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Ukraine

## QUARTERLY PROGRESS REPORT



### MUNICIPAL GOVERNANCE AND SUSTAINABLE DEVELOPMENT PROGRAMME



April – June 2009

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## Acknowledgement to Our Partners

### National Partners

	Municipality of Ivano-Frankivsk		Municipality of Zhytomyr		Municipality of Rivne		Municipality of Kalynivka
	Municipality of Novohrad-Volynskyy		Municipality of Halych		Municipality of Mykolayiv		Municipality of Saky
	Municipality of Kirovske		Municipality of Hola Prystan'		Municipality of Kaharlyk		Municipality of Dzhanokoy
	Municipality of Voznesensk		Municipality of Ukrayinka		Municipality of Novovolynsk		Municipality of Shchelkino
	Municipality of Mohyliv-Podilskyy		Municipality of Lviv		Municipality of Dolyna		Municipality of Rubizhne
	Academy of Municipal Management		Ministry of Housing and Municipal Economy		Ministry of Regional Development and Construction of Ukraine		Municipality of Tul'chyn
	Municipality of Bakhchysaray		Settlement of Nyzhn'ogirskyy		Ukrainian Association of Local and Regional Authorities		Committee of Verkhovna Rada on State Construction, Regional Policy and Local Self-Government
	Settlement of Krasnogvardiyske		Settlement of Zuya		Settlement of Pervomayske		

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The achievements of the project would not have been possible without the assistance and cooperation of the partner municipalities of our Programme, in particular *Ivano-Frankivsk, Rivne, Zhytomyr, Halych, Novohrad-Volynskyy, Mykolayiv, Kirovske, Hola Prystan', Kaharlyk, Voznesensk, Ukrayinka, Mohyliv-Podilskyy, Lviv, Rubizhne, Dolyna, Tul'chyn, Kalynivka, Saky, Dzhanokoy, Shchelkino, Bakhchysaray and settlements Krasnogvardiyske, Pervomayske, Nyzhn'ogirskyy and Zuya; Ukrainian Association of Local and Regional Authorities, Parliamentary Committee on State Construction, Regional Policy and Local Self-Government, Academy of Municipal Management, Standing Commission of Verkhovna Rada of Autonomous Republic of Crimea on Local Self-Government and Administrative-Territorial Issues*, as well as the international partners, namely *Canadian International Development Agency, Swiss Agency for Development and Cooperation and Royal Norwegian Embassy in Ukraine*. The Programme team extends warm appreciation to them for their support and cooperation. Similarly, MGSDP-team would like to thank all the institutions/individuals involved in the implementation process for their cooperation, namely UNDP management, Business Centre and other units in Ukraine, as well as citizens, municipal officials, members of academic institutions, business communities, NGOs, media, other public and private agencies.

## UNDP/MGSDP

## Key Statistical Information on Programme Activities in the 2nd Quarter 2009

#	Activities	Up to 2009	Q1 2009	Q2 2009	Cumul. since 2004
1	<b>Area coverage</b>				
a	Oblasts	12	-	-	12
b	Municipality	22	-	4	26
2	<b>Institutional development</b>				
a	Neighbourhood organisations	359	50	23	432
b	Networks of schools	9	1	1	11
c	Network of businesses	2	-	-	2
d	Network of NGOs	8	-	-	8
e	Municipal Sustainable Development Council (MSDC)	4	-	-	4
f	National Forum of Partner Municipalities (NFBM)	1	-	-	1
g	National Forum of Partner Universities (NFPU)	1	-	-	1
3	<b>Membership</b>				
a	Number of citizens – total	38678	5247	2782	46707
i)	Women	22297	2948	1539	26784
ii)	Men	16381	2299	1243	19923
b	Schools	211	1	6	218
c	NGOs	91	1	-	92
d	Businesses	31	-	-	31
4	<b>Human Resource Development</b>				
a	Number of HRD activities carried out	246	16	27	289
b	Beneficiary/participating - total	6250	372	838	7460
5	<b>Improving Living Quality of People</b>				
a	Local community projects approved	172	4	28	204
b	Total cost of the projects (UAH '000)*	20238.40	507.98	2982.46	23728.85
i)	Community share	2479.90	78.67	570.33	3128.90
ii)	Municipality share	10207.20	220.31	1346.74	11774.25
iii)	UNDP/SDC/CIDA/Royal Norwegian Embassy share	6580.20	209.00	941.40	7730.60
iv)	Share from others	971.10	0.00	124.00	1095.10
c	<b>Status of project implementation</b>				
i)	Amount released	15755.8	171.942	0	15927.74
ii)	Completed projects	140	5	0	145
d	Direct beneficiaries of the projects				
i)	Women	35031	1288	0	36319
ii)	Men	27538	1024	0	28562
iii)	Children	51438	1073	0	52511
6	<b>Resource Mobilisation and Utilisation</b>	<b>Budget for 2009</b>	<b>Utilised in Q1st</b>	<b>Utilised in Q2nd</b>	<b>Delivery, %</b>
a	Dolyna municipality	4,480.00	0.00	921.05	20.56
b	Hola Prystan municipality	3,100.00	0.00	0.00	0.00
c	Ivano-Frank. municipality	6,578.95	0.00	0.00	0.00
d	Kirovske municipality	5,500.00	0.00	0.00	0.00
e	Mohyliv-Pod.municipality	2,120.00	0.00	0.00	0.00
f	Mykolayiv municipality	22,354.34	0.00	0.00	0.00
g	Novovolynsk municipality	8,126.55	0.00	0.00	0.00
h	Novograd-Vol. municipality	170.00	0.00	0.00	0.00
i	Rivne municipality	51,431.82	0.00	0.00	0.00
j	Saky municipality	3,280.13	0.00	0.00	0.00
k	Ukrayinka municipality	11,693.00	1,287.72	0.00	11.01
l	UNDP	100,000.00	14,244.00	0.00	14.24
m	SDC	222,885.00	30,512.16	59,450.95	40.36
n	Norwegian Embassy	14,460.00	0.00	0.00	0.00
o	CIDA	560,474.00	117,246.46	118,094.73	41.99
	<b>Total</b>	<b>1,016,653.79</b>	<b>163,290.34</b>	<b>178,466.73</b>	<b>33.62</b>

\* 1 US Dollar = 7.60 UAH (June 2009)

## **A Glimpse of the Major Achievements of MGSDP During the Second Quarter 2009**

### **The main tasks during the quarter included:**

- Improving capacity of central government to decentralize fiscal and administrative powers / responsibilities in support of local development
- Strengthening capacities of local authorities to transparently define and implement local development strategies, deliver public services and foster local development
- Enhancing capacities of communities to realize improvements in local social, economic and environmental conditions
- Focusing on SDC sub-project in Vinnytsya region, AR Crimea and municipalities of Ivano-Frankivsk, Dolyna of Ivano-Frankivsk region, Novograd-Volynskiy of Zhytomyr region, Voznesensk of Mykolayiv region, Gola Prystan` of Kherson region, Kirovske of Donetsk region
- Focusing on CIDA sub-project in AR Crimea

### **The main achievements during the quarter were:**

#### **1. *Legal and Policy Reforms:***

- The round table discussion on the Draft Law of Ukraine "On Energy-Efficiency of Buildings" and opportunities of its application in the cities of Ukraine was co-organised in Berdyansk by UNDP/MGSDP and the Ministry of Housing and Municipal Economy of Ukraine. Over 50 representatives of the ministries, Parliament, mayors, experts and academia took part in the round table. The recommendations voiced were collected by the Ministry of Communal and Housing Economy and will be considered in further legislative process.
- National Round Table on Implementation of European Strategy for Innovation and Good Governance at the local level in Ukraine was co-organised by UNDP/MGSDP with the Ministry of Regional Development and Construction of Ukraine. All MGSDP partner municipalities became pilot municipalities for implementation of CLEAR tool which will allow them to put the citizens in the centre of local governance process.

#### **2. *Institutional Capacity Development:***

- 23 neighbourhood organizations (NOs) emerged in participation of 1539 women and 1243 men and one school network in Novovolynsk.
- The local situation analysis was conducted in the partner municipality of Kalynivka using 7 key informants to respond on seven development areas, namely strategic management, institutional development, gender equality, local partnership, local environment, local society and local economy. The survey showed need for policy actions in area of local environment and local economy. Results were informed to the public.
- Representatives of 14 Crimean municipalities and settlements planned introducing municipal quality management system at a workshop held in Symferopol. The experience of introduction of system of improved governance in accordance with ISO 9001:2000 was discussed at a workshop with 35 participants including mayors and representatives UNDP/MGSDP Crimean partner-municipalities in municipalities of AR Crimea.
- In context of inter-municipal cooperation initiative between Dolyna and Novograd-Volynskiy municipalities on energy saving and housing reform, the municipalities held trainings for school teachers on introducing the course "Energy-Saving and Climate Mitigation", trainings on ACMBs for community leaders and exchange visits of municipal officials and community leaders.
- Rivne joined partner municipalities which internalized MGSDP approach by approving Municipal Programme for Sustainable Development for 2009-2012 on 15.04.2009 as № 2278 by session of the City Council. The Programme fully corresponds to UNDP/MGSDP approach through establishing effective owner and engaging communities to decision-making process at the local level.
- In 2009 Novograd-Volynskiy, Dzhakoy, Dolyna and Kirovske have developed their proposals for introducing ISO 9001:2000 and initiated replication of successful Voznesensk experience. The municipalities have selected the contractors, negotiated the schedule and scope of works to be delivered by contractor and the City Councils.
- 5 NOs/networks in municipalities of Novovolynsk, Tulchyn, Mochyliv-Podilskiy and Dolyna practiced the public audits in which 299 community members participated; the audit showed the full satisfaction of the members with the project activities and resource utilization.

- Second Regional Investment Forum “Sustainable Development of Territories through Attracting Investments and Introducing Energy-Efficient Technologies” was co-organized by MGSDP with other agencies. The recommendations and proposals voiced at the Forum allowed to revise existing approaches to attracting investors in Dolyna and create high quality proposals for the investors based on principles of attracting investments for the benefit of local communities.
- Three municipalities established their official web-sites under support from MGSDP, including Dzhankoi – web-site activated in April 2009 (<http://dzhankoi.org.ua>); Scholkino - web-site activated in April 2009 (<http://shelkino.org.ua/>); Kalynivka – web-site activated in May 2009 (<http://kalynivka.vn.ua/>); The official web-sites of the municipalities were created, placed in the Internet Network.
- The opportunities of introduction of the course on Local Sustainable Development were discussed with 20 teachers and professors of Ukrainian universities during workshop held on May 7-8, 2009 in Kyiv with exposure visit to Novograd-Volynskyyi. The workshop showed support and willingness of academia to teach and disseminated the course and revealed need for policy measures aimed at approval of the course by the Ministry of Education and Science of Ukraine.

### **3. Human Resource Development:**

- 27 HRD activities were held during the quarter, out of which 8 were conducted by the MSUs of partner municipalities and 19 were conducted by the PMU/Kyiv.
- 880 participants developed their capacity in these events; 42.95% of them were men, and 57.05% - women
- Of 27 events, 4 were trainings for raising public awareness on SD, HIV/AIDS, MDGs and gender, 2 trainings on communication and conflict resolution, 5 trainings on project management, 3 trainings on creation and operation of ACMBs and other community-based organisations, 1 Pre-project Training for MPCs, 2 on decentralization and local self-governance and 3 on ICT capacity; 3 study tours and exposure visits and 4 conferences.

### **4. Improving Living Quality – Community Infrastructure Projects:**

- During the quarter, financial grants were made available to 6 local community SD projects in the partner municipalities of Novovolynsk, Tulchyn, Mohyliv-Podilskyyi, and Ukrayinka
- In total, the disbursed amount equaled 171,942 UAH, including 16.0% from UNDP fund and 77.0 % from SDC fund and 7% from the partner city councils.
- 5 community projects were completed during the quarter; in total, it makes 145 fully completed projects since the Programme inception.
- 28 project proposals of the local communities were approved for support worth 2,982,463 UAH, including 1 each from Dolyna and Tulchyn, 2 each from Novograd-Volynskyyi, Saky, Ivano-Frankivsk, Kagarlyk and Mykolayiv, 4 each from Voznesensk and Rivne, 8 from Kirovske.
- The total project cost will be shared by the stakeholders on average in the following proportion: 45.1 % by the partner municipalities, 31.6% by UNDP/MGSDP (out of this cost 9.0 from UNDP fund, 15.2% from SDC and 5.0% from the fund of CIDA and 2.4% from Norwegian Embassy); 19.1% will be contributed by the communities (NO/network), 4.2% by third parties.
- The approved projects will directly benefit 10692 citizens of the partner municipalities, including 4253 women, 3567 men and 2872 children.

### **5. HIV/AIDS and Gender Mainstreaming:**

- UNDP/MGSDP prepared 27 trainers from 9 municipalities on gender-based analysis in course of training “Gender-based analysis for participants of local development programmes” held for the teachers with support from CIDA. The training has empowered the teachers to contribute to development of local communities by informing wide audience on gender. Upon completion of the home task, second stage of the training will be held.
- 11 the teachers participated in final meeting of the training “Gender-based analysis for participants of local development programmes” after sending this home task. At the meeting they have conducted demonstrative trainings, discussed generated experience and received certificates of trainers on gender.

### **6. Resource Mobilisation and Utilisation**

- The amount of 1,016,653 thousand USD was mobilised by end of 2nd quarter for the Programme activities, including 100.00 thousand USD from UNDP, 14.46 thousand USD from Norwegian Embassy, 222.88 thousand USD from SDC, 560.47 thousand USD from CIDA and 118.834 thousand USD as national cost-sharing.
- Resource worth 149.0 thousand USD was utilized (including commitments) in the 2nd quarter 2009. In

total, since the beginning of 2009 it makes 33.62% of delivery.

#### **7. Communication Results**

- 42 media records about the Programme activities, out of which 12 were of national level, and 30 were local.
- Of 42 media records, 42.5 % were in newspapers, 12.8% in radio programmes, 11.90% in TV news, and 29.8% on the official web-sites. In total, it makes 1153 media records since 2004 when the Programme was initiated.

#### **8. Linkages for Synergy**

- With CIDA: for improving public service delivery in selected districts and municipalities of Crimea, and to mobilizing communities in order to support and develop local capacities for community-led development
- With SDC: for creating synergies in the field of supporting decentralization process in Ukraine.

#### **Outlook for the 3rd Quarter**

- Improving capacity of central government to decentralize fiscal and administrative powers / responsibilities in support of local development, in particular through organization of the policy event on sustainable development
- Strengthening capacity of local authorities to transparently define and implement local development strategies, deliver public services, and foster local economic development.
- Supporting knowledge transfer for civil servants and officials to improve local public service delivery.
- Enhancing capacities of communities to realize improvements in local social, economic and environmental conditions through supporting the community projects.
- Focusing on SDC sub-project in Vinnytsya region and AR Crimea and municipalities of Ivano-Frankivsk, Dolyna of Ivano-Frankivsk region, Novograd-Volynskyi of Zhytomyr region, Voznesensk of Mykolayiv region, Gola Prystan` of Kherson region, Kirovske of Donetsk region

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**ABBREVIATIONS**

<b>AI</b>	Academic Institutions
<b>ACMB</b>	Association of Co-Owners of Multi-Apartment Building
<b>HC</b>	Housing Committee
<b>SC</b>	Street Committee
<b>MRC</b>	Micro-Rayon Committee
<b>PO</b>	Public organization
<b>BPC</b>	Business Promotion Centre
<b>CSA</b>	Cost Sharing Agreement
<b>ICT</b>	Information and Communication Technologies
<b>UMDG</b>	Ukrainian Millennium Development Goals
<b>MGSDP</b>	Municipal Governance and Sustainable Development Programme
<b>MGCEP</b>	Municipal Governance and Community Empowerment Programme
<b>MSU</b>	Municipal Support Unit
<b>NGO</b>	Non-Governmental Organization
<b>NO</b>	Neighborhood Organisation
<b>NDO</b>	Neighbourhood Development Organisation
<b>SD</b>	Sustainable Development
<b>SDC</b>	Swiss Agency on Development and Cooperation
<b>SME</b>	Small and Medium Enterprises
<b>UAH</b>	Ukrainian Hryvna
<b>UNDP</b>	United Nations Development Programme

## Chapter ONE

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# CONTEXT



**Supporting empowerment of the local  
communities for sustainable development**

**1.1. Programme Genesis, p. 2**

**1.2. Programme Area, p. 3**

## 1.1 PROGRAMME GENESIS

### Background

Municipal Governance and Sustainable Development Programme (MGSDP) of UNDP/Ukraine was initiated in April 2004, as a preparatory phase, to develop a participatory and transparent mechanism for localizing the principles of sustainable development. It entered into second phase in 2005 to demonstrate the effectiveness of public private partnership for resolving local social, economic and environmental problems. The Programme is being executed by UNDP. It is registered with the Ministry of Economy of Ukraine. The third phase of the Programme “Municipal Governance and Community Empowerment” is envisaged for 2008-2010.

