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ROYAL NORWEGIAN EMBASSY



THIRD QUARTERLY PROGRESS REPORT 2010



MUNICIPAL GOVERNANCE AND SUSTAINABLE DEVELOPMENT PROGRAMME



July-September 2010

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Acknowledgement to Our Partners

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	Municipality of Novograd-Volynskiy		Municipality of Galych		Municipality of Mykolayiv		Municipality of Saky
	Municipality of Kirovske		Municipality of Hola Prystan'		Municipality of Kagarlyk		Municipality of Dzhan'koy
	Municipality of Voznesensk		Municipality of Ukrayinka		Municipality of Novovolynsk		Municipality of Shchelkino
	Municipality of Mogyliv-Podilskiy		Municipality of Lviv		Municipality of Dolyna		Municipality of Rubizhne
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	Settlement of Krasnogvardiyske		Settlement of Novoozerne		Ministry of Housing and Municipal Economy		Ministry of Regional Development and Construction of Ukraine
	Municipality of Vinnytsya						

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The achievements of the project would not have been possible without the assistance and cooperation of the partner municipalities of our Programme, in particular *Ivano-Frankivsk, Rivne, Zhytomyr, Galych, Novograd-Volynskiy, Mykolayiv, Kirovske, Hola Prystan', Kagarlyk, Voznesensk, Ukrayinka, Mohyliv-Podilsky, Vinnytsya, Lviv, Rubizhne, Dolyna, Tul'chyn, Kalynivka, Saky, Dzhan'koy, Shchelkino, Bakhchysaray, Yevpatoria* and settlements *Krasnogvardiyske, Pervomayske, Nyzhn'ogirskiy, Zuya* and *Novoozerne*; *Parliamentary Committee on State Construction and Local Self-Government, Academy of Municipal Management, Institute of Chemical Technologies (Rubizhne) and National University of Water Economy and Nature Resource Management, Tavrian Ecologic and humanitarian Institute (Simferopol)* as well as the international partners, namely *Canadian International Development Agency, Swiss Agency for Development and Cooperation and Royal Norwegian Embassy in Ukraine*. The Programme team extends warm appreciation to them for their support and cooperation. Similarly, MGSDP-team would like to thank all the institutions/individuals involved in the implementation process for their cooperation, namely UNDP management, Business Centre and other units in Ukraine, as well as citizens, municipal officials, members of academic institutions, business communities, NGOs, media, other public and private agencies.

UNDP/MGSDP Key Statistical Information on Programme Activities in July-September 2010

#	Activities	Up to 2010	Q1 2009	Q2 2009	Q3 2009	Cum since
1	Area coverage					
a	Oblasts	12	-	-	-	12
b	Municipality	28	-	1	-	29
2	Institutional development					
a	Community-based organisations	470	17	32	15	534
b	Networks of schools and CBOs	13	-	-	-	13
c	Network of businesses	2	-	-	-	2
d	Network of NGOs	8	-	-	-	8
e	Municipal Sustainable Development Council (MSDC)	4	-	-	-	4
f	National Forum of Partner Municipalities (NFPM)	1	-	-	-	1
g	National Forum of Partner Universities (NFPU)	1	-	-	-	1
3	Membership					
a	Number of citizens – total	49498	1676	2690	1144	55008
i)	Women	28343	1024	1465	761	31593
ii)	Men	21155	662	1225	383	23425
b	Schools	251	1	-	-	252
c	NGOs	92	-	-	-	92
d	Businesses	31	-	-	-	31
4	Human Resource Development					
a	Number of HRD activities carried out	363	22	21	11	417
b	Beneficiary/participating - total	9500	478	591	333	10902
5	Improving Living Quality of People					
a	Local community projects approved	232	-	7	27	266
b	Total cost of the projects (UAH '000)*	26285.056	-	956.281	2742.6	29983,94
i)	Community share	3478.023	-	153.422	333.790	3965,235
ii)	Municipality share	12879.787	-	602.144	1373.	14854,93
iii)	UNDP/SDC/CIDA/Royal Norwegian Embassy share	8782.146	-	200.715	1035.716	10018,58
iv)	Share from others	1145.1	-	-	-	1145.1
c	Status of project implementation					
	Amount released	19981.325	-	3687.0	3 982.8	27651,13
ii)	Completed projects	172	-	-	8	192
d	Direct beneficiaries of the projects	142225	-	6842	15900	165159
i)	Women	45418	-	2604	6094	219083
ii)	Men	35845	-	2058	4742	96761
iii)	Children	60962	-	2180	5064	110851
6	Resource Mobilisation and Utilisation	Budget for 2010	Utilised in 1st	Utilised in Q2nd	Utilised in Q3rd	Delivery,%
a	Rivne municipality	94 913,72	4 625,46	1 553,80	68 758,30	84,48
b	Novograd-Volynsky municipality	8 188,82				0,00
c	Kirovske municipality	7 625,90		1 533,43	3 382,57	68,98
d	Hola Prystan municipality	3 149,29				0,00
e	Ukrainka municipality	5 792,29		1 436,57	1 749,68	58,86
f	Zhytomyr municipality	114,20				0,00
g	Mohyliv-Podilsky municipality	1 549,27				0,00
h	Novovolynsk municipality	2 519,14		790,69		33,58
i	Mykolayiv municipality	22 392,97	2 079,57		1 310,46	16,20
j	Dolyna municipality	5 348,54			887,20	17,75
k	Saky municipality	15 185,34	1 780,40	1 898,73		25,92
l	Ivano-Frankivsk municipality	21 356,90			3 317,28	16,62
m	Dzhankoy municipality	14 180,56	849,03		855,03	12,86
n	Kagarlyk municipality	2 024,17	1 950,75			103,12
o	Tulchyn municipality	6 983,46				0,00
p	Voznesensk municipality	53 589,25	2 591,48	9 571,13	6 343,63	36,95
q	Rubizhne municipality	4 260,89	3 177,07		617,18	95,28
r	Halych municipality	1 083,76				0,00
s	Nizhnegirskiy municipality	8 107,27	6 956,40			85,80
t	Yevpatoria municipality	27 359,81			3 840,45	14,04
U	UNDP	100 000,00	14 667,65	40 304,54	13 748,10	68,72
v	SDC	412 152,30	49 039,57	93 375,13	148 770,12	75,60
w	Norwegian Embassy	4 333,50		1 022,29		25,24
Z	CIDA	346 874,13	29 282,56	38 151,62	40 155,78	33,19
	Total	1 169 085,48	116 999,94	189 637,93	293 735,78	54,95

* 1 US Dollar = 7.87 (September 2010)

A Glimpse of the Major Achievements of MGSDP During July-September 2010

The main tasks during the quarter included:

- Setting priorities of the Project for 2011
- Revising and finalising the academic course on Sustainable Development
- Providing ICT support for 3 municipalities
- Supporting local SD initiatives
- Organising a visit of UNDP Crimean partner municipalities to Poland

The main achievements during the quarter were:

1. Legal and Policy Reforms:

- 13 Mayors of partner municipalities developed recommendations and identified Project's priorities for 2011 at Coordination Meeting of Project partners. They decided that inter-municipal cooperation should be used more actively to deepen bilateral relations between Ukrainian and Swiss municipalities as well as between municipalities of Eastern and Western Ukraine
- The first in Ukraine pilot on inter-municipal cooperation is developed under MGSDP support in Tulchyn rayon (Vinnytsia Region). It is expected that this project of inter-municipal cooperation will cover Tulchyn and neighbouring communities of the villages Kynashiv and Suvorovske.
- UNDP/MGSDP facilitates elaboration of the Programme to support Ukrainian Urban development in 2011-2015. The Programme financed the analysis of implementation of State Programme for Support of Small Cities Development for 2004-2009 and developing recommendations for new Programme for 2011-2015.

2. Institutional Capacity Development:

- 15 additional community-based organisations (CBOs) emerged in participation of 761 women and 383 men (15 buildings);
- Rivne Municipality internalised UNDP/ MGSDP approach through adopting "Municipal Sustainable Development Programme". For 2010, the budget of Rivne City Council assigned UAH 3.5 mln for implementing the Programme and plans to assign UAH 5 mln in 2011.
- 27 project proposals of the local communities were approved for support worth UAH 2.74 mln, including four projects submitted by Saky municipality, seven projects submitted by Voznesensk, five from Yevpatoria, three from Mykolayiv, two projects each from Kagarlyk, Rubizhne and Dolyna and one project each from Dzhankoy and Novozerne.
- The total project cost will be shared by the stakeholders on average in the following proportion: 50.07 % by the partner municipalities, 37.76% by UNDP/MGSDP (15.46 % in context of SDC 22.30% in context of CIDA); 12.27 % will be contributed by the communities (CBO/network). Altogether, the projects will benefit 15900 citizens of the partner municipalities, including 6094 women, 4742 men and 5064 children.
- They covered 354 participants, in particular 62.43% of men, and 37,57% of women (see Table -V).

3. Human Resource Development:

- In total, 11 HRD activities were held during the quarter, out of which 2 were conducted by the MSUs of partner municipalities and 9 were conducted by the PMU/Kyiv. They covered 354 participants, in particular 62.43% of women, and 37.57% of men.
- The trainings were devoted to improving capacities of local communities in operating ACMHs, trainings for web-site administrators on modern interactive web-sites, training for school teachers in partner municipalities for introducing the course on sustainable development.
- During the quarter, UNDP/MGSDP representatives and partners participated in East-West Exposure Visit to Rubizhne municipality (Luhansk Region); Exposure Visit to Novovolynsk municipality (Volyn Region); Exposure visit to Vinnytsia partner municipality; Crimean municipalities established partnership with Polish municipalities. The Press Tour to Novograd-Volynskyi municipality was held for national mass media.
- 96 persons benefited from the study and exposure visits including 50 women and 46 men.

4. Improving Living Quality – Community Infrastructure Projects:

- In total, 184 local SD projects were fully completed by the partner CBOs/networks in the municipalities since Programme inception and 46 projects are at the final stage of completion (average status 75-90%). 28 projects are implemented by less than 50%.

5. Communication Results

- During the quarter, the MGSDP/MSU communication teams were able to collect information 61 media records about the Programme activities, out of which 36 were of national level, and 25 were local. Mentioning on official web-sites brought 54.10%, newspapers remain popular information channel for highlighting the Programme activities bringing 22.95%, the rest of information appears on TV and radio of the involved agencies (11.5 % each). In total, it makes 1464 media records since 2004 when the Programme was initiated.

6. Resource Mobilisation and Utilisation

- In total, the amount of 1,17 mln thousand USD was mobilised by end of 3rd quarter for the Programme activities, including USD 100.00 thousand from UNDP, USD 4.33 thousand from Norwegian Embassy, USD 412.15 thousand from SDC, USD 346.9 from CIDA and USD 346.87 thousand from CIDA, USD 305.73 thousand as national cost-sharing.

Outlook for the 4th Quarter

- Organising Annual Forum of partner municipalities for setting priorities of the Project for 2011
- Organising Forum “Electronic Governance in Ukraine – Effective Governance for Residents of the Municipalities”
- Completing the procedure of revision of academic course on SD and receive permission from the Ministry of Science and Education of Ukraine
- Proceeding on elaboration of inter-municipal initiative in Tulchyn rayon

TABLE OF CONTENT

TABLE OF CONTENT

Key Statistical Information on Programme Activities in the 3rd Quarter 2010, ii

A Glimpse of the Achievements of MGSDP in the 3rd Quarter 2010, iii

Abbreviations, vii

I. Context, 1

- 1.1 Programme Genesis, **2**
- 1.2. Programme Area, **4**

II. Programme Achievements, 6

- 2.1 Development Results, **7**
 - 2.1.1** Legal and Policy Reforms, **9**
 - 2.1.2** Institutional Capacity Development, **12**
 - 2.1.3** Local Sustainable Development Initiatives, **14**
 - 2.1.4** Human Resource Development, **18**
- 2.2 Management and Effectiveness, **24**
 - 2.2.1** Partnerships/Linkages, **24**
 - 2.2.2** Communication Results, **24**
 - 2.2.3** Resource Mobilisation and Utilisation, **25**
 - 2.2.4** Programme Reviews, **26**

III. Lessons and Opportunities, 28

- 3.1 Taking Stock of the Experience, **29**
- 3.2 Outlook for future, **29**

Annexure,

- 1. Financial Status of Local SD Initiatives Undertaken by Local partners, UAH, **31**
- 2. Details on the SDC-supported sub-project, **33**
- 3. Details on the CIDA-supported sub-project, **35**
- 4. Details on the community projects supported by Norwegian Embassy, **37**
- 5. Programme Support Team, **38**
- 6. Contact Information, **39**

List of Tables

- 1. Achievement of MGSDP Development Targets in 2010, **8**
- 2. Institutional Development in the Partner Municipalities in third Quarter 2010, **12**
- 3. Brief Description of the Local SD Projects Approved in the 3rd Quarter 2010 in partner municipalities, **15**
- 4. Status of Projects' Completion (2004-2010), **18**
- 5. HRD Activities in Third Quarter 2010, **19**
- 6. Number of Media Records (July-September 2010), **25**
- 7. Resource Utilisation during July-September 2010 by donor, USD, **26**

List of Maps

- 1. MGSDP Programme Area, **5**
- 2. Location of the Programme area in AR Crimea by year of partnership, **6**

