefits thereby improving living quality of the beneficiary men, women, youth and children. Living conditions improved significantly. In the process, these projects also contributed to improvement in governance at the local level. Box – V reflects the success stories of the local community in Mykolayiv municipality.

**Box - V: It is Possible to Organize a Community and Solve Real Problem**

ACMB “Aviator” on 8 Levanevtsev Street in Mykolayiv municipality was created in 2006. This house is a communal property of the municipality.

Social and economic problems of the dwellers of the house are engraved with the condition of the roof and façade of the building. The external walls of eleven-storeyed one-porch building was warmed by mineral panel “Rokvol” with following plastering. At the moment the plaster layer is destroyed by numerous deep cracks that allow water to penetrate inside. The layer of warming material swells, flacks away and drops off. The dampness gets into the internal surface of apartment walls. The internal facing of walls is damaged in 18 apartments, furniture and other dwellers’ assets are damaged.

The problem of repair of main part of the roof is solved by building additional storey above some apartments. Therefore now only the part of the roof without additional storey needs repairing. This part of the roof is in an unsatisfactory condition and needs capital repair. Part of the technical floor and dwellers’ apartments, situated under this part of the roof, are constantly flooded. If the problem is not solved immediately it can cause the destruction of the building itself.

The abovementioned problems cause decline in sanitary and hygiene condition of the premises, especially on upper floors. The walls are covered by fungus and the risk of illness is growing. In such a situation only capital repair can solve the problems indicated above.

Therefore the dwellers of the house decided to prepare their own project “Capital repair of façade and roof of multi-apartment house on 8 Levanevtsev Street in Mykolayiv” in order to participate in the project “Municipal Governance and Sustainable Development Programme”, which is implemented on the basis of co-financing of United Nations Development Programme, local City Council and the dwellers themselves. ACMB “Aviator”

with the help of Municipal Support Unit prepared and sent the required documents to the Programme, which is now approved by the Project Selection Committee Meeting. The Association signed the Partnership Agreement with UNDP.

At this moment the question of sending the contribution of Mykolayiv City Council to the UNDP account is being solved. The Programme has already helped the dwellers of six houses of our city to unite the communities, create capable organizations and successfully implement complicated projects, which have improved significantly the living conditions of community members and their joint property.

All people, who are willing to take part in implementation of projects with the help of United Nations Development Programme, and those, who need more information, are requested to turn to the Municipal Support Unit of the Programme, Housing Community Department, 7 Admirala Makarova Street, room 17, the contact person – Manakova Alla.

*Manakova Alla, specialist of MSU in Mykolayiv municipality*



**Photo-13:** Meeting of community of ACMB Aviator with Leonid Tulovskiy, UNDP/MGSDP Quality Management Officer

## B) Public Auditing

Upon completion of the project, the community members have the legitimate right to: 1) obtain information about results of the project implementation; 2) inspect all related financial and technical documents; 3) express any concerns about quality of the accomplished works; 4) make recommendations on how to improve future performance of the community. The public audit procedure promoted by the Programme allows the community members to realize this right.

During the quarter, 4 community-based organizations practiced public auditing upon completion of their respective development initiatives. For this purpose, general meetings were organized in participation of various stakeholders and conclusions were made about the inhabitants' satisfaction with the works and services provided for project's implementation. In total, 283 out of 337 general community members participated in the public audits. See the summary of the results in Table – VI.

**Table – VI: Results of the Public Audits of NOs/Networks in Municipalities (1<sup>st</sup> Quarter 2009)**

#	NO/Network	Number of Pubic Audits Conducted	Number of Community Members Satisfied with Works' Accomplishment			Number of Community Members Satisfied with Resource Utilisation			Number of Community Members	
			Fully	Partially	Not satisfied	Fully	Partially	Not satisfied	Registered in NO/network	Participated in Audit
1	Tulchyn	2	234	0	0	234	0	0	235	234
2	Novovolynsk	1	21	0	0	21	0	0	21	21
3	Novorgad-Volynskyi	1	28	0	0	28	0	0	28	82
	<b>TOTAL:</b>	<b>4</b>	<b>283</b>	<b>0</b>	<b>0</b>	<b>284</b>	<b>0</b>	<b>0</b>	<b>337</b>	<b>283</b>

## 2.1.4 Human Resource Development



The Programme achieved essential results in enhancing the quality of human resources at various levels in order to better manage local development through participation, public-private partnership and information technology use. 372 person from MSU/ NO/ networks/ municipalities enhanced their knowledge about the Programme's approaches and principles through various orientations, training, exposure visits, conferences, workshops etc. Details on the activities which produced these impacts are given hereunder.

Human resource development activities are organised by the Programme to build the capacity of national and local stakeholders for strengthening participatory governance for sustainable development. In total, 16 HRD activities were held during the quarter, out of which 8 were conducted by the MSUs of partner municipalities and 8 were conducted by the PMU/Kyiv. They covered 372 participants, in particular 60.5% of men, and 39.5% of women (see Table - VII).

During the quarter, numerous stakeholders and experts pointed out that unique experience of MGSDP should be disseminated among Ukrainian cities.

**Table – VII: HRD Activities in 1<sup>st</sup> Quarter 2009**

SN	HRD Activity	Number of Events conducted by		Number of Participants		
		MSUs	PMU in Kyiv	Female	Male	Total
1	Training	7	7	157	138	295

a	Awareness on SD, MDGs, HIV/AIDS, gender, leadership	1	3	48	26	74
b	Project Management (for FGs on local SD projects)	1	1	40	15	55
c	On creation of ACMBs	2	2	37	38	75
d	On decentralization and effective local self-governance		1	22	45	67
e	ICT capacity	3	-	10	14	24
<b>2</b>	<b>Study Tour/Exposure Visit</b>	<b>1</b>	<b>-</b>	<b>8</b>	<b>4</b>	<b>12</b>
<b>3</b>	<b>Workshops/Conferences</b>	<b>-</b>	<b>1</b>	<b>32</b>	<b>33</b>	<b>65</b>
	<b>Total</b>	<b>8</b>	<b>8</b>	<b>197</b>	<b>175</b>	<b>372</b>

*\* No. of participants indicate persons without repetition.*

Trainings were conducted with the following purposes:

- Raising public awareness on gender, HIV/AIDS and MDGs at local level;
- Creation, registering and developing functional activities of community-based organisation;
- Enhancing leadership potential of leaders of local communities;
- Gender-based analysis of municipal policies and programs;
- Trainings on ACMBs in context of inter-municipal cooperation between Dolyna and Novograd-Volynskyi municipalities;
- Decentralization and effective local self-governance for local and regional officials of self-governance bodies;
- On ICT to enhance the skills of the selected officials of the local government on the issues of web-site updating and administration;

#### Trainings on institutional and technical capacities of the NOs/networks

On March 28, Leonid Tulovsky, Quality Management Officer, provided a capacity building training in Voznesensk municipality for the communities' management/activists/members. Representatives of 14 local ACMBs and 5 representatives of the municipality benefited from the training. In total, 25 people participated in the training.



**Photo - 14:** In progress is the training for citizens in Voznesensk, March 2009

As the result of training, citizens received comprehensive knowledge on the legislative framework for creation of the associations of co-owners of multi-apartment buildings, service cooperatives and other legal forms of community-based organizations and specificities of its activities, as well as on the process of local communities' participation in UNDP/MGSDP through initiation and implementation of the sustainable development projects and initiatives.