MGSDP is a part of Local Development Programme (LDP) of UNDP/Ukraine, along with other UNDP projects namely Crimean Integration and Development Programme, Chernobyl Recovery and Development Programme, Community-Based Approach to Local Development. LDP is envisaged to serve as umbrella programme to promote self-sustained local development and democratic local governance in Ukraine by means of a community-based sustainable development model.

### Goal, Strategy and Implementation Arrangement

The goal of MGSDP is to promote participatory governance so as to improve living quality of the people in urban Ukraine. To this end, focus of the Programme in 2009 is placed on following outputs:

- Improving capacity of central government to decentralize fiscal and administrative powers / responsibilities in support of local development
- Strengthening capacities of local authorities to transparently define and implement local development strategies, deliver public services and foster local development
- Enhancing capacities of communities to realize improvements in local social, economic and environmental conditions
- Focusing on SDC sub-project in Vinnytsya region and AR Crimea and municipalities of Ivano-Frankivsk, Dolyna of Ivano-Frankivsk Region, Novograd-Volynskyi of Zhytomyr Region, Voznesensk of Mykolayiv Region, Gola Prystan` of Kherson Region, Kirovske of Donetsk Region
- Focusing on CIDA sub-project in AR Crimea

Strategically, the Programme is implemented under partnership arrangement founded on commitment for resource sharing, ownership and sustainability. The Programme activities are executed through local and national partners from public and private sectors. Key partners are city councils; local communities; Parliamentary Committee on State Construction, Regional Policy and Local Self-Governance; Ministry of Housing and Municipal Economy of Ukraine; Ministry of Regional Development and Construction of Ukraine; Ukrainian Association of Local and Regional Authorities. The partner universities include Academy of Municipal Management of Ukraine, National University of Water Economy and Management of Natural Resources in Rivne, Institute of Chemical Technologies of the Eastern-Ukrainian National University named after Volodymyr Dal’ (Rubizhne).

Using social mobilisation approach, the Programme promotes appropriate institutions of the local communities of citizens, academia, small businesses and civil society organisations in the selected municipalities. These institutions are founded on the principles of self-help and good

governance. Through the Programme intervention, their institutional capacity is built such that they are able to plan, mobilise resources and undertake their priorities to solve their social, economic and environmental problems in a sustainable way that ultimately lead towards accomplishment of Ukrainian Millennium Development Goals. It happens with support from the respective city councils and other national/international development agencies. The city councils integrate communities' plan in their own development agenda and contribute resources to implement such plans. The process of local sustainable development is bottom up in true sense. It moves from local level all the way up to national level.

## 1.2. PROGRAMME AREA

The Programme is operational in 22 municipalities and 4 settlements from 12 regions of Ukraine, namely Ivano-Frankivsk, Halych, Dolyna (Ivano-Frankivska oblast); Rivne (Rivnenska oblast); Zhytomyr, Novograd-Volynski (Zhytomyrska oblast); Mykolaiv, Voznesensk (Mykolayivska oblast); Kirovske (Donetska oblast); Hola Prystan' (Khersonska oblast); Kaharlyk, Ukrayinka (Kyivska oblast); Novovolynsk (Volynska oblast); Mohyliv-Podilsky, Tul'chyn, Kalynivka (Vinnytska oblast); Lviv (Lvivska oblast), Rubizhne (Luhanska oblast); Saky, Dhzankoy, Shcholhine and Bakhchysaray and settlements Krasnogvardiyske, Pervomayske, Nyzhn`ogirskiyi and Zuya (AR Crimea).

Three municipalities joined the Programme during 2004; 3 joined the Programme in 2005; 8 established partnerships during 2006; 7 municipalities joined in 2007; and 1 joined in 2008 and four settlements in 2009. Partnership agreements between UNDP/MGSDP and settlements Nyzhn`ogirskiyi, Krasnogvardiyske, Pervomayske and Zuya were signed in 2<sup>nd</sup> Quarter 2009.

Map-1 shows location of the Programme area in Ukraine by year of partnership.



**Map 1: MGSDP Programme Area**

- Where:
- - Pilot partner municipalities 2004
  - - Partner municipalities 2005
  - ▲ - Partner municipalities 2006
  - ⬡ - Partner municipalities 2007
  - ⬢ - Partner municipalities 2008
  - ◻ - Partner municipalities 2009

## Chapter TWO

# PROGRAMME ACHIEVEMENTS

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## 2.1 DEVELOPMENT RESULTS

In 2009, the UNDP/MGSDP focuses on improving the capacities of central government to decentralize fiscal and administrative powers / responsibilities in support of local development; strengthening capacities of local authorities to transparently define and implement local development strategies, deliver public services and foster local development; and enhancing capacities of communities to realize improvements in local social, economic and environmental conditions. In addition, UNDP/MGSDP focuses on SDC sub-project in Vinnytsya region, AR Crimea and municipalities of Ivano-Frankivsk, Dolyna of Ivano-Frankivsk Region, Novograd-Volynskiy of Zhytomyr Region, Voznesensk of Mykolayiv Region, Gola Prystan` of Kherson Region, Kirovske of Donetsk Region and CIDA sub-project in AR Crimea. The progress in these areas is being traced through monitoring the targets identified in the work plan (Table - I).

**Table – I: Achievement of MGSDP Development Targets in 2<sup>nd</sup> Quarter 2009**

S N	Outputs	Supporting donor	Annual Target	Achievements (April-June 2009)
1	Improved capacity of central government to decentralize fiscal and administrative powers/responsibilities in support of local development	UNDP, SDC, CIDA	<ul style="list-style-type: none"> <li>• Recommendations jointly elaborated by local and central decision makers</li> <li>• 50 central government officials trained on concepts/processes of SD</li> <li>• The curriculum on SD revised, finalised and disseminated</li> <li>• One event for advocacy on decentralisation reform held, with regard to water supply</li> </ul>	<ul style="list-style-type: none"> <li>• The curriculum on SD discussed in course of workshop for academia</li> <li>• 2 workshops on decentralization and effective local self-governance</li> </ul>
2	Improved capacity of local authorities to transparently define and implement local development strategies, deliver public services, and foster local economic development	UNDP, SDC, CIDA, Norwegian Embassy, partner city councils	<ul style="list-style-type: none"> <li>• 30 regional and municipal administrations trained in joint strategy development</li> <li>• Two municipalities where ISO is introduced</li> <li>• One set of recommendations to improve PS delivery</li> <li>• Two municipalities targeted by advocacy on improved PS delivery</li> <li>• 50 local civil servants trained on improving local PS delivery</li> <li>• Two municipalities received ICT support</li> <li>• Two municipalities where feasible joint projects are identified</li> <li>• No. of pilot public private partnerships tested and lessons learned documented</li> <li>• No of Trust Fund Units for attracting investment established</li> </ul>	<ul style="list-style-type: none"> <li>• 4 municipalities identified where ISO will be introduced (Kirovske, Dolyna, Novograd-Volynskiy and Dzhankoy)</li> <li>• One set of recommendations to improve PS delivery</li> <li>• 80 local civil servants trained in trainings on decentralization and 50 persons trained at exchange visits in inter-municipal cooperation and 16 at East-West Exposure visit</li> <li>• Three municipalities received ICT support and 5 municipalities in process</li> <li>• 35 local civil servants trained on improving local PS delivery</li> <li>• Four municipalities where feasible joint projects are identified</li> </ul>

3	Enhanced capacity of communities to realize improvements in local social, economic and environmental conditions	UNDP, SDC, CIDA	<ul style="list-style-type: none"> <li>• 30 NOs/Networks established</li> <li>• 60 community organization leaders trained</li> <li>• MSDCs established</li> <li>• 20 local development projects supported with seed funding</li> <li>• local development projects supported with technical support</li> <li>• 40 trainers trained to deliver gender-based analysis training</li> <li>• 10 communities (targeted by sensitization workshops)</li> </ul>	<ul style="list-style-type: none"> <li>• 73 NOs established and 2 Networks</li> <li>• 104 community organization leaders trained</li> <li>• 32 local development projects supported with seed funding</li> <li>• 2 local development projects supported with technical support</li> <li>• 54 participants passed the first stage, 10 passed second and received certificates of trainers</li> <li>• 5 communities (targeted by sensitization workshops)</li> </ul>
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Description of the Programme achievements is given in subsequent section. Results achieved in the area of legal and policy frameworks for municipal sustainable governance and local public service delivery are reflected in the sub-section “Legal and Policy Reforms” (2.1.1); attainments of developing the institutional capacity for participatory governance are highlighted in the sub-section “Institutional Capacity Development” (2.1.2); sub-section “Local Sustainable Development Initiatives” (2.1.3) deals with the progress made on living quality enhancement; achievements in HRD, and HIV/AIDS and gender are described in respective sections (2.1.4 and 2.1.5); activities on advisory support for municipal governance and project management are reflected in the section on “Management and Effectiveness” (2.2).

### 2.1.1 LEGAL AND POLICY REFORMS

Lessons learned at the local level on community-based development in Ukraine, especially in the field of decentralization and local self-governance, are brought by the Programme for policy dialogue and policy improvement. It is done through policy studies, seminars, conferences, roundtables etc.

#### *Discussion on the Draft Law on “Energy-Efficiency in the Buildings” organised*



**Photo-1:** The experts presented best practices and regulation on energy-saving measures

On June 22-23, the UNDP/MGSDP supported the roundtable discussion on the Draft Law of Ukraine “On Energy-Efficiency of Buildings” and opportunities of its application in the cities of Ukraine held in Berdyansk by the Ministry of Housing and Municipal Economy of Ukraine. The participants proposed improvements and mechanisms of implementation of the Draft Law in Ukraine and shared experience in introduction of energy-efficiency in Ukraine and abroad. Olena Ursu, UNDP/MGSDP Governance and Sustainable Development Expert, Mykola Borovets, Novograd-Volynskiy City Mayor, and Yuriy Gerzhov, Voznesensk City Mayor, participated in the roundtable and presented the activities of the Programme in area of energy-efficiency and local development. Over 50 representatives of the ministries, Parliament, mayors, experts and academia took part in the round table. The recommendations voiced were collected by the Ministry of Housing and Municipal Economy (protocol is available at the Ministry). The roundtable was organised by Parliamentary Committee on Building, Urban Construction, Housing and Municipal Economy and Regional Policy in cooperation with the Ministry of Housing and Municipal Economy of Ukraine, USAID and UNDP/MGSDP and other agencies.

**Box-I: Draft Law of Ukraine “On Energy-Efficiency of Buildings”- Step to Energy Efficiency**

The Draft Law sets the principles of national policy in energy-efficiency of the buildings:

- provision of energy efficiency in buildings according to European standards;
- maintenance of proper technical conditions of the buildings and prolongation of their operation;
- limitation of CO<sub>2</sub> emission through increase of energy-efficiency of the buildings;
- stimulating the owners and tenants of the buildings to rational and economical usage of fuel-energy and diversification of sources of its financing;
- creating conditions for attracting domestic and foreign investments for energy-efficient (energy-saving) measures;

The Draft Law lists the factors which should be considered in establishing minimum requirements to energy characteristics of the buildings. These are the type of building, its purpose, technical condition, natural light and aeration etc.

The Draft Law introduces energy passports for buildings issued after energy audit, conducted at request of the owner of the building. In addition, the Draft Law regulates the sources of financing of energy-saving activities in buildings, objects and forms of state support for energy-saving measures in buildings.

*From explanatory note on Draft Law*

***Implementation of European Strategy for Innovation and Good Governance at the Local Level***

The Strategy was adopted by the Committee of Ministers of the Council of Europe in March 2008. The Strategy aims at stimulating co-ordinated action by national and local stakeholders, so that citizens in all European countries benefit from good democratic governance at local level, through the continuously improved quality of local public services, engagement of the population, and policies that meet their expectations. In pursuit of this aim, the Strategy has the following three objectives:

- Citizens are placed at the heart of all democratic institutions and processes;
- Local authorities constantly improve their governance in accordance with the twelve Principles of Good Democratic Governance;
- States and/or regional authorities create and maintain the institutional preconditions for the improvement of governance at local level, building on their existing commitments in accordance with the European Charter of Local Self-Government and other Council of Europe standards.

The Strategy is a practical instrument which can be used to generate synergies between local, regional, national stakeholders by working together with common instruments for improving the quality of local governance according to a shared vision defined by the twelve Principles of Good Democratic Governance.



**Photo-2:** Implementation of Strategy in Ukraine will place citizens at the heart of all democratic processes and institutions

On July 1, National Round Table on Implementation of European Strategy for Innovation and Good Governance at the local level in Ukraine was co-organised by UNDP/MGSDP with the Ministry of Regional Development and Construction of Ukraine. All MGSDP partner municipalities became pilot municipalities for implementation of CLEAR tool. The Ministry presented the results of the extended surveys on community participation and ethics at the local level. The surveys show need for increased community participation at decision-making process and need for decentralisation.

The results of the survey can be assessed at the web-site of Ministry of Regional Development and Construction of Ukraine by following the link <http://www.minregionbud.gov.ua/index.php?id=2246>.

## 2.1.2 Institutional Capacity Development

UNDP/MGSDP assists partner municipalities in mobilizing local communities of citizens to create Neighbourhood Organisations (Associations of Co-Owners of Multi-Apartment Buildings, their federations, Public Organizations of schools and kindergartens and Service Cooperatives). It also assists academic institutions, NGOs and small/ medium businesses to create their respective networks. These self-governing institutions are founded on the principles of good governance. They join with city council, regional/ rayon bodies in making joint vision about sustainable development of their cities. Followings are the major activities carried out during the quarter in this respect:

### A) Institutional Development at the Local Level



**Photo-3:** Meeting of community of ACMB “Lenina” in Kirovske in June 2009 in progress

The process followed for institutional development consists of holding dialogues with the stakeholders, forming the citizen-based organizations or networks, developing their capacity on participatory governance, institutionalisation (official recognition) of their structures, and supervising their development by MGSDP/MSU teams. These steps are essential for laying foundation of good governance; developing capacity of local community to forge partnership with local government and other development agencies and to pool local/ external resources for realization of development initiatives and sustainability of development efforts. The achievements in the area of the

institutional development in the partner municipalities gained during the first quarter of 2009 are given below:

- 23 additional neighbourhood organizations (NOs) emerged in participation of 116 buildings, 1539 women and 1243 men;
- 1 school network organizations was created in Novovolynsk municipality uniting 9 schools;

Relevant data on institutional development is given in Table – II. The Table reflects data for 10 partner municipalities which achieved some institutional growth during the quarter.

**Table – II: Institutional Development in the Partner Municipalities in 2nd Quarter 2009**

SN	Municipality	Associations of Development Organisations	Neighborhood organizations (NOs)	Members of NOs	Women	Men	No of buildings	No of households	No of School Networks	No. of school members	No of NGO Networks	No. of NGO-members	No. of Business Network	No. of business-members	No. of microrayon covered
<b>1</b>	<b>Total until Q2 2009</b>	<b>4</b>	<b>409</b>	<b>43915</b>	<b>25245</b>	<b>18680</b>	<b>1235</b>	<b>25378</b>	<b>10</b>	<b>220</b>	<b>6</b>	<b>92</b>	<b>2</b>	<b>31</b>	<b>67</b>
<b>2</b>	<b>Progress in Q2 2009 by Municipality</b>														
2.1	Ivano-Frankivsk		1	72	41	31	1	90							
2.2	Rivne		4	561	312	249	4	243							
2.3	Kirovske		11	1601	821	780	18	745							
2.4	Novovolynsk		1	9	6	3	1	8	1	9					
2.5	Galych		1	135	115	20						1			
2.6	Voznesensk		1	126	71	55									
2.7	Scholokino		2	146	86	60	5	92							

2.8	Dzhankoy		2	132	87	45	87	87		4				
2.9	Novograd-Vol.									1				
<b>3</b>	<b>Total 2009</b>	<b>-</b>	<b>23</b>	<b>2782</b>	<b>1539</b>	<b>1243</b>	<b>116</b>	<b>1265</b>	<b>1</b>	<b>15</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>4</b>	<b>Total 2004-2009</b>	<b>4</b>	<b>432</b>	<b>46687</b>	<b>26784</b>	<b>19923</b>	<b>1351</b>	<b>26643</b>	<b>11</b>	<b>235</b>	<b>6</b>	<b>92</b>	<b>2</b>	<b>31</b>

Major agency responsible for fostering the institutional development at the local level is the Municipal Support Unit (MSU) created by the partner municipality after signing the Partnership Agreement. Due to the efforts of MSU, local citizens form their community organization and register it in an appropriate legal form.