List of Boxes

- 1. Inter-Municipal Cooperation in Tulchyn Rayon (Vinnytsia Region) on Solid Waste Management, **11**
- 2. UNDP Supported Research on Implementation of State Programme for Support of Small Cities Development, **11**

3. Local Authorities and Communities in Rivne Apply the Community-Based Approach at Full Strength, **13**
4. 360 People Improved the Condition of Their House by Joining Efforts, **16**
5. 25 Local Decision-Makers from Western and Central Ukraine Visited Rubizhne Municipality (Luhansk Region), **20**
6. The Polish and Crimean Municipalities Shared Delegations and Signed Agreements on Intent of Cooperation, **23**

ABBREVIATIONS

AI	Academic Institutions
ACMH	Association of Co-Owners of Multi-Apartment House - is a non-profit union, which is created by owners of residential living premises and non-residential premises situated in multi-apartment house for facilitating operation of shared property and management, servicing and operating indivisible and mutual property
PO	Public organisation
CBO	Community-Based Organisation
CIDA	Canadian International Development Agency
CSA	Cost Sharing Agreement
ICT	Information and Communication Technologies
UMDG	Ukrainian Millennium Development Goals
MGSDP	Municipal Governance and Sustainable Development Programme
MGCEP	Municipal Governance and Community Empowerment Programme
MSU	Municipal Support Unit
NGO	Non-Governmental Organisation
NDO	Neighbourhood Development Organisation
SD	Sustainable Development
SDC	Swiss Agency on Development and Cooperation
SME	Small and Medium Enterprises
SDC	Swiss Agency for Development and Cooperation
UAH	Ukrainian Hryvna
UNDP	United Nations Development Programme

Chapter ONE

CONTEXT

1.1. Programme Genesis, p. 2

1.2. Programme Area, p. 4

1.1 PROGRAMME GENESIS

Background

Municipal Governance and Sustainable Development Programme (MGSDP) of UNDP/Ukraine was initiated in April 2004, as a preparatory phase, to develop a participatory and transparent mechanism for localizing the principles of sustainable development. It entered into second phase in 2005 to demonstrate the effectiveness of public private partnership for resolving local social, economic and environmental problems. The Programme is being executed by UNDP. It is registered with the Ministry of Economy of Ukraine. The third phase of the Programme "Municipal Governance and Community Empowerment" is envisaged for 2008-2012.

MGSDP is a part of Local Development Programme of UNDP/Ukraine, along with other UNDP projects namely Crimean Integration and Development Programme, Chernobyl Recovery and Development Programme, Community-Based Approach to Local Development. LDP is envisaged to serve as umbrella programme to promote self-sustained local development and democratic local governance in Ukraine by means of a community-based sustainable development model.

Goal, Strategy and Implementation Arrangement

The goal of MGSDP is to promote participatory governance so as to improve living quality of the people in urban Ukraine. To this end, focus of the Programme in 2010 is placed on following outputs:

- Improving capacity of central government to decentralise fiscal and administrative powers / responsibilities in support of local development
- Strengthening capacities of local authorities to transparently define and implement local development strategies, deliver public services and foster local development
- Enhancing capacities of communities to realize improvements in local social, economic and environmental conditions
- Focusing on SDC sub-project in Vinnytsya region and AR Crimea and municipalities of Ivano-Frankivsk, Dolyna of Ivano-Frankivsk Region, Novograd-Volynskiy of Zhytomyr Region, Voznesensk of Mykolayiv Region, Gola Prystan` of Kherson Region, Kirovske of Donetsk Region
- Focusing on CIDA sub-project in AR Crimea

Strategically, the Programme is implemented under partnership arrangement founded on commitment for resource sharing, ownership and sustainability. The Programme activities are executed through local and national partners from public and private sectors. Key partners are city councils; local communities; Parliamentary Committee on State Construction and Local Self-Governance; Ministry of Housing and Municipal Economy of Ukraine; Ministry of Regional Development and Construction of Ukraine. The partner universities include Academy of Municipal Management of Ukraine, National University of Water Economy and Management of Natural Resources in Rivne, Institute of Chemical Technologies of the Eastern-Ukrainian National University named after Volodymyr Dal' (Rubizhne) and Tavrian Ecologic and Humanitarian Institute (Simferopol).

Using social mobilisation approach, the Programme promotes appropriate institutions of the local communities of citizens, academia, small businesses and civil society organisations in the selected municipalities. These institutions are founded on the principles of self-help and good governance. Through the Programme intervention, their institutional capacity is built such that they are able to plan, mobilise resources and undertake their priorities to solve their social, economic and environmental problems in a sustainable way that ultimately lead towards accomplishment of Ukrainian Millennium Development Goals. It happens with support from the respective city councils and other national/international development agencies. The city councils integrate communities' plan in their own development agenda and contribute resources to implement such plans. The process of local sustainable development is bottom up in true sense. It moves from local level all the way up to national level.

Development of local communities' competence to solve local problems

Project grants support to formation of communities in the cities of Ukraine —Associations of Co-Owners of Multi-Apartment House (ACMH), service cooperatives, non-governmental organisations of schools and kindergartens, NGO's networks and so on. These local self- governance organisations are based on the principal of democratic governance and cooperate with city councils to develop common view of consistent development of their cities.

- Development of local community's competence gives opportunity to define clearly and to implement local initiatives for sustainable development in partnership with the local government. Trainings and consulting are being conducted on the topic of creation and registration of community organisation, on the choice of procedural and institutional form of the organisation, organisation of efficient and effective working process.
- Development of local community's competence helps create and implement projects directed at solving problems of local development. There are trainings and consulting on local situation analysis, preparation of project and budget estimates, on selecting contractors, monitoring and control of project implementation, drawing up reports.
- Implementation of local priorities/projects by the communities is supported by giving small grants according to the criteria of equality, productivity and sustainability according to the principal of co-financing. These projects are developed to better living environment at first hand.
- Rising of awareness of local communities as for the questions of consistent development, HIV/AIDs, Ukrainian Millennium Development Goals, gender equality, human rights, consumer rights, energy efficiency, social auditing and other issues is being done by means of round table discussions, training programs, mass-media campaigns and so on.

Raising effectiveness of local self-governance

Programme develops institutional potential of partnering city councils of all levels through granting of such supporting means as consulting service, trainings, overview visits, study tours, equipment and so on in order to raise their competence and ability to improve management, provide service and high quality of life of the citizens living on the territories where the activities of the Programme are taking place. In order to attract wide range of citizens to the local development process management support is granted for the implementation of initiatives on strategic planning of cities development, introduction of system of municipal services quality management according to the international ISO standard, conduction of public hearings and integration of community plans into the local development plans.

- Cooperation with 29 municipalities for the implementation of the local development approach with the community participation, establishing effective dialogue and cooperation between local officials and community to solve local socio-economic problems
- Establishing Municipal Support Units and development of their employees' competences via trainings, study tours and consulting.
- Technical assistance of effective work of Municipal Support Units to support web-pages of the partnering cities councils which were developed due to the support of the Project.
- Support of strategic plans of cities' development.
- Fostering integration of community organisations plans into the cities' development plans.
- Support of ISO system of municipal services quality management according to ISO 9001:2008 introduction in the Ukrainian cities.
- Information visits for municipal servicemen in order to study successful experience in the implementation of the approach with the community participation, East-West exchange visits to learn experience and practice of local self-governance.
- Information-communication technologies — support of creation of modern official web-pages for effective communication of local authority and communities.
- Support for municipal cooperation between partnering cities for experience exchange

Activities in policy and legislation

Lessons learned on the local level especially in decentralization and of local self-governance are being raised during the dialogue about improvement of policy and legislation. This is implemented through research in the sphere of politics conduction of seminars, conferences, round table discussions and so on.

- Cooperation with the Committee of the Parliament of Ukraine on the questions of state development and of local self-governance, Ministry of Housing and Municipal Economy of Ukraine, Ministry of Regional Development and Construction of Ukraine fostering reforming of local administration and decentralization in Ukraine.
- Analytic research of the state of local self-governance, involvement of communities in the decision making process on the local level.
- Accumulation and distributing of experience all over Ukraine.
- Consulting for the state authorities to improve civil service provision.
- Trainings for officials working in central bodies of power and in local administration bodies on the topics of decentralization and effective local management, approaches for community participation in the decision making in development processes, creation of local strategies for sustainable growth.
- Preparation of future generation as competent in questions of community-based development approach, global problems of humanity and sustainable development via introduction of the educational course "Sustainable Development of Society" in Ukrainian institutions of higher education.

1.2.PROGRAMME AREA

The Programme is operational in 29 municipalities from 12 regions of Ukraine, namely Ivano-Frankivsk, Galych, Dolyna (Ivano-Frankivsk Region); Rivne (Rivne Region); Zhytomyr, Novograd-Volynskiy (Zhytomyr Region); Mykolaiv, Voznesensk (Mykolaiv Region); Kirovske (Donetsk Region); Hola Prystan' (Kherson Region); Kagarlyk, Ukrayinka (Kyiv Region); Novovolynsk (Volyn Region); Mogyliv-Podilskiy, Tul'chyn, Kalynivka, Vinnytsia (Vinnytsa Region); Lviv (Lviv Region), Rubizhne (Luhansk Region); Saky, Dzhankoy, Shcholkine, Bakhchysaray and Yevpatoria and settlements Krasnogvardiyske, Pervomayske, Nyzhnegorskiy, Zuya and Novoozerne (AR Crimea).

Three municipalities joined the Programme during 2004; 3 joined the Programme in 2005; 8 established partnerships during 2006; 7 municipalities joined in 2007; and 1 joined in 2008 and one municipality and five settlements in 2009. Partnership agreements between UNDP/MGSDP and Yevpatoria municipality and Novoozerne settlement were signed in 3rd Quarter 2009.

Map-1 shows location of the Programme area in Ukraine by year of partnership.



Map 1: MGSDP Programme Area

- Where:
- - Pilot partner municipalities 2004
 - - Partner municipalities 2005
 - △ - Partner municipalities 2006
 - ◻ - Partner municipalities 2007
 - ◻ - Partner municipalities 2008
 - ◻ - Partner municipalities 2009
 - ◻ - Partner municipalities 2010

**Map-2: Location of the Programme area in AR Crimea by year of partnership**

Where:

- ◻ - Partner municipalities 2007
- ◻ - Partner municipalities 2008
- ◻ - Partner municipalities 2009

Chapter TWO

PROGRAMME ACHIEVEMENTS

2.1 Development Results, 7

2.1.1 Legal and Policy Reforms, 9

2.1.2 Institutional Capacity Development, 12

2.1.3 Local Sustainable Development Initiatives, 14

2.1.4 Human Resource Development, 18

2.2 Management and Effectiveness, 24

2.2.1 Partnerships/Linkages, 24

2.2.2 Communication Results, 24

2.2.3 Resource Mobilisation and Utilisation, 25

2.2.4 Programme Reviews, 26

2.1 DEVELOPMENT RESULTS

In 2010, the UNDP/MGSDP focuses on Training/exposing local civil servants and local officials on fiscal decentralization, strategic planning etc; assisting partner municipalities to introduce municipal services quality management system ISO; assisting municipalities to establish Municipal Sustainable Development Councils; strengthening cooperation with partner Ministry of Regional Development and Construction of Ukraine; training central government officials on concepts/processes of sustainable development and decentralisation; revising, finalising and disseminating the curriculum on Sustainable Development; providing ICT support for 3 municipalities; supporting local SD initiatives; organising a study tour for local decision-makers to Switzerland; raising the issues of ISO, solid waste management on public policy agenda and elaborating recommendations for the Government; The planned results in these areas are given on the Chart – I:

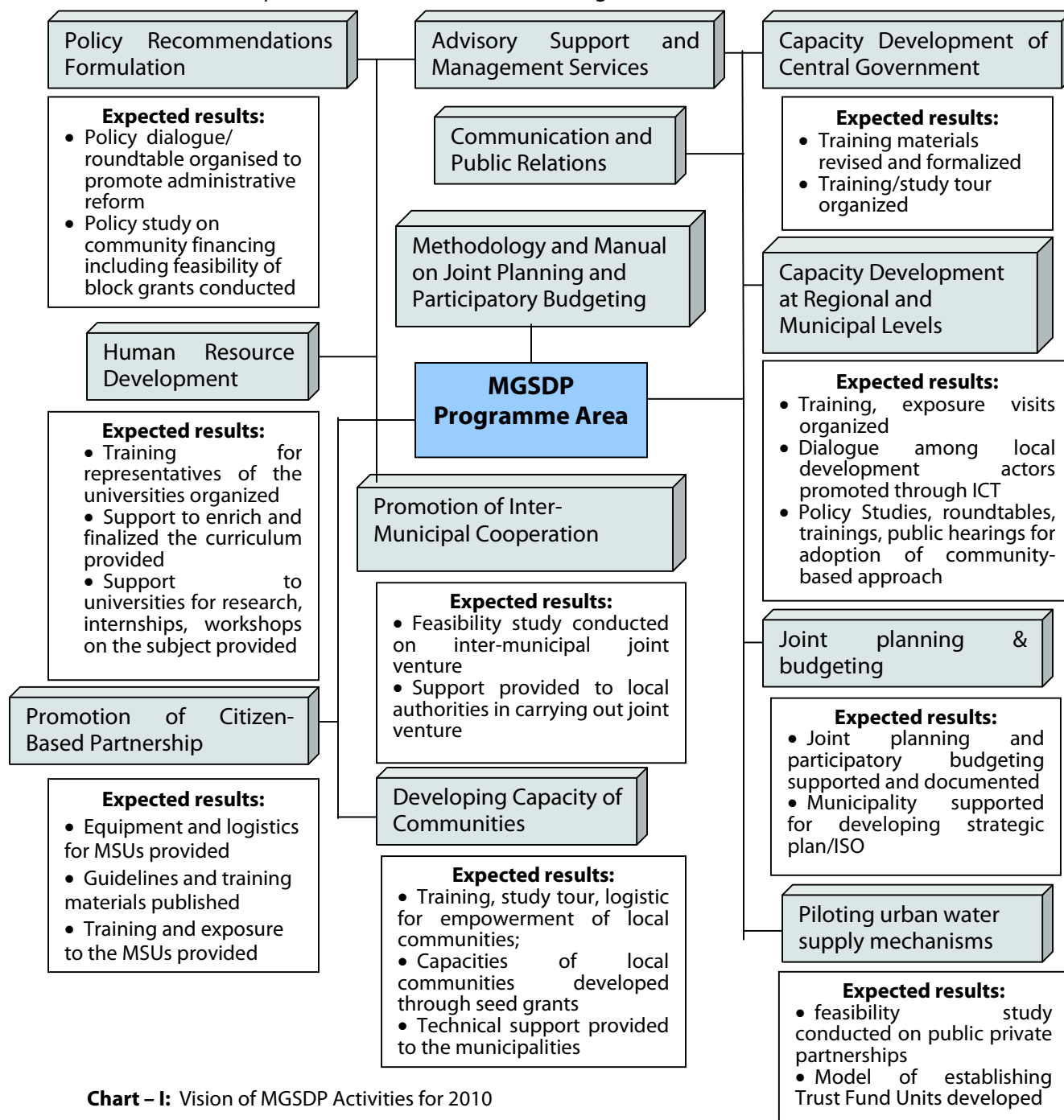


Chart – I: Vision of MGSDP Activities for 2010

The progress in these areas is being traced through monitoring the targets identified in the work plan (Table - I).

Table – I: Achievement of MGSDP Development Targets in 2010

S N	Outputs	Supporting donor	Annual Target	Achievements In 2010	%
1	Improved capacity of central government to decentralise fiscal and administrative powers/responsibilities in support of local development	UNDP, SDC, CIDA	1. One set of policy proposals/Recommendations for policy reform jointly elaborated in presence of local and central decision makers 2. 10 central government officials trained on concepts/processes of SD 3. The curriculum on SD revisited, finalised and disseminated 4. Three national policy consultations, including public hearings, supported 5. One best model of local self-government and decentralization elaborated under Project support are highlighted on national level for further dissemination and replication	2. 8 central government officials trained on concepts/processes of SD 3. Simferopol Institute took an obligation to introduce the course into curricular 4. Four national policy events organised and supported 5. Novograd-Volynskiy model of reform of local HME highlighted on national level for further dissemination and replication	• 80 • 20 • 133 • 100
2	Improved capacity of local authorities to transparently define and implement local development strategies, deliver public services, and foster local economic development	UNDP, SDC, CIDA, Norwegian Embassy, partner city councils	1. 50 local civil servants and local officials trained/exposed on fiscal decentralization, strategic planning etc 2. Two municipalities where ISO/strategic planning is introduced 3. One local/regional programme elaborated 4. A training course for civil servants will be revised and formalised 5. Two municipalities received ICT support 6. One inter-municipal initiative forged and supported 7. One feasibility study conducted and lessons learned documented	1. 261 local civil servants and local officials trained/exposed on fiscal decentralization, strategic planning etc 2. 4 municipalities are introducing ISO (Kirovske, Dolyna, Novograd-Volynskiy, Dzhankoy) 3. Rubizhne municipality elaborated local programme internalising MGSDP mechanism 4. The negotiations on revision of training course for civil servants in progress 5. Three municipalities received ICT support 6. Elaboration of inter-municipal initiative on SWM in Tulchyn in progress 7. Analysis of implementation of State Programme for Support of Small Cities Development for 2004-2009 and developing recommendations for new Programme for 2011-2015 supported	• 522 • 200 • 100 • 100 • 150 • 20 • 80

3	Enhanced capacity of communities to realize improvements in local social, economic and environmental conditions	UNDP, SDC, CIDA	1. 55 CBOs created 2. 120 leaders and activists of CBOs trained and exposed to the approach 3. Two Municipal Sustainable Development Council established 4. 5 communities (CBOs/Networks) targeted by sensitization workshops on human development issues 5. 30 local SD initiatives supported	1. 64 CBOs established 2. 214 leaders and activists of CBOs trained and exposed to the approach 3. Municipal Sustainable Development Council established in Novovolynsk 4. 30 communities (CBOs/Networks) targeted by sensitization workshops on human development issues 5. 37 local SD initiatives supported	• 116 • 187 • 50 • 600 • 123
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Description of the Programme achievements is given in subsequent section. Results achieved in the area of legal and policy frameworks for municipal sustainable governance and local public service delivery are reflected in the sub-section “Legal and Policy Reforms” (2.1.1); attainments of developing the institutional capacity for participatory governance are highlighted in the sub-section “Institutional Capacity Development” (2.1.2); sub-section “Local Sustainable Development Initiatives” (2.1.3) deals with the progress made on living quality enhancement; achievements in HRD (2.1.4); activities on advisory support for municipal governance and project management are reflected in the section on “Management and Effectiveness” (2.2). Management and Effectiveness (2.2.1), Communication Results (2.2.2) and Resource Mobilisation and Utilisation (2.2.3) and Programme Reviews (2.2.4)

2.1.1 LEGAL AND POLICY REFORMS

Lessons learned at the local level on community-based development in Ukraine, especially in the field of decentralization and local self-governance, are brought by the Programme for policy dialogue and policy improvement. It is done through policy studies, seminars, conferences, roundtables etc.

A) Coordination Meeting of Project partners for setting priorities for next year

13 Mayors of partner municipalities participated in the Coordination Meeting of Project partners to develop recommendations and identify Project’s priorities for the next year. During the meeting, the participants of the study tour to Switzerland discussed the experience gained during the visit and suggested mechanisms for its application in Ukraine. The meeting was held on September 8 in Yalta (AR Crimea).

UNDP/MGSDP Coordination Meeting of Project partners was attended by **Oksana Remiga**, UNDP Senior Programme Manager, **Olena Lytvynenko**, National Programme Officer of the Swiss Cooperation Office in Ukraine, **Iryna Skaliy**, UNDP/MGSDP Project Manager and 13 mayors of partner municipalities and their representatives. National Project partners were represented at the meeting by **Larysa Sheremetyeva**, the Director of International Relations of Foreign Trade and International Relations Department of the Ministry of Housing and Municipal Economy of Ukraine and **Natalia Kartushynska**, Adviser to Vice Prime Minister of Ukraine Viktor Tykhonov.



Photo-1: The participants of the meeting have identified Project’s priorities for 2011

During the meeting, the participants shared their experiences gained at a trip to Switzerland for top

local decision-makers in Ukraine, which was held on June 28-July 3, 2010 with financial support from the Swiss Confederation. A CD with materials on the visit was presented to the audience (materials can be found in section "Project Documents and Publications").

Also, a report on the study tour was prepared, which contains feedback from the participants and Action plan for implementing Swiss experience in Ukrainian municipalities in context of the Programme. The participants of the visit to Switzerland proposed to cities and regions of Ukraine to find their own way to solve the problem of Solid Waste Management as there is no clear state policy on this issue. Swiss experience may be useful for the cities, including separate collection of glass, paper and metal waste, building waste burning factory, setting the rates for recycling waste.

Inter-municipal cooperation should be used more actively to deepen bilateral relations between Ukrainian and Swiss municipalities as well as between municipalities of Eastern and Western Ukraine.

Yuriy Gerzhov, Voznesensk City Mayor stressed the example of Switzerland as a model of democracy with direct and regular participation of the citizens in managing state and local issues through referendums and elections, and noted that this experience is particularly useful for Ukraine. According to Mr. Gerzhov Project priorities for the next year should be the energy efficiency, Solid Waste Management and healthcare of Urban residents. The Minutes and Conclusions of the meeting can be reviewed at projects web-site:

http://msdp.undp.org.ua/data/publications/minutes_project_coordination_meeting_eng.pdf

B) The inter-municipal cooperation initiative in Tulchyn Rayon is prepared

The roundtable on solid waste management (SWM) with participation of members of National Forum of partner municipalities was held on September 22, 2010 in Dolyna municipality (Ivano-Frankivsk Region). UNDP "Municipal Governance and Sustainable Development" and Swiss-Ukrainian Decentralization Support Project DESPRO established inter-project task force on SWM. The participants have planned joint activities of the UNDP/MGSDP and DESPRO, partner communities of Tulchyn and Tulchyn Rayon in initiation of the project planning in the SWM. The participants of this meeting included **Juerg Christen**, SDC consultant; **Olena Lytvynenko**, Project Manager, Swiss Agency for Development and Cooperation; **Valeriy Vesnianskyi**, Tulchyn City Mayor, **Vitaliy Poberezhnyk**, Chief of Apparatus, Tulchyn rayon Council, **Iryna Skaliy**, UNDP/MGSDP Project Manager, **Oksana Garnets**, DESPRO Senior Project Coordinator, **Olena Ursu**, UNDP/MGSDP Governance and Sustainable Development Expert, **Vyacheslav Sorokovskyy**, DESPRO Decentralization Expert, **Andriy Artov**, DESPRO SWM Expert.

It is expected that this project of inter-municipal cooperation will cover Tulchyn and neighbouring communities of the villages Kynashiv and Suvorovske. UNDP/MGSDP and DESPRO projects will provide expert support in development of the project in establishing of an integrated system for SWM. As a result of the meeting, members of the inter-project task force on SWM developed joint action plan until the end of November 2010, which envisages the review of the project concept of partner communities, gathering additional information, preparation of the feasibility study, etc.

Box-I: Inter-Municipal Cooperation in Tulchyn Rayon (Vinnytsia Region) on Solid Waste Management

The territory of the Rayon is 1124 sq. km with population almost 60 thousand residents. There are 51 municipalities at the territory of the rayon with the biggest city of Tulchyn. The territory of the city is 9 sq km and 15 thousand people reside in the city.

Since the sanitary situation in the majority of settlements of the rayon is getting worse, new sporadic dumps appear. Meanwhile a uniform scientifically justified model (rules) on solid waste treatment in the rayon are absent. It is necessary to unite the effort of the Rayon Council, Tulchyn, Suvorovka and Kynashiv territorial communities to solve the problem related to collection, pickup, sorting, re-cycling and disposal of residential solid waste in the territories of these communities, and ensure a transition to solving this problem in the territory of the entire Rayon. Within the framework of the project, the Optimal Model of treatment of residential solid waste in the rayon will be developed for the nearest future.

Existing landfill in rayon is located at a distance of 1 km from Tulchyn municipality near village Suvorivske. It occupies 2 hectares and was commissioned in 1990 with expiry date in 2010. Currently the landfill is 100% full. The landfill is overloaded; in addition the roads leading to the landfill are in poor condition.

The wastes at the landfill are not neutralised/deactivated and pose highest level of danger to human and environment. The municipality needs a new solid waste landfill which would respond to standards of sanitary and hygienic conditions and would not damage environment. Potential partners of Inter-municipal cooperation are: Tulchyn City Council (Co-financing of the project); Tulchyn City Council (potential leader in implementing the project/coordination); Suvorivska village Council (providing land for SW landfill), Kynashivska, and other.



Photo-2: Existing landfill in Tulchyn cannot cope any more with growing amount of residential solid waste of the rayon

Opening of the new landfill will bring the following benefits:

- Improve the quality of services related to collection, recycling, pickup and disposal of Solid Waste in the territory of Tulchyn, and settlements of Kynashiv and Suvorovka, and in the future, of other territorial communities of Tulchyn rayon;
- Eliminate sporadic dumps, improve the sanitary situation and ecology;
- Reduce the volumes of disposal by 30-40% as a result of the introduction of the separate collection of SW and their primary recycling;
- Develop micro-entrepreneurship in the sphere of the introduction of new technologies for residential solid waste recycling, develop market relations in the housing and utilities sphere;
- Ensure citizens' participation in the resolution of the problems related to rayon development, improve the level of awareness and responsibility.

C) UNDP/MGSDP facilitates elaboration of the Programme to support Ukrainian Urban development in 2011-2015 through supporting research

On August 18, the Cabinet of Ministers of Ukraine approved a Concept for a State Targeted Programme to Support the Social and Economic Development of Towns in 2011-2015.

Box-II: UNDP Supported Research on Implementation of State Programme for Support of Small Cities Development

The mechanisms of small cities development are not regulated by legislation, which currently does not consider the peculiarities of the cities. This led to exacerbation of socio-economic development problems; decline of housing and municipal economy and roads, significant increase in unemployment and poverty. Own financial resources and state budget funds do not allow implementing of programmes of socio-economic and cultural development of small towns.

Lack of legislative regulation on organisation and functioning of local self-government in small towns has led to the destruction of their social and municipal structure, deterioration of public and administrative services.

Complex economic, social, ecologic and technogenic problems are accumulated in small municipalities, which need immediate resolution.

From concept for a State targeted programme to support the social and economic development of towns in 2011-2015

UNDP/MGSDP financed the analysis of implementation of State programme for support of Small Cities development for 2004-2009 and developing recommendations for new programme for 2011-2015.