Agenda of the training included the following:

- UNDP/MGSDP Activities in Ukraine;
- Legal forms of community organizations and specificities of their activities;
- Preparation of the quality project proposals and cost estimates;
- Selection of the contractors. Conducting public audits of the implemented projects;
- Operation and maintenance of the common community property;
- Ensuring project visibility. Dissemination of the lessons learned;



### MSU Conference trains leaders from municipalities and teaches them to perform gender-based analysis

About 40 participants gathered in Saky (Crimea) on 11-14 March representing 19 municipalities to improve their leadership potential and learn how to apply gender-based analysis to local development programmes at the Annual Conference of the Municipal Support Units. The Forum was organized by a UNDP/MGSDP with support from Canadian International Development Agency.



**Photo - 15:** The leaders from municipalities shared experience in mobilizing local communities

During first two days the municipal coordinators and representatives of UNDP/MGSDP partner-municipalities participated in interactive training programme “Leaders building partnership relations” aimed at developing skills and competency in leadership. The training was based on transformation concepts of leadership skills, combined with practical experience, which taught the participants to unite the efforts of their teams, organizations, partner organizations and local communities for reaching outstanding results in applying community-based approach.

The training was conducted by trainers from Institute of Successful Communities, Larysa Tatarynova and Larysa Shydlovska.

*“Professionalism and leadership skills of personnel of Municipal Support Units for community initiatives are important for mobilizing local communities. Owing to cooperation with UNDP/MGSDP, MSU of municipality supported implementation of four local community projects, conducted information campaign on HIV/AIDS and gender and supported creation of official web-site of the city-council. The trainings for enhancing leadership capacities and knowledge about gender bring multiplied effect to partner-municipalities and local communities”.*

**Oleg Klui, Saky City Mayor**

For more information on this event, please visit [http://msdp.undp.org.ua/index.php?news\\_id=121&language=eng](http://msdp.undp.org.ua/index.php?news_id=121&language=eng)

### Courses on energy saving introduced to local schools

UNDP/MGSDP has organized two trainings in its partner municipalities of Novograd-Volynskiy and Dolyna on 26-27 February in cooperation with UNDP-supported project "Energy Efficiency in Education Sector" and Ecologic Club "Eremurus". Over 50 local teachers participated in the workshops and learned how to educate secondary school students on energy-saving



**Photo - 16:** The trainers Olena Melnykova and Leonid Firsov persuaded the teachers to introduce the course on energy-saving

The workshops conducted by professional trainers Olena Melnykova and Leonid Firsov from Ecologic Club "Eremurus" included practical exercises on energy saving and alternative sources of energy. The participants learned how to assess heat, energy and water losses in private apartments and discussed the innovative practices to prevent them. Introducing energy saving activities would help cope with scarce energy resources and energy-dependency in Ukraine, as many experts agree.

Moreover, energy-saving has been increasingly recognized as a global development issue. Considering all this, the participants in the workshops agreed to raise public awareness about energy-saving concerns among different groups of population in Ukraine, with youth being a key target group for this.



The workshops became possible due to exceptional cooperation between the two UNDP-led projects – MGSDP and "Energy Efficiency in Education Sector", which helped train the teachers of the local schools for further introduction of teaching courses on energy saving, energy efficiency, climate change mitigation and principles of sustainable development.

The new course "Energy Saving and Climate Mitigation" was designed by UNDP supported project "Energy Efficiency in Education Sector", and its teaching is already introduced in

many regions of Ukraine. Similar actions are taking place in 20 foreign countries within the global project "School Project for Application of Resources and Energy". These trainings constitute the first stage of inter-municipal cooperation initiative between Dolyna and Novograd-Volynskiy municipalities on energy saving and housing reform which is an experimental activity of UNDP/MGSDP in 2009. For more information on this event, please visit [http://msdp.undp.org.ua/index.php?news\\_id=120&language=eng](http://msdp.undp.org.ua/index.php?news_id=120&language=eng)



**Photo - 17:** The training prepared the teachers to teach a new course "Energy Saving and Climate Mitigation"



### 2.1.5 Public Awareness on Gender

During the 1st Quarter, MGSDP prepared trainers on gender-based analysis for the participants of local development programmes and enhanced capacities of the leaders of municipalities to apply gender-based analysis for local policies and programs. The Programme constantly assesses the impact of its activities on men and women. Thus, the women are a majority of members of community-based organisations created under support of UNDP/MGSDP during 2004 – 2008, as 22 thousand members were women and 16 thousand were men. In human resource activities, the majority of participants were men, as 2628 men and 2406 women took part in 250 such activities.

#### UNDP trains community leaders to apply gender-based analysis to local development programs

The training "Gender-based analysis for municipal policies and programmes" was organized to train municipal leaders to apply gender-based analysis. This task is a part of Grant Agreement between the Government of Canada and UNDP and a task of MGSDP Work Plan for 2009. In course of the MSU conference, community-mobilisers from 22 partner municipalities and MGSDP staff learned to apply gender-based analysis in course of the training delivered by Olena Suslova, Head of Women's information and Consultative Center.



**Photo - 18:** Olena Suslova, Head of Women's Information and Consultative Center managed to arouse interest in every participant of the training

The participants analysed the Law of Ukraine on Equal Rights and Opportunities of Women and Men in context of responsibilities of local self-government bodies for implementation of the Law. The working groups developed the proposals to be included in local programs for gender mainstreaming in Ukraine. The participants broadened the knowledge on gender, promoting gender equality in international, European Law and Ukrainian legislation, Family and Labour Codes of Ukraine.

**Assessment by the participants:** According to the survey conducted after training 55% of respondents said they are quiet satisfied, 24% were more or less satisfied and 17% were completely satisfied with training. In addition, the training reached its main goal as 76% said their interest in the topic of gender-based analysis has increased greatly owing to the training.

For more information on this event, please visit

[http://msdp.undp.org.ua/index.php?news\\_id=121&language=eng](http://msdp.undp.org.ua/index.php?news_id=121&language=eng)

### UNDP prepares trainers on gender-based analysis in AR Crimea

27 participants gathered on March 24-25 in Backchysaray (AR Crimea) and benefited from training on gender-based analysis for the teachers from four municipalities of AR Crimea. UNDP/MGSDP organised the training with support of Canadian International Development Agency.



**Photo - 19:** 27 participants broadened their knowledge on gender and trained skills to deliver similar trainings

The training will empower the teachers to contribute to development of local communities by informing wide audience on gender. UNDP/MGSDP facilitates sustainable development in partner municipalities of Dzhankoy, Backchysaray, Scholkino and Saky in AR Crimea since 2007. The training on gender-based analysis for the participants of local development programmes was organised to prepare qualified trainers able to inform various groups of population of AR Crimea on gender-based analysis.

**Assessment by the participants:** According to the survey conducted after training 40% of respondents said they are quiet satisfied, and 60% were completely satisfied with training. In addition, 78% of respondents assessed the quality of training as excellent and majority (70%) said the training broadened their understanding of the topic of gender-based analysis.

The participants broadened the knowledge on gender, promoting gender equality in international, European Law and Ukrainian legislation, Family and Labour Codes of Ukraine. Unfortunately, gender discrimination often happens in our society in employment process. At the same time, some articles of Labour Code prohibiting women to work in certain types of works and work at night shifts promote gender inequality, in opinion of the participants. “Now I know and can protect my rights”, this was a conclusion expressed by many participants of the training.

Also, the Law on Prevention of Violence in Family caused debate in context of the topic of the training, as teachers have important role in measures preventing violence in families in their work at schools. Discussing the difficulties in implementation of this Law, the participants marked that personnel of agencies responsible for prevention of violence is not gender-balanced. Today the majority of servants of police and prosecutor’s office are men.