It is envisaged by MGSDP process that with time MSUs at local level should become a trans-sectoral Resource Centre for supporting community initiatives on sustainable development. There are successful examples of such institution in different municipalities with varying institutional arrangements – either as an internal department of the municipality, or as an independent NGO. Box – II provides an example of success of MSU in Rubizhne which generated knowledge and experience and implements activities for sustainable development in various areas and for different target groups.

#### **Box - II: Municipal Support Unit in Rubizhne Gains Professionalism and Implements Project for Consumers Rights Protection**

The Department for Supporting Community Initiatives in Rubizhne is the municipal body in charge of cooperation with UNDP/MGSDP. This department intends to take steps to empower local communities. These steps are considered to facilitate implementation of Municipal Governance and Sustainable Development Programme in Rubizhne. For the purpose of the Programme implementation the following measures have been taken in 2008-2009:

- Local non-governmental organizations established Civic Council at Mayor's Office which aims to improve living standards of the local communities;
- The municipal authorities and local NGOs signed the cooperation agreement;
- The forum of non-governmental organizations and the first open competition in social and cultural projects were carried out;
- The web-site of Rubizhne non-governmental organizations was created.

Such ways of community involvement in problems solving appeared to be effective and NGOs in Rubizhne became more proactive.

The Department for Supporting Community Initiatives upheld the initiative of the NGO of school № 1 “Vidrodzhennia”. This organization decided to research the issue of consumer rights. This issue fell into its focus due to its leader's participation in seminar on protection of consumer rights in Kirovske municipality in May 2008 which was organised by UNDP/MGSDP. Currently, this school has the status of the experimental regional laboratory for teaching the course «Fundamentals of Consumer Knowledge». NGO of school № 1 «Vidrodzhennia» with support of UNDP/MGSDP (in context of Swiss Agency for Development and Cooperation) managed the mini-project «High-Quality Consumption – European integration».



**Photo-4:** Children during visit to private bakery

The activities of the project included the following:

- Survey within schoolchildren «How do you choose the product?» (100 persons)
- Survey within micro-region's inhabitants «Do you know your consumer rights?» (200 persons)
- Publication of methodical booklets “The ABC of the young consumer” and “Booklet on protection of consumer rights” and other
- Educational excursions to factory of food products for participants of school camp “Young Consumer”
- Repeated social surveys within schoolchildren «How do you choose the product?» (100 persons) and micro rayon's inhabitants «Do you know your consumer rights?» (200 persons)



**Photo-5:** Children during visit to home appliance store

In order to assess the knowledge of local population about consumers rights protection, the MSU held a survey among 200 parents and dwellers of micro-region. Findings of the social survey showed the following:

- 80 % of respondents have bought the low-quality goods;
- 79% do not know what to do when their consumer rights are violated;
- 86% do not know which agencies in Rubizhne are obliged to protect their consumer rights;

The overall goal of this project was to let pupils reach sophistication in consumer rights, to give them all necessary knowledge for making sensible consumption choice. It was also supposed to help them to protect violated rights.

*Iryna Bozhych, Municipal Coordinator in Rubizhne municipality*

### UNDP/MGSDP Supports Crimean Municipalities in Establishing Improved Governance System

Representatives of 14 Crimean municipalities and settlements have gathered at a workshop planning to introduce municipal quality management system. These standards will simplify for the citizens the process of receiving a permission or license for entrepreneurial activity or registration of enterprise. The workshop was organized by UNDP/MGSDP on April 14, 2009 in Symferopol under support of Canadian International Development Agency.



**Photo-6:** UNDP/MGSDP shared experience in introduction improved governance system ISO 9001:2000 in Symferopol

To increase the level of citizens' satisfaction with the quality of municipal services, the existing system and approaches should be modernized. The municipal services quality management system ISO 9000:2001 helps the bodies of local self-government to apply improved provision of municipal services according to international standards. The experience of introduction of system of improved governance was discussed at a workshop held in Symferopol with 35 participants including mayors and representatives of four Crimean UNDP/MGSDP partner-municipalities Backchysaray, Scholkino, Saky and Dzhanhoy and nine

Crimean municipalities willing to become partners with UNDP/MGSDP, representatives of universities, mass-media and UNDP-led Crimea Integration and Development Programme. For more information, please review the news on UNDP/MGSDP web-site [http://msdp.undp.org.ua/index.php?news\\_id=124&language=eng](http://msdp.undp.org.ua/index.php?news_id=124&language=eng).

### UNDP/MGSDP Supports Inter-Municipal Cooperation between Dolyna and Novograd-Volynskiy Partner Municipalities

MGSDP supported inter-municipal cooperation initiative between Dolyna and Novograd-Volynskiy municipalities on energy saving and housing reform which is an experimental activity of UNDP/MGSDP in 2009. While pursuing inter-municipal cooperation, the municipalities of Dolyna and Novograd-Volynskiy cooperated in information exchange in the areas of energy efficiency, rational use of natural resources, sustainable development, and housing sector reform. The cooperation envisages organization of trainings for school teachers on introducing the course "Energy-Saving and Climate Mitigation", trainings on ACMBs and exchange visits of municipal officials and community leaders. The activity is implemented within the framework of a sub-project "Promoting Conditions of Participatory Governance and Development in Urban Areas-II", which is supported by Swiss Agency for Development and Cooperation.

At second stage of inter-municipal cooperation the municipalities went through trainings of energy saving and exchanges delegations.

25 local councillors and personnel of Dolyna City Administration visited Novograd-Volynskiy Dolyna municipality on April 27-28 in exchange visit to learn experience of reforming the housing sector of the whole city and private ZHEOs and experience of elaboration of the strategic concept and programmes on energy-saving and other best practices of local self-government.



**Photo-7:** Volodymyr Garazd, Dolyna City Mayor greets official delegation from Novograd-Volynskiy, chaired by Mykola Borovets during exchange visit to Dolyna municipality

25 local councillors and personnel of Novograd-Volynskiy City Administration visited Dolyna municipality on May 4-5 in exchange visit to learn best practices in the area of housing and energy saving. The visitors have learned the experience in creation of the public organization “Centre for supporting and developing reforms” created to support ACMBs, experience of membership in Association of Energy-Efficient Cities of Ukraine and other best practices of local self-government. The results of the exchange visit are the following:

- 1) The city councils exchanged experience in areas of communal and housing economy, energy-saving and attracting investments.
- 2) Horizontal relations were established between personnel of the city councils and local councillors which improves the work of local councils owing to shared activities and informal communication;
- 3) The communities of ACMBs of two municipalities have shared experience;
- 4) Mutual understanding was achieved between local communities, councillors and personnel of the city council. Owing to achieved understanding the decisions related to ACMBs and establishing effective owner at meetings of budget commission and commission on communal and housing economy are taken smoothly (with more enthusiasm, support and understanding). For example, based on new understanding, community of ACMB “Zatyshna Oselya na Nezalezhnosti, 2” in Dolyna submitted project proposal to Klychko fund and local councillors actively facilitated and supported the process.

#### Rivne Municipality Internalizes UNDP/ MGSDP Approach by Adopting Municipal Programme

The Session of Rivne City Council approved Municipal Programme for Sustainable Development for 2009-2012 on 15.04.2009 as № 2278. The text of the Programme is available at the web-site of the municipal department for economics ([www.economy.rv.ua](http://www.economy.rv.ua)). This Programme was also published as a brochure. The brochures were handed in to the local councillors of the City Council. The Programme was presented to the heads of ACMH. In addition, the special campaign will be held to disseminate information on the Programme within the local communities.

The Programme consists of four blocks:

- 1) The Programme envisages analyzing the main problems of sustainable development; making and updating the database on leading projects and activities. Analyzing, studying and summarizing the best experience of implementing the sustainable development model in the municipality, in Ukraine and in other countries. Working out the methodical materials on community involvement into sustainable development programme and counselling and assisting in management of prioritized sustainable development projects. Reporting for media on programme's activities.

- 2) Holding trainings, seminars, for the project leaders, initiative groups and executive authorities on following topics:
  - raising awareness upon Municipal Programme on Sustainable Development, requirements for community cooperation;
  - applying standards of sustainable development. Defining and rating local problems;
  - non-budget fundraising for development of local communities;
  - managing projects presented to state and international endowments and foundations;
  - monitoring, accountability and sustainability of the organization.
  - convening the Municipal Sustainable Development Council.
- 3) Making projects on non-budget fundraising. Funding of the programme from the municipal budget. Project and programme coordination in the town
- 4) Establishing contacts and presenting prioritized projects among prospective donors. Involving associations and organizations that work for sustainable development.

The Programme assigns UAH 800 thousand for 2009 and approves 5 projects for co-financing with MGSDP and 3 projects for co-financing with City Council. The Project Selection Committee Meeting of UNDP/MGSDP approved 4 projects of Rivne communities for implementation in 2009.

#### Introduction of ISO 9001:2000

Voznesensk municipality introduced of Municipal Services Quality Management System in compliance with ISO 9001:2000 in 2007-2008. In 2009 Voznesensk City Council improved the work of information centre, taking into consideration the wishes voiced by the local people. Also, they have updated the "Policy of Quality of Executive Bodies in Voznesensk City Council" by adding twelve European Good Governance Principles there. In 2009 Novograd-Volynskiy, Dzhakoy, Dolyna and Kirovske have developed their proposals for introduction of ISO 9001:2000 and initiated replication of successful Voznesensk experience. The municipalities have selected the contractors and negotiated the schedule and scope of works to be delivered by contractor and the City Councils.

#### UNDP Facilitates Urban Economic Development through Organising Economic Forum in Dolyna

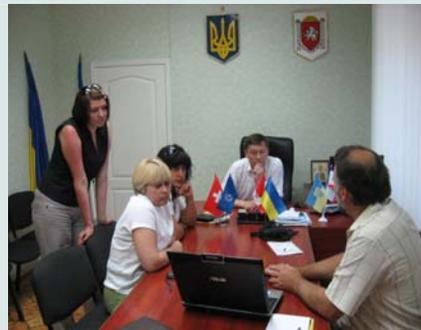
On April 8-9, the Second Regional Investment Forum "Sustainable Development of Territories through Attracting Investments and Introducing Energy-Efficient Technologies" was co-organized by MGSDP with other agencies. The Forum elaborated recommendations for the central government authorities to be included into respective socio-economic development plans of Ivano-Frankivsk State Administration. More than 60 experts, representatives of state and local government bodies adopted a resolution, which determined the basics of investment climate in the region. The recommendations and proposals voiced at the Forum allowed to revise existing approaches to attracting investors in Dolyna and create high quality proposals for the investors based on principles of sustainable development for the benefit of local communities. The Resolution can be downloaded from UNDP/MGSDP web-site by following the link <http://msdp.undp.org.ua/index.php?publications=1>.

#### **Box -III: Four Crimean Settlements Become Partners of MGSDP**

In 2009 four settlements in the AR Crimea became the partners of the Municipal Governance and Sustainable Development Programme, namely, Zuya, Nyzhn`ogirskiyi, Pervomayske and Krasnogvardiyske. The partnership agreements were signed at the round table in Simferopol on 14 April 2009.

This decision was facilitated by the successful Programme's presentations in the settlements. Their mayors sent the letters of request for the enrollment in the UNDP/MGSDP. The mayors state that their

settlements lack of the attention of the donor organizations.



**Photo-8:** New settlements started cooperation with MGSDP with creating official web-sites. Meeting of MGSDP-contracted ICT specialists with MSU team and Victor Kozyskyi, Mayor of Krasnogravdiyske

After the partnership agreements had been signed, the local support teams were organized. These teams are headed by the mayors.

On 25-27 June 2009 for the purpose of their assistance the MGSDP staff carried out the training. On first two days participants were lectured on creation of community-based organisation, relations of local authorities and local communities, managing projects, public relations etc. On the third day the Saky municipality's experience of cooperation with MGSDP/UNDP was presented. Zuya, Nyzhn`ogirskyi, Pervomayske and Krasnogvardejske settlements are situated in the steppe area of the Crimea. Each of them has the population of around 11 000 people. Zuya settlement is located in the area facing the Crimean mountains. It has the population of 7 000 people.

Main areas of partnership:

- Mobilising local communities for improving quality of communal services;
- Assistance in creating official web-sites of settlements;
- The trainings on HIV/AIDS prevention for schoolchildren will be held in autumn;
- The trainings for community activists will be held;
- Financial resources might be added to the 2010 settlements budgets for funding the community projects;
- The first pilot projects will be approved in the end of 2009-beginning of 2010

*Mykola Smirnow, UNDP/MGSDP Participatory Governance Development Officer*

## **B) Envisioning for Sustainable Development**

UNDP/MGSDP envisages the necessity of sharpening the vision of the municipalities on the local development situation in light of the vision on sustainable development. Strategic planning, quality management system of municipal services and participatory assessment of the community organizations are some tools that are applied for this purpose.

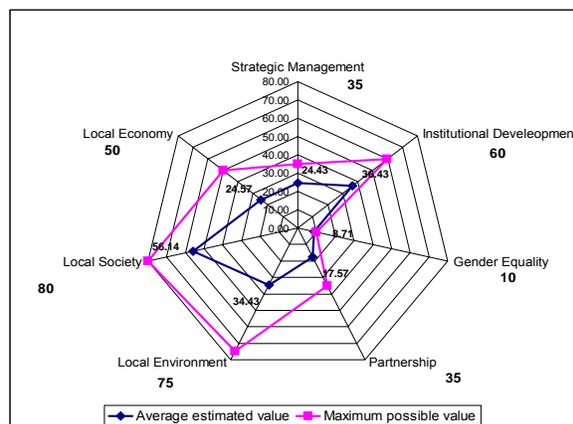
### **1. Local Situation Assessment in Kalynivka Settlement**

During the 2nd quarter, the situation analysis was conducted in the partner municipality of Kalynivka using 7 key informants to respond on seven development areas, namely strategic management, institutional development, gender equality, local partnership, local environment, local society and local economy. The respondents included heads of sections, chief specialists of the sections and local public servants. Kalynivka is a settlement or rayon subordination with population of 19 thousand dwellers.

As it is shown in the Diagram, the municipality has achieved relatively good indicators in terms of gender equality (8 out of 10 points).

The assessment also indicated the need for community initiatives concentrated on improving the local environment which scored 31 points out of 75. In addition, policy initiatives should be focused on local society which scored 41 out of 80 and local economy 22 out of 50.

Apart from typical problems of small municipalities, Kalynivka has specific problem. The settlement has two distant



**Diagram - I:** Results of the Local Situation Assessment in Kalynivka municipality

military bases which store ammunition, which have been merged to the settlement recently..The settlement is considering the problems of water supply, sanitation, solid waste disposal of these remote districts. The communities of these houses plan to establish ACMBs.

The municipality has a problem of destruction of the roofs of multi-apartment buildings caused by worn-out materials and age of roofs. Water supply and sanitation pose a grave problem for the dwellers. The networks of water supply and sanitation systems need capital reconstruction or replacement. The dwellers of private sector organize community organizations for supplying drinking water to their houses and build small branches of water supply and sewage systems.

*“All projects implemented under support of MGSDP are implemented by local communities themselves. Owing to implementation of these projects, the communities create infrastructure and generate the experience which will further facilitate solving problems for improving quality of life in the municipality and sustainable development”.*

*Mychailo Dolyuk, Kalynivka Deputy Mayor, Municipal Coordinator in Kalynivka municipality*

### ***C) ICT for the partner municipalities***

#### Background

Local self-governments should observe principle of democratic participation at local level, according to the Recommendation # 19 “On Citizens’ Participation in Local Public Life” approved in 2001 by the Council of Europe. It says that they must provide citizens with an open access to clear and comprehensive information about the community-related matters, ensuring their rights to express opinions about the most important decisions influencing their future. In line with this recommendation, the UNDP/MGSDP supports its partner municipalities in developing their capacity through modern Information and Communication Technologies (ICT).

ICT helps to increase access of the citizens to information about the activities of municipalities, as well as to other essential information in the sphere of local self-government, participatory governance, sustainable development, investment etc. According to the work plan of the Programme for 2009, support was provided to 3 partner municipalities to establish update web-sites to meet the objective. The new partner settlements of Krasnogvardiyske, Pervomayske, Nyzhn`ogirskyi and Zuya applied for assistance to create web-sites and UNDP/MGSDP has supported creation of official web-sites of the settlement councils. The web-sites will be launched in the 3<sup>rd</sup> quarter 2009.