The research revealed that the most urgent problems of small municipalities which should be solved by 2015 are: 1) monofunctional economy and weak economic capacity of city –forming enterprises; 2) Poor condition of housing and municipal infrastructure and low quality of services provided to population; 3) Unemployment growth; 4) Poor condition of urban infrastructure; 5) Low attractiveness for investments. The text of the research can be reviewed at Project's web-site http://msdp.undp.org.ua/data/publications/small_cities_analysis.pdf

2.1.2 Institutional Capacity Development

UNDP/MGSDP assists partner municipalities in mobilising local communities of citizens to create community-based organisations (Associations of Co-Owners of Multi-Apartment Houses, their Federations, Public Organisations of schools and kindergartens and Service Cooperatives). It also assists academic institutions, NGOs and small/ medium businesses to create their respective networks. These self-governing institutions are founded on the principles of good governance. They join with city council, regional/ rayon bodies in making joint vision about sustainable development of their cities. Followings are the major activities carried out during the quarter in this respect:

A) Institutional Development at the Local Level

The process followed for institutional development consists of holding dialogues with the stakeholders, forming the citizen-based organisations or networks, developing their capacity on participatory governance, institutionalisation (official recognition) of their structures, and supervising their development by MGSDP/MSU teams. These steps are essential for laying foundation of good governance; developing capacity of local community to forge partnership with local government and other development agencies and to pool local/ external resources for realization of development initiatives and sustainability of development efforts. The achievements in the area of the institutional development in the partner municipalities gained during the third quarter of 2010 are given below:

- 15 additional community-based organisations (CBOs) emerged in participation of 761 women and 383 men (15 buildings);

Relevant data on institutional development is given in Table – II. The Table reflects data for 5 partner municipalities which achieved some institutional growth during the quarter.

Table – II: Institutional Development in the Partner Municipalities during July-September 2010

SN	Municipality	Associations of CBOs	Community-based organisations (CBOs)	Members of CBOs	Women	Men	No of buildings	No of households	No of School Networks	No. of school members	No of NGO Networks	No. of NGO-members	No. of Business Network	No. of business-members	No. of microrayon covered
1	Total until Q 3 2010	6	519	53864	30832	23042	1734	31604	16	250	6	92	2	31	67
2	Progress in second quarter 2010 by Municipality														
2.1	Ivano-Frankivsk	-	2	104	61	43	2	165	-	-	-	-	-	-	-

2.2	Rivne	-	4	569	396	173	4	569	-	-	-	-	-	-
2.3	Kagarlyk	-	1	64	34	30	1	40						
2.4	Dzhankoy	-	2	122	87	35	2	87	-	-	-	-	-	-
2.5	Yevpatoria	-	6	285	183	102	6	118						
3	Total Q3 2010	-	15	1144	761	383	15	979	-	-	-	-	-	-
4	Total 2004-2010	-	534	55008	31593	23425	1764	32583	-	-	-	-	-	-

B) Rivne City Council assigned UAH 3.5 mln for co-financing community projects in 2010 and plans to assign UAH 5 mln in 2011

To implement the Programme, the Municipal Support Unit (MSU) was created in the City Council. The personnel of the MSU has passed specialised trainings, conducted by the experts of UNDP/MGSDP. MSU staff implements local components of the UNDP/MGSDP, directing their work mainly on community mobilisation to develop and implement the activities for improving the quality of life. The MSU helps the citizens to establish ACMHs, assists local schools and community organisations to form networks. The networks involve their members into decision-making process and realisation of the local initiatives.

Box-III: Local Authorities and Communities in Rivne Apply the Community-Based Approach at Full Strength

The communities which are ready to make their own financial contribution and initiate the process of solving local social, economic and environmental problems, receive the financial support. The process of selection and approval of the projects is conducted by the Advisory Committee. Partnership with MGSDP in 2004-2008 resulted in 10 projects, initiated by the local communities:

- 1) 4 projects were implemented in educational institutions. 237 windows were replaced, total cost is UAH 743 773;
- 2) 5 projects were implemented among ACMH: roof repair, front door, porch renovation, drainage system arrangement, installation of heating regulation system. The total price of the projects equals UAH 584 200;
- 3) 1 project implemented by CO "Community of disabled with locomotive system disturbance". The price of the project is UAH 80 300.

Total cost of the projects has reached UAH 1.200.000, were: contribution of municipality is UAH 719.000 (56%), contribution of UNDP/MGSDP and community is UAH 561000 (44%). The beneficiaries of the projects implementation are 15000 people. The positive aspect in project implementation is that communities determine their core problems by themselves, choose the contractor, use their funds effectively and are responsible for the results of project implementation.

In 2009 to achieve local sustainable development, considering new mechanisms and experience, Rivne municipality prepared the Municipal Sustainable Development Programme (MSDP) for 2009-2012. The Programme was approved by the session of the City Council №2278 on 15.04.2009. The programme aims to activate private-public partnership, participatory planning, involving citizens into decision-making process in social, economic and environmental issues. For reviewing and selecting communities initiatives the Advisory Committee of MPSD was established. UAH 800.000 were allocated in 2009 to implement Programme's activities.

In the framework of the MSDP activities in 2009-2012 the Municipal Support Unit received 15 applications for the grant support. All the applications were forwarded to the Advisory Committee. Selection and approval processes were conducted in two stages. At the first stage the Advisory Committee selected and approved for the cost-sharing with UNDP/MGSDP. 4 applications, worth UAH 502 220 with the following inputs: municipality – UAH 325 306, UNDP/MGSDP – UAH 108 435, community – UAH 68 488. At the second stage the Advisory Committee selected and approved 3 applications for the cost-sharing with the municipality and community organisations worth UAH 467 398 with the following inputs: municipality – UAH 367 958 and communities – UAH 99 440. Totally, 7 projects were approved and supported worth UAH 969 618.

In 2010 cooperation of the communities with MGSDP was useful for many residents of our city. The communities involved into Project implementation became more confident, self-empowered and able to solve common problems, consolidated, active and friendly. Now they believe in their strength and understand they can improve quality of their life. Considering activity of the communities, acquired experience and positive result in implementation of local initiatives the decision was made to increase funding of the Project activities. Therefore, to implement the activities with MSDP in 2010 UAH 3 500 000 were allocated from the City Council budget. The Advisory Committee approved 34 projects with the total cost UAH 4,6 million, 30 of them are in the process of realization, 7 projects are co-financed together with UNDP/MGSDP. The inputs are as following: UAH 3,5 mln contributed by municipality, UAH 200 714 contributed by UNDP/MGSDP, and UAH 898 008,56 contributed by local community.



Photo-3 : Local communities and authorities in Rivne implement projects using MGSDP mechanism without UNDP financial support

As the experience show, the benefits that the residents receive are not the major values of UNDP/MGSDP. The most important thing is that they realized they can solve the majority of vital problems by themselves, without intervention of the local authorities or someone else. It inspired people. People started to believe that they can help themselves. That is why the Project is unique.

The residents of the houses were not the only ones to benefit from the Project implementation. As **Serhiy Vasylichuk**, Deputy City Mayor noted: *"The activities of the Programme are aimed not only at improving health of children, attendance at schools, attitude of the parents towards municipal initiatives, but to encourage schools, CSOs, business structures and citizens to cooperate with municipality in the framework of MSDP. Local authorities treat community mobilisation as an important instrument to improve life of each citizen in Rivne and would involve citizens into decision making process and future Programme realization. We are grateful to UNDP/MGSDP for support in developing public-private partnership in our city. The Programme strengthened mutual trust between citizens and municipality."*

The positive experience of Programme's activities in Rivne municipality proves the effectiveness of the model of joint planning of the local strategy of sustainable development and appropriateness to spread it within the city. Receiving the experience of joint work, the residents of the houses, covered by MGSDP, work out and implement micro-projects at their own expenses, relying on their own efforts. Strategically, to achieve social, economic and ecological revival of the municipalities, we should support organisation and development of capable, competitive communities, which are able to solve their own problems and assist in solving problems of the city.

Petro Vahnyuk, Municipal Project Coordinator in Rivne municipality

2.1.3 Local Sustainable Development Initiatives

UNDP/MGSDP aims to improve the living quality of citizens. For this purpose, implementation of local priority projects of the communities is supported through small grants based on equity, productivity and sustainability criteria. These projects are designed to make direct improvement in the living environment.

A) Project Proposals Approved During the Quarter

During the quarter, 27 project proposals of the local communities were approved for support worth UAH 2.74 mln, including seven projects submitted by Voznesensk, five from Yevpatoria, four projects submitted by Saky municipality, three from Mykolayiv, two projects each from Kagarlyk, Rubizhne and Dolyna and one project each from Dzhankoy and Novozerne. See details about the approved projects in Table -III.

Table - III: Brief Description of the Local SD Projects Approved in the 3rd Quarter 2010 in partner municipalities (continued at the next page)

SN	CBO/ Network	Purpose	Total Cost (UAH)	Estimated Cost Sharing (UAH) by					Wom en	Men	Child- ren
				UNDP	SDC	CIDA	City Council	CBO/ Network			
1.	Saky municipality										
1.1	SCO "Crymska Zirochka	Capital repair of sewage system and toilets	134750			52630	64325	17795	231	156	190
1.2	ACMH Lad	Construction of external sewage system	20420			7865	9613	2942	7	3	6
1.3	ACMH "Soglasije"	Capital repair of four flat roofs	150670			60738	74235	15697	123	68	33
1.4	Charitable foundation "Blagodijny fond uprovdzhennia novyh metodiv navchannia i vyhovannia"	Repair of flat roofs and external walls	147945			59391	72589	15965	587	442	527
2	Voznesensk										
2.1	ACMH "Bila Akatsija"	Capital repair of two flat roofs	163198		51250		95178	16770	118	97	59
2.2	ACMH "Mrija-Vozne- senska"	Replacement of old water supply and sewage systems	48600		14805		27495	6300	120	100	22
2.3	ACMH "Sokoly-Zeleny Gai"	capital repair of gable roof	32108		9956		18491	3661	9	5	1
2.4	SCO "Gvozdychka"	Repair of gable roof	91412		28322		52599	10491	130	102	121
2.5	SCO " Spyjannia rozvytku ZOSH No6"	Repair of flat roof	81331		25147		46701	9483	502	430	511
2.6	SCO "Veselka-2"	Capital repair of toilets, replacement of water supply and sewage systems old pipes	166744		51973		96522	18249	140	96	147
2.7	ACMH "Zagrava	Replacement of old pipes of water supply and	41565		11330		21042		8	12	4
3	Dzhankoy										
3.1	SCO "Arnika"	Construction of sewage disposal street system	124613			50063	1189	1336	27	28	11
4	Yevpatoria										
4.1	SCO " Opikunska rada "Spryjannia" Gimnazii No8"	Capital repair of toilets, replacement of water supply and sewage systems old pipes	121099			52812	52812	15475	828	737	731
4.2	SCO " Opikunska rada "Spektr" of School No11"	Replacement of heating system old pipes in the first floor pipe duct	116865			52092	52092	12681	760	713	700
4.3	SCO " Opikunska rada "Turbota" of School No12"	Replacement of heating system old pipes in basement	97793			43782	43782	10229	734	375	672
4.4	SCO "Pikluvalna rada "Shkola No 14- Litsei"	Capital repair of toilets, replacement of water supply and sewage	120355			52810	52810	14735	856	753	837
4.5	ACMH "Budivelnyk"	Replacement of old pipes of hot water supply and heating systems	90759			40547	40547	9665	165	102	36

SN	CBO/ Network	Purpose	Total Cost ('000 UAH)	Estimated Cost Sharing (UAH) by					Women	Men	Child-ren
				UNDP	SDC	CIDA	City Council	CBO/ Network			
5	Mykolayiv										
5.1	ACMH "Lubystok-12"	Capital repair of gable roof	59116		18511		34378	6227	10	7	2
5.2	ACMH "Zeleny Barvinok"	Capital repair of gable roof	65216		18511		34378	12327	9	5	
5.3	ACMH "Vektor"	Installation of heat loss reducing PVC windows	156262		47254		87757	21251	68	70	27
6	Kaharlyk										
6.1	SCO Maliatko	Repair of toilets, water supply and sewage systems	60450			20000	28000	12450	126	19	30
6.2	SCO "Teremok"	Installation of heat loss reducing PVC windows	60450			20000	28000	12450	227	202	200
7	Rubizhne										
7.1	ACMH "Oberig-17"	Replacement of old windows and doors in entrances of the community house	49928		19451		23774	6703	35	27	7
7.2	ACMH "Rudenko 1"	Replacement of old windows and doors in entrances of the community house	44570		17474		21357	5739	34	31	14
8	Novoozerne										
8.1	SCO “Jakoriok”	Installation of heat loss reducing PVC windows	224310			99000	99000	26310	195	126	156
9	Dolyna										
9.1	ACMH ""Kashtan na Obliskah”	Draining and waterproofing of foundation walls	76866		31082		37989	7795	26	25	7
9.2	ACMH “Oblisky-Zatyshok”	Capital repair of gable roof	195224		78920		96458	19846	19	11	13
	Total:	*	2742619	0	423986	611730	1373113	333790	6094	4742	5064
	Percent. %	*	*	*	15.46	22.30	50.07	12.17	15900		

The total project cost will be shared by the stakeholders in the following proportion: 50.07 % by the partner municipalities, 37.76% by UNDP/MGSDP (15.46 % in context of SDC 22.30% in context of CIDA); 12.27 % will be contributed by the communities (CBO/network). Altogether, the projects will benefit 15900 citizens of the partner municipalities, including 6094 women, 4742 men and 5064 children. The implemented projects improve the quality of life and demonstrate to the whole city the benefits of community-based local development approach. The success story of Rivne ACMH is provided in Box-IV.