The training “Gender-based analysis for participants of local development programmes” was organized with a purpose to prepare qualified trainers able to inform various groups of population of AR Crimea on gender-based analysis. This task is a part of Grant Agreement between the Government of Canada and UNDP and a task of MGSDP Work Plan for 2009. The preparation of the trainers will be done in two stages. The two-days training in Backchysaray was a first stage. During one month participants will complete a home task which is analyzing the Programmes of Crimean Parliament and conducting the training on gender for their pupils. After sending this home task, the teachers will participate in final meeting. At the meeting they will conduct demonstrative trainings, discuss generated experience and receive certificates of

trainers. 27 school teachers from MGSDP partner municipalities of Dzhankoy, Backhysaray, Scholkino and Saky in AR Crimea participated in the training.

The participants received folders with materials on gender for trainers, which were provided by UNDP-led Equal Opportunities for Women Programme in Ukraine. Also, they have received DVDs with videos for trainings on gender, prepared the list of useful internet web-sites on gender for the trainings and disseminated the list of participants so that they could create a network.

For more information on this event, please visit

[http://msdp.undp.org.ua/index.php?news\\_id=122&language=eng](http://msdp.undp.org.ua/index.php?news_id=122&language=eng)

## 2.2 MANAGEMENT AND EFFECTIVENESS

### 2.2.1 Partnerships / Linkages



Efforts were put during the quarter to build linkage of the Programme with other agencies of similar nature so as to create synergy. Followings are some activities in this context:

#### With the Canadian International Development Agency

- On January 28-29, 2009, Donor Mission to Saky Municipality (AR Crimea) was held for Sherry Greaves, First Secretary of the Canadian Embassy in Ukraine/CIDA, Sonya Elmer, Programme Officer from SDC headquarters, decentralisation and local governance sector, Olena Lytvynenko, Programme Officer from SDC in Ukraine and Oksana Remiga, Programme Manager of the Local Development Programme, UNDP Ukraine. The participants have reviewed local project sites and reconfirmed commitment to further cooperation in meeting with local authorities.

#### With Swiss Agency for development and Cooperation

- On January 25, UNDP/MGSDP Project team presented achievements of project implementation, and discussed plans for year 2009 during the meeting with the representatives of SDC headquarters' and SDC Office in Ukraine.
- On March 17-18, MGSDP was presented in DesPro steering committee meeting in AR Crimea. Oksana Remiga, UNDP Senior Programme Manager, Iryna Skaliy, UNDP/MGSDP Project Manager and Olena Ursu, UNDP/MGSDP Governance and Sustainable Development Expert presented UNDP/MGSDP and its experience in AR Crimea. Also, the MGSDP activities in Crimea were discussed with Anatoliy Gritsenko, Speaker of the Crimean Parliament. In Saky municipality, the participants of donor mission met Saky Sity Mayor and representatives of local communities and were briefed on results of developing capacities of local communities.
- On February 26, 2009, Olga Osaulenko, UNDP/MGSDP Administrative Assistant participated in final seminar of a pilot phase of introduction of human rights-based approach in context of SDC-supported project "Introduction of human rights based approach".
- On February 11-13, 2009, technical consultancy to the municipal team of the project initiation was provided by UNDP/MGSDP team, represented by Iryna Skaliy UNDP/MGSDP Project Manager and Olena Ursu UNDP/MGSDP Governance and Sustainable Development Expert in order to assess feasibility of the identified inter-municipal project on solid waste management and plan the innovative procedure of its implementation in Tulchyn municipality. In addition, opportunities of speeding up the Programme activities in Kalynivka municipality were discussed in meeting with the City Mayor and his team.

#### With other UNDP projects and UN agencies

- On February 20, 2009, Iryna Skaliy, UNDP/MGSDP Project Manager participated in Mid-term review of MDGs in Ukraine and contributed to discussion on required MDG-related future activities in Ukraine.
- On February 26, 2009, Iryna Skaliy, UNDP/MGSDP Project Manager presented UNDP/MGSDP at the meeting of Local Governance Team with Geraldine Fraser-Moleketi, Director of Democratic Governance Group, UNDP Bureau for Development Policy.

#### *With other donor agencies*

- On January 16, 2009, Olena Ursu, UNDP/MGSDP Governance and Sustainable Development Expert participated in Donor Coordination Meeting organized by Renaissance Foundation and presented success stories and UNDP/MGSDP experience on creation of community-based organizations in partner municipalities.



## 2.2.2 Communication Results

Communication about the Programme took place in various forms and at various levels during the quarter. This section compiles them in form of inventory of communications, publications, interviews etc.

### *A) Media and Information*

During the quarter, the MGSDP/MSU communication teams were able to collect information about 47 media records about the Programme activities, out of which 12 were of national level, and 35 were local. Newspapers remain the most popular information channels for highlighting the Programme activities (42.5%), mentioning on official web-brought 29.8%, and the rest of information appears on TV of the involved agencies. In total, it makes 1153 media records since 2004 when the Programme was initiated.

**Table –VIII: Number of Media Records (2009)**

SN	Media	National	Iv-Frankivsk	Dzhankoy	Backchysaray	Nov-Volynskiy	Ukrayinka	Hola Prystan	Saky	Rivne	Dolyna	Total	
												Q 1st	Since 2004
1	Newspaper		1	1	3	2	1		6	1	5	20	402
2	Radio		3			2		1				6	223
3	TV	2	2	1					1	1		7	243
4	Web	10				4						14	285
	<b>Total</b>	<b>12</b>	<b>6</b>	<b>2</b>	<b>3</b>	<b>8</b>	<b>1</b>	<b>1</b>	<b>7</b>	<b>2</b>	<b>5</b>	<b>47</b>	<b>1153</b>

Mostly, the local media highlighted information about the Programme activities at local level and propagated the community-based local development approach, e.g. creation and functioning of the associations of co-owners of multi-apartment buildings, joint activities of the local governments and the communities, trainings and exposure visits organized for the Programme's stakeholders etc.

A 45-minute TV Programme "Mistse Zusrtichi – Khreshatyk, 26" was shot on February 25, this year on Channel Kyiv State Regional Tele Radio Company. The Programme was devoted to social-mobilization approach, engaging community to decision-making process at the local level.



Iryna Skaliy, UNDP/MGSDP Project Manager, Volodymyr Garazd, Dolyna City Mayor, Chairperson of the National Forum of partner municipalities of UNDP/MGSDP and Sergiy Polysiuk, Deputy Kirivske City Mayor participated in the Programme. Full version of the Programme will be placed on UNDP/MGSDP web-site: [http://msdp.undp.org.ua/index.php?videogallery=1&album\\_id=15](http://msdp.undp.org.ua/index.php?videogallery=1&album_id=15)