#### Activities in Partner Municipalities

The following municipalities established their official web-sites under support from MGSDP:

- Dzhankoi – web-site activated in April 2009 (<http://dzhankoi.org.ua>);
- Scholkino - web-site activated in April 2009 (<http://shelkino.org.ua/>);
- Kalynivka – web-site activated in May 2009 (<http://kalynivka.vn.ua/>);

The official web-sites of the municipalities were created, placed in the Internet Network. The municipality designed the structure of the web-site, prepared the information to be posted on it, and deputed the chief administrator of the web-site so as to ensure inter-departmental coordination for information updating and continuity of the website. UNDP/MGSDP supported the creation of the web-site and training for the officials and representatives from the municipality. For wider dissemination of the experience, the manual on web-site administration was prepared and published.



**Photo-9:** Official launch of web-site in Dzhankoy municipality

Principles of shared responsibility and cost-sharing were applied in this cooperation. UNDP/MGSDP supported creation of official web-sites of the municipalities and their placement in the Internet Network. The municipalities designed the structure of the web-site, prepared the information to be posted on it, and deputed the chief administrator of the web-site so as to ensure inter-departmental coordination for information updating and sustainability of the website. The Programme supported creation of the web-site and training for the officials and

representatives from the municipality. For wider dissemination of the experience, the manual on web-site administration was prepared and published.



**Photo-10:** Mayors of new partner settlements Support creation of web-sites (meeting in Zuya)

Development of official web-site facilitates establishing transparent system of local governance. In addition it facilitates democracy at the local level, improving cooperation between local communities and authorities, provoking public discussion of civil society and local self-government. Ruslan Golovko, Chief of Administrative Services of Executive Committee of Dzhankoy City Council said: *“Creation of web-site allows bringing together local self-government bodies and local communities. Also, it creates opportunities for unbiased coverage of operation of the city council and its executive committee. Therefore,*

*this support from UNDP/MGSDP is necessary and timely”*, said Ruslan Golovko.

In 2009, UNDP/MGSDP will continue providing assistance in creation of official web-sites for partner municipalities with support of Canadian International Development Agency; as of now, respective official requests were received from Backchysaray municipality, Zuya, Krasnogravdiyske, Pervomayske and Nyzhn`ogirskiyi settlements, AR Crimea.

### Facilitating Introduction of Academic Course on Sustainable Development in Ukrainian Universities

The opportunities of introduction of the course on Local Sustainable Development were discussed with 20 teachers and professors of Ukrainian universities during workshop held on May 7-8, 2009 in Kyiv with exposure visit to Novograd-Volynskiyi. Major objective of the workshop was to develop capacities of the participants to prepare future generation on the community-based local sustainable development approach through its internalisation in the curriculum of the universities. The first day of the workshop was held in the Academy of Municipal Administration. Anatoliy Sadovenko, Scientific Secretary of the Academy of Municipal Administration (Kyiv) shared experience of teaching the discipline in the academy and presented sustainable development problems and their place and role in the system of higher education of Ukraine.

The participants expressed recommendations on the contents and methodic of teaching the discipline «Sustainable Development of a Society», identified the scope of knowledge and skills which the university graduate has to acquire due to studying the discipline «Sustainable Development of a Society» and the most important problems which have to be included into the subject of the teaching discipline.



**Photo - 11:** The Academy of Municipal Management shared experience in teaching the discipline



**Photo - 12:** The academia visited community of microrayon "Gromadskyi Progress" (Novograd-Volynskyi) and received practical experience in community mobilisation



**Photo - 13:** The teachers of universities learned about internalization of community-based approach at a meeting with Novograd-Volynskyi City Mayor, Mykola Borovets

The teachers of the high school expressed demand and willingness for further dissemination of the course. The problems of sustainable development are covered at various subjects and majors and single course on sustainable development is taught in few universities. The teachers expressed need for methodological support and manuals for teaching the discipline. They marked that trainings, conferences and round tables would increase knowledge for teaching the course. The majority of academia stated that main obstacle for introducing the course is complexity of procedure. The policy efforts should be directed at preparing the Order of the Ministry of Education and Science of Ukraine to introduce the discipline "Local Sustainable Development". The teachers provided recommendations on process of approval of the course with the Ministry of Education of Ukraine.

### 2.1.3 Local Sustainable Development Initiatives

UNDP/MGSDP aims to improve the living quality of citizens. For this purpose, implementation of local priority projects of the communities is supported through small grants based on equity, productivity and sustainability criteria. These projects are designed to make direct improvement in the living environment.

#### A) Project Proposals Approved During the Quarter

During the quarter, 28 project proposals of the local communities were approved for support worth 2,982,463 UAH, including 1 each from Dolyna and Tulchyn, 2 each from Novograd-Volynskyi, Saky, Ivano-Frankivsk, Kagarlyk and Mykolayiv, 4 each from Voznesensk and Rivne, 8 from Kirovske. See details about the approved projects in Table – III:

**Table - III: Brief Description of the Local SD Projects Approved in the 2nd Quarter 2009 for Partner Municipalities**

S N	NO/Network	Purpo se	Total Cost (UAH '000)	Cost Sharing (in UAH) by						Bene ficia ries	
				UNDP	SDC	CIDA	City Council	NO/ Network	Norwe gian Embass y		Other public sector
<b>Dolyna</b>											
1	ACMB "Pid Lypoju na Pushkina 8"	Premises repair	170.382		76.041		76.041	18.300	-		30
	<i>Sub-total:</i>	*	170.382		76.041		76.041	18.300	-		30
<b>Mykolayiv</b>											
2	ACMB "Nash Dom - 25"	Premises repair	135.074	48.504	-		72.755	13.815			42
3	ACMB "Aviator"	Roof repair	173.549	61.714	-		92.572	19.263	-		114
	<i>Sub-total:</i>	*	308.623	110.218	-		165.327	33.078	-		156
<b>Novograd-Volynskyi</b>											

4	ACMB "Zviagel"	Water supply	272.422		60.000		60.000	28.422	-	124000	1341
5	PO "Morske"	Sewage System	41.237		41.237		-	-	-		443
	<i>Sub-total:</i>	*	<i>313.659</i>		<i>101.237</i>		<i>60.000</i>	<i>28.422</i>	<i>-</i>		<i>1784</i>
<b>Tulchyn</b>											
6	PO "Veselka" of Kindergarten No 1	Windows Insulation	97 313		39 412		9 731	48 170			419
	<i>Sub-total:</i>	*	<i>97 313</i>		<i>39 412</i>		<i>9 731</i>	<i>48 170</i>			<i>419</i>
<b>Saky</b>											
7	SC "Oktuabrsky"	Sewage	241.100			75.000	75.000	91.100	-		138
8	SC "Pryvokzalny"	Sewage	241.100			75.000	75.000	91.100	-		129
	<i>Sub-total:</i>	*	<i>534.443</i>			<i>173.298</i>	<i>173.298</i>	<i>187.847</i>	<i>-</i>		<i>441</i>
<b>Ivano-Frankivsk</b>											
9	HC on 208A Vovchynetska Street	Water supply	211.872		65.236		121.152	25.484	-		540
10	PO School # 6	Water supply	178.984		56.149		104.278	18.557	-		1196
	<i>Sub-total:</i>	*	<i>390.856</i>		<i>121.385</i>		<i>225.430</i>	<i>44.041</i>	<i>-</i>		<i>1736</i>
<b>Kirovske</b>											
11	ACMB "Girniatsky 10"	Sewage System	34. 788				16 085	7 979	10 724		362
12	ACMB "Girniatsky 4"	Sewage System	17 930				8 802	3 260	5 868		362
13	ACMB "Girniatsky 1"	Sewage System	17 915				3 258	8 794	5 863		169
14	ACMB "Shakhtarska 51"	Sewage System	40 260				19 326	12 560	8 374		101
15	ACMB "Shaharska 33"	Sewage System	36 748				10 875	15 524	10 349		127
16	ACMB "Panfilovtsev 34"	Sewage System	43 000				17 550	13 750	11 700		122
17	ACMB "Panfilovtsev 32"	Sewage System	43 000				17 550	13 750	11 700		135
18	ACMB "Molodizhny 15"	Sewage System	24 538				10 010	6 674	6 674		97
	<i>Sub-total:</i>		<i>258179</i>				<i>103456</i>	<i>83471</i>	<i>71252</i>		<i>1475</i>
<b>Karaglyk</b>											
19	ACMB "Oberig"	Roof repair	73 294	29 279			35 785	8 230			25
20	ACMB "Nadija Plus"	Roof repair	55 612	19 948			24 381	11 283			31
	<i>Sub-total:</i>		<i>128906</i>	<i>49227</i>			<i>60166</i>	<i>19513</i>			<i>56</i>
<b>Voznesensk</b>											
21	ACMB "Raduzhny"	Roof repair	72 294		25 940		38 909	7 445			143
22	ACMB "Dim-Nadija"	Roof repair	116 352		41 829		62 744	11 779			81
23	ACMB "Budynok Gazovykiv"	Roof repair	103 610		37 163		55 744	10 703			253
24	ACMB "Meteor-Serviz"	Sewage System	26 743		9 257		13 885	3 601			34
	<i>Sub-total:</i>		<i>318999</i>	<i>0</i>	<i>114189</i>		<i>171282</i>	<i>33528</i>			<i>511</i>
<b>Rivne</b>											
25	PO "Siajvo Dobra"	Windows Insulation	183 358	36 000			108 000	39 358			3560
26	ACMB "Semko"	Roof repair	76 497	17 212			51 635	7 650			139
27	ACMB "Magirus"	Roof repair	132 746	29 250			87 750	15 746			455
28	ACMB "Gazda"	Roof repair	120 745	25 973			77 920	16 852			103
	<i>Sub-total:</i>	*	<i>513346</i>	<i>108435</i>			<i>325305</i>	<i>79606</i>			<i>4257</i>
	<b>Total</b>	*	<b>2982463</b>	<b>267880</b>	<b>452264</b>	<b>150000</b>	<b>1346738</b>	<b>570329</b>	<b>71252</b>	<b>124000</b>	<b>10692</b>

The total project cost will be shared by the stakeholders on average in the following proportion: 45.1 % by the partner municipalities, 31.6% by UNDP/MGSDP (out of this cost 9.0 from UNDP fund, 15.2% from SDC and 5.0% from the fund of bi-lateral donor CIDA and 2.4% from Norwegian Embassy); 19.1 % will be contributed by the communities (NO/network), 4.2% by third parties.

According to the data of the 2nd Quarter, 3 projects were related primarily with the sector of energy and environment, and 25 projects were of social nature. Out of them, two projects were aimed at premises repair, 9 projects aimed at roof reconstruction and 3 aimed at water supply system reconstruction, 12 projects were related to sewage system repair and 2 – to windows insulation.

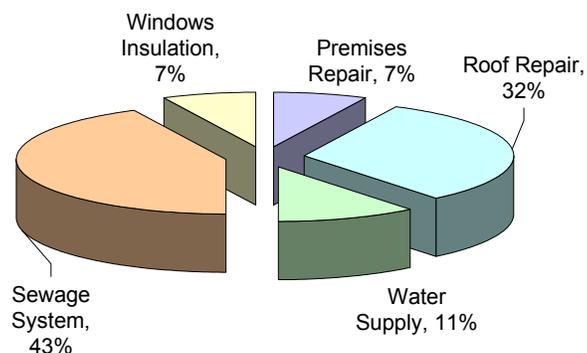


Chart -2: Local SD projects by purpose

Altogether, the projects will benefit 10692 citizens of the partner municipalities, including 4253 women, 3567 men, and 2872 children. See the story on establishment of community-based organisations in Schelkino see in the Box- IV below.

#### **Box -IV: Schelkino Local Authorities Facilitate Establishment of Effective Owner**

Our town is only 30 years old. It is small, with population around 13 thousand people and housing complex of 84 houses. After construction, the nuclear power station had been closed and financing stopped as well. There are almost no factories in the town, only municipal ones. Problems appeared, and the most important one – housing and municipal services. After 30 years of exploitation roofs of the houses and utility networks have decayed. There is not enough money for capital repairs in the city budget. The enterprise rendering services does not work appropriately. What do we have to do?



Photo-14: Schelkino local communities support idea of creating ACMBs

In 2006 I became local councillor of Shchelkine City Council and faced these problems closely, as I am responsible for housing and municipal economy. Having been familiarized with legal basis I understood that there is a solution. It is necessary to organize people in such a way that they will sort out the mess not only in their own apartments, but also in their porch and in their house as a whole. To do that we should organize ACMB – association of co-owners of multiapartment building. As I am a local councillor I meet many inhabitants of our city. They come to me with their problems and complaint. And most complaints are related to housing and municipal services.

I gained opportunity to tell people about ACMB. UNDP Municipal Governance and Sustainable Development Programme organized trips to Voznesensk and Saky. After that I met the inhabitants of the house 82A and told them how ACMBs work in those cities, what are the advantages. The inhabitants believed me and as a result – ACMB “Chotyry Bogatyria” has been working in the city for four months already. Head of ACMB – Svitlana Gryckevych is a frequent visitor in my cabinet. She tells me what

has been done and I see her eyes shining despite all the difficulties that arise.

Today I am sure that in our city we will have more than one ACMB. Our town smells like the sea and wormwood. Why shall we add to this the smell of sewerage-system? I am sure our inhabitants won't let this happen.

*Nina Pustovetova, Schelkino local councillor*

### **Support to Local SD Projects Disbursed During the Quarter**

6 actual transactions were made 6 local community SD projects in the partner cities of Novovolynsk, Tulchyn, Mohyliv-Podilskyi, and Ukrayinka. See details in the Table - IV below.

**Table - IV: Financial Status of Local SD Initiatives Undertaken by Local Partners, UAH**

N	Purpose	Number of Transactions	Total amount disbursed by end Q2nd 2009 by cost-sharing of					Total amount due for future payment by cost-sharing of					Status of project completion (%)
			UNDP Fund	CIDA Fund	Norwegian Fund	SDC Fund	Municipality	UNDP Fund	CIDA Fund	Norwegian Fund	SDC Fund	Municipality	
<b>1</b>	<b>Novovolynsk</b>												
1.1	SC "Svitanok"	1	7,000										100
<b>2</b>	<b>Tulchyn</b>												
2.1	NGO "Olenka"	1				9,000							100
2.2	NGO "Vse dlia ditei"	1				9,000							100
<b>3</b>	<b>Mohyliv-Podilskyi</b>												
3.1	NGO "Batkivska turbota" of School#3	1				4,055.40	4,956.60						100
<b>4</b>	<b>Dolyna</b>												
4.1	SC "Dzherelo zhyttia vulytsi Zamkovoyi"	1				7,000	7,000						100
<b>Total</b>		<b>5</b>	<b>7,000</b>	<b>0.00</b>	<b>0.00</b>	<b>29,055.4</b>	<b>11,956.6</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>100.00</b>
			<b>48,012.00</b>					<b>0.00</b>					

In total, the disbursed amount equaled 48,012.00 UAH, including 14.58% from UNDP fund and 60.52 % from SDC fund and 24.90% from the partner city councils.

Status of project completion for the period of Programme implementation is given in Table -V.

**Table – V: Status of Projects' Completion (by end of 2nd Quarter)**

№	Year	No of projects initiated	Financial Status of Completion			
			Fully completed	75-90%	Less than 50%	Average Status of Completion, %
1	2004	11	11	0	0	100
2	2005	12	12	0	0	100
3	2006	39	39	0	0	99.5
4	2007	77	59	18	0	76.6
5	2008	29	19	4	3	98.1
6	2009	33	5	11	20	18.2
	<b>Total</b>	<b>200</b>	<b>145</b>	<b>23</b>	<b>3</b>	<b>94.84</b>

During year, 6 projects were fully completed. Therefore, out of 200 initiated projects 146 are now fully completed, 10 are at the level of 75-90%, and 20 projects are at the level of 15%.

The completed projects yielded expected benefits thereby improving living quality of the beneficiary men, women, youth and children. Living conditions improved significantly.

### **B) Public Auditing**

Upon completion of the project, the community members have the legitimate right to: 1) obtain information about results of the project implementation; 2) inspect all related financial and technical documents; 3) express any concerns about quality of the accomplished works; 4) make recommendations on how to improve future performance of the community. The public audit procedure promoted by the Programme allows the community members to realize this right.

During the quarter, 5 community-based organizations practiced public auditing upon completion of their respective development initiatives. For this purpose, general meetings were organized in participation of various stakeholders and conclusions were made about the inhabitants' satisfaction with the works and services provided for project's implementation. In total, 283 out of 337 general community members participated in the public audits. See the summary of the results in Table – VI.