Box-IV: 360 People Improved the Condition of Their House by Joining Efforts

Project "Replacement of cold and hot water supply pipes" in house on 4 Danyla Galytsky Street, implemented in 2010 by ACMH "Galytskogo-4"

ACMH "Galytskogo-4" was founded in 2006 with main goal to provide high quality of life to ACMH members. At present 357 people live in the house, including 110 men, 192 women and 55 children. The house was constructed in 1978. During 32 years of house operation, no capital reconstruction of communication system was performed. Hot and cold water was pumped irregularly to the building. As a result, the pipeline was attacked by corrosion, and such usage accumulated deterioration and caused rusting pipes from the inside and outside. Isolation of the pipeline was worn out and the plumbing pipes were worn by 90%. The water supply pipes were the most damaged at vertical joints, causing repeated pipe breaks and flooding basements premises.

With the elimination of one leakage, the pipe was broken elsewhere. ACMH specialist imposed numerous mufts to prevent pipe breaking. The result of this situation was that residents often stayed without water supply because it was blocked. Current repairs demanded more and more financial and human resources but did not solve the problem itself.

The residents understood that neither they can collect own funds for replacement of hot and cold water supply pipes nor city budget can provide such funds. The community had a positive experience of cooperation with the Municipal Governance and Sustainable Development Programme of United Nations Development Programme (UNDP/MGSDP) in the project of capital reconstruction of roof which was implemented in 2008.

The residents knew about Municipal Programme for Sustainable Development (local document) being implemented in Rivne. Therefore ACMH "Galytskogo-4" took a decision to apply for support to department for UN projects support in Economy Department of the City Council. To this end, the general meeting was held and the members decided to act immediately.

The functional group was established, which prepared the project proposal, submitted the applications for support, and also announced the procurement and selected the contractors. The professional plumber was included to the functional group.

During general community meeting, the members of the expressed their vision regarding the



Photo-4:ACMH "Galytskogo-4" participated in UNDP/MGSDP twice

operation of water supply, which was delivered to contractors:

- water should be available in all apartments (there were technical obstacles - hot water did not come to the apartment with last water risers).
- Water should be easily shut off if needed. Each individual water riser should be shut off separately and not a whole house or a neighbourhood.
- house basement should be dry and clean.
- In selecting the contractor the following criteria were considered:
- quality and cost of materials and work;
- the completeness of the required works;
- availability of appropriate permits and licenses;
- reputation and experience of organisation.

The functional group selected the contractor. Functional group members discussed all works on the project with the selected contractor, private enterprise "Vodateploservice" and informed the residents. At all stages of project implementation all work and materials were controlled by members of functional groups and plumber. If necessary, the functional group consulted with experts of communal enterprise "Teplokomunenerhiya".

The residents of our house express gratitude for the support and understanding to municipal authorities and UNDP/MGSDP. Implementation of two joint projects has given our community self-reliance, has shown that we can solve any problem altogether and our well-being is in our hands. Nothing unites people better than a common goal and purpose. It is very important in the implementation of any project are:

Mutual understanding among community members, definition of goal and proper cost assessment, distribution of responsibilities among community members and a good leader are very important in the implementation of any project.

Reference: Total project cost - UAH 156 059 including community contribution - UAH 30 015, non-financial contribution - UAH 6 000, City Council contribution - UAH 90 044 and UNDP contribution - UAH 36000. In 2008 the community implemented a project for capital roof reconstruction

Galyna Pochylchuk, Chairman of the ACMH "Galytskogo-4"

B) Resource Delivery to SD Projects during the Year

By the end of third quarter of 2010 total amount of UAH 3.98 mln was disbursed to the partner CBOs/networks, out of which UAH 2.01 million, or 51,47 %, came from the partner municipalities, 431 thousand UAH, or 10.83 %, came from UNDP core fund, UAH 966 thousand or 24.24 % came from SDC, UAH 504 thousand or 12.66%, came from the CIDA and UAH 71 thousand, or 1.80% came from Norwegian Embassy (See Annex-I).

C) Local SD Initiatives in Cumulative Terms for 2004-2010

Status of project completion for the period of Programme implementation is given in Table-IV:

Table - IV: Status of Projects' Completion (2004-2010)

№	Year	No of projects initiated	Financial Status of Completion			
			Fully completed	75-90%	Less than 50%	Average Status of Completion, %
1	2004	11	11	0	0	100
2	2005	12	12	0	0	100
3	2006	39	39	0	0	99.5
4	2007	77	59	18	0	76.6
5	2008	29	19	4	3	98.1
6	2009	65	44	17	4	92,2
7	2010	34	0	7	21	33,8
	Total	267	184	46	28	85,72

In total, 184 local SD projects were fully completed by the partner CBOs/networks in the municipalities since Programme inception and 46 projects are at the final stage of completion (average status 75-90%). 28 projects are implemented by less than 50%.

The completed projects yielded expected benefits thereby improving living quality of the beneficiary men, women, youth and children. Living conditions improved significantly.

2.1.4. Human Resource Development

The Programme achieved essential results in enhancing the quality of human resources at various levels in order to better manage local development through participation, public-private partnership and information technology use. 354 person from MSU/ CBOs/ networks/ municipalities enhanced their knowledge about the Programme's approaches and principles through various orientations, training, exposure visits, conferences, workshops etc. Details on the activities which produced these impacts are given hereunder.

Human resource development activities are organised by the Programme to develop the capacity of national and local stakeholders for strengthening participatory governance for sustainable development. In total, 11 HRD activities were held during the quarter, out of which 2 were conducted by the MSUs of partner municipalities and 9 were conducted by the PMU/Kyiv. They covered 354 participants, in particular 62.43% of women, and 37.57% of men (see Table -V).

Table -V: HRD Activities in 3rd Quarter 2010

SN	HRD Activity	Number of Events conducted by		Number of Participants		
		MSUs	PMU in Kyiv	Female	Male	Total
1	Training	2	3	168	76	244
1.1	Awareness on SD, MDGs, HIV/AIDS, gender, leadership		1	18	1	19

1.2	Project Management (for FGs on local SD projects)	2		92	15	107
1.3	On creation of ACMHs		1	44	46	90
2	Study Tour/Exposure Visit		5	50	46	96
3	Workshops/Conferences		1	3	11	14
4	TOTAL	2	9	221	133	354

** No. of participants indicate persons without repetition.*

HRD Activities conducted by PMU

The trainings were organised for –

- Improving capacities of local communities in operating ACMHs;
- For training school teachers in partner municipalities to teach the course on sustainable development

A) Trainings

Training for representatives of Associations of Co-Owners of Multi-Apartment Houses held in Lviv under UNDP support

More than 90 representatives of Associations of Co-Owners of Multi-Apartment Houses (ACMHs) and initiative groups, which aim to establish ACMHs participated in two-days educational seminar held by Lviv City Council under support of UNDP /MGSDP. The training was held with the financial support of the Swiss Confederation on August 16-17 in Lviv.

Facilitating establishing ACMHs is one of the priorities of the executive bodies of the Lviv City Council. As of March 2010, 350 ACMHs were registered in Lviv. In 2009 UAH 2.72 mln were allocated for the needs of ACMHs from City budget and reconstruction works of elements of buildings (roofs, utility systems, elevators) in 42 buildings of ACMHs. Also, the session of the City Council adopted decision № 2693 from 18.06.2009 ["On Approval of Programme for Support for Establishing and Operation of ACMHs in Lviv Municipality for 2009-2012"](#).

At the request of Lviv City Council, UNDP/MGSDP conducted a seminar for representatives of ACMHs and initiative groups which aim to establish ACMHs. The seminar was conducted by UNDP/MGSDP Specialist **Leonid Tulovsky. Andriy Sadovyi**, Lviv City Mayor delivered a speech at the seminar and pointed out the importance of reforming the housing and municipal economy of the city through establishing ACMHs and confirmed that Lviv City Council will continue providing support to local ACMHs.

The participants got familiarized with the legislation, regulating establishing and operation of the ACMHs. In particular they received information on property rights, obligations and relations between the owners of the premises in a multi-apartment house, the procedure for transferring the house into balance and procedures for the establishing ACMH.

During the seminar, the Specialist of UNDP/MGSDP told about planning of economic activity of the ACMH including estimation of revenue and expenditure of an organisation, calculating contributions for maintaining ACMH, contributions to Capital Repair Fund, the procedure of procurement, transfer of adjacent territory into ownership of ACMH, the energy saving measures, participation of ACMH in national and international assistance programmes. Please the UNDP/MGSDP web-site for more information http://msdp.undp.org.ua/index.php?news_id=150&language=eng/

UNDP/MGSDP offers support to schools of Mykolayiv in introduction of the course on sustainable development

In partnership with the NGO “Teachers for Democracy and Partnership”, the training was provided to 19 teachers of Mykolayiv partner municipality, in order to prepare them for introducing the course “Lessons for Sustainable Development” into the school curricula. The purpose of this course is to support formation among school students of understanding the need for sustainable development of themselves, their families, communities, countries and the whole mankind through changing their own behavior and lifestyles.

This course is developed by the **NGO “Teachers for Democracy and Partnership”** based on materials of international programme “Global Action Plan” (supported by SIDA), and targets the school students of the 8th grade. The course is approved and recommended by the Ministry of Education and Science of Ukraine, and is already taught in 50 schools in 5 regions of Ukraine. Upon completion of the course, the pupils are usually ready to become the members of society living in harmony with nature. More information about this course is available at www.esd.org.ua, and the explanatory note about it may be downloaded from the project web-site.

UNDP/MGSDP is ready to support other partner municipalities willing to open this learning opportunity to the local schools.

B) Study Tours/Exposure Visits

More than 25 local officials from Eastern Ukraine shared experience with their colleagues from Western Ukraine

On 16-18 September 25 City Mayors and local councillors from Western Ukraine participated in an exchange visit to Rubizhne municipality (Lugansk Region). During the visit, the participants got familiarised with the unique experience of the local initiatives competition held by the City Council, introduction of consumer rights education to schools curriculum, local policy for supporting creation and operation of Associations of Co-Owners of Multi-Apartment Houses, active role and operation of the Public Council to the City Mayor. The guests participated in traditional holiday of the territorial community “Family Day”, which has a 30-year history.

Box-V: 25 Local Decision-Makers from Western and Central Ukraine Visited Rubizhne Municipality (Luhansk Region)

The exchange visit was organised by UNDP Project “Municipal Governance and Sustainable Development Programme” with financial support from the Swiss Confederation. In recent years, eight similar visits were organised within a sub-project “Promoting Conditions of Participatory Governance and Development in Urban Areas”.

The visit to Rubizhne municipality brought together 25 representatives of the municipalities of Galych, Ivano-Frankivsk, Dolyna (Ivano-Frankivsk Region), Novograd-Volynskiy (Zhytomyr Region), Kalynivka, Tulchyn, Mogyliv-Podilskiy (Vinnytsia Region). The representatives of Tomashhorod (Rivne Region) and Turka (Lviv Region) which are the partners of EC/UNDP Project “Community Based Approach to Local Development” also participated in the visit.

On September 16, the delegation participated in the plenary session, where Anatoly Busyenko, Rubizhne City Mayor informed the guests about peculiarities of the city and local community, and presented the experience gained during the study tour to Swiss Confederation organised by the Programme and the prospects of introduction of innovative practices in Ukrainian municipalities. On the same day, the guests participated in a roundtable on engaging local communities to solving the issues of local importance. The participants presented the experience of Rubizhne and other municipalities at the roundtable.

The participants of the visit were briefed on introducing fundamentals of consumer education in schools of the city during a meeting with community of School № 1 and the members of SCO "Vidrodzhennya" and discussion on the introduction of the study course "Fundamentals of consumer education".

Also, Rubizhne City Council presented the local policy for promoting establishment and operation of the Associations of Co-Owners of Multi-Apartment Houses (ACMHs). The guests met the representatives of ACMHs "Nash Kvartal", "Nash Kvartal -2", "Nash Kvartal-4" and learned about the projects on porches and corridors insulation, implemented with UNDP/MGSDP support. For more information please review UNDP/MGSDP web-site http://msdp.undp.org.ua/index.php?news_id=152.



Photo-5: Rubizhne City Council presented experience gained in partnership with UNDP/MGSDP

Exposure Visit to Novovolynsk municipality (Volyn Region) on organisational management and maintenance of the community common property

17 representatives of community-based organisations from 2 municipalities and 3 resource persons from hosting municipality participated in the visit. The following issues were discussed during the visit: 1) advantages and disadvantages of Federation of ACMHs versus managerial company; 2) economic activities of the Federation (tariffs, payments, etc); 3) relationships between the Federation and its members (ACMHs), 4) the system of cash flows in the arrangement "federation – ACMHs - contractors".

It was identified that the Federation of ACMHs is a way which allows existing ACMHs to join into the federation and support activities of the individual ACMHs through this arrangement. Such case exists in Novovolynsk municipality where the successful federation of ACMHs was created and functions to support individual ACMHs.