### ***B) Studies and Publications***

- (1) **The study “MGSDP Model and Experiences of Community Participation in Decision-Making on Local Development, in Particular With Regards to Water Services in Ukrainian Cities”** has been finalized, published and disseminated. The expert has analysed the lessons learned by municipalities partnering with UNDP/MGSDP, provided success stories of communities in selected cities with distinguished results of cooperation with the local authorities related with institutional development and implementation of community development projects, in particular in water sector.
- (2) **Guidelines for Community Projects** (additional 1500 copies printed) reflect one of the mechanisms of partnership between the communities, local authorities and business, and were developed based on the experience of cooperation of UNDP/MGSDP with its partner municipalities on supporting community projects to promote participatory governance that results in improving living quality in urban Ukraine. This support is used by the Programme as a training tool to provide the community and local governments an opportunity to achieve this objective
- (3) **Manual “How to Create a Viable Neighbourhood Organisation”** was translated into Russian and printed for Crimean stakeholders. The Manual is based on the previously created guidelines for the neighbourhood organisation with incorporation of additional information and practices for citizens organisation. It provides information on step-by-step process of creation and functioning of the citizens-based organisation, various legal form of these organisations, and ways and methods of ensuring the participatory governance at the community level for solving their priority development problems.
- (4) **Guidelines on Operation and Maintenance of Community Property** (2000 copies) was translated into Russian and printed for Crimean stakeholders. The Manual justifies the necessity of operating and maintaining the property created or improved as a result of community efforts on projects’ implementation under the Programme’s support, and describe the legal and normative framework regulating such activities. The guidelines target, first of all, the citizens of multi-apartment buildings of the municipalities, but may be also utilized by the dwellers of private houses and members of public organisations of educational institutions in their context.
- (5) **Access to Drinking Water- At Community Strength”** (50 copies) was prepared and printed which analyses the lessons learned by municipalities partnering with UNDP/MGSDP, provided success stories of communities in selected cities and distinguished results of cooperation with the local authorities.
- (6) **Manual “Decentralization and Effective local Self-Governance”** (100 copies) was printed, which promotes decentralisation and development of local self-governance by strengthening institutional capacity of bodies of local self-government. The manual provides comprehensive information on participatory governance, strategic planning, operational and financial planning.
- (7) CDs with UNDP Report **“The Human Development and European Integration of Ukraine”** was replicated.

## **2.2.3 Resource Mobilisation and Utilisation**

This section focuses on resources mobilised from various sources for implementation of the Programme and utilization of such resources from various perspectives.

### ***A) Resource Mobilisation and Utilisation by Donor***

In total, the amount of 1,25 bn USD was mobilised by end of 1st quarter for the Programme activities, including 100.0 thousand USD from UNDP, 14.4 thousand USD from Norwegian Embassy, 222.9 thousand USD from SDC, 560.5 from CIDA and 356.2 thousand USD as national cost-sharing.

**Table -IX: Resource Mobilisation and Utilisation in Q 1st 2009 by Donor, USD\***

SN	Donor	Budget for 2009	Utilised in 1 <sup>st</sup> Quarter 2009 *	
			Disbursed	%
1	Mykolayiv municipality	25158.48	0.00	0.00
2	Galych municipality	6234.41	0.00	0.00
3	Dzhankoy municipality	31172.07	0.00	0.00
4	Tulchyn municipality	31172.07	0.00	0.00
5	Dolyna municipality	18703.24	0.00	0.00
6	Kagarlyk municipality	14962.59	0.00	0.00
7	Novograd-Volynskyi municipality	31172.07	0.00	0.00
8	Rubizhne Municipality	62344.14	0.00	0.00
9	Kirovske Municipality	24937.66	0.00	0.00
10	Scholkin Municipality	21197.01	0.00	0.00
11	Novovolynsk Municipality	8104.74	0.00	0.00
12	Ivano-Frankivsk Municipality	81047.38	0.00	0.00
13	UNDP	100,000.00	0.00	0.00
14	SDC	222,885.28	30,512.16	13.69
15	Norwegian Embassy	14,459.98	0.00	0.00
16	CIDA	560,473.49	117,246.46	20.92
	<b>Total</b>	<b>1254024.61</b>	<b>147,758.62</b>	<b>11.78</b>

\* 3 GMS

By end of the 1st quarter, 149.0 thousand USD was utilized (including commitments) in the 1st quarter 2009. It total, since the beginning of 2009 it makes 11.78 % of delivery.

## 2.2.4 Programme Reviews



The management and operation aspects of the Programme were reviewed and assessed during the quarter by UNDP management and donor community. These assessments were useful for enhancing the efficiency of the Programme. Following sub-sections detail this subject:

On January 28-29, 2009, Donor Mission to Saky Municipality (AR Crimea) was held for Sherry Greaves, First Secretary of the Canadian Embassy in Ukraine/CIDA, Sonya Elmer, Programme Officer from SDC headquarters, decentralisation and local governance sector, Olena Lytvynenko, Programme Officer from SDC in Ukraine and Oksana Remiga, Programme Manager of the Local Development Programme, UNDP Ukraine. The participants have reviewed local project sites and reconfirmed commitment to further cooperation in meeting with local authorities.



**Photo-20:** The delegation visited project site of PO “Svitlyachok”

On March 17-18, MGSDP was presented in DesPro steering committee meeting in AR Crimea. Olena Ursu, UNDP/MGSDP Governance and Sustainable Development Officer and Iryna Skaliy, UNDP/MGSDP Project Manager presented UNDP/MGSDP and its experience in AR Crimea. Also, the MGSDP activities in Crimea were discussed with Anatoliy Gritsenko, Speaker of the Crimean Parliament. In Saky municipality, the participants of donor mission met Saky City Mayor and representatives of local communities and were briefed on results of developing capacities of local communities.



**Photo-21:** The delegation held a discussion with participation of Saky City Mayor Oleg Kluyu.

## Chapter THREE

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A man in a dark suit stands on the left, gesturing towards a flipchart. He is presenting to a group of five people seated in a semi-circle on the right. The room has a large window with orange curtains and a floor made of irregular stone tiles. The flipchart has some handwritten text, including '1. Introduction', '2. Objectives', '3. Methodology', '4. Results', '5. Conclusions', and '6. Recommendations'.

# LESSONS AND OPPORTUNITIES





### 3.1 TAKING STOCK OF THE EXPERIENCE

Having gained the experience of cooperation with the stakeholders, it was found that MGSDP has been successful in demonstrating the value of participatory approach and social mobilization at local level. Also, national level opportunities were explored and utilised during the quarter in promoting the vision of the Programme. However, some challenges also prevailed in harnessing potential of the people.

A) *Opportunities* were identified based on the recent

Programme's experience –

- Local partners of the Programme are willing to internalize the approach of community involvement into the local decision-making process.
- Municipalities where demonstration effect took place during the previous cooperation with the Programme are ready to commit more resources for cost-sharing of the community projects.
- There is interest and willingness of the Programme's stakeholders to promote the community approach for wider recognition at national level.
- Programme approach coincides with directions of policy reforms in Ukraine and Programme experience is useful for further reforms.
- Municipalities across Ukraine are interested to learn from the experience of the Programme's partners and request for more active work on knowledge transfer, especially with regard to such Programme's areas of support in institutional capacity building as municipal services management / ISO and strategic planning.
- Programme experience on inter-municipal cooperation showed high efficiency of activities.

A) *Challenges* still occur in process of Programme implementation, especially with regard to the following –

- Need to elaborate efficient mechanism of the nation-wide dissemination of MGSDP experience for the municipalities to internalize the community-based development approach in their everyday activities
- High demand for community projects resulting in heavy competition;
- Weak readiness of citizens in some municipalities to take responsibility for their property and create sustainable forms of organisations (like associations of co-owners of multi-apartment buildings, service cooperatives) preferring to choose the easier way and get organised in the form of bodies of self-organisation of population.
- Some municipalities face fiscal constraint due to financial crisis which limits their ability to plan and implement local community projects.