**Table – VI: Results of the Public Audits of NOs/Networks in Municipalities**

#	NO/Network	Number of Public Audits Conducted	Number of Community Members Satisfied with Works' Accomplishment			Number of Community Members Satisfied with Resource Utilisation			Number of Community Members	
			Fully	Partially	Not satisfied	Fully	Partially	Not satisfied	Registered in NO/network	Participated in Audit
1	Tulchyn	2	234	0	0	234	0	0	235	234
2	Novovolynsk	1	21	0	0	21	0	0	21	21
3	Dolyna	1	16	0	0	16	0	0	16	16
4	Mochyliv-Podilskyi	1	28	0	0	28	0	0	82	28
	<b>TOTAL:</b>	<b>5</b>	<b>299</b>	<b>0</b>	<b>0</b>	<b>299</b>	<b>0</b>	<b>0</b>	<b>354</b>	<b>299</b>

### **2.1.4. Human Resource Development**

The Programme achieved essential results in enhancing the quality of human resources at various levels in order to better manage local development through participation, public-private partnership and information technology use. 838 person from MSU/ NO/ networks/ municipalities enhanced their knowledge about the Programme's approaches and principles through various orientations, training, exposure visits, conferences, workshops etc. Details on the activities which produced these impacts are given hereunder.

Human resource development activities are organised by the Programme to develop the capacity of national and local stakeholders for strengthening participatory governance for sustainable development. In total, 27 HRD activities were held during the quarter, out of which 7 were conducted by the MSUs of partner municipalities and 20 were conducted by the PMU/Kyiv. They covered 838 participants, in particular. 40.91 % of men, and 59.09% of women (see Table - VII).

During the quarter, numerous stakeholders and experts pointed out that unique experience of MGSDP should be disseminated among Ukrainian cities.

**Table – VII: HRD Activities in 2nd Quarter 2009**

SN	HRD Activity	Number of Events conducted by		Number of Participants		
		MSUs	PMU in Kyiv	Female	Male	Total
<b>1</b>	<b>Training</b>	<b>7</b>	<b>13</b>	<b>325</b>	<b>136</b>	<b>461</b>
a	Awareness on SD, MDGs, HIV/AIDS, gender	1	3	80	23	103
b	Communication and Conflict Resolution	1	1	29	13	42
c	Project Management (for FGs on local SD projects)	5		93	34	127
d	On creation and operation of ACMBs and other community-based organisations		3	43	42	85
e	On decentralization and local self-governance		2	67	13	80
f	Pre-project Training for MPCs		1	5	4	9
g	ICT capacity		3	8	7	15
<b>2</b>	<b>Study Tour/Exposure Visit</b>		<b>3</b>	<b>26</b>	<b>18</b>	<b>44</b>
<b>3</b>	<b>Workshops/Conferences</b>	<b>1</b>	<b>3</b>	<b>169</b>	<b>206</b>	<b>375</b>
	<b>Total</b>	<b>8</b>	<b>19</b>	<b>520</b>	<b>360</b>	<b>880</b>

\* No. of participants indicate persons without repetition.

Trainings were conducted to develop capacities of target groups in following areas:

- Awareness on SD, MDGs, HIV/AIDS, gender;
- Creation, registering and developing functional activities of community-based organisation;
- Enhancing leadership potential of leaders of local communities;
- Gender-based analysis of municipal policies and programs;
- Trainings on ACMBs in context of inter-municipal cooperation between Dolyna and Novograd-Volynskiyi municipalities;
- Decentralization and effective local self-governance for local and regional officials of self-governance bodies;
- Energy saving and climate mitigation;
- Communications as a mechanism for effective cooperation of local communities and local authorities;

### Communication and Conflict Resolution

The training “Effective Communications: Why and How” was held in Backchysaray under CIDA support for 16 municipal coordinators and press-secretaries from 15 UNDP/MGSDP partner municipalities on May 14-15th 2009. The training was conducted by professional trainers from Ukrainian Association of Public Relations and Ukrainian Association of Publishers of Periodical Press. The training covered specificities of communication process with colleagues, public, its groups and media. The participants learned to prepare press-releases, success stories and effectively communicate with media.

The surveys conducted before and after the training showed high interest and demand for practical information and expertise on communication with media.



**Photo-15:** The trainers explained how to cooperate with mass media effectively

The participants received a home task to write a quality success story to receive the certificate of participation in the training. The municipal coordinators submitted success stories according to standards set by trainers. In addition, some of them are already published in local newspapers for dissemination of Programme experience at the local level. The training has improved the capacity of municipal coordinators required in process of communication with media and taught them practical tools for effective delivering information on Programme activities to the citizens, using contemporary opportunities.

### On creation and operation of ACMBs and other community-based organizations

The trainings in operation of ACMBs were held in Novograd-Vonytskyi (Zhytomyr Region), Dolyna (Ivano-Frankivsk Region) on 22-25 April in context of inter-municipal cooperation between these two cities.

According to a wide panel of experts, setting condominiums is needed to promote good governance and improve standards of living. UNDP/MGSDP has organized two workshops to explain the processes behind better ways of communal services delivery to dwellers of multi-apartment buildings. The workshops, supported by Swiss Agency for Development and Cooperation, attracted over 60 representatives of local communities. For more information on these trainings, please review the news on UNDP/MGSDP

web-site

[http://msdp.undp.org.ua/index.php?news\\_id=125&language=eng](http://msdp.undp.org.ua/index.php?news_id=125&language=eng).



**Photo-16:** Condominiums set to improve communal service delivery across Ukraine's cities, experts say

Leading experts in area of ACMBs presented management of ACMBs, actions of its management in various situations, peculiarities of accounting of community-based organisations and other important issues. According Dolyna MSU specialists, after this training local communities became more enthusiastic and confident in establishing and managing ACMBs. The communities learned to manage the funds of the organizations more professionally which improved the process of accounting.

On May 6, UNDP/MGSDP Team enhanced capacities of local communities in Kalynivka municipality by providing a training for 25 community activists on issues of institutional development, specificities of various forms of community-based organisations, project proposal preparation, procurement, operation and maintenance. Leonid Tulovsky, UNDP/MGSDP Quality Management Officer conducted the training.

### On decentralization and local self-governance - two interactive workshops on decentralisation reform enhance capacities of local civil servants

Experts say decentralisation is an integral part of market reforms leading to sustainable economic, ecologic and social development. Real decentralization improves quality of public services delivered to citizens and considerably raises the living standards within municipalities. In addition, redistribution of powers improves local decision-making process and setting policy priorities, lowers the cost of services according to the actual tastes of local population. UNDP/MGSDP has been working since 2004 to build the capacities of central and local

governments to decentralize fiscal and administrative authority by applying social mobilization tool and community-based approach. Two workshops were held with support of Swiss Agency for Development and Cooperation and Canadian International Development Agency to enhance capacities of local authorities in decentralisation.

The first workshop “Decentralisation and Effective Local Self-Governance” attracted about 40 mayors and local councillors from 18 UNDP/MGSDP partner municipalities. The participants enhanced their capacities in social mobilization, learned the intricacies of decentralization enriched their skills in strategic, operational and financial planning for effective local governance and improved citizens' participation in decision-making processes at local level. The workshop was held on 2-3 April in Yaremche (Ivano-Frankivsk Region).

In conditions of low fiscal autonomy in Ukraine the presentation of **Sergiy Sluhai**, an expert of Association of Cities of Ukraine on financial planning met great interest. In period of financial crisis and drastic decline of revenues, these questions should be considered at the national level, municipalities should undertake own efforts for increasing the revenues and reducing expenditures. To reduce the expenditures, the expert recommended to promote public-private partnership, reduce administrative expenditures, optimize budget (institutional) network, support saving of energy and other resources.

After all, the essence of decentralisation is rationalising improving the delivery of public services in a way that benefits the communities and citizens at a maximum. In this context, the practical experience of application of community-based approach presented by **Mykola Borovets**, Novograd-Volynskiy City Mayor was a proof that social mobilization and community-based approach are applied with success in context of the Ukrainian municipalities. Moreover, social mobilization simulates creative approach to working with local communities, promotes reaching social consensus and



**Photo-17:** During the workshop the participants received updated information on decentralisation

creates viable links and mutual responsibility within local authorities and local communities. For more information on this event, please review the news on UNDP/MGSDP web-site: [http://msdp.undp.org.ua/index.php?news\\_id=123](http://msdp.undp.org.ua/index.php?news_id=123).

Second workshop was held Yaremche on 28-29 May attracting about 40 local councillors from AR Crimea and other regions of Ukraine and leading experts in the area of decentralization and local self-governance, who gathered to share innovate practices of local governance and their application experience in Ukraine.

*"The success of decentralization reform on large part depends on the readiness of local authorities to work in new conditions. Therefore, it is highly important to organise similar trainings and educate local civil servants on the reform principles and the new working opportunities the reform may bring with.*

**Igor Koliushko**, Head of the Centre for Policy and Legal Reform  
**Volodymyr Brygilevych**, Head of Lviv-based Centre for Research of Local Self-Government, presented international experience of citizens' participation in operation and maintenance of housing stock and briefed about German/Polish model of reform which could be applicable in Ukraine.



**Photo -18:** About 40 participants have improved their skills and knowledge in community-based development approach

This model envisages that the owners of residential property organize themselves in condominiums, management and service-providing companies. He proposed additional measures that could be taken to promote the reforming of housing stock maintenance in Ukraine. First, the local authorities should encourage establishing condominiums. *"Our experience shows that co-financing of repair and reconstruction with participation of the city council and local community is very effective for encouraging establishing the ACMBs"*, he added. Second component of the reform is developing the market of quality services and

market of professional managers. UNDP/MGSDP successfully supported its partner municipalities in the introduction of improved governance system in line with the international standards.

In 2008, Voznesensk introduced quality management system ISO 9001:2000 and now the number of municipalities intending to apply for support and consultancy to improve the quality of work is rising. **Valeriy Guliy**, Associate consultant of Lutsk-based Centre for Support of Development, said: *"Over 20 municipalities across Ukraine have introduced municipal governance quality management system in line with the international standards. A necessary condition for introduction of the system is stable willingness of local authorities to improve their own operations and achieve international quality in their management"*.

**Nadiya Bondarchuk**, Deputy Director of Department of Regional Policy at the Ministry of Regional Development and Construction of Ukraine, presented useful information on the principles of distribution of subvention (transfer) from state budget to local budgets for social and economic development. The subvention is distributed among municipalities with a purpose to implement sustainable social and economic development projects. She called on the leaders of municipalities to apply for this subvention (transfer). For more information on this event, please review the news on UNDP/MGSDP web-site: [http://msdp.undp.org.ua/index.php?news\\_id=126&language=eng](http://msdp.undp.org.ua/index.php?news_id=126&language=eng).

*Study Tour to the Czech Republic "Knowledge Transfer on Good Governance and Local Energy Resources Energy Efficiency"*

On May 10-16, 6 representatives of national/local authorities delegated by UNDP/MGSDP participated in Study tour to the Czech Republic "Knowledge Transfer on Good Governance and Local Energy Resources Energy Efficiency". The participants learned best practices in area of local self-governance and decentralization reform, energy-efficiency at the local level and role of renewable energy sources. Valeriy Vesnyanyi, Tulchyn City Mayor, Volodymyr Garazd, Dolyna City Mayor, Sergiy Polysiuk, Kirovske Deputy Mayor, Oleg Klyuy, Saky Mayor, Yulia Sudnikova, Head of Strategic Development Department of the Ministry of Housing and Municipal Economy of Ukraine and Galyna Gulenko, MGSDP Monitoring and Communication Officer participated in Study Tour to the Czech Republic organised jointly with Czech Trust Fund held on May 10-16, 2009. The participation of MGSDP delegated persons became possible to SDC and CIDA support. Report of a study tour to Czech Republic "Knowledge transfer on good governance and local energy resources energy-efficiency" can be assessed at MGSDP web-site by following the link <http://msdp.undp.org.ua/index.php?publications=1>.



**Photo - 19:** The participants learned about decentralization in energy sector at the meeting in the Ministry of Economy



**Photo - 20:** The participants learned how local authorities engage local communities in Jihlava municipality (Region of Vysocina)



**Photo - 21:** Oleg Klyu, Saky City Mayor and Volodymyr Garazd, Dolyna City Mayor review the scheme of biogas station at one of the local farms of Vysocina region

The conclusions of the participants are the following:

- The participants were interested in “passive houses” - construction forms where the energy consumption is minimized as much as possible via “passive initiatives” i.e. initiatives that do not involve mechanical parts that use electricity such as pumps etc. In particular, the participants raised questions about building of passive houses in the Czech Republic, legislative regulation and demonstrative effects from such houses. In the Czech Republic the limit for energy consumption in a passive house is 15 kWh/m<sup>2</sup> per year.
- The municipalities established association Euro region 2020 and successfully lobby for shared interests. This association united mayors of 135 settlements and municipalities located at 20 km zone around Dukovany nuclear power station.
- The mechanisms of public control and supervision over operation of nuclear power stations of Dukovany have been of great interest in municipality of Hrotovice. Public Commission for Safety includes specialists from nuclear power station, local authorities and representatives of communities living in 20 km zone is an example of transparent cooperation between local communities, powerful enterprise and local authorities. In addition, the municipality has interesting alarm system of informing community in case of emergency.
- The experience of trade of quotas for emission of CO<sub>2</sub> by the Czech Republic to Japan in context of Kyoto Protocol was interesting for the participants. The accumulated funds were used as subsidies to finance façade insulation, installation of PVC windows and doors in multi-apartment houses. These activities were part of campaign “Green light to energy-saving” which aimed at decreasing the level of emissions of CO<sub>2</sub> which originates in heating of the houses.
- The participants were surprised that communal heating enterprise in Jihlava is prosperous business. Unlike this experience of the Czech Republic, communal heating in Ukraine is heavily subsidized and unprofitable. The municipality successfully applied principles of public-private partnership. 49% of ownership of LLC “Jihlava Boiler-House” belongs to City Council and 51% belongs to a strategic partner.
- The participants marked that introducing alternative sources of energy, it is necessary to take into account market forces. In the 90-ies the Czech government supported heating based on electric energy which raised demand and raised prices on this type of energy. Later the government supported heating based on gas, which raised demand and prices. The experience of the Czech Republic shows that if government supports one type of energy production it is not effective and many sources should be used.

### Courses on energy saving introduced to local schools

The courses became possible due to exceptional cooperation between the two UNDP-led projects - "Municipal Governance and Sustainable Development Programme" and "Energy Efficiency in Education Sector", which helped train the teachers of the local schools for further introduction of teaching courses on energy saving, energy efficiency, climate change mitigation and principles of sustainable development.

The new course "**Energy Saving and Climate Mitigation**" was designed by UNDP supported project "Energy Efficiency in Education Sector", and its teaching is already introduced in many regions of Ukraine. Similar actions are taking place in 20 foreign countries within the global project "School Project for Application of Resources and Energy". The trainings were held in Novograd-Volynskiy (Zhytomyr Region) and Dolyna (Ivano-Frankivsk Region) in February 2009.



**Photo - 22:** Local authorities in Novograd-Volynskiy support introduction of new course "Energy Saving and Climate Mitigation"

The workshops conducted by professional trainers Olena Melnykova and Leonid Firsov from Ecologic Club "Eremurus" included practical exercises on energy saving and alternative sources of energy. The participants learned how to assess heat, energy and water losses in private apartments and discussed the innovative practices to prevent them.

In addition, they were exposed to debate on acid rains, greenhouse effect, climate change and other environmental threats. Efficiency-aware teachers and students would also

save energy in school premises which are highly ineffective and energy-consuming. As part of capacity development support, Ukrainian teachers received textbooks and methodic materials on introducing the course.

Introduction of the course in Novograd-Volynskiy and Dolyna is supported by the City Mayors' Decrees and the Orders of the Education Department of the municipalities. Local authorities fully support introduction of new course.

On May 21-22, 25 local teachers from Novograd-Volynskiy participated in a follow-up training on energy saving which prepared them to teach the course "Energy Saving and Climate Mitigation" at secondary schools. The participants received textbooks, methodical materials in course of professional training.

Training on energy-saving for school teachers was conducted in Rubizhne on April 29 and Voznesensk on April 24 in context of inter-municipal cooperation between these municipalities on applying decentralized approach in energy-saving. 32 participants took part in training in Rubizhne and 30 in Voznesensk. The training put the topic of energy-saving on public agenda and one school will teach the course in Rubizhne starting from September 2009.