Delegation from Dolyna visited Saky municipality for learning experience in resort industry in context of UNDP/MGSDP

On July 29, UNDP/MGSDP organised Exposure Visit to Saky municipality to study the experience on «Introduction, development and Functioning of the Sanatorium and Resort Industry in Saky Based on Usage of the Local recreation Resources with Maximum Efficiency for the Territorial Community» for representatives of Dolyna partner municipality (Ivano-Frankivsk Region). During the visit, municipalities signed the Memorandum on partnership and friendship between the city of Saky and Dolyna. The visit is organised under financial support from Canadian International Development Agency.

During the exposure visit, the delegation from Dolyna got familiarised with the experience of Saky in the following areas:

1. The use of local natural medicinal resources and their impact on the revenue side of Saky budget;
2. Local regulations on the activities of commercial entities involved in the rehabilitation, recreation and serving residents and visitors of the municipality;
3. Management of advertising activities in Saky;
4. The existing practices of resolving land issues in the areas suitable for balneology, recreation and rehabilitation;
5. The role of local authorities in advertising and promotion recreational opportunities of the city. Cooperation with local mass media;
6. Amenities provision and architectural solution of construction in recreation areas;

7. Introduction to the methods of rehabilitation based on the use of salt brine and other local resources;
8. Experience in reforming the housing and municipal economy, facilitating the creation of Associations of Co-Owners of Multi-Apartment Houses and formulation of local policy;

Exposure visit to Vinnytsia partner municipality for learning experience of Center of Administrative Services Provision in Ukraine – “Transparent Office”

About 25 participants of the visit held on July 8-9, 2010 included mayors of the partner municipalities and their deputies, Municipal Project Coordinators, representatives of oblast/rayon administrations. The participants visited Vinnytsia municipality to learn the experience of “Transparent Office”.

On 10 October 2008 the first floor of the premises of Vinnytsya City Council was turned into the first Center of Administrative Services Provision in Ukraine – “Transparent Office”. Uniqueness of this project lies in its technological and organisational decisions. The principles of the work of “Transparent office” are:

- availability of the services for all individuals and legal entities;
- holding to the standards of services provision;
- accordance of amount of payment for any service to economically justified expenses;
- transparency.

Center of Administrative Services Provision – “Transparent Office” – is a working body of executive committee of the City Council that unites representatives of administrative bodies and administrators of permissive system, where interaction of the participants is provided regarding reception and registration of statements and petitions with the purpose of further juridical execution.

The principles of cooperation between administrators of permissive system and representatives of local permissive bodies in the Center of Administrative Services Provision “Transparent Office” are:

- strict adherence to legislative and other legal acts regulating the order of consideration of petitions and issuance of documents of permissive character;
- establishment of common demands to the order of documents issuance;
- ensuring rights equality for management;
- providing information for all the participants of the Center of Administrative Services Provision “Transparent Office” about changes in legislative and other legal acts regarding the procedure of acceptance, examination and issuance of permissive documents;
- efficient response to and elimination of discovered deficiencies, that may cause violation of terms of issuance of permissive documents;
- procurement of creation of positive opinion of permissive system of the city.

The Center of Administrative Services Provision “Transparent Office” was created in the framework of the municipalities efforts to establish the quality management system for municipal services in accordance with ISO. In 2009 it was recommended by the President of Ukraine as an exemplary case of administrative services provision, therefore it is worthwhile to expose representatives of local governments of Ukraine to this experience.

Crimean municipalities establish partnership with Polish municipalities under UNDP support

Earlier this year the official delegation of representatives of Polish municipalities visited Crimean municipalities. In September Crimean municipalities visited Poland and established links for partnership.

Box-VI: The Polish and Crimean Municipalities Shared Delegations and Signed Agreements on Intent of Cooperation

On 17-21 September, 14 representatives of UNDP partner municipalities visited municipalities of West Pomeranian Voivodeship of Poland during the exchange visit organised by UNDP Project "Municipal Governance and Sustainable Development Programme". The visit was organised under financial support of the Canadian International Development Agency (CIDA). It is planned that Ukrainian and Polish municipalities will share best practices and expertise, cooperate in areas of education, culture, sports and youth policy and establish exchange programmes for youth and children.

During 17-21 September, 14 representatives of Crimean municipalities have visited the municipalities of West Pomeranian Voivodeship, in particular city of Myślibórz, gmina Kobylanka, district Koszalin, city of Międzyzdroje and county Drawski. The participants of the visit included local partners of UNDP Projects "Municipal Governance and Sustainable Development Programme" and "Crimea Integration and Development Programme".

West Pomeranian Voivodeship is the fifth largest voivodeship of Poland. It is considered one of the greenest regions of Poland, and one of the most attractive for tourists. West Pomeranian Voivodeship is divided into 21 counties (powiats): 3 city counties and 18 land counties. These are further divided into 114 gminas.

During the visit the delegation from Dzhankoy visited city of Myślibórz and signed the Agreement on Intent of Cooperation. During next three months the cities will sign the long-term Agreement on Cooperation. It is planned that Ukrainian and Polish municipalities will share best practices and expertise, cooperate in areas of education, culture, sports and youth policy and establish exchange programmes for youth and children.

Similar Agreements on Intent were signed between Saky municipality and district Koszalin, settlement Nyzhniogirskiy and gmina Kobylanka, village Uglovoe and city of Międzyzdroje, Novopavlovsky village in Krasnoperekopsk Rayon and county Drawski.

During the visit the guests participated in official meetings with Polish local authorities, learned the system of local self-governance in different tiers and daily operation of local self-governance bodies. Also, the guests visited local museums, historical and tourist sites and educational institutions.

The participants of the visit included **Yuriy Nosov**, Dzhankoy Deputy Mayor; **Ruslan**

Golovko, Dzhankoy Affairs Manager; **Olexandr Mykolaenko**, Nizhnegorskiy Deputy Mayor; **Liubov Kondratiuk**, Nizhnegorskiy Municipal Project Coordinator; **Svetlana Lyenko**, Nizhnegorskiy Settlement Council Secretary; **Oleg Kliui**, Saky City Mayor; **Valeriy Kuzin**, Municipal Project Coordinator in Saky; **Igor Kulikov**, Councilor of Saky City Council; **Elena Minina**, Head of Uglov village Council of Bakhchisaray Rayon; **Larisa Chernovol**, Chief Accountant of Uglov Village Council of Bakhchisaray Rayon, **Nikolay Bir**, Head of Recreation and Tourism Department of Bakhchisaray Rayon State Administration, **Antonina Artemova**, Head of Novopavlovsky Village Council of Krasnoperekopsk Rayon, **Alla Mehonoshina**, Head of education department, Krasnoperekopsk Rayon Administration, **Marija Koneva**, local councilor of Krasnoperekopsk Settlement Council, **Viktoriia Kravchuk** Program Associate, Local Development Program, UNDP/Ukraine and **Leonid Tulovsky**, UNDP/MGSDP Quality Management Officer.



Photo-6: UNDP partner municipalities in Crimea will establish long term partnership with Polish municipalities

HRD activities conducted by MSUs

- **Yevpatoria** MSU held a training on Project Management (for FGs on local SD projects) for 53 participants.

- **Ivano-Frankivsk** MSU held a training on Project Management (for FGs on local SD projects) for local CBOs for 27 participants.

2.2 MANAGEMENT AND EFFECTIVENESS

2.2.1 Partnerships / Linkages

Efforts were put during the quarter to build linkage of the Programme with other agencies of similar nature so as to create synergy. Followings are some activities in this context:

National Academy of Public Administration

- On developing course for civil servants on decentralisation (in cooperation with UNDP/MGSDP and DESPRO).

With the Cabinet of Ministers (Department of local self-government)

- In determining priorities of decentralisation and local self-governance reform and effective cooperation with project partner Ministries.

With Swiss Agency for Development and Cooperation and DESPRO Project

- UNDP/MGSDP and DESPRO projects will provide expert support in development of the Inter-municipal cooperation project in establishing of an integrated system for SWM. Two projects established inter-project task force on SWM and developed joint action plan until the end of November 2010, which envisages the review of the project concept of partner communities, gathering additional information and preparation of the feasibility study.

With other UNDP projects and UN agencies

- The research on Implementation of Community-Based Local Development Approach applied in UNDP projects was conducted by Kyiv International Institute of Sociology. Four projects of Local development and Human Security Cluster participated in the research.

NGO "Teachers for Democracy and Partnership"

- In partnership with the NGO "Teachers for Democracy and Partnership", the training was provided to teachers in Novograd-Volynskiy, Rubizhne, Mykolayiv in order to prepare them for introducing the course "Lessons for Sustainable Development" into the school curricula.

2.2.2 Communication Results

Communication about the Programme took place in various forms and at various levels during the quarter. This section compiles them in form of inventory of communications, publications, interviews etc.

A) Media and Information

During the quarter, the MGSDP/MSU communication teams were able to collect information 61 media records about the Programme activities, out of which 36 were of national level, and 25 were local. Mentioning on official web-sites brought 54.10%, newspapers remain popular information channel for highlighting the Programme activities bringing 22.95%, the rest of information appears on TV and radio of the involved agencies (11.5 % each). In total, it makes 1464 media records since 2004 when the Programme was initiated.

Table –VI: Number of Media Records (July-September 2010)

SN	Media	National	Nov-Vol	Iv-Frankivsk	Mykolayiv	Yevpatoria	Rivne	Galych	Dzhankoy	Total	
										Q 3 rd 2010	Since 2004
1	Newspaper	4	3		1	1	4		1	14	479
2	Radio			6			1			7	260
3	TV	1		4			1		1	7	301
4	Web	20	2	2		6		1	2	33	424
	Total	25	5	12	1	7	6	1	4	61	1464

The Press Tour for journalists of national mass-media to Novograd-Volynskiy

On September 28, UNDP/MGSDP held a Press Tour for 14 journalists on national mass-media to Novograd-Volynskiy municipality to share successful experience of partner municipality in reform of housing and municipal economy through establishing ACMHs.

Novograd-Volynskiy was selected as example of successful partnership and internalisation of Programme approach. The municipality has successfully conducted the reform of housing and municipal sector and the majority of housing stock is maintained by ACMHs. After the visit the participants of the visit became knowledgeable in ACMH operation in Ukrainian municipalities. Many of them became proponents of idea of reforming housing and municipal economy through establishing ACMHs.

During the visit the journalists listened to the lecture “Truths and myths about ACMHs”, visited three local communities of ACMHs, interacted with personnel of TeplokomunEnergo on experience of providing services to local ACMHs. At the end the Press Conference was held with participation of **Mykola Borovets**, City Mayor.

2.2.3 Resource Mobilisation and Utilisation

This section focuses on resources mobilised from various sources for implementation of the Programme and utilization of such resources from various perspectives.

A) Resource Mobilisation and Utilisation by Donor

In total, the amount of USD 1.17 mln was mobilised by end of third quarter for the Programme activities, including USD 100.00 thousand from UNDP, USD 4.33 thousand from Norwegian Embassy, USD 412.15 thousand from SDC and USD 346.87 thousand from CIDA, USD 305.72 thousand USD as national cost-sharing.

Table - VI: Resource Utilisation during July-September 2010 by donor, USD*

Nº	Resource Mobilisation and Utilisation	Budget for 2010***	Utilised in Q1st	Utilised in Q2nd	Utilised in Q3rd	Total*	Delivery, %
1	Rivne municipality	94 913,72	4 625,46	1 553,80	68 758,30	80 183,19	84,48
2	Novograd-Volynskiy municipality	8 188,82				0,00	0,00
3	Kirovske municipality	7 625,90		1 533,43	3 382,57	5 260,12	68,98
4	Hola Prystan municipality	3 149,29				0,00	0,00
5	Ukrainka municipality	5 792,29		1 436,57	1 749,68	3 409,29	58,86

6	Zhytomyr municipality	114,20				0,00	0,00
7	Mohyliv-Podilskiy municipality	1 549,27				0,00	0,00
8	Novovolynsk municipality	2 519,14		790,69		846,04	33,58
9	Mykolayiv municipality	22 392,97	2 079,57		1 310,46	3 627,33	16,20
10	Dolyna municipality	5 348,54			887,20	949,30	17,75
11	Saky municipality	15 185,34	1 780,40	1 898,73		3 936,67	25,92
12	Ivano-Frankivsk municipality	21 356,90			3 317,28	3 549,49	16,62
13	Dzhankoy municipality	14 180,56	849,03		855,03	1 823,34	12,86
14	Kagarlyk municipality	2 024,17	1 950,75			2 087,30	103,12
15	Tulchyn municipality	6 983,46				0,00	0,00
16	Voznesensk municipality	53 589,25	2 591,48	9 571,13	6 343,63	19 801,68	36,95
16	Rubizhne municipality	4 260,89	3 177,07		617,18	4 059,85	95,28
17	Halych municipilaity	1 083,76				0,00	0,00
18	Nizhnegirskiy municipality	8 107,27	6 956,40			6 956,40	85,80
19	Yevpatoria municipality	27 359,81			3 840,45	3 840,45	14,04
20	UNDP	100 000,00	14 667,65	40 304,54	13 748,10	68 720,29	68,72
21	SDC	412 152,30	49 039,57	93 375,13	148 770,12	311 567,76	75,60
22	Norwegian Embassy	4 333,50		1 022,29		1 093,85	25,24
23	CIDA	346 874,13	29 282,56	38 151,62	40 155,78	115 121,26	33,19
	Total	1 169 085,48	116 999,94	189 637,93	293 735,78	642 399,81	54,95

* GMS costs are included.