### 3.2. FUTURE OUTLOOK

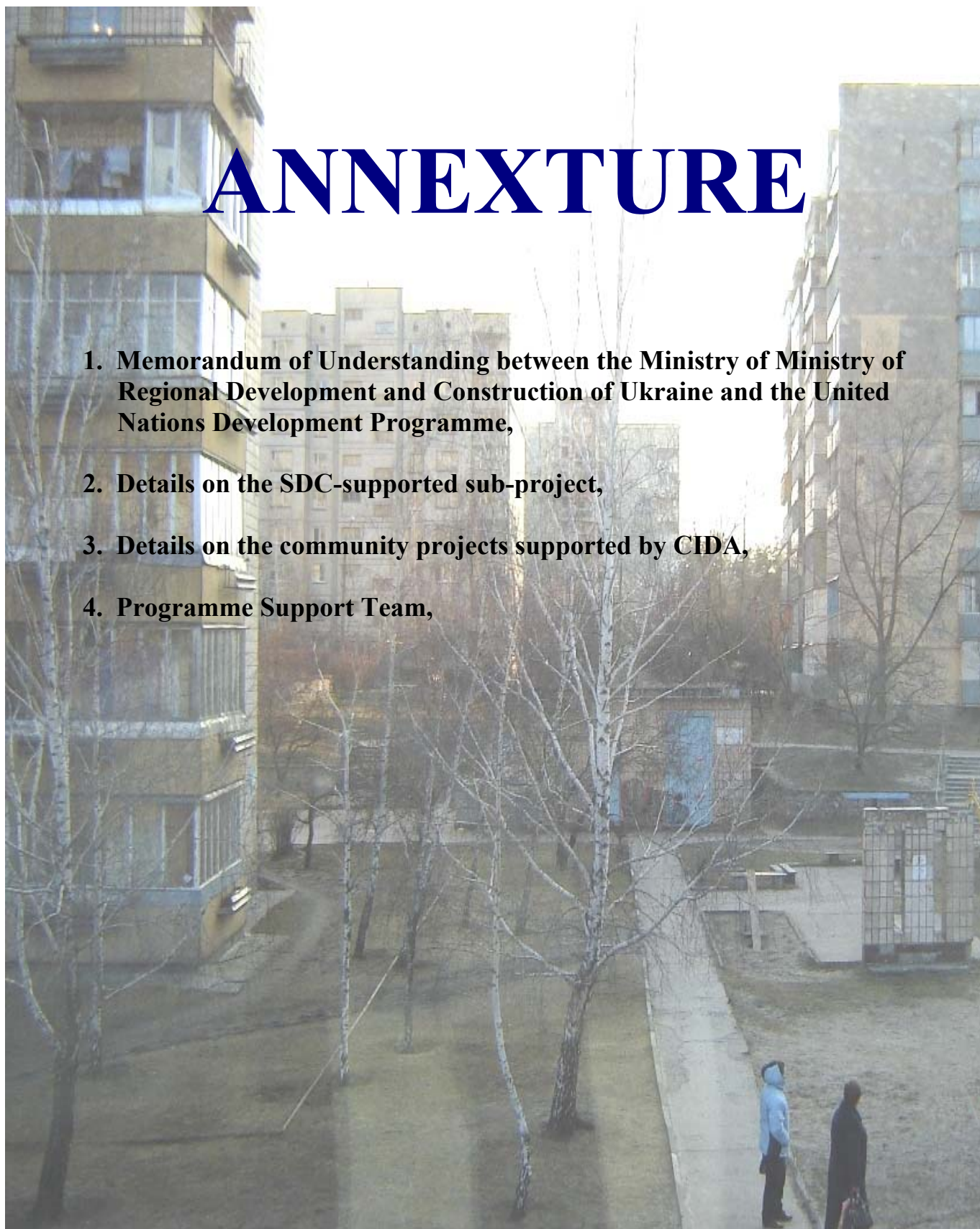
In the 2nd quarter the Programme will focus on the following activities:

- Improving capacity of central government to decentralize fiscal and administrative powers / responsibilities in support of local development.
- Strengthening capacity of local authorities to transparently define and implement local development strategies, deliver public services, and foster local economic development.
- Supporting knowledge transfer for civil servants and officials to improve local public service delivery.
- Enhancing capacities of communities to realize improvements in local social, economic and environmental conditions through supporting the community projects.

• Focusing on CIDA sub-project in AR Crimea and SDC sub-project in AR Crimea, Vinnytsya region and municipalities of SDC bradened area (Ivano-Frankivsk, Dolyna, Novograd-Volynskyi, Voznesensk, Hola Prystan', Kirovske).

# ANNEXTURE

- 1. Memorandum of Understanding between the Ministry of Ministry of Regional Development and Construction of Ukraine and the United Nations Development Programme,**
- 2. Details on the SDC-supported sub-project,**
- 3. Details on the community projects supported by CIDA,**
- 4. Programme Support Team,**



Annex – I:  
**MEMORANDUM OF UNDERSTANDING**  
**BETWEEN THE UNITED NATIONS DEVELOPMENT PROGRAMME**  
**AND THE MINISTRY OF REGIONAL DEVELOPMENT AND CONSTRUCTION OF UKRAINE,**

This Memorandum of Understanding (hereinafter referred to as MoU) has been signed between the United Nations Development Programme (hereinafter referred to as “UNDP”) and the Ministry of Regional Development and Construction of Ukraine (hereinafter referred to as the “Ministry”). UNDP and Ministry are hereinafter collectively referred to as the “Parties”:

**Whereas**, the issues of sustainable development, decentralization, regional development and territorial reform are related with the Millennium Development Goals and the National Strategy of Ukrainian Government on regional policy and policy in the field of construction, architecture and city-planning ,

**Aiming** at ensuring sustainable development of the territories of Ukraine, at promoting territorial reform, decentralization and good governance, and improving living quality of the citizens,

**With regard to:**

- Agreement between UN and the Government of Ukraine on the foundation of UN Representative Office of October 6, 1992
- Regulations “On the Ministry Of Regional Development And Construction Of Ukraine” approved by the Decree of the Cabinet of Ministers of Ukraine № 750 of 16<sup>th</sup> may, 2007
- “Concept of State Regional Policy” of 2008,
- Programme of activities of the Cabinet of Ministers of Ukraine “Ukrainian Breakthrough: For People, Not Politicians” of 2007,
- The United Nations Millennium Declaration of September 8, 2000 and Ukraine Millennium Development Goals (UMDG)
- Johannesburg declaration and plan of activities of 2002
- European Charter on Local Self-Governance of 1996
- Country Programme Action Plan (CPAP) of UN of 2006
- Local Development Programme, UNDP Ukraine
- Municipal Governance and Sustainable Development Programme (MGSDP) project document of 2007
- Crimea Integration and Development Programme (CIDP) project document of 2007
- Community Based Approach to Local Development project document of 2007

**Now, therefore**, the Parties hereto have agreed to cooperate as follows:

**ArticleI**

**Purpose**

The purpose of this MoU is to promote sustainable development of the regions of Ukraine, organizational, methodological and scientific support for strengthening decentralized development mechanism through local and regional self-governance, improvement of administrative-territorial situation of Ukraine and improvement of quality of public services which are delivered to residents.

**ArticleII**

**Main fields of cooperation**

The Parties will develop co-operation in the following spheres:

**(1) *Building local and regional capacity for decentralized development and elaboration and dissemination of the best Practices in the area of sustainable regional development.***

The Parties in their collaboration and joint actions will pay attention and prioritize the following directions:

- Promoting participatory governance and creating effective decentralization institutional system, which would allow local communities, regional authorities, small businesses, non-governmental organisations and academia and the bodies of local self-governments to engage in transparent participatory planning process and resolve social, economic and environmental problems on their territories.
- Improving policies/legislation to create enabling environment for territorial communities, local and regional self-government bodies, non-governmental organizations to undertake bottom-up participatory planning and participate in the local and regional level sustainable development activities on the local level under the framework of public-private partnership.
- Implementation of the state regional policy with consideration of the best European practices
- Initiating joint scientific research in the field of regional development.