### Exposure Visit for the Mayors and Local Decision-makers to Kirovske, Artemivsk (Donetsk Region)

Since one of the objectives of MGSDP is facilitate exchange of experience on bottom-up participatory practices between municipalities Western and Eastern Ukraine, the East-West wexchange visits were planned under support of SDC for 2009. During 2<sup>nd</sup> Quarter 2009, this kind of activity was organised under SDC support as East-West Exchange visit to Kirovske, Artemivsk (Donetsk Region).

### Box -V: Kirovske and Artemivsk (Donetsk Region) Host the Exposure Visit from East and South of Ukraine

Around 20 local councillors from Western Ukraine cities have visited Kirovske and Artemivsk on 4-5 June municipalities during the East-West exchange visit organised by UNDP/MGSDP with support from the Swiss Agency for Development and Cooperation. The mayors and local councillors learned the experience of Kirovske in establishing Federation of Associations of Co-Owners of Multi-Apartment Buildings, local policies for establishing the effective owner of residential property and examples of corporate social responsibility at the local level

Kirovske municipality is one of the most active and successful partners of UNDP-led "Municipal Governance and Sustainable Development Programme" [UNDP/MGSDP] in Eastern Ukraine. Local communities established more than 40 *Associations of Co-Owners of Multi-Apartment Buildings (ACMBs)* - organisations created by dwellers to improve the overall operations and maintenance of common property.

Since 2006, Kirovske local communities implemented 11 community-based projects aimed at repairing water supply, central heating and sewerage system, replacing old pipes in multi-apartment buildings.



**Photo - 23:** The participants visited local coal mine to learn peculiarities of local industry

This experience is valuable for those local governments which are willing to promote the housing reform at local level through motivating citizens for getting organised into associations of co-owners of multi-apartment houses in order to ensure better service delivery to dwellers. It became the focus of the latest exchange visit for local councillors from Western and Central Ukraine, including Kagarlyk, Ukrayinka (Kyiv Region), Kalynivka (Vinnytsya Region), Galych, Ivano-Frankivsk (Ivano-Frankivsk Region), Rivne, L'viv, Zakarpattya and Ternopil' Regions.

The visit is organised to share innovative practices gained within

different municipalities and introduce the peculiarities of Eastern Ukraine to the municipal leaders from Western Ukraine. All this also promotes east-west cohesion in Ukraine for the sake of adopting good governance principles at local level

**Vyacheslav Tolkovanov**, Director of the Directorate of International Cooperation and Investment of the Ministry of Regional Development and Construction of Ukraine greeted the visit's participants.

*"Our experience exchange and sharing best practices in local governance is important for inter-regional cohesion, establishing effective local governance according to the European Charter of Local Self-Governance. This exchange reflects both European and domestic experience,"* he said.

In 2008, four ACMBs in the "Molodizhnyi" district in Kirovske municipality implemented community-based projects. As a result, they reconstructed basement pipes with support from UNDP/MGSDP and the Norwegian Embassy. Owing to the training sessions provided by the Project and the successful completion of their initiative, local ACMBs established a Federation of ACMBs.

During the visit participants learned the experience and benefits of the Federation of ACMBs in interaction with management of the Federation. At present, the Federation "Molodizhnyi" includes 13 ACMBs (out of them 10 are nine-storied buildings) with over 6,000 dwellers.



**Photo - 24:** The majority of participants marked the electronic map of Kirovske, which allows testing innovations in area of communal and housing economy

The Federation represents common interests of ACMBs, employs personnel in order to reduce expenses on salaries and provides communal services of better quality. The tasks of the Federation are professional operation and maintenance of the property of all buildings and adjacent territories and delivering

communal services of proper quality at a reasonable cost. The Federation managed to employ professional full-time personnel who would not be cost-effective if they worked for separate ACMBs. The personnel consists of 30 people including two accountants, a dispatcher, two engineers, an electrician, three painters, street cleaners and cleaners of stairs.

**Sergiy Polysiuk**, Kirovske Deputy Mayor and Municipal Coordinator says: *"The Federation managed to improve the conditions of common property and quality of services delivered to the dwellers. The ACMBs which participated in UNDP/MGSDP became the cornerstone of the Federation. The success of Federation was disseminated among other parts of the municipality and a new district started a process of creating their Federation".*

Kirovske municipality provides an example where community mobilization has an avalanche effect, as more and more ACMBs are being established and new district starts establishing a Federation of ACMBs. In 2009, Kirovske became one of the leading partner municipalities of MGSDP by submitting 15 community-based projects for MGSDP support.

### Trainings for new MSU specialists

The training was held for the representatives of 4 new settlements in Crimea – Krasnogvardiyske, Nizhnegorskiy, Zuya and Pervomayske (in total, 9 persons). This training consisted of theoretical learning and practical exercises (including discussions, brainstorming, group and individual work), experience sharing and site visits. Key areas of training included: 1) UN System and UNDP in Ukraine; 2) Social Mobilization. Community-based Development Approach; 3) Programme implementation guide; 4) Management Information System. Working with media. 5) Legal Framework.



**Photo-25:** Dmitry Volyk, UNDP Procurement Manager delivered a presentation on UNDP rules of procurement

Training was provided by MGSDP staff who taught about the art of mobilizing local communities of citizens, academia, small business and NGOs in their cities and develop the community's capacity to undertake the participation-based sustainable development initiatives under the framework of public-private partnership. As part of practical training, the trainees had the opportunity to practice prioritization of the needs as a community, and to prepare the project proposal for solving their priority problem. That will enable them to facilitate similar activities in cooperation with the local communities in their cities.

*"Community-based approach, which we learned at the training, provides alternative variants of solving complex social problems of municipalities. We found out new ways of solving public policy issues with engaging local communities in ways permitted by legislation. This method allows shifting from administrative method to partnership with local communities".*

**Asan Emirov**, Deputy Zuya Settlement Mayor

### HRD activities conducted by MSUs

- The training for functional groups was held by MSUs in Rivne for 19 participants and in Kirovske for 18 persons.
- Two trainings were held for management and activists of community organizations of school network "Zdorova Dytna" on financial accounting in Ivano-Frankivsk, 67 people benefited from the trainings. MSU in Dolyna held Second Regional Investment Forum with 200 participants.

- Dzhankoy MSU held training on procedures of cooperation with UNDP/MGSDP for local communities. 23 local activists benefited from training.
- The training on Public Relations was held by MSU in Rubizhne as a follow-up of the training in Backchysaray. 20 department heads of Rubizhne city council benefited from the training.
- Rubizhne MSU organised training for 21 local teachers “Education as a mechanism of involving children to energy-efficiency”.

## 2.1.5 Public Awareness on HIV/AIDS and Gender

### Awareness on SD, MDGs, HIV/AIDS



**Photo - 26:** 20 volunteers from Dzhankoy school learned to conduct the trainings on prevention of HIV/AIDS with equal-to-equal technology

Experts say, every day 52 people in Ukraine become infected with HIV, and 6-8 people die with diagnosis HIV/AIDS in Ukraine. One of the tasks of UNDP/MGSDP is to inform communities about HIV/AIDS and its prevention. At the trainings for youth, MGSDP team explains how HIV is transmitted, how to learn HIV status and seek treatment in accident situations.

On April 15, Olena Ursu, Governance and Sustainable Development Expert conducted the training on HIV/AIDS for volunteers from schools of Dzhankoy municipality. 20 participants from five local schools participated in the training and increased their knowledge on HIV/AIDS and its prevention.



**Photo - 28:** 46 students of Kalynivka were trained to deliver trainings on HIV/AIDS prevention

On May 6, Galyna Gulenko, Monitoring and Communication Expert conducted the training on HIV/AIDS for volunteers from Kalynivka Technologic College and Kalynivka Agrarian College. 46 participants from two colleges participated in the training and increased their knowledge on HIV/AIDS and its prevention. The survey was conducted to assess the quality of training. The director of the Kalynivka Technologic College suggested organization of contest of paintings devoted to problem of HIV/AIDS in Ukraine. According to the survey conducted after the training, 95 % of young participants said the training has broadened their knowledge and understanding of HIV/AIDS.

During the 2nd Quarter, MGSDP prepared trainers on gender-based analysis for the participants of local development programmes and enhanced capacities of the leaders of municipalities to apply gender-based analysis for local policies and programs. The Programme prepares trainers on gender in two stages to guarantee professionalism and preparation. First 10 trainers passed two stages and received the certificates of trainers. They actively promote gender mainstreaming and conduct trainings in their municipalities.

### UNDP prepares trainers on gender in AR Crimea

On June 11-12, 27 teachers from 9 municipalities and settlements benefited from training on gender-based analysis held in Backchysaray (AR Crimea). UNDP/MGSDP organised the training with support of Canadian International Development Agency. The training empowered

the teachers to contribute to development of local communities by informing wide audience on gender.

Ukraine took a responsibility of reaching the Millennium Development Goals by 2015 and set indicators for establishing Ukrainian MDGs. The sixth goal for Ukraine is ensuring gender equality. In order to reach this goal Ukraine will put efforts to achieve ratio of at least 30:70 for either genders in legislative and executive offices and halve the gap in incomes between men and women. Therefore, it is necessary for communities to have professional trainers able to inform wide audience on gender, gender equality and UMDGs.



**Photo - 29:** 27 teachers expressed wish to inform wide audience and their pupils on gender

*purpose of impairing or nullifying the recognition, enjoyment or exercise by woman, irrespective of their marital status, on a basis of equality of men and women, of human rights and fundamental freedoms in the political, economic, social, cultural, civil or any other field”.*

The trainers shared the experience with the participants. *“Gender inequality affects the standards and quality of life which in their turn engrave the problems related to gender. According to statistics, women are only 1% of executive directors, 6% of top positions in executive bodies and 10% in the parliaments around the globe”*, said Nataliya Kurganovska.

Summing up the training, the majority of the participants said they felt like proponents of idea of gender equality, illuminators and trainers on gender. The participant from Rivne said that gender mainstreaming and gender equality starts from separate family. All participants expressed wish to conduct own researches and suggested interesting topics, like gender analysis of literature on art for children, cartoons and TV programmes. The participant from Mykolayiv will analyze influence of gender stereotypes on relations between teachers and the pupils.

The participants broadened the knowledge on gender, promoting gender equality in international, European Law and Ukrainian legislation, Family and Labor Codes of Ukraine. The participants will submit their research papers on issues they face in their work based on application of gender-based analysis. Also, they will conduct the training on gender for their pupils. After completion of this task, the teachers will participate in final meeting where they will conduct demonstrative trainings, discuss generated experience and receive certificates of trainers. The topic of gender runs through life of every person therefore it arose great interest among the participants and desire to conduct such trainings in future.

For more information on this event, please visit [http://msdp.undp.org.ua/index.php?news\\_id=128](http://msdp.undp.org.ua/index.php?news_id=128)

#### UNDP trains community leaders to apply gender-based analysis to local development programs

The training “Gender-based analysis for participants of local development programmes” was organized to prepare qualified trainers able to inform various groups of population of AR Crimea on gender-based analysis. This task is a part of Grant Agreement between the Government of Canada and UNDP and a task of MGSDP Work Plan for 2009. The preparation of the trainers

was done in two stages. The two-days training in Backchysaray in March was a first stage. During two months the participants completed a home task in analyzing the Programmes of Crimean Parliament and conducting the training on gender for their pupils. After submitting this home task, the teachers participated in final meeting. At the meeting they have conducted demonstrative trainings, discussed generated experience and received certificates of trainers.



**Photo-30:** The participants conducted demonstrative trainings

The participants shared the difficulties and success on their path of trainers on gender. They complained about difficulties in overcoming stereotypes when they train people on gender, lack of understanding of gender problems and desire to solve them. Also, the trainers face problems in organizing the trainings. Among the favourable factors the trainers called desire of youth to perceive information on gender and innovative methods of work with other community members. All future trainers received the analysis of their home tasks and recommendations for future work.

## 2.2 MANAGEMENT AND EFFECTIVENESS

### 2.2.1 Partnerships / Linkages

Efforts were put during the quarter to build linkage of the Programme with other agencies of similar nature so as to create synergy. Followings are some activities in this context:

#### With the Canadian International Development Agency

- 28-29 May, training on decentralisation and effective local self-governance for local and regional officials of self-government bodies held in Yaremche (Ivano-Frankivsk Region). The training attracted mayors and local councillors from 18 partner municipalities. The participants enhanced their capacities in social mobilization, learned the intricacies of decentralization and improved their skills in strategic, operational and financial planning for effective local governance and improved citizens' participation in decision-making processes at the Regional level.
- April 14, round table “Perspectives of Establishing the Quality Management System in Accordance with ISO 9001:2000 in the Cities of AR Crimea” was held in Symferopol (AR Crimea). The experience of introduction of system of improved governance was discussed in course of workshop held in Symferopol with 35 participants including mayors and representatives of four Crimean UNDP/MGSDP partner-municipalities Backchysaray, Scholkino, Saky and Dzhankoy and nine Crimean municipalities willing to become partners with UNDP/MGSDP, representatives of universities, mass-media and UNDP-led Crimea Integration and Development Programme.

#### With Swiss Agency for Development and Cooperation

- On June 23-24, Iryna Skaliy, UNDP/MGSDP Project Manager and Mykola Smirnov, UNDP/MGSDP Participatory Governance Development Expert presented MGSDP experience in Crimean partner municipalities at the Regional Conference on the Best Practices of the Autonomous Republic of Crimea in Area of Decentralisation and Local Self-Government organised by SDC.
- On June 20-23, the UNDP/MGSDP supported the roundtable on discussion on the Draft Law of Ukraine “On Energy-Efficiency of Buildings” and opportunities of its application in the cities of Ukraine held in Berdyansk by the Ministry of Housing and Municipal Economy of Ukraine. Mrs. Olena Ursu, UNDP/MGSDP Governance and Sustainable Development Expert, Mykola

Borovets, Novograd-Volynskiy City Mayor, and Yuriy Gerzhov, Voznesensk City Mayor, participated in the roundtable and presented the activities of the Programme in area of energy-efficiency and local development.

#### With other UNDP projects and UN agencies

- On May 10-16, six representatives from national/local authorities delegated by UNDP/MGSDP participated in Study tour to the Czech Republic on “Knowledge Transfer on Good Governance and Local Energy Resources Energy Efficiency”. The participants learned best practices in area of local self-governance and decentralization reform, energy-efficiency at the local level and role of renewable energy sources.
- On May 21, Leonid Tulovsky, Quality Management Officer participated in Donors' Coordination Meeting in Symferopol and presented activities, progress and results achieved by the Program in the Crimean cities in cooperation with the local partner municipalities which raised an interest of the participants to the experience and methods that the Program applies in Crimea and other cities of Ukraine, especially in the area of housing and communal sector reform (creation of ACMH) and energy saving.
- On May 21-22, 25 local teachers from Novograd-Volynskiy participated in training on energy saving which prepared them to teach the course “Energy Saving and Climate Mitigation” at secondary schools. The participants received textbooks, methodical materials in course of professional training.

#### With other donor agencies

- On April 7, recent changes in legislation related to Associations of Co-Owners of Multi-Apartment Buildings were analysed in course of Donor Meeting and Discussion of National Housing Coalition with participation of Olena Ursu, UNDP/MGSDP Governance and Sustainable Development Officer.
- On April 10, the recommendations for improving local self-government in Ukraine were approved in course of Scientific and Practical Conference “Improving mechanisms of public administration and local self-governance” organized by Ministry of Regional development and Construction, Academy of Municipal Management. Olena Ursu, UNDP/MGSDP Governance and Sustainable Development Officer represented MGSDP team at the conference.

## **2.2.2 Communication Results**

Communication about the Programme took place in various forms and at various levels during the quarter. This section compiles them in form of inventory of communications, publications, interviews etc.

### ***A) Media and Information***

During the quarter, the MGSDP/MSU communication teams were able to collect information about 42 media records about the Programme activities, out of which 12 were of national level, and 30 were local. Newspapers remain popular information channels for highlighting the Programme activities (40.47%), mentioning on official web-brought 42.86%, and the rest of information appears on TV of the involved agencies. In total, it makes 1195 media records since 2004 when the Programme was initiated.

**Table –VIII: Number of Media Records (2009)**

SN	Media	National	Iv-Frankivsk	Rubizhne	Nov-Volynskiyi	Dolyna	Saky	Rivne	Kirovske	Total	
										Q 2nd	Since 2004
1	Newspaper			3	3	5	2	1	3	17	419
2	Radio		1		1					2	225
3	TV				4			1		5	248
4	Web	10	4	1	3					18	303
	<b>Total</b>	<b>12</b>	<b>5</b>	<b>4</b>	<b>11</b>	<b>5</b>	<b>2</b>	<b>2</b>	<b>3</b>	<b>42</b>	<b>1195</b>

Mostly, the local media highlighted information about the Programme activities at local level and propagated the community-based local development approach, e.g. creation and functioning of the associations of co-owners of multi-apartment buildings, joint activities of the local governments and the communities, trainings and exposure visits organized for the Programme's stakeholders etc.