** The figure is based on Atlas data available as of 30/09/2010.

*** Data as of 14/10/2010.

By end of the 3rd quarter, USD 642.40 thousand was utilised. In total, since the beginning of 2010 it makes 54.95 % of delivery.

2.2.4 Programme Reviews

The management and operation aspects of the Programme were reviewed and assessed during the quarter by UNDP management and donor community. These assessments were useful for enhancing the efficiency of the Programme. Following sub-sections detail this subject.

During 13-25th of September, 2010 Juerg Christen, Executive Director of Swiss Resource Centre and Consultancies for Development SKAT (Switzerland), an international consultant in decentralization, was providing independent backstopping and support to UNDP led Municipal Governance and Sustainable Development Programme (MGSDP) aimed at improving the efficiency of Programme activities on promoting the participatory governance for sustainable development of the municipalities in Ukraine. This Mission was organized in context of the subproject "Promoting Conditions of Participatory Governance and Development in Urban Areas" and under the support from the Swiss Agency on Development and Cooperation (SDC). As part of the mission, the expert visited partner municipalities of Rivne, Lviv and Dolyna and examined Solid Waste Management problems. Recommendations made by the expert will be circulated to all Project partners in the fourth quarter.

The scope of the Mission included assessing process of project implementation and its guidelines, mechanism of cooperation with local communities and local government, cooperation with focal ministries of the Programme, in particular the Ministry of Housing and Municipal Economy and the Ministry of Regional Development and Construction and the capacity of the Municipal Support Units for supporting community initiatives on sustainable development. Juerg Christen aimed to provide suggestions on the process of dissemination of project findings, lessons learned and experience at the nation-wide level.



Photo – 8: During the visit to SCO “Oberig” in Rivne, reviewing the project site “Installation of heat loss reducing PVC windows”

The Mission included the following meetings and visits:

1. Introductory meeting with MGSDP management. On-the-way briefing on current activities and future plans of MGSDP.
2. Meeting with the representatives of the Ministry of Regional Development and Construction Mr. Valentyn Pichko, Head of department of cooperation with public organization of the directorate of local self-government
3. Introductory meeting with UNDP and SDC management with participation of Ricarda Rieger, UNDP Country Director and Mr. Manuel Etter, SDC Country Director
4. Coordination meeting on SWM in SDC with participation of Manuel Etter, Country Director, Olena Lytvynenko, Programme Officer
5. Meeting with the representatives of the Ministry of Housing and Municipal Economy Nataliya Oliynyk, Head of department of strategy of developing and reforming housing and municipal economy
6. Meeting with the representatives of the Cabinet of Ministers (department of local self-government) with Vyacheslav Negoda, Director of Department of Regional Development and Local Self-Government
7. Meeting on dissemination of curriculum on community-based approach to sustainable development with Anatoliy Sadov enko, Scientific secretary of the Academy for Municipal Administration
8. Meeting with MGSDP staff. Presentations of clusters
9. Visit to Rivne municipality, meeting with a mayor, meeting with local partners CBOs and visiting the project sites
10. Visit to Lviv municipality and meeting with municipal authorities
11. Visit to Dolyna municipality. Roundtable meeting with the selected NFPM members about the action plan on introducing innovations in municipal governance based on the experience learned in course of the study tour to Switzerland.
12. Working meeting with the selected NFPM members on the issues of solid waste management with participation of key partner mayors.
13. Debriefing to UNDP and SDC management with Manuel Etter, SDC Country Director, Olena Lytvynenko, SDC Programme Officer and Oksana Remiga, SPM

Chapter THREE

LESSONS AND OPPORTUNITIES

3.1. Taking Stock of the Experience, p. 29

3.2. Future Outlook, p. 29

3.1 TAKING STOCK OF THE EXPERIENCE

Having gained the experience of cooperation with the stakeholders, it was found that MGSDP has been successful in demonstrating the value of participatory approach and social mobilization at local level. Also, national level opportunities were explored and utilised during the quarter in promoting the vision of the Programme. However, some challenges also prevailed in harnessing potential of the people.

A) **Opportunities** were identified based on the recent Programme's experience –

- The municipalities internalise the Programme mechanism in various local normative acts. Some municipalities include the with community-based development approach into basic long-term local policy documents, such as Strategic Plan of Development of Municipality. All municipalities approve a Programme for cooperation with UNDP/MGSDP on annual basis.
- Local partners are highly interested in energy-saving initiatives, Solid Waste Management, creation of ACMHs and implementation of community projects. Therefore, there issues should be a priority for UNDP/MGSDP support in 2011.
- UNDP/MGSDP should continue conducting seminars on ACMHs creation, study tours and exposure visits in order to support exchange of experience between cities and settlements of Ukraine. UNDP/MGSDP should support exchange of both domestic and international experience.
- There is high demand and commitment of the local partners to introduce municipal services quality management system ISO 9001:2008, strategic plans, one stop shops of municipal services.

B) **Challenges** still occur in process of Programme implementation, especially with regard to the following –

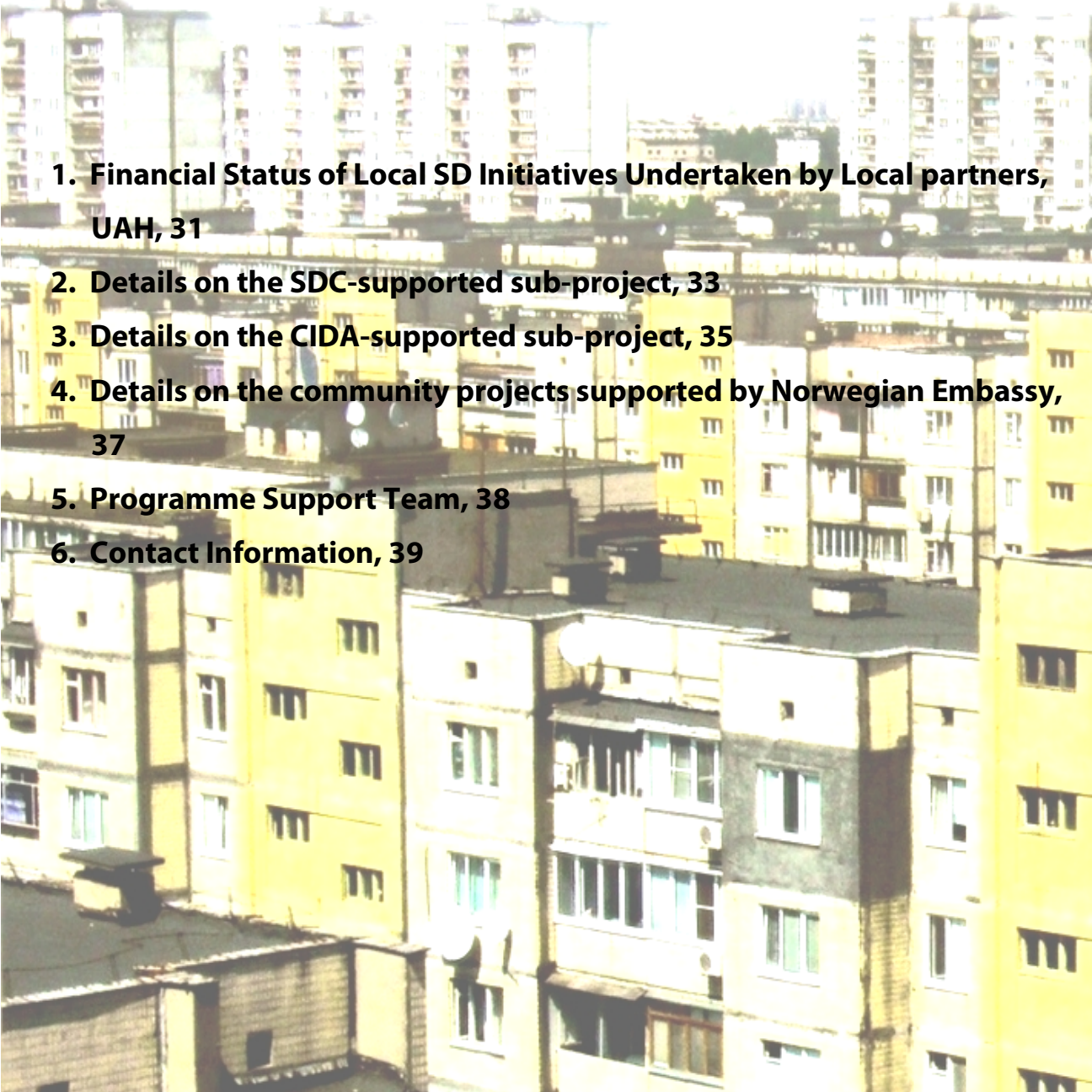
- Planning financial element of the Programme should be strengthened by joint consultations of both Parties – UNDP and partner municipalities
- The process of informing local communities participating in the Project on procurement, public audit, community Projects implementation should be improved. Currently due to peculiarities of urban residents who are less linked to each other then in rural areas, the community members are not always fully aware about UNDP/MGSDP principles and Project mechanism.

3.2. FUTURE OUTLOOK

In the 4th quarter the Programme will focus on the following activities:

- Organising Annual Forum of partner municipalities for setting priorities for 2011
- Organising Forum "Electronic Governance in Ukraine – Effective Governance for Residents of the Municipalities"
- To complete the procedure of revision of academic course on SD and receive permission from the Ministry of Science and Education of Ukraine
- Proceed on elaboration of inter-municipal initiative on solid-waste management in Tulchyn rayon

ANNEXTURE

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- 1. Financial Status of Local SD Initiatives Undertaken by Local partners, UAH, 31**
 - 2. Details on the SDC-supported sub-project, 33**
 - 3. Details on the CIDA-supported sub-project, 35**
 - 4. Details on the community projects supported by Norwegian Embassy, 37**
 - 5. Programme Support Team, 38**
 - 6. Contact Information, 39**

Annex – I:

Financial Status of Local SD Initiatives Undertaken by Local Partners, UAH

##	Purpose	Number of Transactions in 2010	Total amount paid by end Q3rd 2010 by cost-sharing of					Total amount due for future payment by cost-sharing of					Status of project completion (%)
			UNDP Fund	CIDA Fund	Norwegian Fund	SDC Fund	Municipality	UNDP Fund	CIDA Fund	Norwegian Fund	SDC Fund	Municipality	
1	Kirovske												
1.1	ACMH "Girniatsky 1"				879,60		1319,40			4983,20		7474,80	0,15
1.2	ACMH "Girniatsky 4"				880,40		1320,60			4987,60		7481,40	0,15
1.3	ACMH "Girniatsky 10"				9651,10		14476,65			1072,50		1608,75	0,90
1.4	ACMH "Molodizhny 15"				6006,40		9009,60			667,20		1000,80	0,90
1.5	ACMH "Panfilovtsev 32"				10530,20		15795,30			1169,80		1754,70	0,90
1.6	ACMH "Panfilovtsev 34"				10530,20		15795,30			1169,80		1754,70	0,90
1.7	ACMH "Shakhtarska 33"				9314,30		13971,45			1034,90		1552,35	0,90
1.8	ACMH "Shakhtarska 51"					7536,00	11304,00				837,60	1256,40	0,90
1.9	ACMH "Molodizhny 5"				6273,40		9410,10			697,00		1045,50	0,90
1.10	ACMH "Objednany"				8111,60		12167,40			901,20		1351,80	0,90
1.11	ACMH "Aquamarin"	1,00			9654,60		14481,90			1072,60		1608,90	0,90
1.12	ACMH "Shakhtarska 35"	1,00				11200,00	16800,00						1,00
1.13	ACMH "Molodizhny 12"					12600,00	12600,00				1400,00	400,00	0,90
1.14	ACMH "Lenina"	1,00				10800,00	16200,00				1200,00	800,00	0,90
1.15	Kirovske Municipality		10500,00			52500,00					7000,00		0,90
1.16	CSO "Svit Dytnystva"	1,00				40000,00							1,00
1.17	ACMH "Molodizhny 10"					2052,00	3078,00				11628,00	7442,00	0,15
1.18	ACMH "Girniatsky 2"	1,00				13770,00	13770,00				1530,00	1530,00	0,90
2,00	Dolyna												
2.1	ACMH "Pid lypoyu na Pushkina, 8"					68436,90	68436,90				7604,10	7604,10	0,90
2.2	ACMH "Zatyshna oselya na Nezalezhnosti 2"	1,00				70000,00	70000,00						1,00
2.3	Dolyna municipality	1,00				55000,00							1,00
2.4	CO "GUARDIAN COUNCIL of kindergarten "Sonechko"					81000,00	81000,00				9000,00	9000,00	0,90
3,00	Kagarlyk												
3.1	Public Council of kindergarten "Romashka" (2008)	1,00	45464,40			770,40	56509,20						1,00
3.2	ACMH "Oberig"	1,00	26350,92			2927,88	35785,20						1,00
3.3	ACMH "Nadiya plus"	1,00	17953,25			1994,81	24380,94						1,00
4,00	Saky												
4.1	ACMB-45	1,00		23298,02			23297,98						1,00
4.2	CSO "Nash Dim"	1,00		57620,00			57620,00						1,00
4.3	CSO "Rodyna"	1,00		61692,00			61692,00						1,00
4.4	CSO "Oktiabrsky"	1,00		75000,00			75000,00						1,00
4.5	CSO "Privokzalny"	1,00		75000,00			75000,00						1,00
5,00	Rivne												
5.1	ACMH Magirus	1,00	26325,00			2925,00	87750,00						1,00
5.2	CSO Syayvo Dobra	1,00	32400,00			3600,00	108000,00						1,00
5.3	CSO Usmishka	2,00				35000,00	35000,00						1,00
6,00	Novograd-Volynsky												
6.1	ACMH "Zviagel"										60000,00	60000,00	0,00