- Initiating organization and conduction of joint communication activities with a purpose to discuss and find solutions for the issues of regional development.
- Promoting exchange of experiences in the area of research of efficient management systems related to production and delivery of public services.
- Elaboration of joint projects aimed at research and implementation of modern effective models in the area of local and regional self-governance of Ukraine.

**(2) *Promoting Decentralization, Administrative and Territorial Reform***

The Parties in their collaboration and joint actions will pay attention and give the priorities to the following:

Expert assistance with respect to implementation of decentralization, administrative and territorial reform in Ukraine.

- Raising public awareness and involvement in the field of local self-governance, regional development, decentralization and administrative-territorial reform.
- Building capacity of local and regional authorities to provide quality service delivery.
- Collecting best practices and experiences in the field of local self-governance and regional development and providing policy recommendations based on first hand experience to bodies of local and regional self-governments, local communities of citizens, small businesses, non-governmental organisations etc.
- Capacity building and training programmes, relevant for the Ministry: for state servants, representatives of bodies of local and regional self-governments and others by means of training programmes, workshops, study visits etc.
- Supporting scientific research regarding decentralization of public administration in Ukraine and studying best practices in the European and other foreign countries.
- Assisting in translating relevant legislations of European and other foreign countries, international analytical papers and Ukrainian draft laws.
- Ensuring analysis and professional evaluation of normative and legal acts related to the public administration decentralization in Ukraine.
- Facilitation consultations of the Ukrainian task force “On public administration decentralization in Ukraine” with foreign experts.
- Expert and other assistance in the implementation of regional pilot projects within the framework of measures aimed at public administration decentralization in Ukraine.
- Supporting and facilitation of independent monitoring of the implementation of reforms within the process of public administration decentralization in Ukraine.

The directions and list of activities of joint mutual efforts of the Parties are not limited by abovementioned and can be expanded by agreement of the Parties.

**Article IV**

**Consultation and exchange of information**

- (a) The Parties shall keep each other informed, and whenever necessary, consult each other on matters of mutual interest, which are likely to lead to greater collaboration, including on new initiatives and development cooperation policies and strategies.
- (b) The Parties shall exchange relevant information and data on matters of common interest and collaborate in the collection, analysis and dissemination of such information and data.
- (c) The Parties may convene meetings at such intervals as deemed appropriate to review the activities being carried out under this MoU and to plan future activities.

**Article V**

**Representation**

The Parties may invite each other to send participants, speakers or observers to meetings or conferences convened by them or under their auspices, and which may be of interest to either party.

**Article VI**

**Implementation mechanism**

- (a) In order to implement specific activities in the areas of cooperation envisioned herein, the Parties will prepare, and be guided by, an Action Plan and conclude specific arrangements as may be necessary and appropriate. The activities envisaged under the MoU shall be carried out by each Party in accordance to its internal regulations, rules and directives.



(b) In case of any financial transfer between the Parties, in support to particular activities under this MoU, appropriate agreements may be concluded, which shall specify the costs and expenses relating to the activities.

(c) Activities carried out hereunder shall be subject to mutual evaluation by the Parties or otherwise as may be agreed upon by the Parties.

(d) The Parties shall instruct their regional and/or local offices, departments or representatives to coordinate their activities and to put into effect the objectives of this MoU, in the framework of the action agreed upon.

(e) The Deputy Resident Representative of UNDP and the First Deputy Minister of Regional Development and Construction, in compliance with his/her functions, will be the focal persons for the purpose of the implementation of this MoU.

(f) The Department of International Cooperation, Investment Development and European Integration will be the focal unit of the Ministry of Regional Development and Construction, which will coordinate the activities of other departments of the Ministry in implementation of the provisions of this Memorandum.

#### **ArticleVII**

##### **Amendments to the memorandum**

The Parties to this MoU may amend the provisions herein or enter into supplementary agreements by a mutual agreement between the parties through a simple exchange of letters.

#### **ArticleVIII**

##### **Entry into force and termination**

This MoU shall enter into force on the date of its signature by the Parties and shall remain valid for one (1) year. After one (1) year validity of this period MoU is automatically prolonged for one (1) year each time unless the Parties make another decision and on the understanding that either party is at liberty to terminate it at any time provided that notice of termination is given to the other party two (2) months in advance.

#### **ArticleIX**

##### **Communications**

For the purpose of facilitating the implementation of this MoU, the contact for information for the parties is:

##### **For the Ministry:**

9, Velyka Zhytomyrska str. Kyiv 01025

Tel. +380 (44) 278-63-08 ; Fax: +380 (44) 278-83-90

##### **For UNDP:**

1 Klovsky Uzviz Kyiv 01021

Tel. +380 (44) 253-93-63 ; Fax +380 (44) 253-26-07

This Memorandum has been signed in duplicate in English and Ukrainian, both copies being authentic and having equal legal effect.

IN WITNESS WHEREOF, the undersigned, duly appointed representatives of the parties have in person signed the present agreement on the dates indicated below their respective signatures.

## Annex – II: Details on the SDC-supported Sub-Project

UNDP/MGSDP implements SDC component “Promoting Conditions of Participatory Governance and Development in Urban Areas”. The overall goal of the Project is “The process of municipal governance and development is decentralized and strengthened by means of integrating participatory approach; setting out clear linkages with regional authorities and promoting collaboration between involved cities.”

### **A) Programme Area**

In this framework, UNDP/MGSDP is operational in the following municipalities:

- 1) Saky, Dzhankoy, Shchelkino and Bakhchysaray – in AR Crimea;
- 2) Tul’chyn, Kalynivka and Mohyliv-Podilsky municipalities – in Vinnytsya region.
- 3) Municipalities of bradened area of SDC support (Ivano-Frankivsk, Dolyna, Novograd-Volynskiy, Voznesensk, Hola Prystan`, Kirovske).

### **B) Programme Activity**

In January this year, the Programme elaborated the guidelines for municipalities willing to adopt support to community projects without seed grants.

On February 12, the training for 15 community leaders was conducted in Tulchyn municipality on public audits of community projects, organizing participatory assessment and hosting donor visits.

Inter-municipal cooperation initiative between Dolyna and Novograd-Volynskiy municipalities on energy saving and housing reform was initiated as an experimental activity of UNDP/MGSDP in 2009. While pursuing inter-municipal cooperation, the municipalities of Dolyna and Novograd-Volynskiy will cooperate in information exchange in the areas of energy efficiency, rational use of natural resources, sustainable development, and housing sector reform. It is planned the parties will work with managers of the associations of co-owners of multi-apartment buildings, municipal officials and community leaders in both municipalities through providing exposure to the best practices in the area of housing and energy saving. The trainings on energy-saving for the school teachers from Dolyna and Novograd-Volynskiy constitute the first stage of inter-municipal cooperation (see more details in Section 2.1.4. Human Resource Development).

A 45-minute TV Programme “Mistse Zusrtichi – Khreshatyk, 26” was shot on February 25, this year on Channel Kyiv State Regional Tele Radio Company. The Programme was devoted to social-mobilization approach, engaging community to decision-making process at the local level. Iryna Skaliy, UNDP/MGSDP Project Manager, Volodymyr Garazd, Dolyna City Mayor, Chairperson of the National Forum of partner municipalities of UNDP/MGSDP and Sergiy Polysiuk, Deputy Kirivske City Mayor participated in the Programme. Full version of the Programme will be placed on UNDP/MGSDP web-site: [http://msdp.undp.org.ua/index.php?videogallery=1&album\\_id=15](http://msdp.undp.org.ua/index.php?videogallery=1&album_id=15)

On March 12, community-based approach was presented at Parliamentary Hearings “Conceptual Foundations of reform of Local Self-Government and Administrative-Territorial reform” (see more details in Section 2.1.1. Human Legal and Policy Reforms).