### ***B) Studies and Publications***

- (1) **External Evaluation Mission Report by SDC “Support to Decentralisation in Ukraine” and Promoting Conditions for Participatory Governance and development** were translated in Ukrainian and printed.
- (2) **Guidelines on Operation and Maintenance of Community Property** (2000 copies) was translated into Russian and printed for Crimean stakeholders. The Manual justifies the necessity of operating and maintaining the property created or improved as a result of community efforts on projects' implementation under the Programme's support, and describe the legal and normative framework regulating such activities. The guidelines target, first of all, the citizens of multi-apartment buildings of the municipalities, but may be also utilized by the dwellers of private houses and members of public organisations of educational institutions in their context.

## **2.2.3 Resource Mobilisation and Utilisation**

This section focuses on resources mobilised from various sources for implementation of the Programme and utilization of such resources from various perspectives.

### ***A) Resource Mobilisation and Utilisation by Donor***

In total, the amount of 1,016,653 thousand USD was mobilised by end of 2nd quarter for the Programme activities, including 100.00 thousand USD from UNDP, 14.46 thousand USD from Norwegian Embassy, 222.88 thousand USD from SDC, 560.47 from CIDA and 118.834 thousand USD as national cost-sharing.

**Table -IX: Resource Mobilisation and Utilisation in Q 2nd 2009 by Donor, USD\***

SN	Donor	Budget for 2009	Utilized in Q 2nd 2009, USD		TOTAL	%
			Disbursed	Committed		
1	Dolyna municipality	4,480.00	921.05	0.00	921.05	20.56
2	Hola Prystan municipality	3,100.00	0.00	0.00	0.00	0.00
3	Ivano-Frank. municipality	6,578.95	0.00	0.00	0.00	0.00

4	Kirovske municipality	5,500.00	0.00	0.00	0.00	0.00
5	Mohyliv-Pod.municipality	2,120.00	0.00	0.00	0.00	0.00
6	Mykolayiv municipality	22,354.34	0.00	0.00	0.00	0.00
7	Novovolynsk municipality	8,126.55	0.00	0.00	0.00	0.00
8	Novograd-Vol. municipality	170.00	0.00	0.00	0.00	0.00
9	Rivne municipality	51,431.82	0.00	0.00	0.00	0.00
10	Saky municipality	3,280.13	0.00	0.00	0.00	0.00
11	Ukrayinka municipality	11,693.00	0.00	0.00	1,287.72	11.01
12	UNDP	100,000.00	0.00	0.00	14,244.00	14.24
13	SDC	222,885.00	59,450.95	0.00	89,963.11	40.36
14	Norwegian Embassy	14,460.00	0.00	0.00	0.00	0.00
15	CIDA	560,474.00	101,344.26	16,750.47	235,341.19	41.99
	<b>Total</b>	<b>1,016,653.79</b>	<b>161,716.26</b>	<b>16,750.47</b>	<b>341,757.07</b>	<b>33.62</b>

\* with GMS

By end of the 2nd quarter, 149.0 thousand USD was utilized (including commitments) in the 2nd quarter 2009. It total, since the beginning of 2009 it makes 33.62% of delivery.

### **Resource Utilisation by Development Outputs**

In 2009, resources of UNDP/MGSDP were allocated according with the purposes of the Local Development Programme, in particular four projects were envisaged. Resource utilization by development outputs within these projects is given in the Table – X.

**Table - X: Resource Utilisation in Q 2nd 2009 by Development Outputs, USD**

#	Development Outputs	Donor	Total Budget for 2009	Q1st 2009 Expenditures	Q2nd 2009 Expenditures	Total	Delivery, %
1	Local Bodies Improved Capacity	UNDP	20,000	0	0	0	0.00%
2	Communities' Enhanced Capacity	UNDP	80,000	14,244	0	14,244	17.81%
3	Strengthened capacities and capabilities of municipalities and CSOs (cost-sharing for community SD projects)	Norwegian Embassy	14,460	0	0	0	0.00%
		Dolyna	4,480	0	921	921	20.56%
		Hola Prystan	3,100	0	0	0	0.00%
		Ivano-Frankivsk	6,579	0	0	0	0.00%
		Kirovske	5,500	0	0	0	0.00%
		Mohyliv-Podilsky	2,120	0	0	0	0.00%
		Mykolayiv	22,354	0	0	0	0.00%
		Novovolynsk	8,127	0	0	0	0.00%
		Novograd-Volynsky	170	0	0	0	0.00%
		Rivne	51,432	0	0	0	0.00%
		Saky	3,280	0	0	0	0.00%
		Ukrayinka	11,693	1,288	0	1,288	11.01%
	<b>TOTAL</b>		<b>233,295</b>	<b>15,532</b>	<b>921</b>	<b>16,453</b>	

## 2.2.4 Programme Reviews



The management and operation aspects of the Programme were reviewed and assessed during the quarter by UNDP management and donor community. These assessments were useful for enhancing the efficiency of the Programme. Following sub-sections detail this subject:

April 28, Donor visit of Swiss Agency for Development and Cooperation to Novograd-Volynskiy was hosted with participation of Manual Etter, SDC Country Director, Olena Lytvynenko SDC National Programme Officer. In course of the meeting with mayor of Novograd-Volynskiy and Dolyna municipalities, the mayors signed the Agreement on inter-municipal cooperation initiative between Dolyna and Novograd-Volynskiy municipalities on energy saving and housing reform.



**Photo-31** Manual Etter, SDC Country Director, Volodymyr Garazd, Dolyna City Mayor, Mykola Borovets, Novograd-Volynskiy City Mayor

On May 14-15, Donor Mission was organized for Dorys Wong, Head of Technical (International) Cooperation Department of CIDA to Backchysaray municipality. Dorys Wong visited Backchysaray MSU and was briefed on history of partnership between UNDP/MGSDP and municipality, activities, results and plans of the MSU. Dorys Wong visited local project site and met representatives of community of NGO “Buratino” of kindergarten № 11. After these meetings, Dorys Wong met Zamir Haybulayev, Deputy Head of Rayon Council discussed activities of MGSDP in Backchysaray municipality.



**Photo-32:** Dorys Wong, Head of Technical (International) Cooperation Department of CIDA visited local project site of NGO “Buratino”

### ***Programme Review Missions***

External Review “Support to Decentralisation in UA” and “Promoting Conditions of Participatory Governance and Development”. The review mission to Ukraine took place from May 10 to May 23, 2009. During this mission Nicole Töpperwien. In context of the Mission, the meetings with local authorities were organised in Saky (AR Crimea) and Tulchyn (Vinnytsya region).

The major recommendations are the following:

1. It is strongly recommended to continue building on the multi-level approach and to develop platforms and models for participatory cross-level debates on decentralisation reforms. In the beginning, lessons for policy development that derive from the work at the community level can be discussed as well as issues that directly relate to the project focus or pilot areas. These issues provide good entry points. Step by step, more comprehensive policy discussions can be facilitated, if wanted by the counterparts.

2. It would be highly useful to document experiences with budget processes at the local level, use them to develop lessons, discuss lessons and policy conclusions with local stakeholders, disseminate the results and use them for policy input at the national level. This kind of policy input could contribute to the effectiveness of the projects (and of decentralization as such).
3. For strengthening the cross-level approach it might be useful to build a project group with representatives from the national level and from all levels of government of pilot regions.
4. In the light of the difficult financial situation it is recommended not to foresee an increase in the number of projects per district or municipality.
5. It could be of high relevance to assist the Ukrainian stakeholders in developing a **separate model of service delivery** for such services in which community co-financing as major element does not seem adequate. (For this it might however be necessary that mechanisms of financial decentralisation are strengthened first).
6. MGSDP and DesPro could exchange experiences on operation and maintenance.
7. Due to the difficult financial situation it might be necessary to establish an emergency fund for justified cases in which financial obligation cannot be fulfilled.
8. Financing procedures within MGSDP should be reviewed and if possible, the financing procedures (at least for SDC financed components of MGSDP) should be renegotiated. If an adjustment of financing procedures is not possible, MGSDP should clearly communicate to communities when they can realistically expect payments.
9. MGSDP and DesPro could provide a consolidated training agenda open for beneficiaries and stakeholders from both projects.
10. In addition to exchange among beneficiaries and stakeholders from one project, targeted experience exchanges between beneficiaries and stakeholders from DesPro and MGSDP could be organized to give participants also access to the experiences from the other project. These exchanges of experience would be especially relevant for municipalities with rayon subordination.
11. Experiences exchanges could be used to develop, discuss and verify policy recommendations with involvement of different levels of government.
12. It is recommended to maintain the close relations with the Ministry of Regional Development and Construction but to also strengthen informal networks with other actors at the nation level.

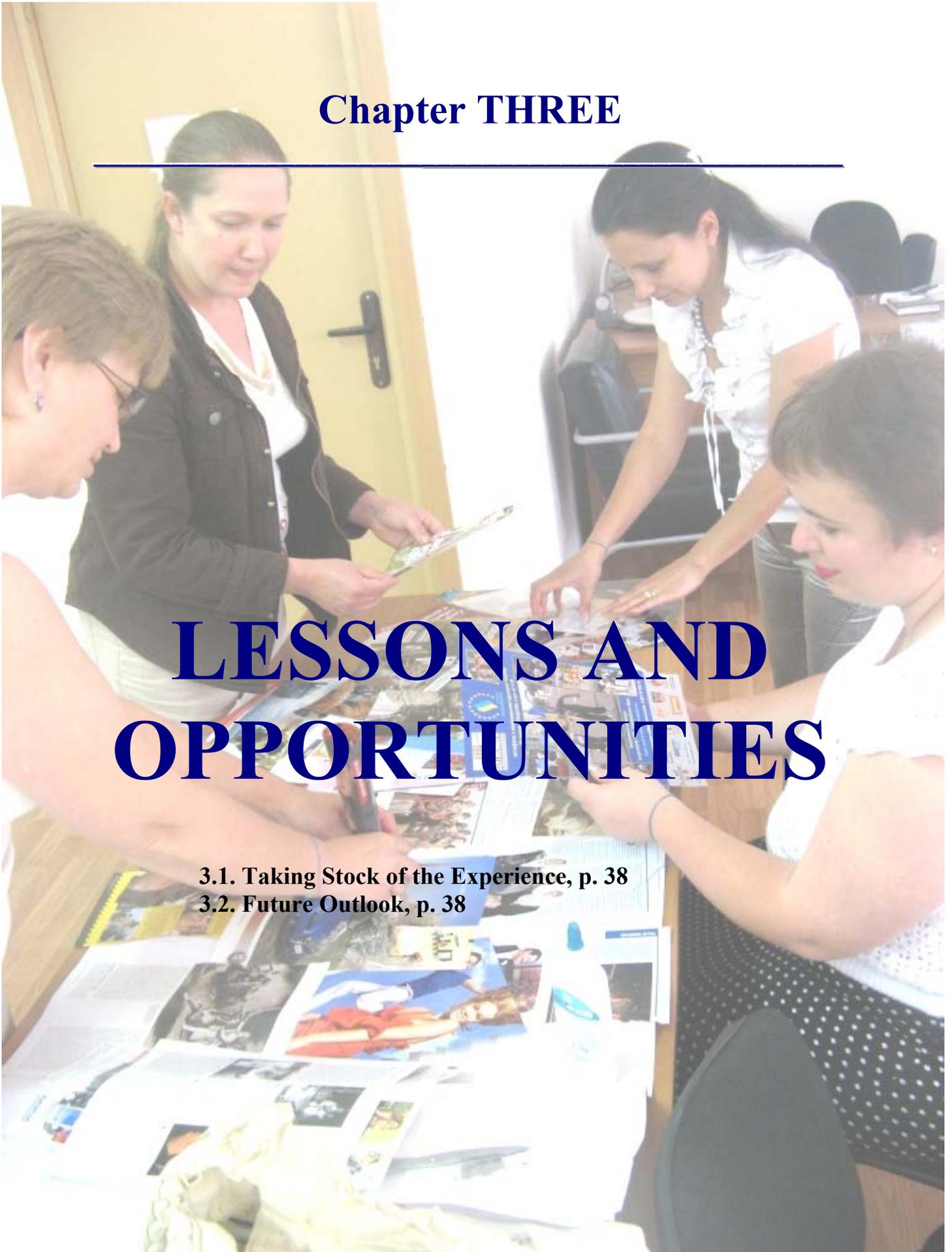
## Chapter THREE

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# LESSONS AND OPPORTUNITIES

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### 3.1 TAKING STOCK OF THE EXPERIENCE

Having gained the experience of cooperation with the stakeholders, it was found that MGSDP has been successful in demonstrating the value of participatory approach and social mobilization at local level. Also, national level opportunities were explored and utilised during the quarter in promoting the vision of the Programme. However, some challenges also prevailed in harnessing potential of the people.

A) *Opportunities* were identified based on the recent Programme's experience –

- Local authorities are ready and willing to take obligations in activities aimed at improving and certification of local government services. Municipalities request more active work on knowledge transfer, in particular in areas of municipal services quality management /ISO, strategic planning, administrative services.
- Due to rise of energy price, municipalities express great interest in knowledge and experience sharing in areas of energy-saving and energy-efficiency measures.
- Owing to continues training, provided by MGSDP Team, MSU personnel generated substantial experience and capacity and can act as resource persons in area of community-based approach.
- Inter-municipal cooperation activities turned out to be effective mechanism of for establishing horizontal relations between agencies of two municipalities and allows to disseminate successful experience of community-based approach.
- Local partners expressed high demand to trainings on decentralization.

A) *Challenges* still occur in process of Programme implementation, especially with regard to the following –

- Due to financial crisis, some municipalities limit number of projects they support.
- Lack of professional accurate updated legislative information on financial and other aspects of community-based organizations.
- High demand for community projects; resulting in heavy competition.
- Weak readiness of citizens in some municipalities to take responsibility for their property and create sustainable forms of organisations (like associations of co-owners of multi-apartment buildings, service cooperatives) preferring to choose the easier way and get organised in the form of bodies of self-organisation of population.