7,00	Voznesensk											
7.1	ACMH "Raduzhny"	1,00				25939,60	38909,40					1,00
7.2	ACMH "Budynok Gazovykiv"	1,00				37162,80	55744,20					1,00
7.3	ACMH "Meteor Serviz"	1,00				9256,80	13885,20					1,00
7.4	ACMH "Dim Nadija"	1,00				41829,20	62743,80					1,00
7.5	ACMH "Zaliznychnyk-Voznesensky"	1,00				12767,20	19150,80					1,00
7.6	CSO "Beregynia"	1,00				27829,20	41743,80					1,00
7.7	CSO "Dialog"	1,00				40566,00						1,00
7.8	CSO "Intellect"	3,00				52800,00	79200,00					1,00
8,00	Tulchyn*											
9	Dzhankoy											
9.1	CSO "Rithm" of the city Trade school	1,00		67291,00			67291,00					1,00
9.2	CSO "Topolyok" of kindergarten No 38	1,00		67498,00			67498,00					1,00
10,00	Mykolaiv											
10.1	ACMH "Aviator"	1,00	55542,96			6171,44	92571,60					1,00
10.2	ACMH "Nash Dom-25"	1,00	43653,30			4850,30	72755,40					1,00
11,00	Novovolynsk											
11.1	SC "Girnyk Volyni"	1,00	45819,90			5091,30	62224,80					1,00
12,00	Ivano-Frankivsk											
12.1	CO Piznaiko**	1,00				176233,89	33152,91			94805,69	118070,89	0,90
13,00	Ukrainka											
13.1	Budivelnik Ukrainki (2008)	1,00	103275,00				34425,00					1,00
13.2	ACMH "Zhytlovy Complex Dnipro"	1,00				16648,84	96840,16					1,00
14	Mogyliiv-Podilsky*											
15	Rubizhne											
15.1	ACMH "Jednist'Rubizhne"	2,00	2152,80			12199,20	14352,00					1,00
15.2	ACMH "Nash kvartal"	2,00	1087,05			6159,95	7247,00					1,00
15.3	ACMH "Nash kvartal-2"	2,00		615,00		3485,00	4100,00					1,00
15.4	ACMH "Nash kvartal-4"	2,00		1234,80		7820,40	7408,80					1,00
15.5	Public Organisation "Rozvytok"	1,00	20697,30			2299,70	22997,00					1,00
15.6	ACMH "Kosmos-Rubizhne"	1,00		19502,10		4333,80	19502,10					1,00
16	Nizhnegorsky											
16.1	CSO "Vognyk"	2,00		55372,50			55372,50	6152,50			6152,50	0,90
Total			431221,88	504123,42	71831,80	965557,61	2010087,35	0,00	6152,50	17755,80	5394,01	250889,59
		49,00	3982822,10					280191,90				0,92

* CO projects were completed in 2009.

Annex – II:

Details on the SDC-supported Sub-Project

UNDP/MGSDP implements SDC component “Promoting Conditions of Participatory Governance and Development in Urban Areas. Phase III”. The expected outcomes of the Phase III are the following:

- Access to and quality of municipal services delivery in the sector of water supply, energy efficiency, waste management in the Project operational area will be improved through introducing and integrating mechanisms and approaches of decentralized services provision and examples of “best model city”;
- Living quality of local communities will be increased through further support to implementation of community projects as best examples of decentralized arrangements for service provision at local level;
- In the Project operational area quality of municipal governance will be improved for better service delivery through applying the public-private-community partnership tool and wide engagement and participation of the communities into decision-making process;
- Experience gained will be collected, analyzed and consolidated and best model(s) for sustainable local development will be accepted by the regional/national government and integrated into national policy documents.

A) Programme Area

In this framework, UNDP/MGSDP is operational in the following municipalities:

- 1) Saky, Dzhankoy, Shchelkino and Bakhchysaray – in AR Crimea;
- 2) Tul’chyn, Kalynivka and Mogyliv-Podilskiy municipalities – in Vinnytsya Region.
- 3) Ivano-Frankivsk, Dolyna of Ivano-Frankivsk Region, Novograd-Volynskiy of Zhytomyr Region, Voznesensk of Mykolayiv Region, Gola Prystan` of Kherson Region, Kirovske of Donetsk Region, Saky, Shchelkine, Dzhankoy, Bakhchysaray in AR Crimea.

B) Programme Activity

Table: The Local community SD projects approved for support in context of Swiss Agency for development and Cooperation in 3rd quarter 2010.

SN	CBO/CBO Network	Purpose	Total Cost (UAH)	Estimated Cost Sharing (UAH) by			Number of direct beneficiaries	Women	Men	Children
				SDC	City Council	CBO/ Network				
1	Voznesensk									
1.1	ACMH "Bila Akatsija"	capital repair of two flat roofs	163198	51250	95178	16770	274	118	97	59
1.2	ACMH "Mrija-Voznesenska"	replacement of old water supply and sewage systems	48600	14805	27495	6300	242	120	100	22
1.3	ACMH "Sokoly-Zeleny Gai"	capital repair of gable roof	32108	9956	18491	3661	15	9	5	1
1.4	SCO "Gvozdychka"	Repair of gable roof	91412	28322	52599	10491	353	130	102	121
1.5	SCO" Spyjannia rozvytku ZOSH No6"	Repair of flat roof	81331	25147	46701	9483	1443	502	430	511
1.6	SCO "Veselka-2"	Capital repair of toilets, replacement of water supply and sewage systems old pipes	166744	51973	96522	18249	383	140	96	147
1.7	ACMH "Zagrava	Replacement of old pipes of water supply and sewage system	41565	11330	21042	9193	24	8	12	4

2	Mykolayiv									
2.1	ACMH "Lubystok-12"	Capital repair of gable roof	59116	18511	34378	6227	19	10	7	2
2.2	ACMH "Zeleny Barvinok"	Capital repair of gable roof	65216	18511	34378	12327	14	9	5	
2.3	ACMH "Vektor"	Installation of heat loss reducing PVC windows	156262	47254	87757	21251	165	68	70	27
3	Rubizhne									
3.1	ACMH "Oberig-17"	Replacement of old windows and doors in entrances of the community house	49928	19451	23774	6703	69	35	27	7
3.2	ACMH "Rudenko 1"	Replacement of old windows and doors in entrances of the community house	44570	17474	21357	5739	79	34	31	14
4	Dolyna									
4.1	ACMH "Kashtan na Obliskah"	Draining and waterproofing of foundation walls	76866	31082	37989	7795	58	26	25	7
4.2	ACMH "Oblisky-Zatyshok"	Capital repair of gable roof	195224	78920	96458	19846	43	19	11	13
	TOTAL:	*	1272140	423986	694119	154035	3181	1228	1018	935
	Percent, %	*	100,00	33,33	54,56	12,11	*			

In total, 14 local SD projects were approved for support by UNDP/MGSDP Project Selection Committee Meeting in context of Swiss Agency for development and Cooperation in 3rd quarter 2010. The projects will bring benefits to 3181 persons including 1228 women, 1018 men and 935 children.

Annex – III:

Details on CIDA-Supported Community Projects

UNDP in Ukraine and the Government of Canada as represented by the Minister for International Cooperation, acting through Canadian International Development Agency have signed the Grant Agreement. Within this support, MGSDP receives 1'000'000 CAD for the following activities:

1. Improving capacities of municipal-level authorities to deliver high-quality public services, mainly in relation to urban water supply;
2. Strengthening capacity of community organisations to prioritise their social and economic needs, jointly develop strategies with municipal authorities to address these needs, and mobilise resources to fund them in targeted municipalities of Crimea.
3. Increasing capacity of communities and municipal government institutions to design and implement gender-responsive policies, programs and projects that reflect the priorities and interests of both Crimean women and men.

C) Programme Area

In this framework, UNDP/MGSDP is operational in 10 municipalities of AR Crimea – Saky, Dzhankoy, Shchelkino and Bakhchysaray, Yevpatoria and Nyhnegorskyi, Krasnogvardiyske, Zuya, Pervomayske and Novoozerne partner settlements.

Table: The Local community SD projects approved for support in context of Canadian International Development Agency in 3rd quarter 2010.

SN	CBO/CBO Network	Purpose	Total Cost (UAH)	Estimated Cost Sharing (UAH) by			Number of direct beneficiaries	Women	Men	Children
				CIDA	City Council	CBO/ Network				
1.	Saky municipality									
1.1	SCO "Crymska Zirochka	Capital repair of sewage system and toilets	134750	52630	64325	17795	577	231	156	190
1.2	ACMH Lad	Construction of external sewage system	20420	7865	9613	2942	16	7	3	6
1.3	ACMH "Soglasije"	Capital repair of four flat roofs	150670	60738	74235	15697	224	123	68	33
1.4	Charitable foundation "Blagodijny fond uprovdzhennia novyh metodiv navchannia i vyhovannia"	Repair of flat roofs and external walls	147945	59391	72589	15965	1556	587	442	527
2	Dzhankoy									
2.1	SCO "Arnika"	Construction of sewage disposal street system	124613	50063	61189	13361	66	27	28	11
3	Yevpatoria									
3.1	SCO "Opikunskara rada "Spryjannia" Gimnazii No8"	capital repair of toilets, replacement of water supply and sewage systems old pipes	121099	52812	52812	15475	2296	828	737	731
3.2	SCO "Opikunskara rada "Spektr" of School No11"	replacement of heating system old pipes in the first floor pipe duct	116865	52092	52092	12681	2173	760	713	700
3.3	SCO "Opikunskara rada "Turbota" of School No12"	replacement of heating system old pipes in basement	97793	43782	43782	10229	1781	734	375	672

3.4	SCO "Pikluvalna rada Yevpatorijskogo navchalno-vyhovnogo kompleksu "Shkola No 14-Litsej"	capital repair of toilets, replacement of water supply and sewage systems old pipes	120355	52810	52810	14735	2446	856	753	837
3.5	ACMH "Budiivnyk"	Replacement of old pipes of hot water supply and heating systems	90759	40547	40547	9665	303	165	102	36
4	Kaharlyk									
4.1	SCO Maliatko	Repair of toilets, water supply and sewage systems	60450	20000	28000	12450	175	126	19	30
4.2	SCO "Teremok"	Installation of heat loss reducing PVC windows	60450	20000	28000	12450	629	227	202	200
5	Novoozerne									
5.1	SCO "Jakoriok"	Installation of heat loss reducing PVC windows	224310	99000	99000	26310	477	195	126	156
	TOTAL	*	1470479	611730	678994	179755	12719	4866	3724	4129
	Percent, %	*	100	41,60	46,18	12,22	*			

In total, 13 local SD projects were approved for support by UNDP/MGSDP Project Selection Committee Meeting in context of Canadian International Development Agency in 3rd quarter 2010. The projects will bring benefits to 12719 persons including 4866 women, 3724 men and 4129 children.

Annex – IV:

Details on Norwegian Embassy-Supported Community Projects

UNDP in Ukraine and the Royal Norwegian Embassy in Kyiv have signed the Third-Party Cost Sharing Agreement and agreed to cooperate in the implementation of “Energy-Efficiency Projects in Local Communities of Gola Prystan and Kirovske Municipalities”. The objective of the Project is to support local communities which own and manage the multi-apartment buildings and social infrastructures in Gola Prystan and Kirovske municipalities with regard to saving energy through repair/replacement of hot water supply pipes, roof repair/reconstruction and related technical elements such as water supply and sewage system pipes.

The Goal of cooperation is to improve energy efficiency in urban Ukraine, and also to contribute to the development of new and more effective ownership and management systems with regard to multi-apartment residential buildings (as per the Cost Sharing Agreements).

Annex – V: The Programme Support Team

Project Staffs

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Olena Ursu
Galyna Smirnova
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Olga Osaulenko
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Municipal Support Teams

Ivano-Frankivsk	Bohdan Bilyk Oleh Fedoryshyn Petro Vakhnyuk Olena Kazmirschuk Lyudmyla Postoyanets	Designation Project Manager (April 2008 – to date) Governance and Sustainable Development Officer (June 2008 – to date) Monitoring and Communication Officer (July 2008 – to date) Quality Management Officer (April 2006 – September 2008) Local development Specialist (August 2009 – to date) Financial Assistant (September 2009 – to date) Administrative Assistant (September 2009 – to date) Driver (May 2004 – to date)
Rivne		Designation Municipal Project Coordinator (Apr 2004 – to date) Community Mobiliser (Jun 2004 – to date) Municipal Project Coordinator (Feb 2006 – to date) Community Mobiliser (Jun 2004 – to date) Community Mobiliser (March 2007 – to date)
Zhytomyr	Oleksandr Krukvysky	Municipal Project Coordinator (July 2006 – to date)
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Mykolayiv	Olena Matyukhina Alla Manakova	Community Mobiliser (Nov 2005 – to date) Community Mobiliser (Nov 2005 – to date)
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