On March 11-14, 2009, the Annual Conference of the Municipal Support Units was held in Saky (Crimea) and 37 participants representing 19 municipalities have improved their leadership potential and learned to apply gender-based analysis to local development programmes ([http://msdp.undp.org.ua/index.php?news\\_id=121&language=eng](http://msdp.undp.org.ua/index.php?news_id=121&language=eng)).

## Annex – IV:

**Details on CIDA-Supported Community Projects**

UNDP in Ukraine and the Government of Canada as represented by the Minister for International Cooperation, acting through Canadian International Development Agency have signed the Grant Agreement. Within this support, MGSDP receives 1'000'000 CAD for the following activities:

1. Improving capacities of municipal-level authorities to deliver high-quality public services, mainly in relation to urban water supply;
2. Strengthening capacity of community organizations to prioritize their social and economic needs, jointly develop strategies with municipal authorities to address these needs, and mobilize resources to fund them in targeted municipalities of Crimea.
3. Increasing capacity of communities and municipal government institutions to design and implement gender-responsive policies, programs and projects that reflect the priorities and interests of both Crimean women and men.

It is expected that implementation will enhance the capacity of municipal level authorities to deliver high-quality public services, mainly in relation to urban water supply. In addition, they will strengthen the capacity of community to prioritize their social and economic needs, jointly develop strategies with municipal authorities to address these needs and mobilize resources to fund them in targeted municipalities of Crimea. The projects will also increase capacity to design and implement gender-responsive policies.

**C) Programme Area**

In this framework, UNDP/MGSDP is operational in 4 municipalities of AR Crimea – Saky, Dzhankoy, Shchelkino and Bakhchysaray.

Three projects were approved by Project Selection Committee Meeting for support of UNDP/MGSDP in 2009. Respective Agreements with local communities were signed in 2009.

S N	NO/Network	Purpose	Total Cost (UAH)	Cost Sharing (UAH) by				Benefici aries
				International donor	City Council	NO/ Network	Other donors	
1	ACMH on Internatsionalna 45	Renovation of entrances and porches	52243	23298	23298	5647	-	174
2	CSO "Rithm" of the city Trade school	New Windows & Doors	152336	67291	67291	17754	-	645
3	"Dobra Sprava" of school No 6	Renovation of Gymnasium	152800	67500	67500	17800	-	76
	<b>TOTAL</b>	*	357379	158089	158089	41201	0	895
	<i>Percentage, %</i>	*	100	44.2	44.2	11.6	-	-

In 2009, so far, three community projects have been approved for implementation including one by association of co-owners of multi-apartment building for capital repair of entrance porches and two projects from public organization for installation of heat loss reducing PVC windows and doors and capital renovation of school gymnasium premises.

Crimean municipalities expressed interest and willingness to adopt MGSDP approach and become partners, therefore the negotiations were carried out with the authorities of settlements Nyzhnegorske, Krasnogvardeyske, Pervomayske and Zuya and Partnership agreements will be signed between UNDP/MGSDP and these municipalities in Quarter 2<sup>nd</sup>, 2009. The negotiations are in progress carried out with municipalities of Alushta, Sudak and Belogorsk.

On March 11-14, 2009, the Annual Conference of the Municipal Support Units was held in Saky (Crimea) and 37 participants representing 19 municipalities have improved their leadership potential and learned to apply gender-based analysis to local development programmes ([http://msdp.undp.org.ua/index.php?news\\_id=121&language=eng](http://msdp.undp.org.ua/index.php?news_id=121&language=eng)).

On 13 March, 2009, about 40 participants, representing 19 municipalities have improved their leadership potential in Saky municipality and learned how to apply gender-based analysis to local development Programmes at the Annual Conference of the Municipal Support Units (see more details in Section 2.1.5. Public Awareness on Gender).

On March 24-25, 2009, 27 participants benefited from training on gender-based analysis for the teachers from four municipalities of AR Crimea held in Bakhchysaray. The training empowered the teachers to contribute to development of local communities by informing wide audience on gender, in particular through providing trainings to school children (see more details in Section 2.1.5. Public Awareness on Gender).

## Annex – IV:

**The Programme Support Team****Project Staffs**

Iryna Skaliy  
Olena Ursu  
Galyna Gulenko  
Leonid Tulovsky  
Olga Osaulenko  
Iryna Oleynikova  
Andriy Rudenko

**Municipal Support Teams**

<b>Ivano-Frankivsk</b>	Bohdan Bilyk Oleh Fedoryshyn
<b>Rivne</b>	Petro Vakhnyuk Olena Kazmirchuk Lyudmyla Postoyanets
<b>Zhytomyr</b>	Oleksandr Krukovskyy
<b>Halych</b>	Oksana Stefun'ko Zoryana Martynyuk
<b>Mykolayiv</b>	Ivan Bohoslavets Olena Matyukhina Alla Manakova
<b>Novohrad-Vol.</b>	Iryna Hudz'
<b>Kirovske</b>	Serhiy Polyusyuk Pavlo Moroz Vladyslav Pakhomov
<b>Kaharlyk</b>	Vadym Vizyonok Olena Petlenko Oksana Fedorchenko
<b>Hola Prystan'</b>	Nina Shamanska Anna Sergeeva
<b>Voznesensk</b>	Oleksander Zayika Yulia Gurtova
<b>Ukrayinka</b>	Valentyna Poltavets Olena Shapoval Valentyna Kyyanytsya
<b>Novovolynsk</b>	Borys Karpus Lyudmyla Kharevych Oksana Holovko-Moroz
<b>Mohyliv-Podilsky</b>	Volodymyr Polyak Serhiy Tymush Viktor Pichkurov
<b>Lviv</b>	Volodymyr Mahula Kohut Halyna
<b>Rubizhne</b>	Iryna Bozhych Adamchuk Alina
<b>Dolyna</b>	Oleksandr Kizyma Serhiy Harhat
<b>Tul'chyn</b>	Oleksandr Buleev Oleksandr Mel'nyk Zera Emirsaliyeva Valeriy Kuzin
<b>Saky</b>	Volodymyr Melyakov Hennadiy Lunyov Elena Shalashova
<b>Dzhankoy</b>	Viktor Bulygin
<b>Backchysaray</b>	Tokarev Oleksandr
<b>Scholchino</b>	Olga Palagitskaya

**Designation**

Project Manager (April 2008 – to date)  
Governance and Sustainable Development Officer (June 2008 – to date)  
Monitoring and Communication Officer (July 2008 – to date)  
Quality Management Officer (April 2006 – September 2008)  
Programme Assistant/ Admin (November 2008 – to date)  
Programme Assistant/ Fin (September 2008 – to date)  
Driver (May 2004 – to date)