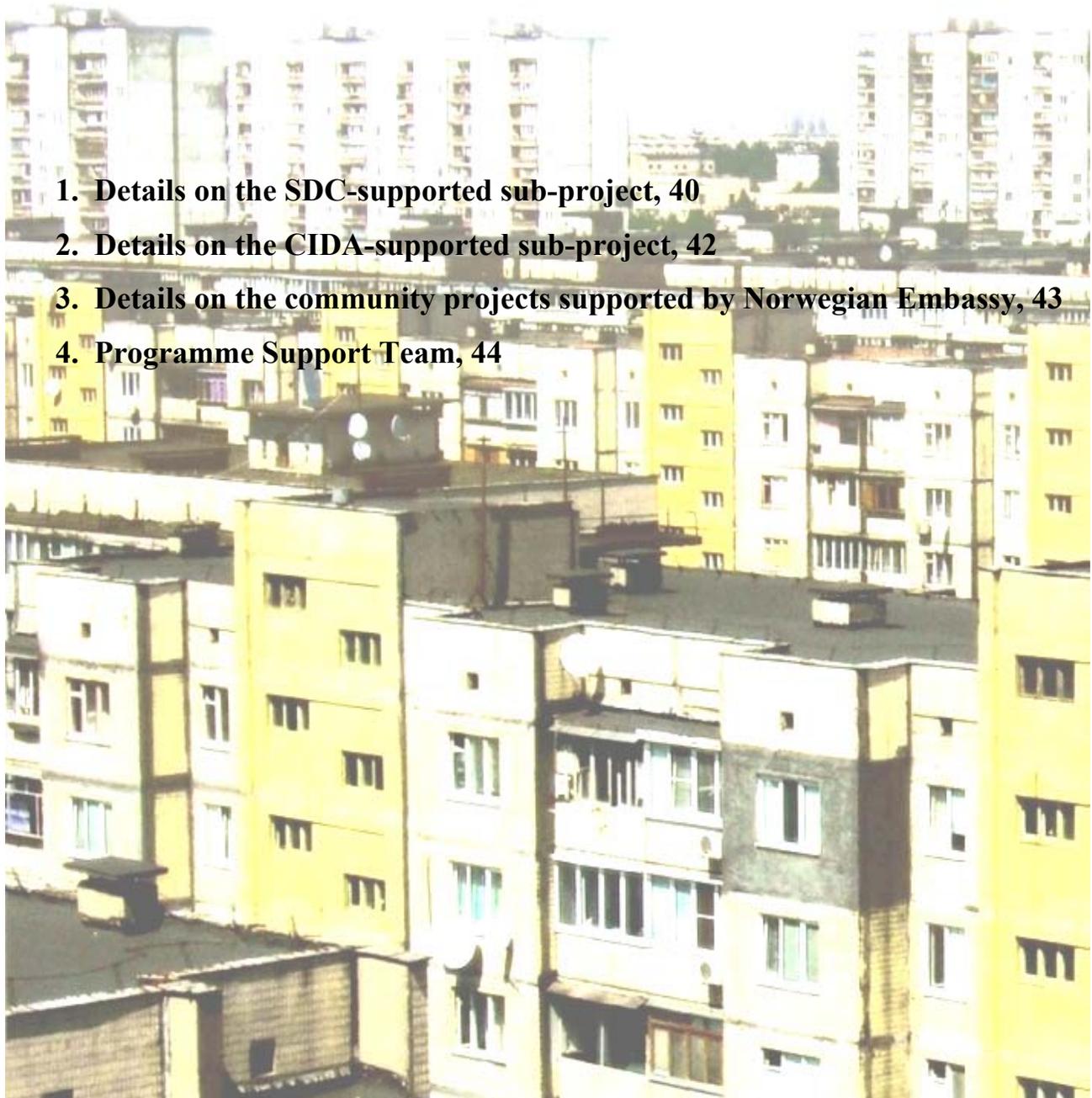
### 3.2. FUTURE OUTLOOK

In the 3rd quarter the Programme will focus on the following activities:

- Improving capacity of central government to decentralize fiscal and administrative powers / responsibilities in support of local development, in particular through organization of the policy event on water quality.
- Strengthening capacity of local authorities to transparently define and implement local development strategies, deliver public services, and foster local economic development.
- Supporting knowledge transfer for civil servants and officials to improve local public service delivery.
- Enhancing capacities of communities to realize improvements in local social, economic and environmental conditions through supporting the community projects.
- Focusing on CIDA sub-project in AR Crimea and SDC sub-project

# ANNEXTURE

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## Annex – I:

**Details on the SDC-supported Sub-Project**

UNDP/MGSDP implements SDC component “Promoting Conditions of Participatory Governance and Development in Urban Areas”. The overall goal of the Project is “The process of municipal governance and development is decentralized and strengthened by means of integrating participatory approach; setting out clear linkages with regional authorities and promoting collaboration between involved cities.”

**A) Programme Area**

In this framework, UNDP/MGSDP is operational in the following municipalities:

- 1) Saky, Dzhanhoy, Shchelkino and Bakhchysaray – in AR Crimea;
- 2) Tul’chyn, Kalynivka and Mohyliv-Podilsky municipalities – in Vinnytsya region.
- 3) Ivano-Frankivsk, Dolyna of Ivano-Frankivsk Region, Novograd-Volynskiy of Zhytomyr Region, Voznesensk of Mykolayiv Region, Gola Prystan` of Kherson Region, Kirovske of Donetsk Region, Saky, Shchelkine, Dzhanhoy, Bakhchysaray in AR Crimea.

**B) Programme Activity****Details on Financial Transactions for Community Projects in Tulchyn and Mogyliv-Podilsky During 1- 2<sup>nd</sup> Quarter 2009**

N	NO/Network	Total disbursed amount by June 08		Amount Due for Future Payment		Status of financial completion (%)
		SDC Fund	Municipality	SDC Fund	Municipality	
<b>1</b>	<b>Tulchyn</b>					
1.1	NGO “Olenka”	9,000				100
1.2	NGO “Vse Dlia Ditei”	9,000				100
<b>2</b>	<b>Mogyliv-Podilsky</b>					
2.1	NGO “Batkivska Turbota” of School #3	4,054.40	4,956.60			100
	<b>TOTAL:</b>	<b>22,054.40</b>	<b>4,956.60</b>	<b>0.00</b>	<b>0.00</b>	<b>*</b>

**Details on the Community Projects Approved for Support****Table - I: Brief Description of the Local SD Projects Approved in reporting period for Partner Municipalities**

S N	NO/Network	Purpo se	Total Cost (UAH '000)	Cost Sharing (in UAH) by					Bene ficia ries
				UNDP	SDC	City Council	NO/ Network	Other public sector	
<b>Dolyna</b>									
1	ACMB "Pid Lypoju na Pushkina 8"	Premises repair	170.382	-	76.041	76.041	18.300		30
	<i>Sub-total:</i>	*	170.382	-	76.041	76.041	18.300		30
<b>Novograd-Volynskiy</b>									
2	ACMB "Zviagel"	Water supply	272.422	-	60.000	60.000	28.422	124000	1341
3	PO "Morske"	Sewage System	41.237	-	41.237	-	-		443
	<i>Sub-total:</i>	*	313.659	-	101.237	60.000	28.422		1784
<b>Tulchyn</b>									
4	PO "Veselka" of Kindergarten No 1	Windows Insulation	97 313	-	39 412	9 731	48 170		419
	<i>Sub-total:</i>	*	97 313	-	39 412	9 731	48 170		419
<b>Ivano-Frankivsk</b>									
5	HC on 208A Vovchynetska Street	Water supply	211.872	-	65.236	121.152	25.484		540
6	PO School # 6	Water supply	178.984	-	56.149	104.278	18.557		1196
	<i>Sub-total:</i>	*	390.856	-	121.385	225.430	44.041		1736
	<b>Total</b>	<b>*</b>	<b>1291209</b>	<b>0</b>	<b>452264</b>	<b>542484</b>	<b>172461</b>	<b>124000</b>	<b>4480</b>

On April 2-3, 40 officials representing local and regional self-government bodies from Western and Central Ukraine participated in workshop held in Yaremche (Ivano-Frankivsk Region) (See more details in Section 2.1.4 Human Resource Development).

June, the official web-site of Kalynivka city council (<http://kalynivka.vn.ua/>) was created and launched under the Programme's support.

MGSDP has organized two trainings in its partner municipalities of Novograd-Volynskiy and Dolyna on 26-27 February in cooperation with UNDP-supported project "Energy Efficiency in Education Sector" and Ecologic Club "Eremurus" (See more details in Section 2.1.4 Human Resource Development).

Training on energy-saving for school teachers was conducted in Rubizhne on April 29 and Voznesensk on April 24 in context of inter-municipal cooperation between these municipalities on applying decentralized approach in energy-saving (See more details in Section 2.1.4 Human Resource Development).

On 22-25 April, the trainings on effective functioning of the ACMBs were held in Novograd-Volynskiy (29 participants) and Dolyna (30 participants) in context of inter-municipal cooperation between these two cities. Leading experts in area of ACMBs presented management of ACMBs, actions of its management in various situations, peculiarities of accounting of community-based organisations and other important issues (See more details in Section 2.1.4 Human Resource Development).

April 28, Donor visit of Swiss Agency for development and Cooperation to Novograd-Volynskiy was hosted with participation of Manual Etter, SDC Country Director, Olena Lytvynenko SDC National Programme Officer. In course of the meeting with mayor of Novograd-Volynskiy and Dolyna municipalities, the Agreement on inter-municipal cooperation initiative between Dolyna and Novograd-Volynskiy municipalities on energy saving and housing reform was signed.

On May 6, UNDP/MGSDP Team enhanced capacities of local communities in Kalynivka municipality by providing training for 25 community activists on issues of institutional development, specificities of various forms of community-based organisations, project proposal preparation, procurement, operation and maintenance. Leonid Tulovsky, UNDP/MGSDP Quality Management Officer conducted the training. In addition, Galyna Gulenko, Monitoring and Communication Officer established Information Management System in local MSU and raised awareness on HIV/AIDS among 50 students of local colleges in course of training (See more details in Section 2.1.4 Human Resource Development).

On June 22-24, Oksana Remiga, UNDP Senior Programme Manager, Iryna Skaliy, MGSDP Project Manager and Mykola Smirnov, MGSDP Participatory Governance Development Officer participated in Regional Conference "Best local and regional development practices of the Autonomous Republic of Crimea: effective governance and Decentralization" and presented experience of social mobilization in context of UNDP/MGSDP activities in Crimea

On June 20-23, the UNDP/MGSDP supported the roundtable on discussion on the Draft Law of Ukraine "On Energy-Efficiency of Buildings" and opportunities of its application in the cities of Ukraine held in Berdyansk by the Ministry of Housing and Municipal Economy of Ukraine (See more details in Section 2.1.1 Legal and Policy Reforms).

## Annex – IV:

**Details on CIDA-Supported Community Projects**

Three projects were approved by Project Selection Committee Meeting for support of UNDP/MGSDP in 2009. Respective Agreements with local communities were signed in 2009.

**Table - I: Brief Description of the Local SD Projects Approved in reporting period in Saky municipality**

S N	NO/Network	Purpose	Total Cost (UAH)	Cost Sharing (UAH) by				Benefici aries
				CIDA	City Council	NO/ Network	Other donors	
1	SC "Oktuabrsky"	Sewage	241,100	75,000	75,000	91,100	-	138
2	SC "Pryvikzalny"	Sewage	241,100	75,000	75,000	91,100	-	129
	<i>TOTAL</i>	*	<i>482,200</i>	<i>150,000</i>	<i>150,000</i>	<i>182200</i>		<i>267</i>
	<i>Percentage, %</i>	*	<i>100</i>	<i>31.1</i>	<i>31.1</i>	<i>37.8</i>	-	-

April 14, round table "Perspectives of Establishing the Quality Management System in Accordance with ISO 9001:2000 in the Cities of AR Crimea" was held in Symferopol (AR Crimea). The experience of introduction of system of improved governance was discussed in course of workshop held in Symferopol with 35 participants (See more details in Section 2.1.4 Human Resource Development).

On May 7-8, the Course on Local Sustainable Development was further promoted among 24 representatives of Ukrainian universities during workshop "Community Participation in Local Self-Government – For Sustainable Development" (See more details in Section 2.1.2 Institutional Capacity Development).

On May 14, 22 press-secretaries of city councils of partner municipalities and Municipal coordinators improved their capacities in media communication during training "Communications: How and Why" held in Backchysaray. The participants showed great interest and diligently submitted home tasks - success stories on MGSDP activities in their municipalities.

On May 28-29, training on decentralisation and effective local self-governance for local and regional officials of self-government bodies was held in Yaremche (Ivano-Frankivsk Region). The training attracted mayors and local councillors from 18 partner municipalities. The participants enhanced their capacities in social mobilization, learned the intricacies of decentralization and improved their skills in strategic, operational and financial planning for effective local governance and improved citizens' participation in decision-making processes on the municipal level.

The cartridges for color printer were purchased for MGSDP Office needs.

On June 11-12, 27 teachers from 9 municipalities and settlements benefited from training on gender-based analysis held in Backchysaray (AR Crimea). The training empowered the teachers to contribute to development of local communities by informing wide audience on gender.

On June 18, 10 teachers from Crimean partner municipalities participated in final meeting of the training "Gender Analysis for the Participants of Local Development Programmes" and presented home task, demonstrative training and received the certificates of the trainers on gender-based analysis.

## Annex – III:

**Details on Norwegian Embassy-Supported Community Projects**

UNDP in Ukraine and the Royal Norwegian Embassy in Kyiv have signed the Third-Party Cost Sharing Agreement and agreed to cooperate in the implementation of “Energy-Efficiency Projects in Local Communities of Gola Prystan and Kirovske Municipalities”. The objective of the Project is to support local communities which own and manage the multi-apartment buildings and social infrastructures in Gola Prystan and Kirovske municipalities with regard to saving energy through repair/replacement of hot water supply pipes, roof repair/reconstruction and related technical elements such as water supply and sewage system pipes.

The Goal of cooperation is to improve energy efficiency in urban Ukraine, and also to contribute to the development of new and more effective ownership and management systems with regard to multi-apartment residential buildings (as per the Cost Sharing Agreements).

**A) Programme Activity**

The Royal Norwegian Embassy supports 8 projects in Kirovske to assist the local citizens in forming their associations of co-owners of multi-apartment buildings and solve the priority problems of their neighborhoods.

**Table - I: Brief Description of the Local SD Projects Approved in reporting period in Kirovske municipality**

SN	NO/Network	Purpose	Total Cost (UAH)	Cost Sharing (UAH) by			Beneficiaries
				City Council	NO/Network	Norwegian Embassy	
1.	ACMB "Girniatsky 10"	Sewage System	34.788	16 085	7 979	10 724	362
2.	ACMB "Girniatsky 4"	Sewage System	17 930	8 802	3 260	5 868	362
3.	ACMB "Girniatsky 1"	Sewage System	17 915	3 258	8 794	5 863	169
4.	ACMB "Shakhtarska 51"	Sewage System	40 260	19 326	12 560	8 374	101
5.	ACMB "Shahtarska 33"	Sewage System	36 748	10 875	15 524	10 349	127
6.	ACMB "Panfilovtsev 34"	Sewage System	43 000	17 550	13 750	11 700	122
7.	ACMB "Panfilovtsev 32"	Sewage System	43 000	17 550	13 750	11 700	135
8.	ACMB "Molodizhny 15"	Sewage System	24 538	10 010	6 674	6 674	97
	<i>TOTAL:</i>	*	258179	103456	83471	71252	1475

The total cost of these projects is 258,2 thousand UAH, including the share of Norwegian Embassy of 71,3 thousand UAH (27.6% of the total project cost). The project will directly benefit 1475 citizens of the municipalities.

## Annex – IV:

**The Programme Support Team****Project Staffs**

Iryna Skaliy  
Olena Ursu  
Galyna Gulenko  
Leonid Tulovsky  
Olga Osaulenko  
Iryna Oleynikova  
Andriy Rudenko

**Municipal Support Teams**

		<b>Designation</b>
<b>Ivano-Frankivsk</b>	Bohdan Bilyk Oleh Fedoryshyn	Municipal Project Coordinator (Apr 2004 – to date) Community Mobilizer (Jun 2004 – to date)
<b>Rivne</b>	Petro Vakhnyuk Olena Kazmirchuk Lyudmyla Postoyanets	Municipal Project Coordinator (Feb 2006 – to date) Community Mobilizer (Jun 2004 – to date) Community Mobilizer (March 2007 – to date)
<b>Zhytomyr</b>	Oleksandr Krukivskyy	Municipal Project Coordinator (July 2006 – to date)
<b>Halych</b>	Oksana Stefun'ko Zoryana Martynyuk	Municipal Project Coordinator (Nov 2005 – to date) Community Mobilizer (Nov 2005 – to date)
<b>Mykolayiv</b>	Ivan Bohoslavets Olena Matyukhina Alla Manakova	Municipal Project Coordinator (Nov 2005 – to date) Community Mobilizer (Nov 2005 – to date) Community Mobilizer (Nov 2005 – to date)
<b>Novohrad-Vol.</b>	Iryna Hudz'	Municipal Project Coordinator (Nov 2005 – to date)
<b>Kirovske</b>	Serhiy Polyusyuk Pavlo Moroz Vladyslav Pakhomov	Municipal Project Coordinator (Mar 2006 – to date) Community Mobilizer (August 2006 – to date) Community Mobilizer (August 2006 – to date)
<b>Kaharlyk</b>	Vadym Vizyonok Olena Petlenko Oksana Fedorchenko	Municipal Project Coordinator (June 2006 – to date) Community Mobilizer (June 2006 – to date) Community Mobilizer (Mar 2007 – to date)
<b>Hola Prystan'</b>	Nina Shamanska Anna Sergeeva	Municipal Project Coordinator (June 2006 – to date) Community Mobilizer (June 2006 – to date)
<b>Voznesensk</b>	Oleksander Zayika Yulia Gurtova	Municipal Project Coordinator (August 2006 – to date) Community Mobilizer (December 2007 – to date)
<b>Ukrayinka</b>	Valentyna Poltavets Olena Shapoval Valentyna Kyyanytsya	Municipal Project Coordinator (September 2006 – to date) Community Mobilizer (November 2006 – to date) Community Mobilizer (November 2006 – to date)
<b>Novovolynsk</b>	Borys Karpus Lyudmyla Kharevych	Municipal Project Coordinator (October 2006 – to date) Community Mobilizer (October 2006 – to date)
<b>Mohyliv-Podilsky</b>	Volodymyr Polyak Serhiy Tymush Viktor Pichkurov	Municipal Project Coordinator (November 2006 – to date) Community Mobilizer (November 2006 – to date) Community Mobilizer (November 2006 – to date)
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<b>Tul'chyn</b>	Oleksandr Buleev	Municipal Project Coordinator (August 2007– to date)
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