**Designation**

Municipal Project Coordinator (Apr 2004 – to date)  
Community Mobilizer (Jun 2004 – to date)  
Municipal Project Coordinator (Feb 2006 – to date)  
Community Mobilizer (Jun 2004 – to date)  
Community Mobilizer (March 2007 – to date)  
Municipal Project Coordinator (July 2006 – to date)  
Municipal Project Coordinator (Nov 2005 – to date)  
Community Mobilizer (Nov 2005 – to date)  
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Municipal Project Coordinator (Mar 2006 – to date)  
Community Mobilizer (August 2006 – to date)  
Community Mobilizer (August 2006 – to date)  
Municipal Project Coordinator (June 2006 – to date)  
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Municipal Project Coordinator (June 2006 – to date)  
Community Mobilizer (June 2006 – to date)  
Municipal Project Coordinator (August 2006 – to date)  
Community Mobilizer (December 2007 – to date)  
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Community Mobiliser (November 2007 – to date)  
Community Mobiliser (November 2007 – to date)  
Municipal Project Coordinator (December 2007 – to date)  
Community Mobiliser (December 2007 – to date)  
Municipal Project Coordinator (August 2008 – to date)  
Municipal Project Coordinator (December 2007 – to date)



## Our contact:

**UNDP / Municipal Governance and Sustainable Development Programme**

Hrushevskogo Str., 34a, of. 46. 01021, Kyiv, Ukraine

tel./fax +38 (044) 501-42-03, 537-22-93, 253 82 90

<http://msdp.undp.org.ua> e-mail: [mgsdp.info@undp.org.ua](mailto:mgsdp.info@undp.org.ua)Oksana Remiga, UNDP Senior Programme Manager – [Oksana.Remiga@undp.org](mailto:Oksana.Remiga@undp.org)Iryna Skaliy, UNDP/MGSDP Project Manager - [iryna.skaliy@undp.org](mailto:iryna.skaliy@undp.org)**Contacts of Municipal Support Units in the Partner Municipalities**Ivano-Frankivsk – Municipal Project Coordinator: Bilyk Bohdan Ivanovych

MSU Contacts: Dnistrovska Str., 26, 2nd floor. Tel./fax: +38 (0342) 50 30 27

Official web-site of the municipality: <http://www.mvk.if.ua> e-mail: [oleg.fedorishin@mail.ru](mailto:oleg.fedorishin@mail.ru)Rivne – Municipal Project Coordinator: Vakhnyuk Petro SydorovychMSU Contacts: Poshtova, 2. Tel./fax: +38 (0362) 63 36 66 e-mail: [ludmyla1980@mail.ru](mailto:ludmyla1980@mail.ru)Official web-site of the municipality: <http://www.city-adm.rv.ua>Zhytomyr – Municipal Project Coordinator: Krukivskyy OleksandrMSU Contacts: Maydan Rad, 4/2, of. 86. Tel./fax: +38 (0412) 37 79 89 e-mail: [municipal.zt@gmail.com](mailto:municipal.zt@gmail.com)Official web-site of the city: <http://www.zt-rada.gov.ua>Halych – Municipal Project Coordinator: Stefunko Oksana

MSU Contacts: Ivana Franka Str., 3 mailbox 38. Tel.: +38 (03431) 2 21 88, tel./fax. 2 15 13

Official web-site of the municipality: <http://www.galych-rada.gov.ua>Mykolayiv – Municipal Project Coordinator: Bohoslavets Ivan Ivanovych

MSU Contacts: Admyrala Makarova Str., 7. Tel.: +38 (0512) 47 71 88, 36 02 63.

Official web-site of the municipality: <http://www.gorsoviet.mk.ua> e-mail: [osmd\\_nikolaev@mail.ru](mailto:osmd_nikolaev@mail.ru)Novohrad-Volynskyy – Municipal Project Coordinator: Hudz' Iryna Leonidivna

MSU Contacts: Shevchenka Str., 16. Tel.: +38 (04141) 5 22 15, tel./fax. 5 30 70.

Official web-site of the municipality: <http://www.novograd.org.ua> e-mail: [mvp\\_nv@ukrpost.ua](mailto:mvp_nv@ukrpost.ua)Kirovske - Municipal Project Coordinator: Polyusyuk Serhiy Volodymyrovych

MSU Contacts: Shakharska Str., 39 Tel.: +38 (06250) 6 11 85, 6 25 88,

Official web-site of the municipality: <http://www.kirovskoe.com.ua> e-mail: [soviet@kir.dc.ukrtel.net](mailto:soviet@kir.dc.ukrtel.net)Hola Prystan' - Municipal Project Coordinator: Shamanska Nina MykolayivnaMSU Contacts: Hola Prystan', May 1<sup>st</sup> Str., 14 Tel.: +38 (05539) 2 69 79 f. 2-65-02 e-mail: [sergeeva@online.ua](mailto:sergeeva@online.ua)Kaharlyk - Municipal Project Coordinator: Vizyonyuk Vadym ValeriyovichMSU Contacts Nezalezhnosti Str., 12. Tel. (04473) 5-13-96, e-mail: [kaharlyk\\_mrada@mail.ru](mailto:kaharlyk_mrada@mail.ru)Voznesensk – Municipal Project Coordinator: Oleksandr ZayikaLenina Str., 41 Tel. (05134) 4-26-74, e-mail: [vpml@mail.ru](mailto:vpml@mail.ru) Official web-site: <http://vozniesensk.osp-ua.info/>Ukrayinka - Municipal Project Coordinator: Valentyna PoltavetsMSU Contacts: Yunosti Str., 11 office 16. Tel. (04472) 2 06 91, e-mail: [v.poltavets@gmail.com](mailto:v.poltavets@gmail.com)Official web-site of the municipality: <http://www.ukrainka.org/>Novovolynsk - Municipal Project Coordinator: Oleksandr BabiyProspekt Druzhby, 27 tel 8 +38 (03344) 3 23 35 e-mail: [invest@mprostir.net](mailto:invest@mprostir.net)Mohyliv-Podilsky – Municipal Project Coordinator: Volodymyr Mykolayovych Polyak

24000 Mohyliv-Podilsky; Shevchenka Square, 6/16, Vinnytska oblast

tel. 8 (04337) 2-5756, e-mail: [invest@mogpod.com](mailto:invest@mogpod.com) Official web-site: <http://misto.mogpod.com.ua>Lviv – Municipal Project Coordinator: Volodymyr Magula79008 Lviv, Rynok Square, 1 tel. 8 (0322) 97-5800 e-mail: [magula@city-adm.lviv.ua](mailto:magula@city-adm.lviv.ua)Official web-site of the municipality: [www.city-adm.lviv.ua](http://www.city-adm.lviv.ua)Rubizhne – Municipal Project Coordinator: Iryna Volodymyrivna BozhychRubizhne, Lenina Square 2. tel. 8 (06453) 7 00 06 e-mail: [gorisp@rubizhne.lg.ua](mailto:gorisp@rubizhne.lg.ua)Official web-site of the municipality: [www.rubizhne.lg.ua](http://www.rubizhne.lg.ua)Dolyna – Municipal Project Coordinator: Oleksandr Romanovych KizymaDolyna, Nezalezhnosti ave, 5. Tel. tel. (03477) 22544, 22648 e-mail: [SergEs@meta.ua](mailto:SergEs@meta.ua)Tul'chyn – Municipal Project Coordinator: Oleksandr BuleevTul'chyn, Lenina Str., 1 of. 114 +38 (04335) 2-28-99 e-mail: [Dasti11@yandex.ru](mailto:Dasti11@yandex.ru)Saky – Municipal Project Coordinator: Valeriy Kuzin

334310, Saky, Radyanska Str., 2

Dzhankoy - Municipal Project Coordinator: Elena Shalashova

96100, Dzhankoy, 15 Karla Marksa St.

Scholkino - Municipal Project Coordinator: Olga Palagitskaya

98213, Leninskiy rayon, Scholkino, administrative building 48

Backchysaray - Municipal Project Coordinator: Tokarev Oleksandr

8 Symferopolskaya St.